

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 11 January 2018 7:56 AM  
**To:** 'CHENG HOE MOTOR PTE LTD (AMK)'  
**Subject:** RE: ENQUIRY OF LIABILITY FOR SGG4564T (DOA: 09/12/2017) AXA REF: S7M005GBMC/KM \*\*\*LKK REF:CC4/AXA17023755/pb3

Without Prejudice

Hi,

We refer to the above matter.

We have contacted our insured driver to verify the nature of accident. According to our driver, he was driving slowly in front of your client vehicle. When he wanted to turn left into a building, he felt an impact and realised that your client squeezed from his left. Thus the collision happened. Our insured driver adamant that he was not moved out from stationary position.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation and not jeopardizing our insured claim against the liable party, we are prepared to offer 50% towards your client's claim.

Please confirm.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

*"Wishes you a Merry Christmas & Happy New Year 2018"*

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** CHENG HOE MOTOR PTE LTD (AMK) [mailto:chmamk@singnet.com]  
**Sent:** Wednesday, 10 January 2018 10:09 AM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Subject:** Re: ENQUIRY OF LIABILITY FOR SGG4564T (DOA: 09/12/2017) AXA REF: S7M005GBMC/KM \*\*\*LKK REF:CC4/AXA17023755/pb3

Hi Hsiao Tong,

Please expedite on investigation pls as owner had called up to checked on status.

Thank you.

Rgds,  
Dorlyn Li (Ms)  
CHENG HOE MOTOR PTE LTD (AMK)  
No. 10 Ang Mo Kio Ind Park 2A  
#01-04  
Ang Mo Kio Autopoint  
Singapore 568047  
Tel : 6481 2001  
Fax : 6482 1296  
Email : [chmamk@singnet.com](mailto:chmamk@singnet.com)

**From:** [CHENG HOE MOTOR PTE LTD \(AMK\)](#)

**Sent:** Tuesday, January 09, 2018 1:38 PM

**To:** [Hsiao Tong \(LKK\)](#)

**Subject:** Re: ENQUIRY OF LIABILITY FOR SGG4564T (DOA: 09/12/2017) AXA REF: S7M005GBMC/KM \*\*\*LKK  
REF:CC4/AXA17023755/pb3

Hi Hsiao Tong,

Please assist to advise any update for the above case.

Thank you.

Rgds,  
Dorlyn Li (Ms)  
CHENG HOE MOTOR PTE LTD (AMK)  
No. 10 Ang Mo Kio Ind Park 2A  
#01-04  
Ang Mo Kio Autopoint  
Singapore 568047  
Tel : 6481 2001  
Fax : 6482 1296  
Email : [chmamk@singnet.com](mailto:chmamk@singnet.com)

**From:** [CHENG HOE MOTOR PTE LTD \(AMK\)](#)

**Sent:** Thursday, January 04, 2018 11:28 AM

**To:** [Hsiao Tong \(LKK\)](#)

**Subject:** Re: ENQUIRY OF LIABILITY FOR SGG4564T (DOA: 09/12/2017) AXA REF: S7M005GBMC/KM \*\*\*LKK  
REF:CC4/AXA17023755/pb3

Hi Hsiao Tong,

Pending for your reply for the above case please.

Thank you.

Rgds,  
Dorlyn Li (Ms)  
CHENG HOE MOTOR PTE LTD (AMK)  
No. 10 Ang Mo Kio Ind Park 2A  
#01-04  
Ang Mo Kio Autopoint  
Singapore 568047  
Tel : 6481 2001  
Fax : 6482 1296  
Email : [chmamk@singnet.com](mailto:chmamk@singnet.com)

**From:** [CHENG HOE MOTOR PTE LTD \(AMK\)](#)

**Sent:** Tuesday, December 26, 2017 10:42 AM

**To:** [Hsiao Tong \(LKK\)](#)

**Subject:** Fw: ENQUIRY OF LIABILITY FOR SGG4564T (DOA: 09/12/2017) AXA REF: S7M005GBMC/KM \*\*\*LKK  
REF:CC4/AXA17023755/pb3

Hi Hsiao Tong,

Location photo & TP vehicle position taken at the scene for your reference that their vehicle had steered out.

Thank you.

Rgds,  
Dorlyn Li (Ms)  
CHENG HOE MOTOR PTE LTD (AMK)  
No. 10 Ang Mo Kio Ind Park 2A  
#01-04  
Ang Mo Kio Autopoint  
Singapore 568047  
Tel : 6481 2001  
Fax : 6482 1296  
Email : [chmamk@singnet.com](mailto:chmamk@singnet.com)

**From:** [CHENG HOE MOTOR PTE LTD \(AMK\)](#)  
**Sent:** Friday, December 22, 2017 11:33 AM  
**To:** [Hsiao Tong \(LKK\)](#)  
**Subject:** Fw: ENQUIRY OF LIABILITY FOR SGG4564T (DOA: 09/12/2017) AXA REF: S7M005GBMC/KM \*\*\*LKK  
REF:CC4/AXA17023755/pb3

Hi Hsion Tong,

Good morning to you. Please asisst to advise on liability ASAP.

Thank you.

Rgds,  
Dorlyn Li (Ms)  
CHENG HOE MOTOR PTE LTD (AMK)  
No. 10 Ang Mo Kio Ind Park 2A  
#01-04  
Ang Mo Kio Autopoint  
Singapore 568047  
Tel : 6481 2001  
Fax : 6482 1296  
Email : [chmamk@singnet.com](mailto:chmamk@singnet.com)

**From:** [CHENG HOE MOTOR PTE LTD \(AMK\)](#)  
**Sent:** Wednesday, December 20, 2017 10:31 AM  
**To:** [Hsiao Tong \(LKK\)](#)  
**Subject:** Fw: ENQUIRY OF LIABILITY FOR SGG4564T (DOA: 09/12/2017) AXA REF: S7M005GBMC/KM \*\*\*LKK  
REF:CC4/AXA17023755/pb3

Hi Hsiao Tong,

Any update on liability?

Thank you.

Rgds,  
Dorlyn Li (Ms)  
CHENG HOE MOTOR PTE LTD (AMK)  
No. 10 Ang Mo Kio Ind Park 2A  
#01-04  
Ang Mo Kio Autopoint  
Singapore 568047  
Tel : 6481 2001  
Fax : 6482 1296  
Email : [chmamk@singnet.com](mailto:chmamk@singnet.com)

**From:** [CHENG HOE MOTOR PTE LTD \(AMK\)](#)

**Sent:** Monday, December 18, 2017 2:03 PM

**To:** [Hsiao Tong \(LKK\)](#)

**Subject:** Fw: ENQUIRY OF LIABILITY FOR SGG4564T (DOA: 09/12/2017) AXA REF: S7M005GBMC/KM \*\*\*LKK  
REF:CC4/AXA17023755/pb3

Hi Hsiao Tong,

Please assist to advise on liability .

Thank you.

Rgds,  
Dorlyn Li (Ms)  
CHENG HOE MOTOR PTE LTD (AMK)  
No. 10 Ang Mo Kio Ind Park 2A  
#01-04  
Ang Mo Kio Autopoint  
Singapore 568047  
Tel : 6481 2001  
Fax : 6482 1296  
Email : [chmamk@singnet.com](mailto:chmamk@singnet.com)

**From:** [Shu Pei \(LKKAuto\)](#)

**Sent:** Friday, December 15, 2017 9:46 AM

**To:** [CHENG HOE MOTOR PTE LTD \(AMK\)](#)

**Cc:** [Admin A](#) ; [CHENG HOE MOTOR PTE LTD \(HQ\)](#) ; [Hsiao Tong \(LKKAuto\)](#)

**Subject:** RE: ENQUIRY OF LIABILITY FOR SGG4564T (DOA: 09/12/2017) AXA REF: S7M005GBMC/KM \*\*\*LKK  
REF:CC4/AXA17023755/pb3

Dear Dorlyn,

We refer to the above matter.

Fyi, OI reported.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you

*To check availability of the case handler , you may contact the undersigned.*

SKETCH PLAN

REFER TO ATTACHED.

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

WAS TURNING INTO GEJLANG WONG 16 FROM GILLEMARD RD. VEHICLE  
 B TRY TO SQUEEZE THROUGH MY VEHICLE FROM LEFT AND HIT ONTO MY  
 VEHICLE.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** CHENG HOE MOTOR PTE LTD (AMK) [<mailto:chmamk@singnet.com>]**Sent:** Wednesday, 13 December, 2017 4:23 PM**To:** Admin-B <[admin-b@lkkauto.com](mailto:admin-b@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CHENG HOE MOTOR PTE LTD (HQ) <[chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)>**Subject:** ENQUIRY OF LIABILITY FOR SGG4564T (DOA: 09/12/2017) AXA REF: S7M005GBMC/KM

Hi,

Able to help out to check if AXA insured had filed for the accident report &amp; advised on liability pls.

Thank you.

Rgds,

Dorlyn Li (Ms)

CHENG HOE MOTOR PTE LTD (AMK)

No. 10 Ang Mo Kio Ind Park 2A

#01-04

Ang Mo Kio Autopoint

Singapore 568047

Tel : 6481 2001

Fax : 6482 1296

Email : [chmamk@singnet.com](mailto:chmamk@singnet.com)

**From:** [CHENG HOE MOTOR PTE LTD \(AMK\)](#)  
**Sent:** Wednesday, December 13, 2017 3:19 PM  
**To:** [KUMAR Shailendra](#) ; [CHENG HOE MOTOR PTE LTD \(HQ\)](#)  
**Cc:** [TAN Kwee May](#)  
**Subject:** Re: YOUR REF: SGG4564T OUR REF: S7M005GBMC/KM

Hi,

Our Selection as follow :

9) Kenneth Kong (LKK Auto Consultants Pte Ltd)

Thank you.

Rgds,  
Dorlyn Li (Ms)  
CHENG HOE MOTOR PTE LTD (AMK)  
No. 10 Ang Mo Kio Ind Park 2A  
#01-04  
Ang Mo Kio Autopoint  
Singapore 568047  
Tel : 6481 2001  
Fax : 6482 1296  
Email : [chmamk@singnet.com](mailto:chmamk@singnet.com)

**From:** [KUMAR Shailendra](#)  
**Sent:** Wednesday, December 13, 2017 10:53 AM  
**To:** [CHENG HOE MOTOR PTE LTD \(AMK\)](#)  
**Cc:** [TAN Kwee May](#)  
**Subject:** YOUR REF: SGG4564T OUR REF: S7M005GBMC/KM

Dear Sir

Without Prejudice

We want to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list below to conduct the joint pre-repair survey as a single joint expert.

List of our motor surveyors:-

1. Lee Wee Ho/Billy Loh (AJAX Inspection Services Pte Ltd)
2. Hari Haran/Patrick Ng (AJAX Inspection Services Pte Ltd)
3. Mohd Fadhilah Bin Osman (LBS Automotive Appraisal Pte Ltd)
4. Mohd Noh Bin Sapoh (LBS Automotive Appraisal Pte Ltd)
5. Ricky Teng (RT Appraisal Pte Ltd)
6. Elson Teng (RT Appraisal Pte Ltd)
7. Simon Ho (LKK Auto Consultants Pte Ltd)
8. Ma Chin Fook (LKK Auto Consultants Pte Ltd)
9. Kenneth Kong/ Marcus Chua (LKK Auto Consultants Pte Ltd)
10. Gerard Favacho (A-PAC Investigation Solutions Pte Ltd)

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.

Please send your reply to the in-charge claim handler who is copied in this email.

Regards

Shailendra

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**From:** CHENG HOE MOTOR PTE LTD (AMK) [<mailto:chmamk@singnet.com>]  
**Sent:** Wednesday, December 13, 2017 9:52 AM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey <[motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)>; CHENG HOE MOTOR PTE LTD (HQ) <[chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)>  
**Subject:** Repair Survey (Single Joint Expert) - SGG4564T , DOA: 09/12/17 (Yr insured GBD779S)

Dear Sir,

**OUR CLIENT – SGG4564T**

**DOA : 09/12/17 @ 1910hr**  
**YR INSURED : GBD 779S**

Kindly provide us of your surveyor listing for the selection on the survey.

Thank you.

Regards  
Dorlyn Li  
Cheng Hoe Motor Pte Ltd  
Tel :64812001  
Fax : 64821296  
-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Singapore - Externals or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.