1/29/2021 Merimen e-Claims

## **Print Received Message**

This mail is associated with:

\*SJK2279Z (C0462807)

[SGG7765K]
TP
KIM SO YEON
Dec 6 2017 10:00AM
[ALEXGRAB]
Mova Automotive Pte Ltd

From AXA Insurance Pte Ltd (HQ) (AXA\_SG), sent on 17/04/2020 10:19 AM.

To LKK HC

CC AXA\_SG; chewht@lkkauto.com; admin-a@lkkauto.com

Subject RE: <Seek Instruction> C0462807



Hi Hsiao Tong,

please proceed to reject claim as proposed.

thank you.

<-- Original Message -->

From: LKK\_HQ

To: kianchuan.chan@axa.com.sg

CC: AXA\_SG; chewht@lkkauto.com; admin-a@lkkauto.com

Sent On: 17/04/2020 09:23 AM

Subject: RE: C0462807

## **REMINDER**

Dear Sirs/Mdm,

We refer to the above matter.

Third party reported that our insured driver reversed and collided onto his car.

Our insured driver reported that he stopped at the road junction and suddenly he felt a slight jerk from behind.

Third party had submitted a copy of witness statement for our consideration. We have requested third party witness contact in order for us to verify the statement but third party did not response on our request. Our insured had no evidence but insisted that third party hit him from behind.

In view of no concrete evidence, we are intending to reject third party claim based on BOLA 27 (Third party collided onto insured from behind).

Kindly let us have your approval/instruction/comments.

Thank you. Hsiao Tong

<-- Original Message -->

1/29/2021 Merimen e-Claims

From: LKK HQ

To: kianchuan.chan@axa.com.sg

CC: AXA\_SG; chewht@lkkauto.com; admin-a@lkkauto.com

Sent On: 14/03/2020 12:02 PM

Subject: C0462807

Dear Sirs/Mdm,

We refer to the above matter.

Third party reported that our insured driver reversed and collided onto his car.

Our insured driver reported that he stopped at the road junction and suddenly he felt a slight jerk from behind.

Third party had submitted a copy of witness statement for our consideration. We have requested third party witness contact in order for us to verify the statement but third party did not response on our request. Our insured had no evidence but insisted that third party hit him from behind.

In view of no concrete evidence, we are intending to reject third party claim based on BOLA 27 (Third party collided onto insured from behind).

Kindly let us have your approval/instruction/comments.

Thank you.

Hsiao Tong

## **Hsiao Tong (LKKAuto)**

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 10 June 2020 8:46 AM

**To:** Xinya Auto Services

**Subject:** Your Ref: TP 1145/01/18 (SJK2279Z) // Our Ref: CC4/AXA17023681/T1pb3q2

[ACCIDENT INVOLVING SGG 7765K(AXA) AND SJK 2279Z ON 06/12/2017]

**Attachments:** Statement of SGG7765K.pdf

Your Ref: TP 1145/01/18 (SJK2279Z) Without Prejudice

Our Ref: CC4/AXA17023681/T1pb3q2

Dear Sirs/Mdm,

## ACCIDENT INVOLVING SGG 7765K(AXA) AND SJK 2279Z ON 06/12/2017

We refer to the above matter.

Attached is a copy of our insured report for your easy reference. Our insured driver reported that he stopped at the road junction and suddenly he felt a slight jerk from behind.

In view of the above, we regret to inform you that we have our principal instruction to deny liability based on BOLA 27 (your client collided onto insured from behind) and unable to look into your client's matter.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

**Hsiao Tong, Chew (Ms)**  $\mid$  Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | Fax: 6741 4108 HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)