

10/1/17

CASE OWNER

Valeon.

CC 4/AXA 17023709

LKK:

IDAC:

Surveyor:

Rasul

DOI:

ASSIGNMENT

Date / Time:

13/12/17

Registered in Maritim:

13/12/17

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHC 57916

Claim No.:

Name of Insured:

TRANS-CAB SERVICES PTE LTD

Policy No.:

VPX/P1680520

Insured Tel No.:

HP:

Make / Model:

RENAULT LATITUDE - 2.0 L (A)

Excess Sec II :S\$

D.O.A.:

10/1/17

Place of Accident:

CHANGI AIRPORT T3 DEPARTURE HALL

Is driver the owner?

(YES/NO)

Nature of Accident:

If NO, Driver Name / Age: NGO HOCK BEN G

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.: 942 6843

(V/L YES / NO)

Insured Liability:

Final ? Yes / No

Skw 674A



INSRS:

WSP: Hitack

Tel:

Liability: TP ARC

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

days)

Loss of Use (LOU):

S\$

300.00 (\$100 x 3 days)

Loss of Income (LOI):

S\$

(\$ x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

(Tick only one)

GIA/LTA Search:

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost:

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Hittachi Capital Asia Pacific Pte Ltd.

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

28/3/19

\$350.00

Page

AXA

Ref: 17023709/Line 3

0399N

18/01/2018

SKW 6474A

2015 Nov

Estimated Cost

① WS/TP RES CO RES/ENA/RL/ML

To Insurance Co SKW 6474A

Grading/Remarks Hitachi Capital

8 Fourth Lok Yang Road

Insured

Policy No

Camp No

Sum Insured

Excess

Claims Record

Morning

Make of Vehicle

Policy Condition

Remarks: The veh had commenced its repair at the time of inspection



Set on/Market value

QAC Accident Report Consistent? Yes or No

QAC PP Seen Consistent? Yes or No

Est Repair days Est Yes or No

Lim Sum % Lim Yes or No

QAC REV REP / 24 HRS 'wp'

Date Person Contacted Vehicle IN/OUT

Date Time Action Instruction

21/8/18 confirm

\$1432.65, 3 days

(Ref # 182W-88/567)

Vehicle

The Motor Vehicle/Bus/Truck/Trailer

Truck/Trailer

Make

TOYOTA ULL FINE 2.5 2494

Model

FRANK

Chassis

158606

Engine

CNo

JTNGF3DH 208002862

Gen Cond Good (B) Poor/Burnt

Steering Jammed Locked Burnt

Brake Jammed Locked Burnt

Mod Nil (B) STD A/R

Tyre Size

235/50R18

R

BS DUN EXNOVA GY FS L24 MID CHSL PR SUM

TOYO/YOKO or

Frank

Front

RBS

6

LSB

6

DCA

10/11/17

Supplier

Hitachi

Des of Damages Frt Rear L/S R/S U/C Roof/Ch

U/S FR

The U/C Chassis frame Body Structure affected due to impact

Cost Time for Repair

☐

Prel. Report

Days Of Repair

Cost Time for Repair

☐

Final Report

Resurvey No. of Trip

Cost

Add Fee

☐

One Trip

☐

Two Trip

☐

Three Trip

☐

Resurvey

Report Format

Write Date



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/AXA17023709/R1ua3	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 13-12-2017	
		Code : AXA2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SHC 5791G	Veh. Inspected	SKW 6474A
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	13/12/2017
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	10/11/2017	Inspection Date	18/01/2018
Survey held at	HITACHI CAPITAL (S) PTE LTD JUN TAIYO SERVICE CENTRE NO. 8 FOURTH LOK YANG ROAD SINGAPORE 629705		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

164 years. : \$1333.33
127999.68 + 27789
= 155788.68

TP INSURER: AXA Insurance Pte Ltd (HQ)
 TRANS-CAB SERVICES PTE LTD
 UNKNOWN
 Singapore UNKNOWN

Claimant Insurer: MSIG Insurance (Singapore) Pte. Ltd.

PARTICULARS OF CLAIM

Claim Type:	THIRD PARTY	Ref. No:	SKW6474A
Policy No:	VPX/P1680520	Date of Loss:	10/11/2017
Vehicle Reg. No.:	SKW6474A	Driveable?	
Party At Fault:	UNKNOWN		
Driver (TP):	CHOW KERR CHUEN (ZHOU KE QUAN)	Driver (Insured):	NEO HOCK BENG
Make/Model:	TOYOTA VELLFIRE, 2.5 CVT (A)	Vehicle Reg. Date:	09/11/2015
Vehicle Colour:	BLACK		
Engine No:	2ARH640669	Chassis No:	JTNGF3DH208002862
Odometer:	150265 KM		
Paint Type:			
List Item Discount:	25.00 %		
Total Loss?	NO		
Est. Duration of Repair (day)	7		
Description of Accident/Loss	PLEASE REFER TO THE ATTACHED.		
Present Location:	HITACHI CAPITAL ASIA PACIFIC PTE. LTD (HQ)		

COST OF CLAIMS

	Amount
Parts	553.50
Miscellaneous Items	0.00
Labour	2,700.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (S\$)	3,253.50
+ GST 7.00% (S\$)	227.75
Nett Amount (S\$)	3,481.25

This claim is handled by: SUN ZHU MEI

Generated using Merimon e-Claims Internet Estimation & Adjusting System

(SUPPLEMENTARY)

TP INSURER: AXA Insurance Pte Ltd (HQ)
 TRANS-CAB SERVICES PTE LTD
 UNKNOWN
 Singapore UNKNOWN

Claimant Insurer: MSIG Insurance (Singapore) Pte. Ltd.

