

CASE OWNER:

CC 4/AXA170

LKK:  
IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :S\$

Is driver the owner?

If NO, Driver Name / Age:

Driver Tel No.:

HP:

D.O.A.:

Nature of Accident:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

27

Repair Cost (with ST)

S\$

802.50

Loss of Rental (LOR):

S\$

540.35

(5.5 days) x 98.25

Loss of Use (LOU):

S\$

-

(\$ x 5 days)

Loss of Income (LOI):

S\$

275.00

(\$ 50 x 5.5 days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☒

(Tick only one)

GIA/LTA Search

S\$

-

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow/ Independent)

Legal Cost:

S\$

-

Total:

S\$

1617.83

Global Sum S\$:

1,600.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

1,600.00

Name 1:

Comfort Delgro Engineering Pte Ltd.

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

Vale On

CC 4/AXA170

23706, K1ka39

LKK:  
IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :S\$

Is driver the owner?

If NO, Driver Name / Age:

Driver Tel No.:

HP:

D.O.A.:

Nature of Accident:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

27

Repair Cost (with ST)

S\$

802.50

Loss of Rental (LOR):

S\$

540.35

(5.5 days) x 98.25

Loss of Use (LOU):

S\$

-

(\$ x 5 days)

Loss of Income (LOI):

S\$

275.00

(\$ 50 x 5.5 days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☒

(Tick only one)

GIA/LTA Search

S\$

-

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow/ Independent)

Legal Cost:

S\$

-

Total:

S\$

1617.83

Global Sum S\$:

1,600.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

1,600.00

Name 1:

Comfort Delgro Engineering Pte Ltd.

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

REF: AXA

Surrender

MURIMAH

## ASSIGNMENT

From: \_\_\_\_\_ Date: 13.12.2017

Estimated Cost: \_\_\_\_\_

OD (TP) WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SHD 43525

at Workshop m/s Comfort Delgro

of 59 Loyang Drive

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: \_\_\_\_\_

IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 2 days Res: Yes or No

Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle IN / OUT

Veh No: SHD 43525 Yr Regn: 5 July 2012

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Hyundai Sonata C.C. 1.9

Colour: Blue A/C: Insured / Std / NI / NA

Sp. Reading: 584520 T/Radio: Insured / Std / NI / NA

Eng No: \_\_\_\_\_

C/No: KAHET41VMCA826793

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD/Rim or

Tyre Size: F: 215/60R16

R: "

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Westlake

Front

R/Bal. 7 mm R/Bal. 7 mm

L/Bal. 7 mm L/Bal. 7 mm

D.O.A. 8/12/17 D.O.L. 13/12/17

Survey held at CPE (Loyang)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear o/s  
The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

14/12/17 Continue 4/5 \$750 / 2 days,

4s

(Red: \$1,005.92 / 57 %)

s.s days = Surveyor recommended days (2 days) + Accident date (1) + weekends (2 days) + Inspection (+.5 day)

Date/Time File Pass to?

☐ : Preli. Report

Days Of Repair: \_\_\_\_\_

Date/Time File Return to?

☐ : Final Report

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee: \_\_\_\_\_

Report Format: \_\_\_\_\_

Lump Sum / I.B.I: \$ \_\_\_\_\_

Add Fee: ☐ Site Insp \$☐ Interview \$☐ Tech. Insp \$☐ Weekend \$

Transportation: \_\_\_\_\_

Phone: \_\_\_\_\_

Cost: \_\_\_\_\_

TOTAL: \_\_\_\_\_



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/AXA17023706/K1ka3	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811			Date : 13-12-2017	
			Code : AXA2	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
	Insured Veh.	SHC 5199S	Veh. Inspected	SHD 4352S
	Policy No.		Coverage (\$)	0.00
	Claim No.		Excess (\$)	0.00
	Assign From		Assign Date	13/12/2017
<b>2. Vehicle Particulars &amp; Condition</b>				
	Make & Model		c.c	0
	Engine No.	HIDDEN	Year of Reg.	
	Chassis No.		Colour	
	Odometer	-	Steering	
	Brakes		Modification	
	General			
<b>3. Conditions of Tyres</b>				
		Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre			mm
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
	Accident Date	08/12/2017	Inspection Date	13/12/2017
	Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

## ...CLAIM SUBFOLDER...(New Assignment)

Direct Settlement

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	11 Dec 2017		12 Dec 2017 16:46 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b>		<b>[Created by insurer]</b>							
Insured:	TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K, Email: CLAIMS@TRANSCAB.COM.SG								
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Vehicle Reg. No.:	SHD4352S	Date of Loss:	08/12/2017 21:00 - :59						
Claim Type:	TP	Policy/Cover Note No.:	P1680520 (Third Party Only)						
Vehicle Reg. No. (Insured):	SHC5199S	Policy No. (Claimant):							
		Excess:	S\$5,000.00						
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Vale Oh - 6880 4897]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 21/12/2017]								
Driver/Custodian (Insured):	TOCK KIA KINN JEFFREY (), NRIC: S1554526G, Tel: +6581283251								
Adj Asg. Remarks:	arc - yes GET TP VIDEO								
<b>ASSOCIATED MAIL RECEIVED</b>		<a href="#">View All</a> <a href="#">Compose Case Mail</a>							
<ul style="list-style-type: none"> <li>AXA_SG (12/12/2017): New TP Assignment - /P1680520</li> </ul>									
<b>ALL ASSOCIATED TASKS</b>		<a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a>							
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

12.12.2017 @ 5:16pm

Mr Lim vehin

arrange survey 13/12/2017

Kavin

Date/Time: 11.12.2017 08:09

Page : 1

am: ARC Repair TP(CLSO)1

**JOB CARD** Sales Order:

JC NO.305096374

COMFORT TRANSPORTATION PTE LTD  
7010045  
383 SIN MING DRIVE  
Singapore SINGAPORE 575717  
65508755

REGN NO: SHD4352S

MILEAGE

MAKE: HYUNDAI

FUEL

MODEL SONATA

DATE/TIME IN  
09.12.2017 05:30

YR OF MANU 05.07.2012

TARGET DATE

CHASSIS CODE  
RMHET41VMCA826793

COMPLETION DATE/TIME:

UNIT CARD NO.

### JOB DESCRIPTION

cident Date: 08.12.2017  
TURE: 3P 08.12.17

NO	LABOR CODE	DESCRIPTION
----	------------	-------------

ED &amp; PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Jgement Slip

Exit Pass

SHD4352S LIMTS

Vehicle No.: SHD4352S

Service Advisor

Signature/Date \_\_\_\_\_

Name of Service Advisor

Date \_\_\_\_\_

med to Service Reception upon collection

To be kept by Security Guard

**COMFORTDELGRO ENGINEERING PTE LTD**  
**REPAIR ESTIMATE\***

AXA - LSUM

TS

VEHICLE NO : SHD 4352S

DATE 11/12/2017

MAKE :

MODEL : HYUNDAI SONATA

11:40

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Rear Bumper X repair			\$ 578.40	
	Rear Bumper Clip X 2 MN			\$ 22.00	
	Rear Bumper Protector (RH) X repair			\$ 38.00	
	Tail Lamp (RH) — 94			\$ 344.00	
	<b>SUB TOTAL</b>			<b>\$ 982.40</b>	
	<b>LESS 20%</b>			<b>\$ 196.48</b>	
	<b>DISCOUNTED TOTAL</b>			<b>\$ 785.92</b>	
	Rear Bumper Advertisement Logo			\$ 50.00	Nett
	Rear Fender Advertisement Logo (LH/RH)	S	100.00	\$ 200.00	Nett
				<b>\$ 250.00</b>	
	<b>Labour Charge</b>				
	Panel Beating			\$ <del>350.00</del> 200	
	Spray Painting Charge			\$ <del>200.00</del> 180	
	Wiring Charge			\$ <del>50.00</del> 20	
	Remove/Refix Reverse Sensor			\$ <del>120.00</del> X	
	<b>TOTAL LABOUR</b>			<b>\$ 720.00</b>	
	<b>ESTIMATE TOTAL</b>			<b>\$ 1,755.92</b>	
<p>K. Loh 10/12/17</p> <p>13/12/17 1070 hr</p> <p>2 P.O.T.S</p> <p>45</p> <p>After Repair photo</p>					
<p>KKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> <li>To survey before start of painting</li> <li>To display damaged parts to the surveyor</li> <li>Parts prices are subject to confirmation</li> <li>Third party survey is on a "no dispute" basis</li> <li>No legal responsibility is assumed</li> <li>Suppliers / Agents must be registered and is subject to final approval from insurance company</li> </ul> <p>Acknowledged by Repairer  Signature:  Date:</p>					
<p>This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.</p>					

# COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969  
Fax: 6546 8156

Our Job Ref No : 305096374  
Date : 14/12/17

## FINALIZATION FORM

To : LKK  
Attn : KALVIN ANG  
Vehicle Reg No : SHD4352S

Fax :

Date of Accident : 08-Dec-17

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

- The repair job shall bill to: AXA SHC5199S
- The finalized amount shall be:
  - Spare Parts after List discount
  - Labour Charges

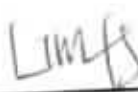
**Total for Part-By-Part Repair Cost**


  - Lumpsum Repair (if applicable)  
Total for Lumpsum repair cost after Less: 20%  
**Final Lumpsum Repair cost**

\$750.00  
\$750.00

- Estimated normal period for repairs: 2 working days.
- We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
- Thank you for your assistance.

We confirm the estimates and  
finalized amount

Signature :   
Name : LIM TS  
Tel : 62148398  
Fax : 65468156

Signature :   
Name : KALVIN  
Date : 14/12/17

### For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees	-----			
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

**COMFORTDELGRO ENGINEERING PTE LTD**  
**REPAIR ESTIMATE\***

AXA - LSUM

TS

VEHICLE NO : SHD 4352S

DATE 11/12/2017

MAKE :

MODEL : HYUNDAI SONATA

11:40

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper X repair			\$ 578.40
	Rear Bumper Clip X 2			\$ 22.00
	Rear Bumper Protector (RH) X repair			\$ 38.00
	Tail Lamp (RH) —			\$ 344.00
	<b>SUB TOTAL</b>			<b>\$ 982.40</b>
	<b>LESS 20%</b>			<b>\$ 196.48</b>
	<b>DISCOUNTED TOTAL</b>			<b>\$ 785.92</b>
	Rear Bumper Advertisement Logo			\$ 50.00
	Rear Fender Advertisement Logo (LH/RH)	\$	100.00	\$ 200.00
				<b>\$ 250.00</b>
	<b>Labour Charge</b>			
	Panel Beating			\$ <del>350.00</del> 200
	Spray Painting Charge			\$ <del>200.00</del> 180
	Wiring Charge			\$ <del>50.00</del> 20
	Remove/Refix Reverse Sensor			\$ <del>120.00</del> X 2
	<b>TOTAL LABOUR</b>			<b>\$ 720.00</b>
	<b>ESTIMATE TOTAL</b>			<b>\$ 1,755.92</b>

Kalin (C/K/K)  
 13/12/17 1070 km  
 20-75  
 45  
 After Repair photo

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No legal modification is allowed
- Supplementary items must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer  
 Signature:  
 Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.



# LKK Auto Consultants Pte Ltd (Co.Reg.No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AXA Insurance Pte Ltd  
8 Shenton Way #24-01  
AXA Tower  
Singapore 068811

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Vale Oh

Date: 15 Dec 2017

## Preliminary Advice

Insured Vehicle No	: SHC5199S	Accident Date	: 08/12/2017
TP Vehicle No	: SHD4352S	Assignment Date	: 12/12/2017
Make	: HYUNDAI SONATA	Est. Duration of Repair	: 2 days
Date of Inspection	: 13/12/2017		
Inspection At	: ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive Singapore 508969		

### Point of Impact / General Description of Damages

The vehicle sustained impact / damages ....rear O/S... portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	1,755.92
Revised Amount	:S\$	925.20
Check Items (Estimated)	:S\$	0.00
Total	:S\$	925.20

Lump Sum Repair	:S\$	750.00
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### Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

### Remarks

- ( ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( X ) Other comments : We have not authorized repairs.

