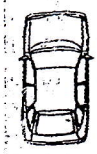
15/5/2010

INS. CASE OWNER: ONG LI LI | CC4/LPC1702371O IKha3 | LKK: | IDAC:

ASSIGNMENT

Surveyor: KENNETH | DOI: 10/12/17 | Date / Time: 13/12/17

Pre-assign / CCU / FTE



Insured Vehicle No. : SJQ 7484H | Claim No. : 17/17/17/VP05/020262

Name of Insured : YAP LAY LAY AUDREY | Policy No. : Z17VP05016331

Insured Tel No. : | HP: 9616 7698 | Make / Model : TOYOTA ALTIS

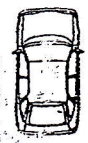
Excess Sec II :S$ | D.O.A : 06/12/17 | Place of Accident : JALAN ECNOS

Is driver the owner? (YES / NO) | Nature of Accident :

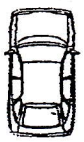
If NO, Driver Name / Age : TAN CHENG HOCK PATRICK | OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. : 9635 0800 (V/L: YES / NO) | Insured Liability : % **Final ? Yes / No**

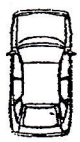
SJV 8370U → → →



INSRS:
WSP: Alan's United
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:

INSRS:
WSP:
Tel :
Liability :
RMKS:

Date/ Time	
	SJV 8370U - X ; SJQ 7484H
	- OLD HAP FORWARDED PHOTOS & AUDIO RECORDING TO LPC.
	- PHOTOS & VIDEO IN V DRIVE/ VIC/ SJQ 7484H
	- ORIGINAL TP LOD IN.
	- FINALISED.
31/01/18	- PLUS REQUIRED. OLD CLAIMED TP CUT LANE & STOPPED. OLD REAR-ENDED TP.
@ 10:22AM	- CHOSE TO REJECT. CHECK FOR EVIDENCE. HE WILL CHECK & REVERT.
	- TP NO EVIDENCE.
18/04/18	- TYPE REPORT FOR MANDATE.
	- REPORT DONE.
30/06/18	- SEND MANDATE TO LPC BY EMAIL.
27/07/18 @ 1:44PM	- CALL OI. # NOT AVAILABLE.
02/08/18 @ 1:35PM	- OLD MR PATRICK CALLED IN. INFORMED HIM OF THE CIRCUMSTANCES. AGREED TO SETTLE & ADVISE NCD BENEFIT. REPLIED LPC EMAIL.
03/08/18	- LPC APPROVED MANDATE. SEND 1ST OFFER.
	- TP ACCEPTED OFFER.

STAGE	DATE / PIC
Non-Reporting ltr (1st):	
Non-Reporting ltr (2nd):	
Non-Reporting ltr (Final):	
Notification ltr (if non-pickup):	
Call OI:	VIC
After call ltr to OI:	

Documentation Check List:	Handler	Typist
Notification ltr (if non-pickup)		
After call ltr to OI:		
Authorisation To Act:	✓	
Release Voucher:	✓	
Final Repair Bill:	✓	
Car Rental Invoice:	✓	
Towing Invoice		
LTA / GIA :	✓	
Medical Bill:		
PIR:		
Mandate/Reject Instruction:	✓	
LOD	✓	
Payment Breakdown Form:		
Post-Repair Photos:		
Others:		

PRELIMINARY ADVICE Date/Time: 20/12/17 Sent By: HMF

FINALIZATION Date/Time: Confirm with: Confirm by: Email ☐ Call ☐

Repair Cost: H/S S$ 1,500.00 (3 days) Reduction: 48 %

FINAL SETTLEMENT Date/Time: 03/08/18 Confirm with KENNY Email ✓ Call ☐

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No. : 27 | If NO or B 28, Ass. Lia :

Repair Cost: CW/GRO S$ 1,605.00 | (OLD REAR-ENDED TP)

Loss of Rental (LOR): S$ 900.00 (5 days) X @180.00

Loss of Use (LOU): S$ — ($ x days)

Loss of Income (LOI): S$ — ($ x days)

LOR only ✓ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search S$ 2.00

Medical: S$ —

Disbursement: S$ — (e.g. Tow/ Independent)

Legal Cost S$ —

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee: $450.00

Total: S$ 2,507.00 **Global Sum S$:** —

FINAL PAYMENT Date/Time: Confirm with: Email ☐ Call ☐

Payee 1:	S$ 2,507.00	Name 1:	ALANS UNITED AUTO PTE LTD
Payee 2: (Strike if N.A.)	S$ —	Name 2:	—
Payee 3: (Strike if N.A.)	S$ —	Name 3:	—