

D/S CASE OWNER:

Jaclyn

CC 4 / AIG17023751 / SU43

LKR:

IDAC:

Surveyor:

Sebastian

DOI:

15/12/17

Date / Time:

14/12/17

Registered in Merimen:

14/12/17

Pre-assign / CCU / FTE



Insured Vehicle No. : SKL 2222U

Claim No. : 21694090265G

Name of Insured : LEONG SEW KHUEN

Policy No. : 2100434114

Insured Tel No. : HP:

Make / Model :

Excess Sec II : S\$

D.O.A : 10/12/17

Place of Accident :

Is driver the owner? (YES / NO) Nature of Accident :

If NO, Driver Name / Age :

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. :

(VL: YES / NO)

Insured Liability : % Final ? Yes / No

SLO 7154M

INSRS:
WSP: Hua Hong
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time

19/12/17 (THU THU) SLO 7154M - X ; SKL 2222U - X
OI NR - SEND FIRST LETTER TO OI.

STAGE

DATE / PIC

Non-Reporting hr (1st):

Non-Reporting hr (2nd):

Non-Reporting hr (Final):

Notification hr (if non-pickup):

Call OI:

After call hr to OI:

Documentation Check List: Handler Typist

Notification hr (if non-pickup)

After call hr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

FIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No. :

If NO or B 28, Ass. Lia :

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$320.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

REF:

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No:

SLD 734 M.

Yr Regn:

23/5/2012

Type: M/Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota Hilux

CG 2362

Colour:

White

A/C: Insured / Std / NI / NA

Sp. Reading

127756

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

JTEGD 21H20821 6948

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size:

F: 235/50R18

R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

10/12/2011

D.O.I.

15/12/2011

Survey held at

Hwa Hong

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

Frt N/S

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time | Action / Instruction

\$ 850+ (Red: \$ 410.00 / 39%)

Date/Time, File Pass to?

☐

Prel. Report

☐

Final Report

Date/Time, File Return to?

1)

Report Format:

Lump Sum / I.B.I. (\$

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

\$ + RS. \$

Photos

Copies

TOTAL




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD			Ref : CC4/AIG17023751/Sua3	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120			Date : 14-12-2017	
			Code : AIG	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKL 2222U	Veh. Inspected	SLD 7134M	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	14/12/2017	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	10/12/2017	Inspection Date	15/12/2017	
Survey held at	HUA HONG PTE LTD 25D SUNGEI KADUT STREET 1 SINGAPORE 729332			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



HUA HONG PRIVATE LIMITED

25D Sungai Kadut Street 1 Singapore 729332
Tel: (65) 6661 9688 Fax: (65) 6661 9699 Email: info@huahong.com.sg

Estimate Repair List

13 December 2017

HHTPClaims17-107

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#09-16 AIG Building
Singapore 079120

ACCIDENT INVOLVING SLD 7134 M & SKL 2222 U ON 10/12/2017 ALONG TUAS SECONDLINK AT ABOUT 1600 HOURS

Insured : KOH BOON KEING
Vehicle Registration No : SLD 7134 M
Vehicle Make : TOYOTA
Vehicle Model : ALPHARD
Vehicle Chassis No : JTEGD21H208216948
Policy No : 5095366774
Date of Accident : 10/12/2017

Type of Claim: Third Party

Amount S\$

To dismantle & repair front bumper and front LH fender.	\$	500.00	200
To perform wire checking.	\$	20.00	✓
To dismantle & refit front bumper sensor.	\$	40.00	30
To spray front bumper and front LH fender.	\$	500.00	400
	\$	1,060.00	
7% GST	\$	74.20	
Total	\$	1,134.20	

3 days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Sebastian
15/12/2017


- Part by part repair -
- Photo before & after paint -

Amey



Authorised by Claims Dept
Mrs Tan @ 9639 9195

- Pre repair inspection request - SLD7134M VS SKL2222U (OI) DOA: 10/12/2017

From: Chan, Yoke Shi
To: assignments, Admin A
Cc: Tan, Lily (AIG), Fong, Andy-SY, Kaur, Baljit, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Md Ishak, Mohd Imran, Lim, Sheng Yang
Sent: Wednesday, 13 December, 2017 2:29:42 PM
Attachments:  SKL2222U.TIF

Hi,

Please refer to the enclosed request from **HUA HONG PRIVATE LIMITED**

Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.
Kindly assist to assign Calvin Ang as Single Joint Expert as requested.

3:22pm @ 13/12/2017
Vehicle Not In
person @ Mrs. Tan

Thank you.

Regards,

Yoke Shi @ Ashley
AIG
Claim Adjuster II, Singapore FNOL, Claims Operations – Auto
Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)
Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia
Tel +6 03 2719 6000 | Ext 1012102

yokeshi.chan@aig.com | www.aig.com

From: Yvonne Toh [<mailto:yvonne@huahong.com.sg>]
Sent: Wednesday, December 13, 2017 2:03 PM
To: Chan, Yoke Shi
Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKL2222U AND SLD 7134 M ON 10/12/2017

Dear Ashley

We choose Calvin Ang - LKK Auto Consultants Pte Ltd.

Kindly arrange survey on Friday 15 Dec 2017 at 9.30am.
Our insured will be waiting.

Thank you.

Regards

Yvonne Toh

Claims Department



HUA HONG PRIVATE LIMITED
25D SUNGEI KADUT STREET 1 SINGAPORE 729332
T. 6661 9688 | F. 6661 9699
E. yvonne@huahong.com.sg | W. www.huahong.com.sg

From: Chan, Yoke Shi [<mailto:yokeshi.chan@aig.com>]
Sent: Wednesday, 13 December 2017 1:58 PM
To: claims@huahong.com.sg

Cc: Tan, Lily (AIG) <Lily.Tan@aig.com>; Fong, Andy-SY <Andy-SY.Fong@aig.com>; Kaur, Baljit <Baljit.Kaur@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Md Ishak, Mohd Imran <Imran.Ishak@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>
 Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKL2222U AND SLD7134M ON 10/12/2017

Without Prejudice

Your Reference : SLD7134M
 Our Reference : SKL2222U

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lim Kok Chong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Lool	Automobile Inspection Services Pte Ltd
Ricky Teng	RT Appraisal Pte Ltd
Elson Teng	RT Appraisal Pte Ltd
Michael Cheong	RT Appraisal Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon Han Xin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Henry Ng	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Steven Foong	LKK Auto Consultants Pte Ltd
Wei Jie	LKK Auto Consultants Pte Ltd
Ma Chin Fook	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Regards,

Yoke Shi @ Ashley
 AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto
Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)
Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia
Tel +6 03 2719 6000 | Ext 1012102

yokeshi.chan@aig.com | www.aig.com

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View Received Message

This mail is associated with :

***SLD7134M (2169409026SG)**
[SKL2222U]

TP
KOH BOON KEING
Dec 10 2017 4:00PM
[Leong Siew Khuen]
Hua Hong Pte Ltd

[Reply](#)[Reply All](#)[Mark as Unread](#)[Print Message](#)[Delete Message](#)[Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 15/12/2017 14:50 PM.
To LKK_HQ
CC NoorMariesa.AbuKassim@aig.com
Subject NO OI GIA REPORT

Hi

Kindly be informed that OI has not reported yet. OI details as below :

Name : Leong Siew Khuen
Address : 289 Beach Road #01-02, Singapore 199552
Phone No. : 62969998

Thanks
Mariesa

DOCUMENTS SUMMARY

There are no documents.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG17023751/Sua3

19th December 2017

Leong Siew Khuen
289 Beach Road #01-02,
Singapore 199552

Dear Sirs,

**ACCIDENT INVOLVING SKL 2222U AND SLD 7134M ON 10/12/2017 ALONG /
AT TUAS SECONDLINK**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Thin Thin
Claims
Tel : 6841 2360
Fax: 6741 4108
Email : thinthin@lkkauto.com

c.c. *Claims Manager*
AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Thin Thin (LKKAUTO)

From: Kesaval, Jaclyn-M <Jaclyn-M.Kesaval@aig.com>
Sent: Thursday, 18 January 2018 3:41 PM
To: Thin Thin (LKKAUTO)
Cc: Admin A; Jas Khine (LKKAUTO); Mei Kwan (LKKAUTO)
Subject: RE: 2169409026SG-003 FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKL2222U AND SLD 7134 M ON 10/12/2017 *** LKK REF: CC4/AIG17023751/ua3

Hi Thin Thin,

Please proceed to reject claim based on video footage.

I have also uploaded TP video footage in merimen which shows clearly that TP encroached into our insured's path of travel in order to overtake the broke down vehicle.

Thank you.

Jaclyn M K
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1953 | Fax +(65) 6835 7416

Jaclyn-M.Kesaval@aig.com | www.aig.com.sg

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From: Thin Thin (LKKAUTO) [mailto:thinthin@lkkauto.com]
Sent: Thursday, January 18, 2018 2:19 PM
To: Kesaval, Jaclyn-M
Cc: Admin A; Jas Khine (LKKAUTO); Mei Kwan (LKKAUTO)
Subject: RE: 2169409026SG-003 FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKL2222U AND SLD 7134 M ON 10/12/2017 *** LKK REF: CC4/AIG17023751/ua3

Your Ref: 2169409026SG

Dear Jaclyn,

We refer to the below matter.

We have reviewed the video footage. Based on footage, when our insured is driving within in his own lane and TP encroached into our insured lane and caused the accident.

As such, we intend to reject the claim and kindly let us have your instruction / approval please.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Monday, 18 December 2017 3:41 PM

To: Kesaval, Jaclyn-M <Jaclyn-M.Kesaval@aig.com>; yvonne@huahong.com.sg; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>

Subject: RE: 2169409026SG-003 FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKL2222U AND SLD 7134 M ON 10/12/2017 *** LKK REF: CC4/AIG17023751/ua3

Dear Jaclyn,

We refer to your below email and the contents were duly noted.

Dear Yvonne,

Our insured has yet to report the accident. Unable to comment liability at this moment.

Please provide us evidence, i.e. accident scene photo and video footage if any.

By copy to Shirley,

Please send non-reporting letter to OI.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kesaval, Jaclyn-M [<mailto:Jaclyn-M.Kesaval@aig.com>]

Sent: Monday, 18 December, 2017 3:31 PM

To: Admin A <admin-a@lkkauto.com>; Admin-B <admin-b@lkkauto.com>

Cc: Admin-D (LKKAuto) <admin-d@lkkauto.com>; yvonne@huahong.com.sg

Subject: 2169409026SG-003 FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKL2222U AND SLD 7134 M ON 10/12/2017

Hi,

Please note above matter is under your care.

Kindly assist TP repairer accordingly.

Thank you.

Jaclyn M K
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1953 | Fax +(65) 6835 7416

Jaclyn-M.Kesaval@aig.com | www.aig.com.sg

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From: Chan, Yoke Shi
Sent: Monday, December 18, 2017 1:43 PM
To: Kesaval, Jaclyn-M
Cc: yvonne@huahong.com.sg
Subject: FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKL2222U AND SLD 7134 M ON 10/12/2017

Hi Jaclyn,

For your expert handling.

Thank you

Regards
Yoke Shi

From: Yvonne Toh [<mailto:yvonne@huahong.com.sg>]
Sent: Monday, December 18, 2017 1:16 PM
To: Chan, Yoke Shi
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKL2222U AND SLD 7134 M ON 10/12/2017

Dear Ashley

Vehicle was surveyed on Friday, 15 Dec 2017.

Kindly advise on liability.

Thank you.

Regards

Yvonne Toh

Claims Department



HUA HONG PRIVATE LIMITED

25D SUNGEI KADUT STREET 1 SINGAPORE 729332

T. 6661 9688 | F. 6661 9699

E. yvonne@huahong.com.sg | W. www.huahong.com.sg

From: Nivitha (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Wednesday, 13 December 2017 4:42 PM

To: 'Yvonne Toh' <yvonne@huahong.com.sg>; 'assignments' <assignments@lkkauto.com>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKL2222U AND SLD 7134 M ON 10/12/2017

Dear Yvonne,

Noted, with thanks.

Appointment confirmed.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yvonne Toh [<mailto:yvonne@huahong.com.sg>]

Sent: Wednesday, 13 December, 2017 4:20 PM

To: 'assignments'

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKL2222U AND SLD 7134 M ON 10/12/2017

Dear Naritha

As requested, we have communicated with my insured and will change the survey timing to 10am instead.

Friday 15 Dec 2017, 10am

Thank you.

Regards

Yvonne Toh

Claims Department



HUA HONG PRIVATE LIMITED

25D SUNGEI KADUT STREET 1 SINGAPORE 729332

T. 6661 9688 | F. 6661 9699

E. yvonne@huahong.com.sg | W. www.huahong.com.sg

From: Yvonne Toh [<mailto:yvonne@huahong.com.sg>]

Sent: Wednesday, 13 December 2017 3:52 PM

To: 'assignments' <assignments@lkkauto.com>

Subject: FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKL2222U AND SLD 7134 M ON 10/12/2017

Dear LKK

Please refer to below email and assist on survey.

Thank you.

Regards

Yvonne Toh

Claims Department



HUA HONG PRIVATE LIMITED

25D SUNGEI KADUT STREET 1 SINGAPORE 729332

T. 6661 9688 | F. 6661 9699

E. yvonne@huahong.com.sg | W. www.huahong.com.sg

From: Yvonne Toh [<mailto:yvonne@huahong.com.sg>]

Sent: Wednesday, 13 December 2017 2:03 PM

To: 'Chan, Yoke Shi' <yokeshi.chan@aig.com>

Cc: 'Tan, Lily (AIG)' <Lily.Tan@aig.com>; 'Fong, Andy-SY' <Andy-SY.Fong@aig.com>; 'Kaur, Baljit' <Baljit.Kaur@aig.com>; 'Chin, Lee-Ying' <Lee-Ying.Chin@aig.com>; 'Abu Kassim, Noor Mariesa' <NoorMariesa.AbuKassim@aig.com>; 'Md Ishak, Mohd Imran' <Imran.Ishak@aig.com>; 'Lim, Sheng Yang' <ShengYang.Lim@aig.com>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKL2222U AND SLD 7134 M ON 10/12/2017

Dear Ashley

We choose Calvin Ang - LKK Auto Consultants Pte Ltd.

Kindly arrange survey on Friday 15 Dec 2017 at 9.30am.

Our insured will be waiting.

Thank you.

Regards

Yvonne Toh

Claims Department

**HUA HONG PRIVATE LIMITED**

25D SUNGEI KADUT STREET 1 SINGAPORE 729332

T. 6661 9688 | F. 6661 9699

E. yvonne@huahong.com.sg | W. www.huahong.com.sg**From:** Chan, Yoke Shi [<mailto:yokeshi.chan@aig.com>]**Sent:** Wednesday, 13 December 2017 1:58 PM**To:** claims@huahong.com.sg**Cc:** Tan, Lily (AIG) <Lily.Tan@aig.com>; Fong, Andy-SY <Andy-SY.Fong@aig.com>; Kaur, Baljit <Baljit.Kaur@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Md Ishak, Mohd Imran <Imran.Ishak@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKL2222U AND SLD7134M ON 10/12/2017Without Prejudice

Your Reference : SLD7134M

Our Reference : SKL2222U

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lim Kok Chong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Ricky Teng	RT Appraisal Pte Ltd
Elson Teng	RT Appraisal Pte Ltd
Michael Cheong	RT Appraisal Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd

Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Henry Ng	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Steven Foong	LKK Auto Consultants Pte Ltd
Wei Jie	LKK Auto Consultants Pte Ltd
Ma Chin Fook	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Regards,

Yoke Shi @ Ashley

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto
Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)

Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia

Tel +6 03 2719 6000 | Ext 1012102

yokeshi.chan@aig.com | www.aig.com

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received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

Thin Thin (LKKAuto)

From: Thin Thin (LKKAuto)
Sent: Thursday, 18 January 2018 4:53 PM
To: 'Yvonne Toh'; Admin A
Cc: Jas Khine (LKKAuto); Shirley Hiew (LKK Auto); Mei Kwan (LKKAuto)
Subject: RE: 2169409026SG-003 FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKL2222U AND SLD 7134 M ON 10/12/2017 *** LKK REF: CC4/AIG17023751/ua3
Attachments: Video - Accident (2).MP4

"Without Prejudice"

Dear Yvonne,

We refer to the below matter.

Our insured has reiterated that the accident was caused due to the negligence of your client.

Based on footage, our insured vehicle was travelling straight within the lane and your client encroached into our insured lane and collided onto our insured vehicle.

Attached herewith our insured's video footage for your perusal.

Under such a circumstances, we are denying liability and unable to look into your client's claim.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yvonne Toh [mailto:yvonne@huahong.com.sg]
Sent: Wednesday, 17 January 2018 4:54 PM
To: Admin A <admin-a@lkkauto.com>
Cc: Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>
Subject: RE: 2169409026SG-003 FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKL2222U AND SLD 7134 M ON 10/12/2017 *** LKK REF: CC4/AIG17023751/ua3

Dear Sir/Mdm

Has your insured reported?

Kindly advise on liability.

Thank you.

Regards
Yvonne Toh
Claims Department



HUA HONG PRIVATE LIMITED
25D SUNGEI KADUT STREET 1 SINGAPORE 729332
T. 6661 9688 | F. 6661 9699 | W. huahong.com.sg



From: Thin Thin (LKKAuto) [<mailto:thinthin@lkkauto.com>]
Sent: Wednesday, 10 January 2018 6:09 PM
To: Yvonne Toh <yvonne@huahong.com.sg>; Admin A <admin-a@lkkauto.com>
Cc: Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: RE: 2169409026SG-003 FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKL2222U AND SLD 7134 M ON 10/12/2017 *** LKK REF: CC4/AIG17023751/ua3

Dear Yvonne,

We refer to the below email.

Please be informed that we are currently pending for our insured's report.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yvonne Toh [<mailto:yvonne@huahong.com.sg>]
Sent: Wednesday, 10 January 2018 5:48 PM
To: Admin A <admin-a@lkkauto.com>
Cc: Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: RE: 2169409026SG-003 FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKL2222U AND SLD 7134 M ON 10/12/2017 *** LKK REF: CC4/AIG17023751/ua3

Dear Sir/Mdm

Has your insured reported?
Kindly update on liability?

Thank you.

Regards
Yvonne Toh
Claims Department



HUA HONG PRIVATE LIMITED

25D SUNGEI KADUT STREET 1 SINGAPORE 729332

T. 6661 9688 | F. 6661 9699 | W. [huahong.com.sg](http://www.huahong.com.sg)



From: Yvonne Toh [<mailto:yvonne@huahong.com.sg>]

Sent: Wednesday, 3 January 2018 1:30 PM

To: 'Admin A' <admin-a@lkkauto.com>

Cc: 'Thin Thin (LKKAuto)' <thinthin@lkkauto.com>; 'Jas Khine (LKKAuto)' <jaskhine@lkkauto.com>; 'Shirley Hiew (LKK Auto)' <ShirleyHiew@lkkauto.com>; 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>

Subject: RE: 2169409026SG-003 FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKL2222U AND SLD 7134 M ON 10/12/2017 *** LKK REF: CC4/AIG17023751/ua3

Dear Sir/Mdm

Kindly advise on liability.

Thank you.

Regards

Yvonne Toh

Claims Department



HUA HONG PRIVATE LIMITED

25D SUNGEI KADUT STREET 1 SINGAPORE 729332

T. 6661 9688 | F. 6661 9699

E. yvonne@huahong.com.sg | W. www.huahong.com.sg

From: Yvonne Toh [<mailto:yvonne@huahong.com.sg>]

Sent: Tuesday, 26 December 2017 11:39 AM

To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>; 'Thin Thin (LKKAuto)' <thinthin@lkkauto.com>; 'Jas Khine (LKKAuto)' <jaskhine@lkkauto.com>; 'Shirley Hiew (LKK Auto)' <ShirleyHiew@lkkauto.com>

Subject: RE: 2169409026SG-003 FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKL2222U AND SLD 7134 M ON 10/12/2017 *** LKK REF: CC4/AIG17023751/ua3

Dear Mei Kwan

Any updates?

Kindly advise on liability.

Thank you.

Regards

Yvonne Toh

Claims Department



HUA HONG PRIVATE LIMITED

25D SUNGEI KADUT STREET 1 SINGAPORE 729332

T. 6661 9688 | F. 6661 9699

E. yvonne@huahong.com.sg | W. www.huahong.com.sg

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Monday, 18 December 2017 3:41 PM

To: Kesaval, Jaclyn-M <Jaclyn-M.Kesaval@aig.com>; yvonne@huahong.com.sg; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>

Subject: RE: 2169409026SG-003 FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKL2222U AND SLD 7134 M ON 10/12/2017 *** LKK REF: CC4/AIG17023751/ua3

Dear Jaclyn,

We refer to your below email and the contents were duly noted.

Dear Yvonne,

Our insured has yet to report the accident. Unable to comment liability at this moment.

Please provide us evidence, i.e. accident scene photo and video footage if any.

By copy to Shirley,

Please send non-reporting letter to OI.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kesaval, Jaclyn-M [<mailto:Jaclyn-M.Kesaval@aig.com>]

Sent: Monday, 18 December, 2017 3:31 PM

To: Admin A <admin-a@lkkauto.com>; Admin-B <admin-b@lkkauto.com>

Cc: Admin-D (LKKAuto) <admin-d@lkkauto.com>; yvonne@huahong.com.sg

Subject: 2169409026SG-003 FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKL2222U AND SLD 7134 M ON 10/12/2017

Hi,

Please note above matter is under your care.

Kindly assist TP repairer accordingly.

Thank you.

Jaclyn M K
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1953 | Fax +(65) 6835 7416

Jaclyn-M.Kesaval@aig.com | www.aig.com.sg

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From: Chan, Yoke Shi
Sent: Monday, December 18, 2017 1:43 PM
To: Kesaval, Jaclyn-M
Cc: yvonne@huahong.com.sg
Subject: FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKL2222U AND SLD 7134 M ON 10/12/2017

Hi Jaclyn,

For your expert handling.
Thank you

Regards
Yoke Shi

From: Yvonne Toh [<mailto:yvonne@huahong.com.sg>]
Sent: Monday, December 18, 2017 1:16 PM
To: Chan, Yoke Shi
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKL2222U AND SLD 7134 M ON 10/12/2017

Dear Ashley

Vehicle was surveyed on Friday, 15 Dec 2017.

Kindly advise on liability.

Thank you.

Regards

Yvonne Toh
Claims Department



HUA HONG PRIVATE LIMITED
25D SUNGEI KADUT STREET 1 SINGAPORE 729332
T. 6661 9688 | F. 6661 9699
E. yvonne@huahong.com.sg | W. www.huahong.com.sg

From: Nivitha (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Wednesday, 13 December 2017 4:42 PM
To: 'Yvonne Toh' <yvonne@huahong.com.sg>; 'assignments' <assignments@lkkauto.com>
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKL2222U AND SLD 7134 M ON 10/12/2017

Dear Yvonne,

Noted, with thanks.

Appointment confirmed.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yvonne Toh [<mailto:yvonne@huahong.com.sg>]
Sent: Wednesday, 13 December, 2017 4:20 PM
To: 'assignments'
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKL2222U AND SLD 7134 M ON 10/12/2017

Dear Naritha

As requested, we have communicated with my insured and will change the survey timing to 10am instead.

Friday 15 Dec 2017, 10am

Thank you.

Regards

Yvonne Toh

Claims Department



HUA HONG PRIVATE LIMITED

25D SUNGEI KADUT STREET 1 SINGAPORE 729332

T. 6661 9688 | F. 6661 9699

E. yvonne@huahong.com.sg | W. www.huahong.com.sg

From: Yvonne Toh [<mailto:yvonne@huahong.com.sg>]

Sent: Wednesday, 13 December 2017 3:52 PM

To: 'assignments' <assignments@lkkauto.com>

Subject: FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKL2222U AND SLD 7134 M ON 10/12/2017

Dear LKK

Please refer to below email and assist on survey.

Thank you.

Regards

Yvonne Toh

Claims Department



HUA HONG PRIVATE LIMITED

25D SUNGEI KADUT STREET 1 SINGAPORE 729332

T. 6661 9688 | F. 6661 9699

E. yvonne@huahong.com.sg | W. www.huahong.com.sg

From: Yvonne Toh [<mailto:yvonne@huahong.com.sg>]

Sent: Wednesday, 13 December 2017 2:03 PM

To: 'Chan, Yoke Shi' <yokeshi.chan@aig.com>

Cc: 'Tan, Lily (AIG)' <Lily.Tan@aig.com>; 'Fong, Andy-SY' <Andy-SY.Fong@aig.com>; 'Kaur, Baljit' <Baljit.Kaur@aig.com>; 'Chin, Lee-Ying' <Lee-Ying.Chin@aig.com>; 'Abu Kassim, Noor Mariesa' <NoorMariesa.AbuKassim@aig.com>; 'Md Ishak, Mohd Imran' <Imran.Ishak@aig.com>; 'Lim, Sheng Yang' <ShengYang.Lim@aig.com>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKL2222U AND SLD 7134 M ON 10/12/2017

Dear Ashley

We choose Calvin Ang - LKK Auto Consultants Pte Ltd.

Kindly arrange survey on Friday 15 Dec 2017 at 9.30am.

Our insured will be waiting.

Thank you.

Regards

Yvonne Toh

Claims Department

**HUA HONG PRIVATE LIMITED**

25D SUNGEI KADUT STREET 1 SINGAPORE 729332

T. 6661 9688 | F. 6661 9699

E. yvonne@huahong.com.sg | W. www.huahong.com.sg**From:** Chan, Yoke Shi [<mailto:yokeshi.chan@aig.com>]**Sent:** Wednesday, 13 December 2017 1:58 PM**To:** claims@huahong.com.sg**Cc:** Tan, Lily (AIG) <Lily.Tan@aig.com>; Fong, Andy-SY <Andy-SY.Fong@aig.com>; Kaur, Baljit <Baljit.Kaur@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Md Ishak, Mohd Imran <Imran.Ishak@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKL2222U AND SLD7134M ON 10/12/2017Without Prejudice

Your Reference : SLD7134M

Our Reference : SKL2222U

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lim Kok Chong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Ricky Teng	RT Appraisal Pte Ltd
Elson Teng	RT Appraisal Pte Ltd
Michael Cheong	RT Appraisal Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd

Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Henry Ng	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Steven Foong	LKK Auto Consultants Pte Ltd
Wei Jie	LKK Auto Consultants Pte Ltd
Ma Chin Fook	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Regards,

Yoke Shi @ Ashley

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto
Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)

Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia
Tel +6 03 2719 6000 | Ext 1012102

yokeshi.chan@aig.com | www.aig.com

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...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	14 Dec 2017 Edit Reg		14 Dec 2017 00:00 Edit Adj Rpt	S\$650.00 Edit Estimates	S\$650.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Leong Siew Khuen, ID: S1234166J								
Main Claimant:	KOH BOON KEING, ID: S7160145E								
Vehicle Reg. No.:	SLD7134M	Date of Loss:	10/12/2017 16:00 - :59						
Claim Type:	TP / 2169409026SG	Policy/Cover Note No.:	2100434114-02 (Comprehensive)						
Vehicle Reg. No. (Insured):	SKL2222U	Policy No. (Claimant):	5095366774						
	Excess:								
Repairer:	Hua Hong Pte Ltd (Sungei Kadut) 25D Sungei Kadut Street 1, 729332 Sungei Kadut - Tel: 6760 8815 / 6760 0539								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Kesaval, Jaclyn-M] Jaclyn-M.Kesaval@aig.com								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Sebastian Yeang Wai Keen] ... [Final Rpt due 26/12/2017]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG (15/12/2017): NO OI GIA REPORT									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLD7134M (2169409026SG)
[SKL2222U]
TP
KOH BOON KEING
Dec 10 2017 4:00PM
[Leong Siew Khuen]
Hua Hong Pte Ltd

Upload Documents		Upload Photos	Compose New Letter	Upload Video	Upload Audio	View View in Browser	
Video						1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print		
1	17/01/18 16:59	Video - Accident	1	Load MP4			
2	18/01/18 15:36	TP Accident video	1	Load MP4			
Photos/Images						3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print		
1	18/01/18 17:39	General View	1	Load JPG	<input checked="" type="checkbox"/>		
2	18/01/18 17:39	General View	1	Load JPG	<input checked="" type="checkbox"/>		
3	18/01/18 17:39	General View	1	Load JPG	<input checked="" type="checkbox"/>		
4	18/01/18 17:39	General View	1	Load JPG	<input checked="" type="checkbox"/>		
5	18/01/18 17:39	General View	1	Load JPG	<input checked="" type="checkbox"/>		
6	18/01/18 17:39	General View	1	Load JPG	<input checked="" type="checkbox"/>		
7	18/01/18 17:39	General View	1	Load JPG	<input checked="" type="checkbox"/>		
8	18/01/18 17:39	General View	1	Load JPG	<input checked="" type="checkbox"/>		
9	18/01/18 17:39	General View	1	Load JPG	<input checked="" type="checkbox"/>		
10	18/01/18 17:39	General View	1	Load JPG	<input checked="" type="checkbox"/>		
11	18/01/18 17:39	General View	1	Load JPG	<input checked="" type="checkbox"/>		
12	18/01/18 17:39	General View	1	Load JPG	<input checked="" type="checkbox"/>		
13	18/01/18 17:39	Chassis Number	1	Load JPG	<input checked="" type="checkbox"/>		
14	18/01/18 17:39	Odometer Reading	1	Load JPG	<input checked="" type="checkbox"/>		
Documentation						1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print		
1	14/12/17 15:08	ACKNOWLEDGEMENT EMAIL TO AIG DD 13.12.2017	1	Load PDF			
2	14/12/17 15:08	EMAIL FROM AIG DD 13.12.2017	1	Load PDF			
3	14/12/17 15:08	NOTIFICATION FROM WORKSHOP + TP GIA REPORT	1	Load PDF			
4	19/12/17 09:17	TP ESTIMATE- MARKED	1	Load PDF			
5	19/12/17 09:17	SKL 2222U - NON REPORTING LETTER	1	Load PDF			
6	18/01/18 17:38	Instruction from AIG	1	Load PDF			
7	18/01/18 17:38	Reject email to TP	1	Load PDF			
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print		
1	17/01/18 16:58	E-filed GIA report	1	Load PDF			

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG17023751/SUA3Q2

Date: 24/01/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100434114-02
 Claimant Vehicle No: SLD7134M Insured Vehicle No: SKL2222U
 Date of Loss: 10/12/2017 Nature of Claim: TP Claim No: 2169409026SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLD7134M
 Make & Model: TOYOTA ALPHARD, 2.4 CVT (A) Engine No: 2AZH860768
 Reg. Date: 23/05/2012 (Man. Year: 2012) Chassis No: JTEGD21H208216948
 Colour: White Odometer: 127756 km
 Engine Capacity: 2362 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 235/50 R18 Rear Tyre Size: 235/50 R18
 Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm
 Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,060.00	650.00	410.00	38.68
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	1,060.00	650.00	410.00	38.68
+ GST 7.00/7.00% (S\$)	74.20	45.50	28.70	38.68
Nett Amount (S\$)	1,134.20	695.50	438.70	38.68
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 14/12/2017
 Date Inspected: 15/12/2017 Inspected At: Hua Hong Pte Ltd (Sungei Kadut)
 25D Sungei Kadut Street 1
 Singapore 729332
 Estimated Period of Repair: 3.0 days

Adjuster: Sebastian Yeang Wai Keen

Manager: THIN THIN HLAING

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO DISMANTLE & REPAIR FRONT BUMPER AND FRONT LH FENDER	New	500.00	200.00
2	TO PERFORM WIRE CHECKING	New	20.00	20.00
3	TO DISMANTLE & REFIT FRONT BUMPER SENSOR	New	40.00	30.00
4	TO SPRAY FRONT BUMPER AND FRONT LH FENDER	New	500.00	400.00
Gross Labour Cost (\$\$)			1,060.00	650.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >