

INS CASE OWNER:

Chee Hung

CC 31AIG170 23664 1 Kihaz

LKK:

IDAC:

Surveyor:

KALVIN

DOI:

12/12/17

Date / Time:

12/12/17

Registered in Merimen:

13/12/17

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKT 9292G

Claim No.:

017870776156

Name of Insured:

PHINERS FACILITIES PTE LTD

Policy No.:

2100312926

Insured Tel No.:

HP:

Make / Model:

VOLKSWAGEN SCIROCCO 1.4 TSI

Excess Sec II :SS

D.O.A.:

05/12/17

Place of Accident:

CHANGI AIRPORT TERMINAL 2 CARPARK

Is driver the owner?

(YES/NO)

Nature of Accident:

If NO, Driver Name / Age: JOHN SELVAN S/O JEVARAGASAM

OI GIA REPORT: YES/NO; TP GIA REPORT: YES/NO

Driver Tel No.: 8186 9292

(V/L YES/NO)

Insured Liability:

%

Final? Yes/No

SHA 7466T



INSRS:

WSP: CD46 (Copy)

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

SHA 7466T - CC3/0161312/14/1414262 DUA 21/06/17

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI: 321.12.17

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI: BUAL

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA/GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others: TP GORE PHOTOS

PRELIMINARY ADVICE

Date/Time:

Sent By:

20/12/17 - 0900 1st OFFER TO TP. TP ACCEPTED OFFER.

FINALIZATION

Date/Time:

Confirm with:

Repair Cost:

P/P

SS 3,886.40

(2 days)

Reduction:

14

%

FINAL SETTLEMENT

Date/Time:

21/12/17

Confirm with:

COCINA

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

NIL

Repair Cost:

(w/gore)

SS 4,104.75

Loss of Rental (LOR):

SS 430.20

(25 days)

x

122.08

Loss of Use (LOU):

SS 125.00

(50 x 25 days)

Loss of Income (LOI):

SS -

(3 x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS 3.38

Medical:

SS -

Disbursement:

SS -

Legal Cost

SS -

Total:

SS 4,665.50

Global Sum SS:

4,660.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS 4,660.00

Name 1:

COMPTON/DL/GRO ENGINEERING PTE LTD

Payee 2: (Strike if N.A.)

SS -

Name 2:

Payee 3: (Strike if N.A.)

SS -

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

4520.00

COPY SENT




# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD			Ref : CC3/AIG17023664/K1ha3	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120			Date : 13-12-2017	
			Code : AIG	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SKJ 9292G	Veh. Inspected	SHA 7466T	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	13/12/2017	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	05/12/2017	Inspection Date	12/12/2017	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

# COMFORTDELGRO ENGINEERING

A member of COMFORTDELGRO

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701

Marine + 65 6383 8280 Facsimile + 65 6383 9755

Workshops

59 Loyang Drive Singapore 508988

24 Serangoon Loop Singapore 758158

383 Sin Ming Drive Singapore 575117

7 Sungai Kadul Way Singapore 728791

45 Pandan Road Singapore 609286

6 Gelfu Avenue 1 Singapore 339537

323 Yishun Road Singapore 768035

Date/Time: 11.12.2017 16:45 Page : 1

Team: ARC Repair TP(CLSO)1

JOB CARD Sales Order:

JC NO.305096859

CUSTOMER	REGN NO. SHA7466T	MILEAGE
VMS COMFORT TRANSPORTATION PTE LTD 7010045	MAKE MERCEDES BENZ	FUEL E.....1/2.....F
CUSTOMER NO. 383 SIN MING DRIVE Singapore SINGAPORE 575717	MODEL E220CDI (E6)	DATE/TIME IN 11.12.2017 12:00
ADDRESS 65508755	YR OF MANU. 13.05.2015	TARGET DATE
L (R) (P)	CHASSIS CODE WDD2120012B172423	COMPLETION DATE/TIME:
SCOUNT CARD NO.		

## JOB DESCRIPTION

Accident Date: 05.12.2017

NATURE: 3P 05.12.2017

S/N	LABOR CODE	DESCRIPTION
	ALH	taxi Front damage
	LICK/Kelmi	

CHECKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

acknowledgement Slip

Exit Pass

Vehicle No.: SHA7466T  
LARRY

Vehicle No.: SHA7466T

Signature of Service Advisor

Signature/Date

Name of Service Advisor

Date

to be returned to Service Reception upon collection

To be kept by Security Guard

Larry Ng

## COMFORTDELGRO ENGINEERING PTE LTD

## REPAIR ESTIMATE\*

VEHICLE NO : SHA7466T

MAKE : MERCEDES BENZ

MODEL : E220CDI (E6)

Date: 12.12.2017

Qty	Parts Description / Labour	Type	Unit Price	Amount
1	Front Bumper			\$ 1890.50
1	Front Bumper Bracket - RH ?			\$ 95.00
1	Front Bumper Grille - RH ?			\$ 135.00
1	Headlamp - RH			\$ 2380.00
1	Headlamp bracket - RH ?			\$ 81.20
SUB TOTAL				\$ 4,581.70
LESS 20%				916.34
DISCOUNTED TOTAL				\$ 3,665.36
				\$ 0.00
Labour Charge				200
Panel Beating				\$ 300.00
Spray Painting Charge				\$ 300.00 200
Wiring Charge				\$ 50.00 20
R/Refix Reverse Sensor				\$ 120.00 x
TOTAL LABOUR				\$ 770.00
ESTIMATE TOTAL				\$ 4,435.36

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

- To resurvey before/after spray painting
- To display damaged parts during survey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modifications is allowed
- Supplementary items must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature

Date:

Page 1 of 1

Kali OK

12/2/2 1424

2015

PSP

After Reps - p 66

Our Job Ref No : 305096859  
Date : 17.12.2017

## COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969  
Fax: 6546 8156

### FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

Vehicle Reg No. : SHA7466T

Date of Accident: 05/12/17

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

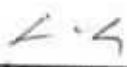
1. The repair job shall bill to: AIG SKJ9292G
2. The finalized amount shall be:
  - (a) Spare Parts after List discount \$3,416.40
  - (b) Labour Charges \$420.00
  - Total for Part-By-Part Repair Cost** \$3,836.40
  - (c.) Lumpsum Repair (if applicable)  
Total for Lumpsum repair cost after Less: \_\_\_\_\_  
**Final Lumpsum Repair cost** \_\_\_\_\_


3. Estimated normal period for repairs: 2 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and  
finalized amount

Signature :   
Name : Larry Ng  
Tel : 6214 8316  
Fax : 6546 8156

Signature :   
Name : Kelvin  
Date : 18/12/17

### For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee	\$5.35			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

\_\_\_\_\_  
\_\_\_\_\_

COMFORTDELGRO ENGINEERING PTE LTD  
REPAIR ESTIMATE

Date: 16.12.2017  
Time: 14:59:47  
Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
CUSTOMER: 7010045  
ADDRESS : COMFORT TRANSPORTATION PTE LTD  
383 SIN MING DRIVE  
SINGAPORE SINGAPORE 575717  
65508755

JOB NO : 305096859  
REGN NO : SHA7466T  
MILEAGE : 0000000000  
MAKE : MERCEDES BENZ  
MODEL : E220CDI(E6)  
DATE OF REGN : 13.05.2015  
DATE/TIME IN : 11.12.2017 12:00  
ACCIDENT DATE : 05.12.2017

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0202-2915-A 212VB HEADLAMP ASSY RH 1 2,380.00 20.00 1,904.00  
0002 04-01-0202-2292-G 212VB FRONT BUMPER ASSY 1 1,890.50 20.00 1,512.40

SUB-TOTAL : 3,416.40

JOB NATURE

0000 L PANEL BEATING 200.00  
0001 23-502 SPRAYPAINT ON AFFECTED AREA 200.00  
0002 17-01 WIRING CHARGE 20.00

SUB-TOTAL : 420.00

TOTAL : 3,836.40

MVA NAME & SIGNATURE  
DATE :

AUTHORISED : YES / NO  
SURVEYOR NAME & SIGNATURE  
DATE :

## COMFORTDELGRO ENGINEERING PTE LTD

## REPAIR ESTIMATE\*

VEHICLE NO : SHA7466T

MAKE : MERCEDES BENZ

MODEL : E220CDI (E6)

