

Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)
Sent: Monday, 9 April 2018 3:37 PM
To: 'Cecilia Lee Peng Geok'
Cc: Vivian Lau (LKKAuto); Admin A
Subject: RE: T 1217/SH 6354Y ON 09.12.2017/ AIG SLQ 4888Y

WITHOUT PREJUDICE

Dear Cecilia,

We refer to our e-mail correspondence below.

We forwarded your video to our principal M/s AIG for their review and instruction.

Our principal is of the opinion that BOLA 27 applies in the scenario where your driver hit our insured from the rear. As such, onus is on your taxi driver to keep a proper lookout and to maintain a safety distance from the vehicle in-front.

In view of this, we regret to inform you that we are instructed to deny liability.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

All contents of this email is intended strictly for the addressee(s) only. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

From: Cecilia Lee Peng Geok [mailto:cecilialee@sparkcarcare.com]
Sent: Tuesday, 6 February 2018 9:09 AM
To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Cc: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Subject: RE: T 1217/SH 6354Y ON 09.12.2017/ AIG SLQ 4888Y

Without Prejudice

Dear Joy

We have not received any PIR.

From the video footage, it is clearly that it was your insured who stopped abruptly for no reason that caused the accident.

Please revert with your offer soon.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax:
6214 1843

From: "Joy Irene (LKKAuto)" <JoyIrene@lkkauto.com>
To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Cc: "Vivian Lau (LKKAuto)" <vivianlau@lkkauto.com>
Date: 05/02/2018 05:43 PM
Subject: RE: T 1217/SH 6354Y ON 09.12.2017/ AIG SLQ 4888Y

WITHOUT PREJUDICE

Dear Cecilia,

We had our principal's instruction to request PIR result from your side.

Meanwhile, kindly hold hands as we wait for the traffic police investigation result.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

All contents of this email is intended strictly for the addressee(s) only. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]
Sent: Thursday, 1 February 2018 9:12 AM
To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Subject: Fw: T 1217/SH 6354Y ON 09.12.2017/ AIG SLQ 4888Y

Without Prejudice

Dear Sir/Madam

Resend Video 2.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

----- Forwarded by Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes on 01/02/2018 09:11 AM -----

From: Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes
To: "Joy Irene (LKKAuto)" <JoyIrene@lkkauto.com>
Date: 01/02/2018 09:11 AM
Subject: Fw: T 1217/SH 6354Y ON 09.12.2017/ AIG SLQ 4888Y

Without Prejudice

Dear Sir/Madam

Resend Video 1.

[attachment "SH6354Y VC (TS) - 1.avi" deleted by Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes]
Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

----- Forwarded by Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes on 01/02/2018 09:10 AM -----

From: Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes

To: "Joy Irene (LKKAuto)" <JoyIrene@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>, "Vivian Lau (LKKAuto)" <vivianlau@lkkauto.com>

Date: 01/02/2018 08:51 AM

Subject: Re: T 1217/SH 6354Y ON 09.12.2017/ AIG SLQ 4888Y

Without Prejudice

Dear Sir/Madam

Attached Video 1 shows the taxi was driving along Tampines Ave 7, your insured driver came out from slip road of Tampines Ave 9, cut into taxi's lane and raised his middle finger to the taxi driver.

[attachment "SH6354Y VC (TS) - 1.avi" deleted by Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes]

Video 2 shows both vehicles approaching the traffic junction and the traffic light was green. Before turning left, your insured driver jammed brake for no reason. Our taxi managed to stop in time to avoid the collision. However, after completing the turn your insured driver jammed brake again even though the road was clear, leaving our driver with no time to react.

[attachment "SH6354Y VC (TS) - 2.avi" deleted by Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes]

The accident was solely caused by your insured negligence driving. Please revert with your offer soon.

Note: This videos are solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: "Joy Irene (LKKAuto)" <JoyIrene@lkkauto.com>

To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Cc: "Vivian Lau (LKKAuto)" <vivianlau@lkkauto.com>, Admin A <admin-a@lkkauto.com>

Date: 31/01/2018 03:18 PM

Subject: T 1217/SH 6354Y ON 09.12.2017/ AIG SLQ 4888Y

WITHOUT PREJUDICE

Dear Cecilia,

Attached is the statement of our insured driver.

Our insured reported a front-to-rear scenario whereby your taxi was the vehicle behind.

We would like to request for your video as reported by your driver for our review.

Kindly send us a copy.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6749-5792 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

All contents of this email is intended strictly for the addressee(s) only. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.
[attachment "SLQ4888Y-REPORT.pdf" deleted by Cecilia Lee Peng Geok/sparkcarcare/cdgc/delgronotes]