

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLB 1315 H

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1218/2017/MAS

13 Apr 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SLB 1315 H, Audi Q7 2.0 TFSI QU

With reference to the above-mentioned vehicle no **SLB 1315 H**, claimant,
Ms. Justina Teo Boon Wei, please find the related document per attached.

1. A copy of the Original invoice no. 85012342 – S\$15,329.16
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

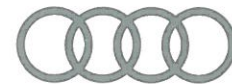
Encls

AIG – SLB 1315 H

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone 6388 2223
Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Telephone 6388 2323

Customer Service
Service Appointment
24-hour Breakdown Service
Email customer.care@premiumauto.com.sg

6366 2323
9828 1233

INS TAX INVOICE
Company Reg. No. A84119902271W
GST Reg. No. 199902271W

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AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012342 Date : 12/04/2018 Order : SLB1315H Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No.: SLB1315H (V 29420) Regn Date: 29/03/2016 Mileage: 34759 WIP No.: 40446
Model: Q7 2.0 TFSI QU (252 bhp) 4MB01 Chassis: WAUZZZ4M76D043765 Engine: CYR 007540 Dept: U
VSB No.:
You have been assisted by :- UB-Carrine (33)

		Details	Qty	Unit Price	Amount
X	A4M0121212D	RADIATOR Less 020%	1.00	535.50	428.40
X	A4M0941773D	HEADLIGHT Less 020%	1.00	9767.00	7,813.60
X	A4M0853717A GRU	COVER Less 020%	1.00	490.00	392.00
X	A4M0853718A GRU	COVER Less 020%	1.00	490.00	392.00
X	A4M0807065B GRU	COVER Less 020%	1.00	2043.00	1,634.40
X	A4M0807283A	GUIDE Less 020%	1.00	35.10	28.08
X	A4M0807157D	AIR DUCT(C/S) Less 020%	1.00	53.60	42.88
X	A4M0805607	MOUNTING Less 020%	1.00	98.80	79.04
X	A4M0821131C	SUPPORT(C/S) Less 020%	1.00	86.00	68.80
X	A4M0854451	CLIP Less 020%	6.00	1.90	9.12
X	A4M0807061E GRU	FR.SPOILER Less 020%	1.00	172.00	137.60
X	A4M0807681T 4W3	GRILL(C/S) Less 020%	1.00	246.50	197.20
X	AWHT006099	SPEED NUT Less 020%	10.00	5.30	42.40
Sub-Total					14,326.32
7% GST					1,002.84
Grand Total					15,329.16

Parts 11,294.32
Labour 0.00
Sublet 4,032.00
Menus 0.00
Lubricant 0.00



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone 6388 2223
Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Telephone 6388 2323

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE
Company Reg. No. 183902271W
GST Reg. No. 199902271W

Page 1 17:45

AIG ASIA PACIFIC INSURANCE PTE LTD	Invoice: 85012342	Account: A0006 (T 0)
MOTOR CLAIM DEPT	Date : 12/04/2018	AIG ASIA PACIFIC INSURANCE PTE LTD
AIG BUILDING	Order : SLB1315H	MOTOR CLAIM DEPT
78 SHENTON WAY	Term : 30	AIG BUILDING
#07-16		78 SHENTON WAY
SINGAPORE 079120 079120		#07-16
		SINGAPORE 079120

Regn No.: SLB1315H (V 29420) Regn Date: 29/03/2016 Mileage: 34759 WIP No.: 48446
Model: Q7 2.0 TFSI QU (252 bhp) 4MB0I Chassis: WAUZZZ4M76D043765 Engine: CYR 007540 Dept: U
VSB No.:
You have been assisted by :- UB-Carrine (33)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY AND FRONT PARKING AI	480.00	1.00	480.00
Q	EXC	M: 8888 Insurance Excess/Liability	-1000.00	1.00	-1,000.00
S	BODYWORK	M: TO REMOVE FRONT FITTINGS, DISMANTLE AND RENEW FROM BUMPER, LHS LED HEADLIGHT, BOTH FRONT WHEEL ARCH T AND ALIGN TO POSITION. TRANSFER RADIATOR GRILLE AN OTHER BUMPER FITTINGS. ALIGN TO POSITION. REINSTAL ALL PARTS REMOVED.	1500.00	1.00	1,500.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER, LOWER SPOILER, LHS FRONT FENDER AND BOTH WHEEL ARCH TRIMS.	1860.00	1.00	1,860.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK.	192.00	1.00	192.00
X	A4M0121333Q	AIR DUCT Less 020%	1.00	36.00	28.80
Sub-Total					
7% GST					
Grand Total					

