

INS. CASE OWNER:

Lynn

CC 3 / EQ117023744 / K16232

LKK:

IDAC:

Surveyor:

KALVIN

DOI:

13/12/17

Date / Time:

13/12/17

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKM 1425C

Claim No.:

Name of Insured:

TEE WEI KWANG

Policy No.:

DMPPHQ17-000526

Insured Tel No.:

HP:

9452 8288

Make / Model:

MAZDA 3-1.6 LCA

Excess Sec II :SS

D.O.A.:

11/12/17

Place of Accident:

LOWER KENT RIDGE ROAD
CARPARK

Is driver the owner?

(YES/NO)

Nature of Accident:

If NO, Driver Name / Age: EE SIN GUAN

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

9061 1123

(V/L: YES / NO)

Insured Liability:

%

Final ? Yes / No

CHD 3735C



INSRS:

WSP: COGE (Layers)

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

17/12/17 (Ashur)

SHD 3735C ; SKM 1425C

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

EMAIL 8/1/18

After call ltr to OI:

20/12/17 @ 3:20pm

CALLED OI/OID OVERSEA TONE.

2/1/18 @ 2:20pm

CALLED OI/OID CONFIRMED ACCIDENT. OI/OID REAR ENDED TP. INFORM
TP OI/OID AGREED TO SETTLE AND AWARE ABOUT NCD ISSUE.

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher: (NO NEED)

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

PRELIMINARY ADVICE

Date/Time: 14/12/17

Sent By:

Shirley Hiew

Post-Repair Photos:

Others:

FINALIZATION

Date/Time: 18/12/18

Confirm with: WARE

Confirm by: ANF

Repair Cost:

PIP \$810.73

(3 days)

Reduction:

59 %

Email

Call

FINAL SETTLEMENT

Date/Time: 16/1/18

Confirm with: JIM

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

*167 \$867.48

OID REAR ENDED TP

Loss of Rental (LOR):

\$ 438.90

(3.5 days)

x \$125.40

Loss of Use (LOU):

\$ -

(\$

x

days)

Loss of Income (LOI):

\$ 115.00

(\$ 50

x 3.5 days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☒

[Tick only one]

GIA/LTA Search

\$535

Medical:

\$ -

Disbursement:

\$ -

(e.g. Tow/ Independent)

Legal Cost

\$ -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

P400

Total:

\$ 1,486.73

Global Sum SS:

Email

Call

FINAL PAYMENT

Date/Time: 14/1/18

Confirm with: JIM

Payee 1:

\$ 1,486.73

Name 1:

COMPTON DELGEO ENGINEERING PTE LTD

Payee 2: (Strike if N.A.)

\$ -

Name 2:

Payee 3: (Strike if N.A.)

\$ -

Name 3:

Kalvin

REF:

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop/mis: _____
 of: _____
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____
 IDAC Accident Report: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: _____ days Res.: Yes or No
 Lump Sum: _____ % 3 Yr: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SHP3735C (P Reg) 30 Aug 2017
 Type: M.Car / M.Cycle / Bus / Van / Lorry / T/O / Prime Mover /
 Truck / Trailer or
 Make: Toyota Prius DO 1748
 Colour: Blue A/C Ins 0 / Std / NI / NA
 Sp Reading: 35480 T Radio Ins 0 / Std / NI / NA
 Eng No: _____
 C No: JTDKB3F450356378x
 Gen. Cond: 6 / Fair / Poor / Burnt
 Steering: 6 / Inorder / Jammed / Leaked / Burnt or
 Brake: 6 / Inorder / Jammed / Leaked / Burnt or
 Mod: 0 / NII / S/Rim / A/Rim or
 Tyre Size: F: 195/65R15
 R: _____
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or
 Front: _____ Rear: _____
 R.Bal. 7 mm R.Bal. 7 mm
 L.Bal. 7 mm L.Bal. 7 mm
 D.O.A. 11/12/17 D.O.I. 13/12/17
 Survey held at: CP4E (Geyang)
 Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or
Rear
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction
18/12/17 Calculated P/P \$810.73 / 20%

EQ
P/P

RED: +1,176.51 59%

Date/Time File Pass to:

☐ : Prel. Report
☐ : Final Report

Days Of Repair: _____

Date/Time File Return to:

Resurvey No. of Trip: _____

Survey Fee

Transportation

13-75

Excess

Other

Total

Report Format: _____

Lump Sum / L.B. \$ _____

Add Fee:

☐ Site Insp
☐ Interview
☐ Tech. Insp
☐ Weekend

\$ _____

\$ _____

\$ _____

\$ _____




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
EQ INSURANCE COMPANY LTD		Ref : CC3/EQ17023744/K1ea3	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 14-12-2017	
		Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SKM 1425C	Veh. Inspected	SHD 3735C
Policy No.	DMPPHQ17-000586	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	14/12/2017
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	11/12/2017	Inspection Date	13/12/2017
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

REPAIR ESTIMATE

DATE 13/12/2017 10:05

VEHICLE NO : SHD 3735L

DOA: 11.12.17

MAKE :

MODEL : TOYOTA PRIUS

QTY	PARTS DESCRIPTION	TYPE	UNIT PRICE	AMOUNT
	REAR BUMPER <i>x repair</i>			\$ 458.60
	REAR BUMPER RE-INFORCEMENT <i>x</i>			\$ 318.80
	REAR BUMPER UNDER COVER <i>ch</i>			\$ 552.00 <i>30</i>
	REAR BUMPER CLIPS <i>x ✓</i>			\$ 22.00
	SUB TOTAL			\$ 1,352.00
	LESS 20% <i>25%</i>			\$ 270.40
	DISCOUNTED TOTAL			\$ 1,081.60 <i>36</i>
	REAR BUMPER REVERSE SENSOR <i>x ✓</i>			\$ 135.70
	NETT			
	Labour Charge			200
	Panel Beating			\$ 400.00
	Spray Painting Charge			\$ 180 200.00
	Wiring Charge			\$ 50.00 <i>x</i>
	Remove/Refix Reverse Sensor			\$ 120.00 <i>x</i>
	TOTAL LABOUR			\$ 770.00
	ESTIMATE TOTAL			\$ 1,987.30 <i>06</i>

Larry Ng

Kalve 10K14
 13/12/17 1510 hrs.
 2 Days
 P/P
 After Repair photo

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

COMFORTDELGRO ENGINEERING

Our Job Ref No : 305097209
Date : 17.12.2017

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK
Attn : KALVIN

Fax :

Vehicle Reg No. : SHD3735C Date of Accident: 11/12/17

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: EQ SKM1425C
2. The finalized amount shall be:

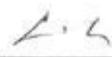
(a) Spare Parts after List discount	\$430.73
(b) Labour Charges	\$380.00
Total for Part-By-Part Repair Cost	\$810.73
(c) Lumpsum Repair (if applicable)	
Total for Lumpsum repair cost after Less:	
Final Lumpsum Repair cost	


3. Estimated normal period for repairs: 2 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 
Name : Larry Ng
Tel : 6214 8316
Fax : 6546 8156

Signature : 
Name : KALVIN
Date : 18/12/17

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee	\$5.35			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMFORTDELGRO ENGINEERING PTE LTD

Date: 16.12.2017

REPAIR ESTIMATE

Time: 15:19:42

Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305097209
REGN NO : SHD3735C
MILEAGE : 0000000000
MAKE : TOYOTA
MODEL : PRIUS HYBRID(G4)
DATE OF REGN : 30.08.2017
DATE/TIME IN : 12.12.2017 09:05
ACCIDENT DATE : 11.12.2017

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0302-2287-G PRIG4 GUARD-REAR BUMPER C 1 552.30 25.00 414.22

0002 04-01-0302-2267-G PRIVC BUMPER PIECE 10 22.00 25.00 16.50

SUB-TOTAL : 430.72

JOB NATURE

0000 L PANEL BEATING 200.00

0001 23-502 SPRAYPAINT ON AFFECTED AREA 180.00

SUB-TOTAL : 380.00

TOTAL : 810.72

MVA NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :

A member of COMFORTDELGRO

Date/Time: 12.12.2017 16:38 Page : 1

Team: ARC Repair TP(CLSO)1 JOB CARD Sales Order: JC NO.305097209

CUSTOMER VMS CUSTOMER NO ADDRESS L. (R) (P) SCOUNT CARD NO.	COMFORT TRANSPORTATION PTE LTD 7010045 383 SIN MING DRIVE Singapore SINGAPORE 575717 65508755 (O)	REGN NO: SHD3735C	MILEAGE
		MAKE: TOYOTA	FUEL E.....1/2.....F
		MODEL PRIUS HYBRID(G4)12.	DATE/TIME IN 12.2017 09:05
		YR OF MANU 30.08.2017	TARGET DATE
		CHASSIS CODE JTDKB3FU503563784	COMPLETION DATE/TIME:

JOB DESCRIPTION

Accident Date: 11.12.2017
NATURE: 3P 11.12.2017

S/NO	LABOR CODE	DESCRIPTION
	EQ	taxi Rear damage
	LICK/Kahni	

CHECKED & PASSED OUT BY:

SERVICE ADVISOR CUSTOMER'S SIGNATURE

Acknowledgement Slip e: Jo.: le No.: LARRY Ng Signature/Date returned to Service Reception upon collection	Exit Pass Vehicle No.: SHD3735C Name of Service Advisor To be kept by Security Guard	Date	

REPAIR ESTIMATE

VEHICLE NO : SHD 3735L

MAKE :

MODEL : TOYOTA PRIUS

DOA: 11.12.17

Page 1 of 1



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA
Our ref: CC3/EQI17023744/K1ea3

Date: 14.12.2017

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

PRELIMINARY ADVICE OF VEHICLE NO.

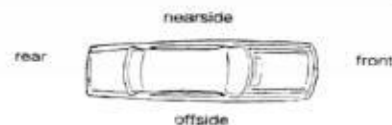
SHD 3735C

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 13.12.2017 at the premises of M/s ComfortDelGro Engineering Pte Ltd (Loyang) and have the following to report:-

Workshop Estimate Amount	: S\$	1,987.30
Revised Estimate Amount	: S\$	822.08
"Check" Items Amount	: S\$	255.04
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:
The vehicle sustained damages at the
Rear Portion



Comments/Present Status:
Damages Consistent
Estimated normal period for repairs: 2.0 days

Yours faithfully,

KALVIN ANG
Licensed Appraiser

552.60	458.60	200.00	200.00
	318.80	180.00	20.00
	22.00		50.00
			120.00

0.00

0.00 0.00

380.00

799.40

390.00

552.60

1352.00
552.60
799.40

770.00
380.00
390.00

0.00
0.00
0.00

552.60
110.52
442.08
380.00

822.08 ✓

318.80
0.00
0.00
0.00
0.00

}

CHECK ITEM

318.80
63.76
255.04

✓

Handwritten signature

14/12 02.42₁₃

Asher Sng (LKKAuto)

From: Jim Wong See Pah <jimwong@cdge.com.sg>
Sent: Tuesday, 16 January 2018 2:03 PM
To: Asher Sng (LKKAuto)
Cc: Vic (LKKAuto)
Subject: Re: Your Ref: T1217/SHD3735C/JW (st), ACCIDENT INVOLVING SHD 3735C & SKM 1425C ON 11/12/2017

Dear Ms Sng

Please process settlement in sum \$ 1486.73 for resolving our property damage claim amicably.

Thank you.

Best Regards

Jim Wong

Claims Department / ComfortDelgro Engineering Pte Ltd

Off: 62148374 / Fax: 62141843

From: "Asher Sng (LKKAuto)" <AsherSng@lkkauto.com>
To: Jim Wong See Pah <jimwong@cdge.com.sg>
Cc: "Vic (LKKAuto)" <vicalpeh@lkkauto.com>
Date: 16/01/2018 01:50 PM
Subject: Your Ref: T1217/SHD3735C/JW (st), ACCIDENT INVOLVING SHD 3735C & SKM 1425C ON 11/12/2017

Without Prejudice

Your Ref: T1217/SHD3735C/JW (st)

Our Ref: CC3/EQI17023744/K1ea3

Dear Sirs,

ACCIDENT INVOLVING SHD 3735C & SKM 1425C ON 11/12/2017

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 867.48
2. Loss of Rental (3.5days x \$125.40)	\$ 438.90
3. Loss of Income (3.5days x \$50)	\$ 175.00
4. LTA Search Fee	\$ 5.35
Total:	\$ 1,486.73

Kindly let us have your acceptance.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 19/01/2018

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	SKM 1425C (Insd Veh)	Your Ref. No. : DMPPHQ17-000586
	SHD 3735C (TP Veh)	Our Ref. No. : CC3/EQ17023744/K1ea3s2
Date of Accident	11/12/2017	

Liability	100%	
Final Repair Cost	: \$ 867.48	(W/GST)
Loss of Income	: \$ 175.00	3.5 days
Rental (If any)	: \$ 438.90	3.5 days
Others:	: \$ 5.35	
	: \$	
	1,486.73	
Final Settlement Sum	: \$ 1,486.73	
Remarks	:	

Payment Instruction: Payee's Breakdown

1)	COMFORTDELGRO ENGINEERING PTE LTD	: \$ 1,486.73
		: \$

NUR SHAQILAH

LKK Auto Consultants Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC3/EQI17023744/K1ea3s2

5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEXSINGAPORE 069110

Date : 19-01-2018



Code : EQI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKM 1425C	Veh. Inspected	SHD 3735C
Policy No.	DMPPHQ17-000586	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	13/12/2017

2. Vehicle Particulars & Condition

Make & Model	TOYOTA PRIUS	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	JTDKB3FU503563784	Colour	BLUE
Odometer	35480	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65R15	YOKOHAMA	7 mm
L/H Front Tyre	195/65R15	YOKOHAMA	7 mm
R/H Rear Tyre	195/65R15	YOKOHAMA	7 mm
L/H Rear Tyre	195/65R15	YOKOHAMA	7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	11/12/2017	Inspection Date	13/12/2017
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 3735C

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	REAR BUMPER	TO REPAIR SEE LABOUR	458.60	-
1	REAR BUMPER RE-INFORCEMENT	SERVICEABLE	318.80	-
1	REAR BUMPER UNDER COVER	CUT	552.30	552.30
10	REAR BUMPER CLIPS	NECESSARY	22.00	22.00
	LESS 20% DISCOUNT		-270.34	-
	LESS 25% DISCOUNT		-	-143.57
			1,081.36	430.73
	<u>SPECIAL NETT ITEMS</u>			
1	REAR BUMPER REVERSE SENSOR (SN)	SERVICEABLE	135.70	-
			135.70	-
	<u>LABOUR</u>			
	PANEL BEATING. INCLUSIVE OF THE REPAIR OF REAR BUMPER.		400.00	200.00
	SPRAY PAINTING CHARGE.		200.00	180.00
	WIRING CHARGE.	NOT NECESSARY	50.00	-
	REMOVE / REFIX REVERSE SENSOR.	NOT NECESSARY	120.00	-
			770.00	380.00
	GRAND TOTAL		1,987.06	810.73
	RECOMMENDED COST OF REPAIRS			810.73

Report Ref No. CC3/EQ17023744/K1ea3s2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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