PARTICULARS OF CLAIM

Claim Type:	THIRD PARTY	Ref. No:	SKW6474A
Policy No:	VPX/P1680520	Date of Loss:	10/11/2017
Vehicle Reg. No.:	SKW6474A	Driveable?	
Party At Fault:	UNKNOWN		
Driver (TP):	CHOW KERR CHUEN (ZHOU KE QUAN)	Driver (Insured):	NEO HOCK BENG
Make/Model:	TOYOTA VELLFIRE, 2.5 CVT (A)	Vehicle Reg. Date:	09/11/2015
Vehicle Colour:	BLACK		
Engine No:	2ARH640669	Chassis No:	JTNGF3DH208002862
Odometer:	150265 KM		
Paint Type:			
List Item Discount:	25.00 %		
Total Loss?	NO		
Est. Duration of Repair (day)	7		

Description of Accident/Loss: PLEASE REFER TO THE ATTACHED.

Accident/Loss

Present Location: HITACHI CAPITAL ASIA PACIFIC PTE. LTD (HQ)

COST OF CLAIMS	Amount
Parts	0.00
Miscellaneous Items	0.00
Labour	1,000.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (S\$)	1,000.00
+ GST 7.00% (S\$)	70.00

REPAIR DETAILS**Reference**

Part Source: MRM-SG **Version:** 1.0 (Last Synchronised: 12 Dec 2017)

Parts: M1-MPV **TOYOTA VELLFIRE 2.5 CVT (A) (Catalogue:Merimen Singapore 1.0)**

Labour: Repairer's **(Price-denominated Standard List)**

Print Code: Hitachi Capital Asia Pacific Pte. Ltd/SKW6474A/12/12/2017 14:22

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*Front Bumper	25.00	0.00	PT ✓ *615.20 FL
2	10		*Front Bumper Clips	25.00	0.00	re ✓ *55.00 FL
3	1		*Front Bumper Retainer RH	25.00	0.00	an X *67.80 FL
4	1	REPAIR	*Front RH Fender	25.00	0.00	R -
5	1	REPAIR	*Driver Door	25.00	0.00	an X -
6	1	REPAIR	*Rear RH Door	25.00	0.00	an X -
				Sub Total (S\$)		670.20 738.00
				- List Item Discount on L Items (S\$)		184.50
				Total Parts (S\$)		502.65 553.50

F=Franchise part, L=ListItemDisc

Hitachi Capital Asia Pacific Pte. Ltd/SKW6474A/12/12/2017 14:22. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance company

Acknowledged by Repairer

Signature:

Date:

Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	To putty, respray on damaged front portion	New	<u>500</u> 1,000.00
Gross Labour Cost (S\$)			<u>1,000.00</u>

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< END OF ESTIMATES >

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111 Somerset Road #11-05 Singapore 238164 Tel: (65) 6734 1222 Fax : 6734 8835

www.hitachi-capital.com.sg

Jun Taiyo Service Centre (Automobile Leasing & Workshop)

8 Fourth Lok Yang Road Singapore 629705 Tel: (65) 6466 3022 Fax: (65) 6896 6591

Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	Panel beat, cut, weld, re-align and replace damaged parts of FRONT portion	New	350 1,000.00
2	Panel beat, cut, weld, re-align and replace damaged parts of REAR portion	New	502 500 X 1,500.00
3	Check Wiring, re-align headlamps and ensure proper function	New	20 X 80.00
4	Remove & reinstall 2 pieces bumper sensors	New	80 120.00
Gross Labour Cost (S\$)			930 2,700.00

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< END OF ESTIMATES >

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1432.65 #

LKK Auto Consultants hence notify the Repairer of the following:

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- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Rasul

4p 9000068

3 days

P/P

18/01/18 @ 1140

Resurvey by paint

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3551 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AXA Insurance Pte Ltd
8 Shenton Way #24-01
AXA Tower
Singapore 068811

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Khor Saw Theng

Date: 24 Jan 2018

Preliminary Advice

Insured Vehicle No	: SHC5791G	Accident Date	: 10/11/2017
TP Vehicle No	: SKW6474A	Assignment Date	: 12/12/2017
Make	: TOYOTA VELLFIRE	Est. Duration of Repair	: 3 days
Date of Inspection	: 18/01/2018		
Inspection At	: Hitachi Capital Asia Pacific Pte. Ltd (HQ) No 8 Fourth Lok Yang Road Singapore 629705		

Point of Impact / General Description of Damages

The vehicle sustained impact / damagesO/S front.... portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	4,253.50
Revised Amount	:S\$	1,432.65
Check Items (Estimated)	:S\$	0.00
Total	:S\$	1,432.65

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- () The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : We have not authorized repairs.

Hsiao Tong (LKKAUTO)

From: Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>
Sent: Friday, 16 November 2018 9:51 AM
To: Thin Thin (LKKAUTO); Rasul (LKKAUTO)
Cc: Admin A
Subject: RE: SKW6474A Third party claim against SHC5791G (AXA Insurance) - LOD
Attachments: juntaio@hcspl.com.sg_20181116_072135.pdf

Dear Thin Thin,

LOD attached fyn, please.

Appreciate early settlement.

Thank you & regards,
Jamilah
Admin Assistant
Auto Servicing
Total Vehicle Solutions Department

Hitachi Capital Asia Pacific Pte. Ltd.
Jun Taiyo Service Centre (Automobile Leasing & Workshop)
8 Fourth Lok Yang Road Singapore 629705
t: 6833 6265
e: jamilahbegum@hcspl.com.sg
w: www.hitachi-capital.com.sg

From: Thin Thin (LKKAUTO) <thinthin@lkkauto.com>
Sent: Thursday, November 8, 2018 6:39 PM
To: Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>; Rasul (LKKAUTO) <Rasul@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; KeanYap, Chong <keanyap.chong@hcspl.com.sg>
Subject: RE: SKW6474A Third party claim against SHC5791G (AXA Insurance) Finalization

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Jamilah,

We refer to the email below.

Our surveyor recommend COR at \$ 1,432.65 (exclude gst) 3 days.

Please note that:

- This e-mail is on 'without prejudice' basis which does not amount to an authorisation of repair to your client's vehicle.
- The final repair cost is subjected to the consistency of the damages according to the nature of the accident.
- The days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.
- All finalisation is subject to our Principal insurer's approval.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KeanYap, Chong <keanyap.chong@hcspl.com.sg>

Sent: Tuesday, 3 April 2018 2:34 PM

To: SUR <sur@lkkauto.com>; Rasul (LKKAUTO) <Rasul@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Jas Khine (LKKAUTO) <jaskhine@lkkauto.com>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Thin Thin (LKKAUTO) <thinthin@lkkauto.com>

Subject: RE: SKW6474A Third party claim against SHC5791G (AXA Insurance) Finalization

Dear Rasul,

Attached with preliminary report and photo.

Please confirm final repair cost P/P \$1,432.65 before GST @ 3 day.

Best regards,

Grant Chong

Motor Claims Advisor

Auto Servicing Section

Hitachi Capital Asia Pacific Pte. Ltd.

Jun Taiyo Service Centre (Automobile Leasing & Workshop)

8 Fourth Lok Yang Road, Singapore 629705

t: 6833 6282 f: 6896 6591

e: KeanYap.Chong@hcspl.com.sg

w: www.hitachi-capital.com.sg

HITACHI
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New Office Location Notice

From 12th March 2018, we will be relocated to a different floor.

(NEW) 111 Somerset Road #14-05 Singapore 238164

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From: Thin Thin (LKKAUTO) <thinthin@lkkauto.com>

Sent: Tuesday, February 06, 2018 9:49 AM

To: KeanYap, Chong <keanyap.chong@hcspl.com.sg>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>; Admin A <admin-a@lkkauto.com>; Jas Khine

(LKKAuto) <jaskhine@lkkauto.com>; ChiaLiang, Cheong <chialiang.cheong@hcspl.com.sg>; cst@axa.com.sg
Subject: RE: SKW6474A Third party claim against SHC5791G (AXA Insurance) Liability check confirmation *** LKK
REF - CC4/AXA17023709/ua3

"Without Prejudice"

Dear Sir / Madam,

We refer to the below email.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KeanYap, Chong [<mailto:keanyap.chong@hcspl.com.sg>]

Sent: Monday, 5 February 2018 8:38 PM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Cc: Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>; Admin A <admin-a@lkkauto.com>; Jas Khine

(LKKAuto) <jaskhine@lkkauto.com>; ChiaLiang, Cheong <chialiang.cheong@hcspl.com.sg>; cst@axa.com.sg

Subject: RE: SKW6474A Third party claim against SHC5791G (AXA Insurance) Liability check confirmation *** LKK
REF - CC4/AXA17023709/ua3

Dear all,

Can we have an update for this case if direct settlement?

Awaiting your soonest confirmation.

Best regards,

Grant Chong

Motor Claims Advisor

Auto Servicing Section

Hitachi Capital Asia Pacific Pte. Ltd.

Jun Taiyo Service Centre (Automobile Leasing & Workshop)

8 Fourth Lok Yang Road, Singapore 629705

t: 6833 6282 f: 6896 6591

e: KeanYap.Chong@hcspl.com.sg

w: www.hitachi-capital.com.sg

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From 12th March 2018, we will be relocated to a different floor.

(NEW) 111 Somerset Road #14-05 Singapore 238164

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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Thursday, January 18, 2018 9:29 AM

To: KeanYap, Chong <keanyap.chong@hcspl.com.sg>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Cc: Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>; Admin A <admin-a@lkkauto.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>

Subject: RE: SKW6474A Third party claim against SHC5791G (AXA Insurance) Liability check confirmation *** LKK REF - CC4/AXA17023709/ua3

Dear Grant,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Dear Thin Thin,

For your information and necessarily action please,

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KeanYap, Chong [<mailto:keanyap.chong@hcspl.com.sg>]

Sent: Wednesday, 17 January, 2018 3:09 PM

To: motor_survey@axa.com.sg; cst@axa.com.sg

Cc: Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SKW6474A Third party claim against SHC5791G (AXA Insurance) Liability check confirmation

Dear officer in charge,

Can we have an update for this case liability?

Your insured cut into our lane from right side.

For your approval for direct settlement, urgent thanks.

Best regards,

*Grant Chong
Motor Claims Advisor
Auto Servicing Section*

Hitachi Capital Asia Pacific Pte. Ltd.
Jun Taiyo Service Centre (Automobile Leasing & Workshop)
8 Fourth Lok Yang Road, Singapore 629705
t: 6833 6282 f: 6896 6591
e: KeanYap.Chong@hcspl.com.sg
w: www.hitachi-capital.com.sg

HITACHI
Inspire the Next

NOTE: Effective **01 April 2015**, Hitachi Capital Singapore Pte. Ltd. has been renamed "**Hitachi Capital Asia Pacific Pte. Ltd.**".

However, our main business operation and activities remain unchanged, including our operating address and contact.

Kindly assist to address all future correspondences including all issuance of cheques and remittances to "Hitachi Capital Asia Pacific Pte. Ltd.".

We thank you for your attention and cooperation, and we look forward to being of service to you.

DISCLAIMER:

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From: KeanYap, Chong
Sent: Wednesday, December 27, 2017 6:26 PM
To: 'motor.survey@axa.com.sg' <motor.survey@axa.com.sg>; 'cst@axa.com.sg' <cst@axa.com.sg>
Cc: Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>
Subject: SKW6474A Third party claim against SHC5791G (AXA Insurance) Liability check confirmation

WITHOUT PREJUDICE

Dear All,

Please refer to above subject matter.

Attached with Gia report and estimate for your approval.

Car not in.

Please revert on the status in liability with a possibility of a direct settlement for this case within next 2 day if possible.

Best regards,

*Grant Chong
Motor Claims Advisor
Auto Servicing Section*

Hitachi Capital Asia Pacific Pte. Ltd.
Jun Taiyo Service Centre (Automobile Leasing & Workshop)
8 Fourth Lok Yang Road, Singapore 629705
t: 6833 6282 f: 6896 6591
e: KeanYap.Chong@hcspl.com.sg
w: www.hitachi-capital.com.sg



NOTE: Effective **01 April 2015**, Hitachi Capital Singapore Pte. Ltd. has been renamed "**Hitachi Capital Asia Pacific Pte. Ltd.**".

However, our main business operation and activities remain unchanged, including our operating address and contact.

Kindly assist to address all future correspondences including all issuance of cheques and remittances to "Hitachi Capital Asia Pacific Pte. Ltd.".

We thank you for your attention and cooperation, and we look forward to being of service to you.

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[> Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	0399N
Vehicle Details	
Vehicle No.:	SKW6474A
Vehicle to be Exported:	No
Intended Deregistration Date:	04 Mar 2019
Vehicle Make:	TOYOTA
Vehicle Model:	VELLFIRE 2.5 CVT S/R
Primary Colour:	Black
Manufacturing Year:	2015
Engine No.:	2ARH640669
Chassis No.:	JTNGF3DH208002862
Maximum Power Output:	134.0 kW (179 bhp)
Open Market Value:	\$45,427.00
Original Registration Date:	09 Nov 2015
First Registration Date:	09 Nov 2015
Transfer Count:	0
Actual ARF Paid:	\$55,598.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	08 Nov 2025
PARF Rebate Amount:	\$41,698.00
Intended COE Rebate Details	
COE Expiry Date:	08 Nov 2025
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$62,101.00
COE Rebate Amount:	\$41,469.00
Total Rebate Amount:	\$83,167.00

The information contained herein is correct as at 04 Mar 2019

OK



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 04/03/2019

Survey Details:

Date of loss	10.11.2017
Date of appointment	13.12.2017
Date of survey	18.01.2018
Location of survey	HITACHI CAPITAL (S) PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SKW 6474A
Make and Model	Toyota Vellfire (2494cc)
Date of registration	09.11.2015
Excess	NIL
Market Value/ Book Value	\$ 155,000.00 (est)
Parf/COE Rebate	\$ 91,300.00 (est)
Nett Value/ ERV	\$ 63,700.00 (est)

Repair details:

Initial Estimate	\$ 3,253.50
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 502.65
Check items (estimate)	NIL
Labour	\$ 930.00
Supplementary	NIL
Total	\$ 1,432.65
Lump Sum(if applicable)	

Number of days for repair	<u>3</u>
---------------------------	----------



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

--

Mandate:

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$ 1,532.94	
Loss of use	\$ 300.00	(3days x \$100.00)
Loss of rental	NIL	
Loss of income	NIL	
LTA/GIA search fees	\$ 29.00	
Others	NIL	
Proposed Total	\$ 1,861.94	

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2.89% P.A. Low Interest @ GY
Finance, \$0 Admin Fees, \$2000
Downpayment Monthly \$568
GV Credit Pte Ltd StarAd










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6 vehicles

toyota vellfire

Advanced Search 🔍

Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
Search Selection	toyota vellfire	Any	Any	2015	Any	Any	Any	Available
	Toyota Vellfire 2.4A Z Golden Eyes II	\$105,800	\$14,440 /yr	10-Feb-2015	2,362 cc	71,000 km	MPV	Available
Well Maintained Call Now Viewing. Posted: 04-Mar-2019 Tags: 2015 Toyota Vellfire, 2015 toyota vellfire, Toyota Vellfire, toyota vellfire, Toyota, Vellfire, vellfire, Used Toyota								
	Toyota Vellfire 2.4A Z	\$110,800	\$14,970 /yr	16-Feb-2015	2,362 cc	-	MPV	Available
Elegant Black MPV, One Owner Only, With Twin Moonroof, Low Maintenance Cost, Very Well Maintained, Flexible In- House Loan Packages Available. Prime Motor & Leasing Posted: 20-Feb-2019 Tags: 2015 Toyota Vellfire, 2015 toyota vellfire, Toyota Vellfire, toyota vellfire, Toyota, Vellfire, vellfire, Used Toyota								
	Toyota Vellfire 2.5A Z	\$119,800	\$15,950 /yr	16-Jun-2015	2,493 cc	-	MPV	Available
Low Mileage, Engine And Gearbox In Pristine Condition. Spacious And Comfortable, This Is Definitely The Top Choice For Families. Bank Loan In-house Loan Available. Posted: 20-Feb-2019 Tags: 2015 Toyota Vellfire, 2015 toyota vellfire, Toyota Vellfire, toyota vellfire, Toyota, Vellfire, vellfire, Used Toyota								
	Toyota Vellfire 3.5A Z Golden Eyes II	\$118,800	\$14,840 /yr	25-Jun-2015	3,456 cc	60,000 km	MPV	Available
Almost Brand New Condition. Golden Eyes II Edition, Warranty Extended. Loan Up To 90%. Call To View Now! Posted: 27-Feb-2019 Tags: 2015 Toyota Vellfire, 2015 toyota vellfire, Toyota Vellfire, toyota vellfire, Toyota, Vellfire, vellfire, Used Toyota								
	Force BBK Brake Kit	Toyota VellFire: FORCE F8/R6 BBK setup More info about this product						
	Toyota Vellfire 2.5A Z	\$129,888	\$16,920 /yr	10-Sep-2015	2,493 cc	82,300 km	MPV	Available
High Loan Available! From \$1,840/Month. Guaranteed Non-PHV Unit. Elegant, Spacious Yet Classy Drive With Guaranteed Comfort. Ferry Your Loved Ones In Unrivaled Comfort. 5 Years Warranty Or 100K Mileage... Audax Auto Pte Ltd Posted: 09-Jan-2019 Tags: 2015 Toyota Vellfire, 2015 toyota vellfire, Toyota Vellfire, toyota vellfire, Toyota, Vellfire, vellfire, Used Toyota								
	Toyota Vellfire 2.5A Z G-Edition	\$138,800	\$16,550 /yr	16-Nov-2015	2,494 cc	49,562 km	MPV	Available
Borneo Motor Agent Car With Warranty Till Nov 2020. Private Car, Luxury Seats With A Class Of Its Own. Bank Loan At Attractive Rates An High Trade In Option Is Available. Do Call Us Today For More Inf... Posted: 25-Feb-2019 Tags: 2015 Toyota Vellfire, 2015 toyota vellfire, Toyota Vellfire, toyota vellfire, Toyota, Vellfire, vellfire, Used Toyota								