Customer

Premium Automobiles

Telefax

to AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SLB 1315 H

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/1218/2017/JT
4 January 2018

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1

total pages

RE: CLAIM - OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi Q7 2.0 TFSI qu
Vehicle Chassis No. : WAUZZZ4MGD043765
Vehicle Regn No. : SLB 1315 H
Vehicle Mileage : 34759 KM
Vehicle Owner : Ms. Justina Teo Boon Wei
Certificate No. : 2100457108-01000
Policy Excess : S1,070.00 (inclusive 7% GST)
Accident Date : 12th December 2017
Place : 80 Kim Seng Road Mirage Tower
Repair Cost : S 15,329.16
WIP No. : 48446
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

Date :



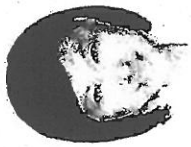
4 JAN 2018



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S6937190F

Name

JUSTINA TEO BOON WEI



张 文 慧
Place

CHINESE

Date of birth

23-10-1969

Country of birth

SINGAPORE

Sex

F

4888364



NRIC No. S6937190F



Date of issue

02-03-2011

Address

APT BLK 714 PASIR RIS STREET 72
#12-27
SINGAPORE 510714

REPUBLIC OF SINGAPORE **DRIVING LICENCE**

 Licence Number **S6937190F**
Name
JUSTINA TEO BOON WEI

Birth Date **23 Oct 1969**
Issue Date **28 Jan 2011**

 001932456A

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3 Motor Cars= \leq 3000kg with \leq 7 passengers, exclusive of the driver; and other motor vehicles \leq 2500kg **18 Jan 1990**

NP 428A





HOTLINE TEL: (65) 6419 3000
FAX: (65) 6415-3723

CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1969 (MALAYSIA)

M.X.1

AUDI AUTO PROTECTOR

CERTIFICATE NO. 2100457108-01000

OWN DAMAGE EXCESS S\$1000.00 (1)
WINDSCREEN EXCESS S\$100.00
(for policies with effect from 1st November 2002)

SUM INSURED Market Value
INSURING WITH COE/PARF Yes
SLB1315H

1) VEHICLE REGISTRATION NO.

2) NAME OF INSURED

JUSTINA TEO BOON WEI

3) EFFECTIVE DATE OF THE COMMENCEMENT
OF INSURANCE FOR THE PURPOSES OF THE ACT

29 Mar 2017

4) DATE OF EXPIRY OF INSURANCE

28 Mar 2018

5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE *
SUBJECT TO AGE CONDITION :40 years old and above

a) The Insured.

b) Any other person who is driving on the Insured's order or with his permission.

A Young and/or Inexperienced Driver Excess ("YIDR") of S\$3,000.00, in addition to the
Policy Excess, applies to You and any Authorised Driver (named or unnamed) if You are or the said
Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or
has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf
from driving the Motor Vehicle.

6) LIMITATION AS TO USE *

Use only for social, domestic and pleasure purposes and for the Insured's business.

The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial speed-testing
the carriage of goods other than samples in connection with any trade or business or use for any purpose in
connection with the Motor Trade.

APPROVED REPORTING CENTRES / AUDI AUTHORISED REPAIRERS

1. Audi Customer Service Center - 55 Ubi Road 1 (Tel: 63662323)

APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)

2. ComfortDelgro Engrg - 205 Braddell Rd (Tel: 63837118) 3. DPS Body & Paint Workshop - 209 Pandan Gardens (Tel: 65684501)

4. Ethoz - 30 Bukit Batok Cres (Tel: 66547777) 5. Glass-Fix - 52 Ubi Ave 3 (Tel: 62780887) - For windscreen only

6. Kan Fook Sing Motor - 61 Defu Lane 12 (Tel: 67479560) 7. Lai Huat (Meng Kee) Motor - 21 Sin Ming Ind (Tel: 64538110)

8. Mova Automotive - 1008 Bukit Merah Lane 3 (Tel: 62723892) 9. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415336)

10. SME Motor - 1 Kaki Bukit Ave 6 Bld D (Tel: 67476106)

LOSS OF USE Loss Of Use 15 days Replacement Car only for repairs at Audi Customer Service Centre

NAMED DRIVER NA

HIRE PURCHASE COMPANY United Overseas Bank Limited
/ EMPLOYER'S LOAN

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and
Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-
Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued At Singapore 21 Feb 2017

AIG Asia Pacific Insurance Pte. Ltd.

504125-256
PREMIUM LEASING -LSYA
281 ALEXANDRA ROAD
AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159935

AUTHORISED REPRESENTATIVE

C. No. 10/09/004M

2/13