

INS CASE OWNER: Boy

CC 3 / LCR17023653 1 K12/23

LKK:

IDAC:

Surveyor: KALVINDOI: 12/12/17Date / Time: 12/12/17Registered in Merimen: 13/12/17

Pre-assign / CCU / FTE

Insured Vehicle No. SLQ 4888YName of Insured LCR

Insured Tel No. _____ HP: _____

Excess Sec II :SS _____ D.O.A: 09/12/17Is driver the owner? (YES / NO) Nature of Accident: _____If NO, Driver Name / Age: SOH HAN SEON GDriver Tel No. : _____ (V/A YES / NO)Claim No. : 206619614259Policy No. : 0999995068Make / Model : MAZDA 3-1.5 SEDAN EUG (A)Place of Accident: ALONG TAMPINES ST 4-5OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability : % Final ? Yes / No

SH 6354YINSRS:
WSP: COAS (Layang)
Tel: _____
Liability: _____
RMKS: _____INSRS:
WSP: _____
Tel: _____
Liability: _____
RMKS: _____INSRS:
WSP: _____
Tel: _____
Liability: _____
RMKS: _____INSRS:
WSP: _____
Tel: _____
Liability: _____
RMKS: _____

Date/Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

0

(Agreed / Assessed) BOLA S/N No.:

NIL

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

-

(\$

x

days)

Loss of Income (LOI):

S\$

-

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$ 320

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

COPY SENT

NAME _____

12 Nov 2015

SH 6354 Y Mr 2015

Type: M-Car / M-Cycle / Bus / Van / Lorry / T-6 / Prime Mover

Truck / Trailer 07

Name: Huili Zuo ID: 1685

Colour: BL 42 Ins 6 Std / NI / NA

So Reading 23 + 73 = 96

CNC 1C M HCB 414 M 64 080 X27

Gas Cond Good / ~~Fair~~ / Poor / Burnt

Sleazing / Inorder / Jammed / Leaked / Burnt or

State	inert	Jammed	Leaked	Burnt or
-------	-------	--------	--------	----------

Modl: NII / S/Rim / STD6Rim or

NS	OS

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or *Yoko*

10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63	64	65	66	67	68	69	70	71	72	73	74	75	76	77	78	79	80	81	82	83	84	85	86	87	88	89	90	91	92	93	94	95	96	97	98	99	100
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[illegible][illegible]

DOA 9/2/12 DO 12/12/17

DATE (G2-1)

Date of Damage: Fri / Rest / O/S / N/S / U/D / Rooftop or
 Front Ms

The UIC / Chassis frame / Body Structure affected due to collision:

18/12/17 Confirmed PIP \$1564/20yrs

AZG
PIR

$$R(\$1,061.44 / 68\%)$$

☐ : Prelim. Report
☐ : Final Report

Resurvey No. of Trip:

[illegible]

Lump Sum (€) = 3



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/LCR17023653/K1za3	
78 SHENTON WAY #08-16 CHARTIS BUILDINGS SINGAPORE 079120		Date : 13-12-2017	
		Code : LCR	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SLQ 4888Y	Veh. Inspected	SH 6354Y
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	13/12/2017
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	09/12/2017	Inspection Date	12/12/2017
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

Date/Time: 11.12.2017 18:51 Page : 1

Team: ARC Repair TP(CLSO)1

JOB CARD Sales Order:

JC NO.305096869

CUSTOMER	COMFORT TRANSPORTATION PTE LTD	REG NO	SH 6354Y	MILEAGE
VMS	7010045	MAKE	HYUNDAI	FUEL
CUSTOMER NO	383 SIN MING DRIVE	MODEL	I-40	E 1/2 F
ADDRESS	Singapore SINGAPORE 575717	DATE/TIME IN	11.12.2017 12:00	
	65508755	YR OF MANU	12.11.2015	TARGET DATE
		CHASSIS CODE	KMHLB41UMGU080427	COMPLETION DATE/TIME
SCOUNT CARD NO.				

JOB DESCRIPTION

Accident Date: 09.12.2017

NATURE: 3P 09.12.2017

LABOR CODE	DESCRIPTION
ALG - Front Left	
LKK/Kalmi -	

ECKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE _____

swedgement Slip

Exit Pass

le No.: SH 6354Y LARRY

Vehicle No.: SH 6354Y

LARRY NG

1 of Service Advisor

Signature/Date

Name of Service Advisor

Date _____

returned to Service Reception upon collection

To be kept by Security Guard

REPAIR ESTIMATE*

VEHICLE NO : SH 6354Y

DATE 12/12/2017 10:27

MAKE :

MODEL : HYUNDAI i40

DIA: 09.12.17

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Radiator Grille ✓			\$ 1,480.00
	Front Bumper Cover X144V			\$ 1,052.20
	Front Bumper Bracket (LH) X			\$ 24.60
	SUB TOTAL			\$ 2,556.80
	LESS 20%			\$ 511.36
	DISCOUNTED TOTAL			\$ 2,045.44
	Labour Charge			200
	Panel Beating			\$ 380.00
	Spray Painting Charge			\$ 200.00
				160
	TOTAL LABOUR			\$ 580.00
	ESTIMATE TOTAL			\$ 2,625.44
<p> <i>Kalua (OK)</i> <i>12/12/17 1120 hrs</i> <i>2 Pys</i> <i>P/P</i> <i>Aster Pys pls</i> </p> <p>Larry Ng</p> <div> <p>LKK Auto Transmittance notify the Repair Shop to supply</p> <ul style="list-style-type: none"> To resupply parts & labouring To supply damaged parts & labouring Parts price & labouring Third party & insurance basis No other third party & insurance Supply & labouring basis for resupply and Supply & labouring basis for resupply and <p>Acc: [] by Repairer</p> <p>Sign: []</p> <p>Date: []</p> </div>				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

Our Job Ref No : 305096869
Date : 17.12.2017

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

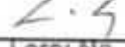
To : LKK
Attn : KALVIN
Vehicle Reg No : SH 6354Y


Fax :
Date of Accident: 09/12/17

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AIG SLQ4888Y
2. The finalized amount shall be:
 - (a) Spare Parts after List discount \$1,164.00
 - (b) Labour Charges \$380.00
 - Total for Part-By-Part Repair Cost** \$1,564.00
 - (c) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: _____
Final Lumpsum Repair cost _____
3. Estimated normal period for repairs: 2 working days.
4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 
Name : Larry Ng
Tel : 6214 8316
Fax : 6546 8156

Signature : 
Name : Calvin
Date : 18/12/17

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee	\$5.35			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMFORTDELGRO ENGINEERING PTE LTD
REPAIR ESTIMATE

Date: 16.12.2017
Time: 15:18:37
Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305096869
REGN NO : SH 6354Y
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : I-40
DATE OF REGN : 12.11.2015
DATE/TIME IN : 11.12.2017 12:00
ACCIDENT DATE : 09.12.2017

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0103-2164-G 140V3 GRILLE ASSY-RADIATO 1 1,480.00 20.00 1,184.00

SUB-TOTAL : 1,184.00

JOB NATURE

0000 L PANEL BEATING 200.00

0001 23-502 SPRAYPAINT ON AFFECTED AREA 180.00

SUB-TOTAL : 380.00

TOTAL : 1,564.00

MVA NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :

AIR ESTIMATE*

10:27

2.17

VEHICLE NO : SH 6354Y

MAKE :

MODEL : HYUNDAI i40

Qty	Parts Description/ Labou
-----	--------------------------

Radiator Grille / *era*
 Front Bumper Cover *X repair*
 Front Bumper Bracket (LH) *X*

DISC

Labour Charge

Panel Beating

Spray Painting Charge

DISC

Labour Charge

Panel Beating

Spray Painting Charge

rice Amount

\$ 1,480.00

\$ 1,052.20

\$ 24.60

\$ 2,556.80

\$ 511.36

\$ 2,045.44

200

\$ 380.00

\$ 200.00

180

\$ 580.00

\$ 2,625.44

Larry Ng

Kahua (OK)

12/12/2 1120 hrs

2 Pys

P/P

After Repair pls

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No legal action to be pursued
- Supplier's liability must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)
Sent: Monday, 9 April 2018 3:37 PM
To: 'Cecilia Lee Peng Geok'
Cc: Vivian Lau (LKKAuto); Admin A
Subject: RE: T 1217/SH 6354Y ON 09.12.2017/ AIG SLQ 4888Y

WITHOUT PREJUDICE

Dear Cecilia,

We refer to our e-mail correspondence below.

We forwarded your video to our principal M/s AIG for their review and instruction.

Our principal is of the opinion that BOLA 27 applies in the scenario where your driver hit our insured from the rear. As such, onus is on your taxi driver to keep a proper lookout and to maintain a safety distance from the vehicle in-front.

In view of this, we regret to inform you that we are instructed to deny liability.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Cecilia Lee Peng Geok [mailto:cecilialee@sparkcarcare.com]
Sent: Tuesday, 6 February 2018 9:09 AM
To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Cc: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Subject: RE: T 1217/SH 6354Y ON 09.12.2017/ AIG SLQ 4888Y

Without Prejudice

Dear Joy

We have not received any PIR.

From the video footage, it is clearly that it was your insured who stopped abruptly for no reason that caused the accident.

Please revert with your offer soon.

Thank you.

Joy Irene (LKKAUTO)

From: Boyogan, Joane <Joane.Boyogan@aig.com>
Sent: Thursday, 22 March 2018 10:21 AM
To: Joy Irene (LKKAUTO)
Cc: Vivian Lau (LKKAUTO); Admin A
Subject: RE: 2066196142SG (SH 6354Y AND SLQ 4888Y) ON 09.12.2017

Dear Joy,

We refer to your email of 21 Mar 2018

We have reviewed the video footage and it is our opinion that BOLA scenario 27 is still applicable on this accident.

Onus is on the third party vehicle to keep a proper lookout and maintain a safe following distance from our Insured's vehicle

Please proceed to reject the third party's property damage claim

Thank you

Regards,

Joane Boyogan
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120
Tel +64191898 | Fax +68357416
joane.boyogan@aig.com | www.aig.com.sg

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From: Joy Irene (LKKAUTO) [mailto:JoyIrene@lkkauto.com]
Sent: Wednesday, March 21, 2018 1:17 PM
To: Boyogan, Joane
Cc: Vivian Lau (LKKAUTO); Admin A
Subject: RE: 2066196142SG (SH 6354Y AND SLQ 4888Y) ON 09.12.2017

Dear Joane,

We would like to check for the outcome of your investigation on this case.

TP is chasing us for settlement.

Please advise.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Joy Irene (LKKAuto)
Sent: Tuesday, 6 February 2018 2:44 PM
To: 'Boyogan, Joane' <Joane.Boyogan@aig.com>
Cc: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: 2066196142SG (SH 6354Y AND SLQ 4888Y) ON 09.12.2017

Hi Joane,

Estimate (marked) uploaded in Merimen. Adjusted repair cost at \$1,564.00 (part by part).

TP informed us earlier that there is no available PIR on their side.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Boyogan, Joane [<mailto:Joane.Boyogan@aig.com>]
Sent: Tuesday, 6 February 2018 2:06 PM
To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Cc: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: 2066196142SG (SH 6354Y AND SLQ 4888Y) ON 09.12.2017

Dear Joy,

Kindly let us have your surveyor's estimate on the above matter. Also, please check if third party has received the PIR?

Thank you

Regards,

Joane Boyogan

AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120
Tel +64191898 | Fax +68357416
joane.boyogan@aig.com | www.aig.com.sg

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From: Boyogan, Joane
Sent: Thursday, February 01, 2018 5:52 PM
To: 'Joy Irene (LKKAUTO)'
Cc: Vivian Lau (LKKAUTO); Admin A
Subject: RE: 2066196142SG (SH 6354Y AND SLQ 4888Y) ON 09.12.2017

Dear Joy Irene,

Kindly request for PIR from third party if available

In the meantime, please inform third party to hold hands pending the outcome of our investigation

Thank you

Regards,

Joane Boyogan
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120
Tel +64191898 | Fax +68357416
joane.boyogan@aig.com | www.aig.com.sg

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From: Joy Irene (LKKAUTO) [<mailto:JoyIrene@lkkauto.com>]
Sent: Thursday, February 01, 2018 9:33 AM
To: Boyogan, Joane
Cc: Vivian Lau (LKKAUTO); Admin A
Subject: 2066196142SG (SH 6354Y AND SLQ 4888Y) ON 09.12.2017

Dear Joane,

We refer to the subject of this e-mail.

Attached is the video provided by TP.

Video showed OI had attempts to purposely jammed brake, causing the collision.

Kindly advise if we may proceed to offer for DS.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6749-5792 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)
Sent: Thursday, 1 February 2018 1:40 PM
To: 'Insurance LCR SG'
Cc: 'Boyogan, Joane'; Vivian Lau (LKKAuto); Admin A
Subject: ACCIDENT INVOLVING SLQ 4888Y (LCRF/AIG) & SH 6354Y ON 09/12/2017

Our Ref: CC3/LCR17023653/K1ja3

Your Vehicle :SLQ 4888Y
Third-Party :SH 6354Y
Date of Accident :09 Dec 2017
Time of Accident :21:30
Location of Accident :TAMPINES ST 45

Dear Sir/Madam,

ACCIDENT INVOLVING SLQ 4888Y (LCRF/AIG) & SH 6354Y ON 09/12/2017

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SH 6354Y against your insurance policy.

Based on the information on hand, we are of the opinion that liability is not in our favour.
We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6749-5792 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Our Ref : T 1217 / SH 6354Y /CL(st)
Your Ref :
Date : 5-Jan-18

AIG ASIA PACIFIC INSURANCE PTE LTD
CHARTIS Building
78 Shenton Way
#07-16
Singapore 079120

Attn : Motor Claims Department WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SH 6354Y YOUR INSURED SLQ4888Y
AND OTHER ON 09.12.17

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : **SH 6354Y** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **SLQ4888Y** we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 1,673.48
2	3 days Loss of Rental @ \$ 129.28 per day	\$ 387.84
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fees	\$ 5.35
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation	\$ -
Sub Total :		\$ 2,066.67

HIRER'S CLAIM

7	3 days Loss of Income @ \$ 80.00 per days	\$ 240.00
Total Claims :		\$ 2,306.67

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 7 pcs.
b) LTA search slip/s of : SLQ4888Y
c) GIA / Police report/s of : SH 6354Y
d) Letter of authority from owner / hirer / operator
(X) Photograph/s of Accident Scene () Certificate of Insurance
() Witness statement/s (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No. 199506048R

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY.CHARTIS BUILD
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SH 6354Y

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
12.11.2015

CHASSIS CODE
KMHLB41UMGU080427

INV. NO/DATE
91348478 28.12.2017

JOB NO.
305096869

ODOMETER READING

DATE/TIME IN
11.12.2017 12:00

Description : 3P 09.12.2017

S/No Part No.

Qty Unit Price %Disc Net

PART REQUISITION

S/No	Part No.	Description	Qty	Unit Price	%Disc	Net
0001	04-01-0103-2164	I40V3 GRILLE ASSY-RADIATO	1	1,480.00	20.00	1,184.00
SUB-TOTAL			:			1,184.00

JOB NATURE

S/No	Part No.	Description	Qty	Unit Price	%Disc	Net
0001	L	PANEL BEATING	200.00			200.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	180.00			180.00
SUB-TOTAL			:			380.00

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91348478	1,673.48	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY.CHARTIS BUILD
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SH 6354Y

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
12.11.2015

CHASSIS CODE
KMHLB41UMGU080427

INV. NO/DATE
91348478 28.12.2017

JOB NO.
305096869

ODOMETER READING

DATE/TIME IN
11.12.2017 12:00

Items total	1,564.00
Add GST @ 7.000 %	109.48
Invoice amount	1,673.48

Issued by : CHEWHEELENG 28.12.2017 14:58:56
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91348478	1,673.48	

Our Ref: CT17120346

Date: 19 December 2017



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 09/12/2017 @ 21:30 hrs
ALONG TAMPINES AVE 7 TWDS TAMPINES ST 45
INVOLVING SLQ4888Y

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH6354Y** (the "Taxi"). The Taxi was hired to **KOH CHEN TONG IC NO S7046574D** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$129.28** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Executive, Fleet Safety

This is a computer generated letter. No signature is required.

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLQ4888Y	09 Dec 2017 / 21:30:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)[OK](#)

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****I 40 SH6354Y , SLQ4888Y
TAMPINES AVE 7 TWDS TAMPINES ST 45****ON 09-Dec-17 21:30**

I / We

KOH CHEN TONG(Hirer) NRIC No.: **S7046574D**

and/or

(Relief) NRIC No.:

Taxi Number

SH6354Y

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

11-Dec-2017

Name of Hirer

KOH CHEN TONG

Hirer NRIC

S7046574D

Signature :



Address

**497A TAMPINES STREET 45 #05-02
520497**

Contact No.

91993146

...CLAIM SUBFOLDER...(Pending for Survey Report)





























Revoked / No settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	13 Dec 2017 Edit Reg		12 Dec 2017 00:00 Edit Adj Rpt	S\$1,564.00 Edit Estimates	S\$1,564.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	LCRF PTE LTD, Co. Reg. No.: 201624597K								
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Vehicle Reg. No.:	SH6354Y	Date of Loss:	09/12/2017 21:00 - :59 [24 Months and 27 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 2066196142SG	Policy/Cover Note No.:	0999995068						
Vehicle Reg. No. (Insured):	SLQ4888Y	Policy No. (Claimant):	MCOM0016						
		Excess:							
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Boyogan, Joane] Joane.Boyogan@aig.com								
Claimant's Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 22/12/2017]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SH6354Y (2066196142SG)
[SLQ4888Y]
TP
COMFORT TRANSPORTATION PTE LTD
Dec 9 2017 9:00PM
[LCRF PTE LTD]
ComfortDelGro Engineering Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Assessment Reports			1 per page <input type="checkbox"/>	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		
		Accident Statement	Thumbnail	Print
1	14/12/17 12:10	From: SC - Reg. No: SLQ4888Y, Claimant: LCRF PTE LTD	 Load HTM	
Photos/Images			3 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	13/12/17 17:17	General View	 Load JPG	<input checked="" type="checkbox"/>
2	13/12/17 17:17	General View	 Load JPG	<input checked="" type="checkbox"/>
3	13/12/17 17:17	General View	 Load JPG	<input checked="" type="checkbox"/>
4	13/12/17 17:17	General View	 Load JPG	<input checked="" type="checkbox"/>
5	13/12/17 17:17	General View	 Load JPG	<input checked="" type="checkbox"/>
6	13/12/17 17:17	General View	 Load JPG	<input checked="" type="checkbox"/>
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8	13/12/17 17:17	General View	 Load JPG	<input checked="" type="checkbox"/>
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15	13/12/17 17:17	General View	 Load JPG	<input checked="" type="checkbox"/>
16	13/12/17 17:17	General View	 Load JPG	<input checked="" type="checkbox"/>
17	13/12/17 17:17	General View	 Load JPG	<input checked="" type="checkbox"/>
18	13/12/17 17:17	General View	 Load JPG	<input checked="" type="checkbox"/>
19	14/12/17 17:03	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
20	14/12/17 17:03	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
21	14/12/17 17:03	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
22	14/12/17 17:03	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	13/12/17 14:45	TP GIA REPORT	 Load PDF	
2	13/12/17 14:45	TP ESTIMATE- MARKED	 Load PDF	
3	01/02/18 13:43	LETTER TO INSURED	 Load PDF	
4	09/04/18 15:40	MANDATE TO REJECT	 Load PDF	
5	09/04/18 15:40	REJECTION EMAIL TO TP	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
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There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/LCR17023653/K1JA3Q2

Date: 10/04/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999995068
 Claimant Vehicle No: SH6354Y Insured Vehicle No: SLQ4888Y
 Date of Loss: 09/12/2017 Nature of Claim: TP Claim No: 2066196142SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SH6354Y
 Make & Model: HYUNDAI I40, 1.7 D CRDI F/L AT ABS AIRBAG 4DR (M) Engine No: D4FDFU561962
 Reg. Date: 12/11/2015 (Man. Year: 2015) Chassis No: KMHLB41UMGU080427
 Colour: Blue Odometer: 233773 km
 Engine Capacity: 1685 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16
 Front Left Side: Hankook 7 mm Rear Left Side: Hankook 7 mm
 Front Right Side: Hankook 7 mm Rear Right Side: Hankook 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,045.44	1,184.00	861.44	42.12
Miscellaneous Items	0.00	0.00	0.00	
Labour	580.00	380.00	200.00	34.48
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	2,625.44	1,564.00	1,061.44	40.43
+ GST 7.00/7.00% (S\$)	183.78	109.48	74.30	40.43
Nett Amount (S\$)	2,809.22	1,673.48	1,135.74	40.43
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 12/12/2017
 Date Inspected: 12/12/2017 Inspected At: ComfortDelGro Engineering Pte Ltd (Loyang)
 59 Loyang Drive
 Singapore 508969
 Estimated Period of Repair: 2.0 days

Adjuster: KALVIN ANG WEI KUN**Manager:** Joy Irene Bascao

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*RADIATOR GRILLE	Cracked	1,480.00 FL	*1,480.00 FL
2	1		*FRONT BUMPER COVER	Repair	1,052.20 FL	*- FL
3	1		*FRONT BUMPER BRACKET (LH)	Serviceable	24.60 FL	*- FL
					Sub Total (S\$)	1,480.00
					- List Item Discount on L Items 20.00/20.00% (S\$)	296.00
					Total Parts (S\$)	1,184.00

F=Franchise part. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	380.00	200.00
2	SPRAY PAINTING CHARGE	New	200.00	180.00
Gross Labour Cost (S\$)			580.00	380.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >