

15/2/2010

INS. CASE OWNER:

Ernest

CC 4/AXA170.23689

IR/ja342

LKK:

IDAC:

Surveyor:

RASUL

DOI:

14/12/17

Date / Time:

13/12/17

Registered in Merimen:

12/12/17

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHC 5673 P

Claim No.:

C0464492

Name of Insured:

TRANS-CAR SERVICES PTE LTD

Policy No.:

VPX/P1680520

Insured Tel No.:

HP:

Make / Model:

RENAULT LATITUDE - 2.0 L (A)

Excess Sec II :\$

5,000.00

D.O.A.:

10/12/17

Place of Accident:

PTE TOWARDS CHANGI AIRPORT

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: NEO SAY ENG

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

9025 7596

(V/L YES / NO)

Insured Liability:

%

Final ? Yes / No

PA 7145A



INSRS:

WSP: Connect 3

Tel:

Liability: NON-ARC

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

PA 7145E - NBR/INC1301809/41 DOA: 23/09/13
SHC 5673P - CCS/ATG12003492/R02024 DOA: 09/07/12
- CC4/AXA16019306/D23342 DOA: 16/10/16
- NAE016019624/103 DOA: 16/10/16

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

PRELIMINARY ADVICE

Date/Time: 15/12/17

Sent By:

Shirley Hwee

Post-Repair Photos:

Others:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time: 21-2-18

Confirm with:

WINNIE

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

15

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

800. x x

Loss of Rental (LOR):

S\$

(days)

Loss of Use (LOU):

S\$

450 (\$150 x 3 days)

Loss of Income (LOI):

S\$

(\$ x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

1,250. x x

Global Sum S\$:

1150.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

1150.00 - x

Name 1:

CONNECT3

Payee 2: (Strike if N.A.)

S\$

x

Name 2:

x

Payee 3: (Strike if N.A.)

S\$

Name 3:

1000



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/AXA17023689/R1ja3		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 13-12-2017		
		Code : AXA2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHC 5673P	Veh. Inspected	PA 7145A	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	13/12/2017	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	10/12/2017	Inspection Date	14/12/2017	
Survey held at	CONNECT3 7 OLD TOH TUCK ROAD SINGAPORE 597648			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

CONNECT 3

7 Old Toh Tuck Road Singapore 597648

Tel: (65) 9850-9666 Email: Connect3winnie@gmail.com

R o c : 5 3 3 6 0 0 6 1 L

QT17/PA7145E/TPC-108

AXA Insurance Singapore Pte Ltd
8 Shenton Way, #27-01 AXA Tower
Singapore 068811

QUOTATION

Dear Sir,

Cost of Repair to Vehicle PA7145E

With reference to the above-mentioned, we are pleased to quote as follows:-

No.	DESCRIPTION	QTY	U/PRICE (S\$)	AMOUNT (S\$)
1.	Front bumper	1	1,850.00	1,850.00
2.	Labour charges	1	600.00	600.00
3.	Spray painting	1	1,000.00	1,000.00
SUB-TOTAL				S\$3,450.00

Thank you.

Yours faithfully,



Winnie Chai
HP: 9850-9666

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Rasul

Hp 90010068

3 days

14/12/17 P1045

Reay after repair

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AXA Insurance Pte Ltd
8 Shenton Way #24-01
AXA Tower
Singapore 068811

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Tan Kwee May

Date: 15 Dec 2017

Preliminary Advice

Insured Vehicle No	: SHC5673P	Accident Date	: 10/12/2017
TP Vehicle No	: PA7145A	Assignment Date	: 12/12/2017
Make	: KING LONG XMQ6110K	Est. Duration of Repair	: 3 days
Date of Inspection	: 14/12/2017		
Inspection At	: Connect3 (HQ) 7 Old Toh Tuck Road Singapore 597648		

Point of Impact / General Description of Damages

The vehicle sustained impact / damagesO/S front.... portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	3,450.00
Revised Amount	:S\$	800.00
Check Items (Estimated)	:S\$	0.00
Total	:S\$	800.00

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- () The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : We have not authorized repairs.



7 Old Toh Tuck Road

Singapore 597648

UEN no: 53360061L

HP: (+65) 9850-9666 Email: Connect3winnie@gmail.com

Your Ref: Pls advise

19 December 2017

AXA Insurance Singapore Pte Ltd
8 Shenton Way, #27-01 AXA Tower
Singapore 068811

Dear Sir,

**TO PROPOSE A CLAIM OF AN ACCIDENT INVOLVING PA7145E & SHc5673P
ON 10/12/2017.**

We refer to the above, we are authorized by Cititrans Transit Pte Ltd owner of vehicle no PA7145E to negotiate and settle the claim on his behalf.

We hereby quantify our claim as follows:-

1) Repair Cost	S\$	800.00
2) Loss of Use @ \$150.00 X 03 days	S\$	450.00

Total	S\$	1,250.00
--------------	------------	-----------------

We enclosed a copy of each of the following for your consideration:

- 1) Repair Bill inv: 143
- 2) Motor Accident report of vehicle no.PA7145E
- 3) Letter Authorization (original available upon request)
- 4) Insurance Certificate
- 5) Vehicle registration card
- 6) Pre repair inspection (done by Rasul LKK on 14/12/17)

Kindly acknowledge receipt of the above said documents and hope to receive your favourable reply ASAP.

Thank you.

Yours sincerely

Winnie Chai
HP: 9850-9666



...CLAIM SUBFOLDER...(Pending for Survey Report)

Proceed Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	12 Dec 2017		12 Dec 2017 16:42 Edit Adj Rpt	S\$800.00 Edit Estimates	S\$800.00 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K		
Main Claimant:	CITIRANS BUS TRANSIT PTE. LTD., Co. Reg. No.: 200411000G		
Vehicle Reg. No.:	PA7145A	Date of Loss:	10/12/2017 19:00 - :59
Claim Type:	TP / C0464492	Policy/Cover Note No.:	P1680520 (Third Party Only)
Vehicle Reg. No. (Insured):	SHC5673P	Policy No. (Claimant):	5079664408-01
		Excess:	S\$5,000.00
Repairer:	Connect3 (HQ) 7 Old Toh Tuck Road, 597648 Bukit Batok - Tel: 98509666		
Handling Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Cynthia Loh - 68804843]		
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 21/12/2017]		
Driver/Custodian (Insured):	NEO SAY ENG (), NRIC: S0229886D		
Adj Asg. Remarks:	arc - no		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- AXA_SG (21/02/2018): Alert - Adj Mandate Approved (S\$1250.00) - PA7145A - Claim Handler: Cynthia Loh
- AXA_SG (25/01/2018): TP settlement - C0464492/P1680520
- AXA_SG (12/12/2017): WP / New TP Assignment - /P1680520

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***PA7145A (C0464492)**
[SHC5673P]
TP
CITIRANS BUS TRANSIT PTE. LTD.
Dec 10 2017 7:00PM
[TRANS-CAB SERVICES PTE LTD]
Connect3

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)

View [View in Browser](#) ▼

Letters/Correspondences			1 per page ▼	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown	 Edit	
Assessment Reports			1 per page ▼	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	15/12/17 18:04	Adjuster Immediate Advice	 Load HTM	
Photos/Images			3 per page ▼	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	31/01/18 12:03	Odometer Reading	 Load JPG	☒
2	31/01/18 12:03	Chassis Number	 Load JPG	☒
3	31/01/18 12:03	General View	 Load JPG	☒
4	31/01/18 12:03	General View	 Load JPG	☒
5	31/01/18 12:03	General View	 Load JPG	☒
6	31/01/18 12:03	General View	 Load JPG	☒
7	31/01/18 12:03	General View	 Load JPG	☒
8	31/01/18 12:03	General View	 Load JPG	☒
9	31/01/18 12:03	General View	 Load JPG	☒
10	31/01/18 12:03	General View	 Load JPG	☒
11	31/01/18 12:03	General View	 Load JPG	☒
12	31/01/18 12:03	General View	 Load JPG	☒
13	31/01/18 12:03	General View	 Load JPG	☒
14	31/01/18 12:03	General View	 Load JPG	☒
15	31/01/18 12:03	General View	 Load JPG	☒
16	31/01/18 12:03	General View	 Load JPG	☒
Documentation			1 per page ▼	☒
No	Finalized On	AXA Insurance Pte Ltd (HQ)	Thumbnail	Print
1	12/12/17 14:05	EMAIL	 Load PDF	
2	12/12/17 14:05	ESTIMATE & GIA REPORT	 Load PDF	
3	25/01/18 14:42	Singapore Accident Statement - SHC5673P / INSD	 Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	25/01/18 11:38	TP ESTIMATE- MARKED	 Load PDF	
2	31/01/18 11:56	LETTER TO INSURED	 Load PDF	
3	31/01/18 13:12	FINAL REPAIR BILL	 Load PDF	
4	13/03/18 11:01	AUTHORISATION TO ACT	 Load PDF	
5	13/03/18 11:01	DISCHARGE VOUCHER	 Load PDF	
6	13/03/18 11:01	LOD	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

Reset

Save

Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SHC5673P (Insd veh)	Model:	KING LONG XMQ6900K 6.7 (A)
	PA7145A (TP veh)		
Date of Accident:	10/12/2017		

Global Sum Settlement	:	[X]	Yes	[]	No	
Repair Estimate	:	\$				3,450.00
Final Repair Cost	:	\$				1,150.00
Loss of Use	:	\$				3.00 days at \$150.00 per day
Rental (if any)	:	\$				days
LTA / GIA Search Fee	:	\$				
Others:	:	\$				
	:	\$				
Final Settlement Sum (GLOBAL SUM)	:	\$				1,150.00

Is Third Party Workshop GIA Registered?	[]	YES	[X]	NO	(Kindly indicate below)
A) For <u>Non GIA Registered Workshop</u> :		Agreed Liability _____ 100 _____ (%)			
B) For <u>GIA Registered Workshop</u> :		BOLA Applicable: Yes/ No BOLA Scenario No: _____			
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)			
<i>* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.</i>					
Remarks _____					

Payment Instruction: Payee's Breakdown			
1)	Connect3	: \$	1,150.00
2)		: \$	

NUR SHAQILAH BTE ABDOL WAHAB

LKK Auto Consultants Pte Ltd

13 Mar
2018

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA17023689/R1JA3S2

Date: 13/03/2018

REFERENCE

Handling Insurer:	AXA Insurance Pte Ltd	Policy No:	P1680520
Claimant Vehicle No :	PA7145A	Insured Vehicle No :	SHC5673P
Date of Loss:	10/12/2017	Nature of Claim:	TP
		Claim No:	C0464492

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	PA7145A	Engine No:	21804199
Make & Model:	KING LONG XMQ6900K, 6.7 (A)	Chassis No:	LKLR1DSC67B201456
Reg. Date:	31/12/2007 (Man. Year: 2007)	Odometer:	561986 km
Colour:	Silver		
Engine Capacity:	6700 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Fair	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	275/70 R22.5	Rear Tyre Size:	275/70 R22.5 (D)
Front Left Side:	Pirelli 8 mm	Rear Left Side:	Pirelli 8/8 mm
Front Right Side:	Pirelli 8 mm	Rear Right Side:	Pirelli 8/8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,850.00	0.00	1,850.00	100.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,600.00	800.00	800.00	50.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	3,450.00	800.00	2,650.00	76.81
+ Loss of Use (3.0 x S\$150.00/day) (S\$)		450.00		
Nett Liability (S\$)		1,250.00		
Global Sum Settlement (S\$)		1,150.00		

INSPECTION

Date of Assignment:	12/12/2017		Connect3 (HQ)
Date Inspected:	14/12/2017	Inspected At:	7 Old Toh Tuck Road
			Singapore 597648
Estimated Period of Repair:	3.0 days		

Adjuster: MOHD RASUL

Manager: Joy Irene Bascao

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=gen_printprt&caseid=665521&extid=259170&CFID=30170943&CFTOKEN=

SPECIAL REMARKS

Please note that post-repair photos are not include, as the TP repairer did not notify us before releasing the vehicle - even though we had informed them at the point of inspection.

REPAIR DETAILS

Reference

Part Source: (Last Synchronised: 13 Mar 2018)

Parts: N/A KING LONG XMQ6900K 6.7 (A) (Model not available in database)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for PA7145A)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER (CONSISTENT)	Repair	1,850.00 F	*- F
				Total Parts (S\$)	1,850.00	0.00

F=Franchise part.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR CHARGES.	New	600.00	300.00
2	SPRAY PAINTING.	New	1,000.00	500.00
Gross Labour Cost (\$\$)			1,600.00	800.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >