

## Veron Chen (LKKAUTO)

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**From:** jessicahs@eurokars.com.sg  
**Sent:** Friday, 6 April 2018 5:16 PM  
**To:** Veron Chen (LKKAUTO); Mei Kwan (LKKAUTO); Sebastian Yeang (LKK Auto)  
**Cc:** eva.kok@eurokars.com.sg; CS A Team; Admin A; SUR; stanley@eurokars.com.sg  
**Subject:** RE: finalization CHINA TP - SDK989S.xls \*\*\* LKK REF: CS/CTI17023729/Svd3

Dear Veron,

We are not agreeable on the number of days. Can we have 12 working days (Exclude waiting for parts, survey, authorization, Saturday, Sunday and Public Holiday).

Thank you very much.

Regards,

**Jessica Shastri**

**Admin Executive – Insurance Claims**

Eurokars Group of Companies

(Porsche, Rolls Royce, Saab, Mini, Mazda, Mc.Laren)

Eurokars Centre

12 Sungei Kadut Avenue

Singapore 729648

Tel: +65 63633003

DID: +65 63602863

Fax: +65 63602899

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**From:** Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]

**Sent:** Thursday, March 29, 2018 3:16 PM

**To:** Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Sebastian Yeang (LKK Auto) <SebastianYeang@lkkauto.com>; Jessica Harry Shastri <jessicahs@eurokars.com.sg>

**Cc:** Eva Kok <eva.kok@eurokars.com.sg>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; Stanley Ngu <stanley@eurokars.com.sg>

**Subject:** RE: finalization CHINA TP - SDK989S.xls \*\*\* LKK REF: CS/CTI17023729/Svd3

Dear Jessica,

Without Prejudice

Confirmed COR: \$32,220.88 before GST

No of days: 10 days

**Final invoice and all supporting documents sent over to China TaiPing Insurance**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto)

**Sent:** Thursday, 29 March 2018 11:27 AM

**To:** [stanley@eurokars.com.sg](mailto:stanley@eurokars.com.sg); Sebastian Yeang (LKK Auto) <[SebastianYeang@lkkauto.com](mailto:SebastianYeang@lkkauto.com)>; Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Cc:** [eva.kok@eurokars.com.sg](mailto:eva.kok@eurokars.com.sg); [jessicahs@eurokars.com.sg](mailto:jessicahs@eurokars.com.sg); CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: finalization CHINA TP - SDK989S.xls \*\*\* LKK REF: CS/CTI17023729/Svd3

Dear Sir /Madam,

Thank you for your email.

Please note that: -

| LKK ref             | Officer in charge |
|---------------------|-------------------|
| CS/CTI17023729/Svd3 | Veron             |

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [stanley@eurokars.com.sg](mailto:stanley@eurokars.com.sg) [<mailto:stanley@eurokars.com.sg>]

**Sent:** Wednesday, 28 March, 2018 2:49 PM

**To:** Sebastian Yeang (LKK Auto) <[SebastianYeang@lkkauto.com](mailto:SebastianYeang@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** [eva.kok@eurokars.com.sg](mailto:eva.kok@eurokars.com.sg); [jessicahs@eurokars.com.sg](mailto:jessicahs@eurokars.com.sg)

**Subject:** RE: finalization CHINA TP - SDK989S.xls

Dear LKK and Team

Please assist to expedite finalization process. Thanks!



Thanks and regards

**Stanley Ngu**

Manager

Body & Paint Division

**Eurokars Group of Companies**

**(Porsche, Rolls Royce, Mini, Mazda, McLaren)**

Eurokars Centre

12 Sungei Kadut Avenue  
Singapore 729648  
Tel: +65 63633003  
DID: +65 63602845  
Fax: +65 63602899

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**From:** Jessica Harry Shastri  
**Sent:** Wednesday, 28 March 2018 10:39 AM  
**To:** Sebastian Yeang (LKK Auto) <[SebastianYeang@lkkauto.com](mailto:SebastianYeang@lkkauto.com)>  
**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Eva Kok <[eva.kok@eurokars.com.sg](mailto:eva.kok@eurokars.com.sg)>; Stanley Ngu <[stanley@eurokars.com.sg](mailto:stanley@eurokars.com.sg)>  
**Subject:** RE: finalization CHINA TP - SDK989S.xls

Dear Veron/ Sebastian, **4<sup>rd</sup> Reminder**

The below matter refers.

We have not receive the confirmation yet till today. If no confirmation receive by today, we will deal with insurance directly.

Thank you very much.

Regards,  
**Jessica Shastri**  
**Admin Executive – Insurance Claims**  
Eurokars Group of Companies  
(Porsche, Rolls Royce, Saab, Mini, Mazda, Mc.Laren)  
Eurokars Centre  
12 Sungei Kadut Avenue  
Singapore 729648  
Tel: +65 63633003  
DID: +65 63602863  
Fax: +65 63602899

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**From:** Jessica Harry Shastri  
**Sent:** Monday, March 26, 2018 9:10 AM  
**To:** 'Sebastian Yeang (LKK Auto)' <[SebastianYeang@lkkauto.com](mailto:SebastianYeang@lkkauto.com)>  
**Cc:** 'CS A Team' <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Eva Kok <[eva.kok@eurokars.com.sg](mailto:eva.kok@eurokars.com.sg)>; Stanley Ngu <[stanley@eurokars.com.sg](mailto:stanley@eurokars.com.sg)>; Claims Service Team <[cst@axa.com.sg](mailto:cst@axa.com.sg)>  
**Subject:** RE: finalization CHINA TP - SDK989S.xls

Dear Veron/ Sebastian, **3<sup>rd</sup> Reminder**

The below matter refers.

We have not receive the confirmation yet till today.

Thank you very much.

Regards,  
**Jessica Shastri**  
**Admin Executive – Insurance Claims**

Eurokars Group of Companies  
(Porsche, Rolls Royce, Saab, Mini, Mazda, Mc.Laren)  
Eurokars Centre  
12 Sungei Kadut Avenue  
Singapore 729648  
Tel: +65 63633003  
DID: +65 63602863  
Fax: +65 63602899

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**From:** Jessica Harry Shastri  
**Sent:** Thursday, March 22, 2018 8:56 AM  
**To:** 'Sebastian Yeang (LKK Auto)' <[SebastianYeang@lkkauto.com](mailto:SebastianYeang@lkkauto.com)>  
**Cc:** 'CS A Team' <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Eva Kok <[eva.kok@eurokars.com.sg](mailto:eva.kok@eurokars.com.sg)>; Stanley Ngu <[stanley@eurokars.com.sg](mailto:stanley@eurokars.com.sg)>  
**Subject:** RE: finalization CHINA TP - SDK989S.xls

Dear Veron/ Sebastian, **2<sup>nd</sup> Reminder**

The below matter refers.

Please let us have closure of this case by this week if we do not hear from you we will deal with insurer directly.

Thank you very much.

Regards,  
**Jessica Shastri**  
**Admin Executive – Insurance Claims**  
Eurokars Group of Companies  
(Porsche, Rolls Royce, Saab, Mini, Mazda, Mc.Laren)  
Eurokars Centre  
12 Sungei Kadut Avenue  
Singapore 729648  
Tel: +65 63633003  
DID: +65 63602863  
Fax: +65 63602899

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**From:** Jessica Harry Shastri  
**Sent:** Tuesday, March 20, 2018 9:19 AM  
**To:** 'Sebastian Yeang (LKK Auto)' <[SebastianYeang@lkkauto.com](mailto:SebastianYeang@lkkauto.com)>  
**Cc:** 'CS A Team' <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Eva Kok <[eva.kok@eurokars.com.sg](mailto:eva.kok@eurokars.com.sg)>  
**Subject:** RE: finalization CHINA TP - SDK989S.xls

Dear Sebastian/Veron,

Please let us have the confirmation by this week.

Thank you very much.

Regards,  
**Jessica Shastri**  
**Admin Executive – Insurance Claims**  
Eurokars Group of Companies  
(Porsche, Rolls Royce, Saab, Mini, Mazda, Mc.Laren)

Eurokars Centre  
12 Sungei Kadut Avenue  
Singapore 729648  
Tel: +65 63633003  
DID: +65 63602863  
Fax: +65 63602899

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**From:** Jessica Harry Shastri  
**Sent:** Thursday, March 15, 2018 10:06 AM  
**To:** Sebastian Yeang (LKK Auto) <[SebastianYeang@lkkauto.com](mailto:SebastianYeang@lkkauto.com)>  
**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Eva Kok <[eva.kok@eurokars.com.sg](mailto:eva.kok@eurokars.com.sg)>  
**Subject:** finalization CHINA TP - SDK989S.xls

Dear Sebastian,

Please find our computation attached for your agreement.  
COR: \$32,220.88 before GST  
12 repair days (not including preparation of estimate, wait for survey/authorization/spare parts, Sat/Sun/PH)

Appreciate your confirming the above as soon as possible.

Thank you very much.

Regards,  
**Jessica Shastri**  
**Admin Executive – Insurance Claims**  
Eurokars Group of Companies  
(Porsche, Rolls Royce, Saab, Mini, Mazda, Mc.Laren)  
Eurokars Centre  
12 Sungei Kadut Avenue  
Singapore 729648  
Tel: +65 63633003  
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