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Print Sent Message

This mail is associated with :

SKW6474A (C0466941)
[SHC5791G]
TP
HITACHI CAPITAL ASIA PACIFIC PTE LTD
Nov 10 2017 10:00PM
[TRANS-CAB SERVICES PTE LTD]
Hitachi Capital Asia Pacific Pte. Ltd

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 04/03/2019 15:38 PM.
To vale.oh@axa.com.sg
CC AXA_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Subject <Mandate IA> C0466941

Dear Sirs/Mdm,

Liability: 100%. Insured driver changed lane and collided with third party. Inform OI about third party claim.
Agreed to settle at best.

We seek your mandate at \$1,861.94(all-in). Mandate IA had been uploaded in Merimen.

Kindly let us have your approval/instruction.

Hsiao Tong
LKK Auto Consultants Pte Ltd

Print Received Message

This mail is associated with :

SKW6474A (C0466941)

[SHC5791G]

TP

HITACHI CAPITAL ASIA PACIFIC PTE LTD

Nov 10 2017 10:00PM

[TRANS-CAB SERVICES PTE LTD]

Hitachi Capital Asia Pacific Pte. Ltd

From AXA Insurance Pte Ltd (HQ) (AXA_SG), sent on 12/03/2019 08:26 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$1861.94) - SKW6474A - Claim Handler: Vale Oh

Approved:1861.94.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 16 March 2019 10:46 AM
To: 'Jamilah, Binte MohdKassim'
Cc: Admin A; CS A Team; 関本崇 / Sekimoto, Takashi; 'HengCheong, Poon'
Subject: RE: SKW6474A Third party claim against SHC5791G (AXA Insurance) - LOD *LKK
REF: CC4/AXA17023709/R1pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 1,532.94
2. Loss of Use (3days x \$100.00)	\$ 300.00
3. LTA/ GIA Search Fee	\$ 29.00
TOTAL	\$ 1,861.94

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 7 March 2019 5:03 PM
To: Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; 関本崇 / Sekimoto, Takashi <sekimoto@hcspl.com.sg>; HengCheong, Poon <poonhengcheong@hcspl.com.sg>
Subject: RE: SKW6474A Third party claim against SHC5791G (AXA Insurance) - LOD *LKK REF: CC4/AXA17023709/R1pa3

Without Prejudice

Dear Jamilah,

Thank you for your email.

We will check and get back to you.

LKK Handler: Hsiao Tong

Hsiao Tong (LKKAUTO)

From: Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>
Sent: Tuesday, 19 March 2019 3:35 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; CS A Team; 関本崇 / Sekimoto, Takashi; HengCheong, Poon
Subject: RE: SKW6474A Third party claim against SHC5791G (AXA Insurance) - LOD *LKK
REF: CC4/AXA17023709/R1pa3

Dear Hsiao Tong,

Offer accepted.

Thank you & regards,
Jamilah
Auto Servicing
Total Vehicle Solutions Department

Hitachi Capital Asia Pacific Pte. Ltd.
Jun Taiyo Service Centre (Automobile Leasing & Workshop)
8 Fourth Lok Yang Road Singapore 629705
t: 6833 6265
e: jamilahbegum@hcspl.com.sg
w: www.hitachi-capital.com.sg

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Saturday, March 16, 2019 10:46 AM
To: Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; 関本崇 / Sekimoto, Takashi <sekimoto@hcspl.com.sg>; HengCheong, Poon <poonhengcheong@hcspl.com.sg>
Subject: RE: SKW6474A Third party claim against SHC5791G (AXA Insurance) - LOD *LKK REF: CC4/AXA17023709/R1pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 1,532.94
2. Loss of Use (3days x \$100.00)	\$ 300.00
3. LTA/ GIA Search Fee	\$ 29.00
TOTAL	<u>\$ 1,861.94</u>

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hitachi Capital Asia Pacific Pte. Ltd.
Jun Taiyo Service Centre
No. 8 Fourth Lok Yang Road
Singapore 629705

Date : 31/10/2018

AXA Insurance Singapore Pte Ltd
No. 8 Shenton Way
#27-01 AXA Tower
Singapore 068811

Re : Accident involving vehicle no.: SKW6474A and vehicle no(s): SHC5791G on 10/11/2017 at Changi Airport Terminal 3
Departure

Dear Sir,

Reference to the above accident, we are submitting the following claims on damages to our client's vehicle caused by your insured's vehicle.

<input checked="" type="checkbox"/> Workshop repair bill (Cost of repairs) <u>TP10083609</u>	<u>\$1,532.94</u>
<input checked="" type="checkbox"/> Loss of use vehicle for <u>3</u> days at (\$ <u>250.00</u> /day)	<u>\$750.00</u>
<input type="checkbox"/> Medical expenses	
<input type="checkbox"/> Surveyor report fee	
<input type="checkbox"/> Rental Invoice	
<input type="checkbox"/> Pain & suffering	
<input type="checkbox"/> Traffic police investigation fee	
<input checked="" type="checkbox"/> Search fee	<u>\$29.00</u>
<input type="checkbox"/> Others :	
Grand Total :	<u>\$2,311.94</u>

Please find the following documents enclosed,

- | | |
|--|--|
| <input type="checkbox"/> Accident Report | <input type="checkbox"/> Police Investigation Result |
| <input checked="" type="checkbox"/> Repair Bill | <input type="checkbox"/> Medical Receipt |
| <input type="checkbox"/> Vehicle Rental Receipt | <input type="checkbox"/> Surveyor Bill |
| <input checked="" type="checkbox"/> Search Fee Receipt | <input type="checkbox"/> Excess Bill |
| <input type="checkbox"/> My Insurance Company | |
| <input type="checkbox"/> Policy No | |
| <input type="checkbox"/> Others | |

We look forward to your settlement within 30 days failing which you have to bear all costs incurred for engaging a solicitor to enable us to recover full settlement from your company.

Thank you
HITACHI CAPITAL ASIA PACIFIC PTE. LTD.


.....
TAKASHI SEKIMOTO (MR)
Manager
Auto Services
Total Vehicle Solutions Department
Hitachi Capital Asia Pacific Pte. Ltd.

Thin Thin (LKKAUTO)

From: Thin Thin (LKKAUTO)
Sent: Monday, 15 January 2018 11:11 AM
To: claims@transcab.com.sg
Cc: CS A Team; carrisalee@ava-ins.com; icewong@ava-ins.com; ireneng@ava-ins.com; foonghon@ava-ins.com
Subject: ACCIDENT INVOLVING SHC 5791G AND SKW 6474A ALONG CHANGI AIRPORT TERMINAL 3 DEPARTURE ON 10/11/2017

15 JANUARY 2018

Transcab Taxi
Singapore

Dear Sir/Mdm,

OUR REF : CC4/AXA17023709/ua3
YOUR REF : SHC 5791G

ACCIDENT INVOLVING SHC 5791G AND SKW 6474A ALONG CHANGI AIRPORT TERMINAL 3 DEPARTURE ON 10/11/2017

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **Hitachi Capital Asia Pacific Pte Ltd** acting on behalf of the owner of SKW 6474A against your motor insurance policy.

Basing on the circumstances of the accident reported by both parties, we are of the opinion that we cannot be absolved from liability.

We also wish to advise that there is an excess of S\$5,000.00 attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim. The applicability of the excess is as follows:

- (1) Any settlement equal to or above the excess, you shall be liable to make the payment of S\$5,000.00; or
- (2) Any settlement below the excess, you shall be liable for the amount settled.

AXA shall keep you informed of the third party claim settlement and thereafter kindly let AXA have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by AXA for the above subject matter, AXA expressly reserves all their rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s)

arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to thinthin@lkkauto.com within 7 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)

If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA's Customer Care Centre.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2360 or email us at thinthin@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

THIN THIN HLAING
LKK Auto Consultants Pte Ltd
DID: 6841 2360
FAX: 6741 4108
Email: thinthin@lkkauto.com

This is a computer generated letter and no signature is required.

Cc Motor Claims Department
AXA Insurance Pte Ltd

AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SHC5791G (Insd veh)	Model: Toyota Vellfire (2.5)
	SKW6474A (TP veh)	
Date of Accident/ Time:	10/11/2017	

Repair Estimate	: \$	4,551.25	
Final Repair Cost (w/GST)	: \$	1,532.94	
Loss of Use	: \$	300.00	3 days at \$100.00 per day
Rental (if any)	: \$	-	days at \$ per day
LTA / GIA Search Fee	: \$	29.00	
Others:	: \$	-	
Final Settlement Sum	: \$	1,861.94	

Payee Name: Hitachi Capital Asia Pacific Pte. Ltd.

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: <u>15</u>
	BOLA Liability: <u>100</u> (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		

Remarks:

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVE THEIR RIGHTS OF RECOVERY IN THE EVENT OF FRAUD / MIS REPRESENTATION / MISTAKE / MATERIAL NON DISCLOSURE. AXA ALSO RESERVES THEIR RIGHTS TO WITHDRAW THEIR ACCEPTANCE IN THE EVENT OF ANY INCONSISTENCIES/FRAUD/SUSPECTED FRAUD/MIS REPRESENTATION AND/OR MATERIAL NON DISCLOSURE OF FACTS/MISTAKE(S).

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

HITACHI CAPITAL ASIA PACIFIC PTE. LTD.


TAKASHI SEKIMOTO (MR)



Signature of workshop representative / Workshop stamp
Name of Representative: Solutions Department
Date: 25/03/2019

Signature of Witness / Workshop stamp (if applicable)
Name of Witness: Poon Hey Cheong
Date: 25/03/2019



Signature of AXA's surveyor/r. representative:
Name of AXA's surveyor /Representative:
Date: 25/03/2019

Hitachi Capital Asia Pacific Pte. Ltd.
Jun Talyo Service Centre

No. 8 Fourth Lok Yang Road Singapore 629705
Tel: 64663022 Fax: 68966591
Co.Reg.No. 199400399N GST Reg. No. M2-0118999-3

TAX INVOICE

M/S : AXA Insurance Singapore Pte Ltd
No. 8 Shenton Way
#27-01 AXA Tower
Singapore 068811
Attn : Motor Claim Dept

Invoice No : TP10083809
Accident Date : 10/11/2017
Veh Regn : SKW6474A
Model : TOYOTA VELFIRE
Date : 19/10/2018
Terms : 0 days
Due Date : 19/10/2018
Your Insured : SHC5791G
Total Pages : 1 / 1

	Qty	SSUnit	SSAmt	SSLabor
1. Body Repair				
Parts & Labour Charges				
1 Parts				1,002.65
2 Labour				430.00

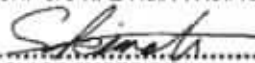
SubTotal : 0.00 1,432.65

Grand Total : 1,432.65
Add 7 % GST : 100.29
Net Total After GST : 1,532.94

INTEREST OF 1% PER MONTH WILL BE CHARGED ON ANY AMOUNT OUTSTANDING FROM DUE DATE

All cheques should be crossed and made payable to :
Hitachi Capital Asia Pacific Pte. Ltd.

HITACHI CAPITAL ASIA PACIFIC PTE. LTD.


TAKASHI SEKIMOTO (MR)
Manager
Auto Servicing

Service Manager, Total Vehicle Solutions Department

Job done by :



GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

SEARCH RESULTS

Our Ref No: GR-17-170176
Date of Request: 14/11/2017

Your Ref No: Online Purchase

Hitachi Capital Asia Pacific Pte. Ltd
No 8 Fourth Lok Yang Road
Singapore 629705

Dear Sir/Madam,

Your Search Criteria:

Date of Accident: 10/11/2017
Place of Accident: CHANGI AIRPORT T3 DEPARTURE
Client Vehicle No: SKW8474A

With reference to your search criteria for the accident report, the following documents were found to closely match your search criteria:

REQ. VEHICLE	ACCIDENT LOCATION	ACCIDENT DATE
SHC5791G	CHANGI AIRPORT T3 DEPARTURE HALL	09/11/2017 21:10

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-17-170176
Date of Request: 14/11/2017

Your Ref No: Online Purchase

Hitachi Capital Asia Pacific Pte, Ltd
No 8 Fourth Lok Yang Road
Singapore 629705

Dear Sir/Madam,

Yr Search Criteria:

Date of Accident: 10/11/2017
Place of Accident: CHANGI AIRPORT T3 DEPARTURE
Client Vehicle No: SKW6474A

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-17-170179
Date of Request: 14/11/2017

Your Ref No: Online Purchase

Hitachi Capital Asia Pacific Pte. Ltd
No 8 Fourth Lok Yang Road
Singapore 629705

Dear Sir/Madam,

Date of Accident: 10/11/2017
Vehicle No: SKW6474A
Place of Accident: CHANGI AIRPORT TERMINAL 3 DEPARTURE
Involving Vehicle No: SHC5791G

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SHC5791G	CHANGI AIRPORT TERMINAL 3 DEPARTURE	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

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Thank You.

~~This is a computer generated document and requires no signature.~~

For IARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	12 Jan 2018 SendBack Est	12 Dec 2017 14:22 \$53,253.50	12 Dec 2017 18:43 Edit Adj Rpt	\$51,432.65 Edit Estimates	\$51,432.65 View Rpt		Pending for Survey Report Cancel Case
Supp #1	18 Jan 2018 11:49	18 Jan 2018 11:50 \$51,000.00	18 Jan 2018 11:50			[Combined]	Combined with Main Uncombine Suppl.

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS									
Insured:	TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K								
Main Claimant:	HITACHI CAPITAL ASIA PACIFIC PTE LTD, Co. Reg. No.: 199400399N								
Vehicle Reg. No.:	SKW6474A	Date of Loss:	10/11/2017 22:00 - :59 [24 Months and 1 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / C0466941	Policy/Cover Note No.:	VPX/P1680520						
Vehicle Reg. No. (Insured):	SHC5791G	Policy No. (Claimant):	MSD/VPCP/16-002215-00						
		Excess:							
Repairer:	Hitachi Capital Asia Pacific Pte. Ltd (HQ) No 8 Fourth Lok Yang Road, 629705 Pioneer - Tel: 64663022								
Handling Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Vale Oh - 6860 4897]								
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 21/12/2017]								
Driver/Custodian (Insured):	NEO HOCK BENG (), NRIC: S1361958A Email:								
Adj Asg. Remarks:	1. TP IS ARC WORKSHOP. 2. TP EXCESS= \$5,000								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AXA_SG (12/03/2019): Alert - Adj Mandate Approved (\$51861.94) - SKW6474A - Claim Handler: Vale Oh AXA_SG (29/09/2018): STATUS AXA_SG (12/12/2017): New TP Assignment - /VPX/P1680520 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									











Claim Documents

SKW6474A (C0466941)
[SHC5791G]
TP
HITACHI CAPITAL ASIA PACIFIC PTE LTD
Nov 10 2017 10:00PM
[TRANS-CAB SERVICES PTE LTD]
Hitachi Capital Asia Pacific Pte. Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View		View in Browser	
Video															1 per page		<div></div>	<div></div>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print		
1	04/03/19 15:11	SKW 6474A vs SHC 5791G - TP VIDEO.												1	Load MP4			
Letters/Correspondences															1 per page		<div></div>	<div></div>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print		
1	(Draft)	Third Party Express Settlement – Payment Breakdown												1	Edit			
Assessment Reports															1 per page		<div></div>	<div></div>
No	Finalized On	Hitachi Capital Asia Pacific Pte. Ltd (HQ)													Thumbnail	Print		
1	13/11/17 17:52	Accident Statement												1	Load HTM			
2	12/12/17 14:22	Repairer Estimates												1	Load HTM			
3	18/01/18 11:50	Repairer Estimates Suppl. #1												1	Load HTM			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print		
1	24/01/18 09:00	Adjuster Immediate Advice												1	Load HTM			
Photos/Images															3 per page		<div></div>	<div></div>
No	Finalized On	Hitachi Capital Asia Pacific Pte. Ltd (HQ)													Thumbnail	Print		
1	13/11/17 17:45	Accident Photo [Linked Accident Report Documents]												1	Load JPG	<div></div>		
2	13/11/17 17:45	Accident Photo [Linked Accident Report Documents]												1	Load JPG	<div></div>		
3	13/11/17 17:45	Accident Photo [Linked Accident Report Documents]												1	Load JPG	<div></div>		
4	13/11/17 17:45	Accident Photo [Linked Accident Report Documents]												1	Load JPG	<div></div>		
5	13/11/17 17:45	Accident Photo [Linked Accident Report Documents]												1	Load JPG	<div></div>		
6	13/11/17 17:45	Accident Photo [Linked Accident Report Documents]												1	Load JPG	<div></div>		
7	13/11/17 17:45	Accident Photo [Linked Accident Report Documents]												1	Load JPG	<div></div>		
8	13/11/17 17:45	Accident Photo [Linked Accident Report Documents]												1	Load JPG	<div></div>		
Documentation															1 per page		<div></div>	<div></div>
No	Finalized On	Hitachi Capital Asia Pacific Pte. Ltd (HQ)													Thumbnail	Print		
1	13/11/17 17:47	Sketch Plan [Linked Accident Report Documents]												1	Load TIF			
No	Finalized On	AXA Insurance Pte Ltd (HQ)													Thumbnail	Print		
1	12/12/17 18:33	SHC5791G GIA REPORT												1	Load PDF			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print		
1	24/01/18 09:04	TP ESTIMATE- MARKED												1	Load PDF			
2	04/03/19 15:12	GIA Search Fee												1	Load PDF			
3	04/03/19 15:23	LKK Survey Photos												1	Load PDF			
4	04/03/19 15:23	LKK Resurvey Photos												1	Load PDF			
5	04/03/19 15:36	Mandate IA dd 040319												1	Load PDF			
6	01/04/19 14:25	WORKSHOP INVOICE												1	Load PDF			
7	01/04/19 14:25	DS FORM												1	Load PDF			
8	01/04/19 14:25	LOD												1	Load PDF			

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
9	01/04/19 14:25	LETTER TO OI	 Load PDF	

Linked Accident Report Documents

			View	View in Browser
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Hitachi Capital Asia Pacific Pte. Ltd (HQ)	Thumbnail	Print
1	13/11/17 17:52	Accident Statement	 Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Hitachi Capital Asia Pacific Pte. Ltd (HQ)	Thumbnail	Print
1	13/11/17 17:45	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
2	13/11/17 17:45	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
3	13/11/17 17:45	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
4	13/11/17 17:45	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
5	13/11/17 17:45	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
6	13/11/17 17:45	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
7	13/11/17 17:45	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
8	13/11/17 17:45	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Hitachi Capital Asia Pacific Pte. Ltd (HQ)	Thumbnail	Print
1	13/11/17 17:47	Sketch Plan	 Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Repairer <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SHC5791G (Insd veh)	Model:	TOYOTA VELLFIRE 2.5 CVT
	SKW6474A (TP veh)		(A)
Date of Accident:	10/11/2017		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	4,551.25
Final Repair Cost	:	\$	1,532.94
Loss of Use	:	\$	300.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	29.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	1,861.94

3.00 days at \$100.00 per day
days

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ ~~No~~ BOLA Scenario No: _____
 BOLA Liability: _____ 100 _____ (%) Assessed Liability (*): _____ (%)
 * Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Hitachi Capital Asia Pacific Pte. Ltd.	:	\$ 1,861.94
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

01 Apr
2019

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co Reg No: 199607188R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA17023709/R1PA3Q2

Date: 01/04/2019

REFERENCE

Handling Insurer: AXA Insurance Pte Ltd

Policy No:

VPX/P1680520

Claimant Vehicle
No: SKW6474A

Insured Vehicle No:

SHC5791G

Date of Loss: 10/11/2017

Nature of Claim:

TP

Claim No: C0466941

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKW6474A

Make & Model: TOYOTA VELLFIRE, 2.5 CVT (A)

Engine No: 2ARH640669

Reg. Date: 09/11/2015 (Man. Year: 2015)

Chassis No: JTNGF3DH208002862

Colour: Black

Odometer: 158606 km

Engine Capacity: 2494 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 235/50 R18

Rear Tyre Size: 235/50 R18

Front Left Side: Hankook 6 mm

Rear Left Side: Hankook 6 mm

Front Right Side: Hankook 6 mm

Rear Right Side: Hankook 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	553.50	502.65	50.85	9.19
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,700.00	930.00	2,770.00	74.86
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	4,253.50	1,432.65	2,820.85	66.32
+ GST 7.00/7.00% (S\$)	297.75	100.29	197.46	66.32
Nett Amount (S\$)	4,551.25	1,532.94	3,018.31	66.32
+ Loss of Use (3.0 x S\$100.00/day) (S\$)		300.00		
+ Doc/Search Fee (S\$)		29.00		
Nett Liability (S\$)		1,861.94		

INSPECTION

Date of Assignment: 12/12/2017 Present Location:

Hitachi Capital Asia Pacific Pte. Ltd (HQ)

Date Inspected: 18/01/2018 Inspected At:

Hitachi Capital Asia Pacific Pte. Ltd (HQ)

No 8 Fourth Lok Yang Road

Singapore 629705

Estimated Period of Repair: 3.0 days

Adjuster: MOHD RASUL**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 29 Mar 2019)
Parts:	M1-MPV	TOYOTA VELLFIRE 2.5 CVT (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKW6474A)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*Front Bumper (CONSISTENT)	Deformed	615.20 FL	*615.20 FL
2	10		*Front Bumper Clips (CONSISTENT)	Necessary	55.00 FL	*55.00 FL
3	1		*Front Bumper Retainer RH (CONSISTENT)	Not Necessary	67.80 FL	*- FL
4	1	REPAIR	*Front RH Fender (CONSISTENT) (NPA)	Repair	-	*- FL
5	1	REPAIR	*Driver Door (CONSISTENT) (NPA)	Not Necessary	-	*- FL
6	1	REPAIR	*Rear RH Door (CONSISTENT) (NPA)	Not Necessary	-	*- FL
Sub Total (S\$)					738.00	670.20
- List Item Discount on L Items 25.00/25.00% (S\$)					184.50	167.55
Total Parts (S\$)					553.50	502.65

F=Franchise part. L=ListItemDisc

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	Panel beat, cut, weld, re-align and replace damaged parts of FRONT portion	New	1,000.00	350.00
2	Panel beat, cut, weld, re-align and replace damaged parts of REAR portion	New	1,500.00	0.00
3	Check Wiring, re-align headlamps and ensure proper function	New	80.00	0.00
4	Remove & reinstall 2 pieces bumper sensors	New	120.00	80.00
<u>Supplementary #1</u>				
<u>Labour Items</u>				
5	To putty, respray on damaged front portion	New	1,000.00	500.00
Gross Labour Cost (S\$)			3,700.00	930.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >