CWS From (Personn Estimated Cost	Screne Fer Fo	1	9.05am @ 14/12/17
	TRES/OD RES/EVA/INV/MV/CS	Bill to	
To Inspect Vehic	SHD 200	3M	Insured SHD 3449D
at Workshop m/s	Prime Auto		68610908
o.f	6 Benoi Placce		
Policy No	D-150 /2701vats41	Claim No	DIZ 011295 MFSH
Sum Insured		Excess	7 5 11 5 1 5 1 7 1 1
Make of Veh: (Client's Record)			DOA 6/12/2017
	EP. / REV 24 HRS (up)		
	Dam 314/12/17 Person Continued	Pei Yce	Weiticle (2007
Date/Time 9.	Person Contacted	1910	E VIII VIOLENTO CITÀ
		1910	
	otton/instruction ( ) Estimate		
Date/Time /	SHD 2003 M- cc4/AXA15010	5726/M1	N3g2 D.O.A: 2/10/2015
Date/Time /	otton/instruction ( ) Estimate	6726/M1 5584/M1	hv3g2 D.O.A: 2/10/2015

Weakend IS

151

Report Format :

Lump 2um / 1.B.I: (S

Reference No.: (3 FU | 7073 730 1 1907)
Policy Type: OD / TP / TP RES / TL / EVA Case Handler Typist Admin ( Novitle ): Case handler to make sure all Information created by the assignment team are ACCURATE. Y-Date N-Date Y-Date N-Date (1) Office Assign Form Reference No. C C Customer Code N Assign From Assign Date C Veh No (Inspected) C C Veh No (Insured) C D.O.A C Policy No Claim No Insurance Authorisation (CA /REV/REP) C Report Type C Weekend Charges C Survey held at/Repairer N Excess Surveyor ( Tankkh ): Case handler to make sure the surveryor completed all required information. (1) Assignment Form Vehicle No C Regn Month/Year Vehicle Type N. Make & Model N Engine Capacity. (C.C) C Colour C Odometer. (Sp.Reading) Chassis No. C N General Condition N Steering N Brake Modification (Modi) N Tyre Size C Tyre Make Tyre Balance C Date of Inspection C Survey held Des.of Damages N (2) System - (Views/Merimen) Damaged Vehicle Photographs Uploaded (3) Workshop Estimate/Assignment Form ALL Parts condition Market Value for OD cases C Estimate Repair Cost for PRI (RSI, TMI, MSIG) C C Days of repair Finalised Amount C Re-inspection Cases to Finalize within 5 Days (4) System - (Views/Merimen) Resurvey photo ploaded Check By:

Survey Department Check List (Case Handler)

Case Handler



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

NI.		Affiliated to Federation Inter	nationale Des Experts En Autom	
FIRS	T CAPITAL INSUR	ANCE LTD	Ref : CS/FCI1702373	30/T1qd3
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877		Date: 14-12-2017 Code: FCI2		
1.	MEN MARKET STATE	Policy Particu	lars :- THIRD PARTY CLAI	M
	Insured Veh.	SHD 3449D	Veh. Inspected	SHD 2003M
	Policy No.		Coverage (\$)	0.00
	Claim No.	D17011295MFSH	Excess (\$)	0.00
	Assign From	CWS (SERENE LER)	Assign Date	14/12/2017
2.		Vehicle F	Particulars & Condition	
	Make & Model		c.c	0
	Engine No.	HIDDEN	Year of Reg.	
	Chassis No.		Colour	
	Odometer -		Steering	
	Brakes		Modification	
	General			
3.	N. P. C. P. GARLES	Co	nditions of Tyres	September 1985 August 1985
		Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre			mm
4.		Desc	cription of Damages	
2-0			eneral Information	
5.	Engine No. 776	06/12/2017	Inspection Date	14/12/2017
	Accident Date	PRIME AUTO CLAIMS SE		ANITATIO
	Survey held at	6 BENOI PLACE SINGAPORE 629927	ACTION TO LETO	
5a.		CALLED TO SELECT ON THE SECOND	Remarks	
	A)THE INSPECTION	ON WAS CONDUCTED ON CE TO YOUR INSTRUCTIO	A"WITHOUT PREJUDICE" BA NS, WE HAVE NOT AUTHORI	SIS. ISED REPAIRS.

## First Capital Insurance Limited

A FAIRFAX Company

Company Reg. No. 195000106C GST Reg. No. M2-0001676-9

MOTOR SURVEY ASSIGNMENT

Date

07-12-2017

Our Ref No. D17011295MFSH

**Accident Date** 

06-12-2017

Claim Type. Third Party

Insured Vehicle

SHD3449D

Third Party Vehicle. SHD2003M

Survey Location

6 BENOI PLACE

Contact Person.

**PEI YEE** 

Contact No.

68610908/0

Fax No. 65152948

Survey Type

WITHOUT PREJUDICE: WE ADMIT LIABILITY QUANTUM TO BE AGREED (NO

EST. PROVIDED)

**Appointed** 

Surveyor

LKK AUTO CONSULTANTS PTE LTD

**Contact Person** 

NA

Fax No. 68416315

Contact Number.

NA

## FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc: Workshop

PRIME AUTO CLAIMS

SERVICE PTE. LTD.

Attention. NIL

Cc : TP Solicitor

NA

TP Solicitor Fax No. NA

Officer Incharge

SERENE

### IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.

This is a computer generated letter, no signature required.

Job Sheet (/	ClaimWS/Surveyor/JobSheet	/231571) 🚣 P	RI Documents 🙆 Close 🗶		
	r.		PRI Header Details		50
Claim No	D17011295MFSH	Policy No	D-15072701MFSH	Claimant S.No & Name	1 & PRIME A
Workshop Name	PRIME AUTO CLAIMS SERVICE PTE. LTD. (Contact Person : PEI YEE)	Survey Location & Contact Details	6 BENOI PLACE Mobile: 0 , Phone: 68610 EmailId: PEIYEE@PRIMEA	908 , Fax: 65 UTOCLAIMS.C	5152948 COM
Our Surveyor	LKK AUTO CONSULTANTS PTE LTD	Instructions To Surveyor	WITHOUT PREJUDICE: WE PROVIDED)	ADMIT LIABII	LITY QUANTUM
Insured Name	COMFORT TRANSPORTATION PTE LTD	Insured Vehicle No	SHD3449D	TP Vehicle No	SHD2003M
PRI Recieved Date	13-12-2017 06:54:13 PM	Surveyor Appointed Date	14-12-2017 09:04:46 AM	Surveyor Accept Date	14-12-2017 1
	1	23	Survey Report Upload		
Surveyor Inspection Date *:		Surveyor Report Date	14-12-2017	Upload Survey Report *:	Choose File
	2		Vehicle Particulars		
Make	Please Select Make ▼	Model	Please Select Model ▼	Year	Select Year •
Chasis No		Engine No		Mileage	
Color		Cubic Capacity			
Multiple Do	cuments Upload				
		Upload Multiple	Documents		
File Name	e			Action	
Surveyor Jo	ob Remarks				
					195

## Shiau Chan (LKKAuto)

From:

Shiau Chan (LKKAuto)

Sent:

Tuesday, 19 December, 2017 5:29 PM

To:

'Claim Workflow System'; assignments

Cc: Subject: SERENELER@FIRST-INSURANCE.COM.SG; SUR RE: SURVEY ASSESSMENT - D17011295MFSH/1

Attachments:

CSFCI17023730T1qd3.pdf

Dear Serene,

Enclosed herewith preliminary advice of SHD 2003M.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Thursday, 14 December, 2017 9:39 AM

To: 'Claim Workflow System' <cwsmotorclaims@first-insurance.com.sg>; assignments <assignments@lkkauto.com>

Cc: SERENELER@FIRST-INSURANCE.COM.SG; SUR <sur@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D17011295MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards,

G.Nivitha | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System [mailto:cwsmotorclaims@first-insurance.com.sg]

Sent: Thursday, 14 December, 2017 9:04 AM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWSMOTORCLAIMS@FIRST-INSURANCE.COM.SG; SERENELER@FIRST-INSURANCE.COM.SG

Subject: PRI: SURVEY ASSESSMENT - D17011295MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Best Regards, Admin Team



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Your Ref: <u>D17011295MFSH</u> Our Ref: <u>CS/FCI17023730/T1qd3</u> Date: 19 December 2017

The Motor Claims Department First Capital Insurance Ltd

Dear Sir/Madam,

# INITIAL INSPECTION REPORT OF VEHICLE NO. SHD 2003M .

Please be informed that we had conducted the inspection of the abovementioned vehicle on 14/12/2017 at the premises of M/s PRIME AUTO. and have the following to report:-

Workshop Estimate Amount	: S\$	950.00	
Revised Estimate Amount	: S\$	950.00	
"Check" Items Amount	: <u>S\$</u>	-	
Market Value	: <u>S\$</u>	-	
LTA Reimbursement Value	: <u>S\$</u>	-	
Nett Value	: <u>S\$</u>	9	

Description of Damage:

<u>The vehicle sustained damages</u>
at the o/s body.

rear front

Yours faithfully

Taufikh Automotive Assessor

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for investigation.
- This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	ı
--------------------	---

Date Of Report

06/12/2017 15:52

Date Of Accident

06/12/2017 13:10

Exact Location Of Accident

WOODLANDS SQUARE

Country/State of Loss

SINGAPORE

## DETAILS OF OWN VEHICLE

Vehicle Registration Number

SHD2003M

Insured/Policyholder

Name Of Registered Owner

PRIME CAR RENTAL & TAXI SERVICES PTE LTD

Co Reg No

199606293Z

Email Address

NOEMAIL

Mobile Phone No

Alternative Phone No

OFFICE-68982000

Vehicle Particulars

Manufacturer

TOYOTA

Model

PRIUS HYBRID 1.8L CVT ABS D/AIRBAG 2WD

Exact Purpose for which vehicle was being used at

time of accident

Are you claiming under your own insurance policy

for repair to your vehicle? If No, Please state action to be taken

THIRD PARTY

Vehicle Category

TAXI

Insurance Company

Name of Insurance Company

NTUC INCOME INSURANCE CO-OPERATIVE LTD

Type Of Coverage

THIRD PARTY FIRE AND/OR THEFT

Fleet Policy

YES

Policy Number

5068045737-03

Cover Note Number

Driver

SIM CHUN HWEE Name of Driver

S2621530G NRIC No 22/11/1966 Date Of Birth OUTDOOR Occupation 27/02/1993 Date Of Driving Pass

24 YEARS AND 9 MONTHS Driving Experience

MALE Gender

(LOCAL) +65-91880568 Mobile Number

Fax Number

Contact Number

EMail Address

NOEMAIL

Address

BLK 686B WOODLANDS DRIVE 73 #09-76 SINGAPORE

Postcode

732686

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

OTHER - HIRER

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - OPENING DOOR OF VEHICLE

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Was any body injured in the Accident?

NO

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

3

**Details of Police Action** 

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

REFER TO ATTACHED STATEMENT

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

**DETAILS OF OTHER VEHICLE PROPERTY 1** 

Vehicle Registration Number

SHD3449D

Vehicle Make/Model/Colour

**Details Of Properties** 

Name of Driver

NRIC/Passport Number

Contact Number

98440889

Address

Postcode

Insurance Company Name

FIRST CAPITAL INSURANCE LTD

Nature Of Damage

No. Of Passenger (Including Driver)

**Details of Witness** 

Name

Phone Number

Email Address

#### Accident Sketch Plan Pg. 1

#### SKETCH PLAN

#### IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as <u>truthful</u> and <u>accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>repudiate policy liability</u>.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
  Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
  interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

112/2017 3.48 pm

(ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature Date & Time:

Driver's Signature (If driver is not the policyholder)

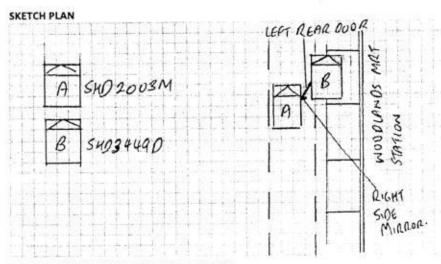
Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

### Individual Statement Pg. 1



#### DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 06.12.2017 @ 1310 hrs, I was driving my taxi SHD2003M along Woodlands Square on left lane. Approaching to Woodlands MRT station taxi stand, there was one Comfort taxi SHD3449D stationary on the right side of my taxi. When passing by the said taxi, suddenly the left rear door opened. As a result the door hit onto the right side mirror of my taxi. My taxi right front door and right front fender advertisement sticker also scratched.

After the accident, we alighted from our vehicles to check on damages. We exchanged phone numbers. Driver of SHD3449D asked me to lodge an accident report. No one was injured in this accident.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signatur Date & Time;

Driver's Signature

(If driver is not the policyholder) Date & Time:

Reporting Centre Personnel's Signature

Name: NRIC/FIN No.:

Lindstell Skerchildanhamm V.



# Prime Auto Claims Service Pte Ltd

GST Reg. No: 201606560M 5 Benoi Place Singapore 629926 Tel: 6861 0908 Fax: 6515 2948

Date: 07.12.2017

First Capital Insurance Ltd 36 Robinson Road #16-01 City House Singapore 068877

Attn: Motor Claims Dept

RE: COST OF REPAIR TO VEHICLE SHD2003M TOYOTA PRIUS HYBRID 1.8L A (2014)

#### To Supply

1)	1pc	Left side mirror assy	
2)	1pc	Left side mirror cover	*

Sub total parts	\$ 760.00
Less: 25% discount	\$ 190.00
	\$ 570.00

### To Supply S.Nett Parts

1)	1pc	Left front fender sticker	\$ 180.00 at
2)	1pc	Left front door advertisement sticker	\$ 200.00 ct

Sub total S.Nett Parts	\$ 380.00
Estimated Grand Total	\$ 950.00

LKK Auto Consultants hence notify the Repairer of the following:

- . To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- · Parts prices are subject to confirmation
- . Third party survey is on a "Without Prejudice" basis.
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer

Signature:

Date:

Taylor 97495749 Mar 14/12/17 Olday

720.00 dus

Sur @ lekarto. com



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933 TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

IRS	CAPITAL INSUF	RANCE LTD	Ref : CS/FCI1702373	30/T1qd3s2
36 R0	DBINSON ROAD	INGAPORE 068877	Date: 03-01-2018	
		Policy Particular	rs :- THIRD PARTY CLAI	M
	Insured Veh.	SHD 3449D	Veh. Inspected	SHD 2003M
	Policy No.	D-15072701MFSH	Coverage (\$)	0.00
	Claim No.	D17011295MFSH	Excess (\$)	0.00
	Assign From	SERENE LER	Assign Date	14/12/2017
2.		Vehicle Pa	rticulars & Condition	
	Make & Model	TOYOTA PRIUS HYBRID	c.c	1797
	Engine No.	HIDDEN	Year of Reg.	2014
	Chassis No.	ZVW301821740	Colour	ORANGE
	Odometer	283657	Steering	IN ORDER
	Brakes	IN ORDER	Modification	SPORTS RIM
	General	GOOD		
3.		Conc	ditions of Tyres	
		Size	Make	Balance
	R/H Front Tyre	185/65R15	BRIDGESTONE	6 mm
	L/H Front Tyre	185/65R15	BRIDGESTONE	6 mm
	R/H Rear Tyre	185/65R15	BRIDGESTONE	6 mm
	L/H Rear Tyre	185/65R15	BRIDGESTONE	6 mm
4.			ption of Damages	
	THE VEHICLE SU	STAINED DAMAGES AT THE	O/S BODY.	
	DAMAGES SEE D	ETAILS.		
5.		Gene	eral Information	
	Accident Date	06/12/2017	Inspection Date	14/12/2017
	Survey held at	PRIME AUTO CLAIMS SERV	/ICE PTE LTD	
		6 BENOI PLACE SINGAPORE 629927		
5a.			Remarks	In the Author Manager of
	B)THE INSPECTI	NSISTENT TO ACCIDENT REP ON WAS CONDUCTED ON A" ICE TO YOUR INSTRUCTIONS	WITHOUT PREJUDICE" BAS	SIS. SED REPAIRS.
5b.		Estima	ate Days of Repair	
	ESTIMATED NOF	RMAL PERIOD FOR REPAIR:	1 Working Da	ys



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

## OPINION ON REPAIR COST FOR VEHICLE NO. SHD 2003M

Qty	Description of Parts	Condition	Recommended (\$)
	REPLACEMENT OF PARTS		
1	LEFT SIDE MIRROR ASSY	DISTORTED	720.00
1 439	LEFT SIDE MIRROR COVER	сит	40.00
	LESS 25% DISCOUNT	Description 11	-190.00
			570.00
	SPECIAL NETT ITEMS		
1	LEFT FRONT FENDER STICKER (SN)	CUT	180.00
	LEFT FRONT DOOR ADVERTISEMENT STICKER (SN)	CUT	200.00
			380.00
	GRAND TOTAL		950.00

RECOMMENDED COST OF REPAIRS	950.00

Report Ref No. CS/FCI17023730/T1qd3s2

J. J.

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

**Automotive Assessor** 

St. S.

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.