## Zaini (LKK Auto)

---

**From:** Zaini (LKK Auto)  
**Sent:** Monday, 8 January 2018 11:02 AM  
**To:** 'William Tan Thoo Seng'  
**Cc:** Hsiao Tong (LKKAuto); 'Catherine Koh Mui Gek'  
**Subject:** RE: Your Ref: T217/SHD4352S / WT(st)\_ACCIDENT INVOLVING SHC 5199S & SHD 4352S ON 08/12/2017  
**Attachments:** AXA RV SHD4352S 08122017.pdf

WITHOUT PREJUDICE

Dear William,

We refer to your email below.

We confirmed global sum settlement at \$1,600.00 (all in)

Attach DV for your necessary actions.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Zaini Kusaini | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2132 | email: [Zaini@lkkauto.com](mailto:Zaini@lkkauto.com) | fax: 6741-4108

Blk 51, PayaUbi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** William Tan Thoo Seng [mailto:[williamtan@cdge.com.sg](mailto:williamtan@cdge.com.sg)]  
**Sent:** Friday, 29 December 2017 5:05 PM  
**To:** Zaini (LKK Auto)  
**Cc:** Hsiao Tong (LKKAuto); 'Catherine Koh Mui Gek'  
**Subject:** Re: Your Ref: T217/SHD4352S / WT(st)\_ACCIDENT INVOLVING SHC 5199S & SHD 4352S ON 08/12/2017

Without Prejudice.

Dear Zaini

We are unable to accept your global offer at \$1,390.00.

The correct settlement should be at global sum of \$1,600.00. (5.5 days LOR/I), inclusive of weekend .

Thank you.

Best Regards  
William Tan  
Claims Department | ComfortDelgro Engineering Pte Ltd  
Off : 62148737 | Fax : 62141843

From: "Zaini (LKK Auto)" <Zaini@lkkauto.com>  
To: William Tan Thoo Seng <williamtan@cdge.com.sg>  
Cc: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>, "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>  
Date: 29/12/2017 12:47 PM  
Subject: Your Ref: T217/SHD4352S / WT(st)\_ACCIDENT INVOLVING SHC 5199S & SHD 4352S ON 08/12/2017

---

Without Prejudice

Your Ref: T217/SHD4352S / WT(st)  
Our Ref: CC4/AXA17023706/K1ka3

Dear William,

**ACCIDENT INVOLVING SHC 5199S & SHD 4352S ON 08/12/2017**

We refer to the above matter

For a quick and amicable settlement, we offer to settle global sum at **S\$ 1,390.00(all in)**

Kindly confirm acceptance.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,  
Zaini Kusaini | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6841-2132 | email: Zaini@lkkauto.com | fax: 6741-4108  
Blk 51, PayaUbi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

Our Ref : T1217/ SHD4352S /WT(st)

Your Ref :

Date : 19-Dec-17

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Flr  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No. 198003481V

Workshops

Braddell  
205 Braddell Road  
Singapore 579701

Loyang  
59 Loyang Drive  
Singapore 508969

Sin Ming  
383 Sin Ming Drive  
Singapore 575717

Pandan  
45 Pandan Road  
Singapore 609286

Ubi  
320 Ubi Road 3  
Singapore 408649

Senoko  
24 Senoko Loop  
Singapore 758156

Sungei Kadut  
7 Sungei Kadut Way  
Singapore 728791

Yishun  
Yishun Industrial Park A  
Singapore 768732

AXA Insurance Pte Ltd  
8 Shenton Way  
#24-01, AXA Tower  
Singapore 068811

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHD4352S YOUR INSURED SHC5199S  
AND OTHER ON 08.12.17**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor vehicle No : **SHD4352S** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : **SHC5199S** we are submitting these claim for your consideration on behalf of the claimants.

**TAXI OWNER'S CLAIM**

1	Cost of Repair	\$ 802.50
2	6 days Loss of Rental @ \$ 98.25 per day	\$ 589.50
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fee	\$ -
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 1,392.00

**HIRER'S CLAIM**

7	6 days Loss of Income @ \$ 80.00 per days	\$ 480.00
Total Claims:		\$ 1,872.00

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photostat photographs 6 pcs
- b) LTA search slip/s of : -
- c) GIA / Police report/s of : SHD4352S
- d) Letter of authority from owner / hirer / operator
  - ( X ) Photocopies of Accident Scene Photo/s ( ) Traffic Compound ( ) PIR
  - ( ) Witness statement/s ( x ) Rental Rate letter ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

Deputy Manager

CDGE Claims Department

Tel: 6214 8737 Fax : 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO



## Zaini (LKK Auto)

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**From:** Zaini (LKK Auto)  
**Sent:** Tuesday, 26 December, 2017 5:54 PM  
**To:** 'claims@transcab.com.sg'  
**Cc:** 'carrisalee@ava-ins.com'; 'icewong@ava-ins.com'; 'ireneng@ava-ins.com'; 'foonghon@ava-ins.com'; Hsiao Tong (LKKAuto)  
**Subject:** YOUR REF : P1680520 (SHC 5199S)\_ACCIDENT INVOLVING SHC 5199S & SHD 4352S ALONG VIVO CITY TOWARDS SENTOSA GATEWAY ON 08/12/2017

26 December 2017

Transcab Taxi  
Singapore

Dear Sir/Madam,

**OUR REF : CC4/AXA17023706/K1ka3**

**YOUR REF : P1680520 (SHC 5199S)**

**ACCIDENT INVOLVING SHC 5199S & SHD 4352S ALONG VIVO CITY TOWARDS SENTOSA GATEWAY ON 08/12/2017**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from COMFORTDELGRO ENGINEERING PTE LTD acting on behalf of the owner of SHD 4352S against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had rear-ended Third Party vehicle SHD 4352S. As such, liability is down against us.

We also wish to advise that there is an excess of **\$55,000.00** attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim.

AXA shall keep you informed of the third party claim settlement and thereafter kindly let AXA have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by AXA for the above subject matter, AXA expressly reserves all their rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [cst@axa.com.sg](mailto:cst@axa.com.sg) / [Zaini@lkkauto.com](mailto:Zaini@lkkauto.com) or deliver it by hand to our Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorized driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact our Claims Service Team at 1800-880 4888 at our operating hours 9:00am to 5:30pm (press 1 for GI and option 3 for claims) or [cst@axa.com.sg](mailto:cst@axa.com.sg) / [Zaini@lkkauto.com](mailto:Zaini@lkkauto.com). Please quote our claim reference when you contact us that we can assist you more effectively.

Thank you.

Best Regards,

**Zaini Kusaini** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6841-2132 | email: [Zaini@lkkauto.com](mailto:Zaini@lkkauto.com) | fax: 6741-4108

Blk 51, PayaUbi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING  
ALONG

SONATA SHD4352S , SHC5199S

ON 08-Dec-17 21:50

SLIP RD FROM VIVO CITY TAXI STAND TWDS SENTOSA GATEWAY(TELOK B...

I / We

HENG KAY YONG

(Hirer) NRIC No.: S0036837G

and/or

CHUA KWONG POR

(Relief) NRIC No.: S7320430E

Taxi Number

SHD4352S

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

09-Dec-2017

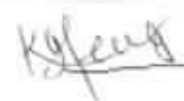
Name of Hirer

HENG KAY YONG

Hirer NRIC

S0036837G

Signature :



Address

213 BEDOK NORTH STREET 1 #04-99  
460213

Contact No.

97428387

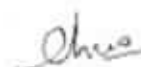
Name of Relief

CHUA KWONG POR

Relief NRIC

S7320430E

Signature :



Address

219D BEDOK CENTRAL #14-104  
464219

Contact No.

96622616



**redefining / insurance**

CLAIM REF : C0464493  
INSURED : TRANS-CAB SERVICES PTE LTD

**DISCHARGE VOUCHER**

We, **COMFORTDELGRO ENGINEERING PTD LTD** confirm that by letter of authorisation dated 09.12.2017, we are authorised to and do hereby give this discharge for ourselves and on behalf of **COMFORT TRANSPORTATION PTE LTD** and the Hirer, HENG KAY YONG of vehicle no. SHD 4352S.

Now we **COMFORTDELGRO ENGINEERING PTD LTD** for ourselves and the said Hirer and the driver jointly and severally:-

- agree to accept the sum of Singapore Dollars ONE THOUSAND SIX HUNDRED ONLY (S\$1,600.00) in the aggregate in full and final settlement of all claims of whatever kind including damages for personal injuries and/or damage to property that all and any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no (SHC 5199S) arising out of an accident with (SHD 4352S) on 08.12.2017.
- declare that **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of the Insured vehicle shall not be liable for any further claim(s) whatsoever or howsoever present or future that any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. SHC 5199S arising directly/indirectly as a consequence of the accident and hereby give our full and final discharge.
- We hereby declare that I/we am/are the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made in favour of **COMFORTDELGRO ENGINEERING PTD LTD** is made without any admission of liability whatsoever on the part of **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. SHC 5199S.

Dated this 08 day of January 2018

Signed by

(AUTHORISED SIGNATORY)

Company Stamp

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
89 LLOYD DRIVE  
SINGAPORE 508989

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**

Witness :

Name :

I/C No :

Address :

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
89 LLOYD DRIVE  
SINGAPORE 508989

The contents of this document apply to vehicle damages only.  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document.



Our Ref: CT17120296

Date: 18 December 2017



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON	08/12/2017 @ 21:50 hrs
ALONG	SLIP RD FROM VIVO CITY TAXI STAND TWDS SENTOSA GATEWAY
INVOLVING	SHC5199S

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD4352S** (the "Taxi"). The Taxi was hired to **HENG KAY YONG IC NO S0036837G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$98.25** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Executive, Fleet Safety

This is a computer generated letter. No signature is required.



## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

### CLAIM SUBFOLDER TRACKING





Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	11 Dec 2017		12 Dec 2017 16:46 <a href="#">Edit Adj Rpt</a>	<b>S\$750.00</b> <a href="#">Edit Estimates</a>	<b>S\$750.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by Insurer]</span>									
Insured:		TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K, Email: CLAIMS@TRANSCAB.COM.SG							
Main Claimant:		COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R							
Vehicle Reg. No.:		SHD4352S	Date of Loss:	08/12/2017 21:00 - :59					
Claim Type:		TP / C0464493	Policy/Cover Note No.:	P1680520 (Third Party Only)					
Vehicle Reg. No. (Insured):		SHCS199S	Policy No. (Claimant):	MCOM0016					
		Excess:	S\$5,000.00						
Repairer:		ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300							
Handling Insurer:		AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by <b>Vale Oh</b> - 6880 4897]							
Claimant's Insurer:		India International Insurance Pte Ltd (HQ) - Tel: 63476100							
Adjuster:		LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by <b>KALVIN ANG WEI KUN</b> ] ... [Final Rpt due 21/12/2017]							
Driver/Custodian (Insured):		TOCK KIA KINN JEFFREY (), NRIC: S1554526G, Tel: +6581283251							
Adj Asg. Remarks:		arc - yes GET TP VIDEO							
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AXA_SG (12/12/2017): New TP Assignment - /P1680520</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"> <a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a> </span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SHD4352S (C0464493)  
[SHC5199S]  
TP  
COMFORT TRANSPORTATION PTE LTD  
Dec 8 2017 9:00PM  
[TRANS-CAB SERVICES PTE LTD]  
ComfortDelGro Engineering Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View <span>View in Browser</span>		
Letters/Correspondences									1 per page		<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	(Draft)	Third Party Express Settlement – Payment Breakdown							Edit		
Assessment Reports									1 per page		<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	15/12/17 08:12	Adjuster Immediate Advice							Load HTM		
Photos/Images									3 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	13/12/17 18:01	General View							Load JPG	<input checked="" type="checkbox"/>	
2	13/12/17 18:01	General View							Load JPG	<input checked="" type="checkbox"/>	
3	13/12/17 18:01	General View							Load JPG	<input checked="" type="checkbox"/>	
4	13/12/17 18:01	General View							Load JPG	<input checked="" type="checkbox"/>	
5	13/12/17 18:01	General View							Load JPG	<input checked="" type="checkbox"/>	
6	13/12/17 18:01	General View							Load JPG	<input checked="" type="checkbox"/>	
7	13/12/17 18:01	General View							Load JPG	<input checked="" type="checkbox"/>	
8	13/12/17 18:01	General View							Load JPG	<input checked="" type="checkbox"/>	
9	13/12/17 18:01	General View							Load JPG	<input checked="" type="checkbox"/>	
10	13/12/17 18:01	General View							Load JPG	<input checked="" type="checkbox"/>	
11	13/12/17 18:01	General View							Load JPG	<input checked="" type="checkbox"/>	
12	13/12/17 18:01	General View							Load JPG	<input checked="" type="checkbox"/>	
13	13/12/17 18:01	General View							Load JPG	<input checked="" type="checkbox"/>	
14	13/12/17 18:01	General View							Load JPG	<input checked="" type="checkbox"/>	
15	13/12/17 18:01	General View							Load JPG	<input checked="" type="checkbox"/>	
16	13/12/17 18:01	General View							Load JPG	<input checked="" type="checkbox"/>	
17	13/12/17 18:01	General View							Load JPG	<input checked="" type="checkbox"/>	
18	13/12/17 18:01	General View							Load JPG	<input checked="" type="checkbox"/>	
19	13/12/17 18:01	General View							Load JPG	<input checked="" type="checkbox"/>	
20	15/12/17 08:15	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
21	15/12/17 08:15	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
22	15/12/17 08:15	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
Documentation									1 per page		<input checked="" type="checkbox"/>
No	Finalized On	AXA Insurance Pte Ltd (HQ)						Thumbnail		Print	
1	11/12/17 13:08	EMAIL_ABS							Load PDF		
2	11/12/17 13:08	SHC5199S INSD GIA_ABS							Load PDF		
3	11/12/17 13:08	SHD4352S ESTIMATE & TP GIA_ABS							Load PDF		
4	12/12/17 15:39	email 2							Load PDF		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	

1	15/12/17 10:36	TP ESTIMATE - MARKED		Load PDF	
2	16/01/18 09:26	LKK Survey Photos		Load PDF	
3	16/01/18 09:26	LKK Resurvey Photos		Load PDF	
4	23/01/18 08:36	WORKSHOP INVOICE		Load PDF	
5	23/01/18 08:36	AUTHORISATION TO ACT FORM		Load PDF	
6	23/01/18 08:36	DISCHARGE VOUCHER		Load PDF	
7	23/01/18 08:36	RENTAL RECEIPT		Load PDF	
8	23/01/18 08:36	LOD		Load PDF	
9	23/01/18 08:36	LETTER TO OI		Load PDF	

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	<a href="#">Reset</a>	<a href="#">Save</a>	<a href="#">Print</a>
There are no document checklists configured.			
<div style="border: 1px solid black; padding: 5px; margin-bottom: 10px;"> <b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px; position: relative;"> <span style="position: absolute; top: -15px; right: 10px;">^</span> <span style="position: absolute; bottom: -15px; right: 10px;">v</span> </div> </div> <p><b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer</p> <p><small>Note: Remarks are private unless you show it to other parties.</small></p>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SHC5199S (Insd veh)	Model:	HYUNDAI SONATA 2.0 (A)
	SHD4352S (TP veh)		
Date of Accident:	08/12/2017		

Global Sum Settlement	:	<input checked="" type="checkbox"/> [ X ] Yes	<input type="checkbox"/> [ ] No
Repair Estimate	:	\$	1,878.83
Final Repair Cost	:	\$	1,600.00
Loss of Token Sum	:	\$	5.50 days at \$50.00 per day
Rental (if any)	:	\$	5.50 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	1,600.00

**Is Third Party Workshop GIA Registered?**    ☒ [ X ] YES    ☐ [ ] NO    (Kindly indicate below)

**A) For Non GIA Registered Workshop:**    Agreed Liability \_\_\_\_\_ (%)

**B) For GIA Registered Workshop:**    BOLA Applicable: Yes/ ~~No~~    BOLA Scenario No: 27

BOLA Liability: 100 (%)    Assessed Liability (\*): \_\_\_\_\_ (%)

*\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 1,600.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

23 Jan  
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA17023706/K1KA3Q2

Date: 23/01/2018

## REFERENCE

Handling Insurer: AXA Insurance Pte Ltd

Policy No:

P1680520

Claimant Vehicle No : SHD4352S

Insured Vehicle No :

SHC5199S

Date of Loss: 08/12/2017

Nature of Claim:

TP

Claim No: C0464493

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SHD4352S

Make &amp; Model: HYUNDAI SONATA, 2.0 (A)

Engine No: D4EAC100741

Reg. Date: 05/07/2012 (Man. Year: 2012)

Chassis No: KMHET41VMCA826793

Colour: Blue

Odometer: 584820 km

Engine Capacity: 1991 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 215/60 R16

Rear Tyre Size: 215/60 R16

Front Left Side: West Lake 7 mm

Rear Left Side: West Lake 7 mm

Front Right Side: West Lake 7 mm

Rear Right Side: West Lake 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,035.92	525.20	510.72	49.30
Miscellaneous Items	0.00	0.00	0.00	
Labour	720.00	400.00	320.00	44.44
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>1,755.92</b>	<b>925.20</b>	<b>830.72</b>	<b>47.31</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>750.00</b>		
(S\$)	1,755.92	750.00	1,005.92	57.29
+ GST 7.00/7.00% (S\$)	122.91	52.50	70.41	57.29
<b>Nett Amount (S\$)</b>	<b>1,878.83</b>	<b>802.50</b>	<b>1,076.33</b>	<b>57.29</b>
+ Loss of Use (5.5 x S\$50.00/day) (S\$)		275.00		
+ Car Rental (5.5 x S\$98.25/day) (S\$)		540.38		
<b>Nett Liability (S\$)</b>		<b>1,617.88</b>		
<b>Global Sum Settlement (S\$)</b>		<b>1,600.00</b>		

## INSPECTION

Date of Assignment: 12/12/2017

Date Inspected: 13/12/2017 Inspected At:

ComfortDelGro Engineering Pte Ltd  
(Loyang)  
59 Loyang Drive  
Singapore 508969

Estimated Period of Repair: 2.0 days

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**Adjuster:** KALVIN ANG WEI KUN

**Manager:** Zaini Bin Kusaini

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*



## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 23 Jan 2018)
<b>Parts:</b>	143	HYUNDAI SONATA 2.0 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SHD4352S)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER (CONSISTENT)	Repair	578.40 FL	*- FL
2	1		*REAR BUMPER CLIP (CONSISTENT)	Not Necessary	22.00 FL	*- FL
3	1		*REAR BUMPER PROTECTOR (RH) (CONSISTENT)	Repair	38.00 FL	*- FL
4	1		*TAIL LAMP (RH) (CONSISTENT)	Cracked	344.00 FL	*344.00 FL
5	1		*REAR BUMPER ADVERTISEMENT LOGO (CONSISTENT)	Necessary	50.00 FS	*50.00 FS
6	2		*REAR FENDER ADVERTISEMENT LOGO (LH/RH) (CONSISTENT)	Necessary	200.00 FS	*200.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (S\$)</b>	<b>1,232.40</b>	<b>594.00</b>
<b>- List Item Discount on L Items 20.00/20.00% (S\$)</b>	<b>196.48</b>	<b>68.80</b>
<b>Total Parts (S\$)</b>	<b>1,035.92</b>	<b>525.20</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	350.00	200.00
2	SPRAY PAINTING CHARGE	New	200.00	180.00
3	WIRING CHARGE	New	50.00	20.00
4	REMOVE/REFIX REVERSE SENSOR	New	120.00	0.00
Gross Labour Cost (\$\$)			720.00	400.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >