

INS. CASE OWNER:

Janet

CC3/EQ17023669 / K1439

LKK:

IDAC:

Surveyor:

RALVEN

DOI:

12/12/17

Date / Time:

12/12/17

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

YP 2400K

Claim No.:

Name of Insured:

TRANSUB INTERNATIONAL PTE LTD

Policy No.:

DMCHHQ17-000116

Insured Tel No.:

HP:

Make / Model:

MITSUBISHI CANTER - 2.0 D

Excess Sec II :SS

D.O.A.:

11/12/17

Place of Accident:

AT MARSHING INDUSTRIAL PARK W16

Is driver the owner?

(YES NO)

Nature of Accident:

If NO, Driver Name / Age: ANDREW SUBRAMANIAM S/O VELU

OI GIA REPORT YES / NO ; TP GIA REPORT YES / NO

Driver Tel No.:

(V/L YES / NO)

Insured Liability:

%

Final ? Yes / No

SH 7126H



INSRS:

WSP: CDGE (Copy)

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

SH 7/26 HJ - CCS/ATG/NEWSD/5/KM2-192 DA: 21/01/18 - NAI/LEP08011994/21 DAP 26/01/18 YP 2600K - X	STAGE	DATE / PIC	
	Non-Reporting ltr (1st):		
	Non-Reporting ltr (2nd):		
	Non-Reporting ltr (Final):		
	Notification ltr (if non-pickup):		
	Call OI: 01/02/18 7:34H		
	After call ltr to OI:		
9/16/18 OI Translink International give LSA agreed to (CHP) in 17 mins - arrival of LSA LSA will start letter	Documentation Check List:	Handler	Typist
	Notification ltr (if non-pickup)	<input type="checkbox"/>	<input type="checkbox"/>
	After call ltr to OI:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	Release Voucher: (NO NEED)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	Towing Invoice	<input type="checkbox"/>	<input type="checkbox"/>
	LTA / GIA :	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input type="checkbox"/>	<input type="checkbox"/>
	LOD	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>	<input type="checkbox"/>
	Post-Repair Photos:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	Others:	<input type="checkbox"/>	<input type="checkbox"/>
Date/Time: 15/01/18 Sent By: Shirley Hew			

RECEIVED 11 MAR 2018

PRELIMINARY ADVICE

Date/Time:

15/01/18

Sent By:

Shirley Hwe

FINALIZATION

Date/Time:

18/12/17

Confirm with:

LM TS

Confirm by: AOK

Repair Cost:

P/P S\$2,850.24

(2 days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

12/3/18

Confirm with:

Jim

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

NK

If NO or B 28, Ass. Lia:

Repair Cost:

S\$3,049.76

OVD IN PARKED TP.

Loss of Rental (LOR):

S\$

438.17

(3.5 days)

x 129.19

Loss of Use (LOU):

S\$

-

(5 x days)

Loss of Income (LOI):

S\$

175.40

(5.50 x 3.5 days)

LOR only ☐ LOU only ☐

LOR + LOU ☐

LOR + LOI ☒

[Tick only one]

GIA/LTA Search

S\$

5.35

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow/ Independent)

Legal Cost

S\$

-

Total:

S\$3,668.38

Global Sum S\$:

FINAL PAYMENT

Date/Time:

12/3/18

Confirm with:

Jim

Email

Call

Payee 1:

S\$3,668.38

Name 1:

COMFORTDEIGN ENGINEERING PTE LTD

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

COPIED 13/3/18

1) Claim status: Normal/Reject/Private Settle
2) Report Format: TP
3) Survey fee: 400



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD		Ref : CC3/EQI17023669/K1ha3		
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 13-12-2017		
		Code : EQI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	YP 2400K	Veh. Inspected	SH 7126H	
Policy No.	DMCHHQ17-000116	Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	13/12/2017	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	11/12/2017	Inspection Date	12/12/2017	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

REPAIR ESTIMATE*

VEHICLE NO : SH 7126H

MAKE :

MODEL : HYUNDAI IONIQ

DATE 12/12/2017

EQ Ins-cp/p) TS
TE 12/12/2017
Lkr Kalvin

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Radiator Grille ✓			
	Radiator Grille U Moulding ?			
	Front Bumper Cover ✓			
	Front Bumper Sponge ?			
	Front Bumper Reinforcement ?			
	Front Bumper Centre Grille ?			
	Front Bumper Bracket Top (LH/RH) ?			
	Front Bumper Retainer Mounting ?			
	Headlamp (RH) ✓			
	SUB TOTAL			
	LESS 20%			
	DISCOUNTED TOTAL			
	Front Number Plate ✕		\$ 25.00	Nett
	Front No Plate Trim Cover ✓		\$ 30.00	Nett
			\$ 55.00	
	Labour Charge			
	Panel Beating		\$ 200	
	Spray Painting Charge		\$ 350.00	
	Wiring Charge		\$ 200.00	180
			\$ 50.00	20
	TOTAL LABOUR		\$ 600.00	
	ESTIMATE TOTAL			
	Kalvi LKK ✓ 12/12/17 1425hrs. 2 Days PIP Before Paint photo.			
	This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.			

REPAIR ESTIMATE*

VEHICLE NO : SH 7126H

DATE 12/12/2017

MAKE :

MODEL : HYUNDAI IONIQ

EQ Ins-c/p/p) TS
LKK Kalvin

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Radiator Grille — <i>one</i>			1227.50	
	Radiator Grille U Moulding <i>X</i> — <i>one</i>			108.50	
	Front Bumper Cover — <i>both</i>			490.50	
	Front Bumper Sponge <i>X</i> — <i>one</i>				
	Front Bumper Reinforcement <i>X</i> — <i>one</i>				
	Front Bumper Centre Grille <i>X</i> — <i>one</i>				
	Front Bumper Bracket Top (LH/RH) <i>X</i> — <i>one</i>				
	Front Bumper Retainer Mounting <i>X</i> — <i>one</i>				
	Headlamp (RH) — <i>both</i>			1198.80	

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party's surveying on a "No Fault Prejudice" basis
- No legal proceedings to be pursued
- Supplies and materials must be received and is subject to inspection from insurance company

Our Job Ref No : 305096886
Date : 18/12/17

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK
Attn : KALVIN ANG

Fax :

Vehicle Reg No. : SH 7126H Date of Accident : 11-Dec-17

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

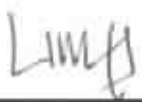
1. The repair job shall bill to: EQ INS --- YP2400K
2. The finalized amount shall be:
 - (a) Spare Parts after List discount \$2,450.24
 - (b) Labour Charges \$400.00
 - Total for Part-By-Part Repair Cost \$2,850.24**
 - (c.) Lumpsum Repair (If applicable)
Total for Lumpsum repair cost after Less: 20%
Final Lumpsum Repair cost

3. Estimated normal period for repairs: 2 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

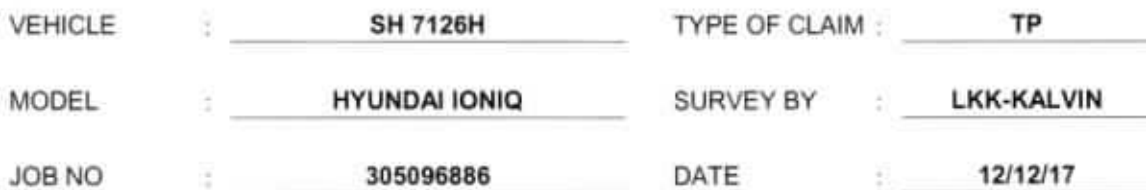
Signature : 
Name : LIM T S
Tel : 62148398
Fax : 65468156

Signature : 
Name : KALVIN
Date : 18/12/17

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees	-----			
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

[illegible]

COMFORTDELGRO ENGINEERING PTE LTD

Date: 17.12.2017

REPAIR ESTIMATE

Time: 08:56:12

Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305096886
REGN NO : SH 7126H
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : IONIQ
DATE OF REGN : 31.01.2017
DATE/TIME IN : 11.12.2017 15:30
ACCIDENT DATE : 11.12.2017

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0104-2292-G	BUMPER FRT	1	490.50	20.00	392.40
0002 04-01-0104-2915-G	HEADLAMP RH	1	1,198.80	20.00	959.04
0003 04-01-0104-2164-G	RADIATOR GRILLE	1	1,227.50	20.00	982.00
0004 04-01-0104-2361-G	FRT BUMPER CTR UPR MOULDI	1	108.50	20.00	86.80
0005 FNPS	NO PLATE(S)	1 N	30.00	2.00	30.00

SUB-TOTAL : 2,450.24

JOB NATURE

0000 L	PANEL BEATING	200.00
0001 23-502	SPRAYPAINT ON AFFECTED AREA	180.00
0002 17-01	CHECK ALL LIGHTING	20.00

SUB-TOTAL : 400.00

COMFORTDELGRO ENGINEERING PTE LTD

Date: 17.12.2017

Time: 08:56:12

REPAIR ESTIMATE

Page: 2

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305096886
REGN NO : SH 7126H
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : IONIQ
DATE OF REGN : 31.01.2017
DATE/TIME IN : 11.12.2017 15:30
ACCIDENT DATE : 11.12.2017

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

TOTAL : 2,850.24


MVA NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :

Shirley Hiew (LKK Auto)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Friday, 26 January 2018 3:28 PM
To: Shirley Hiew (LKK Auto)
Subject: FW: Direct Settlement - Accident Involving YP2400K (OI : EQI - TBA) AND SH7126H (TP : LKK REF - CC3/EQI17023669/K1ha3) on 11/12/2017
Attachments: TP GIA REPORT.pdf, TP ESTIMATE- MARKED.pdf, Preliminary Advice.pdf, LKK SURVEYOR PHOTO.pdf, YP2400K.pdf

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex, Singapore 069110
did 65 6496 9032 | tel 65 6223 8433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg

A Member of Citystate



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From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Monday, January 15, 2018 1:46 PM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving YP2400K (OI : EQI - TBA) AND SH7126H (TP : LKK REF - CC3/EQI17023669/K1ha3) on 11/12/2017

WITHOUT PREJUDICE

Dear Janet,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SH 7126H at M/s ComfortDelGro Engineering Pte Ltd – Loyang.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Friday, 29 December 2017 11:25 AM

To: janet.tan@eqinsurance.com.sg

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving YP2400K (OI : EQI - TBA) AND SH7126H (TP : LKK REF - CC3/EQI17023669/K1ha3) on 11/12/2017

WITHOUT PREJUDICE

Dear Janet,

We refer to the above matter.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

"Wishes you a Merry Christmas & Happy New Year 2018"

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Wednesday, 13 December, 2017 4:06 PM

To: janet.tan@eqinsurance.com.sg

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving YP2400K (OI : EQI - TBA) AND SH7126H (TP : LKK REF - CC3/EQI17023669/K1ha3) on 11/12/2017

WITHOUT PREJUDICE

Dear Janet,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SH 7126H at M/s ComfortDelGro Engineering Pte Ltd - Loyang.

Enclosed for your perusal is:

- TP GIA report
- TP estimated incomplete (part prices)

We will revert to you on estimated cost of repair and preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Asher Sng (LKKAUTO)

From: Jim Wong See Pah <jimwong@cdge.com.sg>
Sent: Monday, 12 March 2018 5:15 PM
To: Asher Sng (LKKAUTO)
Cc: Vic (LKKAUTO)
Subject: RE: Yref To be advised, Oref T1217/SH7126H/jw

Dear Ms Sng

Please process settlement in sum \$3668.28 for resolving our property damage claim amicably.

Thank you.

Best Regards

Jim Wong

Claims Department / ComfortDelgro Engineering Pte Ltd

Off: 62148374 / Fax: 62141843

From: "Asher Sng (LKKAUTO)" <AsherSng@lkkauto.com>
To: Jim Wong See Pah <jimwong@cdge.com.sg>
Cc: "Vic (LKKAUTO)" <vicalpeh@lkkauto.com>
Date: 12/03/2018 05:08 PM
Subject: RE: Yref To be advised, Oref T1217/SH7126H/jw

Without Prejudice

Hi Jim,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 3,049.76
2. Loss of Rental (3.5days x \$125.19)	\$ 438.17
3. Loss of Income (3.5days x \$50)	\$ 175.00
4. LTA Search Fee	\$ 5.35
Total:	\$ 3,668.28

Kindly let us have your acceptance.

****Offer on behalf of Vic****

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jim Wong See Pah [<mailto:jimwong@cdge.com.sg>]

Sent: Monday, 12 March 2018 2:07 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Yref To be advised, Oref T1217/SH7126H/jw

Dear Ms Sng

We refer the attached letter of claim of 21.12.2017.

Please advise the status of our property damage claim.

Best Regards

Jim Wong

Claims Department / ComfortDelgro Engineering Pte Ltd

Off: 62148374 / Fax: 62141843

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We

encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

COMFORTDELGRO ENGINEERING

Our Ref : T 1217 / SH 7126H / JW(st)
Your ref : _____
Date : 21-Dec-17

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

EQ Insurance Company Limited
5 Maxwell Road, MND Complex
#17-00 Tower Block
Singapore 069110

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SH 7126H YOUR INSURED YP 2400K
AND OTHER _____ ON 11.12.17**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SH 7126H which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving YP 2400K we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 3,049.76
2	<u>6</u> days Loss of Rental @ \$ 125.19 per day	\$ 751.14
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 5.35
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	-
Sub Total :		\$ 3,806.25

HIRER'S CLAIM

7	<u>6</u> days Loss of Income @ \$ 80.00 per day	\$ 480.00
Total Claims:		\$ 4,286.25

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 6 pcs.
b) LTA search slip/s of : YP 2400K
c) GIA / Police report/s of : SH 7126H
d) Letter of authority from owner / hirer / operator
() Witness statement/s () Towing/Medical bill/receipts () Certificate of Insurance
(X) Photograph/s of Accident Scene (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Jim Wong

Deputy Manager

CDGE Claims Department

Tel : 6214 8374 Fax: 6214 1843 Email : jimwong@cdge.com.sg

This is a computer generated letter. No signature is required.

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732

A member of

COMFORTDELGRO





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/EQ117023669/K1ha3

05 FEBRUARY 2018

TRANSHUB INTERNATIONAL PTE LTD
18 NERAM RD
SINGAPORE 807729

Dear Sir/Madam,

ACCIDENT INVOLVING YP 2400K AND SH 7126H ON 11.12.2017

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Siti Jaafar
Case Handler
DID: 6256 3561
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. **EQ INSURANCE COMPANY LIMITED**
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING **Hyundai Ioniq SH7126H , YP2400K** **ON 11-Dec-17 14:10**
ALONG **MARSILING IND ESTATE RD 4 BLK 1 IN FRONT -F 01-47 GMF PTE LTD**

I / We **TAN YOK CHUE** (Hirer) NRIC No.: **S0079627A**

and/or **TEO HOCK KHEE** (Relief) NRIC No.: **S1689598I**

Taxi Number **SH7126H**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **11-Dec-2017**

Name of Hirer **TAN YOK CHUE**
Hirer NRIC **S0079627A**

Signature :



Address **263 TAMPINES STREET 21 #03-138**
520263

Contact No. **93800077**

Name of Relief **TEO HOCK KHEE**
Relief NRIC **S1689598I**

Signature :



Address **207 TAMPINES STREET 21 08-1309**
520207

Contact No. **98342687**

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 1

8010325

RQ INSURANCE COMPANY LIMITED

#17-00 5 MAXWELL ROAD TOWER BLOCK
SINGAPORE SG 069110

CONTACT NO: 62239433

VEHICLE NO
SH 7126H

INV. NO/DATE
91347259 20.12.2017

MAKE
HYUNDAI

JOB NO.
305096886

MODEL
TONIQ

OILMETER READING

DATE OF REG
31.01.2017

DATE/TIME IN
11.12.2017 15:30

CHASSIS CODE
KMHC851CVHU017944

Description : 3P 11.12.17

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	FNPS	NO PLATE(S)	1	30.00	0.00	30.00
0002	04-01-0104-2361	TONIQ MOULDING-FRONT BUMP	1	108.50	20.00	86.80
0003	04-01-0104-2292	TONIQ COVER-FR BUMPER	1	490.50	20.00	392.40
0004	04-01-0104-2915	TONIQ LAMP ASSY-HEAD RH	1	1,198.80	20.00	959.04
0005	04-01-0104-2164	TONIQ GRILLER ASSY-RADIATO	1	1,227.50	20.00	982.00
SUB-TOTAL:						2,450.24

JOB NATURE

0001	L	PANEL REPAIRING	200.00	200.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	180.00	180.00
0003	17-01	CHECK ALL LIGHTING	20.00	20.00

ComfortDelGro Engineering Pte Ltd
member of COMFORTDELGRO

Head Office:
5 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010325	91347259	3,049.76	

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 2

8010325

RQ INSURANCE COMPANY LIMITED

#17-00 5 MAXWELL ROAD TOWER BLOCK
SINGAPORE SG 069110

CONTACT NO: 62239433

VEHICLE NO
SH 7126H

INV. NO/DATE
91347259 20.12.2017

MAKE
HYUNDAI

JOB NO.
305096886

MODEL
IONIQ

ODOMETER READING

DATE OF REG
31.01.2017

DATE/TIME IN
11.12.2017 15:30

CHASSIS CODE
KMHC851CVHU017944

S/No	Part No.	Qty	Unit Price	%Disc	Net
SUB-TOTAL :					400.00

Items total	2,850.24
Add GST @ 7.000 %	199.52
Invoice amount	3,049.76

Issued by : KATHERINETAN 20.12.2017 16:20:40
Repair type : CISO/57/57
Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd
Member of COMFORTDELGRO

Head Office:
20 Braddell Road
Singapore 579701

Please note that no receipt shall be issued unless requested.

STOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010325	91347259	3,049.76	

Our Ref: CT17120373

Date: 19 December 2017



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON
ALONG

INVOLVING

11/12/2017 @ 14:10 hrs
MARSILING IND ESTATE RD 4 BLK 1 IN FRONT OF 01-
47 GMF PTE LTD
YP2400K

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH7126H** (the "Taxi"). The Taxi was hired to **TAN YOK CHUE IC NO S0079627A** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Executive, Fleet Safety

This is a computer generated letter. No signature is required.

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
YP2400K	11 Dec 2017 / 14:10:00	Successful	E04	EQ INSURANCE COMPANY LTD

[Previous](#) [OK](#)

SH7126 H



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 16/03/2018

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	YP 2400K (Insd Veh)	Your Ref. No. : DMCHHQ17-000116
	SH 7126H (TP Veh)	Our Ref. No. : CC3/EQI17023669/K1ha3q2
Date of Accident	11/12/2017	

Liability	100%	
Final Repair Cost	: \$ 3,049.76	
Loss of Income	: \$ 175.00	3.5 days
Rental (If any)	: \$ 438.17	3.5 days
Others:	: \$ 5.35	
	: \$	
	3,668.28	
Final Settlement Sum	: \$ 3,668.28	
Remarks	:	

Payment Instruction: Payee's Breakdown

1)	COMFORTDELGRO ENGINEERING PTE LTD	: \$ 3,668.28
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD		Ref : CC3/EQI17023669/K1ha3q2		
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 16-03-2018		
		Code : EQI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	YP 2400K	Veh. Inspected	SH 7126H	
Policy No.	DMCHHQ17-000116	Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	12/12/2017	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	KMHC851CVHU017944	Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195/60 R15	GUMONDER	7 mm	
L/H Front Tyre	195/60 R15	GOODYEAR	7 mm	
R/H Rear Tyre	195/60 R15	GOODYEAR	7 mm	
L/H Rear Tyre	195/60 R15	GOODYEAR	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	11/12/2017	Inspection Date	12/12/2017	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SH 7126H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	RADIATOR GRILLE	CRACKED	1,227.50	1,227.50
1	RADIATOR GRILLE U MOULDING	CRACKED	108.50	108.50
1	FRONT BUMPER COVER	DEFORMED	490.50	490.50
1	FRONT BUMPER SPONGE (NPA)	SERVICEABLE	-	-
1	FRONT BUMPER REINFORCEMENT (NPA)	SERVICEABLE	-	-
1	FRONT BUMPER CENTRE GRILLE (NPA)	SERVICEABLE	-	-
2	FRONT BUMPER BRACKET TOP (LH/RH) (NPA)	SERVICEABLE	-	-
1	FRONT BUMPER RETAINER MOUNTING (NPA)	SERVICEABLE	-	-
1	HEADLAMP (RH)	GRAZED	1,198.80	1,198.80
	LESS 20% DISCOUNT		-605.06	-605.06
			2,420.24	2,420.24
<u>SPECIAL NETT ITEMS</u>				
1	FRONT NUMBER PLATE (SN)	SERVICEABLE	25.00	-
1	FRONT NO PLATE TRIM COVER (SN)	CRACKED	30.00	30.00
			55.00	30.00
<u>LABOUR</u>				
	PANEL BEATING		350.00	200.00
	SPRAY PAINTING CHARGE		200.00	180.00
	WIRING CHARGE		50.00	20.00
			600.00	400.00
GRAND TOTAL			3,075.24	2,850.24
RECOMMENDED COST OF REPAIRS				2,850.24

Report Ref No. CC3/EQ17023669/K1ha3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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