

INS. CASE OWNER:

Cynthia

CC 3 ASM  
AXA1702 3684, F632LKK:  
IDAC:

Surveyor:

Esc

DOI:

ASSIGNMENT

12/11/14  
(TUS)

Date / Time:

11/11/14

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLJ 7522U

Claim No.:

97MOUGES 1 2028

Name of Insured:

TAN SWEE LEONG

Policy No.:

17A1482111

Insured Tel No.:

HP: 97604472

Make / Model:

NISSAN

Excess Sec II :\$S

D.O.A: 01/11/14

Place of Accident:

JUNE OF LANTONMENT ROAD

Is driver the owner?

(YES / NO)

Nature of Accident:

KEPPEL VIADUCT

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SHC 5629T



INSRS:

WSP:

Tel:

Liability:

RMKS:

TRANS

Cnb  
(rec)

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

15/11/14  
UNT

SHC 5629T - 6

SLJ 7522U - 11/11/14 (11/11/14)

Smart claim

"No obvious evidence."

23/11/18 @ 3:50pm Called OI, Mr Tan. confirm accident.  
Both parties turning. No video/evidence.  
Advised him it is 100% case. He agreed  
to let insurance settle & aware NCD  
issue.

13/11/18 - DV sent RECEIVED 20 NOV 2018

16/11/18 - File pass to Shu Pei to close.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

11/11/14

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mute/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

14/11/14

Sent By:

bm

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

50

(Agreed / Assessed) BOLA S/N No.:

N/A

If NO or B 28, Ass. Lia:

Repair Cost:

SS

3312.00

SS

1658.50

Loss of Rental (LOR):

SS

300.38

SS

152.19

(34 days)

x \$101.46

Loss of Use (LOU):

SS

75.00

SS

75.00

(\$50 x 3 days)

Loss of Income (LOI):

SS

150

SS

75.00

(\$50 x 3 days)

LOR only

LOU only

LOR + LOU

LOR + LOI

LOR + LOI

(Tick only one)

G.A. LTA Search

SS

5.35

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost:

SS

Total:

SS

1891.00

Global Sum SS:

1891.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

1891.00

Name 1:

Trans-cab &amp; Auto Services Pte Ltd.

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

COPY SENT

ASS. REC. BY:

REF: AXA

Kennerth

# ASSIGNMENT

From: Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop n/s

of

Insured:

Policy No.

Claims No.

Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 02 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: 51K 56297 Yr Regn: 11, 14

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Renault Latitude c.c. 1995

Colour: n. white 1995 A/C: Insured / Std / NI / NA

Sp. Reading: 499663 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: VI/ABLISAUC 279628

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 215/60R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front Rear

R/Bal. 5 mm R/Bal. 6 mm

L/Bal. 5 mm L/Bal. 6 mm

D.O.A. 9/12/17 D.O.I. 12/12/17

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S 134

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

13/12 file pass to Catherine

4 11/12/17 83100

US \$31W (Red \$35184.98/9240)

Date/Time, File Pass to?

☐ : Prel. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

\_\_\_\_ S + RS \_\_\_\_ St

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$

Add Fee: ☐ : Site Insp (\$

☐ : Interview (\$

☐ : Tech Invs (\$

☐ : Weekend (\$



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC3/AXA17023684/Kpb3	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811			Date : 13-12-2017	
			Code : AXA2	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SLJ 7522U	Veh. Inspected	SHC 5629T	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	13/12/2017	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	09/12/2017	Inspection Date	12/12/2017	
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO.2 ANG MO KIO ST 63 SINGAPORE 569111			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

**TRANS-CAB AUTO SERVICES PTE LTD**

NO.2 ANG MO KIO ST63 SINGAPORE 569111

TEL NO. 6287 6666 FAX NO. 6257 1330

CO/GST REG NO. 201019626G

**SHC5629T - AXA**

AAD1712-087

*Not Authored  
21 Dec @ 310cl*

Vehicle No.:

Chassis No.:

Vehicle Make:

Vehicle Model:

Date of Accident :

Third Party Insurer :

**SHC5629T - CANDY**

VF1ABL15AUC279628

RENAULT

LATITUDE

09.12.2017

**AXA****PART****LIST**

1	1	BUMPER COVER FRT	\$	<i>Bu</i> 1,259.42 ✓
2	1	BUMPER ABSORBER FRT	\$	<i>SL</i> 394.68 X
3	1	BUMPER BEAM FRT	\$	<i>R</i> 914.08 X
4	1	BUMPER SPOILER FRT	\$	<i>SL</i> 181.75 X
5	1	BUMPER GRILLE LOWER FRT	\$	<i>SL</i> 266.80 X
6	1	BUMPER FOG LAMP GRILLE RH	\$	<i>SL</i> 207.22 X
7	1	BUMPER RETAINER FRT RH	\$	<i>SL</i> 151.41 X
8	1	BUMPER BRACKET FRT RH	\$	<i>R</i> 181.75 X
9	1	HEADLAMP RH	\$	<i>SL</i> 1,184.43 ✓
10	1	HEADLAMP PANEL FRT RH	\$	<i>R</i> 152.15 X
11	1	FENDER PANEL FRT RH	\$	<i>Bu</i> 783.83 ✓
12	1	FENDER INSULATOR RH	\$	<i>SL</i> 130.84
13	1	FENDER BRACKET FRT RH	\$	<i>R</i> 34.14
14	1	WHEELARCH FRT RH	\$	<i>SL</i> 278.84
15	1	WIPER RESERVOIR	\$	<i>SL</i> 348.25
16	1	WIPER RESERVOIR NECK	\$	<i>SL</i> 136.11
17	1	WIPER RESERVOIR MOTOR	\$	<i>SL</i> 270.06
18	1	RADAITOR GRILLE	\$	<i>SL</i> 1,707.78
19	1	RADAITOR GRILLE BADGE 'RENAULT'	\$	<i>SL</i> 173.36
20	1	RADAITOR GRILLE FRAME	\$	<i>SL</i> 1,353.75
21	1	FRAME FULL SUPPORT PANEL	\$	<i>SL</i> 615.90
22	1	FRAME FULL SUPPORT BRACKET	\$	<i>R</i> 89.79
23	1	BONNET	\$	<i>R</i> 1,941.63
24	1	BONNET HINGE RH	\$	<i>R</i> 348.31
25	1	BONNET STRUT RH	\$	<i>R</i> 88.61
26	1	LOWER ARM RH	\$	<i>SL</i> 685.76
27	1	KUNCKLE ARM RH	\$	<i>SL</i> 846.98
28	1	ABSORBER FRT RH	\$	<i>SL</i> 360.54
29	1	WHEEL HOUSING PANEL FRT RH	\$	<i>R</i> 4,682.09
30	1	DOOR PANEL FRT RH	\$	<i>R</i> 2,844.66
31	1	DOOR HINGE UPPER RH	\$	<i>R</i> 274.50
32	1	DOOR HINGE LOWER RH	\$	<i>R</i> 300.55
33	1	DOOR CHECK FRT RH	\$	<i>SL</i> 194.77
34	1	DOOR MOULDING FRT RH	\$	<i>R</i> 176.82

**TRANS-CAB AUTO SERVICES PTE LTD**

AAD1712-087

NO.2 ANG MO KIO ST63 SINGAPORE 569111

TEL NO. 6287 6666 FAX NO. 6257 1330

CO/GST REG NO. 201019626G

SHC5629T - AXA

35	1	DOOR MIRROR RH	\$	1,483.40	}
36	1	DOOR MIRROR GLASS RH	\$	148.20	
37	1	DOOR MIRROR BACK COVER RH	\$	218.46	
38	1	DOOR WHETHERSTRIP FRT RH	\$	474.21	
39	1	DOOR SEAL FRT RH	\$	68.67	
40	1	ROCKER PANEL OUTER RH	\$	987.49	
41	1	DOOR PANEL REAR RH	\$	2,844.66	

<b>TOTAL</b>	\$	29,786.65
<b>10%</b>	\$	2,978.66
	\$	26,807.98

**Specical Nett**

1	1SET	WHEELARCH CLIP FRT RH	\$	66.00	X
2	1SET	FRONT BUMPER CLIP	\$	66.00	✓
3	1	RIM RH FRT	\$	385.00	X
4	1	TYRE RH FRT	\$	330.00	X
5	1	DOOR STICKER "Trans-cab"	\$	80.00	X
6	1	DOOR STICKER "Classic"	\$	30.00	X
7	1	DOOR STICKER "6555-3333"	\$	80.00	X

<b>TOTAL</b>	\$	1,037.00
<b>TOTAL PARTS</b>	\$	27,844.98

To Check Electrical Lighting Concerned. \$ 170.00 201

Panel beating, knocking and straightening the necessary portion, remove and renewal of parts, adjust and realign the same \$ 4,200.00 4001

Towing fees \$ 120.00 X

Putty and spray painting of the affected portion. \$ 4,500.00 4401

To Transfer Of Fender Fittings, Attachments And Perform Water Seepage Test. \$ 170.00 X

To transfer of tire, rim and on wheel balancing. \$ 170.00 X

To check steering geometry and computer wheel alignment \$ 220.00 X

**TRANS-CAB AUTO SERVICES PTE LTD****AAD1712-087**

NO.2 ANG MO KIO ST63 SINGAPORE 569111

TEL NO. 6287 6666 FAX NO. 6257 1330

CO/GST REG NO. 201019626G

**SHC5629T - AXA**To Remove And Refit Front W/Screen Glass To  
Facilitate Bodywork Repair.

\$

170.00 X

To transfer of door fittings, attachment and  
perform water seepage test.

\$

170.00 X

To rust-proofing of the affected areas.

\$

170.00 301

To dismantle and refit front end suspension,  
undercarriage parts, final checking and testing.

\$

380.00 X

**TOTAL \$****10,440.00****Over All Total \$****38,284.98****(PARTS BY PARTS) Repair Days****15 Days**

2 days



## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 23 January 2018 3:58 PM  
**To:** 'jasminetan@transcab.com.sg'; 'Zhe Wei' (zhewei.kek@transcab.com.sg); 'Ng Wai Yin'; claims@transcab.com.sg  
**Subject:** <Request for Evidence> Your ref: SHC 5629T \*Our Ref: CC3/ASM17023684/Kpb3 [ACCIDENT INVOLVING SLJ 7522U(AXA) & SHC 5629T ON 09/12/2017]  
**Attachments:** STATEMENT OF SLJ 7522U.pdf

Your ref: **SHC 5629T**  
Our Ref: CC3/ASM17023684/Kpb3

### WITHOUT PREJUDICE

Dear Sir/Madam,

### ACCIDENT INVOLVING SLJ 7522U(AXA) & SHC 5629T ON 09/12/2017

We refer to the above matter.

Please be informed that liability is unclear. Our insured driver reported that he was turning right at the junction of Cantonment Road and Keppel Viaduct, suddenly he felt an impact on his left side of his car. Attached here with a copy of our insured driver accident report for your easy reference.

Kindly let us have evidences (ie: video footage/ scene photos / PIR) in order for us to look into the matter.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAUTO)

**From:** Ng Wai Yin <waiyin.ng@transcab.com.sg>  
**Sent:** Tuesday, 23 January 2018 5:26 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** 'Jasmine Tan'; 'Zhe Wei'; claims@transcab.com.sg  
**Subject:** RE: <Request for Evidence> Your ref: SHC 5629T (AAD1712-087) \*Our Ref: CC3/ASM17023684/Kpb3 [ACCIDENT INVOLVING SLJ 7522U(AXA) & SHC 5629T ON 09/12/2017]  
**Attachments:** SHC5629T 11.12.2017 - Witness Statement.pdf

WITHOUT PREJUDICE

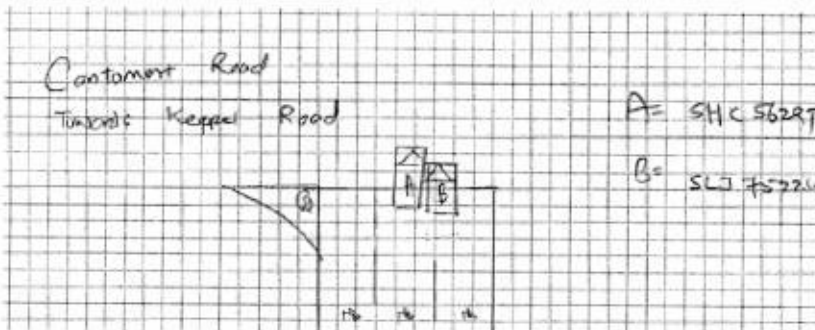
Dear Hsiao Tong

Sorry we do not have video footage for this captioned accident.

However we attach the witness statement for your investigation.

### **Brief Details.**

On 9/12/2017 at 1645hrs, I was stationary on the 2nd lane of a 3 lane road along Cantonment road due to red traffic. I was at the X junction of Cantonment Road and I intend to turn right onto Keppel Road. When the traffic turned green, I proceeded and made the right turn. Suddenly, I felt an impact from the back. Vehicle SLJ7522U which travelling on the 1st lane collided onto the right rear all the way to the front of my vehicle. I suspect that the driver wanted to proceed straight into PSA Gantry and collided onto my vehicle however the driver deny that he wanted to turn right into Keppel Road. One of the passenger in my vehicle complained of giddiness and shoulder pain.



Thank You  
Best Regards,  
Ng Wai Yin  
Finance Department  
TEL: 6603 1265 Ext.308

\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)



### **TRANS-CAB SERVICES PTE LTD**

No. 2 Ang Mo Kio Street 63, Singapore 569111  
Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764  
Website: [www.transcab.com.sg](http://www.transcab.com.sg)

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**From:** Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

**Sent:** Tuesday, 23 January, 2018 3:58 PM

**To:** 'jasminetan@transcab.com.sg' <jasminetan@transcab.com.sg>; 'Zhe Wei' (zhewei.kek@transcab.com.sg) <zhewei.kek@transcab.com.sg>; 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>; claims@transcab.com.sg

**Subject:** <Request for Evidence> Your ref: SHC 5629T \*Our Ref: CC3/ASM17023684/Kpb3 [ACCIDENT INVOLVING SLJ 7522U(AXA) & SHC 5629T ON 09/12/2017]

Your ref: **SHC 5629T**

**WITHOUT PREJUDICE**

Our Ref: CC3/ASM17023684/Kpb3

Dear Sir/Madam,

**ACCIDENT INVOLVING SLJ 7522U(AXA) & SHC 5629T ON 09/12/2017**

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In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Reporting about accident  
at Keppel Road.

We were travelling in Taxi (Just Grab)  
SHC 5629T.

We were in the second lane and turning  
to Keppel Road.

The driver in the first lane (SLJ 7522H)  
cut across and came into our lane  
banging the right side of the Just Grab  
car.

Time this happened was 4:45 pm

On 9th Dec 2017.

I was travelling with my wife and  
daughter who were seated in the back.

My daughter who was seated on the  
back right had a jerk - neck area and  
right hand side.



Mohamed Husain Abdul Khader

S 2186174Z



## <SEEK MANDATE> - S7M005ES [ACCIDENT INVOLVING SLJ 7522U(OI) & SHC 5629T(TP) ON 09/12/2017]

Type

🔔 Question

Message

Liability: 50%. Both parties had given a conflict of verison. No video/ concrete evidence from both parties. Inform OI about third party claim. Agreed to settle and aware NCD issue. We seek your mandate up to 50% - \$1,891.04(all-in). IA with mandate had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 18 Aug 2018

Reply



Auto  
Consultants  
Pte Ltd

Company Registration No. 198607198R

51 TUBI AVENUE, #02-25 PAA TUBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 18.08.2018

### Survey Details:

Date of loss	09.12.2017
Date of appointment	12.12.2017
Date of survey	12.12.2017
Location of survey	TRANS-CAB AUTO SERVICES PTE LTD

### Vehicle Details:

Claim Type:	Third party
Vehicle number	SHC 5629T
Make and Model	Renault Latitude (1995cc)
Date of registration	04.11.2014
Excess	NIL
Market Value	
Parf/COE Rebate	
Nett Loss	

### Repair details:

Initial Estimate	\$ 38,284.98
------------------	--------------

### Proposed/Revised repair cost:

Parts	\$ 2,970.91
Check items (estimate)	NIL
Labour	\$ 890.00
Supplementary	NIL
<b>Total</b>	<b>\$ 3,860.91</b>
<b>Lump Sum(if applicable)</b>	<b>\$ 3,100.00</b>

Number of days for repair	<u>2</u>
---------------------------	----------



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Date: 18.08.2018**

**Remarks:**

*Both parties had given a conflict of verison. No video/ concrete evidence from both parties.*

**Mandate:**

Liability(TP)	50%	
Proposed repair cost (w/GST)	\$ 3,317.00	
Loss of use	NIL	
Loss of rental	\$ 304.38	(3days x \$101.46)
Loss of income	\$ 150.00	(3days x \$50.00)
	\$ 3,771.38	
@ 50%	\$ 1,885.69	
LTA/GIA search fees	\$ 5.35	
Others	NIL	
<b>Proposed Total</b>	<b>\$ 1,891.04</b>	



**Re:RE: <SEEK MANDATE> - S7M005ES [ACCIDENT INVOLVING SLJ 7522U(OI) & SHC 5629T(TP) ON 09/12/2017]**

Type

🔔 Question

Message

MANDATE APPROVED

Reply



## Hsiao Tong (LKKAuto)

---

**From:** Jasmine Tan <jasminetan@transcab.com.sg>  
**Sent:** Monday, 8 October 2018 11:02 AM  
**To:** Hsiao Tong (LKKAuto); 'Ng Wai Yin'  
**Cc:** 'Zhe Wei'; claims@transcab.com.sg  
**Subject:** RE: <Request for Evidence> Your ref: SHC 5629T (AAD1712-087) \*Our Ref: CC3/ASM17023684/Kpb3 [ACCIDENT INVOLVING SLJ 7522U(AXA) & SHC 5629T ON 09/12/2017]

### Without Prejudice

Dear Hsiao Tong

Please proceed to send us the DV.

Thank you  
Best Regards  
Jasmine Tan



### TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111  
Main Line : (65) 6287 6666 Fax Line: (65) 6257 1330  
Direct Line : (65) 6603 1250  
Website: www.transcab.com.sg

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**From:** Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]  
**Sent:** Thursday, 4 October 2018 11:55 AM  
**To:** Ng Wai Yin <waiyin.ng@transcab.com.sg>  
**Cc:** 'Jasmine Tan' <jasminetan@transcab.com.sg>; 'Zhe Wei' <zhewei.kek@transcab.com.sg>; claims@transcab.com.sg  
**Subject:** RE: <Request for Evidence> Your ref: SHC 5629T (AAD1712-087) \*Our Ref: CC3/ASM17023684/Kpb3 [ACCIDENT INVOLVING SLJ 7522U(AXA) & SHC 5629T ON 09/12/2017]

### Without Prejudice

Hi Wai Yin,

We refer to the above matter.

We are of the opinion that this is a case of conflicting versions. There is no concrete evidence (ie: Video footage) yet to support either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation, we propose settlement at a global sum of **\$1,800.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Ng Wai Yin <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>

**Sent:** Tuesday, 23 January 2018 5:26 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** 'Jasmine Tan' <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>; 'Zhe Wei' <[zhewei.kek@transcab.com.sg](mailto:zhewei.kek@transcab.com.sg)>;

[claims@transcab.com.sg](mailto:claims@transcab.com.sg)

**Subject:** RE: <Request for Evidence> Your ref: SHC 5629T (AAD1712-087) \*Our Ref: CC3/ASM17023684/Kpb3 [ACCIDENT INVOLVING SLJ 7522U(AXA) & SHC 5629T ON 09/12/2017]

WITHOUT PREJUDICE

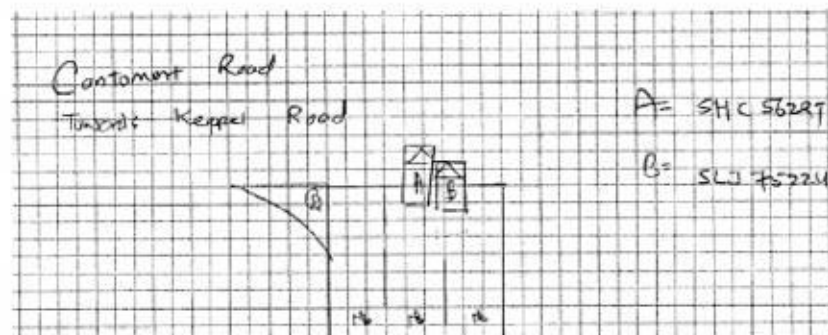
Dear Hsiao Tong

Sorry we do not have video footage for this captioned accident.

However we attach the witness statement for your investigation.

#### **Brief Details.**

On 9/12/2017 at 1645hrs, I was stationary on the 2nd lane of a 3 lane road along Cantonment road due to red traffic. I was at the X junction of Cantonment Road and I intend to turn right onto Keppel Road. When the traffic turned green, I proceeded and made the right turn. Suddenly, I felt an impact from the back. Vehicle SLJ7522U which travelling on the 1st lane collided onto the right rear all the way to the front of my vehicle. I suspect that the driver wanted to proceed straight into PSA Gantry and collided onto my vehicle however the driver deny that he wanted to turn right into Keppel Road. One of the passenger in my vehicle complained of giddiness and shoulder pain.



Thank You  
Best Regards,

Ng Wai Yin  
Finance Department  
TEL: 6603 1265 Ext.308

**\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)**



**TRANS-CAB SERVICES PTE LTD**

No. 2 Ang Mo Kio Street 63, Singapore 569111  
Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764  
Website: [www.transcab.com.sg](http://www.transcab.com.sg)

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**From:** Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]

**Sent:** Tuesday, 23 January, 2018 3:58 PM

**To:** 'jasminetan@transcab.com.sg' <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>; 'Zhe Wei' ([zhewei.kek@transcab.com.sg](mailto:zhewei.kek@transcab.com.sg)) <[zhewei.kek@transcab.com.sg](mailto:zhewei.kek@transcab.com.sg)>; 'Ng Wai Yin' <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>; [claims@transcab.com.sg](mailto:claims@transcab.com.sg)

**Subject:** <Request for Evidence> Your ref: SHC 5629T \*Our Ref: CC3/ASM17023684/Kpb3 [ACCIDENT INVOLVING SLJ 7522U(AXA) & SHC 5629T ON 09/12/2017]

Your ref: **SHC 5629T**

**WITHOUT PREJUDICE**

Our Ref: CC3/ASM17023684/Kpb3

Dear Sir/Madam,

**ACCIDENT INVOLVING SLJ 7522U(AXA) & SHC 5629T ON 09/12/2017**

We refer to the above matter.

Please be informed that liability is unclear. Our insured driver reported that he was turning right at the junction of Cantonment Road and Keppel Viaduct, suddenly he felt an impact on his left side of his car. Attached here with a copy of our insured driver accident report for your easy reference.

Kindly let us have evidences (ie: video footage/ scene photos / PIR) in order for us to look into the matter.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLJ 7522U (Insd veh)	Model:	RENAULT LATITUDE (A)
	SHC 5629T (TP veh)		
Date of Accident:	09/12/2017		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
Repair Estimate	:	\$	40,964.93	
Final Repair Cost	:	\$	3,317.00	
Loss of Token Sum	:	\$	150.00	3 days at \$50.00 per day
Rental (if any)	:	\$	304.38	3 days
	:	\$	1,885.69	@50%
LTA / GIA Search Fee	:	\$	5.35	

Others:	:	\$	
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	:	\$	
Final Settlement Sum (GLOBAL SUM)	:	\$	1,800.00

Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A) For Non GIA Registered Workshop:		Agreed Liability <u>50</u> (%)	
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No:	
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks PLEASE SEND THE CHEQUE PAYMENT TO TRANS-CAB AUTO SERVICES PTE LTD NO.2 ANG MO KIO ST 63 SINGAPORE 569111			

Payment Instruction: Payee's Breakdown			
1)	TRANS-CAB AUTO SERVICES PTE LTD	:	\$ 1,800.00

NUR SHAQILAH BTE ABDOL  
WAHAB

23/11/2018  
Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))




## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC3/ASM17023684/Kpb3s2	
8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811 ATTN: CYNTHIA LOH		Date : 23-11-2018	
		Code : ASM	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
	Insured Veh.	SLJ 7522U	Veh. Inspected
			SHC 5629T
	Policy No.	GA148919/1	Coverage (\$)
			0.00
	Claim No.	S7M005ES	Excess (\$)
			0.00
	Assign From		Assign Date
			12/12/2017
<b>2. Vehicle Particulars &amp; Condition</b>			
	Make & Model	RENAULT LATITUDE (A)	c.c
			1995
	Engine No.	HIDDEN	Year of Reg.
			2014
	Chassis No.	VF1ABL15AUC279628	Colour
			METALLIC WHITE / RED
	Odometer	499663	Steering
			IN ORDER
	Brakes	IN ORDER	Modification
			NIL
	General	GOOD	
<b>3. Conditions of Tyres</b>			
		Size	Make
			Balance
	R/H Front Tyre	215/60R16	LING LONG
			5 mm
	L/H Front Tyre	215/60R16	LING LONG
			5 mm
	R/H Rear Tyre	215/60R16	LING LONG
			6 mm
	L/H Rear Tyre	215/60R16	LING LONG
			6 mm
<b>4. Description of Damages</b>			
THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION.			
DAMAGES SEE DETAILS.			
<b>5. General Information</b>			
	Accident Date	09/12/2017	Inspection Date
			12/12/2017
	Survey held at	TRANS-CAB AUTO SERVICES PTE LTD	
		NO.2 ANG MO KIO ST 63	
		SINGAPORE 569111	
<b>5a. Remarks</b>			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.			
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
<b>5b. Estimate Days of Repair</b>			
	ESTIMATED NORMAL PERIOD FOR REPAIR:		<b>2 Working Days</b>

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

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Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 3

**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 5629T**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>REPLACEMENT OF PARTS</b>			
1	BUMPER COVER FRT (CONSISTENT)	BUCKLED	1,259.42	1,259.42
1	BUMPER ABSORBER FRT (CONSISTENT)	SERVICEABLE	394.68	-
1	BUMPER BEAM FRT (CONSISTENT)	TO REPAIR SEE LABOUR	914.08	-
1	BUMPER SPOILER FRT (CONSISTENT)	SERVICEABLE	181.75	-
1	BUMPER GRILLE LOWER FRT (CONSISTENT)	SERVICEABLE	266.80	-
1	BUMPER FOG LAMP GRILLE RH (CONSISTENT)	SERVICEABLE	207.22	-
1	BUMPER RETAINER FRT RH (CONSISTENT)	SERVICEABLE	151.41	-
1	BUMPER BRACKET FRT RH (CONSISTENT)	TO REPAIR SEE LABOUR	181.75	-
1	HEADLAMP RH (CONSISTENT)	MTG CRACKED	1,184.43	1,184.43
1	HEADLAMP PANEL FRT RH (CONSISTENT)	TO REPAIR SEE LABOUR	152.15	-
1	FENDER PANEL FRT RH (CONSISTENT)	BENT	783.83	783.83
1	FENDER INSULATOR RH (CONSISTENT)	SERVICEABLE	130.84	-
1	FENDER BRACKET FRT RH (CONSISTENT)	TO REPAIR SEE LABOUR	34.14	-
1	WHEELARCH FRT RH (CONSISTENT)	SERVICEABLE	278.84	-
1	WIPER RESERVOIR (CONSISTENT)	SERVICEABLE	348.25	-
1	WIPRE RESERVOIR NECK (CONSISTENT)	SERVICEABLE	136.11	-
1	WIPER RESERVOIR MOTOR (CONSISTENT)	SERVICEABLE	270.06	-
1	RADIATOR GRILLE (CONSISTENT)	SERVICEABLE	1,707.78	-
1	RADIATOR GRILLE BADGE 'RENAULT' (CONSISTENT)	SERVICEABLE	173.36	-
1	RADIATOR GRILLE FRAME (CONSISTENT)	SERVICEABLE	1,353.75	-
1	FRAME FULL SUPPORT PANEL (CONSISTENT)	SERVICEABLE	615.90	-
1	FRAME FULL SUPPORT BRACKET (CONSISTENT)	TO REPAIR SEE LABOUR	89.79	-
1	BONNET (CONSISTENT)	TO REPAIR SEE LABOUR	1,941.63	-
1	BONNET HINGE RH (CONSISTENT)	TO REPAIR SEE LABOUR	348.31	-
1	BONNET STRUT RH (CONSISTENT)	TO REPAIR SEE LABOUR	88.61	-

Report Ref No. CC3/ASM17023684/Kpb3s2





# LKK Auto Consultants Pte Ltd

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Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	LOWER ARM RH (CONSISTENT)	SERVICEABLE	685.76	-
1	KNUCKLE ARM RH (CONSISTENT)	SERVICEABLE	846.98	-
1	ABSORBER FRT RH (CONSISTENT)	SERVICEABLE	360.54	-
1	WHEEL HOUSING PANEL FRT RH (CONSISTENT)	TO REPAIR SEE LABOUR	4,682.09	-
1	DOOR PANEL FRT RH (CONSISTENT)	TO REPAIR SEE LABOUR	2,844.66	-
1	DOOR HINGE UPPER RH (CONSISTENT)	TO REPAIR SEE LABOUR	274.50	-
1	DOOR HINGE LOWER RH (CONSISTENT)	TO REPAIR SEE LABOUR	300.55	-
1	DOOR CHECK FRT RH (CONSISTENT)	SERVICEABLE	194.77	-
1	DOOR MOULDING FRT RH (CONSISTENT)	TO REPAIR SEE LABOUR	176.82	-
1	DOOR MIRROR RH (CONSISTENT)	SERVICEABLE	1,483.40	-
1	DOOR MIRROR GLASS RH (CONSISTENT)	SERVICEABLE	148.20	-
1	DOOR MIRROR BACK COVER RH (CONSISTENT)	SERVICEABLE	218.46	-
1	DOOR WEATHERSTRIP FRT RH (CONSISTENT)	SERVICEABLE	474.21	-
1	DOOR SEAL FRT RH (CONSISTENT)	SERVICEABLE	68.67	-
1	ROCKER PANEL OUTER RH (CONSISTENT)	TO REPAIR SEE LABOUR	987.49	-
1	DOOR PANEL REAR RH (CONSISTENT)	TO REPAIR SEE LABOUR	2,844.66	-
	LESS 10% DISCOUNT		-2,978.67	-322.77
			26,807.98	2,904.91
	<b>SPECIAL NETT ITEMS</b>			
1	SET WHEELARCH CLIP FRT RH (SN) (CONSISTENT)	NOT NECESSARY	66.00	-
1	SET FRONT BUMPER CLIP (SN) (CONSISTENT)	NECESSARY	66.00	66.00
1	RIM RH FRT (SN) (CONSISTENT)	SERVICEABLE	385.00	-
1	TYRE RH FRT (SN) (CONSISTENT)	SERVICEABLE	330.00	-
1	DOOR STICKER "TRANS-CAB" (SN) (CONSISTENT)	NOT NECESSARY	80.00	-
1	DOOR STICKER "CLASSIC" (SN) (CONSISTENT)	NOT NECESSARY	30.00	-
1	DOOR STICKER "6555-3333" (SN) (CONSISTENT)	NOT NECESSARY	80.00	-
			1,037.00	66.00

Report Ref No. CC3/ASM17023684/Kpb3s2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>LABOUR</b>			
	TO CHECK ELECTRICAL LIGHTING CONCERNED.		170.00	20.00
	PANEL BEATING, KNOCKING AND STRAIGHTENING THE NECESSARY PORTION, REMOVE AND RENEWAL OF PARTS, ADJUST AND REALIGN THE SAME. INCLUSIVE OF THE REPAIR OF BUMPER BEAM FRT, BUMPER BRACKET FRT RH, HEADLAMP PANEL FRT RH, FENDER BRACKET FRT RH, FRAME FULL SUPPORT BRACKET, BONNET, BONNET STRUT RH, BONNET STRUT RH, WHEEL HOUSING PANEL FRT RH, DOOR PANEL FRT RH, DOOR HINGE UPPER RH, DOOR HINGE LOWER RH, DOOR MOULDING FRT RH, ROCKER PANEL OUTER RH AND DOOR PANEL REAR RH.		4,200.00	400.00
	TOWING FEES.	NOT NECESSARY	120.00	-
	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION.		4,500.00	440.00
	TO TRANSFER OF FENDER FITTINGS, ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	170.00	-
	TO TRANSFER OF TIRE, RIM AND ON WHEEL BALANCING.	NOT NECESSARY	170.00	-
	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT.	NOT NECESSARY	220.00	-
	TO REMOVE AND REFIT FRONT W/SCREEN GLASS TO FACILITATE BODYWORK REPAIR.	NOT NECESSARY	170.00	-
	TO TRANSFER OF DOOR FITTINGS, ATTACHMENT AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	170.00	-
	TO RUST-PROOFING OF THE AFFECTED AREAS.		170.00	30.00
	TO DISMANTLE AND REFIT FRONT END SUSPENSION, UNDERCARRIAGE PARTS, FINAL CHECKING AND TESTING.	NOT NECESSARY	380.00	-
			10,440.00	890.00
	<b>GRAND TOTAL</b>		<b>38,284.98</b>	<b>3,860.91</b>
	<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>			<b>3,100.00</b>

Report Ref No. CC3/ASM17023684/Kpb3s2

KONG SENG CHEONG

Licensed Appraiser

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