

COMFORTDELGRO ENGINEERING

Our Ref : T 1217 / SHC3901U / CL(st)
Your Ref :
Date : 21-Dec-17

AIG ASIA PACIFIC INSURANCE PTE LTD
CHARTIS Buliding

78 Shenton Way

#07-16

Singapore 079120

Attn : Motor Claims Department WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHC3901U YOUR INSURED SLN4989E
AND OTHER ON 10.12.17

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : **SHC3901U** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **SLN4989E** we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 2,245.93
2	3 days Loss of Rental @ \$ 129.28 per day	\$ 387.84
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fees	\$ 5.35
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation	\$ -
Sub Total :		\$ 2,639.12

HIRER'S CLAIM

7	3 days Loss of Income @ \$ 80.00 per days	\$ 240.00
Total Claims :		\$ 2,879.12

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 6 pcs.
b) LTA search slip/s of : SLN4989E
c) GIA / Police report/s of : SHC3901U
d) Letter of authority from owner / hirer / operator
(X) Photograph/s of Accident Scene () Certificate of Insurance
() Witness statement/s (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 578701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 758732

A member of

COMFORTDELGRO





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG17023694/K1za3

20/12/2017

SIOW HOON NEO JACLYN

Blk 102 Ang Mo Kio Ave 3

#07-1423

Singapore 560102

Dear Sir/Madam,

ACCIDENT INVOLVING SLM 4989E & SLN 4989E ON 10/12/2017

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Zayer

DID: 6841 2409

FAX: 6741 4108

Email: zayer@lkkauto.com

Case Handler

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONGi 40 SHC3901U , **SLN 4989E**
ECP TWDS CHANGI AIR PORT T 2

ON 10-Dec-17 22:40

I / We

LOW KOK CHIN

(Hirer) NRIC No.: **S1304738C**

and/or

(Relief) NRIC No.:

Taxi Number

SHC3901U

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

11-Dec-2017Name of Hirer
Hirer NRIC**LOW KOK CHIN**
S1304738C

Signature :



Address

226 PASIR RIS STREET 21 #11-86
510226

Contact No.

90016736Name of Relief
Relief NRIC**Lee Chew Huat**
S17315431

Signature :



Address

Contact No.

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **\$2,780.00** (Global Sum) for vehicle no. **SHC 3901U** that was damaged pursuant to the accident which occurred on **10/12/2017** (date) along **ECP TWDS CHANGI AIRPORT T 2** (location) involving vehicle no/s **SLN 4989E**

This is pursuant to the inspection conducted on **12/12/2017** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no **SHC 3901U** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 3901U** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this _____ (day) of 11 JAN 2018 (month) 20____ (year)



Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
205 BRADDELL ROAD
SINGAPORE 579701

Signed by "the workshop" (with chop)

Please forward your cheque made payable to:-
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHC3901U

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
11.02.2015

CHASSIS CODE
KMHLB41UMFU064635

INV. NO/DATE
91347211 20.12.2017

JOB NO.
305096851

ODMETER READING

DATE/TIME IN
11.12.2017 08:10

Description : 3P 10.12.2017

S/No	Part No.	Qty	Unit Price	%Disc	Net
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PART REQUISITION

0001	04-01-0103-0726	140VC GLASS-FR DR WINDOW	1	379.55	20.00	303.64
0002	04-01-0103-0818	140VC W/STRIP ASSY-FR DR	1	63.70	20.00	50.96
0003	04-01-0103-0600	140VC MIRROR ASSY-O/S RKA	1	980.50	20.00	784.40
SUB-TOTAL:			:	1,139.00		

JOB NATURE

0001	L	PANEL BEATING	400.00	400.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	540.00	540.00
0003	17-01	CHECK ALL LIGHTING	20.00	20.00
SUB-TOTAL:			:	960.00

1. Whilst taking all reasonable precautions, we accept no liability for damage to or loss of property belonging to customers and vehicles are driven and parked at customer's risk.

2. CUSTOMERS SHALL INSURE THEIR VEHICLES IMMEDIATELY ON DELIVERY AND SHALL NOTIFY US WITHIN 14 DAYS OF ANY LOSS OR DAMAGE TO THE VEHICLE. IF NO NOTICE IS GIVEN TO THE COMPANY OF ANY LOSS OR DAMAGE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN DESTROYED IN GOOD ORDER.

3. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID OR ON THE DUE DATE OF PAYMENT (I.E. AFTER 15 DAYS FROM THE DUE DATE FOR THE PERIOD OF DEFAULT).

4. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91347211	2,245.93	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHC3901U

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
11.02.2015

CHASSIS CODE
KMHLB41UMFU064635

INV. NO/DATE
91347211 20.12.2017

JOB NO.
305096851

ODMETER READING

DATE/TIME IN
11.12.2017 08:10

Items total	2,099.00
Add GST @ 7.000 %	146.93
Invoice amount	2,245.93

Issued by : KATHERINETAN 20.12.2017 14:18:00
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

1) WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR OTHER INCIDENTS RELATING TO CUSTOMER'S VEHICLES AND EQUIPMENT AND PARTS BY OWNERS' RISK.
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL, WITHIN 7 DAYS FROM DATE OF DELIVERY AND NOTICE IN WRITING TO THE COMPANY OF ANY GUARANTEE DEFECTS. THE VEHICLE WILL BE DEEMED TO HAVE BEEN PLACED IN GOOD ORDER.
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON ALL TAXES TO BE PAID BY CUSTOMER. SUCH INTEREST AND CHARGES TO BE PAID BY THE CUSTOMER AND NOT PAID ON THE DATE OF PAYMENT. (LATE) AFTER 30 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFAULT.
4) PLEASE EXAMINE THE INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE INVOICE WILL BE DEEMED TO BE CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91347211	2,245.93	

Our Ref: CT17120330

Date: 19 December 2017



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	10/12/2017 @ 22:40 hrs
ALONG	ECP TWDS CHANGI AIR PORT T 2
INVOLVING	SLN4989E

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC3901U** (the "Taxi"). The Taxi was hired to **LOW KOK CHIN IC NO S1304738C** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$129.28** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Executive, Fleet Safety

This is a computer generated letter. No signature is required.

SH-639014

DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE
				FROM	TO	
6/12/17	lee	422405	432	1915	0600	
7/12	RICW	423083	277	0715	1724	
7/12	lee	424117	437	1945	0600	
8/12/17	LOW	424377	260	0710	1714	
8/12/17	lee	424830	452	1945	0600	
9/12/17	LOW	425057	227	0800	1724	
9/12/17	lee	425461	404	2200	0630	
10/12/17	LOW	425683	222	0850	1724	
10/12/17	lee	426157	473	1845	0600	
11.12.17	ACCIDENT	/	14	0810	-	
13.12.17	REPAIR	/	0.7	1700	-	

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLN4989E	10 Dec 2017 / 22:40:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)[OK](#)

SUC 39014