ALG

DOA: 05.12.2017

Date: 12.12.2017

Qty	Parts Description / Labour	Type	Unit Price	Amount
1	Front Bumper <del>XXXX</del> - <i>Painted</i>			\$ 1890.50
1	Front Bumper Bracket - RH <i>Xin</i>			\$ 95.00
1	Front Bumper Grille - RH <i>Xin</i>			\$ 135.00
1	Headlamp - RH <i>XXXX</i>			\$ 2380.00
1	Headlamp bracket - RH <i>Xin</i>			\$ 81.20
SUB TOTAL				\$ 4,581.70
LESS 20%				916.34
DISCOUNTED TOTAL				\$ 3,665.36
				\$ 0.00
Labour Charge				200
Panel Beating				\$ 300.00
Spray Painting Charge				\$ 300.00
Wiring Charge				\$ 50.00
R/Refix Reverse Sensor				\$ 120.00
TOTAL LABOUR				\$ 770.00
ESTIMATE TOTAL				\$ 4,435.36

Larry Ng

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Page 1 of 1

- To repair car
- To display car
- Parts prices are subject to change
- This estimate is on a "without prejudice" basis
- No legal liability is accepted
- Supplemental charges may be incurred and is subject to final approval by the insurance company

Acknowledged by: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Kalin UKK  
 12/12/12 1426  
 200  
 PIP  
 After Reps - p 66

## Vic (LKKAUTO)

---

**From:** Jasmine Cai Yuyan <jasminecai@cdge.com.sg>  
**Sent:** Wednesday, 27 December, 2017 12:00 PM  
**To:** Vic (LKKAUTO)  
**Subject:** RE: Your Ref: T1217/SHA7466T/CL(st)\_ACCIDENT INVOLVING VEHICLES SKJ 9292G AND SHA 7466T ON 05/12/2017  
**Attachments:** img-Z27120032.pdf

WITHOUT PREJUDICE

Dear Vic

Attached signed DV for your early payment.

Thank you.

Best Regards  
Jasmine Cai  
Claims Department / ComfortDelGro Engineering Pte Ltd  
Off: 6214 8357 / Fax: 6214 1843

---

From: "Vic (LKKAUTO)" <vicalpeh@lkkauto.com>  
To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>  
Cc: Jasmine Cai Yuyan <jasminecai@cdge.com.sg>  
Date: 27/12/2017 11:28 AM  
Subject: RE: Your Ref: T1217/SHA7466T/CL(st)\_ACCIDENT INVOLVING VEHICLES SKJ 9292G AND SHA 7466T ON 05/12/2017

---

Without Prejudice

Dear Cecilia,

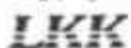
Noted with thanks.

Enclosed amended DV for your further action.

*"Wishes you a Merry Christmas & Happy New Year 2018"*

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."*

Best Regards,  
Vic Alpeh | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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**From:** Cecilia Lee Peng Geok [mailto:[cecilialee@sparkcarcare.com](mailto:cecilialee@sparkcarcare.com)]

**Sent:** Wednesday, 27 December, 2017 11:15 AM

**To:** Vic (LKKAuto)

**Cc:** Jasmine Cai Yuyan

**Subject:** Re: Your Ref: T1217/SHA7466T/CL(st)\_ACCIDENT INVOLVING VEHICLES SKJ 9292G AND SHA 7466T ON 05/12/2017

Without Prejudice

Dear Sir/Madam

Strictly on the basis of without admission of any liability and without prejudice to any other claims arising out of this accident, we confirm acceptance of your offer at \$4660/-

Please note that this settlement is strictly on a without prejudice basis and only in relation to the claim of vehicle damages. It shall not include other claims which the driver and/or the passenger(s) may have against you and/or your insured for their damages in relation to their bodily injuries arising out of this accident, even if the medical expenses claimed herewith formed part of settlement reached.

Please forward Discharge Voucher for execution and your cheque made payable to : COMFORTDELGRO ENGINEERING PTE LTD

Note: Vehicle number is wrong.

