

12/01/2017

ASS. REC. BY:

REF:

C/AIG17023655/N

Special Instruction:

Surveyor:

ASSIGNMENT (Office)

From (Person): Ng Hai Chuan

of

AIG

Date/Time: 22/11/2017

Estimated Cost:

Bill to:

OD/TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLK 318JM

Insured:

8LF 7636X

at Workshop m/s

Tel:

of

Policy No:

Claim No:

3196258336SG

Sum Insured:

Excess:

Make of Veh:

D.O.A.

16/11/2017

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement

Date/Time:

Person Contacted:

Vehicle IN/OUT

Date/Time

Action/Instruction () Estimate

SLK 318JM - X

8LF 7636X - X

\$3000

Hsiao Tong (LKKAUTO)

From: Ng, Hai-Chuan <Hai-Chuan.Ng@aig.com>
Sent: Thursday, 23 November, 2017 8:41 AM
To: Hsiao Tong (LKKAUTO); Investigation
Cc: Vivian Lau (LKKAUTO); Bryan Ang (LKKAUTO); assignments
Subject: RE: ACCIDENT INVOLVING SLK3182M & SLF7636X ON 16 NOV 2017

Thanks. Our file reference is 3196258336SG

Regards,

Ng Hai Chuan

AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65)6419 1994| Fax +68357416

Hai-Chuan.Ng@aig.com | www.aig.com.sg

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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Wednesday, November 22, 2017 5:50 PM
To: Ng, Hai-Chuan; Investigation
Cc: Vivian Lau (LKKAUTO); Bryan Ang (LKKAUTO); assignments
Subject: RE: ACCIDENT INVOLVING SLK3182M & SLF7636X ON 16 NOV 2017

Hi Mr Ng,

Thank you for your assignment.

By copy to Team Investigation,

Kindly assist urgently.

3001-8

581745858001

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng, Hai-Chuan [<mailto:Hai-Chuan.Ng@aig.com>]

Sent: Wednesday, 22 November, 2017 5:37 PM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: ACCIDENT INVOLVING SLK3182M & SLF7636X ON 16 NOV 2017

Importance: High

AIG REF: TBA

Dear all,

We refer to the above and the attached accident reports.

Accident involving 2 LCR vehicles. The driver of SLK3182M alleged SLF7636X hit the rear portion of his vehicle. However SLF7636X insisted no contact.

Please assist to conduct height measurement if the damages sustained by SLK3182M is consistent with the accident.

SLK3182M is currently in Auto Insure workshop. Kindly contact Marc/Serene (31572621/31572624) to make arrangement to inspect the vehicle.

As for vehicle no SLF7636X, you may contact the driver at 90272023 to make the necessary arrangement and to record his statement.

Thank you.

Regards,

Ng Hai Chuan

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65)6419 1994| Fax +68357416

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From: claims01@web-dezigners.com [mailto:claims01@web-dezigners.com] **On Behalf Of** AutoInsure (Claims)
Sent: Tuesday, November 21, 2017 3:49 PM
To: Ng, Hai-Chuan
Cc: Khoo, Kay-Eng; Marc Mah
Subject: CLAIMANT:MARUTAIYA S/O MARASAMY, ACCIDENT INVOLVING SLK3182M & SLF7636X ON 16 NOV 2017

WITHOUT PREJUDICE

Dear Hai Chuan,

We refer to the above matter.

W

e enclose here with the medical certificate and a copy of GIA report for your attention.

Kindly take note that it is a case of LCR hit LCR.

Thanks.

****Kindly note that w.e.f 21st Mar 2017, we are relocated to:***

6 Marsiling Lane S739145

tel: (65) 3157 2626

Please mail all future correspondence to stated address.*

Regards

Serene Lim

did: (65) 3157 2624 / 3157 2628

e: claims01@autoinsure.com.sg

Auto Insure Pte. Ltd.
201437380M
6 Marsiling Lane S739145

t: (65) 3157 2626
f: (65) 6368 0081

w: www.autoinsure.com.sg

g.e: claims@autoinsure.com.sg

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Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 22 November, 2017 5:50 PM
To: 'hai-chuan.ng@aig.com'; Investigation
Cc: Vivian Lau (LKKAuto); Bryan Ang (LKKAuto); assignments
Subject: RE: ACCIDENT INVOLVING SLK3182M & SLF7636X ON 16 NOV 2017
Attachments: GIA REPORT SLK3182M-16NOV2017.pdf; SLF7636X 16NOV17 RO.PDF

Hi Mr Ng,

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By copy to Team Investigation,

Kindly assist urgently.

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Hsiao Tong, Chew | Case Handler

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Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

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78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65)6419 1994| Fax +68357416

Hai-Chuan.Ng@aig.com | www.aig.com.sg

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Sent: Tuesday, November 21, 2017 3:49 PM

To: Ng, Hai-Chuan

Cc: Khoo, Kay-Eng; Marc Mah

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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	20/11/2017 09:17
Date Of Accident	16/11/2017 13:00
Exact Location Of Accident	NEWTON ROUNDABOUT
Country/State Of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLK3182M
Insured/Policyholder	
Name Of Registered Owner	LCRF PTE LTD
Co Reg No	201624597K
Email Address	REPORTING@AUTOINSURE.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-31572626

Vehicle Particulars

Manufacturer	MAZDA
Model	3-1.5 SEDAN L SP.6EAT (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	REPORTING ONLY
Vehicle Category	PRIVATE HIRE

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	YES
Policy Number	999995170
Cover Note Number	

Driver

Name of Driver	MARUTAIYA S/O MARASAMY
NRIC No	S7706464H
Date Of Birth	17/02/1977
Occupation	OUTDOOR
Date Of Driving Pass	29/10/2008
Driving Experience	9 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address
Postcode
Was driver an employee of the Insured's Company NO
If No, Relationship of the Driver with the Insured OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle -
Vehicle -
Insurance Company of Driver's Own Vehicle -
-

General Information of the Accident

Type Of Accident HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions CLEAR
Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
Was any body injured in the Accident? YES
Was any other material or property damaged? YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance, NO
Number of Passengers (Including Driver) 1

Details of Police Action

Was the accident reported to the police? YES
If Yes, Please state which Police Station
Police Station Name YISHUN NORTH NEIGHBOURHOOD POLICE CENTRE
Police Station Address ROAD: 31 YISHUN CENTRAL , POSTCODE: 768827 , COUNTRY: SINGAPORE
Police Station Contact TEL NO: 1800-8529999 - FAX NO: 68522299
Was notice of intended Prosecution given? NO
If Yes, against whom?

Circumstances of Accident

REFER TO ATTACHMENT

Attachment(s)

Are accident photos available for attachment? YES
Was there any video captured by Car Camera? NO
Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SLF7636X
Vehicle Make/Model/Colour
Details Of Properties
Name of Driver
NRIC/Passport Number
Contact Number
Address
Postcode
Insurance Company Name
Nature Of Damage
No. Of Passenger (Including Driver)

Details of Witness

Name
Phone Number

Email Address

DETAILS OF INJURED PERSON 1

Name

MARUTAIYA S/O MARASAMY

Approximate Age

Injuries Sustain

Injured person in which vehicle?

Were seat belts worn?

Was injured conveyed to hospital by ambulance?

Address

Postcode

Accident Sketch Plan



**SINGAPORE
POLICE FORCE**



T/20171116/2146

Police Station Of Origin:
Yishun North N.P.C
31 Yishun Central SINGAPORE 768827
Tel No: 1800-8529999

1 of 3

Report No. T/20171116/2146

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 16/11/2017 19:25		Vide Report No.:		Station Diary No.: 131	
Informant's Particulars					
Name of Informant: MARUTAIYA S/O MARASAMY			Address:		
ID Type / ID No.: NRIC NO / S7706464H			Contact No.: Home/Office:		Mobile:
Nationality: SINGAPORE CITIZEN			Email:		
Sex: Male	Age: 40	Date of Birth: 17/02/1977	Type of Informant: Driver		
Race: Indian			Language: English		Institution / School Name:
Occupation: UBER DRIVER			Driving Licence Information: Class: 3		Date of Expiry:

General Information of the Accident

Type of Accident:	Injury: Hit and Run	Drink Drive: No	Date/Time of Accident: 16/11/2017 13:00	Type of Location: Roundabout
Location: Along Road 1 NEWTON ROAD				
ROUNDAABOUT				
Weather: Clear		Road Surface: Dry		Road Speed Limit:
Traffic Flow: One Way		Traffic Control: Not Controlled		Traffic Volume: Moderate
Type of Collision: Between Moving Vehicles - Head To Rear				Anyone conveyed by ambulance: No

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SLF7636X	Car	TOYOTA		Silver		0
SLK3182M	Car	MAZDA		Silver	Slightly Damaged	0

Details of Person Involved

Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA

Accident Sketch Plan



**SINGAPORE
POLICE FORCE**



T/20171116/2146

Police Station Of Origin:
Yishun North N.P.C
31 Yishun Central SINGAPORE 768827
Tel No: 1800-8529999

2 of 3

Report No. T/20171116/2146

CONTINUATION OF REPORT

Driver			
Name	MARUTAIYA S/O MARASAMY	ID No.	S7706464H
Related Vehicle	SLK3182M (Car)	Contact No.	
Hospital/Clinic	KHOO TECK PUAT HOSPITAL	Class of Driving Licence & Expiry Date	Class: 3 Date of Expiry: NIL
Date Treatment	16/11/2017	Date Discharge	16/11/2017
No. of Days granted Medical Leave	05	Degree of Injury	Slight

Brief Details.

On 16.11.17 at about 1300hrs, I was at the round about at Newton Road. I was nearest to Scotts Road Exit at that time when the traffic light was red. As I was waiting, I felt great impact from my rear. I noticed a taxi next to me signaling something to me and also the drivers surrounding it. They were telling me that the vehicle behind (Registration no. SLF7636X Toyota AxioSilver) me collided onto the rear of my vehicle and reversed back. As such I went out of my vehicle to check.

Knowing that he had already collided onto the rear of my vehicle which was also confirmed by taxi and vehicles beside me, I approached the driver of SLF7636X (Male Chinese in his 30s wearing blue shirt). He wind down the vehicle and denied colliding onto my vehicle. I also asked for his particulars and he refused. He wind back up his window and then fled the scene towards Bukit Timah Road exit.

I observed that he has a "Private Hire" decal on his vehicle as well. I believe that there's CCTV at the round about. I proceeded to KTPH as I felt pain on my neck after the accident. I was given 5 days of medical leaves by KTPH. My vehicle was damaged on the rear bumper.

I wish to state that presently my address is at Blk 280 Yishun Street 22 Singapore 760280. I've sold my Hougang flat.

Accident Sketch Plan



SINGAPORE
POLICE FORCE



T/20171116/2146

Police Station Of Origin:
Yishun North N.P.C
31 Yishun Central SINGAPORE 768827
Tel No: 1800-8529999

3 of 3


Report No. T/20171116/2146

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report: F / Staff Sgt GHAZALI BIN IBRAHIM	Signature Of Informant: 
Signature Of Interpreter: Not applicable	Date/Time: 16/11/2017 19:25
Officer In Charge Of Case: TP / HRT / SSI 2 SOH PENG GUAN Contact No.: 65476171	Classification Of Case:
Authentication Stamp NP166	

Accident Sketch Plan

SKETCH PLAN


IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

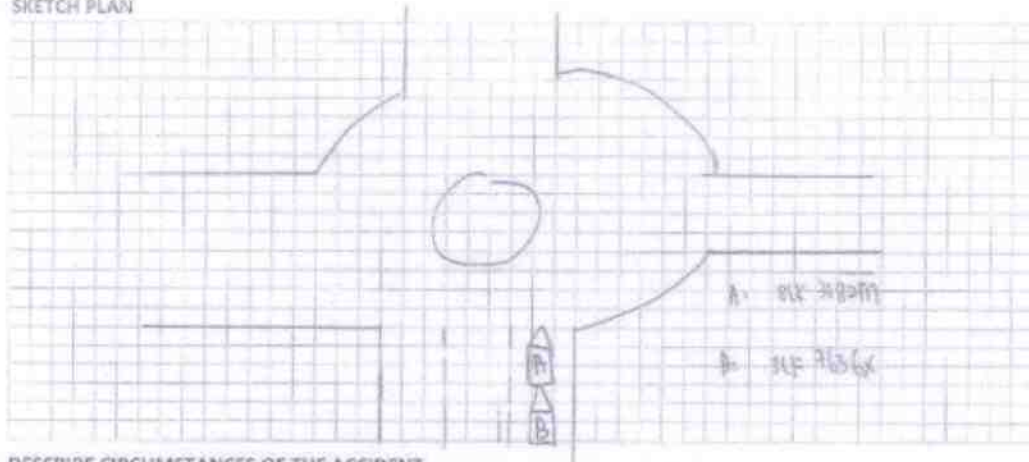

Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/PIN No.:

Accident Sketch Plan

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer to Police Report
T/ 2017 1116/ 2146

DECLARATION





✓We declare the foregoing particulars are true in every respect.

Policyholder's Signature _____
Date & Time: _____

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Accident Sketch Plan

REPUBLIC OF SINGAPORE IDENTITY CARD NO. S7706464H			REPUBLIC OF SINGAPORE PASSPORT NO. S7706464H
	Name: MARUTAIYA S/O MARASAMY		
Race: INDIAN Date of birth: 17-02-1977 Country/Place of birth: SINGAPORE	Sex: M S7706464H	Date of issue: 17 Feb 1977 Valid till: 29 Oct 2008 	

	REPUBLIC OF SINGAPORE PASSPORT NO. S7706464H
	Date of issue: 23-08-2013 Address: APT BLK 803 HOUGANG AVENUE 4 #04-215 SINGAPORE S30603
YOU ARE LICENSED TO DRIVE VEHICLES OF THE FOLLOWING CLASS: Class 3 Motor Cars < 2000kg with < 7 passengers, excluding of the driver; and other motor vehicles < 2000kg Valid till: 29 Oct 2008 	

Accident Sketch Plan



HOTLINE TEL: (65) 8416-3000
FAX: (65) 8415-3723

CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 180)

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1998

ROAD TRANSPORT ACT, 1987 (MALAYSIA)

MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1985 (MALAYSIA)

M.T.400

COMPREHENSIVE COMMERCIAL MOTOR
CERTIFICATE NO. SLK3182M

(The below excess is subject to GST)

ALL CLAIMS EXCESS S\$2000.00
WINDSCREEN EXCESS S\$100.00

SUM INSURED Market Value

INSURING WITH COE/PARF Yes

SLK3182M

LCRF Pte Ltd

20 June 2017

24 February 2018

- 1) VEHICLE REGISTRATION NO.
- 2) NAME OF INSURED
- 3) EFFECTIVE DATE OF THE COMMENCEMENT OF
INSURANCE FOR THE PURPOSES OF THE ACT
- 4) DATE OF EXPIRY OF INSURANCE
- 5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE*

*Any person who is driving on the Insured's order or with their permission.

If You or Your Authorised Driver is below the age of 21 years old and/or has less than 1 year driving experience, the excess is S\$3,500 (All Claims).

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6) LIMITATION AS TO USE*

- 1) Use for social, domestic, pleasure purposes and business purposes of Insured
- 2) Use for social, domestic, pleasure purposes and business purposes of any person whom the vehicle is hired.
- 3) Use for the carriage of passengers for hire or reward by any person to whom the vehicle is hired.

The Policy does not cover: 1) Use for tuition, driving test, racing, pace-making, reliability trial or speed testing. 2) Use whilst drawing a trailer except the towing (other than for reward) of any one disabled mechanically propelled vehicle. 3) Use for any purpose in connection with the Motor Trade.

LOSS OF USE Not Included

HIRE PURCHASE COMPANY Refer to Policy Terms and Conditions

*Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 180) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 180) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued in Singapore 22 Jun 2017

AIG Asia Pacific Insurance Pte. Ltd.

030080-000
Aon Singapore Pte Ltd
2 Shenton Way
#26-01 SCSK Centre 1
SINGAPORE 068804

AUTHORIZED REPRESENTATIVE

ORIGINAL

SSPXL