

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 2 August, 2018 5:57 PM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A; Asher Sng (LKKAUTO); Olivia Lau (LKKAUTO); Vic (LKKAUTO)
Subject: RE: <SEEK MANDATE> RE: Ref : Claim No: 17/17/17/VP05/020262 - Accident Involving SJQ7484H and SJV8370U on 6 Dec 2017 LKK REF CC4/LPC17023710/ha3
Attachments: RE: Ref : Claim No: 17/17/17/VP05/020262 - Accident Involving SJQ7484H and SJV8370U on 6 Dec 2017

Dear Li Li,

We refer to your below email.

Please be informed that we had spoken to the Insured Driver Mr Patrick and he agreed to let us settle the matter.

For your approval on our below mandate request and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: ONG LI LI [mailto:llong@lonpac.com]

Sent: Tuesday, 17 July, 2018 9:44 AM

To: Vic (LKKAUTO)

Cc: MT_Claim_SG; Admin A; Asher Sng (LKKAUTO); Olivia Lau (LKKAUTO)

Subject: RE: <SEEK MANDATE> RE: Ref : Claim No: 17/17/17/VP05/020262 - Accident Involving SJQ7484H and SJV8370U on 6 Dec 2017 LKK REF CC4/LPC17023710/ha3

Hi Vic

Please reply with an update on this case.

Thanks.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: ONG LI LI

Sent: Thursday, 12 July, 2018 4:47 PM

To: Vic (LKKAUTO)

Cc: MT_Claim_SG; Admin A; Asher Sng (LKKAUTO)

Subject: RE: <SEEK MANDATE> RE: Ref : Claim No: 17/17/17/VP05/020262 - Accident Involving SJQ7484H and SJV8370U on 6 Dec 2017 LKK REF CC4/LPC17023710/ha3

Hi Vic

Any update on this case?

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: ONG LI LI

Sent: Monday, 2 July, 2018 5:39 PM

To: Vic (LKKAUTO)

Cc: MT_Claim_SG; Admin A; Asher Sng (LKKAUTO)

Subject: RE: <SEEK MANDATE> RE: Ref : Claim No: 17/17/17/VP05/020262 - Accident Involving SJQ7484H and SJV8370U on 6 Dec 2017 LKK REF CC4/LPC17023710/ha3

Dear Vic

As spoken, please refer to the attached and let us know if you have addressed Insured's concerns.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Saturday, 30 June, 2018 4:28 PM

To: ONG LI LI

Cc: MT_Claim_SG; Admin A; Asher Sng (LKKAUTO); Vic (LKKAUTO)

Subject: <SEEK MANDATE> RE: Ref : Claim No: 17/17/17/VP05/020262 - Accident Involving SJQ7484H and SJV8370U on 6 Dec 2017 LKK REF CC4/LPC17023710/ha3

Your Ref: 17/17/17/VP05/020262

Our Ref: CC3/LPC17019586/R1hb3

Dear Li Li,

ACCIDENT INVOLVING VEHICLES SJQ 7484H (OI) AND SJV 8370U (TP) ON 06/12/2017 ALONG JALAN EUNOS

We refer to the above matter.

We refer to the assignment dated 12 December 2017 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It was reported that Insured vehicle had rear-ended TP vehicle. As such, liability is not to our Insured's favour. The Insured had failed to maintain safety distance between the front vehicle.

We may have to settle the TP claim under BOLA 27, without any concrete evidence to prove that the TP cut into our Insured's lane.

We propose to offer to TP repairer "**ALAN'S UNITED AUTO PTE LTD**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 3,103.14	\$ 1,605.00
Loss of Rental (\$200 x 5 days)	\$ 1,000.00	\$ 900.00
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 4,105.14	\$ 2,507.00

Breakdown of days is as follows:

Our surveyor's recommended days to repair	3 days
Downtime / Weekends / PRI	2 days
TOTAL	5 days

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Vic (LKKAUTO)

Sent: Friday, 15 December, 2017 3:08 PM

To: ONG LI LI; audreyyl20@gmail.com

Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO); Asher Sng (LKKAUTO)

Subject: RE: Ref : Claim No: 17/17/17/VP05/020262 - Accident Involving SJQ7484H and SJV8370U on 6 Dec 2017 LKK REF CC4/LPC17023710/ha3

Dear All,

We refer to the below email and the contents were noted.

We will look into the matter and will get back for an update in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Friday, 15 December, 2017 2:33 PM

To: audreyll20@gmail.com; Admin-D (LKKAuto); Vic (LKKAuto)

Cc: MT_Claim_SG

Subject: FW: Ref : Claim No: 17/17/17/VP05/020262 - Accident Involving SJQ7484H and SJV8370U on 6 Dec 2017

Dear Audrey

Thank you for your inputs on the accident.

We have appointed LKK Auto Consultants Pte Ltd to handle the third party claim. They will assess the quantum and liability.

Dear Vic

Please review and update us on your findings before any settlement.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: AUDREY YAP [<mailto:audreyll20@gmail.com>]

Sent: Friday, 15 December, 2017 11:23 AM

To: ONG LI LI

Subject: Ref : Claim No: 17/17/17/VP05/020262 - Accident Involving SJQ7484H and SJV8370U on 6 Dec 2017

Dear Ms Ong Li Li,

Reference to your letter dated 13 December 2017 on the aforesaid claim, here are the evidence of the damages on both cars.

Attached please find a voice recording of the conversation between my husband, Patrick and I with Janice after the accident. Janice had made admission that she jammed her brakes because the car in front of her had done so.

Her cutting into my lane suddenly from my blind-spot w/o signalling seeing the gap between me and the car in front of me narrowed the safety distance significantly. Her sudden jamming of brakes thereafter resulted

in this accident because I could not stop my car on time.

That is all that we are submitting for this 3rd party accident claim.

Kindly acknowledge receipt.

Thank you.

Patrick & Audrey Tan