

Hsiao Tong (LKKAuto)

From: Ng, Hai-Chuan <Hai-Chuan.Ng@aig.com>
Sent: Monday, 8 January 2018 9:09 AM
To: Hsiao Tong (LKKAuto)
Subject: RE: Your Ref: 3405532883SG *Our Ref: CC3/LCR17023661/K1pa3 [ACCIDENT INVOLVING SLQ 5340D(OI) & SHC 2134Z(TP) ON 11/12/2017]

Hi Hsiao Tong,

We have resolved the matter directly with Comfort.

Please close file and submit your invoice in Merimen.

Thank you.

Regards,

Ng Hai Chuan
AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65)6419 1994| Fax +68357416

Hai-Chuan.Ng@aig.com | www.aig.com.sg

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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Thursday, January 04, 2018 4:43 PM
To: Ng, Hai-Chuan
Subject: RE: Your Ref: 3405532883SG *Our Ref: CC3/LCR17023661/K1pa3 [ACCIDENT INVOLVING SLQ 5340D(OI) & SHC 2134Z(TP) ON 11/12/2017]

Hi Mr Ng,

Contents noted.

"Wishes you a Merry Christmas & Happy New Year 2018"

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng, Hai-Chuan [<mailto:Hai-Chuan.Ng@aig.com>]

Sent: Thursday, 4 January, 2018 4:02 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Your Ref: 3405532883SG *Our Ref: CC3/LCR17023661/K1pa3 [ACCIDENT INVOLVING SLQ 5340D(OI) & SHC 2134Z(TP) ON 11/12/2017]

Please hold first.

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Thursday, January 04, 2018 3:49 PM

To: Ng, Hai-Chuan

Subject: RE: Your Ref: 3405532883SG *Our Ref: CC3/LCR17023661/K1pa3 [ACCIDENT INVOLVING SLQ 5340D(OI) & SHC 2134Z(TP) ON 11/12/2017]

Hi Mr Ng,

Further to our below email.

Third party repairer just called in and informed us that the private settlement failed. OI asked them to submit claim against insurance.

In view of the above, we will deal with third party repairer for direct settlement.

Thank you.

"Wishes you a Merry Christmas & Happy New Year 2018"

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 4 January, 2018 10:57 AM

To: 'Ng, Hai-Chuan' <Hai-Chuan.Ng@aig.com>

Subject: RE: Your Ref: 3405532883SG *Our Ref: CC3/LCR17023661/K1pa3 [ACCIDENT INVOLVING SLQ 5340D(OI) & SHC 2134Z(TP) ON 11/12/2017]

Hi Mr Ng,

Yes. Our survey fee \$250.00(before GST).

"Wishes you a Merry Christmas & Happy New Year 2018"

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng, Hai-Chuan [<mailto:Ng-Hai-Chuan.Ng@aig.com>]

Sent: Thursday, 4 January, 2018 10:53 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Your Ref: 3405532883SG *Our Ref: CC3/LCR17023661/K1pa3 [ACCIDENT INVOLVING SLQ 5340D(OI) & SHC 2134Z(TP) ON 11/12/2017]

Any bill for this case?

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Thursday, January 04, 2018 8:48 AM

To: Ng, Hai-Chuan

Subject: Your Ref: 3405532883SG *Our Ref: CC3/LCR17023661/K1pa3 [ACCIDENT INVOLVING SLQ 5340D(OI) & SHC 2134Z(TP) ON 11/12/2017]

Your Ref: **3405532883SG**

Our Ref: CC3/LCR17023661/K1pa3

Dear Sirs,

ACCIDENT INVOLVING SLQ 5340D(OI) & SHC 2134Z(TP) ON 11/12/2017

We refer to the above matter.

We were informed by third party repairer(CDGE) that OI had private settle the matter with them.

In view of this, we will proceed to close file and submit our survey report to your good office.

Thank you.

"Wishes you a Merry Christmas & Happy New Year 2018"

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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