

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 6 January 2018 3:06 PM
To: 'Jowyn Tay'
Cc: Zaini (LKK Auto); Admin A; 'Claims Dept of CTI'
Subject: RE: Direct Settlement - Accident Involving GBG9233A (OI : SNM17D06981/C02/3/LKKDS) AND SHB9677H (TP : LKK REF - CC3/CTI17023758/Kpb3) on 05.12.2017
Attachments: SHB 9677H vs GBG 9233A - OI VIDEO.mp4

Hi Jowyn,

We refer to the above matter.

Attached here with a copy of video footage submitted by our insured. The video shows that our insured was driving along the 2nd lane. Suddenly third party changed into our insured's lane collided onto our insured vehicle. We are of the opinion that BOLA scenario 15 is applicable. Third party driver should keep in the proper lane and change lane only when it is safe.

Therefore, we are intending to reject third party claim.

For your approval/ comments please.

"Wishes you a Merry Christmas & Happy New Year 2018"

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 4 January 2018 2:29 PM
To: Jowyn Tay <jowyn.tay@sg.cntaiping.com>
Cc: Zaini (LKK Auto) <Zaini@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: Direct Settlement - Accident Involving GBG9233A (OI : SNM17D06981/C02/3/LKKDS) AND SHB9677H (TP : LKK REF - CC3/CTI17023758/Kpb3) on 05.12.2017

Hi Jowyn,

We refer to the above matter.

We would like to request a copy of our insured video footage as stated in his GIA report for our necessary action.

"Wishes you a Merry Christmas & Happy New Year 2018"

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jowyn Tay [<mailto:jowyn.tay@sg.cntaiping.com>]

Sent: Friday, 15 December, 2017 4:13 PM

To: Shu Pei (LKKAuto) <shupe@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Zaini (LKK Auto) <Zaini@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jowyn Tay <jowyn.tay@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving GBG9233A (OI : SNM17D06981/C02/3/LKKDS) AND SHB9677H (TP : LKK REF - CC3/CT17023758/Kpb3) on 05.12.2017

Importance: High

Dear Hsiao Tong &/or Shu Pei,

Please refer to the attachments.

Thank you.

Regards,

Jowyn Tay

Deputy Claims Executive

Motor Division

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Co. Reg. No. 200208384E

DID: 6389 6174

Fax: 6224 7175 / 6224 7478

Email: claimsdept@sg.cntaiping.com

jowyn.tay@sg.cntaiping.com

Website: www.sg.cntaiping.com

Disclaimer :

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]

Sent: Thursday, 14 December, 2017 7:42 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Joel Goh <joel.goh@sg.cntaiping.com>; Jowyn Tay <jowyn.tay@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBG9233A (OI : CTI - TBA) AND SHB9677H (TP : LKK REF - CC3/CTI17023758/Kpb3) on 05.12.2017

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHB 9677H M/s Trans-cab Auto Services Pte Ltd – Ang Mo Kio.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>
