

Veron Chen (LKKAUTO)

From: Mastura <mastura@premiumauto.com.sg>
Sent: Friday, 13 April 2018 1:20 PM
To: Veron Chen (LKKAUTO); 'Claims Dept'; SUR
Subject: LOD - SLB 1315 H Own Damage Claim
Attachments: SAftersales18041313000.pdf

Dear Veron,

Above attachment is for your perusal. We will pass the LOD to Adrian by hand later.

Thank you.

Best Regards,
Mastura
Claims Administrator

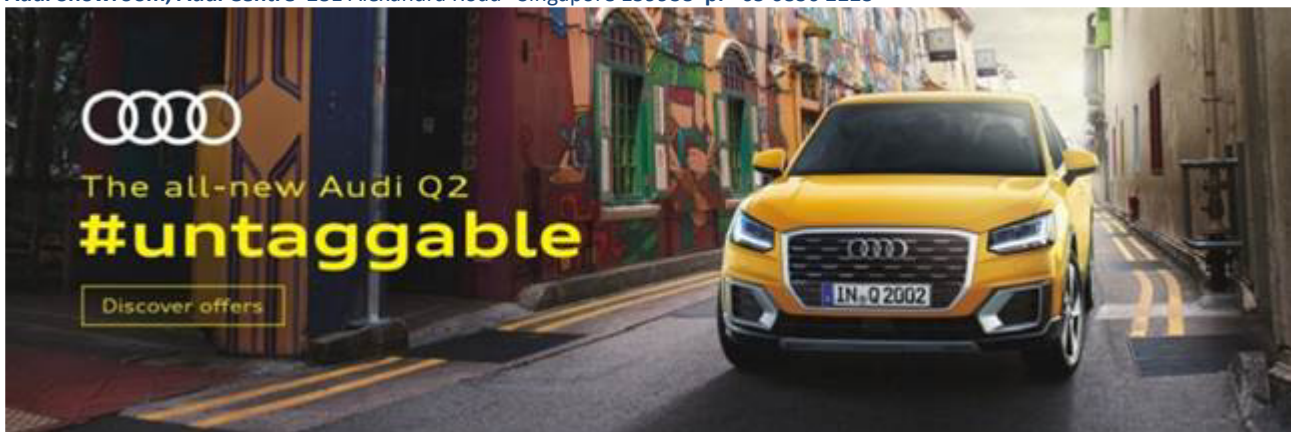
Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. mastura@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Monday, 18 December 2017 2:40 PM
To: 'Claims Dept' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SLB 1315 H Own Damage Claim

Dear Jeffery,

As instructed by our client **AIG**, please proceed to repair the insured vehicle **SLB 1315H (Excess \$1000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Monday, 18 December, 2017 8:27 AM

To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: SLB 1315 H Own Damage Claim

Dear Jeffery,

Still pending, have gave them a chaser.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Monday, 18 December, 2017 8:18 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: SLB 1315 H Own Damage Claim

Dear Veron,

Have AIG given the approval over the weekend?

Please follow up with AIG accordingly.

Many thanks!

Best regards,
Jeffery Tan

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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

Sent: Friday, 15 December, 2017 9:36 AM

To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: SLB 1315 H Own Damage Claim

Dear Jeffery,

We are pending approval from AIG.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Thursday, 14 December, 2017 4:46 PM

To: SUR <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: SLB 1315 H Own Damage Claim

Dear all,

Kindly assist in the Own Damage Claim for the above mentioned vehicle.

Survey was carried out earlier this afternoon.

Many thanks!

Best regards,
Jeffery Tan

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