

INSURANCE

INS CASE OWNER

Sundar

CC 4/11170

23745, Aua3 Gv

LKK

IDAC

Surveyor

WP

DOI

ASSIGNMENT

12/12/13

Date / Time

13/12/13

Registered in Merimen

12/12/13

Pre-assign / CCU / FTE

SHA 3903 A



Insured Vehicle No.

Name of Insured

Insured Tel No.

Excess Sec II :S5

Is driver the owner?

(YES / NO)

Nature of Accident

If NO, Driver Name / Age

Driver Tel No.

YEON BOON (HWA (VAO WENTHUA)

(V/L: YES / NO)

Claim No.

Policy No.

Make / Model

Place of Accident

MU17111004

MLOM0015

H-140

OSP Behind B16 09 off ramping of.

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability % Final ? Yes / No

PC 6021 U



INSRS:

WSP:

Tel:

Liability:

RMKS:

Sin Hwee



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

20/12

11/1

PC6021U-X;

SHA 3903A - INSURANCE 247/011 : 00A: 12/12/13

* Pending estimate.

TP reversed and collided on to 01 vehicle.

Based on video footage
12/12/13

STAGE	DATE / PIC
Non-Reporting ltr (1st):	
Non-Reporting ltr (2nd):	
Non-Reporting ltr (Final):	
Notification ltr (if non-pickup):	
Call OI:	
After call ltr to OI:	
Documentation Check List:	Handler Typist
Notification ltr (if non-pickup)	
After call ltr to OI:	
Authorisation To Act:	
Release Voucher:	
Final Repair Bill:	
Car Rental Invoice:	
Towing Invoice:	
LTA / GIA :	
Medical Bill:	
PIR:	
Mandate/Reject Instruction:	
LOD:	
Payment Breakdown Form:	
Post-Repair Photos:	
Others:	

PRELIMINARY ADVICE	Date/Time	Sent By:	
FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost:	S\$	(days) Reduction:	%
FINAL SETTLEMENT	Date/Time:	Confirm with	Email <input type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	%	(Agreed / Assessed) BOLA S/N No. :	If NO or B 28, Ass. Lia :
Repair Cost:	S\$		
Loss of Rental (LOR):	S\$	(days)	
Loss of Use (LOU):	S\$	(\$ x days)	
Loss of Income (LOI):	S\$	(\$ x days)	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>		[Tick only one]	
GIA/LTA Search	S\$		
Medical:	S\$		
Disbursement:	S\$	(e.g. Tow/ Independent)	
Legal Cost	S\$		
Total:	S\$	Global Sum S\$:	
FINAL PAYMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	S\$	Name 1:	
Payee 2 (Strike if N/A):	S\$	Name 2:	
Payee 3 (Strike if N/A):	S\$	Name 3:	

12/1/18

1) Claim status: Normal/Reject/Private Settle
2) Report Format:
3) Survey fee: \$250.00



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
INDIA INTERNATIONAL INSURANCE PL		Ref : CC4/III17023745/Aua3	
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711		Date : 14-12-2017	
		Code : III2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SHA 3903A	Veh. Inspected	PC 6021U
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	14/12/2017
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	29/11/2017	Inspection Date	15/12/2017
Survey held at	SIN HWEE MOTOR PTE LTD BLK 3023-A UBI ROAD 1 #01-59 SINGAPORE 408717		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

SIN HWEE MOTOR PTE LTD

ESTIMATE

*** Main Workshop ***

Blk 3023A Ubi Road 1 #01-59 S(408717)

*** Spray Paint Workshop @ Autobay ***

1 Kaki Bukit Avenue 6, #01-25 S(417883)

REG NO: 201327079M

TS LIMO SERVICE

DATE	15/12/2017
VEHICLE NO:	PC 6021 U
MAKE:	TOYOTA
MODEL:	HIACE

TPU
Thin Thin

QUANTITY	DESCRIPTION	UNIT	AMOUNT
1 PC	SIDE BRACKET	38.80	38.80
1 PC	REAR BUMPER	502.50	502.50
1 PC	SIDE PANEL	95.40	95.40
			0.00
	----- SUBTOTAL		636.70
LESS 25%	----- LESS 25%	-25.00%	-159.18
-	LABOUR COST FOR REPAIR WORK	420	480.00
-	SPRAY PAINT ON AFFECTED PARTS/AREA	220.00	220.00

Adrian Lj
15/12/15
03 Days.

total: 897.52
2/3 700

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Final prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary items must be reviewed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Tel: 6745 5783 Fax: 6744 9582

Email: sinhweemotor@gmail.com

Website: www.sinhweemotor.com

TOTAL \$1,271.10

Print Received Message

This mail is associated with :

***PC6021U (MCT17111004)**
[SHA3903A]

TP
TS LIMO SERVICE
Nov 29 2017 3:00PM

Sin Hwee Motor Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 02/01/2018 11:04 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$0.00) - PC6021U - Claim Handler: Sundari Nagarajan

Approved:0.00:Video uploaded. TP reversed and hit IV. We deny all liabilities.

Thin Thin (LKKAuto)

From: Thin Thin (LKKAuto)
Sent: Friday, 12 January 2018 4:01 PM
To: 'Khim Goh'
Subject: ACCIDENT ON 29/11/2017 INVOLVING VEHICLES SHA 3903A AND PC 6021U
Attachments: Video - Accident (58).mp4

Dear Sir / Madam,

ACCIDENT ON 29/11/2017 INVOLVING VEHICLES SHA 3903A AND PC 6021U

We refer to the above matter.

Our insured has reiterated that the accident was caused due to the negligence of your client who reversed and collided onto our insured vehicle.

Attached herewith our insured's video footage for your perusal.

Under such a circumstances, we are denying liability and unable to look into your client's claim.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Wednesday, 13 December, 2017 3:25 PM
To: Khim Goh; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)
Cc: Sundari Nagarajan - III
Subject: RE: ACCIDENT ON 29/11/2017 INVOLVE PC6021U AND SHA3903A
Attachments: pc6021u.pdf

Dear Sir / Mdm,

Please conduct a survey on TP vehicle PC6021U and let us have your report urgently.

This claim will be handled by Ms Sundari.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

4.33pm @ 13/12/2017
Vehicle Not In
person @ Khim

From: Khim Goh [mailto:sinhweemotor@gmail.com]
Sent: 13 December, 2017 2:01 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: Re: ACCIDENT ON 29/11/2017 INVOLVE PC6021U AND SHA3903A

LKK Auto Consultants Pte Ltd

thanks

On Wed, Dec 13, 2017 at 11:48 AM, Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Khim Goh [mailto:sinhweemotor@gmail.com]

Sent: 13 December, 2017 11:05 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: ACCIDENT ON 29/11/2017 INVOLVE PC6021U AND SHA3903A

Dear All,

Please kindly arrange surveyor to survey our vehicle PC6021U at

Sin Hwee Motor Ptd Ltd

Blk 3023A Ubi Road 1 #01-59.

S408717

Please refer to the attachment for the GIA report.

Warmest Regards

Sin Hwee Motor Pte Ltd

Khim Hp : 9766 6672

Tel: 6745 5783 Fax : 6744 9582

E-mail: sinhweemotor@gmail.com

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers

(located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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It may contain confidential and/or legally privileged information.

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

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Warmest Regards

Sin Hwee Motor Pte Ltd

Khim Hp : 9766 6672

Tel: 6745 5783 Fax : 6744 9582

E-mail: sinhweemotor@gmail.com

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

...CLAIM SUBFOLDER...(Pending for Survey Report)

WP

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	15 Dec 2017 Edit Reg		13 Dec 2017 00:00 Edit Adj Rpt	S\$700.00 Edit Estimates	S\$700.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R		
Main Claimant:	TS LIMO SERVICE , Co. Reg. No.: 53252053W		
Vehicle Reg. No.:	PC6021U	Date of Loss:	29/11/2017 15:00 - :59
Claim Type:	TP / MCT17111004	Policy/Cover Note No.:	MCOM0015
Vehicle Reg. No. (Insured):	SHA3903A	Policy No. (Claimant):	5091715593
	Excess:		
Repairer:	Sin Hwee Motor Pte Ltd (HQ) Blk 3023A, Ubi Road 1, #01-59, 408717 Ubi - Tel: 67455783		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sundari Nagarajan - 6347 6071]		
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 26/12/2017]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- III_SG (02/01/2018): Alert - Adj Mandate Approved (S\$0.00) - PC6021U - Claim Handler: Sundari Nagaraj...

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*PC6021U (MCT17111004)
[SHA3903A]
TP
TS LIMO SERVICE
Nov 29 2017 3:00PM
[COMFORT TRANSPORTATION PTE LTD]
Sin Hwee Motor Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	02/01/18 11:02	Video - Accident	Load MP4	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	11/01/18 18:27	General View	Load JPG	<input checked="" type="checkbox"/>
2	11/01/18 18:27	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
3	11/01/18 18:27	General View	Load JPG	<input checked="" type="checkbox"/>
4	11/01/18 18:27	General View	Load JPG	<input checked="" type="checkbox"/>
5	11/01/18 18:27	General View	Load JPG	<input checked="" type="checkbox"/>
6	11/01/18 18:27	General View	Load JPG	<input checked="" type="checkbox"/>
7	11/01/18 18:27	General View	Load JPG	<input checked="" type="checkbox"/>
8	11/01/18 18:27	General View	Load JPG	<input checked="" type="checkbox"/>
9	11/01/18 18:27	General View	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	14/12/17 14:19	TP GIA REPORT	Load PDF	
2	14/12/17 14:19	ACKNOWLEDGEMENT EMAIL TO III DD 13.12.2017	Load PDF	
3	12/01/18 16:03	Instruction from III	Load PDF	
4	12/01/18 16:47	Reject email to TP	Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	15/12/17 08:42	Singapore Accident Statement	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST		Reset Save Print
There are no document checklists configured.		
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 100px; width: 100%;"></div>		
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>		

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III17023745/AUA3Q2

Date: 17/01/2018

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant Vehicle No: PC6021U Insured Vehicle No: SHA3903A
 Date of Loss: 29/11/2017 Nature of Claim: TP Claim No: MCT17111004

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: PC6021U
 Make & Model: TOYOTA HIACE, 3.0 COMMUTER GL (A) Engine No: 1KD2685270
 Reg. Date: 07/06/2017 (Man. Year: 2017) Chassis No: KDH2230030824
 Colour: Silver Odometer: 35790 km
 Engine Capacity: 2982 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 195/80 R15 Rear Tyre Size: 195/80 R15
 Front Left Side: Dunlop 6 mm Rear Left Side: Dunlop 6 mm
 Front Right Side: Dunlop 6 mm Rear Right Side: Dunlop 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	477.52	477.52	0.00	0.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	700.00	420.00	280.00	40.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	1,177.52	897.52	280.00	23.78
Approved Total (Overridden) (S\$)		700.00		
(S\$)	1,177.52	700.00	477.52	40.55
+ GST 7.00/7.00% (S\$)	82.43	49.00	33.43	40.56
Nett Amount (S\$)	1,259.95	749.00	510.95	40.55
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 13/12/2017
 Date Inspected: 15/12/2017 Inspected At: Sin Hwee Motor Pte Ltd (HQ)
 Blk 3023A, Ubi Road 1, #01-59
 Singapore 408717
 Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING**Manager:** THIN THIN HLAING

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	(Last Synchronised: 17 Jan 2018)	
Parts:	N/A	TOYOTA HIACE 3.0 COMMUTER GL (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for PC6021U)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SIDE BRACKET	Necessary	38.80 FL	*38.80 FL
2	1		*REAR BUMPER	Deformed	502.50 FL	*502.50 FL
3	1		*SIDE PANEL	Deformed	95.40 FL	*95.40 FL
					Sub Total (S\$)	636.70
					- List Item Discount on L Items 25.00/25.00% (S\$)	159.18
					Total Parts (S\$)	477.52

F=Franchise part, L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR COST FOR REPAIR WORK	New	480.00	200.00
2	SPRAY PAINT ON AFFECTED PARTS /AREA	New	220.00	220.00
Gross Labour Cost (S\$)			700.00	420.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >