

15/5/2018

INS. CASE OWNER:

CC 3 / CTI 17023798, Kph3y

LKK:  
IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

( YES / ☒ NO )

Nature of Accident:

If NO, Driver Name / Age: MU LEAN HAI

Driver Tel No.: 8174682

(V/L ☒ YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

INSRS:

WSP:

Tel:

Liability:

RMKS:

INSRS:

WSP:

Tel:

Liability:

RMKS:

INSRS:

WSP:

Tel:

Liability:

RMKS:

INSRS:

WSP:

Tel:

Liability:

RMKS:



RECEIVED 20 NOV 2018

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time: 14/12/18

Sent By: [Signature]

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only

☐

LOU only

☐

LOR + LOU

☐

LOR + LOI

☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

ASS. REC. BY:

REF

CTZ/

Kenneth

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

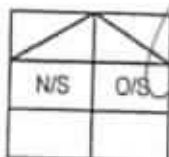
Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 02 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SHB 9677H Regn: 05, 13

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Chevrolet Epica c.c. 1991

Colour: White IR. A/C: Insured / Std / NI / NA

Sp. Reading: 323614 T/Radio: Insured / Std / NI / NA

Eng/No: KL11A

C/No: KL11A 69RTBB 122706

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: Curmay 195/65R15

Lig R: Long

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 6 mm

L/Bal. 6 mm

D.O.A. 5/12/17

Survey held at

Rear

R/Bal. 6 mm

L/Bal. 6 mm

D.O.I. 13/12/17

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S Frt

The U/C / Chassis frame / Body Structure affected due to collision.

(Recd 13749. 69/837)

Date / Time Action / Instruction

14/12 File pass to Corbin

11.50 8 2850

Date/Time, File Pass to?

1) \_\_\_\_\_

Date/Time, File Return to?

2) \_\_\_\_\_

☐ : Prel. Report  
☐ : Final Report

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Add Fee: ☐ Site Insp (\$)☐ Interview (\$)☐ Tech. Invs (\$)☐ Weekend (\$)

Survey Fee:

Transportation:

S + RS \$

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I. (\$)



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

## Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CC3/CTI17023758/Kpb3

3 ANSON ROAD #16-00  
SPRINGLEAF TOWERS SINGAPORE 079909

Date : 14-12-2017



Code : CTI

### 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBG 9233A	Veh. Inspected	SHB 9677H
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	14/12/2017

### 2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

### 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

### 4. Description of Damages

--

### 5. General Information

Accident Date	05/12/2017	Inspection Date	13/12/2017
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO.2 ANG MO KIO ST 63 SINGAPORE 569111		

### 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised  
Our ref: CC3/CTH7023758/Kpb3

Date: 14.12.2017

The Motor Claims Department  
M/s CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SHB9677H**

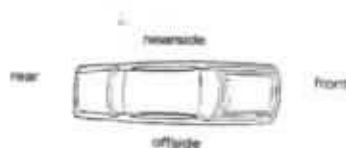
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 13.12.2017 at the premises of M/s Trans-cab Auto Services Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	16,599.69
Revised Estimate Amount	: S\$	2,350.00
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

**Description of Damage:**

The vehicle sustained damages at the  
O/S Front portion



**Comments/Present Status:**

Damages Consistent

Estimated normal period for repairs: 2 days

Yours faithfully,

KENNETH KONG  
Licensed Appraiser

**TRANS-CAB AUTO SERVICES PTE LTD**

NO.2 ANG MO KIO ST63 SINGAPORE 569111

TEL NO. 6287 6666 FAX NO. 6257 1330

CO/GST REG NO. 201019626G

**SHB9677H - CHINA TAIPING****AAD1712-067***Not Noted*  
*1/12/17 R 2850*

Vehicle No.:

**SHB 9677H - CANDY**

Chassis No.:

KL1LA69RJB122706

Vehicle Make:

CHEVROLET

Vehicle Model:

CHEVROLET EPICA 2.0

Date of Accident :

05.12.2017

Third Party Insurer :

**CHINA TAIPING****PART****LIST**

1	1	Front Bumper	\$	CM 1,202.00	✓
2	1	Front Bumper Lower Absorber	\$	PL 180.00	✓
3	1	Front Bumper Reinforcement	\$	PL 356.00	X
4	1	Front Bumper Retainer RH	\$	PL 102.00	✓
5	1	Front Bumper Retainer LH	\$	PL 102.00	X
6	1	Front Bumper Lower Grille	\$	PL 78.00	✓
7	1	Front Bumper Lower Stiffener	\$	PL 134.37	X
8	1	Bumper Fog Lamp Cover RH	\$	PL 32.40	X
9	1	Front Headlamp RH	\$	CM 816.00	✓
10	1	Front Fender RH	\$	PL 837.60	✓
11	1	Front Fender Liner RH	\$	PL 47.00	} X
12	1	Windscreen Washer Tank - Filler Neck	\$	PL 4.80	
13	1	Windscreen Washer Tank	\$	PL 62.00	
14	1	Windscreen Washer Tank Motor	\$	PL 51.00	
15	1	Front Shock Absorber Assy RH	\$	PL 216.17	
16	1	Front Lower Arm RH	\$	PL 283.00	
17	1	Front Knuckle Arm RH	\$	PL 230.00	
18	1	Bonnet	\$	PL 1,250.00	
19	1	Bonnet Moulding	\$	PL 161.97	
20	1	Front Support Panel Assy	\$	PL 1,222.32	
21	1	Radiator Grille (Grille A-Rad)	\$	PL 367.00	
22	1	Radiator Grille Top Cover	\$	PL 45.02	
23	1	Front Door RH	\$	PL 1,133.00	
24	1	Front Side View Mirror RH	\$	PL 939.00	

<b>TOTAL</b>	\$	<b>9,852.65</b>
10%	\$	<b>985.27</b>
	\$	<b>8,867.39</b>

**Special Nett**

**TRANS-CAB AUTO SERVICES PTE LTD****AAD1712-067**

NO.2 ANG MO KIO ST63 SINGAPORE 569111

TEL NO. 6287 6666 FAX NO. 6257 1330

CO/GST REG NO. 201019626G

**SHB9677H - CHINA TAIPING**

1	1 Set Front Bumper Fastener Clip	\$	<i>nn</i> 30.00 ✓
2	1 Set Front Fender Liner Clip RH	\$	<i>nn</i> 30.00 X
3	1 Front Wheel Rim Hub Cap RH	\$	<i>sh</i> 166.30 X
4	1 Front Tyre RH	\$	<i>sh</i> 180.00 X
5	1 Front Tyre Rim RH	\$	<i>sh</i> 126.00 X
6	1 Door Sticker "Trans-cab" RH	\$	<i>nn</i> 80.00 X

<b>TOTAL</b>	<b>\$</b>	<b>612.30</b>
<b>TOTAL PARTS</b>	<b>\$</b>	<b>9,479.69</b>

Panel Beating, Knocking And Straightening The  
Necessary Portion, Remove And Renewal Of  
Parts, Adjust And Realign The Same

\$ 2,700.00 *4000*

To Rust-Proofing Of The Affected Areas.

\$ 220.00 *300*

Putty and Spray Painting Of The Affected  
Portion.

\$ 2,800.00 *4000*

To Check Electrical Lighting Concerned.

\$ 170.00 *200*

To check steering geometry and computer wheel  
alignment

\$ *nn* 220.00 X

Towing Fees.

\$ *nn* 120.00 X

To dismantle and refit front end suspension,  
undercarriage parts, final checking and testing.

\$ *nn* 380.00 X

To transfer of door fittings, attachment and  
perform water seepage test.

\$ *nn* 170.00 X

To Transfer Of Fender Fittings, Attachments  
And Perform Water Seepage Test.

\$ *nn* 170.00 X

To transfer of tire, rim and on wheel balancing.

\$ *nn* 170.00 X

<b>TOTAL</b>	<b>\$</b>	<b>7,120.00</b>
<b>Over All Total</b>	<b>\$</b>	<b>16,599.69</b>

**TRANS-CAB AUTO SERVICES PTE LTD**

NO.2 ANG MO KIO ST63 SINGAPORE 569111

TEL NO. 6287 6666 FAX NO. 6257 1330

CO/GST REG NO. 201019626G

**SHB9677H - CHINA TAIPING**

**AAD1712-067**

**REPAIR DAYS**

~~10 DAYS~~

*2 days*

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and  
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type	Company
Owner ID	3878K
<b>Vehicle Details</b>	
Vehicle No.	SHB9677H
Vehicle to be Exported	Yes
Intended De-registration Date	08 Dec 2017
Vehicle Make	CHEVROLET
Vehicle Model	EPICA 2.0DSL AT ABS D/AB 2WD 4DR TURBO
Primary Colour	Red
Manufacturing Year	2012
Engine No.	Z20S1461112K
Chassis No.	KL1LA69RJBB122706
Maximum Power Output	110.0 kW (147 bhp)
Open Market Value	\$14,195.00
Original Registration Date	02 May 2013
First Registration Date	02 May 2013
Transfer Count	0
Actual ARF Paid	\$14,195.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility	Yes
PARF Eligibility Expiry Date	01 May 2021
PARF Rebate Amount	\$10,646.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date	01 May 2021
COE Category	A - Car (1600cc & below)
COE Period(Years)	8
PQP Paid	\$57,045.00
COE Rebate Amount	\$24,223.00
<b>Total Rebate Amount</b>	<b>\$34,869.00</b>
<b>Message</b>	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 08 Dec 2017



## Shu Pei (LKKAuto)

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**From:** Jowyn Tay <jowyn.tay@sg.cntaiping.com>  
**Sent:** Friday, 15 December, 2017 4:13 PM  
**To:** Shu Pei (LKKAuto); Hsiao Tong (LKKAuto)  
**Cc:** Zaini (LKK Auto); Admin A; Jowyn Tay  
**Subject:** RE: Direct Settlement - Accident Involving GBG9233A (OI : SNM17D06981/C02/3/LKKDS) AND SHB9677H (TP : LKK REF - CC3/CTI17023758/Kpb3 ) on 05.12.2017  
**Attachments:** MCCA17160792-01-GBG9233A.pdf; SNM17D06981C02 20171215-TO INSD-APPT LKK AS SETTLEMENT AGENT.pdf

**Importance:** High

Dear Hsiao Tong &/or Shu Pei,

Please refer to the attachments.

Thank you.

Regards,

**Jowyn Tay**

Deputy Claims Executive

Motor Division

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Co. Reg. No. 200208384E

DID: 6389 6174

Fax: 6224 7175 / 6224 7478

Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

[jowyn.tay@sg.cntaiping.com](mailto:jowyn.tay@sg.cntaiping.com)

Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

\*\*\*\*\*  
\*\*\*\*\*  
Disclaimer :

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

\*\*\*\*\*  
\*\*\*\*\*  
**From:** Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]

**Sent:** Thursday, 14 December, 2017 7:42 PM

**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Cc:** Joel Goh <joel.goh@sg.cntaiping.com>; Jowyn Tay <jowyn.tay@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>; Admin A <admin-a@lkkauto.com>

**Subject:** Direct Settlement - Accident Involving GBG9233A (OI : CTI - TBA) AND SHB9677H (TP : LKK REF - CC3/CTI17023758/Kpb3 ) on 05.12.2017

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHB 9677H M/s Trans-cab Auto Services Pte Ltd – Ang Mo Kio.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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This email has been scanned by the Symantec Email Security.cloud service.  
For more information please visit <http://www.symanteccloud.com>

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Our Reference: **SNM17D06981/C02/3**

Date : **15 DECEMBER 2017**

via Ordinary & Registered Mail

**YAP RENOVATION CONTRACTOR PTE LTD  
BLK 413 BEDOK NORTH AVENUE 2  
#12-154  
SINGAPORE 460413**

Dear Sir / Madam

**ACCIDENT INVOLVING GBG9233A AND SHB9677H ON 05 DECEMBER 2017  
ALONG KENG LEE ROAD**

We refer to the abovementioned accident.

Please be advised that the third party vehicle, **SHB9677H**, is filing a third party property claim against your vehicle.

We have appointed **LKK Auto Consultants Pte Ltd**, to administer the said claim on our behalf and they will contact you for more information about the accident.

Kindly render your assistance and co-operation accordingly.

Yours truly,  
Claims Department

*(This is a computer generated letter and no signature is required.)*

CC : LKK Auto Consultants Pte Ltd  
Attn : HIAO TONG  
Ref : CC3/CT117023758/KPB3  
Contact No : 67423197  
via Email : CHEWHT@LKKAUTO.COM

CC : Agent - (AN0435A) - YETTA INSURANCE AGENCY PTE LTD

8

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1712-067

Your Ref : GBG9233A

Date : 05.April 2018

**CHINA TAIPING INSURANCE**

Dear Sir/Madam,

**ACCIDENT INVOLVING SHB9677H AND GBG9233A ON 05/12/17 09:05 AM ALONG KENG LEE ROAD**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	3,049.50
2.	Loss of Rental for ____ days @ \$____ per day	\$	154.78
3.	Loss of Income for ____ days @ \$____ per day	\$	100.00
4.	LTA Search Fee	\$	5.35
5.	Survey Fee	\$	0.00
	Total	\$	3,309.63

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

**Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.**

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to [claims@transcab.com.sg](mailto:claims@transcab.com.sg) (6603 1259)

**Trans-Cab Auto Services Pte Ltd**

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

**Tax Invoice / Debit Note**

<b>TO:</b> <b>CHINA TAIPING INSURANCE (S) PTE LTD</b> 3 ANSON ROAD #15-02 SPRINGLEAF TOWER 079909 SINGAPORE  ATTENTION:	<b>INVOICE NO.</b> : INV1801-272 <b>DATE</b> : 31. January 2018 <b>REFERENCE NO</b> : AAD1712-067 <b>TERMS</b> : <b>DUE DATE</b> : 31. January 2018 <b>PAGE</b> : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHB9677H;DOA 05.12.17(LUMP SUM-18)	1	3,049.50	3,049.50

Total SGD Excl. GST : 2,850.00

7% GST : 199.50

Total SGD Incl. GST : 3,049.50

**\*\*\*\* THREE THOUSAND FORTY NINE AND FIFTY SGD ONLY \*\*\*\***

1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"

2) Please quote our Invoice Number during payment.

3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.

4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. &amp; O. E.

**THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

05 April, 2018

To Whom It May Concern

Dear Sir / Madam,

Accident on 05/12/17 09:05 AM at KENG LEE ROAD

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHB9677H. The taxi was hired to TEO BOO KOW a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$77.39 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

05-12-2017

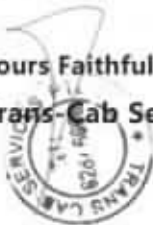
Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
<b>Accident No.</b>	<b>AAD1712-067</b>	<b>Accident Date</b> 05-12-2017
13/12/2017 08:30	14/12/2017 18:00	SHB9677H

Yours Faithfully,

**Trans-Cab Services Pte Ltd**



**Jasmine Tan**

**General Manager**

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

**Authorization To Act**

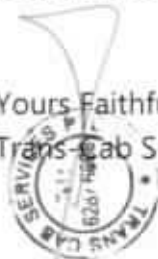
We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHB9677H and GBG9233A along KENG LEE ROAD on 05/12/17 09:05 AM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 5 (day) of April 2018

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager



## Vehicle Insurance Particulars Result

Vehicle No.	Incident Date/Time	Insurance Company Name
SJS3835U	07 Dec 2017 / 22:10:00	TOKIO MARINE INSURANCE SINGAPORE LTD
SLM3537M	06 Dec 2017 / 22:50:00	GREAT AMERICAN INSURANCE COMPANY
GBG9233A	05 Dec 2017 / 09:05:00	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

[Print](#)[OK](#)[Save as PDF](#)

## Hsiao Tong (LKKAUTO)

---

**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Monday, 5 November 2018 9:09 AM  
**To:** Hsiao Tong (LKKAUTO); Admin A  
**Cc:** Ong Chin Kiat; Alfred Toh; Chee So Chow; KKLau  
**Subject:** <Seek Approval For Rejection> Direct Settlement - Accident Involving GBG9233A (OI : SNM17D06981/C02/3/LKKDS) AND SHB9677H (TP : LKK REF - CC3/CTI17023758/Kpb3) on 05.12.2017  
**Attachments:** SHB 9677H vs GBG 9233A - OI VIDEO.MP4

LKK REF - CC3/CTI17023758/Kpb3  
CTI REF - SNM17D06981C02/3 (GBG9233A)

Dear Hsiao Tong

We refer to your emails pertaining to the above matter.

Please proceed to reject the claim and let us have your bill to enable Chin Kiat to act accordingly.

Best Regards

**Alfred Toh**  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: +65 6389 6183  
FAX: +65 6224 7478/6224 7175  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)  
[www.sg.cntaiping.com](http://www.sg.cntaiping.com)



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**From:** Hsiao Tong (LKKAUTO) [mailto:[chewht@lkkauto.com](mailto:chewht@lkkauto.com)]  
**Sent:** Saturday, November 03, 2018 10:52 AM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; KKLau <kklau@lkkauto.com>  
**Subject:** RE: \*URGENT\* <Seek Approval For Rejection> Direct Settlement - Accident Involving GBG9233A (OI : SNM17D06981/C02/3/LKKDS) AND SHB9677H (TP : LKK REF - CC3/CTI17023758/Kpb3 ) on 05.12.2017

**URGENT REMINDER**

Dear Sirs/Mdm,

Further to our below email,

The video shows that our insured was driving along the 2<sup>nd</sup> lane. Suddenly third party changed into our insured's lane collided onto our insured vehicle. We are of the opinion that BOLA scenario 15 is applicable. Third party driver should keep in the proper lane and change lane only when it is safe.

Kindly advise if we may proceed to reject third party claim.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Hsiao Tong (LKKAuto)

**Sent:** Saturday, 15 September 2018 11:02 AM

**To:** 'Claims Dept of CTI' <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Jowyn Tay' <[jowyn.tay@sg.cntaiping.com](mailto:jowyn.tay@sg.cntaiping.com)>; KKLau <[kklau@lkkauto.com](mailto:kklau@lkkauto.com)>

**Subject:** RE: \*URGENT\* <Seek Approval For Rejection> Direct Settlement - Accident Involving GBG9233A (OI : SNM17D06981/C02/3/LKKDS) AND SHB9677H (TP : LKK REF - CC3/CTI17023758/Kpb3 ) on 05.12.2017

**URGENT REMINDER**

Dear Sirs/Mdm,

Further to our below email,

The video shows that our insured was driving along the 2<sup>nd</sup> lane. Suddenly third party changed into our insured's lane collided onto our insured vehicle. We are of the opinion that BOLA scenario 15 is applicable. Third party driver should keep in the proper lane and change lane only when it is safe.

Kindly advise if we may proceed to reject third party claim.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Hsiao Tong (LKKAuto)

**Sent:** Saturday, 11 August 2018 10:29 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Jowyn.tay@sg.cntaiping.com' <[jowyn.tay@sg.cntaiping.com](mailto:jowyn.tay@sg.cntaiping.com)>

**Subject:** \*URGENT\* <Seek Approval For Rejection> Direct Settlement - Accident Involving GBG9233A (OI : SNM17D06981/C02/3/LKKDS) AND SHB9677H (TP : LKK REF - CC3/CTI17023758/Kpb3 ) on 05.12.2017

**URGENT REMINDER**

Dear Sirs/Mdm,

Further to our below email.

The video shows that our insured was driving along the 2<sup>nd</sup> lane. Suddenly third party changed into our insured's lane collided onto our insured vehicle. We are of the opinion that BOLA scenario 15 is applicable. Third party driver should keep in the proper lane and change lane only when it is safe.

Kindly advise if we may proceed to reject third party claim.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Hsiao Tong (LKKAuto)

**Sent:** Saturday, 28 July 2018 11:26 AM

**To:** 'Claims Dept of CTI' <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Jowyn.tay@sg.cntaiping.com' <[jowyn.tay@sg.cntaiping.com](mailto:jowyn.tay@sg.cntaiping.com)>

**Subject:** RE: <Seek Approval For Rejection> Direct Settlement - Accident Involving GBG9233A (OI : SNM17D06981/C02/3/LKKDS) AND SHB9677H (TP : LKK REF - CC3/CTI17023758/Kpb3 ) on 05.12.2017

**URGENT**

Dear Sirs/Mdm,

Further to our below email.

The video shows that our insured was driving along the 2<sup>nd</sup> lane. Suddenly third party changed into our insured's lane collided onto our insured vehicle. We are of the opinion that BOLA scenario 15 is applicable. Third party driver should keep in the proper lane and change lane only when it is safe.

Kindly advise if we may proceed to reject third party claim.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Hsiao Tong (LKKAuto)

**Sent:** Saturday, 7 July 2018 11:52 AM

**To:** 'Claims Dept of CTI' <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Jowyn.tay@sg.cntaiping.com' <[jowyn.tay@sg.cntaiping.com](mailto:jowyn.tay@sg.cntaiping.com)>

**Subject:** RE: <Seek Approval For Rejection> Direct Settlement - Accident Involving GBG9233A (OI : SNM17D06981/C02/3/LKKDS) AND SHB9677H (TP : LKK REF - CC3/CTI17023758/Kpb3 ) on 05.12.2017

**URGENT**

Dear Sirs/Mdm,

Further to our below email.

The video shows that our insured was driving along the 2<sup>nd</sup> lane. Suddenly third party changed into our insured's lane collided onto our insured vehicle. We are of the opinion that BOLA scenario 15 is applicable. Third party driver should keep in the proper lane and change lane only when it is safe.

Kindly advise if we may proceed to reject third party claim.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 31 May 2018 3:52 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Jowyn.tay@sg.cntaiping.com' <[jowyn.tay@sg.cntaiping.com](mailto:jowyn.tay@sg.cntaiping.com)>  
**Subject:** RE: <Seek Approval For Rejection> Direct Settlement - Accident Involving GBG9233A (OI : SNM17D06981/C02/3/LKKDS) AND SHB9677H (TP : LKK REF - CC3/CTI17023758/Kpb3 ) on 05.12.2017

Dear Sirs/Mdm,

We refer to the above matter.

Attached here with a copy of video footage submitted by our insured. The video shows that our insured was driving along the 2<sup>nd</sup> lane. Suddenly third party changed into our insured's lane collided onto our insured vehicle. We are of the opinion that BOLA scenario 15 is applicable. Third party driver should keep in the proper lane and change lane only when it is safe.

Kindly advise if we may proceed to reject third party claim.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Saturday, 28 April 2018 3:24 PM  
**To:** 'Claims Dept of CTI' <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Jowyn.tay@sg.cntaiping.com' <[jowyn.tay@sg.cntaiping.com](mailto:jowyn.tay@sg.cntaiping.com)>; Alfred Toh ([alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)) <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Subject:** RE: <Seek Approval For Rejection> Direct Settlement - Accident Involving GBG9233A (OI : SNM17D06981/C02/3/LKKDS) AND SHB9677H (TP : LKK REF - CC3/CTI17023758/Kpb3 ) on 05.12.2017

Dear Sirs/Mdm,

We refer to the above matter.

Attached here with a copy of video footage submitted by our insured. The video shows that our insured was driving along the 2<sup>nd</sup> lane. Suddenly third party changed into our insured's lane collided onto our insured vehicle. We are of the opinion that BOLA scenario 15 is applicable. Third party driver should keep in the proper lane and change lane only when it is safe.

Kindly advise if we may proceed to reject third party claim.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Hsiao Tong (LKKAuto)

**Sent:** Monday, 9 April 2018 9:10 AM

**To:** 'Claims Dept of CTI' <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; 'Jowyn.tay@sg.cntaiping.com' <[jowyn.tay@sg.cntaiping.com](mailto:jowyn.tay@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Zaini (LKK Auto) <[Zaini@lkkauto.com](mailto:Zaini@lkkauto.com)>

**Subject:** RE: <Seek Approval For Rejection> Direct Settlement - Accident Involving GBG9233A (OI : SNM17D06981/C02/3/LKKDS) AND SHB9677H (TP : LKK REF - CC3/CTI17023758/Kpb3 ) on 05.12.2017

Hi Sirs/Madam,

We refer to our email dated 06/01/2018, 20/01/2018, 07/02/2018, 05/03/2018 & 17/03/2018.

Kindly advise if we may proceed to reject third party claim.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Hsiao Tong (LKKAuto)

**Sent:** Saturday, 17 March 2018 8:32 AM

**To:** 'Claims Dept of CTI' <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; 'Jowyn.tay@sg.cntaiping.com' <[jowyn.tay@sg.cntaiping.com](mailto:jowyn.tay@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Zaini (LKK Auto) <[Zaini@lkkauto.com](mailto:Zaini@lkkauto.com)>

**Subject:** RE: <Seek Approval For Rejection> Direct Settlement - Accident Involving GBG9233A (OI : SNM17D06981/C02/3/LKKDS) AND SHB9677H (TP : LKK REF - CC3/CTI17023758/Kpb3 ) on 05.12.2017

Hi Sirs/Madam,

We refer to our email dated 06/01/2018, 20/01/2018, 07/02/2018 & 05/03/2018.

Kindly advise if we may proceed to reject third party claim.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Hsiao Tong (LKKAuto)

**Sent:** Monday, 5 March 2018 10:12 AM

**To:** 'jowyn.tay@sg.cntaiping.com' <[jowyn.tay@sg.cntaiping.com](mailto:jowyn.tay@sg.cntaiping.com)>; 'Claims Dept of CTI' <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Zaini (LKK Auto) <[Zaini@lkkauto.com](mailto:Zaini@lkkauto.com)>

**Subject:** RE: <Seek Approval For Rejection> Direct Settlement - Accident Involving GBG9233A (OI : SNM17D06981/C02/3/LKKDS) AND SHB9677H (TP : LKK REF - CC3/CTI17023758/Kpb3 ) on 05.12.2017

Hi Sirs/Madam,

We refer to our email dated 06/01/2018, 20/01/2018 & 07/02/2018.

Kindly let us have your instruction.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Hsiao Tong (LKKAuto)

**Sent:** Wednesday, 7 February 2018 11:01 AM

**To:** 'jowyn.tay@sg.cntaiping.com' <[jowyn.tay@sg.cntaiping.com](mailto:jowyn.tay@sg.cntaiping.com)>; 'Claims Dept of CTI' <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Zaini (LKK Auto) <[Zaini@lkkauto.com](mailto:Zaini@lkkauto.com)>

**Subject:** RE: <Seek Approval For Rejection> Direct Settlement - Accident Involving GBG9233A (OI : SNM17D06981/C02/3/LKKDS) AND SHB9677H (TP : LKK REF - CC3/CTI17023758/Kpb3 ) on 05.12.2017

Hi Sirs/Madam,

We refer to our email dated 06/01/2018 & 20/01/2018.

Kindly let us have your instruction.



Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Hsiao Tong (LKKAuto)

**Sent:** Saturday, 20 January 2018 9:03 AM

**To:** 'Jowyn Tay' <[jowyn.tay@sg.cntaiping.com](mailto:jowyn.tay@sg.cntaiping.com)>

**Cc:** 'Claims Dept of CTI' <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Zaini (LKK Auto) <[Zaini@lkkauto.com](mailto:Zaini@lkkauto.com)>

**Subject:** <Seek Approval For Rejection> Direct Settlement - Accident Involving GBG9233A (OI : SNM17D06981/C02/3/LKKDS) AND SHB9677H (TP : LKK REF - CC3/CTI17023758/Kpb3 ) on 05.12.2017

Hi Sirs/Madam,

We refer to our email dated 06/01/2018.

Kindly let us have your instruction.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Hsiao Tong (LKKAuto)

**Sent:** Saturday, 6 January 2018 3:06 PM

**To:** 'Jowyn Tay' <[jowyn.tay@sg.cntaiping.com](mailto:jowyn.tay@sg.cntaiping.com)>

**Cc:** Zaini (LKK Auto) <[Zaini@lkkauto.com](mailto:Zaini@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Claims Dept of CTI' <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: Direct Settlement - Accident Involving GBG9233A (OI : SNM17D06981/C02/3/LKKDS) AND SHB9677H (TP : LKK REF - CC3/CTI17023758/Kpb3 ) on 05.12.2017

Hi Jowyn,

We refer to the above matter.

Attached here with a copy of video footage submitted by our insured. The video shows that our insured was driving along the 2<sup>nd</sup> lane. Suddenly third party changed into our insured's lane collided onto our insured vehicle. We are of the opinion that BOLA scenario 15 is applicable. Third party driver should keep in the proper lane and change lane only when it is safe.

Therefore, we are intending to reject third party claim.

For your approval/ comments please.

*"Wishes you a Merry Christmas & Happy New Year 2018"*

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Hsiao Tong (LKKAuto)

**Sent:** Thursday, 4 January 2018 2:29 PM

**To:** Jowyn Tay <[jowyn.tay@sg.cntaiping.com](mailto:jowyn.tay@sg.cntaiping.com)>

**Cc:** Zaini (LKK Auto) <[Zaini@lkkauto.com](mailto:Zaini@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: Direct Settlement - Accident Involving GBG9233A (OI : SNM17D06981/C02/3/LKKDS) AND SHB9677H (TP : LKK REF - CC3/CTI17023758/Kpb3 ) on 05.12.2017

Hi Jowyn,

We refer to the above matter.

We would like to request a copy of our insured video footage as stated in his GIA report for our necessary action.

*"Wishes you a Merry Christmas & Happy New Year 2018"*

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Jowyn Tay [<mailto:jowyn.tay@sg.cntaiping.com>]

**Sent:** Friday, 15 December, 2017 4:13 PM

**To:** Shu Pei (LKKAuto) <[shupe@lkkauto.com](mailto:shupe@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Zaini (LKK Auto) <[Zaini@lkkauto.com](mailto:Zaini@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jowyn Tay <[jowyn.tay@sg.cntaiping.com](mailto:jowyn.tay@sg.cntaiping.com)>

**Subject:** RE: Direct Settlement - Accident Involving GBG9233A (OI : SNM17D06981/C02/3/LKKDS) AND SHB9677H (TP : LKK REF - CC3/CTI17023758/Kpb3 ) on 05.12.2017

**Importance:** High

Dear Hsiao Tong &/or Shu Pei,

Please refer to the attachments.

Thank you.

Regards,

**Jowyn Tay**

Deputy Claims Executive

Motor Division

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Co. Reg. No. 200208384E

DID: 6389 6174

Fax: 6224 7175 / 6224 7478

Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

[jowyn.tay@sg.cntaiping.com](mailto:jowyn.tay@sg.cntaiping.com)

Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

\*\*\*\*\*  
\*\*\*\*\*  
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\*\*\*\*\*  
\*\*\*\*\*  
**From:** Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

**Sent:** Thursday, 14 December, 2017 7:42 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Joel Goh <[joel.goh@sg.cntaiping.com](mailto:joel.goh@sg.cntaiping.com)>; Jowyn Tay <[jowyn.tay@sg.cntaiping.com](mailto:jowyn.tay@sg.cntaiping.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Zaini (LKK Auto) <[Zaini@lkkauto.com](mailto:Zaini@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GBG9233A (OI : CTI - TBA) AND SHB9677H (TP : LKK REF - CC3/CTI17023758/Kpb3 ) on 05.12.2017

#### **WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHB 9677H M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 7 November 2018 8:20 AM  
**To:** 'jasminetan@transcab.com.sg'; 'Ng Wai Yin'; 'Zhe Wei' (zhewei.kek@transcab.com.sg); claims@transcab.com.sg  
**Subject:** <REJECTION> Your ref: AAD1712-067 (SHB 9677H) \*Our Ref: CC3/CTI17023758/Kpb3 [ACCIDENT INVOLVING GBG 9233A(CHINA TAIPING) & SHB 9677H ON 05/12/2017]  
**Attachments:** SHB 9677H vs GBG 9233A - OI VIDEO.MP4

Your ref: **AAD1712-067 (SHB 9677H)**  
Our Ref: CC3/CTI17023758/Kpb3

**WITHOUT PREJUDICE**

Dear Sir/Madam,

### **ACCIDENT INVOLVING GBG 9233A(CHINA TAIPING) & SHB 9677H ON 05/12/2017**

We refer to the above matter.

Attached here with a copy of our insured accident video footage for your easy reference. Our video shows that your client changed lane and resulted the accident. Therefore, we are of the view that our driver is not liable for this accident.

In view of this, we regret to inform your that we have our principal instruction to deny liability and unable to look into your client claim.

Thank you.

*Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.*

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CC3/CTI17023758/Kpb3q2

3 ANSON ROAD #16-00

SPRINGLEAF TOWERS SINGAPORE 079909

Date : 26-11-2018



Code : CTI

**1. Policy Particulars :- THIRD PARTY CLAIM**

Insured Veh.	GBG 9233A	Veh. Inspected	SHB 9677H
Policy No.	DMCVSAN3092061700	Coverage (\$)	0.00
Claim No.	SNM17D06981/C02/3	Excess (\$)	0.00
Assign From		Assign Date	13/12/2017

**2. Vehicle Particulars & Condition**

Make & Model	CHEVROLET EPICA (A)	c.c	1991
Engine No.	HIDDEN	Year of Reg.	2013
Chassis No.	KL1LA69RJBB122706	Colour	WHITE /RED
Odometer	323614	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

**3. Conditions of Tyres**

	Size	Make	Balance
R/H Front Tyre	195/65 R15	GREMAX	6 mm
L/H Front Tyre	195/65 R15	GREMAX	6 mm
R/H Rear Tyre	195/65 R15	LING LONG	6 mm
L/H Rear Tyre	195/65 R15	LING LONG	6 mm

**4. Description of Damages**

THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION. DAMAGES SEE DETAILS.
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**5. General Information**

Accident Date	05/12/2017	Inspection Date	13/12/2017
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO.2 ANG MO KIO ST 63 SINGAPORE 569111		

**5a. Remarks**

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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**5b. Estimate Days of Repair**

ESTIMATED NORMAL PERIOD FOR REPAIR:	<b>2 Working Days</b>
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# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 3

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 9677H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>REPLACEMENT OF PARTS</b>			
1	FRONT BUMPER	CRACKED	1,202.00	1,202.00
1	FRONT BUMPER LOWER ABSORBER	SERVICEABLE	180.00	-
1	FRONT BUMPER REINFORCEMENT	TO REPAIR SEE LABOUR	356.00	-
1	FRONT BUMPER RETAINER RH	DISTORTED	102.00	102.00
1	FRONT BUMPER RETAINER LH	SERVICEABLE	102.00	-
1	FRONT BUMPER LOWER GRILLE	SERVICEABLE	78.00	-
1	FRONT BUMPER LOWER STIFFENER	TO REPAIR SEE LABOUR	134.37	-
1	BUMPER FOG LAMP COVER RH	SERVICEABLE	32.40	-
1	FRONT HEADLAMP RH	CUT	816.00	816.00
1	FRONT FENDER RH	BENT	837.60	837.60
1	FRONT FENDER LINER RH	SERVICEABLE	47.00	-
1	WINDSCREEN WASHER TANK -FILLER NECK	SERVICEABLE	4.80	-
1	WINDSCREEN WASHER TANK	SERVICEABLE	62.00	-
1	WINDSCREEN WASHER TANK MOTOR	SERVICEABLE	51.00	-
1	FRONT SHOCK ABSORBER ASSY RH	SERVICEABLE	216.17	-
1	FRONT LOWER ARM RH	SERVICEABLE	283.00	-
1	FRONT KNUCKLE ARM RH	SERVICEABLE	230.00	-
1	BONNET	TO REPAIR SEE LABOUR	1,250.00	-
1	BONNET MOULDING	SERVICEABLE	161.97	-
1	FRONT SUPPORT PANEL ASSY	TO REPAIR SEE LABOUR	1,222.32	-
1	RADIATOR GRILLE (GRILLE A-RAD)	SERVICEABLE	367.00	-
1	RADIATOR GRILLE TOP COVER	SERVICEABLE	45.02	-
1	FRONT DOOR RH	TO REPAIR SEE LABOUR	1,133.00	-
1	FRONT SIDE VIEW MIRROR RH	SERVICEABLE	939.00	-
	LESS 10% DISCOUNT		-985.27	-295.76
			8,867.38	2,661.84

Report Ref No. CC3/CT117023758/Kpb3q2



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51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No. 2 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b><u>SPECIAL NETT ITEMS</u></b>			
1	SET FRONT BUMPER FASTENER CLIP (SN)	NECESSARY	30.00	30.00
1	SET FRONT FENDER LINER CLIP RH (SN)	NOT NECESSARY	30.00	-
1	FRONT WHEEL RIM HUB CAP RH (SN)	SERVICEABLE	166.30	-
1	FRONT TYRE RH (SN)	SERVICEABLE	180.00	-
1	FRONT TYRE RIM RH (SN)	SERVICEABLE	126.00	-
1	DOOR STICKER 'TRANS-CAB' RH (SN)	NOT NECESSARY	80.00	-
			612.30	30.00
	<b><u>LABOUR</u></b>			
	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME.INCLUSIVE OF THE REPAIR OF FRONT BUMPER REINFORCEMENT,FRONT BUMPER LOWER STIFFENER,BONNET,FRONT SUPPORT PANEL ASSY AND FRONT DOOR RH .		2,700.00	400.00
	TO RUST-PROOFING OF THE AFFECTED AREAS.		220.00	30.00
	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION .		2,800.00	400.00
	TO CHECK ELECTRICAL LIGHTING CONCERNED.		170.00	20.00
	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT.	NOT NECESSARY	220.00	-
	TOWING FEES.	NOT NECESSARY	120.00	-
	TO DISMANTLE AND REFIT FRONT END SUSPENSION ,UNDERCARRIAGE PARTS ,FINAL CHECKING AND TESTING.	NOT NECESSARY	380.00	-
	TO TRANSFER OF DOOR FITTINGS ,ATTACHMENT AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	170.00	-
	TO TRANSFER OF FENDER FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	170.00	-
	TO TRANSFER OF TIRE ,RIM AND ON WHEEL BALANCING.	NOT NECESSARY	170.00	-
			7,120.00	850.00
	<b>GRAND TOTAL</b>		<b>16,599.68</b>	<b>3,541.84</b>
	<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>			<b>2,850.00</b>

Report Ref No. CC3/CT117023758/Kpb3q2





Report Ref No. CC3/CTI17023758/Kpb3q2

A handwritten signature in black ink, appearing to be 'KSC'.

KONG SENG CHEONG

Licensed Appraiser

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