

Vic (LKKAUTO)

From: Pegasus Engineering <claims@pegasusengrg.com.sg>
Sent: Monday, 10 December, 2018 4:41 PM
To: Vic (LKKAUTO)
Cc: Admin A; Asher Sng (LKKAUTO); Vivian Lau (LKKAUTO); CHAN Kian Chuan
Subject: Re: FW: Third party survey SLQ9437H Your insured SHC5360S on 10.12.2017

Dear Claim Handlers,

We refer to the above matter.

We have sent numerous reminders to you on several occasions, but you have not responded to us so far.

Please note that our client's claim has been pending for more than 10 months.

As such, please resolve the matter within the next TEN (10) days if your principal is still keen on direct settlement.

Thanks & Regards,

Pegasus Engineering & Trading Pte Ltd (CO)
51 Defu Lane 10
Singapore 539216

Tel : 6858 1846
Fax : 6487 6070
Email : claims@pegasusengrg.com.sg

On Thu, Nov 15, 2018 at 11:37 AM Pegasus Engineering <claims@pegasusengrg.com.sg> wrote:
Dear Vic,

Please let us have your offer

Thanks & Regards,

Pegasus Engineering & Trading Pte Ltd (CO)
51 Defu Lane 10
Singapore 539216

Tel : 6858 1846
Fax : 6487 6070
Email : claims@pegasusengrg.com.sg

On Thu, Apr 5, 2018 at 2:04 PM Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Sharon,

Thank you for the email.

Dear Vic,

Kindly assist CC4/AXA17023673/Uhb3

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims@pegasusengrg.com.sg [mailto:claims@pegasusengrg.com.sg]
Sent: Thursday, 5 April, 2018 2:00 PM
To: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Subject: RE: Third party survey SLQ9437H Your insured SHC5360S on 10.12.2017

Dear PIC,

Enclosed the doc for your immd retention.

Look forward for a speedy settlement.

Best regards,

Sharon Ow

From: Pegasus Engineering <claims@pegasusengrg.com.sg>
Sent: Tuesday, 12 December 2017 12:14 PM
To: cst@axa.com.sg; AXA- Survey <motor.survey@axa.com.sg>
Cc: Lawrence Sim <lawrencesim@pegasusengrg.com.sg>
Subject: Third party survey SLQ9437H Your insured SHC5360S on 10.12.2017

Your Ref: SHC5360S

Our Ref: SLQ9437H

Without Prejudice

Dear Sir/Madam

We refer to the above matter.

We enclose the following documents for your attention:-

- a. Copy of our client's SAS report and damaged photos;
- b. Copy of the estimated cost of repair.

Please arrange for a Pre-Repair Inspection under the NIMA Protocol and confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

Please arrange for survey as soon as possible.

Thanks & Regards,

Alvin Low
Pegasus Engineering & Trading Pte Ltd
51 Defu Lane 10
Singapore 539216

Tel : 6858 1846
Fax : 6487 6070
Email : claims@pegasusengrg.com.sg