

## Thin Thin (LKKAUTO)

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**From:** Kesaval, Jaclyn-M <Jaclyn-M.Kesaval@aig.com>  
**Sent:** Thursday, 18 January 2018 3:41 PM  
**To:** Thin Thin (LKKAUTO)  
**Cc:** Admin A; Jas Khine (LKKAUTO); Mei Kwan (LKKAUTO)  
**Subject:** RE: 2169409026SG-003 FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKL2222U AND SLD 7134 M ON 10/12/2017 \*\*\* LKK REF: CC4/AIG17023751/ua3

Hi Thin Thin,

Please proceed to reject claim based on video footage.

I have also uploaded TP video footage in merimen which shows clearly that TP encroached into our insured's path of travel in order to overtake the broke down vehicle.

Thank you.

**Jaclyn M K**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1953 | Fax +(65) 6835 7416

[Jaclyn-M.Kesaval@aig.com](mailto:Jaclyn-M.Kesaval@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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**From:** Thin Thin (LKKAUTO) [mailto:thinthin@lkkauto.com]  
**Sent:** Thursday, January 18, 2018 2:19 PM  
**To:** Kesaval, Jaclyn-M  
**Cc:** Admin A; Jas Khine (LKKAUTO); Mei Kwan (LKKAUTO)  
**Subject:** RE: 2169409026SG-003 FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKL2222U AND SLD 7134 M ON 10/12/2017 \*\*\* LKK REF: CC4/AIG17023751/ua3

Your Ref: 2169409026SG

Dear Jaclyn,

We refer to the below matter.

We have reviewed the video footage. Based on footage, when our insured is driving within in his own lane and TP encroached into our insured lane and caused the accident.

As such, we intend to reject the claim and kindly let us have your instruction / approval please.

Best Regards,

**Thin Thin Hlaing** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2360 | email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto)

**Sent:** Monday, 18 December 2017 3:41 PM

**To:** Kesaval, Jaclyn-M <[Jaclyn-M.Kesaval@aig.com](mailto:Jaclyn-M.Kesaval@aig.com)>; [yvonne@huahong.com.sg](mailto:yvonne@huahong.com.sg); Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>; Jas Khine (LKKAuto) <[jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com)>

**Subject:** RE: 2169409026SG-003 FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKL2222U AND SLD 7134 M ON 10/12/2017 \*\*\* LKK REF: CC4/AIG17023751/ua3

Dear Jaclyn,

We refer to your below email and the contents were duly noted.

Dear Yvonne,

Our insured has yet to report the accident. Unable to comment liability at this moment.

Please provide us evidence, i.e. accident scene photo and video footage if any.

By copy to Shirley,

Please send non-reporting letter to OI.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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**From:** Kesaval, Jaclyn-M [<mailto:Jaclyn-M.Kesaval@aig.com>]

**Sent:** Monday, 18 December, 2017 3:31 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-B <[admin-b@lkkauto.com](mailto:admin-b@lkkauto.com)>

**Cc:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; [yvonne@huahong.com.sg](mailto:yvonne@huahong.com.sg)

**Subject:** 2169409026SG-003 FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKL2222U AND SLD 7134 M ON 10/12/2017

Hi,

Please note above matter is under your care.

Kindly assist TP repairer accordingly.

Thank you.

**Jaclyn M K**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1953 | Fax +(65) 6835 7416

[Jaclyn-M.Kesaval@aig.com](mailto:Jaclyn-M.Kesaval@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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**From:** Chan, Yoke Shi

**Sent:** Monday, December 18, 2017 1:43 PM

**To:** Kesaval, Jaclyn-M

**Cc:** [yvonne@huahong.com.sg](mailto:yvonne@huahong.com.sg)

**Subject:** FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKL2222U AND SLD 7134 M ON 10/12/2017

Hi Jaclyn,

For your expert handling.

Thank you

Regards

Yoke Shi

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**From:** Yvonne Toh [<mailto:yvonne@huahong.com.sg>]

**Sent:** Monday, December 18, 2017 1:16 PM

**To:** Chan, Yoke Shi

**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKL2222U AND SLD 7134 M ON 10/12/2017

Dear Ashley

Vehicle was surveyed on Friday, 15 Dec 2017.

Kindly advise on liability.

Thank you.

Regards

Yvonne Toh

Claims Department



**HUA HONG PRIVATE LIMITED**

25D SUNGEI KADUT STREET 1 SINGAPORE 729332

T. 6661 9688 | F. 6661 9699

E. [yvonne@huahong.com.sg](mailto:yvonne@huahong.com.sg) | W. [www.huahong.com.sg](http://www.huahong.com.sg)

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**From:** Nivitha (LKK Auto) [<mailto:admin-d@lkkauto.com>]

**Sent:** Wednesday, 13 December 2017 4:42 PM

**To:** 'Yvonne Toh' <[yvonne@huahong.com.sg](mailto:yvonne@huahong.com.sg)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKL2222U AND SLD 7134 M ON 10/12/2017

Dear Yvonne,

Noted, with thanks.

Appointment confirmed.

Best Regards,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Yvonne Toh [<mailto:yvonne@huahong.com.sg>]

**Sent:** Wednesday, 13 December, 2017 4:20 PM

**To:** 'assignments'

**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKL2222U AND SLD 7134 M ON 10/12/2017

Dear Naritha

As requested, we have communicated with my insured and will change the survey timing to 10am instead.

Friday 15 Dec 2017, 10am

Thank you.

Regards

Yvonne Toh

Claims Department



**HUA HONG PRIVATE LIMITED**

25D SUNGEI KADUT STREET 1 SINGAPORE 729332

T. 6661 9688 | F. 6661 9699

E. [yvonne@huahong.com.sg](mailto:yvonne@huahong.com.sg) | W. [www.huahong.com.sg](http://www.huahong.com.sg)

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**From:** Yvonne Toh [<mailto:yvonne@huahong.com.sg>]

**Sent:** Wednesday, 13 December 2017 3:52 PM

**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKL2222U AND SLD 7134 M ON 10/12/2017

Dear LKK

Please refer to below email and assist on survey.

Thank you.

Regards

Yvonne Toh

Claims Department



**HUA HONG PRIVATE LIMITED**

25D SUNGEI KADUT STREET 1 SINGAPORE 729332

T. 6661 9688 | F. 6661 9699

E. [yvonne@huahong.com.sg](mailto:yvonne@huahong.com.sg) | W. [www.huahong.com.sg](http://www.huahong.com.sg)

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**From:** Yvonne Toh [<mailto:yvonne@huahong.com.sg>]

**Sent:** Wednesday, 13 December 2017 2:03 PM

**To:** 'Chan, Yoke Shi' <[yokeshi.chan@aig.com](mailto:yokeshi.chan@aig.com)>

**Cc:** 'Tan, Lily (AIG)' <[Lily.Tan@aig.com](mailto:Lily.Tan@aig.com)>; 'Fong, Andy-SY' <[Andy-SY.Fong@aig.com](mailto:Andy-SY.Fong@aig.com)>; 'Kaur, Baljit' <[Baljit.Kaur@aig.com](mailto:Baljit.Kaur@aig.com)>; 'Chin, Lee-Ying' <[Lee-Ying.Chin@aig.com](mailto:Lee-Ying.Chin@aig.com)>; 'Abu Kassim, Noor Mariesa' <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; 'Md Ishak, Mohd Imran' <[Imran.Ishak@aig.com](mailto:Imran.Ishak@aig.com)>; 'Lim, Sheng Yang' <[ShengYang.Lim@aig.com](mailto:ShengYang.Lim@aig.com)>

**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKL2222U AND SLD 7134 M ON 10/12/2017

Dear Ashley

We choose Calvin Ang - LKK Auto Consultants Pte Ltd.

Kindly arrange survey on Friday 15 Dec 2017 at 9.30am.

Our insured will be waiting.

Thank you.

Regards

Yvonne Toh

Claims Department

**HUA HONG PRIVATE LIMITED**

25D SUNGEI KADUT STREET 1 SINGAPORE 729332

T. 6661 9688 | F. 6661 9699

E. [yvonne@huahong.com.sg](mailto:yvonne@huahong.com.sg) | W. [www.huahong.com.sg](http://www.huahong.com.sg)**From:** Chan, Yoke Shi [<mailto:yokeshi.chan@aig.com>]**Sent:** Wednesday, 13 December 2017 1:58 PM**To:** [claims@huahong.com.sg](mailto:claims@huahong.com.sg)**Cc:** Tan, Lily (AIG) <[Lily.Tan@aig.com](mailto:Lily.Tan@aig.com)>; Fong, Andy-SY <[Andy-SY.Fong@aig.com](mailto:Andy-SY.Fong@aig.com)>; Kaur, Baljit <[Baljit.Kaur@aig.com](mailto:Baljit.Kaur@aig.com)>; Chin, Lee-Ying <[Lee-Ying.Chin@aig.com](mailto:Lee-Ying.Chin@aig.com)>; Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; Md Ishak, Mohd Imran <[Imran.Ishak@aig.com](mailto:Imran.Ishak@aig.com)>; Lim, Sheng Yang <[ShengYang.Lim@aig.com](mailto:ShengYang.Lim@aig.com)>**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKL2222U AND SLD7134M ON 10/12/2017Without Prejudice

Your Reference : SLD7134M

Our Reference : SKL2222U

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lim Kok Chong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Ricky Teng	RT Appraisal Pte Ltd
Elson Teng	RT Appraisal Pte Ltd
Michael Cheong	RT Appraisal Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd

Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Henry Ng	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Steven Foong	LKK Auto Consultants Pte Ltd
Wei Jie	LKK Auto Consultants Pte Ltd
Ma Chin Fook	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Regards,

**Yoke Shi @ Ashley**  
**AIG**

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto  
Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)  
Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia  
Tel +6 03 2719 6000 | Ext 1012102

[yokeshi.chan@aig.com](mailto:yokeshi.chan@aig.com) | [www.aig.com](http://www.aig.com)

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