

ASS. REC BY

REF CS/FCI 17023768/719d3¹²

SUBJECT Taufik

ASSIGNMENT (Office)

CWS

From (Person) Aung Yin Ming

FCI

Date/Time 12:38pm @ 14/12/17

Estimated Cost

Bill to

OD WS/TP RES / OD RLS / EVA / INV / MV / CS

To Inspect Vehicle No.

SLK 3476R

Insured

SHC7154H

at Workshop n/s

Cycle & Carriage Automotive

Tel

65684501

of

209 Pandan Gardens

Policy No.

P-15072707MFSH

Claim No.

D17011452 MFSH

Sum Insured

Excess

Make of Veh.

(Client's Record)

D.O.A 8/12/2017

CA / REV / REP. / REV 24 HRS

lwp

15/12/2017

H.O.D. Endorsement

Date/Time: 1:47pm @ 14/12/17

Person Contacted

Tayjian

Vehicle IN OUT

Date/Time	Action/Instruction (✓) Estimate
	SLK 3476R-CC3/1CR17023657/K1293 D.O.A: 8/12/2017
	SHC7154H-CC3/1CR17023657/K1293 D.O.A: 8/12/2017
18/12/17 @	4.20pm revised to Aung Yin Min by email.
31/5/18 @	5.24pm According to Jean Ye (CAC), FCI have repudiated this claim.
01/6/18	Submit Prelim. report.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

FIRST CAPITAL INSURANCE LTD

Ref : CS/FCI17023768/T1qd3

36 ROBINSON ROAD
#16-01 CITY HOUSES SINGAPORE 068877

Date : 14-12-2017



Code : FCI2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHC 7154H	Veh. Inspected	SLK 3476R
Policy No.		Coverage (\$)	0.00
Claim No.	D17011452MFSH	Excess (\$)	0.00
Assign From	CWS (AUNG YIN MIN)	Assign Date	14/12/2017

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	08/12/2017	Inspection Date	
Survey held at	CYCLE & CARRIAGE AUTOMOTIVE PTE LTD 209 PANDAN GARDENS SINGAPORE 609339		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: D17011452MFSH
Our Ref: CS/FCI17023768/T1qd3

Date: 18 December 2017

The Motor Claims Department
First Capital Insurance Ltd

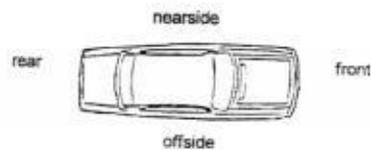
Dear Sir/Madam,

INITIAL INSPECTION REPORT OF VEHICLE NO. SLK 3476R .

Please be informed that we had conducted the inspection of the abovementioned vehicle on 14/12/2017 at the premises of M/s CYCLE & CARRIAGE. and have the following to report:-

Workshop Estimate Amount	: S\$ <u>6,318.00</u> .
Revised Estimate Amount	: S\$ <u>5,018.00</u> .
"Check" Items Amount	: S\$ <u>-</u> .
Market Value	: S\$ <u>-</u> .
LTA Reimbursement Value	: S\$ <u>-</u> .
Nett Value	: S\$ <u>-</u> .

Description of Damage:
The vehicle sustained damages
at the rear n/s portion.



Yours faithfully

Taufikh
Automotive Assessor

First Capital Insurance Limited

A FAIRFAX Company

Company Reg. No. 195000106C
GST Reg. No. M2-0001676-9

MOTOR SURVEY ASSIGNMENT

Date	12-12-2017	Our Ref No. D17011452MFSH
Accident Date	08-12-2017	Claim Type. Third Party
Insured Vehicle	SHC7154H	Third Party Vehicle. SLK3476R
Survey Location	209 PANDAN GARDENS	
Contact Person.	TAY JIAN YE	
Contact No.	65684501/ 0	Fax No. 65651240
Survey Type	WITHOUT PREJUDICE:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	CYCLE & CARRIAGE AUTOMOTIVE PTE LTD	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	AUNGYM	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.

This is a computer generated letter, no signature required.

Job Sheet (/ClaimWS/Surveyor/JobSheet/231796)



PRI Documents



Close X

PRI Header Details

Claim No	D17011452MFSH	Policy No	D-15072702MFSH	Claimant S.No & Name	1 & CYCLE & C LTD
Workshop Name	CYCLE & CARRIAGE AUTOMOTIVE PTE LTD (Contact Person : TAY JIAN YE)	Survey Location & Contact Details	209 PANDAN GARDENS Mobile: 0 , Phone: 65684501 , Fax: 65651240 EmailId: JIANYE.TAY@CYCLECARRIAGE.COM.SG		
Our Surveyor	LKK AUTO CONSULTANTS PTE LTD	Instructions To Surveyor	WITHOUT PREJUDICE:		
Insured Name	CITYCAB PTE LTD	Insured Vehicle No	SHC7154H	TP Vehicle No	SLK3476R
PRI Recieved Date	13-12-2017 03:06:48 PM	Surveyor Appointed Date	14-12-2017 12:37:38 PM	Surveyor Accept Date	14-12-2017 0

Survey Report Upload

Surveyor Inspection Date *:	<input type="text"/>	Surveyor Report Date	14-12-2017	Upload Survey Report *:	<input type="button" value="Choose File"/>
------------------------------------	----------------------	-----------------------------	------------	--------------------------------	--

Vehicle Particulars

Make	<input type="text" value="Please Select Make"/>	Model	<input type="text" value="Please Select Model"/>	Year	<input type="text" value="Select Year"/>
Chasis No	<input type="text"/>	Engine No	<input type="text"/>	Mileage	<input type="text"/>
Color	<input type="text"/>	Cubic Capacity	<input type="text"/>		

Multiple Documents Upload

File Name

Action

Surveyor Job Remarks

Remarks

Shiau Chan (LKKAuto)

From: Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>
Sent: Thursday, 31 May 2018 5:34 PM
To: Shiau Chan (LKKAuto)
Subject: RE: FINALISE OF VEHICLE SLK 3476R (DOA: 08/12/2017)

Importance: High

Dear Shiau,

First capital have reputed this claim so we will cancel this claim

Best Regards,

Tay Jian Ye
Advisor- Customer Service



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 81680997 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Don Bong Kiong Hua
Sent: Thursday, 31 May, 2018 5:31 PM
To: Tay Jian Ye
Subject: FW: FINALISE OF VEHICLE SLK 3476R (DOA: 08/12/2017)

From: Shiau Chan (LKKAuto) [<mailto:siewsc@lkkauto.com>]
Sent: Thursday, 31 May, 2018 5:04 PM
To: Yusof Bin Hashim; Don Bong Kiong Hua; Cheng Jo Jo
Cc: Loi Ai Ting; SUR
Subject: RE: FINALISE OF VEHICLE SLK 3476R (DOA: 08/12/2017)

Dear Sir/Madam,

Any updates as below email?

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Monday, 18 December, 2017 4:20 PM
To: 'Claim Workflow System'; assignments
Cc: AUNGYINMIN@FIRST-INSURANCE.COM.SG; SUR
Subject: RE: SURVEY ASSESSMENT - D17011452MFSH/1
Attachments: CSFCI17023768T1qd3.pdf

Dear Yin Min,

Enclosed herewith preliminary advice of SLK 3476R.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Thursday, 14 December, 2017 3:50 PM
To: 'Claim Workflow System' <cwsmotorclaims@first-insurance.com.sg>; assignments <assignments@lkkauto.com>
Cc: AUNGYINMIN@FIRST-INSURANCE.COM.SG; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D17011452MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System [<mailto:cwsmotorclaims@first-insurance.com.sg>]
Sent: Thursday, 14 December, 2017 12:37 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWSMOTORCLAIMS@FIRST-INSURANCE.COM.SG; AUNGYINMIN@FIRST-INSURANCE.COM.SG
Subject: PRI: SURVEY ASSESSMENT - D17011452MFSH/1

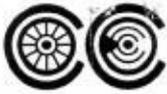
Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Best Regards,
Admin Team



CYCLE & CARRIAGE

CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056



ESTIMATE

Co Reg No : 197701469G

GST Reg No : MR-8500111-X

Table with 2 main columns: Invoice Name & Address, Owner Name & Vehicle Info. Includes details for Lion City Rentals Pte Ltd and vehicle specifications like SLK3476R, 13/01/201, etc.

Table with 5 columns: Account No, Terms, Date/Time Printed, CSE, Operator, WIP No. Row 1: CSM00041, Cash, 12/12/2017/ 13:21, 465 / Tay Jian Ye, 18243

Main table with columns: Description of Goods / Services, Qty, Unit Price, Disc%, Amount. Lists various repair items like bumper, seat, paint, fuel tank, electrical system, diagnostic check, windscreen, sealant, and sundries with handwritten quantities and prices.

SURVEYOR NAME: Taufik 97495749
SURVEYOR SIGNATURE: [Signature]
DATE: 14/12/17 @ 1745
REMARKS: Repair before paint 7 days

Summary table with columns: Confirm & accepted by, Authorized signatory and company stamp, 7% GST on, Total Payable. Total Payable: 6,760.26

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
FIRST CAPITAL INSURANCE LTD		Ref : CS/FCI17023768/T1qd3n2	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877		Date : 04-06-2018	
		Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SHC 7154H	Veh. Inspected	SLK 3476R
Policy No.	D-15072702MFSH	Coverage (\$)	0.00
Claim No.	D17011452MFSH	Excess (\$)	0.00
Assign From	AUNGYM	Assign Date	14/12/2017
2. Vehicle Particulars & Condition			
Make & Model	MITSUBISHI ATTRAGE	c.c	1193
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	MMBSTA13AHH003574	Colour	BLACK
Odometer	44779	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	185/55 R15	ROADSTONE	6 mm
L/H Front Tyre	185/55 R15	ROADSTONE	6 mm
R/H Rear Tyre	185/55 R15	ROADSTONE	6 mm
L/H Rear Tyre	185/55 R15	ROADSTONE	6 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	08/12/2017	Inspection Date	14/12/2017
Survey held at	CYCLE & CARRIAGE AUTOMOTIVE PTE LTD 209 PANDAN GARDENS SINGAPORE 609339		
5a. Remarks			
A)DAMAGES CONSISTENT TO ACCIDENT REPORT. B)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. C)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		7 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLK 3476R

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	BRACKET,RR BUMPER,LH (SN)	NECESSARY	27.00	27.00
1	FACE,RR BUMPER (SN)	DEFORMED	740.00	740.00
10	CLIP,FR BUMPER (SN)	NECESSARY	30.00	30.00
1	PANEL,QTR,OTR LH (SN)	BENT	748.00	748.00
2	STOPPER,WINDSHIELD GLASS (SN)	NECESSARY	6.00	6.00
3	SPACER,RR WINDOW (SN)	NECESSARY	27.00	27.00
1	SUNDRIES (SN)	NOT NECESSARY	50.00	-
			1,628.00	1,578.00
LABOUR				
TO RENEW REAR BUMPER,WELD AND CUT REAR LH FENDER.			2,200.00	1,650.00
TO REMOVE AND REFIT REAR SEAT AND TRIMS TO FACILITATE REPAIR.			200.00	150.00
PAINT WORK SPRAY REAR BUMPER AND REAR LH FENDER.			1,260.00	840.00
TO REMOVE AND REFIT FUEL TANK.			200.00	100.00
TO CHECK AND CHASSIS ELECTRICAL SYSTEM.			50.00	30.00
TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST.			200.00	200.00
TO REMOVE AND REFIT REAR WINDSCREEN.			300.00	240.00
TO APPLY BODY SEALANT ON AFFECTED PORTION.			200.00	150.00
TO APPLY WINDSCREEN SEALANT.			80.00	80.00
			4,690.00	3,440.00
GRAND TOTAL			6,318.00	5,018.00
RECOMMENDED COST OF REPAIRS (REPAIR COST NOT CONCLUDE)				5,018.00

Report Ref No. CS/FCI17023768/T1qd3n2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.