

Joy Irene (LKKAuto)

From: Boyogan, Joane <Joane.Boyogan@aig.com>
Sent: Thursday, 22 March 2018 10:21 AM
To: Joy Irene (LKKAuto)
Cc: Vivian Lau (LKKAuto); Admin A
Subject: RE: 2066196142SG (SH 6354Y AND SLQ 4888Y) ON 09.12.2017

Dear Joy,

We refer to your email of 21 Mar 2018

We have reviewed the video footage and it is our opinion that BOLA scenario 27 is still applicable on this accident.

Onus is on the third party vehicle to keep a proper lookout and maintain a safe following distance from our Insured's vehicle

Please proceed to reject the third party's property damage claim

Thank you

Regards,

Joane Boyogan

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

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Tel +64191898 | Fax +68357416

joane.boyogan@aig.com | www.aig.com.sg

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From: Joy Irene (LKKAuto) [mailto:JoyIrene@lkkauto.com]
Sent: Wednesday, March 21, 2018 1:17 PM
To: Boyogan, Joane
Cc: Vivian Lau (LKKAuto); Admin A
Subject: RE: 2066196142SG (SH 6354Y AND SLQ 4888Y) ON 09.12.2017

Dear Joane,

We would like to check for the outcome of your investigation on this case.

TP is chasing us for settlement.

Please advise.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Joy Irene (LKKAuto)
Sent: Tuesday, 6 February 2018 2:44 PM
To: 'Boyogan, Joane' <Joane.Boyogan@aig.com>
Cc: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: 2066196142SG (SH 6354Y AND SLQ 4888Y) ON 09.12.2017

Hi Joane,

Estimate (marked) uploaded in Merimen. Adjusted repair cost at \$1,564.00 (part by part).

TP informed us earlier that there is no available PIR on their side.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Boyogan, Joane [<mailto:Joane.Boyogan@aig.com>]
Sent: Tuesday, 6 February 2018 2:06 PM
To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Cc: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: 2066196142SG (SH 6354Y AND SLQ 4888Y) ON 09.12.2017

Dear Joy,

Kindly let us have your surveyor's estimate on the above matter. Also, please check if third party has received the PIR?

Thank you

Regards,

Joane Boyogan

AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

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Tel +64191898 | Fax +68357416
joane.boyogan@aig.com | www.aig.com.sg

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From: Boyogan, Joane
Sent: Thursday, February 01, 2018 5:52 PM
To: 'Joy Irene (LKKAuto)'
Cc: Vivian Lau (LKKAuto); Admin A
Subject: RE: 2066196142SG (SH 6354Y AND SLQ 4888Y) ON 09.12.2017

Dear Joy Irene,

Kindly request for PIR from third party if available

In the meantime, please inform third party to hold hands pending the outcome of our investigation

Thank you

Regards,

Joane Boyogan
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

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From: Joy Irene (LKKAuto) [<mailto:JoyIrene@lkkauto.com>]
Sent: Thursday, February 01, 2018 9:33 AM
To: Boyogan, Joane
Cc: Vivian Lau (LKKAuto); Admin A
Subject: 2066196142SG (SH 6354Y AND SLQ 4888Y) ON 09.12.2017

Dear Joane,

We refer to the subject of this e-mail.

Attached is the video provided by TP.

Video showed OI had attempts to purposely jammed brake, causing the collision.

Kindly advise if we may proceed to offer for DS.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6749-5792 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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