ASM

22/03/2002

ASS. REC. BY: | REF: CS / ~~AXA~~ 170237143 / TVbs2 | Special Instruction:

Surveyor: Taufiqh

smart claim

ASSIGNMENT (Office)

From (Person): Birdie Ong of AXA Date/Time: 14.12.2017 10.25am

Estimated Cost: Bill to:

OD / ~~TP~~ / ~~WS~~ / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLF 8438U Insured:

at Workshop m/s Sng Ah Tee Tel: 6268 6183

of Blk 3 Pioneer Rd Nut # 01-18

Policy No: Claim No: 97M005F2

Sum Insured: Excess: NIL

Make of Veh: D.O.A. 10.12.2017

(Client's Record)

CA / REV / REP. / REV 24 HRS H.O.D. Endorsement:

Date/Time: 14.12.2017 10.30am Person Contacted: Desmond Vehicle **IN / OUT**

Date/Time	Action/Instruction (✓) Estimate
	SLF 8438U - X
15/12/17	Send preli revised by SMART claim
15/1/18	Final fig $ 1170 (Red 4595, 79%) confirmed by email
	AXA supply parts $ 2153.91 (incl. GST)

Surveyor: Tanjhin | REF: AXA

ASSIGNMENT

From: Date:

Estimated Cost:

CD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured: Excess: N/L

(Client's Record)

Make of Veh:

(Policy Condition)

N/S	O/S

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: 4124K.

IDAC Accident Rport: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: SLF8438 4 Yr Regn: 2016 / Sep

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or

Make: VW Passat c.c 1798

Colour Blue A/C: Insured / Std / NI / NA

Sp.Reading 38498 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WVWZZZ3CZ9E160 744

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi : Nil / S/Rim / STD A/Rim or

Tyre Size: F: 215/55R17.

R: " "

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or Continental

Front		Rear	
R/Bal.	6 mm	R/Bal.	6 mm
L/Bal.	6 mm	L/Bal.	6 mm
D.O.A.		D.O.I.	14/12/17.

Survey held at Sy Ah Tee

Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or Frt N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction

RECEIVED 06 JUL 2018

Date/Time. File Pass to? ☐ : Preli. Report

1) ☐ : Final Report

Date/Time. File Return to?

2) 6/7- typist

Days Of Repair: 4

Resurvey No. of Trip: 1

Survey Fee: 200

Transportation:

Add Fee: ☐ Site Insp ($) S + RS SI

☐ Interview ($) Photos

☐ Tech. Invs ($) Others

☐ Weekend ($)

TOTAL

Report Format : SMART claim

Lump Sum / I.B.I: ($ 1170/=)

AXA parts $ 2153.91

Survey Department Check List (Case Handler)

Reference No. : CS| AXA|70033743| TIVB
Policy Type: OD / TP / TP RES / TL / EVA

Admin ( ): Case handler to make sure all Information created by the assignment team are **ACCURATE**.

		Case Handler Y-Date	Case Handler N-Date	Typist Y-Date	Typist N-Date
(1) Office Assign Form					
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)				
C	D.O.A	✓			
C	Policy No				
C	Claim No	✓			
C	Insurance Authorisation (CA /REV/REP)	✓			
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess	✓			

Surveyor ( ): Case handler to make sure the surveryor completed all required information.

		Case Handler Y-Date	Case Handler N-Date	Typist Y-Date	Typist N-Date
(1) Assignment Form					
C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			
(2) System - (Views/Merimen)					
C	Damaged Vehicle Photographs Uploaded	✓			
(3) Workshop Estimate/Assignment Form					
N	ALL Parts condition	✓			
C	Market Value for OD cases	✓			
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				
(4) System - (Views/Merimen)					
C	Resurvey photo Uploaded	✓			

Check By: VERON (Case Handler) | 16/1/18 (Date)

*C: Critical *N: Non-Critical

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933
TEL: 6256 3561 FAX: 6256 4315
Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CS/AXA17023743/T1vb

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811

Date : 14-12-2017

Code : AXA2

1.	Policy Particulars :- OWN DAMAGE			
	Insured Veh.		Veh. Inspected	SLF 8438U
	Policy No.		Coverage ($)	0.00
	Claim No.	S7M005F2	Excess ($)	0.00
	Assign From	SMART CLAIM (BIRDIE ONG)	Assign Date	14/12/2017

2.	Vehicle Particulars & Condition			
	Make & Model		c.c	0
	Engine No.	HIDDEN	Year of Reg.	
	Chassis No.		Colour	
	Odometer	-	Steering	
	Brakes		Modification	
	General			

3.	Conditions of Tyres			
		Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre			mm

4.	Description of Damages

5.	General Information			
	Accident Date	10/12/2017	Inspection Date	14/12/2017
	Survey held at	SNG AH TEE MOTOR & PANEL SERVICE PTE LTD BLK 3, PIONEER ROAD NORTH, #01-18 SINGAPORE 628457.		

5a.	Remarks
	A)THE MARKET VALUE IS S$----------(EST. AVERAGE) B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

LKK AUTO CONSULTANTS PTE LTD (OD) Menu

Service Request Details

Claim
S7M005F2

Reference
None

Loss Date
December 10, 2017

Request Date
December 14, 2017

Due Date
December 21, 2017

Vendor Name
LKK AUTO CONSULTANTS PTE LTD (OD)

Type of Loss
Own Damage

Services
Accelerated survey and authorize

Actions

Next Step
Agree to perform service

Decline Work | Accept Work

Vehicle Information

Incident Vehicle Registration #
SLF8438U

Make
VOLKSWAGEN

Menu

Service Address

Blk 3 Pioneer Road North, , , 628457

Primary Contact/Insured

YUJIE ZHANG
11 DAIRY FARM HEIGHTS, #06-26, THE SKYWOODS, 677661, Singapore, Singapore

Claim Handler

Birdie ONG
6568804955
birdie.ong@axa.com.sg

Additional Instructions
excess: Nil

Messages | Invoices | History | Documents | Assessment | Metrics | Notes

New Message

LKK Auto Consultants Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: S7M005F2
Our ref: CS/AXA17023743/T1vb

Date: 15/12/2017

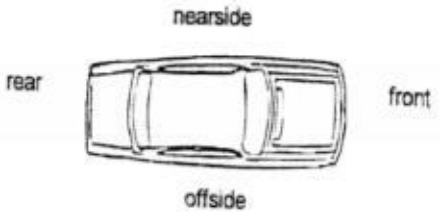
The Motor Claims Department
M/s AXA INSURANCE PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO. SLF 8438U

Repairer's Estimate (Gross)	: S$	5,765.00
Revised Estimate Amount	: S$	3,590.00
"Check" Items Amount	: S$	1,010.00
Total	: S$	4,600.00
Market Value	: S$	124,000.00
COE/PARF Rebate	: S$	71,103.00
Nett Value	: S$	52,897.00

Description of Damage:
The vehicle sustained damages at the front n/s portion.



Survey date and time: 14/12/2017 at 5.20pm
No of days: 4 days
We have authorise repair.

Yours faithfully,

MOHAMAD TAUFIKH
M.MATAI, AMSAE-A
Automobile Assessor

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	11/12/2017 09:38
Date Of Accident	10/12/2017 14:30
Exact Location Of Accident	SKYWOOD CONDO BASEMENT C/P @ DIARY FARM HEIGHT
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SLF8438U
Insured/Policyholder	
Name Of Registered Owner	ZHANG YUJIE
NRIC No	S7064430D
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-90462772
Alternative Phone No	OFFICE-NOPHONE
Vehicle Particulars	
Manufacturer	VOLKSWAGEN
Model	PASSAT-1.8 TSI AT ABS D/AIRBAG 4DR 2WD (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	GA265562/1
Cover Note Number	
Driver	
Name of Driver	ZHANG YUJIE
NRIC No	S7064430D
Date Of Birth	16/12/1970
Occupation	INDOOR
Date Of Driving Pass	03/07/2008
Driving Experience	9 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-90462772
Fax Number	
Contact Number	OFFICE-NOPHONE
EMail Address	NOEMAIL

Address	11 DAIRY FAR HEIGHTS #06-26
Postcode	677661
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	- - -
Insurance Company of Driver's Own Vehicle	- - -

General Information of the Accident

Type Of Accident	COLLIDED INTO PROPERTY
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Was any body injured in the Accident?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes,Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes,against whom?	

Circumstances of Accident

ON 10/12/2017 AT AROUND 1430HRS, I WAS TRAVELLING FROM MY HOUSE BASEMENT CARPARK. WHILE I DRIVE OUT FROM THE BASEMENT TO UP SLOPE TO EXIT, I LOST CONTROL MY VEHICLE AND ACCIDENTALLY COLLIDED ONTO THE WALL AND CAUSED FRONT LEFT PORTION DAMAGE.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	
Vehicle Make/Model/Colour	
Details Of Properties	WALL
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Details of Witness

Name	
Phone Number	
Email Address	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurancecompanies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Associationof Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of thereport being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA) I understand, acknowledge, agree and consent that :

(a) My insurer , my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :

(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating tothe claims;

(ii) investigating the accident and/or my claims;

(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;

(iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involvedisclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or

(v) complying with applicable law in administering, processing, handling and/or dealing with my claims.

(collectively the "Purposes")

(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect,use, disclose and/or process my Personal Information for one or more of the above Purposes; and

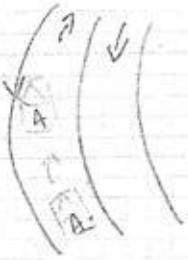
(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

I AM AWARED THAT MY INSURER MAY HAVE A 14 DAYS TIMEFRAME FOR ME TO SUBMIT AN OWN DAMAGE CLAIM UNDER MY OWN POLICY. I WILL CHECK MY POLICY FOR MORE DETAILS.

Policyholder's Signature / Date & Time	Driver's Signature (If driver is not the policyholder) / Date & Time	Witnessed by Reporting Centre Personnel
11/12/17		

Sketch Plan

THE Skywood
Condo Basement
carpark @ Dairy
Farm Heights.



A - SLF 8438U.

Sketch Plan Pg. 2

Describe Circumstances of the Accident

Refer to Accident Circumstances

Declaration

I/We declare the foregoing particulars are true in every respect.

- ☑ Claim own policy
- ☐ Claim third party
- ☐ Claim OD / TP at other workshop _____
- ☐ For record purpose

Policy No. GA265567/1

Insurer AXA Veh.No. SLF 7836

Policyholder's Signature / Date & Time

Driver's Signature (If driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type	Singapore NRIC
Owner ID	4430D

Vehicle Details

Vehicle No.	SLF8438U
Vehicle to be Exported	No
Intended De-registration Date	31 Dec 2017
Vehicle Make	VOLKSWAGEN
Vehicle Model	PASSAT B8 1.8 TFSI AT 3G24JZ
Primary Colour	Blue
Manufacturing Year	2016
Engine No.	CJS144294
Chassis No.	WVWZZZ3CZGE160744
Maximum Power Output	132.0 kW (177 bhp)
Open Market Value	$29,773.00
Original Registration Date	13 Sep 2016
First Registration Date	13 Sep 2016
Transfer Count	0
Actual ARF Paid	$28,683.00

Intended PARF Rebate Details

PARF Eligibility	Yes
PARF Eligibility Expiry Date	12 Sep 2026
PARF Rebate Amount	$21,512.00

Intended COE Rebate Details

COE Expiry Date	12 Sep 2026
COE Category	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years)	10
QP Paid	$57,002.00
COE Rebate Amount	$49,591.00
Total Rebate Amount	**$71,103.00**

The information contained herein is correct as at 11 Dec 2017

OK

孫亞弟汽車燒焊私人有限公司
SNG AH TEE MOTOR & PANEL SERVICE PTE LTD
Blk 3, Pioneer Road North, #01-18 Singapore 628457
Tel: 6268 6183 (4 Lines) Fax: 6268 1429
Email: sngahtee@singnet.com.sg
Website: www.sngahtee.com
RCB. Reg. / GST Reg. No: 200810440N

AXA Ref: S7M005F2
Date : 13/12/2017

ATTN:THE MOTOR CLAIMS DEPT
AXA INSURANCE SINGAPORE PTE LTD
8 SHENTON WAY
AXA TOWER #B1-01
SINGAPORE 068811

ESTIMATE COST OF REPAIR

Vehicle Reg No.	SLF8438U	Model / Year	VOLKSWAGEN PASSAT / 2016
Date of Accident	10-Dec-17	Policy No.	GA265562/1
Type of Claim	OD AXA	Prepared By	JANICE
Survey By		Chassis No.	WVWZZZ3CZGE160744

S/NO	Description	Qty	Cost Price	Amount
1	FRT BUMPER 540	1	$ 600.00	$ 600.00 de
2	FRT BUMPER CLIPS 18	10	$ 3.00	$ 30.00 ne
3	FRT BUMPER SPONGE	1	$ 75.00	$ 75.00 X nn
4	FRT BUMPER REINFORCEMENT	1	$ 340.00	$ 340.00 ? X nn
5	FRT BUMPER CHROME MOULDING LH 50	1	$ 120.00	$ 120.00 nd
6	FRT BUMPER CHROME CENTRE	1	$ 200.00	$ 200.00 X nn
7	FRT BUMOER CHROME RH	1	$ 120.00	$ 120.00 X nn
8	FRT PARKING SENSOR LH OUTER	1	$ 100.00	$ 100.00 X nn
9	FRT FOGLAMP LH	1	$ 140.00	$ 140.00 X nn
10	FRT FOGLAMP COVER LH	1	$ 85.00	$ 85.00 X nn
11	FRT FOGLAMP CVR CHROM MLDG LH	1	$ 90.00	$ 90.00 X nn
12	FRT BUMPER SIDE RETAINER 36	~~2~~ 1 ✓	$ 20.00	$ 36 40.00 nec
13	FRT HEADLAMP LH 775	1	$ 1,000.00	$ 1,000.00 ag
14	FRT HEADLAMP BALLAST LH	1	$ 300.00	$ 300.00 X nn
15	FRT HEADLAMP NOZZLE LH	1	$ 95.00	$ 95.00 X nn
16	FRT HEADLAMP NOZZLE COVER LH 17	1	$ 30.00	$ 30.00 nd
17	FRT HEADLAMP TOP PANEL(LH)	1	$ 30.00	$ 30.00 X nn
18	FRT FENDER LH 212	1	$ 320.00	$ 320.00 bu
19	FRT FENDER INNERSHIELD(LH FRT) 49	1	$ 75.00	$ 75.00 de
20	FRT FENDER INNERSHIELD(LH REAR) 58	1	$ 60.00	$ 60.00 ? ✓ de
21	FRT FENDER INNERSHIELD COVER LH	1	$ 10.00	$ 10.00 X nn
22	FRT FENDER INNERSHIELD CLIP 18	10	$ 3.00	$ 30.00 ne
23	FRT FENDER BRACKET LH 42	1	$ 75.00	$ 75.00 ne
24	FRT FENDER CHROME MOULDING LH 43	1	$ 120.00	$ 120.00 de
	TO KNOCK,WELD,REMOVE & FIX ABOVE PARTS			$ 700.00 500
	TO PUTTY & SPRAY PAINTING ON AFFECTED AREA			$ 700.00 500
	TO CHECK WIRING			$ 30.00 20.
	TO DIAGNOSE & RESET FAULT CODE			$ 250.00 150
				$ 5,765.00

Tanjilah 97493749
Ex 9 NIL Authorised.
Resurvey before paint
14/12/17 @ 1720.
4 days
Sur @ lkk auto. com.

15/12/17.

LKK Auto Consultants hence notify the Repairer of the following:
- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Monday, 15 January 2018 4:47 PM
To: 'Sharon Sng'; Taufikh (LKKAuto); SUR
Subject: RE: SLF8438U - FINALISE

Dear Sharon,

Confirmed finalise amount $1170

No of days: 4 days.

Kindly forward us before paint photos.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharon Sng [mailto:sharon@sngahtee.com]
Sent: Monday, 15 January 2018 4:14 PM
To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: SLF8438U - FINALISE

Best Regards

Sharon Sng

SNG AH TEE MOTOR & PANEL SERVICE PTE LTD | BLK 3 PIONEER ROAD NORTH #01-18 SINGAPORE 628457
TEL: 62686183 (4LINES) | FAX: 62681429 | *Find us at* http://www.sngahtee.com

孫亞弟汽車燒焊私人有限公司

SNG AH TEE MOTOR & PANEL SERVICE PTE LTD

Blk 3, Pioneer Road North, #01-18 Singapore 628457
Tel: 6268 6183 (4 Lines) Fax: 6268 1429
Email: sngahtee@singnet.com.sg
Website: www.sngahtee.com
RCB. Reg. / GST Reg. No: 200810440N

AXA Ref: S7M005F2
Date : 13/12/2017

ATTN:THE MOTOR CLAIMS DEPT
AXA INSURANCE SINGAPORE PTE LTD
8 SHENTON WAY
AXA TOWER #B1-01
SINGAPORE 068811

parts supply by AXA (Kian Huc)
Please liaise with Kevin 15/12/17

ESTIMATE COST OF REPAIR

Vehicle Reg No.	SLF8438U	Model / Year	VOLKSWAGEN PASSAT / 2016
Date of Accident	10-Dec-17	Policy No.	GA265562/1
Type of Claim	OD AXA	Prepared By	JANICE
Survey By		Chassis No.	WVWZZZ3CZGE160744

S/NO	Description	Qty	Cost Price	Amount
1	FRT BUMPER	1	$ 600.00	$ 600.00 de
2	FRT BUMPER CLIPS	10	$ 3.00	$ 30.00 ne
3	FRT BUMPER SPONGE	1	$ 75.00	$ 75.00 ?
4	FRT BUMPER REINFORCEMENT	1	$ 340.00	$ 340.00 ?
5	FRT BUMPER CHROME MOULDING LH	1	$ 120.00	$ 120.00 ut
6	FRT BUMPER CHROME CENTRE	1	$ 200.00	$ 200.00 x
7	FRT BUMOER CHROME RH	1	$ 120.00	$ 120.00 x
8	FRT PARKING SENSOR LH OUTER	1	$ 100.00	$ 100.00 ?
9	FRT FOGLAMP LH	1	$ 140.00	$ 140.00 x
10	FRT FOGLAMP COVER LH	1	$ 85.00	$ 85.00 x
11	FRT FOGLAMP CVR CHROM MLDG LH	1	$ 90.00	$ 90.00 x
12	FRT BUMPER SIDE RETAINER	~~1~~ 2	$ 20.00	$ 40.00 ne
13	FRT HEADLAMP LH	1	$ 1,000.00	$ 1,000.00 ne
14	FRT HEADLAMP BALLAST LH	1	$ 300.00	$ 300.00 ?
15	FRT HEADLAMP NOZZLE LH	1	$ 95.00	$ 95.00 ?
16	FRT HEADLAMP NOZZLE COVER LH	1	$ 30.00	$ 30.00 ut
17	FRT HEADLAMP TOP PANEL(LH)	1	$ 30.00	$ 30.00 ?
18	FRT FENDER LH	1	$ 320.00	$ 320.00 ne
19	FRT FENDER INNERSHIELD(LH FRT)	1	$ 75.00	$ 75.00 de
20	* FRT FENDER INNERSHIELD(LH REAR)	1	$ 60.00	$ 60.00 ?
21	FRT FENDER INNERSHIELD COVER LH	1	$ 10.00	$ 10.00 ?
22	FRT FENDER INNERSHIELD CLIP	10	$ 3.00	$ 30.00 ne
23	FRT FENDER BRACKET LH	1	$ 75.00	$ 75.00 ne
24	FRT FENDER CHROME MOULDING LH	1	$ 120.00	$ 120.00 de
	TO KNOCK,WELD,REMOVE & FIX ABOVE PARTS			$ 700.00 500
	TO PUTTY & SPRAY PAINTING ON AFFECTED AREA			$ 700.00 500
	TO CHECK WIRING			$ 30.00 20.
	TO DIAGNOSE & RESET FAULT CODE			$ 250.00 150.
				$ 5,765.00

Labour $1170+ only.
Pls confirm. Thanks.
Shann 15/1/2018

Tanjith 97495749
Ex 9 NIL Authorised.
Removing before paint
14/12/17 @ 1720.
4 days
sur@lkeauto.com.

H/Lamp Top chrome LH

Washer Tank

Washer Tank Neck.

KIAN HUA

KIAN HUA MOTOR CO. PTE LTD
7 Jalan Lembah Kallang Singapore 339563
Tel: 62933850 Fax: 63551800
Email: Sales@Kianhuamotor.Com
Co. Reg No. / Gst Reg No:200106569G

Customer's Copy

Delivery Order No: DO1009345
Date: 19/12/2017
Area Code: 6 INS
Credit Terms: 90DAYS
Kian Hua Sales: KEVIN
P/O No: SLF8438U

Customer: AXA INSURANCE PTE LTD

Address: 8 SHENTON WAY, #24-01 AXA TOWER
SINGAPORE 068811
ATTN: GARNET 68804635T/68804838F

DELIVER TO SNG AH TEE
3 PIONEER ROAD NORTH #01-18

No.	Description	Qty	Unit Price	Amount
1	BUMPER INNER BKT VW PAS F/LH	1		
2	FENDER SHIELD VW PAS F/LH AR	1		

SLF8438U - VW PASSAT

Products received and checked to be in good condition

Customer's Signature / Company Stamp

Page: 1 of 1

FOR KIAN HUA OFFICIAL USE:
PAID / AMOUNT:
TIME:
KEVIN - 19/12/2017 11:14:17 AM

Authorised Signature

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KIAN HUA

KIAN HUA MOTOR CO. PTE LTD
7 Jalan Lembah Kallang Singapore 339563
Tel: 62933850 Fax: 63551800
Email: Sales@Kianhuamotor.Com
Co. Reg No. / Gst Reg No:200106569G

Customer's Copy

Delivery Order No: DO1009384
Date: 22/12/2017
Area Code: 6 INS
Credit Terms: 90DAYS
Kian Hua Sales: KEVIN
P/O No: SLF8438U

Customer: AXA INSURANCE PTE LTD

Address: 8 SHENTON WAY, #24-01 AXA TOWER
SINGAPORE 068811
ATTN: GARNET 68804635T/68804838F

DELIVER TO SNG AH TEE
3 PIONEER ROAD NORTH #01-18

No.	Description	Qty	Unit Price	Amount
P/O No:SOR1009015	SLF8438U			
1	WIPER TANK VW PAS +NECK	1		
2	H/LAMP MLDG VW PAS LH CHROME	1		

SLF8438U - VW PASSAT

Products received and checked to be in good condition

Customer's Signature / Company Stamp

Page: 1 of 1

FOR KIAN HUA OFFICIAL USE:
PAID / AMOUNT:
TIME:
KEVIN - 22/12/17 2:20:21 PM

Authorised Signature

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KIAN HUA

KIAN HUA MOTOR CO. PTE LTD
7 Jalan Lembah Kallang Singapore 339563
Tel: 62933850 Fax: 63551800
Email: Sales@Kianhuamotor.Com
Co. Reg No. / Gst Reg No:200106569G

Customer's Copy

Delivery Order No: DO1009366
Date: 20/12/2017
Area Code: 6 INS
Credit Terms: 90DAYS
Kian Hua Sales: KEVIN
P/O No: SLF8438U

Customer: AXA INSURANCE PTE LTD

Address: 8 SHENTON WAY, #24-01 AXA TOWER
SINGAPORE 068811
ATTN: GARNET 68804635T/68804838F

DELIVER TO SNG AH TEE
3 PIONEER ROAD NORTH #01-18

P/O No:SOR1009009 SLF8438U

No.	Description	Qty	Unit Price	Amount
1	H/LAMP WASHER COVER VW PAS LH	1		
2	FENDER SHIELD VW PAS F/LH AV	1		
3	FENDER BKT VW PAS F/LH	1		
4	FENDER MLDG VW PAS F/LH CHROME	1		

SLF8438U - VW PASSAT

Products received and checked to be in good condition

Customer's Signature / Company Stamp

FOR KIAN HUA OFFICIAL USE:
PAID / AMOUNT:
TIME:
KEVIN - 20/12/2017 3:02:45 PM

Authorised Signature

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KIAN HUA

KIAN HUA MOTOR CO. PTE LTD
7 Jalan Lembah Kallang Singapore 339563
Tel: 62933850 Fax: 63551800
Email: Sales@Kianhuamotor.Com
Co. Reg No. / Gst Reg No:200106569G

Customer's Copy

Delivery Order No: DO1009341
Date: 18/12/2017
Area Code: 6 INS
Credit Terms: 90DAYS
Kian Hua Sales: KEVIN
P/O No: SLF8438U

Customer: AXA INSURANCE PTE LTD

Address: 8 SHENTON WAY, #24-01 AXA TOWER
SINGAPORE 068811
ATTN: GARNET 68804635T/68804838F

DELIVER TO SNG AH TEE
3 PIONEER ROAD NORTH #01-18

No.	Description	Qty	Unit Price	Amount
1	BUMPER VW PASSAT FRT	1		
2	CLIP VW BUMPER	10		
3	BUMPER MLDG VW PAS F/LH CHROME	1		
4	BUMPER SIDE BKT VW PAS F/LH	1		
5	BUMPER SIDE BKT VW PAS F/RH	1		
6	H/LAMP VW PAS SAL LH	1		
7	FENDER VW PAS F/LH	1		
8	CLIP VW FENDER SHIELD	10		

SLF8438U - VW PASSAT

Products received and checked to be in good condition

Customer's Signature / Company Stamp

FOR KIAN HUA OFFICIAL USE:
PAID / AMOUNT:
TIME:
KEVIN - 18/12/17 2:06:23 PM

Authorised Signature

WWW.KIANHUAMOTOR.COM

KIAN HUA

KIAN HUA MOTOR CO. PTE LTD
7 Jalan Lembah Kallang Singapore 339563
Tel: 62933850 Fax: 63551800
Email: Sales@Kianhuamotor.Com
Co. Reg No. / GST Reg No:200106569G

Customer's Copy

Customer: AXA INSURANCE PTE LTD

Address: 8 SHENTON WAY, #24-01 AXA TOWER
SINGAPORE 068811
ATTN: GARNET 68804635T/68804838F

Tax Invoice No: SIN1549961
Date: 05/06/2018
Area Code: 6 INS
Credit Terms: 90DAYS
Kian Hua Sales: KEVIN
P/O No: SLF8438U

DELIVERED TO SNG AH TEE MOTOR
3 PIONEER ROAD NORTH #01-18

No.	Description	Qty	Unit Price	Amount
Our D/O No: DO1009341				
1	BUMPER VW PASSAT FRT	1	540.00	540.00
2	CLIP VW BUMPER	10	1.80	18.00
3	BUMPER MLDG VW PAS F/LH CHROME	1	50.00	50.00
4	BUMPER SIDE BKT VW PAS F/LH	1	18.00	18.00
5	BUMPER SIDE BKT VW PAS F/RH	1	18.00	18.00
6	FENDER VW PAS F/LH	1	212.00	212.00
7	H/LAMP VW PAS SAL LH	1	775.00	775.00
8	CLIP VW FENDER SHIELD	10	1.80	18.00
Our D/O No: DO1009345				
9	BUMPER INNER BKT VW PAS F/LH	1	39.00	39.00

(A) Nil

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Customer's Signature / Company Stamp
Products sold are not returnable.

FOR KIAN HUA OFFICIAL USE:
PAID / AMOUNT:
TIME:
KEVIN - 06/06/2018 1:02:35 PM

Authorised Signature

KIAN HUA

KIAN HUA MOTOR CO. PTE LTD
7 Jalan Lembah Kallang Singapore 339563
Tel: 62933850 Fax: 63551800
Email: Sales@Kianhuamotor.Com
Co. Reg No. / GST Reg No:200106569G

Customer's Copy

Tax Invoice No: SIN1549961
Date: 05/06/2018
Area Code: 6 INS
Credit Terms: 90DAYS
Kian Hua Sales: KEVIN
P/O No: SLF8438U

Customer: AXA INSURANCE PTE LTD

Address: 8 SHENTON WAY, #24-01 AXA TOWER
SINGAPORE 068811
ATTN: GARNET 68804635T/68804838F

DELIVERED TO SNG AH TEE MOTOR
3 PIONEER ROAD NORTH #01-18

No.	Description	Qty	Unit Price	Amount
10	FENDER SHIELD VW PAS F/LH AR	1	49.00	49.00
	Our S/O No: SOR1009009 Your P/O No: SLF8438U Our D/O No: DO1009366			
11	FENDER SHIELD VW PAS F/LH AV	1	58.00	58.00
12	H/LAMP WASHER COVER VW PAS LH	1	17.00	17.00
13	FENDER BKT VW PAS F/LH	1	42.00	42.00
14	FENDER MLDG VW PAS F/LH CHROME	1	43.00	43.00
	Our S/O No: SOR1009015 Your P/O No: SLF8438U Our D/O No: DO1009384			
15	H/LAMP MLDG VW PAS LH CHROME	1	41.00	41.00 (A) out
16	WIPER TANK VW PAS +NECK	1	75.00	75.00 (A) de

Customer's Signature / Company Stamp
Products sold are not returnable.

FOR KIAN HUA OFFICIAL USE:

PAID / AMOUNT:

TIME:

KEVIN - 06/06/2018 1:02:35 PM

Authorised Signature

WWW.KIANHUAMOTOR.COM

KIAN HUA

KIAN HUA MOTOR CO. PTE LTD
7 Jalan Lembah Kallang Singapore 339563
Tel: 62933850 Fax: 63551800
Email: Sales@Kianhuamotor.Com
Co. Reg No. / GST Reg No:200106569G

Customer's Copy

Tax Invoice No: SIN1549961
Date: 05/06/2018
Area Code: 6 INS
Credit Terms: 90DAYS
Kian Hua Sales: KEVIN
P/O No: SLF8438U

Customer: AXA INSURANCE PTE LTD

Address: 8 SHENTON WAY, #24-01 AXA TOWER
SINGAPORE 068811
ATTN: GARNET 68804635T/68804838F

DELIVERED TO SNG AH TEE MOTOR
3 PIONEER ROAD NORTH #01-18

No.	Description	Qty	Unit Price	Amount
	SLF8438U - VW PASSAT			
	Products received and checked to be in good condition		Sub-Total:	SGD 2,013.00
			G.S.T(7%):	140.91
			Total :	SGD 2,153.91

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Customer's Signature / Company Stamp
Products sold are not returnable.

FOR KIAN HUA OFFICIAL USE:

PAID / AMOUNT:

TIME:

KEVIN - 06/06/2018 1:02:35 PM

Authorised Signature

Service Request Details

Claim S7M005F2

Reference

None

Loss Date

December 10, 2017 Request Date

April 16, 2018 Due Date

March 14, 2018 Vendor Name

LKK AUTO CONSULTANTS PTE LTD (OD) Type of Loss

Own Damage Services

Actions

Next Step PAST DUE: Report that your [illegible] block [illegible] modify the Expected Completion Date.

Complete Work

More

Vehicle Information

Incident Vehicle Registration # SLF8438U

Make VOLKSWAGEN

Model PASSAT 1.8 TSI

Service Address

Blk 3 Pioneer Road North, , , 628457

Primary Contact/Insured

ZHANG YUJIE
11 DAIRY FARM HEIGHTS, 677661, Singapore

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
PRELI ADVISED.pdf	Other	Other	LKK AUTO CONSULTANTS PTE LTD (OD)	December 15, 2017
ESTIMATE.pdf	Forms / Claim Documents	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (OD)	December 15, 2017
SURVEY PHOTOS.pdf	Evidence	Photos	LKK AUTO CONSULTANTS PTE LTD (OD)	December 15, 2017

Service Request Details

Claim S7M005F2

Reference

None

Loss Date

December 10, 2017

Request Date

April 16, 2018

Due Date

March 14, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (OD)

Type of Loss

Own Damage

Services

Actions

Next Step

PAST DUE: Report that your [illegible] block [illegible] modify the Expected Completion Date.

Complete Work

More

Vehicle Information

Incident Vehicle Registration #

SLF8438U

Make

VOLKSWAGEN

Model

PASSAT 1.8 TSI

Service Address

Blk 3 Pioneer Road North, , , 628457

Primary Contact/Insured

ZHANG YUJIE
11 DAIRY FARM HEIGHTS, 677661, Singapore

English (default) LKK AUTO CONSULTANTS PTE LTD (OD)

SERVICE REQUESTS MESSAGES CLAIMS

Assessment Details

General & Workshop Details | Vehicle & Driver Details | Vehicle Condition | Taxes & Ratio | Parts & Labour | Miscellaneous | Summary

General Details

Involving
1 2016 VOLKSWAGEN PASSAT 1.8 TSI (SLF8438U)

Date of Loss
December 10, 2017

Time of Loss
14.30

Loss Description
SLF8438U (INSD) COLLIDED INTO PROPERTY

Comment

Workshop Details

Total Rebate Amount
71103

Nett Loss Amount
$52,897.00

Assigned Workshop
LKK AUTO CONSULTANTS PTE LTD (OD)

Target Date of Completion *
12/21/2017

Days of work completion *
7

Assessment Details

General & Workshop Details | Vehicle & Driver Details | Vehicle Condition | Taxes & Ratio | Parts & Labour | Miscellaneous | Summary

Vehicle & Driver Details

Vehicle Registration#
SLF8438U

Registration State
SINGAPORE

Mileage
38498

CATEGORY	Manufacturing Year
POLICY INFORMAT...	2016
ASSESSMENT INFO...	2016

Purchase Date
mm/dd/yyyy

Registration Date *
09/13/2016

Age of Vehicle
1

Driver Details

CATEGORY	Driver Name
FNOL INFORMATI...	ZHANG YUJIE
POST SURVEY INF...	

ASSESSMENT INFO...	WVWZZZ3CZGE160744
CATEGORY	Engine No
POLICY INFORMAT...	CJS144294
ASSESSMENT INFO...	CJS144294
CATEGORY	Engine Capacity
POLICY INFORMAT...	
ASSESSMENT INFO...	1798 cc
CATEGORY	Sum Insured
POLICY INFORMAT...	0
ASSESSMENT INFO...	0
CATEGORY	Market Value
POLICY INFORMAT...	0
ASSESSMENT INFO...	124000

FNOL INFORMATI...	12
POST SURVEY INF...	
CATEGORY	Driver License #
FNOL INFORMATI...	
POST SURVEY INF...	
CATEGORY	License Type
FNOL INFORMATI...	
POST SURVEY INF...	
CATEGORY	License Issue Date
FNOL INFORMATI...	
POST SURVEY INF...	mm/dd/yyyy
CATEGORY	License Expiration Date
FNOL INFORMATI...	
POST SURVEY INF...	mm/dd/yyyy
CATEGORY	Address

POST SURVEY INF...

Assessment Details

General & Workshop Details | Vehicle & Driver Details | Vehicle Condition | Taxes & Ratio | Parts & Labour | Miscellaneous | Summary

Front left side

CONTINENTAL 6mm

Rear left side

CONTINENTAL 6mm

Front right side

CONTINENTAL 6mm

Rear right side

CONTINENTAL 6mm

Assessment Details

General & Workshop Details | Vehicle & Driver Details | Vehicle Condition | Taxes & Ratio | Parts & Labour | Miscellaneous | Summary | Parts

Add Approve Deny

	EDIT	SR NO	QUANTITY	MATERIAL	SIDE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LIST PRICE	DEPR/ BTTR%	DISC OUNT%	SALV AGE%	PART PRICE(NET)
		1	1			FRT BUMPER			Deformed	0				0
		2	10			FRT BUMPER CLIPS			Necessary	0				0
		3	1			FRT BUMPER SPONGE			Serviceable	0				0
		4	1			FRT BUMPER REINFORCEMENT			Serviceable	0				0
		5	1			FRT BUMPER CHROME MOULDING LH			Cut	0				0
		6	1			FRT BUMPER CHROME CENTRE			Serviceable	0				0
		7	1			FRT BUMPER CHROME RH			Serviceable	0				0
		8	1			FRT PARKING SENSOR LH OUTER			Serviceable	0				0
		9	1			FRT FOGLAMP LH			Serviceable	0				0

	EDIT	SR NO	QUANTITY	MATERIAL	SIDE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LIST PRICE	DEPR./BTTR%	DISCOUNT%	SALVAGE%	PART PRICE(NET)
		23	1			FRT FENDER BRACKET LH			Necessary	0				0
		24	1			FRT FENDER CHROME MOULDING LH			Deformed	0				0
		25	1			BUMPER INNER BKT VW PAS F/LH			Necessary	0				0
		26	1			H/LAMP MLDG VW PAS LH CHROME			Cut	0				0
		27	1			WIPER TANK VW PAS +NECK			Deformed	0				0

Labour

Add | Approve | Deny

	EDIT	SR NO	REPAIR/REPLACE (LABOUR)	PART NAME	LABOUR R&R	LABOUR REPAIR	PAINT	ACTION (LABOUR)	COMMENT
		1		TO KNOCK, WELD, REMOVE & FIX ABOVE PARTS.	500	0	0	Reviewing	
		2		TO PUTTY & SPRAY PAINTING ON AFFECTED AREA.	500	0	0	Reviewing	
		3		TO CHECK WIRING.	20	0	0	Reviewing	
		4		TO DIAGNOSE & RESET FAULT CODE.	150	0	0	Reviewing	

English (default) LKK AUTO CONSULTANTS PTE LTD (OD)

SERVICE REQUESTS MESSAGES CLAIMS

Assessment Details

General & Workshop Details | Vehicle & Driver Details | Vehicle Condition | Taxes & Ratio | Parts & Labour | Miscellaneous

Summary

Add | Approve | Deny

	EDIT	SR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE
☐	✎	1	DAYS OF REPAIR	Reviewing		4	🗑
☐	✎	2	PARTS SUPPLIED BY AXA'S SUPPLIER	Reviewing		$2,153.91	🗑