

INS. CASE OWNER:

Flossie
HASM

CC 4/AXA17023764 / R1 Zaz

LKK:

IDAC:

Surveyor:

DOI:

ASSIGNMENT

20/12/17

Date / Time:

14/12/17

Registered in Merimen:

13/12/17

Pre-assign / CCU / FTE



Insured Vehicle No.:

FBE 6003 C

Claim No.:

C0462693

Name of Insured:

MOHAMMAD HAFIZ BIN HAMIDON

Policy No.:

P2028574

Insured Tel No.:

HP: 8620 9660

Make / Model:

YAMAHA SPARK - 135CC

Excess Sec II :S\$

D.O.A: 16/11/17

Place of Accident:

ALONG CLEMENTE AVE 6 LINDORAMA TOWARD AYE

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L) (YES / NO)

OI GIA REPORT (YES / NO); TP GIA REPORT (YES / NO)

Insured Liability:

% Final? Yes / No

SIL 5904D



INSRS:

WSP: Cycle & Carriage

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

Date/Time	STAGE	DATE / PIC
15/12/17 (Zayur)	Non-Reporting 1st (1st):	
	Non-Reporting 1st (2nd):	
	Non-Reporting 1st (Final):	
	Notification 1st (if non-pickup):	
	Call OI:	38/12/17 Email to OI
	After call 1st to OI:	
	Documentation Check List: Handler Typist	
	Notification 1st (if non-pickup)	X
	After call 1st to OI:	X
	Authorisation To Act:	X
	Release Voucher:	X
	Final Repair Bill:	X
	Car Rental Invoice:	X
	Towing Invoice:	X
	LTA / GIA:	X
	Medical Bill:	X
	PIR:	X
	Mandate/Reject Instruction:	X
	LOD	X
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

PRELIMINARY ADVICE		Date/Time:	Sent By:
FINALIZATION		Date/Time:	Confirm with:
Repair Cost:	S\$	days	Reduction: %
FINAL SETTLEMENT		Date/Time: 27-7-18	Confirm with: AMANDA
Final Liability:	%	100	(Agreed / Assessed) BOLA S/N No.: 27
Repair Cost:	S\$	4,786.18	
Loss of Rental (LOR):	S\$	700	(7 days) X 100
Loss of Use (LOU):	S\$	-	(\$ x days)
Loss of Income (LOI):	S\$	-	(\$ x days)
LOR only	<input type="checkbox"/>	LOU only	<input type="checkbox"/>
LOR + LOU	<input type="checkbox"/>	LOR + LOI	<input type="checkbox"/>
[Tick only one]			
GIA/LTA Search	S\$	7.45	
Medical:	S\$	-	
Disbursement:	S\$	-	(e.g. Tow / Independent)
Legal Cost	S\$	-	
Total:	S\$	5,493.63	Global Sum S\$:
FINAL PAYMENT		Date/Time:	Confirm with:
Payee 1:	S\$	5,493.63	Name 1: CYCLE & CARRIAGE INDUSTRIES (RELIANCE)
Payee 2: (Strike if N.A.)	S\$	X	Name 2: X
Payee 3: (Strike if N.A.)	S\$	X	Name 3: X



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR SLL5904D

Mr Tan Eng Hwei (Chen Yinghui)

Blk 406 Bukit Batok West Avenue
#11-40
Singapore 650406

Mobile: 98355883

Vehicle & Document Information

WIP No 18870
Reg No/Reg Date SLL5904D / 01/03/2017
Date In/Mileage / 0
Chassis No WDD1173422N450562
Engine No 27091031150012
Make/Model MB/MB CLA 180 COUPE (C117) "FACELIFT"
Colour/Trim 026 650 Calcit Whit/ 041 151-Leather Twi

Account No	Terms	Date/Time Printed	CSE	Operator
CSI00001	Cash	20/12/2017/ 14:20	VS	356 / Vincent Seah

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
M BPN SUN				
POLICY NO/ACC DATE : 2100501884 // 16.11.17				
DRIVE IN/EXCESS : 16.11.17 // TP CAR NO.: FBE6003C=AXA				
DATE IN/DATE SURVEY: 20.12.17 //				
DIRECT SETTLEMENT : ZAYER-LKK				
A BPILAB			0.10	380.00
USING STAR DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD. NETT				
A BPILAB				960 1200.00
DISASSEMBLE AND REPLACE REAR BUMPER, REAR BOOT				
A BPIRES				600 1800.00
RESPRAY ON REAR BUMPER, REAR BOOT				
A BPILAB				120.00
CHECK REAR LIGHTING SYSTEM AND WATER TEST FOR ANY LEAKAGE. NETT				
M RIGHT REAR LAMP COMBINATION	1.00	715.46	00.00	Can 715.46
M RIVET	4.00	1.21	00.00	4.84
M RIGHT BRACKET	1.00	54.58	00.00	54.58 X
M RH TAIL PIPE COVER	1.00	279.23	00.00	279.23
M RIGHT BASIC MOUNTING FOR BUMPER	1.00	63.64	00.00	63.64 X
M REAR BUMPER	1.00	1091.31	00.00	1091.31
M REAR BUMPER LOWER PANEL	1.00	270.20	00.00	270.20
M RIGHT REAR LAMP COMBINATION	1.00	715.46	00.00	reported X 715.46
M REAR BOOT HANDLE MOLDING	1.00	63.70	00.00	63.70
M MERCEDES STAR	1.00	45.55	00.00	45.55 X
M CLA180 MODEL PLATE	1.00	80.61	00.00	80.61
M GROMMET	3.00	2.16	00.00	6.48
M TRUNK LID	1.00	1491.49	00.00	1491.49

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed

Confirmed & accepted by

Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Authorized signatory and company stamp

Nett 8,382.55
7% GST on 8382.55 586.78
Total Payable 8,969.33

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.
Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



WE DRIVE FIRST CLASS



Mercedes-Benz - are registered trademarks of Daimler, Stuttgart, Germany

Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AXA Insurance Pte Ltd
8 Shenton Way #24-01
AXA Tower
Singapore 068811

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Flossie Ang

Date: 21 Dec 2017

Preliminary Advice

Insured Vehicle No	: FBE6003C	Accident Date	: 16/11/2017
TP Vehicle No	: SLL5904D	Assignment Date	: 13/12/2017
Make	: MERCEDES-BENZ CLA180	Est. Duration of Repair	: 3 days
Date of Inspection	: 20/12/2017		
Inspection At	: Cycle & Carriage Automotive Pte Ltd (Pandan Gardens) 188 Pandan Loop Singapore 128378		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages ... rear O/S.... portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	8,382.55
Revised Amount	:S\$	3,961.51
Check Items (Estimated)	:S\$	118.22
Total	:S\$	4,079.73

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- () The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : We have not authorized repairs.

Vincent Seah Yong Kuan

From: Zayyer (LKKAUTO) <zayyer@lkkauto.com>
Sent: 15 December, 2017 1:32 PM
To: Vincent Seah Yong Kuan
Cc: Admin-D (LKKAUTO); Vivian Lau (LKKAUTO)
Subject: RE: request video footage SLL5904D// FBE6003C= DIRECT SETTLEMENT | Date of Accident: 16/11/2017

WITHOUT PREJUDICE

Dear Vincent,

Refer to the above matter.

Please be informed that the liability is clear for the above mentioned case (**Subject to the BOLA guideline settlement**) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor. Please arrange for survey.

Best Regards,
Zayyer | Case Handler
LK Auto Consultants Pte Ltd
Phone: 6841 2409, email: zayyer@lkkauto.com | fax: 6741-4108
115, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vincent Seah Yong Kuan [mailto:vincent.seah@cyclecarriage.com.sg]
Sent: Friday, 15 December, 2017 10:01 AM
To: Zayyer (LKKAUTO) <zayyer@lkkauto.com>
Cc: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>
Subject: RE: request video footage SLL5904D// FBE6003C= DIRECT SETTLEMENT | Date of Accident: 16/11/2017
Importance: High

Above attached for your action. I don't see the report why liability not clear.

Yours

Urgent

View Received Message

This mail is associated with :

***SLL5904D (C0462693)**
[FBE6003C]
TP
TAN ENG HWEI (CHEN YINGHUI)
Nov 16 2017 12:00AM
[MOHAMMAD HAFIZ BIN HAMIDON]
Cycle & Carriage Industries Pte Ltd

Reply	Reply All	Mark as Unread	Print Message	Delete Message	Forward
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From AXA Insurance Pte Ltd (HQ) (AXA_SG), sent on 26/07/2018 18:57 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$5493.63) - SLL5904D - Claim Handler: Ernest Tay

Approved:5493.63,

DOCUMENTS SUMMARY
There are no documents.

Our ref: FBE 6003C
Your ref: SL 5904 D

Date: 15 MAR 2018

UAC
Direct Settlement

To: AXA INSURANCE PTE LTD
8 SHENTON WAY #24-01
AXA TOWER
Singapore 068811

Attn: Motor Claims Department

Re: Accident Involving Motor Vehicle Nos. SL 5904 D & FBE 6003C
At/Along element: AVE 6 TWIST AVE On 16/11/17 @ 07:30am
UNDERPASS NR BILK 302 AVE 4

I am the owner of vehicle no. SL 5904 M that was involved in an accident with your insured vehicle no. FBE 6003C of the above accident.

As the accident was caused by your insured negligent/inconsiderate driving, thus I am claiming from you for the following: -

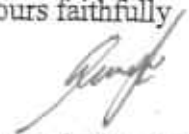
1. Cost of Repairs	<u>7 hrs</u>	\$ <u>4,786.18</u>
2. Loss of Use / Rental (<u>7</u> days @ \$ <u>100</u> per day)		\$ <u>700.00</u>
3. LTA/GIA Search Fee		\$ <u>7.45</u>
4. GIA Report Fee		\$ <u> </u>
5. Others		\$ <u> </u>
Total:		\$ <u>5,493.63</u>

I hereby give you fourteen (14) days to comply with the above, failing which, I shall instruct my solicitor to commence legal action against you. If you have any queries, please contact the representative of **CYCLE & CARRIAGE INDUSTRIES PTE LTD** at Telephone No: 67714401 (Mr Vincent Seah) / 67714304 (Ms Amanda Ang).

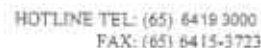
I hereby give full authority to **CYCLE & CARRIAGE INDUSTRIES PTE LTD** and their representative to negotiate/comprise settlement of the above claim on my behalf.

Your co-operation and immediate attention to the above is greatly appreciated. I hereby look forward to hearing from you soon.

Yours faithfully


Name & Signature

Address: C/o. 188 Pandan Loop Singapore 128378
Cc: Mr Vincent Seah/ Ms Amanda Ang
E-mail: vincent.seah@cyclecarriage.com.sg / amanda.ang@cyclecarriage.com.sg
Fax No. 67795383



MERCEDES-BENZ MOTOR INSURANCE

Person(s) Entitled To Drive :

- b) Any other person who is driving on the Insured's order or with his permission.

Limitation As To Use :

Use only for social, domestic and pleasure purposes and for the Insured's business. The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

APPROVED REPORTING CENTRES / MERCEDES-BENZ AUTHORISED REPAIRERS

1. Cycle & Carriage Pandan Loop Service Center - 188 Pandan Loop (Tel: 6777 8388)
 APPROVED REPORTING CENTRES / AIG AUTHORIZED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)
 2. ComfortDelgro Engrg - 205 Braddell Rd (Tel: 63837118) 3. Ethox - 30 Bukit Batok Cres (Tel: 66547777)
 4. Glass-Fix - 52 Ubi Ave 3 (Tel: 62780887) - For windscreen only 5. Kan Fook Sing Motor - 61 Defu Lane 12 (Tel: 67479560)
 6. Lai Huat (Meng Kee) Motor - 21 Sin Ming Ind (Tel: 64538110) 7. Movea Automotive - 1008 Bukit Merah Lane 3 (Tel: 62723892)
 8. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415336) 9. SME Motor - 1 Kaki Bukit Ave 6 Bld K (Tel: 67476106)

504380-218
CYCLE & CARRIAGE - DORA
239 ALEXANDRA ROAD
SINGAPORE 159930

AIG Asia Pacific Insurance Pte. Ltd.

Page 1

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE:

Class 3 Motor Cars \leq 3000kg with \leq 7 passengers, exclusive of the driver; and other motor vehicles \leq 2500kg 26 Apr 1994

NP 428A



FOR C&C USE ONLY

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: **S7641787C**

Name:

TAN ENG HWEI
(CHEN YINGHUI)

Birth Date: 15 Dec 1976

Issue Date: 05 Nov 2012





15/12/2017

TAN THIAN POH TYRE SERVICE
Blk 368 Bukit Batok Street 31
#02-489
Singapore 650368

Dear Sir/Madam,

OUR REF : CC4/AXA17023764/za3
YOUR REF : FBE 6003C

ACCIDENT INVOLVING FBE 6003C AND SLL 5904D ALONG / AT CLEMENTI AVE 6 UNDER PASS TWDS AYEON
16/11/2017

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **M/s CYCLE & CARRIAGE INDUSTRIES PTE LTD** on behalf of the owner of **SLL 5904D** against your motor insurance policy.

Basing on the circumstances of the accident reported by both parties (front-to-rear collision) where you had hit third-party vehicle from the rear, we are of the opinion that we cannot be absolved from liability.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to zayyer@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2409 or email us at zayyer@lkkauto.com

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely

Zayer
LKK Auto Consultants Pte Ltd

Cc *AXA Insurance Pte Ltd*
 (Motor Claims Dept)

LETTER OF AUTHORIZATION

To: AXA INSURANCE PTE LTD
8 SHENTON WAY # 24-01
AXA TOWER
Singapore 068811

Attn.: Motor Claims Department

Dear Sir / Mdm,


MOTOR ACCIDENT INVOLVING SLL 5904 D (OWNER'S
VEHICLE NO.) AND FBE 6003 C (3RD PARTY'S VEHICLE NO.)
ON 16/11/17 (DATE) AT 07:30 am (TIME)
AT/ALONG Clement Ave 6 Trols AYE underpass ^{N/A B1A 302 A124} (ROAD)

I am the registered owner of SLL 5904 D (Vehicle No.).

I hereby authorise CYCLE & CARRIAGE INDUSTRIES PTE LIMITED and its agents or any person(s) authorised by Cycle & Carriage Industries Pte Limited to do all or any of the following:-

- Submit, resolve and make any claims which I may have against the 3rd party insurers; and/or
- Execute and sign discharge voucher, indemnity forms and all necessary documents in connection with and arising from the above claim.

All payment towards settlement of my claim should be made in favour of CYCLE & CARRIAGE INDUSTRIES PTE LIMITED.



Registered Owner's Signature
(Company stamp & authorized signature if it is a company-registered vehicle)
Name : Tan Eng Hwei
NRIC No. : S 7641787 C
Date : 20/12/17



redefining / insurance

CLAIM REF : C0462693
INSURED : MOHAMMAD HAFIZ BIN HAMIDON

DISCHARGE VOUCHER

We/I TAN ENG HWEI (CHEN YINGHUI) NRIC No. S7641787C hereby agree to accept the sum of dollars [FIVE THOUSAND FOUR HUNDRED NINETY THREE AND CENTS SIXTY THREE] (\$\$ 5,493.63) paid to us/me by **AXA INSURANCE PTE LTD** as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said **AXA INSURANCE PTE LTD** or their Insured or the driver of motor vehicle no. [FBE 6003C] as a result of an accident along [CLEMENTI AVE 6 TOWARDS AYE] on [16/11/2017] of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. [SLI 5904D].

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. [FBE 6003C] in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. [FBE 6003C]

Dated this 07 day of 08 2018

Claimant's Signature : TAN ENG HWEI (CHEN YINGHUI)

NRIC no./ Company Stamp : S7641787C

Occupation/ Business : _____

Address : _____

Telephone No. : _____

Witness's Name : _____

Witness's Signature : _____

Witness's NRIC No. : _____

Vincent Seah
Cycle & Carriage Industries Pte Ltd
Body Care & Repair Center
DID: 6771 4401 HP: 8332 0062 Fax: 6872 1272
Email: vincent.seah@cyclecarriage.com.sg

AMANDA ANG
OFFICER - ADMIN
BODY CARE & REPAIR CENTER
DID: 6771 4304
FAX: 6779 5383
EMAIL: amanda.ang@cyclecarriage.com.sg


AXA Insurance Pte Ltd (Company Reg. No. 199903512M)
8 Shenton Way, #24-01 AXA Tower, Singapore 068811
Customer Centre #B1-01
Tel: +65 6880 4888 Fax: +65 6338 2522 Website: www.axa.com.sg



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

TAX INVOICE

Invoice Name & Address	Owner Name & Vehicle Info
Mr Tan Eng Hwei (Chen Yinghui)	Cust No/Name WCV29091/Mr Tan Eng Hwei (Chen Yinghui)
C/O AXA INSURANCE PTE LTD	Reg No/Reg Date SLL5904D / 01/03/2017
MOTOR CLAIM DEPARTMENT	Date In/Mileage 20/12/2017/ 18956
8 SHENTON WAY #24-01	Chassis No WDD1173422N450562
SINGAPORE 068811	Engine No 27091031150012
Contact No	Make/Model MB/MB CLA 180 COUPE (C117) "FACELIFT"
	Colour/Trim 026 650 Calcit Whit/ 041 151-Leather Twi

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
CSI00001	Cash	01/03/2018/ 18:01	VS	356 / Vincent Seah	18870	28140119

Description of Goods / Services	Qty	Unit Price S\$	Amount S\$
M BPN SUN			F.O.C.
POLICY NO/ACC DATE : 2100501884 // 16.11.17			
DRIVE IN/EXCESS : 16.11.17 // TP CAR NO.: FBE6003C=AXA			
DATE IN/DATE SURVEY: 20.12.17 // 20.12.17 RASUL-LKK 15:00PM			
DIRECT SETTLEMENT : ZAYER-LKK			
A BPILAB		0.10	380.00
USING STAR DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD. NETT			
A BPILAB			960.00
DISASSEMBLE AND REPLACE REAR BUMPER			
A BPIRES			600.00
RESPRAY ON REAR BUMPER			
A BPILAB			120.00
CHECK REAR LIGHTING SYSTEM AND WATER TEST FOR ANY LEAKAGE. NETT			
X RIGHT REAR LAMP COMBINATION	1.00	715.46	715.46
X RIVET	4.00	1.21	4.84
X RH TAIL PIPE COVER	1.00	279.23	279.23
X REAR BUMPER	1.00	1091.31	1091.31
X REAR BUMPER LOWER PANEL	1.00	270.20	270.20
X MERCEDES STAR	1.00	45.55	45.55
X GROMMET	3.00	2.16	6.48

Parts	2,413.07	Nett	4,473.07
Labour	2,060.00	7% GST on	4473.07
Standard Menu	0.00		313.11
Specialist Job	0.00	Total Payable	4,786.18
Diagnostics Job	0.00	Paid	0.00
Sundry/Others	0.00	Total Due	4,786.18
Total (w/o GST)	4,473.07		

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



WE DRIVE FIRST CLASS



Mercedes-Benz - are registered trademarks of Daimler, Stuttgart, Germany

Pandan Loop Service Center
188 Pandan Loop
Singapore 128376
Tel: 6777 8388
Fax: 6779 5363
www.mercedes-benz.com.sg

CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 758379
Tel 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

TAX INVOICE

TAN ENG HWEI (CHEN YINGHUI)

INVOICE : AR1712-0436
DATE : 28/12/2017
TERMS : C.O.D
STAFF ID : ELAINE
AGREEMENT NO. : HA201712-0210

ATTN : ACCOUNTS PAYABLE

DESCRIPTION	AMOUNT (SGD)
-------------	--------------

Vehicle Reg No : SKU4312H 654.21
Make / Model : TOYOTA ALTIS 1.6 AUTO
Rental Dates : Rental Billing From 20/12/2017 To 27/12/2017
Period : 7 days
Rental Rate : S\$ 100.00 Per Day (Including GST)
Reference No : SLL5904D

AMOUNT : S\$
SEVEN HUNDRED DOLLARS ONLY

NON-TAXABLE VALUE : 0.00
TAXABLE VALUE : 654.21
GST 7% : 45.79

TOTAL S\$: 700.00

Please make your cheques payable to : CHAN'S & SONS ENTERPRISE



For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	

VEHICLE CHECKLIST

RENTAL AGREEMENT

201712-0210

Hirer's Name JAN LUN HWEI	Date of Birth 15.12.1976	Passport/ Nric No. S241787C	Nationality
Address 106 BT BAYVIEW AVE 7	Occupation	Driving Licence No.	Date of Expiry
Postal Code 11140	Contact No. 656404	Mobile Phone No. 9835583	
Joint Hirer's / Guarantor's Name	Date of Birth	Passport/ Nric No.	Nationality
Address F	Occupation	Driving Licence No.	Date of Expiry
Postal Code	Contact No.	Mobile Phone No.	

CHECK OUT

CHECK IN

Date 20.12.17	Time 2.10p	Mileage 1/4	Remarks
Date 21/12/17	Time 2.24pm	Mileage 3/4	Remarks At 9

IMPORTANT NOTES:-

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension:- One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT	RATE (\$)	TOTAL (\$)
RATE	2	@ 100 nett	654.21
DISCOUNT			
GST @ 7%			45.79
TOTAL			700.00
EXTENSION			
DEPOSIT (refundable) S\$			
CHANGED OVER FROM VEH.			

We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
We declare that all information given on this form is true and accurate.

Hirer's Signature

Joint Hirer's / Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO.

FROM

MODEL

RETURN

Estimate Date: For actual return see CHECK IN

Enquire Vehicle & Owner Information (Vehicle No. FBE6003C As At 16 Nov 2017 / 07:30:00)**Law Firm Search Details**

Search Reason: Insurance claim in relation to traffic accident
Law Firm Case No.: SLL5904D(CSE:VS)C&C

Current Owner Details

Owner ID Type: Singapore NRIC
Owner ID: S9341107B
Owner Name: MOHAMMAD HAFIZ BIN HAMIDON
Registered Address Type: HDB / HUDC
Registered Block/House No.: 368
Registered Street Name: BUKIT BATOK STREET 31
Registered Unit No.: # 02 - 489
Registered Building Name: -
Registered Postal Code: 650368

Current Vehicle Details

Vehicle No.: FBE6003C
Make Description/Model: YAMAHA / T135
Insurance Company Name: AXA INSURANCE PTE LTD

...CLAIM SUBFOLDER...(Pending for Survey Report)

BI Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	12 Dec 2017		13 Dec 2017 13:40 Edit Adj Rpt	S\$4,473.07 Edit Estimates	S\$4,473.07 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
-------------	------------------	----------------------	------------------	--------------------------

CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	MOHAMMAD HAFIZ BIN HAMIDON, ID: S9341107B, Tel: +6586209660		
Main Claimant:	TAN ENG HWEI (CHEN YINGHUI), ID: S7641787C		
Vehicle Reg. No.:	SLL5904D	Date of Loss:	16/11/2017 00:00 - :59 [8 Months and 15 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / C0462693	Policy/Cover Note No.:	P2028574 (Comprehensive)
Vehicle Reg. No. (Insured):	FBE6003C	Policy No. (Claimant):	2100501884
		Excess:	S\$0.00
Repairer:	Cycle & Carriage Industries Pte Ltd (Pandan Loop) 188 Pandan Loop, 128378 West Coast - Tel: 91865300		
Handling Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Ernest Tay - 6880 4835]		
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 22/12/2017]		
Driver/Custodian (Insured):	MOHAMMAD HAFIZ BIN HAMIDON (), NRIC: S9341107B, Tel: +6586209660		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- AXA_SG (26/07/2018): Alert - Adj Mandate Approved (S\$5493.63) - SLL5904D - Claim Handler: Ernest Tay
- AXA_SG (31/05/2018): Alert - Adj Mandate Approved (S\$5393.63) - SLL5904D - Claim Handler: Ernest Tay
- AXA_SG (15/12/2017): Re: New TP Assignment - C0462693/P2028574
- AXA_SG (13/12/2017): New TP Assignment - C0462693/P2028574

















ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLL5904D (C0462693)
[FBE6003C]
TP
TAN ENG HWEI (CHEN YINGHUI)
Nov 16 2017 12:00AM
[MOHAMMAD HAFIZ BIN HAMIDON]
Cycle & Carriage Industries Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Video															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Finalized On	AXA Insurance Pte Ltd (HQ)												Thumbnail		Print				
1	26/12/17 15:01	Video - Accident- SLL5904D													Load MOV					
Letters/Correspondences															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	(Draft)	Third Party Express Settlement – Payment Breakdown													Edit					
Assessment Reports															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	21/12/17 17:07	Adjuster Immediate Advice													Load HTM					
Photos/Images															3 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	16/04/18 17:43	General View													Load JPG	<input checked="" type="checkbox"/>				
2	16/04/18 17:43	General View													Load JPG	<input checked="" type="checkbox"/>				
3	16/04/18 17:43	General View													Load JPG	<input checked="" type="checkbox"/>				
4	16/04/18 17:43	General View													Load JPG	<input checked="" type="checkbox"/>				
5	16/04/18 17:43	General View													Load JPG	<input checked="" type="checkbox"/>				
6	16/04/18 17:43	General View													Load JPG	<input checked="" type="checkbox"/>				
7	16/04/18 17:43	General View													Load JPG	<input checked="" type="checkbox"/>				
8	16/04/18 17:43	General View													Load JPG	<input checked="" type="checkbox"/>				
9	16/04/18 17:43	General View													Load JPG	<input checked="" type="checkbox"/>				
10	16/04/18 17:43	General View													Load JPG	<input checked="" type="checkbox"/>				
11	16/04/18 17:43	General View													Load JPG	<input checked="" type="checkbox"/>				
12	16/04/18 17:43	General View													Load JPG	<input checked="" type="checkbox"/>				
13	16/04/18 17:43	General View													Load JPG	<input checked="" type="checkbox"/>				
14	16/04/18 17:43	General View													Load JPG	<input checked="" type="checkbox"/>				
15	16/04/18 17:43	General View													Load JPG	<input checked="" type="checkbox"/>				
16	16/04/18 17:43	General View													Load JPG	<input checked="" type="checkbox"/>				
17	16/04/18 17:43	General View													Load JPG	<input checked="" type="checkbox"/>				
18	16/04/18 17:43	General View													Load JPG	<input checked="" type="checkbox"/>				
19	16/04/18 17:43	General View													Load JPG	<input checked="" type="checkbox"/>				
20	16/04/18 17:43	General View													Load JPG	<input checked="" type="checkbox"/>				
21	16/04/18 17:43	General View													Load JPG	<input checked="" type="checkbox"/>				
22	16/04/18 17:43	General View													Load JPG	<input checked="" type="checkbox"/>				
23	16/04/18 17:43	General View													Load JPG	<input checked="" type="checkbox"/>				
24	16/04/18 17:43	General View													Load JPG	<input checked="" type="checkbox"/>				
25	16/04/18 17:43	General View													Load JPG	<input checked="" type="checkbox"/>				
26	16/04/18 17:43	General View													Load JPG	<input checked="" type="checkbox"/>				
27	16/04/18 17:43	General View													Load JPG	<input checked="" type="checkbox"/>				

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AXA Insurance Pte Ltd (HQ)	Thumbnail	Print
28	16/04/18 17:43	General View	 Load JPG	<input checked="" type="checkbox"/>
29	16/04/18 17:43	General View	 Load JPG	<input checked="" type="checkbox"/>
30	16/04/18 17:43	General View	 Load JPG	<input checked="" type="checkbox"/>
31	16/04/18 17:43	General View	 Load JPG	<input checked="" type="checkbox"/>
32	16/04/18 17:43	General View	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AXA Insurance Pte Ltd (HQ)	Thumbnail	Print
1	17/11/17 09:51	EMAIL	 Load PDF	
2	17/11/17 09:51	ESTIMATE	 Load PDF	
3	17/11/17 09:51	SLL5904D TP GIA REPORT	 Load PDF	
4	29/11/17 10:20	Singapore Accident Statement - FBE6003C / INSD	 Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	21/12/17 14:42	TP ESTIMATE- MARKED	 Load PDF	
2	11/04/18 16:52	RENTAL RECEIPT	 Load PDF	
3	11/04/18 16:52	LTA SEARCH	 Load PDF	
4	11/04/18 16:52	LETTER TO OI	 Load PDF	
5	08/08/18 10:07	WORKSHOP INVOICE	 Load PDF	
6	08/08/18 10:07	DISCHARGE VOUCHER	 Load PDF	
7	08/08/18 10:07	AUTHORISATION TO ACT FORM	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	FBE6003C (Insd veh)	Model:	MERCEDES-BENZ CLA180
	SLL5904D (TP veh)		1.6 COUPE URBAN (R18
Date of Accident:	16/11/2017		LED) (A)

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	8,969.33
Final Repair Cost	:	\$	4,786.18
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	700.00 7 days
LTA / GIA Search Fee	:	\$	7.45
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	5,493.63

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop**: Agreed Liability _____(%)

B) For **GIA Registered Workshop**: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____100_____(%) Assessed Liability (*): _____(%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Cycle & Carriage Industries Pte Ltd	:	\$ 5,493.63
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

08 Aug

2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA17023764/R1JA3Q2

Date: 08/08/2018

REFERENCE

Handling Insurer: AXA Insurance Pte Ltd

Policy No:

P2028574

Claimant Vehicle No : SLL5904D

Insured Vehicle No :

FBE6003C

Date of Loss: 16/11/2017

Nature of Claim:

TP

Claim No: C0462693

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLL5904D

Make & Model: MERCEDES-BENZ CLA180, 1.6 COUPE URBAN (R18 LED) (A)

Engine No: 27091031150012

Reg. Date: 01/03/2017 (Man. Year: 2016)

Chassis No: WDD1173422N450562

Colour: White

Odometer: 18956 km

Engine Capacity: 1595 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/40 R18

Rear Tyre Size: 225/40 R18

Front Left Side: Bridgestone 6 mm

Rear Left Side: Bridgestone 6 mm

Front Right Side: Bridgestone 6 mm

Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,882.55	2,413.07	2,469.48	50.58
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,500.00	2,060.00	1,440.00	41.14
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	8,382.55	4,473.07	3,909.48	46.64
+ GST 7.00/7.00% (S\$)	586.78	313.11	273.67	46.64
Nett Amount (S\$)	8,969.33	4,786.18	4,183.15	46.64
+ Car Rental (7.0 x S\$100.00/day) (S\$)		700.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		5,493.63		

INSPECTION

Date of Assignment: 13/12/2017

Date Inspected: 20/12/2017 Inspected At:

Cycle & Carriage Industries Pte Ltd
(Pandan Loop)
188 Pandan Loop
Singapore 128378

Estimated Period of Repair: 3.0 days

Adjuster: MOHD RASUL**Manager:** Joy Irene Bascao

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 11 Apr 2018)
Parts:	143	MERCEDES-BENZ CLA180 1.6 COUPE URBAN (R18 LED) (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLL5904D)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*RIGHT REAR LAMP COMBINATION (CONSISTENT)	Cracked	715.46 FS	*715.46 FS
2	4		*RIVET (CONSISTENT)	Necessary	4.84 FS	*4.84 FS
3	1		*RIGHT BRACKET (CONSISTENT)	Serviceable	54.58 FS	*- FS
4	1		*RH TAIL PIPE COVER (CONSISTENT)	Scratched	279.23 FS	*279.23 FS
5	1		*RIGHT BASIC MOUNTING FOR BUMPER (CONSISTENT)	Serviceable	63.64 FS	*- FS
6	1		*REAR BUMPER (CONSISTENT)	Scratched	1,091.31 FS	*1,091.31 FS
7	1		*REAR BUMPER LOWER PANEL (CONSISTENT)	Scratched	270.20 FS	*270.20 FS
8	1		*RIGHT REAR LAMP COMBINATION (CONSISTENT)	Repeated	715.46 FS	*- FS
9	1		*REAR BOOT HANDLE MOLDING (CONSISTENT)	Serviceable	63.70 FS	*- FS
10	1		*MERCEDES STAR (CONSISTENT)	Necessary	45.55 FS	*45.55 FS
11	1		*CLA180 MODEL PLATE (CONSISTENT)	Serviceable	80.61 FS	*- FS
12	3		*GROMMET (CONSISTENT)	Necessary	6.48 FS	*6.48 FS
13	1		*TRUNK LID (CONSISTENT)	Serviceable	1,491.49 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (S\$) **4,882.55** **2,413.07**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	DISASSEMBLE AND REPLACE REAR BUMPER ,REAR BOOT	New	1,200.00	960.00
2	USING STAR DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD	New	380.00	380.00
3	RESPRAY ON REAR BUMPER ,REAR BOOT	New	1,800.00	600.00
4	CHECK REAR LIGHTING SYSTEM AND WATER TEST FOR ANY LEAKAGE	New	120.00	120.00
Gross Labour Cost (\$\$)			3,500.00	2,060.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >