Vivian Lau (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

<LeeGek@smrt.com.sg>

Sent: Monday, 29 January, 2018 11:07 AM

To: CS A Team; Admin A

Subject: Re: Accident on 10/12/2017 involving SHB 5432Z & GBG 472K (AIG insured) Our

Ref: TAX/12/17/2056/lg

Attachments: SMRT's losses.pdf; Pax medical claim.pdf

Dear All,

We quantify our claim and our passenger's medical fee and transport charges as follows:-

SMRT's own losses:-

Cost of repairs \$13,750.00

Loss of rental \$ 1,848.96 (\$102.72 x 18 days)

LTA search fee \$ 5.00 \$15,603.96

\$15,603.90

We attach the proof of rental, repair bill, laid-up report, GIA report of our taxi and LTA search for your perusal.

Passengers' claims:-

We have settled the medical and transport claims from 3 of our passengers solely for the purpose of mitigating losses and to avoid escalation of BI claim.

Medical fee (Master Tang Yuheng) \$115.00 Medical fee (Mdm Sun Chunmei) \$115.00

Medical fee (Miss Tang Yuxin) \$115.00 Transport charges \$ 62.64

\$407.64

We attach copies of the medical bills, taxi fare receipts, emails and the signed DV for your perusal .

There is no police report made by our passengers and our hirer.

Please let us hear from you soon.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd





51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 67414108

Our Ref: CC3/AIG17023748/Swa3

11 JANUARY 2018

BD CRANE & ENGINEERING PTE LTD 106 INTERNATIONAL ROAD SINGAPORE 629175

Dear Sir/Madam,

ACCIDENT INVOLVING GBG472K AND SHB 5432Z ON 10.12.17

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Siti

Case Handler

DID: 6256 3561 FAX: 6741 4108

Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd

(Motor Claims Dept)

AUTHORISATION TO ACT

(AIG Asia Pacific - Express Third Party Claim)

I/WE, _SMRT TAXIS PTE LTD (the third party claimant) of 60 WOODLANDS INDUSTRIAL PARK E4, SINGAPORE 757705 (address), owner of SHB 5432Z(vehicle no.) hereby authorize _SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. _SHB 5432Z that was damaged pursuant to the accident which occurred on _10/12/2017 (date) along JURONG WEST AVE 4 (location) involving vehicle no/s GBG 472K ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the SMRT TAXIS PTE LTD

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 3 (day) of 1 (month) 20 (year)

Signed by "the third party claimant"

(with chop if applicable)

ONOTING SOLE CO.

Signed by "the workshop" (with chop)

RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, <u>SMRT AUTOMOTIVE SERVICES PTE LTD</u> ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd <u>LKK AUTO CONSULTANTS PTE LTD</u> (name of surveyor) with respect to the amount claimed for <u>\$ 15,770.00</u> (Global Sum) for vehicle no. <u>SHB 5432Z</u> that was damaged pursuant to the accident which occurred on <u>10/12/2017</u> (date) along <u>JURONG WEST AVE 4</u> (location) involving vehicle no/s <u>GBG 472K</u>.

This is pursuant to the inspection conducted on 12/12/2017 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner <u>SMRT TAXIS PTE LTD</u> ("the third party claimant") of vehicle no. <u>SHB 5432Z</u> make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHB 5432Z (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Our acceptance of your offer of settlement would not negate or prejudice our driver's right of recovery for his/her losses.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4

SINGAPORE 757705



SMRT Automotive Services Pte Ltd 251 North Bridge Road Singapore 179102 Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7 : 199004280Z CRN Invoice No. : IV180100077 Date : 04.01.2018 Vehicle No. : SHB5432Z

Your Ref No. : TAX/12/17/2056

Our Ref No. : 24093539 Terms : 30 Days

Description	Qty	Unit Cost	Add /	(Discount)		Amount
			- 4	Amount:		
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$	13,750.00
42			GRANI	TOTAL	\$	13,750.00

Remark :

Make/Model

: CHEVROLET EPICA 2.0

Accident Date : 10.12.2017

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'. No receipt will be issued unless requested.

Authorised Signature

for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To:

Claims Dept

Our Ref:

TAX/12/17/2056

From: SMRT Taxis Pte Ltd

Date:

18/12/2017

ACCIDENT ON 10/12/2017 INVOLVING SHB 5432Z & GBG 472K ALONG JURONG WEST AVE 4 TOWARDS JURONG WEST AVE 2

This is to confirm that the daily rental rate for SHB 5432Z is \$102.72 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely SMRT TAXIS PTE LTD

for Manager



Accident Vehicle Laid-Up Report

Registeration No. : SHB5432Z

Make / Model : CHEVROLET

: CHEVROLET EPICA 2.0 VCDi

Accident Case No. : TAX/12/17/2056

: 24093539

Ref. No.

Date and Time Vehicle off-road for Accident Repair : 11.12.2017 08:56:00

: 29.12.2017 08:35:28

Remarks:

Date and Time Repair Completed

Generated by : POHSUAN

Printed on : 29.12.2017

Enquire Transaction History

Transaction History Details

Log Date/Time:

12 Dec 2017 / 09:17:50

Asset Type:

Vehicle

Transaction

Amount:

\$5.35

Asset ID:

GBG472K

Transaction Type:

18.32 Insurance Enquiry

(GIRO Payment)

Channel:

External Agency

User ID:

ESASBAHO - BALQISH

BINTE ABOUL HALIL

Business

Transaction

Reference No.:

20171212091750381314

Search Date /

Time:

10 Dec 2017 20:35:00

Insurance

AIG ASIA PACIFIC INSURANCE PTE. LTD.

Company:

Information displayed is correct as at the log date and time.

Enquire Related Logs

Back to List

TAX INVOICE



TO:

MISS TANG YUXIN BLK 729 #11-214

JURONG WEST AVENUE 5 SINGAPORE - 640729 MRN/NRIC

: T0832231C

CASE NO VISIT DATE : 1518147033G-00001 : 10.12.2017 21:55

LOCATION

: NCCE

INVOICE DATE TYPE OF SUPPLY

: 10.12.2017 : CASH/CREDIT

GST REG NO

: M2-0069889-4

PATIENT NAME: TANG YUXIN

LOCATION

: CHILDREN'S EMERGENCY

PLEASE PAY UPON RECEIPT OF THIS INVOICE

SERVICE	AMOUNT
A&E Facility/Service Fee	230.00
Total Charges Government Subsidy	230.00 115.00-
Total Amount Payable	115.00
PAYMENT: TANG YUXIN (NETS - 10.12.2017 , RECEIPT #: N011744986)	115.00
TOTAL DUE AFTER PAYMENT	0.00
DUE FROM: TANG YUXIN	0.00

FOR INFORMATION

Total amount payable after GST is \$123.05.
Total GST for this bill at 7% is \$8.05 which is absorbed by the Government.

METSUGGERD SSU4.0
HUH EHERGENCY SSU4.0
DEPT 2 111851889000 85188904
005867 8EF16
DBS BANK REF16
DBS BANK SAU

10 DEC, 2017 21155149
005867 347879 00

TOTAL : \$115.00

APPROVED NETB

******DUPLICATE****

10/12/201721:58

PAGE 1 OF Indicated University Hospital (S) Pte Ltd, 5 Lower Kent Ridge Road, Singapore 119074

Tel: (65) 6779-5555, Fax: (65) 6779-5678, vvvvv.nuh.com.ag., Company Registration No. 198500843R

For bill enquiries, please call Tel: (65) 6511-4338, Fmail: Payment@nhg.com.ag

A member of the NUHS

TAX INVOICE



TO:

MDM. SUN CHUNMEI BLK 729 #11-214

JURONG WEST AVENUE 5 SINGAPORE - 640729 MRN/NRIC

: S8176625H

CASE NO VISIT DATE : 1518147015I-00001 : 10.12.2017 21:55

LOCATION

: NCA&E : 10.12.2017

TYPE OF SUPPLY

: CASH/CREDIT

GST REG NO

: M2-0069889-4

PATIENT NAME : SUN CHUNMEI

LOCATION

: EMERGENCY

PLEASE PAY UPON RECEIPT OF THIS INVOICE

SERVICE	AMOUNT	
A&E Facility/Service Fee	230.00	
Total Charges Government Subsidy	230.00 115.00-	
Total Amount Payable	115.00	
PAYMENT: SUN CHUNMEI (NETS - 10.12.2017 , RECEIPT #: N011744987)	115.00	
TOTAL DUE AFTER PAYMENT	0.00	
DUE FROM: SUN CHUNMEI	0.00	

FOR INFORMATION

Total amount payable after GST is \$123.05.
Total GST for this bill at 7% is \$8.05 which is absorbed by the Government.

NETE

NETSUDDIED
NUM EHERGENCY
HEDICINE
DEPT Z
111851889000
005868
HETS PURCHASE
DBS BANK

85188904 REF18 SAU

5844.Q

10 DEC, 2017 Z1:56:ZS 005868 807947 00

TOTAL :

\$115.00

APPROVED

VETB

******DUPLICATE*****

10/12/201721:56

PAGE 1 OF

1 National University Hospital (5) Pte Ltd, 5 Lower Kent Ridge Road, Singapore 119074

Tel: (65) 6779 5555, Fax: (65) 6779 5678, www.nuh.com.sq. Company Registration No. 1985008438

For bill enquiries, please call Tel: (65) 6511 4338, Lmail: Payment@nhg.com.sq.

A member of the NUHS

1029-20-201-1

TAX INVOICE



TO:

MSTR. TANG YUHENG BLK 729 #11-214 JURONG WEST AVENUE 5 SINGAPORE - 640729

MRN/NRIC

: X3656212I

CASE NO VISIT DATE : 1518147014J-00001 : 10.12.2017 21:53

LOCATION INVOICE DATE

: NCCE : 10.12.2017

TYPE OF SUPPLY : CASH/CREDIT

GST REG NO

: M2-0069889-4

PATIENT NAME: TANG YUHENG

LOCATION

: CHILDREN'S EMERGENCY

PLEASE PAY UPON RECEIPT OF THIS INVOICE

SERVICE	230.00	
A&E Facility/Service Fee		
Total Charges Government Subsidy	230.00 115.00-	
Total Amount Payable	115.00	
PAYMENT: TANG YUHENG (NETS - 10.12.2017 , RECEIPT #: N011744985)	115.00	
TOTAL DUE AFTER PAYMENT	0.00	
DUE FROM: TANG YUHENG	0.00	

FOR INFORMATION

Total amount payable after GST is \$123.05. Total GST for this bill at 7% is \$8.05 which is absorbed by the Government.



METSUDOLED METSUDGIED NUH EHERGENGY MEDICINE DEP 2 111461999000 005966 NETS PURCHASE OBS BANK 5544.0 85188904 REF 18 SAU

10 DEC . 2017 005866 5 17 21:54:51 51:655 00

TOTAL

\$115.00

APPROVED

NET 8

******DUPLICATE*****

10/12/201721:54

PAGE 1 OF 1 National University Hospital (S) Pte Ltd, 5 Lower Kenn Ridge Road, Salgapore 119074 Tel: (65) 6779 5555, Fax: (65) 6779 5678, www.nuh.com.sg. Company Registration No., 198500843R For bill enquiries, please call fel: (65) 6511 4338, Email Payment@nhg.com.sg

COMFORT TRANSPORTATION SHD4858A

TRIP NO 121022541
START 10/12/2017 22:54
END 10/12/2017 23:15
DISTANCE RUN 14.30 KM

METER FARE \$ 12.90 PEAK HOUR Z5% \$ 3.25 TOTAL FARE \$ 16.15

9

16.15

AMOUNT PAID

DIAL-A-CAB - TEL: 6555 8888

SHBSS9R
RECEIPT H 6583
FRM 10/12/17 21:31
TO 18/12/17 21:92
RM.RBN 14.0
FRRE 12.92

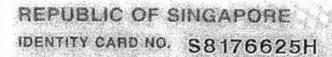
PERK 252 3.25 OUR 9KS 3.38 TOTAL SS 19.47 HAVE A NICE DAY Smrt

DIAL-A-CAB TEL: 6555 8888

SIES4322 ISCELIPT N. 7130 FRI 10/12/17 26:64 10 10/12/17 79:34 KILMIN 22.7 FRIC 19.22

CED 3.08 PEAK 252 4.83 INTAL SS 27.82 HAVE A NICE DRY

6264







Name

SUN CHUNME!

孙 Raçu

CHINESE Date of birth

09-05-1981 F

Country of birth CHINA

SR178625H

8 7 1 9 6 4 4







Nationality

CHINESE

Date of lague

22-07-2005

APT BLK 729 JURONG WEST AVENUE 5 #11 -214 SINGAPORE 640729

NRIC No: S8176625H Date:

07-12-2005

No: 5250749

16

From:

chunmei sun <suncm0406@hotmail.com>

Sent:

14/12/2017 13:32

To:

Karen Chan Siau Chin (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

Subject:

答复: Accident involving SHB5432Z & Passenger/GBG472K on 10.12.2017 Along

JURONG WEST AVE 4 TOWARDS JURONG WEST AVE 2

Attachments:

Taxi fare & medical bill.pdf; IMG_2476.jpg; IMG_2474.jpg; IC-Sun Chunmei.pdf

Dear Karen,

Please find the attached soft copy of IC, Taxi fare and Medical bill for your further process. For police report, please check with taxi driver, the original copy will be posted to the mentioned address soon.

Kindly contact me (HP#97455389) if you need further information, thank you.

Sun Chun Mei

发件人: Karen Chan Siau Chin (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) < ChanSiauChin@smrt.com.sg>

发送时间: 2017年12月11日下午2:27

收件人: suncm0406@hotmail.com

主题: Accident involving SHB5432Z & Passenger/GBG472K on 10.12.2017 Along JURONG WEST AVE 4 TOWARDS JURONG WEST AVE 2

Without Prejudice

Our Ref: TAX/12/17/2056/KC

Dear Ms Sun,

We refer to the tele-conversation between yourself & our colleague, Ms Ana moment ago.

MRT Automotive Services Pte Ltd, Claims Department, wishes you have a speedy recovery.

We understand that you were injured in the said unfortunate accident and wish to claim against SMRT Taxis Pte Ltd on the medical expenses which you have incurred.

As such, please submit a copy of the following document to us for evaluating your claim:-

- 1) Original copy of the Medical Invoices
 - 2) Medical Memo, Report,
 - 3) Traffic Accident Report,
 - 4) A copy of NRIC / Birth Cert

To,

SMRT Automotive Services Pte Ltd- Claims Department 60 Woodlands Industrial Park E4 Singapore 757705

Attn: Karen Chan (TAX/12/17/2056/KC)

Please take note that if our driver is not the main cause of this accident, we will re-direct your claim to the responsible party for dealing.

If you have any queries or clarification, please do not hesitate to contact me at 6866 2629.

Thank you.

Yours sincerely,

Karen Chan for Manager, Claims Claims Department Email: chansiauchin@smrt.com.sg

From:

Karen Chan Siau Chin (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

Serit:

15/12/2017 10:39

To:

'chunmei sun'

Subject:

RE: Accident involving SHB5432Z & Passenger/GBG472K on 10.12.2017 Along

JURONG WEST AVE 4 TOWARDS JURONG WEST AVE 2

Importance:

High

Without Prejudice Save as to Costs

Our Ref: TAX/12/17/2056/KC

Dear Ms Sun,

We acknowledge the receipt of your claims as mentioned below.

Please advise your current injury status & is there further medical review pertaining to this accident.

If you have any queries or clarification, please do not hesitate to contact me at 6866 2629.

Thanks & Regards, Karen Chan Claims Department Tel: 68662629

From: chunmei sun [mailto:suncm0406@hotmail.com]

Sent: 14/12/2017 13:32

To: Karen Chan Siau Chin (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

Subject: 答复: Accident involving SHB5432Z & Passenger/GBG472K on 10.12.2017 Along JURONG WEST AVE 4

TOWARDS JURONG WEST AVE 2

Dear Karen,

Please find the attached soft copy of IC, Taxi fare and Medical bill for your further process. For police report, please check with taxi driver, the original copy will be posted to the mentioned address soon.

Kindly contact me (HP#97455389) if you need further information, thank you.

Sun Chun Mei

发件人: Karen Chan Siau Chin (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) < ChanSiauChin@smrt.com.sg>

发送时间: 2017年12月11日下午2:27

收件人: suncm0406@hotmail.com

主题: Accident involving SHB5432Z & Passenger/GBG472K on 10.12.2017 Along JURONG WEST AVE 4 TOWARDS JURONG WEST AVE 2

Without Prejudice

From:

Karen Chan Siau Chin (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

Sent:

15/12/2017 14:03 'chunmei sun'

To: Subject:

RE: Accident involving SHB5432Z & Passenger/GBG472K on 10.12.2017 Along

\$ 115 x 3 = 345,00 6764 47.64

JURONG WEST AVE 4 TOWARDS JURONG WEST AVE 2

Importance:

High

Without Prejudice Save as to Costs

Our Ref: TAX/12/17/2056/KC

Dear Ms Sun,

Thank you for the update.

We are currently looking into your claim & will revert to you in due course.

Thanks & Regards, Karen Chan Claims Department Tel: 68662629

From: chunmei sun [mailto:suncm0406@hotmail.com]

Sent: 15/12/2017 13:25

To: Karen Chan Siau Chin (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

Subject: Re: Accident involving SHB5432Z & Passenger/GBG472K on 10.12.2017 Along JURONG WEST AVE 4

TOWARDS JURONG WEST AVE 2

Hi Karen,

We are covering now and no more further medical review required.

Sun ChunMei

Sent from my iPhone

On 15 Dec 2017, at 10:38 AM, Karen Chan Siau Chin (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <ChanSiauChin@smrt.com.sg> wrote:

Without Prejudice Save as to Costs

Our Ref: TAX/12/17/2056/KC

Dear Ms Sun,

We acknowledge the receipt of your claims as mentioned below.

1

From:

Karen Chan Siau Chin (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

Sent: To: 21/12/2017 11:04 'chunmei sun'

Subject:

RE: Accident involving SHB5432Z & Passenger/GBG472K on 10.12.2017 Along

JURONG WEST AVE 4 TOWARDS JURONG WEST AVE 2

Importance:

High

Without Prejudice Save as to Costs

Dear Ms Sun,

Without admission of liability & for the purpose of an amicable settlement, we are prepared to reimburse your medical & transport expenses at \$407.64 all in.

Please revert with acceptance.

Thanks & Regards, Karen Chan Claims Department Tel: 68662629

From: chunmei sun [mailto:suncm0406@hotmail.com]

Sent: 15/12/2017 13:25

To: Karen Chan Siau Chin (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

Subject: Re: Accident involving SHB5432Z & Passenger/GBG472K on 10.12.2017 Along JURONG WEST AVE 4

TOWARDS JURONG WEST AVE 2

Hi Karen,

Te are covering now and no more further medical review required.

Sun ChunMei

Sent from my iPhone

On 15 Dec 2017, at 10:38 AM, Karen Chan Siau Chin (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) < ChanSiauChin@smrt.com.sg> wrote:

Without Prejudice Save as to Costs

Our Ref: TAX/12/17/2056/KC

Dear Ms Sun,

We acknowledge the receipt of your claims as mentioned below. Please advise your current injury status & is there further medical review pertaining to this accident.

From:

Karen Chan Siau Chin (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

Sent:

08/01/2018 13:49 'chunmei sun'

To: Subject:

RE: Accident involving SHB5432Z & Passenger/GBG472K on 10.12.2017 Along

JURONG WEST AVE 4 TOWARDS JURONG WEST AVE 2

Attachments:

FR-AS-CLM-07 REV 2 discharge voucher (DV).pdf

Importance:

High

Without Prejudice Save as to Costs

Dear Ms Sun,

Thank you for the acceptance.

A copy of our Discharge Voucher as attached for your necessary action.

Please sign & return the original duly-signed DV in order for us to process the cheque payment.

Our address as follows:

SMRT Automotive Services Pte Ltd 60 Woodlands Industrial Park E4 Singapore 757705 Attn: Karen Chan

Thanks & Regards, Karen Chan Claims Department Tel: 68662629

From: chunmei sun [mailto:suncm0406@hotmail.com]

ent: 08/01/2018 12:29

to: Karen Chan Siau Chin (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

Subject: Re: Accident involving SHB5432Z & Passenger/GBG472K on 10.12.2017 Along JURONG WEST AVE 4

TOWARDS JURONG WEST AVE 2

Dear Karen,

I accepted the reimbursement, pls proceed the payment, thank you.

Sent from my iPhone

On 21 Dec 2017, at 11:03 AM, Karen Chan Siau Chin (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) < ChanSiauChin@smrt.com.sg> wrote:

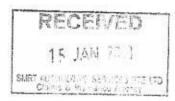
Without Prejudice Save as to Costs Dear Ms Sun,



SMRT Buses Ltd

SMRT Taxis Pte Ltd

Bus-Plus Services Pte Ltd



Checked By

Administrative vssistant Claims & Insurance Agency Automntive bervices

Verified By

Karencham 15.1.

Approved By:

Assistant General Manager Claims & Insurance Asp (by

Our Ref. : TAX/12/17/2056/KC

Your Ref:

DISCHARGE VOUCHER

I / We <u>SUN CHUNMEI</u> NRIC No: <u>S8176625H</u> hereby accept from <u>SMRT Taxis Pte Ltd</u> the sum of <u>S\$407.64</u> (Singapore Dollar <u>Four Hundred & Seven & Cents Sixty-Four Only</u>) in full and final settlement of all claims, losses, costs and disbursement, present or future, arising from the personal injury or loss of or damage of property as a result of the accident involving <u>SHB5432Z</u> and <u>PASSENGER/ GBG472K</u> on <u>10.12.2017</u>.

1 / We acknowledge and agree that this payment is made without any admission of liability on the part of <u>SMRT Taxis Pte Ltd</u> or their servants or agents or hirers or insurers.

In consideration of the abovementioned payment by <u>SMRT Taxis Pte Ltd</u>, I / We declare that our assigns/servants and/or agents or anyone acting or claiming on my/our behalf have no further claims whatsoever against <u>SMRT Taxis Pte Ltd</u> or their servant/agents in respect of the abovementioned accident and hereby give full and final discharge.

Please pay to	n Chun Mei	who is authorised to receive the abo	ve
payment on my behalf.			
Dated in Singapore this _	09 day of Jan	, 2018.	
Name of Claimant (Company stamp, if applicable)	: SUN CHUNMEI	Signature:	
NRIC No.		of a slab by C	
Address	Singapore byofs	t, Jurong West Ave S	
Name of Witness	Palme Tar 5/b07263B	Signature.	
NRIC No.	SlboT263B	Jigitaturg.	
Tel No.			
Address	î		

View Received Message

This mail is associated with:

*SHB5432Z (0491986512SG) [GBG472K]

TP SMRT TAXIS PTE LTD Dec 10 2017 8:00PM [BD CRANE & ENGINEERING PTE LTD] SMRT Automotive Services Pte Ltd

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AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 19/07/2018 14:27 PM. From

LKK HQ To

Alert - Adj Mandate Approved (S\$15779.14) - SHB5432Z - Claim Handler: Lee, Ming-Yao Subject

Approved:15779.14:16 days LOR Medical + Transport reimbursement for passengers - to exclude taxi ride at 10/12/2017 20:04 - S\$27.02

DOCUMENTS SUMMARY

There are no documents.