

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 15 December, 2017 3:08 PM
To: ONG LI LI; audreyll20@gmail.com
Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO); Asher Sng (LKKAUTO)
Subject: RE: Ref : Claim No: 17/17/17/VP05/020262 - Accident Involving SJQ7484H and SJV8370U on 6 Dec 2017 LKK REF CC4/LPC17023710/ha3
Attachments: SJV8370U_damage on right rear bumper view1.jpg; SJV8370U_damage on right rear bumper view 2.jpg; SJV8370U_no evidence of damage on left rear bumper.jpg; SJQ7484H_damage on left front bumper.jpg; Accident on 6 Dec 2017.m4a

Dear All,

We refer to the below email and the contents were noted.

We will look into the matter and will get back for an update in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: ONG LI LI [mailto:llong@lonpac.com]
Sent: Friday, 15 December, 2017 2:33 PM
To: audreyll20@gmail.com; Admin-D (LKKAUTO); Vic (LKKAUTO)
Cc: MT_Claim_SG
Subject: FW: Ref : Claim No: 17/17/17/VP05/020262 - Accident Involving SJQ7484H and SJV8370U on 6 Dec 2017

Dear Audrey

Thank you for your inputs on the accident.

We have appointed LKK Auto Consultants Pte Ltd to handle the third party claim. They will assess the quantum and liability.

Dear Vic

Please review and update us on your findings before any settlement.

Regards,

Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: AUDREY YAP [<mailto:audreyyl20@gmail.com>]

Sent: Friday, 15 December, 2017 11:23 AM

To: ONG LI LI

Subject: Ref : Claim No: 17/17/17/VP05/020262 - Accident Involving SJQ7484H and SJV8370U on 6 Dec 2017

Dear Ms Ong Li Li,

Reference to your letter dated 13 December 2017 on the aforesaid claim, here are the evidence of the damages on both cars.

Attached please find a voice recording of the conversation between my husband, Patrick and I with Janice after the accident. Janice had made admission that she jammed her brakes because the car in front of her had done so.

Her cutting into my lane suddenly from my blind-spot w/o signalling seeing the gap between me and the car in front of me narrowed the safety distance significantly. Her sudden jamming of brakes thereafter resulted in this accident because I could not stop my car on time.

That is all that we are submitting for this 3rd party accident claim.

Kindly acknowledge receipt.

Thank you.

Patrick & Audrey Tan