**“We/I, COMFORTDELGRO ENGINEERING PTE LTD (“the workshop”) herewith we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd | LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the settlement for S\$4,660.00 (Global Sum – all in) for vehicle no. SHA 7466T that was damaged in an accident which occurred on 05/12/2017 (date) along CHANGI AIRPORT TERMINAL 1 PARK (location) involving vehicle no/s SHA 7466T. This is pursuant to the inspection on 12/12/2017 (date) at “the workshop”.**

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax:

6214 1843

**From:** "Vic (LKKAuto)" <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**To:** Cecilia Lee Peng Geok <[cecilialee@sparkcarcare.com](mailto:cecilialee@sparkcarcare.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>, "Vic (LKKAuto)" <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Date:** 27/12/2017 10:27 AM

**Subject:** Your Ref: T1217/SHA7466T/CL(st)\_ACCIDENT INVOLVING VEHICLES SKJ 9292G AND SHA 7466T ON 05/12/2017

Your Ref: T1217/SHA7466T/CL(st)  
Our Ref: CC3/AIG17023664/K1ha3

Without Prejudice

Dear Cecilia,

ACCIDENT INVOLVING VEHICLES SKJ 9292G AND SHA 7466T ON 05/12/2017

We refer to the above matter and to your Letter of Demand dated 21/12/17.

Purely for an amicable settlement on a without prejudice basis and without admission of liability to our Insured's part, we offer a global sum of **\$4,660.00** (all in) to settle your client's claim.

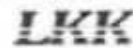
If agreeable, kindly chop and sign the enclosed DV and forward back a copy to us for payment processing.

Thank you.

*"Wishes you a Merry Christmas & Happy New Year 2018"*

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."*

Best Regards,  
**Vic Alpeh** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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[attachment "DV.pdf" deleted by Cecilia Lee Peng Geok/sparkcarcare/cdgc/delgronotes] [attachment "DV.pdf" deleted by Jasmine Cai Yuyan/cdgc/delgronotes]

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ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]



Our Ref : T 1217 / SHA7466T /CL(st)  
Your Ref:  
Date : 21-Dec-17

**AIG ASIA PACIFIC INSURANCE PTE LTD**  
**CHARTIS Buliding**  
**78 Shenton Way**  
**#07-16**  
**Singapore 079120**

**Attn : Motor Claims Department WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHA7466T YOUR INSURED SKJ9292G**  
**AND OTHER ON 05.12.17**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHA7466T which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SKJ9292G we are submitting these claim for your consideration on behalf of the claimants.

#### TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 4,104.95
2	3 days Loss of Rental @ \$ 172.08 per day	\$ 516.24
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fees	\$ 5.35
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transporation	\$ -
<b>Sub Total :</b>		<b>\$ 4,626.54</b>

#### HIRER'S CLAIM

7	3 days Loss of Income @ \$ 80.00 per days	\$ 240.00
<b>Total Claims :</b>		<b>\$ 4,866.54</b>

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 10 pcs.
- b) LTA search slip/s of : SKJ9292G
- c) GIA / Police report/s of : SHA7466T
- d) Letter of authority from owner / hirer / operator
  - ( X ) Photograph/s of Accident Scene ( ) Certificate of Insurance
  - ( ) Witness statement/s ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Flr  
Singapore 508969

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 198006409N

#### Workshops

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Senoko**  
24 Senoko Loop  
Singapore 758156

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

**Yishun**  
501 Yishun Industrial Park A  
Singapore 769732

## Joy Irene (LKKAuto)

---

**From:** Joy Irene (LKKAuto)  
**Sent:** Thursday, 21 December, 2017 5:48 PM  
**To:** 'johnselvan@shiners.com.sg'  
**Cc:** Vic (LKKAuto)  
**Subject:** ACCIDENT INVOLVING SKJ 9292G AND SHA 7466T ON 05/12/2017

Our ref: CC3/AIG17023664/K1ha3

### SHINERS FACILITIES PTE LTD

Policy Holder

**ATTENTION: MR. JOHN SELVAN** (Managing Director)

Dear Sir,

### **ACCIDENT INVOLVING SKJ 9292G AND SHA 7466T ON 05/12/2017**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,  
Joy Irene | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6749-5792 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG****MERCEDES E220 SHA7466T , SKJ9292G  
TERMINAL 2 MULTI STOREY CAR PARK.****ON 05-Dec-17 13:13**

I / We

**TAN KIM YEOW**(Hirer) NRIC No.: **S1518388H**

and/or

(Relief) NRIC No.:

Taxi Number

**SHA7466T**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

**06-Dec-2017**

Name of Hirer

**TAN KIM YEOW**

Hirer NRIC

**S1518388H**

Signature :



Address

**216 PASIR RIS STREET 21 #06-186  
510216**

Contact No.

**86604861**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,660.00** (Global Sum – all in) for vehicle no. **SHA 7466T** that was damaged pursuant to the accident which occurred on **05/12/2017** (date) along **CHANGI AIRPORT TERMINAL 2 CAR PARK** (location) involving vehicle no/s **SKI 9292G**. This is pursuant to the inspection conducted on **12/12/2017** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHA 7466T** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHA 7466T** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 27 DEC 2017 (day) of \_\_\_\_\_ (month) **2017** (year)



*LKK*

Signed by appointed surveyor

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
205 BRADDELL ROAD  
SINGAPORE 579701

Signed by "the workshop" (with chop)

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**

"The contents of this document apply to vehicle damages only.  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"



GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHA7466T

MAKE  
MERCEDES BENZ

MODEL  
K220CDI (K6)

DATE OF REG  
13.05.2015

CHASSIS CODE  
WDD2120012R172423

INV. NO/DATE  
91347165 20.12.2017

JOB NO.  
305096859

OILMETER READING

DATE/TIME IN  
11.12.2017 12:00

Description : 3P 05.12.2017

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0202-2915	212VB HKADLAMP ASSY RH	1	2,380.00	20.00	1,904.00
0002	04-01-0202-2292	212VB FRONT BUMPER ASSY	1	1,890.50	20.00	1,512.40
SUB-TOTAL				:		3,416.40

### JOB NATURE

0001	L	PANEL BEATING	200.00	200.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	200.00	200.00
0003	17-01	WIRING CHARGE	20.00	20.00
			SUB-TOTAL	420.00

WE HEREBY CERTIFY THAT THE ABOVE IS A TRUE AND CORRECT STATEMENT OF THE WORK DONE AND THE AMOUNT THEREOF. WE ALSO CERTIFY THAT THE ABOVE IS A TRUE AND CORRECT STATEMENT OF THE WORK DONE AND THE AMOUNT THEREOF.

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ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91347165	4,104.95	

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHA7466T

MARK  
MKRCKDKS RKN%

MODK.  
K220CDT (K6)

DATE OF REG  
13.05.2015

CHASSIS CODE  
WDD21200128172423

INV. NO/DATE  
91347165 20.12.2017

JOB NO.  
305096859

DIMETER READING

DATE/TIME IN  
11.12.2017 12:00

Items total		3,836.40
Add GST @	7.000 %	268.55
Invoice amount		4,104.95

Issued by : KATHERINETAN 20.12.2017 10:56:18  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91347165	4,104.95	

Our Ref: CT17120192

Date: 19 December 2017



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON                      05/12/2017    @ 13:15 hrs  
ALONG                                MSCP OF CHANGI AIRPORT T2  
INVOLVING                         SKJ9292G

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA7466T** (the "Taxi"). The Taxi was hired to **TAN KIM YEOW IC NO S1518388H** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$172.08** per day (inclusive of GST).

Please be advised that the Taxi was insured with **First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Executive, Fleet Safety

This is a computer generated letter. No signature is required.

SIA 14661

**Enquire Vehicle Insurer**

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SKJ9292G	05 Dec 2017 / 13:15:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)[OK](#)

# ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	05 Dec 2017 <a href="#">Edit Reg</a>		12 Dec 2017 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$3,836.40</b> <a href="#">Edit Estimates</a>	<b>S\$3,836.40</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	SHINERS FACILITIES PTE LTD, Co. Reg. No.: 200822978D								
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Vehicle Reg. No.:	SHA7466T	Date of Loss:	05/12/2017 13:00 - :59						
Claim Type:	TP / 0178707761SG	Policy/Cover Note No.:	2100312926 (Comprehensive)						
Vehicle Reg. No. (Insured):	SKJ9292G	Policy No. (Claimant):	D-1572701MFSH						
		Excess:							
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com								
Claimant's Insurer:	First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN ] ... [Final Rpt due 22/12/2017]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SHA7466T (0178707761SG)

[SKJ9292G]

TP

COMFORT TRANSPORTATION PTE LTD

Dec 5 2017 1:00PM

[SHINERS FACILITIES PTE LTD]

ComfortDelGro Engineering Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View <span style="border: 1px solid black; padding: 0 5px;">View in Browser</span> <span style="font-size: 0.8em;">v</span>	
<b>Letters/Correspondences</b>										1 per page <span style="font-size: 0.8em;">v</span> <input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	(Draft)	Third Party Express Settlement – Payment Breakdown						1		Edit	
<b>Assessment Reports</b>										1 per page <span style="font-size: 0.8em;">v</span> <input checked="" type="checkbox"/>	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)						Thumbnail		Print	
1	14/12/17 11:40	<b>Accident Statement</b> <small>From: SC - Reg. No: SKJ9292G, Claimant: SHINERS FACILITIES PTE LTD</small>						1		Load HTM	
<b>Photos/Images</b>										3 per page <span style="font-size: 0.8em;">v</span> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	13/12/17 17:20	General View						1		Load JPG <input checked="" type="checkbox"/>	
2	13/12/17 17:20	General View						1		Load JPG <input checked="" type="checkbox"/>	
3	13/12/17 17:20	General View						1		Load JPG <input checked="" type="checkbox"/>	
4	13/12/17 17:20	General View						1		Load JPG <input checked="" type="checkbox"/>	
5	13/12/17 17:20	General View						1		Load JPG <input checked="" type="checkbox"/>	
6	13/12/17 17:20	General View						1		Load JPG <input checked="" type="checkbox"/>	
7	13/12/17 17:20	General View						1		Load JPG <input checked="" type="checkbox"/>	
8	13/12/17 17:20	General View						1		Load JPG <input checked="" type="checkbox"/>	
9	13/12/17 17:20	General View						1		Load JPG <input checked="" type="checkbox"/>	
10	13/12/17 17:20	General View						1		Load JPG <input checked="" type="checkbox"/>	
11	13/12/17 17:20	General View						1		Load JPG <input checked="" type="checkbox"/>	
12	13/12/17 17:20	General View						1		Load JPG <input checked="" type="checkbox"/>	
13	13/12/17 17:20	General View						1		Load JPG <input checked="" type="checkbox"/>	
14	13/12/17 17:20	General View						1		Load JPG <input checked="" type="checkbox"/>	
15	13/12/17 17:20	General View						1		Load JPG <input checked="" type="checkbox"/>	
16	13/12/17 17:20	General View						1		Load JPG <input checked="" type="checkbox"/>	
17	13/12/17 17:20	General View						1		Load JPG <input checked="" type="checkbox"/>	
18	13/12/17 17:20	General View						1		Load JPG <input checked="" type="checkbox"/>	
19	13/12/17 17:51	Reinspection Photo						1		Load JPG <input checked="" type="checkbox"/>	
20	13/12/17 17:51	Reinspection Photo						1		Load JPG <input checked="" type="checkbox"/>	
21	13/12/17 17:51	Reinspection Photo						1		Load JPG <input checked="" type="checkbox"/>	
22	13/12/17 17:51	Reinspection Photo						1		Load JPG <input checked="" type="checkbox"/>	
23	13/12/17 17:51	Reinspection Photo						1		Load JPG <input checked="" type="checkbox"/>	
24	13/12/17 17:51	Reinspection Photo						1		Load JPG <input checked="" type="checkbox"/>	
25	13/12/17 17:51	Reinspection Photo						1		Load JPG <input checked="" type="checkbox"/>	
<b>Documentation</b>										1 per page <span style="font-size: 0.8em;">v</span> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	

1	13/12/17 15:49	TP GIA REPORT	1	Load PDF	
2	13/12/17 15:49	TP ESTIMATE- MARKED	1	Load PDF	
3	21/12/17 17:49	LETTER TO INSURED	1	Load PDF	
4	09/01/18 11:07	WORKSHOP INVOICE	1	Load PDF	
5	09/01/18 11:07	AUTHORISATION TO ACT FORM	1	Load PDF	
6	09/01/18 11:07	Release Voucher	1	Load PDF	
7	09/01/18 11:07	RENTAL RECEIPT	1	Load PDF	
8	09/01/18 11:07	LTA SEARCH	1	Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>			
<div></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer			
<small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKJ9292G (Insd veh)	Model:	MERCEDES-BENZ E220
	SHA7466T (TP veh)		BLUETEC 2.1 D (A)
Date of Accident:	05/12/2017		

Global Sum Settlement	:	<input checked="" type="checkbox"/> [ X ] Yes	<input type="checkbox"/> [ ] No	
Repair Estimate	:	\$		<b>4,745.84</b>
Final Repair Cost	:	\$		4,660.00
Loss of Use	:	\$		2.50 days at \$50.00 per day
Rental (if any)	:	\$		2.50 days
LTA / GIA Search Fee	:	\$		
Others:	:	\$		
	:	\$		
Final Settlement Sum (Global Sum)	:	\$		4,660.00

**Is Third Party Workshop GIA Registered?**    ☒ [ X ] YES    ☐ [ ] NO    (Kindly indicate below)

**A) For Non GIA Registered Workshop:**    Agreed Liability \_\_\_\_\_ (%)

**B) For GIA Registered Workshop:**    BOLA Applicable: ~~Yes~~/ No    BOLA Scenario No: \_\_\_\_\_

\_\_\_\_\_ NIL \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ 100 \_\_\_\_\_ (%)    Assessed Liability (\*): \_\_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 4,660.00
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

09 Jan  
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



# LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG17023664/K1HA3Q2

Date: 09/01/2018

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100312926  
 Claimant Vehicle No: SHA7466T Insured Vehicle No: SKJ9292G  
 Date of Loss: 05/12/2017 Nature of Claim: TP Claim No: 0178707761SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHA7466T  
 Make & Model: MERCEDES-BENZ E220 BLUETEC, 2.1 D (A) Engine No: 65192432754396  
 Reg. Date: 13/05/2015 (Man. Year: 2015) Chassis No: WDD2120012B172423  
 Colour: White Odometer: 463934 km  
 Engine Capacity: 2143 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 225/55 R16 Rear Tyre Size: 225/55 R16  
 Front Left Side: Goodyear 7 mm Rear Left Side: Goodyear 7 mm  
 Front Right Side: Goodyear 7 mm Rear Right Side: Goodyear 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,665.36	3,416.40	248.96	6.79
Miscellaneous Items	0.00	0.00	0.00	
Labour	770.00	420.00	350.00	45.45
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>4,435.36</b>	<b>3,836.40</b>	<b>598.96</b>	<b>13.50</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>310.48</b>	<b>268.55</b>	<b>41.93</b>	<b>13.50</b>
<b>Nett Amount (S\$)</b>	<b>4,745.84</b>	<b>4,104.95</b>	<b>640.89</b>	<b>13.50</b>
<b>+ Loss of Use (2.5 x S\$50.00/day) (S\$)</b>		<b>125.00</b>		
<b>+ Car Rental (2.5 x S\$172.08/day) (S\$)</b>		<b>430.20</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>5.35</b>		
<b>Nett Liability (S\$)</b>		<b>4,665.50</b>		
<b>Global Sum Settlement (S\$)</b>		<b>4,660.00</b>		

### INSPECTION

Date of Assignment: 12/12/2017  
 Date Inspected: 12/12/2017 Inspected At: ComfortDelGro Engineering Pte Ltd (Loyang)

59 Loyang Drive  
Singapore 508969

Estimated Period of Repair: 2.0 days

---

**Adjuster:** KALVIN ANG WEI KUN

**Manager:** VIC ALPEH

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	1,890.50 FL	*1,890.50 FL
2	1		*FRONT BUMPER BRACKET -RH	Serviceable	95.00 FL	*- FL
3	1		*FRONT BUMPER GRILLE -RH	Serviceable	135.00 FL	*- FL
4	1		*HEADLAMP -RH	Grazed	2,380.00 FL	*2,380.00 FL
5	1		*HEADLAMP BRACKET -RH	Serviceable	81.20 FL	*- FL

F=Franchise part. L=ListItemDisc.

<b>Sub Total (S\$)</b>	<b>4,581.70</b>	<b>4,270.50</b>
- List Item Discount on L Items 20.00/20.00% (S\$)	916.34	854.10
<b>Total Parts (S\$)</b>	<b>3,665.36</b>	<b>3,416.40</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	300.00	200.00
2	SPRAY PAINTING CHARGE	New	300.00	200.00
3	WIRING CHARGE	New	50.00	20.00
4	R/REFIX REVERSE SENSOR	New	120.00	0.00
Gross Labour Cost (S\$)			770.00	420.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >