

100010

INS. CASE OWNER

Wan Long | CC 4 / AXA170 23696, Uka3

LKK: IDAC

Surveyor:

Wan Long

DOI:

13/12/17

Date / Time:

13/12/17

Registered in Merimen:

Pre-assign / CCU / FTE

PA 94385

CO462806



Insured Vehicle No.:

SATS AIRPORT SERVICES PLC

Claim No.:

PI491211

Name of Insured:

Insured Tel No.:

HP:

Make / Model:

T-HACE

Excess Sec II : \$5

D.O.A.:

11/12/17

Place of Accident:

AUPS AVE

Is driver the owner? (YES / NO)

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

HAMIDZARO BIN RAHM 8129902

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

GBC8763P



INSRS: WSP: Tel: Liability: RMKS:

Lin Brother



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:

Date / Time	STAGE	DATE / PIC
31/12/17	Non-Reporting ltr (1st): Non-Reporting ltr (2nd): Non-Reporting ltr (Final):	
21/1/18	Notification ltr (if non-pickup): Call OI: After call ltr to OI:	9.05.01.2018 22/10/18
31.01.2018 @ 10.04am	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	<input checked="" type="checkbox"/>
	After call ltr to OI	<input checked="" type="checkbox"/>
	Authorisation To Act	<input checked="" type="checkbox"/>
	Release Voucher	<input checked="" type="checkbox"/>
	Final Repair Bill	<input checked="" type="checkbox"/>
	Car Rental Invoice	<input checked="" type="checkbox"/>
	Towing Invoice	<input checked="" type="checkbox"/>
	LTA / GIA :	<input checked="" type="checkbox"/>
	Medical Bill:	<input checked="" type="checkbox"/>
	PIR:	<input checked="" type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
	LOD	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: 14/12/17 Sent By: [Signature]

FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost:	\$5	() days) Reduction: %	Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT	Date/Time: 7-12-18	Confirm with: SUJAN	Email <input type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	% 50 50 (Agreed / Assessed)	BOLA S/N No.:	If NO or B 28, Ass. Lia:
Repair Cost:	\$3400	\$1,700	Both vehicles collided upon turning right
Loss of Rental (LOR):	\$5	() days)	
Loss of Use (LOU):	\$400	\$200 (5 80 x 5 days)	
Loss of Income (LOI):	\$-	\$- (x days)	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]		
GIA/LTA Search	\$5.35	\$5.35	
Medical:	\$-	\$-	1) Claim status: Normal/Reject/Private Settle
Disbursement:	\$-	\$-	2) Report Format:
Legal Cost	\$-	\$-	3) Survey fee:
Total:	\$3,805	\$1,905.35	Global Sum \$5:

FINAL PAYMENT	Date/Time:	Confirm with:	Email	Call
Payee 1:	\$1,905.35	Name 1: LIU'S BROTHER AUTO ENGINEERING WORKS		
Payee 2: (Strike if N.A.)	\$-	Name 2: X		
Payee 3: (Strike if N.A.)	\$-	Name 3: X		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/AXA17023696/Uka3	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 13-12-2017	
		Code : AXA2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	PA 9438S	Veh. Inspected	GBC 8263R
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	13/12/2017
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	11/12/2017	Inspection Date	13/12/2017
Survey held at	LIU'S BROTHER AUTO ENGINEERING WORKSHOP 1 KAKI BUKIT AVENUE 6 #01-01 AUTOBAY @ KAKI BUKIT SINGAPORE 417883		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			



LIU'S BROTHER AUTO ENGINEERING WORKSHOP

No. 1 East Block Avenue #01-01 East Block, East Block Singapore 417902
ROB No. 1228793, Tel: 6754 1700-1711, Fax: 6744 0746, Email: info@lbe.com

Invoice/Ref No: GBC8263R171211

Estimate

Customer:
Name: AXA Insurance Singapore Pte Ltd
Address: Motor Claims Department
8 Shenton Way #27-01
AXA Tower Singapore 068811

Date: 12-12-17
Vehicle No: GBC8263R
Model/Make: Toyota Hiace
Manual

Item No.	Descriptions Of Parts	Original Quotation / Estimation	Revised Quotation / Cost Of Repair
1	Front Lh Door	\$ 1,568.80	X
2	Door Rubber	\$ 245.70	X
3	Door Glass	\$ 508.50	X
4	Door Glass Outer Moulding	\$ 172.45	X
5	Door Side Mirror	\$ 845.10	X
6	Head Lamp	\$ 930.70	X
5	Head Lamp Clip 1 set	\$ 65.00	X
7	Bumper	\$ 796.80	X
7	Bumper Clips 1 set	\$ 48.00	X
8	Bumper Bracket	\$ 215.60	X
9	"Corporate" Advertisement Sticker	\$ 300.00	SN 220S-N
10	Door "ROC" Sticker	\$ 50.00	SN 305-N
	To check all wiring & electrical component for proper function	\$ 50.00	20
	Labor for Panel Beating, Cut, Weld, Straighten & Replacing Parts Etc	\$ 400.00	300
	To putty & spray painting & including touch up paint on accident affected area	\$ 400.00	300
	To apply Rust Proofing, reseal tuff-coating treatment on accident area	\$ 80.00	30
	To remove, replace and transfer door panel, fitting and mechanisms	\$ 80.00	50

Total Parts & Labour of estimate for damaged vehicle \$ 6,756.65

Total amount in Part By Part / Lump Sum Basis for repaired vehicle \$ -

SDLS: _____



M/s Liu's Brother Auto Engrg Wks

P- 4426.45
3319.83
4269.83

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature: _____
Date: _____

Not Attend
2/5 3400/2
3 day
13/1/17
Take photo After repair

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AXA Insurance Pte Ltd
8 Shenton Way #24-01
AXA Tower
Singapore 068811

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Tan Wancong

Date: 14 Dec 2017

Preliminary Advice

Insured Vehicle No : PA9438S
TP Vehicle No : GBC8263R
Make : TOYOTA HIACE
Date of Inspection : 13/12/2017
Inspection At : Liu's Brother Auto Engineering Workshop (HQ)
BLK 1 KAKI BUKIT AVE 6, #01-01 AUTO BAY @ KAKI BUKIT
Singapore 417883
Accident Date : 11/12/2017
Assignment Date : 13/12/2017
Est. Duration of Repair : 3 days

Point of Impact / General Description of Damages

The vehicle sustained impact / damages ...N/S front.... portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	6,756.65
Revised Amount	:S\$	4,269.84
Check Items (Estimated)	:S\$	0.00
Total	:S\$	4,269.84
Lump Sum Repair	:S\$	3,400.00

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- Other comments : We have not authorized repairs.

Joy Irene (LKKAuto)

From: Do-Not-Reply <do-not-reply@merimen.com>
Sent: Monday, 26 November 2018 1:20 PM
To: do-not-reply@merimen.com
Cc: Joy Irene (LKKAuto)
Subject: Re: VL: Re: Alert - Adj Mandate Maintained - GBC8263R - Claim Handler: Vale Oh

This mail is associated with :
***GBC8263R (C0462806)**
[PA9438S]
TP
STVE PTE LTD
Dec 11 2017 4:00PM
[SATS AIRPORT SERVICES PTE LTD]
Lius Brother Auto Workshop



AXA INSURANCE PTE L
8 Shenton Way, #24-01
Singapore 068811
Customer Centre #B1-4
☎ (65) 6880 4888
☎ (65) 6338 2522
🌐 www.axa.com.sg
GST Reg No.: 1999035
Co. Reg No.: 1999035

refining/insurance

Hi

Pls proceed to offer 50% with quantum stated in your IA.

Regards

vale

<-- Original Message -->

From: LKK_HQ
To: AXA_ValeOh
CC: joyirene@lkkauto.com
Sent On: 16/11/2018 10:13 AM
Subject: VL: Re: Alert - Adj Mandate Maintained - GBC8263R - Claim Handler: Vale Oh

Hi Vale,

THERE IS NO VOCATIONAL LICENCE.

REFER TO IA UPLOADED. WE ARE SEEKING 50% LIABILITY. NO VOCATIONAL LICENCE PROVIDED BY INSURED UPON OUR REQUEST.

THEIR DRIVER IS NOT HOLDING VOCATIONAL LICENCE.

ACCORDING TO INSURED THEY DO NOT NEED OR REQUIRE VOCATIONAL LICENCE FOR THEIR DRIVER WHO DROVE THEIR VEHICLE BEING DRIVEN ONLY WITHIN THE RESTRICTED ARE OF THE AIRPORT.

WE CHECKED WITH MS. LIANA OF LTA , ACCORDING TO HER ALL OMNI BUSES NEEDS VOCATIONAL LICENCE ESPECIALLY FOR PROFIT, BUT IF THE BUS IS USED FOR OWN COMPANY SERVICE AND ITS EMPLOYEES, NO VOCATIONAL LICENCE IS REQUIRED.

<-- Original Message -->

From: AXA_SG

To: LKK_HQ

Sent On: 23/10/2018 03:06 PM

Subject: Alert - Adj Mandate Maintained - GBC8263R - Claim Handler: Vale Oh

Maintained:Hi Where is the vocational driving license? VO

This is an auto-generated email. Do not reply to this email.

Sent by : Vale Oh (AXA Insurance Pte Ltd)



This email has been checked for viruses by AVG antivirus software.

www.avg.com

Print Received Message

This mail is associated with :

***GBC8263R (C0462806)**
[PA9438S]
TP
STVE PTE LTD
Dec 11 2017 4:00PM
[SATS AIRPORT SERVICES PTE LTD]
Lius Brother Auto Workshop

From AXA Insurance Pte Ltd (HQ) (AXA_SG), sent on 05/11/2018 09:14 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$1905.35) - GBC8263R - Claim Handler: Vale Oh

Approved:1905.35:Hi Why 100%, sideswipe collision. Any evidence to support? VO-311018 Hi Where is the vocational driving license? VO



Remarks:

*BOTH TURNING; NO AVAILABLE EVIDENCE FROM BOTH DRIVERS. (50:50) DRIVER HAD NO VOCATIONAL LICENCE. * CHECKED WITH LTA AND ACCORDING TO MS. LIANA FROM LTA- ALL OMNI BUSES NEEDS VOCATIONAL LICENCE ESP. FOR PROFIT . BUT IF THE BUS IS USED FOR OWN COMPANY SERVICE AND ITS EMPLOYEES, NO VOCATIONAL LICENCE IS REQUIRED.*

Mandate:

Liability(TP)		50%	
Proposed repair cost	\$	1,700.00	GST INC
Loss of use	\$	200.00	\$80X 5
Loss of rental	\$	-	
Loss of income	\$	-	
LTA search fees	\$	5.35	
Others		0	
Proposed Total	\$	1,905.35	

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 22/10/2018

Survey Details:

Date of loss	11.12.2017
Date of appointment	13.12.2017
Date of survey	13.12.2017
Location of survey	LIU'S BROTHER AUTO ENGINEERING

Vehicle Details:

Claim Type:	Third party
Vehicle number	GBC 8263R
Make and Model	TOYOTA HI ACE 2982CC
Date of registration	06.12.2013
Excess	
Market Value	
Part Rebate	
Nett Loss	

Repair details:

Initial Estimate	\$	6,756.65
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Proposed/Revised repair cost:

Parts	\$	3,569.84
Check items (estimate)		
Labour	\$	700.00
Total	\$	4,269.84
Lump Sum(if applicable)	\$	3,400.00

Number of days for repair	<u>3</u>
---------------------------	----------

J

RE: 2ND REMINDER: GBC 8263R ON 11.12.2017 (AXA PA 9438S)

From: Joy Irene (LKKAuto) (JoyIrene@lkkauto.com)

To: liusbro@gmail.com

Cc: admin-a@lkkauto.com

Date: Wednesday, 12 December 2018, 6:20 PM SGT

WITHOUT PREJUDICE

Dear Susan,

DV attached for your necessary action.

Kindly also e-mail your letter of authority.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Susan Low [mailto:liusbro@gmail.com]

Sent: Friday, 7 December 2018 4:58 PM

Our Ref: GBC8263R171211

Date: 03/02/2018

Your Ref:

AXA Insurance Singapore Pte Ltd
8 Shenton Way #27-01
AXA Tower
Singapore 068811

Attn: Motor Claims Department

Dear Sir / Madam

**TRAFFIC ACCIDENT ALONG BLOCK D CARGO AGENT BUILDING
INVOLVING GBC8263R AND PA9438S ON 11/12/2017**

We/I, **Messers Stve Pte Ltd** (Nric / ROC No: **198703585C**), the registered owners of m/vehicle – **GBC8263R** at all material times of the above accident. Our/my vehicle was surveyed by "AXA" authorized appraiser and we/I based our/my claims on his recommendation for **S\$3,400-00** being the repair for **03** Days (Strictly on a Without Prejudice Basis).

We/I have ascertained that you were the insurers of the driver of m/vehicle **PA9438S** when the same was involved in the aforesaid accident with our/my m/vehicle – **GBC8263R**.

We/I whereby you are the insurers of m/vehicle **PA9438S** and the driver / owner was caused solely by the negligence of your insured and as a result there of our / my m/vehicle – **GBC8263R** has suffered loss and damage as follows:

(a) Cost of repairs	S\$	3,400-00
(b) LOU for pre-repair notice 02 days @ S\$80-00		160-00
(c) LOU Fee for 03 days @S\$80-00		240-00
(d) GIA / LTA search fee		5-35

Total Amount

S\$ 3,805-35

We/I enclose herewith copies of the supporting documents for vehicle no. **GBC8263R** as follows:-

- (i) Motor Accident Report;
- (ii) Repair Invoices;

Kindly look into the matter and let us/me hear from you on the settlement of our / my claims as soon as possible.

Please remit us/me your settlement sum in favor of **M/s Liu's Brother Auto Engineering Workshop**. Forward the cheque to No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883.

Thank you.

Yours faithfully,

The owner of m/vehicle **GBC8263R**
Messers Stve Pte Ltd
cc. Liu's Bro Auto Engrg Ws



22 October 2018

SATS AIRPORT SERVICES PTE LTD

30 Airline Road
Singapore Changi Airport
Singapore 819830

Dear Sir/ Mdm

OUR REF : CC4/AXA17023696/Uja3

YOUR REF : PA 9438S

**ACCIDENT INVOLVING PA 9438S AND GBC 8263R ALONG ALPS AVE ON
11.12.2017**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Singapore Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s Liu's Brother Auto Engineering Workshop acting on behalf of the owner of GBC 8263R against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that both vehicles collided when making a turn. As such, we cannot be absolved from liability.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

There is an excess of \$ 1,500.00 on Third Party claims under your policy. Please make a cheque payment of \$ 1,500.00 payable to "AXA Insurance Singapore Pte Ltd" with your vehicle registration number and the date of accident indicated on the back of your cheque and mail to AXA Insurance Singapore Pte Ltd.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to joyirene@lkkauto.com within 10 days from the date of this letter **if not**



provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2096 or email us at joyirene@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely

Joy Irene

Case Handler

DID: 6841 2409

FAX: 6741 4108

Email: joyirene@lkkauto.com

c.c. AXA Insurance Singapore Pte Ltd (AXA)
(Motor Claims Dept)

Authorization To Act

Attn: Motor Claims Department

AXA Insurance Singapore Pte Ltd

8 Shenton Way #27-01

AXA Tower

Singapore 068811

I / We, Messers Stve Pte Ltd ("the third party claimant") of No. 18 Tuas Avenue 10 Singapore 639142 (address), owner of GBC8263R (vehicle no.) hereby authorize Liu's Brother Auto Engineering Workshop ("the workshop") to act for me / us with respect to my / our claim for repair costs and / or rental and / or loss of use ("claim") for my / our vehicle no. PA9438S that was damaged pursuant to the accident which occurred on 11/12/2017 (date) along Block D Cargo Agent Building (location) involving PA9438S ("the accident").

I / We further authorize the workshop to settle my / our above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my / our claim with payment cheque / s being made in favour of the workshop.

I / We further acknowledge that any settlement the workshop may reach on my / our behalf is on a without prejudice and without admission of liability basis insofar as the driver / owner / insurers of the other vehicle / s is concerned.

Dated this 5th day of January (month) 20 19 (year)

3rd Party Claimant:

Signature: 

Name:

Stve Pte Ltd

Address:

No. 18 Tuas Avenue 10

Singapore 639142

Nric/ROC No: 198703585C

Workshop:

Signature: 

Name:

Liu's Brother Auto Engrg Workshop

Address:

1 Kaki Bukit Avenue 6 #01-01

AutoBay @ Kaki Bukit

Singapore 417883

ROB No:

53291793J



redefining / insurance

CLAIM REF : C0462806
INSURED : SATS AIRPORT SERVICES PTE LTD

DISCHARGE VOUCHER

We/I STVE PTE LTD CO REG NO. 198703585C hereby agree to accept the sum of dollars [ONE THOUSAND NINE HUNDRED FIVE AND CENTS THIRTY FIVE ONLY.] (\$1,905.35) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their insured or the driver of motor vehicle no. [PA 94385] as a result of an accident along [BLK D CARGO AGENT BLDG/ALPS AVE] on [11/12/2017] of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. [GBC 8263R].

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. [PA 94385] in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. [PA 94385]

Dated this 5th day of January 2018

Claimant's Signature	: <u>STVE PTE LTD</u>
NRIC no./ Company Stamp	: <u>CO REG NO. 198703585C</u>
Occupation/ Business	: _____
Address	: <u>No. 18 Tuas Avenue 10 Singapore 639142</u>
Telephone No.	: _____
Witness's Name	: <u>Low Siew Yian</u> <u>05/01/2019</u>
Witness's Signature	: _____
Witness's NRIC No.	: <u>S1543134B</u>



LIU'S BROTHER AUTO ENGINEERING WORKSHOP

No. 1, Kaki Bukit Avenue 6 #01-01, Auto Eng @ Kaki Bukit Singapore 417901

MOB No: 93297051, Tel: 6753 1719 - 721 Fax: 6754 9716 Email: Sales@lbae.com

Invoice/Ref No: GBC8263R171211

Final Bill

Customer

Name: AXA Insurance Singapore Pte Ltd
Address: Motor Claims Department
8 Shenton Way #27-01
AXA Tower Singapore 068811

Date: 02-02-18
Vehicle No: GBC8263R
Model/Make: Toyota Hiace
Manual

Item No.	Descriptions Of Parts	Original Quotation / Estimation	Revised Quotation / Cost Of Repair
1	Front Lh Door	\$ 1,568.80	\$ -
2	Door Rubber	\$ 245.70	\$ -
3	Door Glass	\$ 508.50	\$ -
4	Door Glass Outer Moulding	\$ 172.45	\$ -
5	Door Side Mirror	\$ 845.10	\$ -
6	Head Lamp	\$ 930.70	\$ -
5	Head Lamp Clip 1 set	\$ 65.00	\$ -
7	Bumper	\$ 796.80	\$ -
7	Bumper Clips 1 set	\$ 48.00	\$ -
8	Bumper Bracket	\$ 215.60	\$ -
9	"Corporate" Advertisement Sticker	\$ 300.00	\$ -
10	Door "ROC" Sticker	\$ 50.00	\$ -
			SN
	To check all wiring & electrical component for proper function	\$ 50.00	\$ -
	Labor for Panel Beating, Cut, Weld, Straighten & Replacing Parts Etc	\$ 400.00	\$ -
	To putty & spray painting & including touch up paint on accident affected areas	\$ 400.00	\$ -
	To apply Rust Proofing, reseal tuff-coating treatment on accident area	\$ 80.00	\$ -
	To remove, replace and transfer door panel, fitting and mechanisms	\$ 80.00	\$ -

Total Parts & Labour of estimate for damaged vehicle \$ 6,756.65

Total amount in Lump Sum Basis for repaired vehicle \$ 3,400.00

SDLS: Three Thousand Four Hundred Only



M/s Liu's Brother Auto Engrg Wks

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 12 Dec 2017 / 16:10:00

Receipt Date/Time : 12 Dec 2017 / 16:09:34

Tax Invoice/Receipt

Receipt No. : ITNET-00000-171212-001628

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - PA9438S As at 11 Dec 2017/16:30:00 Insurance Co: AXA INSURANCE PTE LTD				
1	Insurance Enquiry - PA9438S Enquiry Fee 20171212160835504053	5.00	0.35	5.35
Sub-Total		5.00	0.35	5.35
Total Before Rounding		5.00	0.35	5.35
Rounding Difference				0.00
Total Amount Payable				5.35
Paid By				
	xxxxxxxxxxxx4559		Credit Card: Visa /MasterCard	5.35
Total				5.35
Cash Change				0.00
Tendered Amount				5.35
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Pending Driver License

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	12 Dec 2017		13 Dec 2017 13:23 Edit Adj Rpt	S\$3,400.00 Edit Estimates	S\$3,400.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by Insurer]									
Insured:	SATS AIRPORT SERVICES PTE LTD , Co. Reg. No.: 198500561R								
Main Claimant:	STVE PTE LTD , Co. Reg. No.: 198703585C								
Vehicle Reg. No.:	GBC8263R	Date of Loss:	11/12/2017 16:00 - :59 [48 Months and 5 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / C0462806	Policy/Cover Note No.:	P1491511 (Third Party Only)						
Vehicle Reg. No. (Insured):	PA9438S	Policy No. (Claimant):	D-17087422MFCV						
		Excess:	S\$1,500.00						
Repairer:	Liu's Brother Auto Engineering Workshop (HQ) BLK 1 KAKI BUKIT AVE 6, #01-01 AUTO BAY @ KAKI BUKIT, 417883 Kaki Bukit - Tel:								
Handling Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Vale Oh - 6880 4897]								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 22/12/2017]								
Adj Asg. Remarks:	Kenneth Kong/ Marcus Chua (LKK) as SJE. ARC								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> • AXA_ValeOh (26/11/2018): Re: VL: Re: Alert - Adj Mandate Maintained - GBC8263R - Claim Handler: Vale Oh • AXA_SG (05/11/2018): Alert - Adj Mandate Approved (S\$1905.35) - GBC8263R - Claim Handler: Vale Oh • AXA_SG (31/10/2018): Alert - Adj Mandate Maintained - GBC8263R - Claim Handler: Vale Oh • AXA_SG (23/10/2018): Alert - Adj Mandate Maintained - GBC8263R - Claim Handler: Vale Oh • AXA_SG (28/08/2018): C0462806 - PA9438S - GBC8263R • AXA_SG (29/01/2018): Re: Direct Settlement - Accident Involving PA9438S (O1: AXA - C0462806) and GBC... • AXA_SG (13/12/2017): WP / New TP Assignment - C0462806/P1491511 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*GBC8263R (C0462806)
 [PA94385]
 TP
 STVE PTE LTD
 Dec 11 2017 4:00PM
 [SATS AIRPORT SERVICES PTE LTD]
 Liu's Brother Auto Engineering Workshop

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View	View in Browser	
Letters/Correspondences											1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AXA Insurance Pte Ltd (HQ)							Thumbnail	Print		
1	13/12/17 09:33	Email from TP - Kenneth Kong/ Marcus Chua (LKK) as SJE						1	Load TIF			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print		
1	(Draft)	Third Party Express Settlement - Payment Breakdown						1	Edit			
Assessment Reports											1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print		
1	14/12/17 19:57	Adjuster Immediate Advice						1	Load HTM			
Photos/Images											3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print		
1	22/10/18 15:15	General View						1	Load JPG	<input checked="" type="checkbox"/>		
2	22/10/18 15:15	General View						1	Load JPG	<input checked="" type="checkbox"/>		
3	22/10/18 15:15	General View						1	Load JPG	<input checked="" type="checkbox"/>		
4	22/10/18 15:15	General View						1	Load JPG	<input checked="" type="checkbox"/>		
5	22/10/18 15:15	General View						1	Load JPG	<input checked="" type="checkbox"/>		
6	22/10/18 15:15	General View						1	Load JPG	<input checked="" type="checkbox"/>		
7	22/10/18 15:15	General View						1	Load JPG	<input checked="" type="checkbox"/>		
8	22/10/18 15:15	General View						1	Load JPG	<input checked="" type="checkbox"/>		
9	22/10/18 15:15	General View						1	Load JPG	<input checked="" type="checkbox"/>		
10	22/10/18 15:15	General View						1	Load JPG	<input checked="" type="checkbox"/>		
11	22/10/18 15:15	General View						1	Load JPG	<input checked="" type="checkbox"/>		
12	22/10/18 15:15	General View						1	Load JPG	<input checked="" type="checkbox"/>		
13	22/10/18 15:15	General View						1	Load JPG	<input checked="" type="checkbox"/>		
14	22/10/18 15:15	General View						1	Load JPG	<input checked="" type="checkbox"/>		
15	22/10/18 15:15	General View						1	Load JPG	<input checked="" type="checkbox"/>		
16	22/10/18 15:15	General View						1	Load JPG	<input checked="" type="checkbox"/>		
17	22/10/18 15:15	General View						1	Load JPG	<input checked="" type="checkbox"/>		
18	22/10/18 15:15	General View						1	Load JPG	<input checked="" type="checkbox"/>		
19	22/10/18 15:15	General View						1	Load JPG	<input checked="" type="checkbox"/>		
20	22/10/18 15:15	General View						1	Load JPG	<input checked="" type="checkbox"/>		
21	22/10/18 15:15	General View						1	Load JPG	<input checked="" type="checkbox"/>		
22	22/10/18 15:15	General View						1	Load JPG	<input checked="" type="checkbox"/>		
23	22/10/18 15:15	General View						1	Load JPG	<input checked="" type="checkbox"/>		
24	22/10/18 15:15	General View						1	Load JPG	<input checked="" type="checkbox"/>		
25	22/10/18 15:15	General View						1	Load JPG	<input checked="" type="checkbox"/>		
26	22/10/18 15:15	General View						1	Load JPG	<input checked="" type="checkbox"/>		
27	22/10/18 15:15	General View						1	Load JPG	<input checked="" type="checkbox"/>		
28	22/10/18 15:15	General View						1	Load JPG	<input checked="" type="checkbox"/>		
29	22/10/18 15:15	General View						1	Load JPG	<input checked="" type="checkbox"/>		

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AXA Insurance Pte Ltd (HQ)	Thumbnail	Print
30	22/10/18 15:15	General View		<input checked="" type="checkbox"/>
31	22/10/18 15:15	General View		<input checked="" type="checkbox"/>
32	22/10/18 15:15	General View		<input checked="" type="checkbox"/>
33	22/10/18 15:15	General View		<input checked="" type="checkbox"/>
34	22/10/18 15:15	General View		<input checked="" type="checkbox"/>
35	22/10/18 15:15	General View		<input checked="" type="checkbox"/>
36	22/10/18 15:15	General View		<input checked="" type="checkbox"/>
37	22/10/18 15:15	General View		<input checked="" type="checkbox"/>
38	22/10/18 15:15	General View		<input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AXA Insurance Pte Ltd (HQ)	Thumbnail	Print
1	12/12/17 18:55	EMAIL_ABS		
2	12/12/17 18:55	GBC8263R TP GIA REPORT_ABS		
3	12/12/17 18:55	LTA_ABS		
4	13/12/17 13:13	CI		
5	13/12/17 13:13	Pol Schedule		
6	29/01/18 10:01	PA9438S - INSD GIA Report.PDF		
7	29/01/18 10:01	GBC8263R - TP GIA Report.PDF		

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	15/12/17 10:27	TP ESTIMATE - MARKED		
2	11/04/18 16:32	LTA SEARCH		
3	22/10/18 15:13	DRIVING LICENCE		
4	22/10/18 15:23	IA - FOR QUANTUM MANDATE		
5	11/01/19 15:10	WORKSHOP INVOICE		
6	11/01/19 15:10	AUTHORISATION TO ACT FORM		
7	11/01/19 15:10	DISCHARGE VOUCHER		
8	11/01/19 15:10	LOD		
9	11/01/19 15:10	LETTER TO OI		

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
<div style="border: 1px solid black; width: 100%; height: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer. <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	PA9438S (Insd veh)	Model:	TOYOTA HIACE 3.0 D (M)
	GBC8263R (TP veh)		
Date of Accident:	11/12/2017		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	:	\$	6,756.65	
Final Repair Cost	:	\$	3,400.00	
Loss of Use	:	\$	400.00	5.00 days at \$80.00 per day
Rental (if any)	:	\$	0.00	days
	@50%		1,900.00	
LTA / GIA Search Fee	:	\$	5.35	
Others:	:	\$	0.00	
	:	\$		
Final Settlement Sum	:	\$	1,905.35	
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)				
A) For <u>Non GIA Registered Workshop</u> :		Agreed Liability <u>50</u> (%)		
B) For <u>GIA Registered Workshop</u> :		BOLA Applicable: Yes/ No BOLA Scenario No: _____		
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.				
Remarks _____				

Payment Instruction: Payee's Breakdown			
1)	Liu's Brother Auto Engineering Workshop	:	\$ 1,905.35
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

11 Jan
2019

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA17023696/UJA3Q2
Date: 11/01/2019

REFERENCE

Handling Insurer: AXA Insurance Pte Ltd	Policy No:	P1491511
Claimant Vehicle No : GBC8263R	Insured Vehicle No :	PA9438S
Date of Loss: 11/12/2017	Nature of Claim:	TP
	Claim No:	C0462806

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	GBC8263R	Engine No:	1KD2321956
Make & Model:	TOYOTA HIACE, 3.0 D (M)	Chassis No:	JTFHT02P000122613
Reg. Date:	06/12/2013 (Man. Year: 2013)	Odometer:	57775 km
Colour:	Blue		
Engine Capacity:	2982 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	195 R15	Rear Tyre Size:	195 R15
Front Left Side:	Firenza 6 mm	Rear Left Side:	Firenza 6 mm
Front Right Side:	Firenza 6 mm	Rear Right Side:	Firenza 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,746.65	3,569.84	2,176.81	37.88
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,010.00	700.00	310.00	30.69
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	6,756.65	4,269.84	2,486.81	36.81
Approved Total (Overridden) (S\$)		3,400.00		
Nett Amount (S\$)	6,756.65	3,400.00	3,356.65	49.68
+ Loss of Use (5.0 x S\$80.00/day) (S\$)		400.00		
		(S\$) 3,800.00		
Liab Amount (50.00%) (S\$)		1,900.00		
+ Doc/Search Fee (S\$)		5.35		
Nett Liability (S\$)		1,905.35		

INSPECTION

Date of Assignment:	13/12/2017	
Date Inspected:	13/12/2017 Inspected At:	Lius Brother Auto Workshop (HQ) Liu's Brother Auto Workshop, Blk 1 Kaki Bt Ave 6 #01-01 Auto Bay @ Kaki Bt

Singapore 417883
Singapore 417883

Estimated Period of Repair: 3.0 days

Adjuster: MARCUS CHUA

Manager: Joy Irene Bascao

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	(Last Synchronised: 11 Apr 2018)	
Parts:	N/A	TOYOTA HIACE 3.0 D (M) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for GBC8263R)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount	
1	1		*FRONT LH DOOR (CONSISTENT)	Dented	1,568.80 F	*1,568.80 FL	
2	1		*FRONT RH DOOR RUBBER (CONSISTENT)	Not Necessary	245.70 F	*-	
3	1		*FRONT LH DOOR GLASS (CONSISTENT)	Deep Cut	508.50 F	*508.50 FL	
4	1		*FRONT LH DOOR GLASS OUTER MOULDING (CONSISTENT)	Cut	172.45 F	*172.45 FL	
5	1		*FRONT LH DOOR SIDE MIRROR (CONSISTENT)	Broken	845.10 F	*569.90 FL	
6	1		*FRONT LH HEAD LAMP (CONSISTENT)	Cracked	930.70 F	*781.10 FL	
7	1		*SET FRONT LH HEAD LAMP CLIP (CONSISTENT)	Not Necessary	65.00 F	*-	
8	1		*FRONT BUMPER (CONSISTENT)	Deformed / Torn	796.80 F	*562.10 FL	
9	1		*SET FRONT BUMPER CLIPS (CONSISTENT)	Necessary	48.00 F	*48.00 FL	
10	1		*FRONT BUMPER BRACKET (CONSISTENT)	Cracked	215.60 F	*215.60 FL	
11	1		*FRONT CORPORATE ADVERTISEMENT STICKER (CONSISTENT)	Necessary	300.00 FS	*220.00 FS	
12	1		*FRONT DOOR ROC STICKER (CONSISTENT)	Necessary	50.00 FS	*30.00 FS	
					Sub Total (\$\$)	5,746.65	4,676.45
					- List Item Discount on L Items 0.00/25.00% (\$\$)	0.00	1,106.61
					Total Parts (\$\$)	5,746.65	3,569.84

F=Franchise part. S=SpcNett. L=ListItemDisc

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO CHECK ALL WIRING & ELECTRICAL COMPONENT FOR PROPER FUNCTION	New	50.00	20.00
2	LABOR FOR PANEL BEATING ,CUT ,WELD ,STRAIGHTEN & REPLACING PARTS ETCS	New	400.00	300.00
3	TO PUTTY & SPRAY PAINTING & INCLUDING TOUCH UP PAINT ON ACCIDENT AFFECTED AREAS	New	400.00	300.00
4	TO APPLY RUST PROOFING ,RESEAL TUFF -COATING TREATMENT ON ACCIDENT AREA	New	80.00	30.00
5	TO REMOVE,REPLACE AND TRANSFER DOOR PANEL,FITTING AND MECHANISMS	New	80.00	50.00
Gross Labour Cost (S\$)			1,010.00	700.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >