

12/03/2017

ASS: REC BY:

REF: CS/SM017023643/Und3<sup>n2</sup>

Special Instruction:

Surveyor:

Marcus

ASSIGNMENT (Office)

From (Person):

Grace Teo

of

SMO

Date/Time:

13/12/17 @ 10:11am

Estimated Cost:

Bill to:

OD / ~~TP~~ WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SKA 29 H

Insured:

SJG 4040C

at Workshop m/s

Fasfeeh Auto

Tel:

6746 5405

of

1 kaki Bukit Ave 6 # 01-46/48/50 Autobay 417883

Policy No:

Claim No:

CMTD1704496 / GPL

Sum Insured:

Excess:

Make of Veh:

D.O.A:

12/12/2017

(Client's Record)

CA / REV / REP. / REV 24 HRS

(wp)

H.O.D. Endorsement:

Date/Time:

10:21am @ 13/12/17

Person Contacted:

Nancy

Vehicle:

~~IN~~ OUT

Date/Time	Action/Instruction (✓) Estimate	
	SKA 29 H - NA / MSG11021626 / w1	D.O.A: 06/10/2011
	SJG 4040C - CS / LPC 08023188 / Rn	D.O.A: 18/08/2008
14/12/17	Email Grace informed pending est from repairer	
8/2/18	Email preli revised to Grace Teo	

Surveyor *morris*

REF:

*SNW/*

ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD ☒ TP ☐ WS ☐ TP RES ☐ OD RES ☐ EVA ☐ INV ☐ MV ☐

To inspect Vehicle No: *SKA29H*

at Workshop m/s *RL.*

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No: \_\_\_\_\_

Claims No: \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its

repair at the time of inspection.

Bal. or Market Value: *140k.*

IPAC Accident Report: \_\_\_\_\_ Consistent?: Yes or No

GIA / FR Seen: \_\_\_\_\_ Consistent?: Yes or No

Est. Repairs: *14* days Res.: Yes or No

Lum Sum: *20* % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
N/S	O/S
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Veh No: *SKA29H* Yr Regn: *21/1/14*

Type: ☒ M.Car / ☐ M.Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

Truck / Trailer or *CA*

Make: *Audi A5 cabriolet* c.c. *1984*

Colour: *white* A/C: ☐ Insured / ☐ Std / ☐ NI / ☐ NA

Sp. Reading: *17323* T/Radio: ☐ Insured / ☐ Std / ☐ NI / ☐ NA

Eng/No: \_\_\_\_\_

C/No: *WAUZZZ8F1EN000560*

Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ Burnt

Steering: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt or

Brake: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt or

Modi: ☒ Nil / ☐ S/Rim / ☐ STD A/Rim or

Tyre Size: F: \_\_\_\_\_

R: *25.5/35 ZR19*

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

\_\_\_\_\_

Front: \_\_\_\_\_ Rear: \_\_\_\_\_

R/Bal. *6* mm R/Bal. *6* mm

L/Bal. *6* mm L/Bal. *6* mm

D.O.A. *14/12/17* D.O.I. *13/12/17*

Survey held at \_\_\_\_\_

Des. of Damages: ☐ Frt / ☐ Rear / ☐ O/S / ☐ N/S / ☐ U/C / ☐ Rooftop or

*Rear & RL.*

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction  
*6 yrs lmb. 27A 96990 Rep 17500 net 48430/10*  
*7/2/18 contact d/s 33.000 with Alen. (Ref 43,885, 579)*

RECEIVED 08 FEB 2018

Date/Time, File Pass to?	<input type="checkbox"/> : Preli. Report	Days Of Repair: <i>14</i>	Survey Fee:
1) _____	<input type="checkbox"/> : Final Report	Resurvey No. of Trip: <i>3</i>	Transportation:
Date/Time, File Return to?			_____ \$ + RS. _____ \$
2) <i>8/2 - typist</i>		Add Fee: <input type="checkbox"/> : Site Insp (\$ _____)	Photos
		<input type="checkbox"/> : Interview (\$ _____)	Others
Report Format: <i>TP</i>		<input type="checkbox"/> : Tech. Invs (\$ _____)	
Lump Sum / I.B.I: (\$ <i>33,000</i> )		<input type="checkbox"/> : Weekend (\$ _____)	
			TOTAL <i>450</i>



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

SOMPO INSURANCE SINGAPORE PL

Ref : CS/SMO17023643/Uvd3

50 RAFFLES PLACE

#05-01/06

SINGAPORE LAND TOWERS SINGAPORE 048623

Date : 13-12-2017



Code : SMO

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJG 4040C	Veh. Inspected	SKA 29H
Policy No.		Coverage (\$)	0.00
Claim No.	CMTD1704496/GPL	Excess (\$)	0.00
Assign From	GRACE TEO	Assign Date	13/12/2017

## 2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

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## 5. General Information

Accident Date	12/12/2017	Inspection Date	13/12/2017
Survey held at	FASTECH AUTO PTE LTD 1 KAKI BUKIT AVENUE 6 #01-46/48/50 AUTOBAY SINGAPORE 417883		

## 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.



Auto  
Consultants  
Pte Ltd

Company Registration No. 19960711

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564

Your ref: CMTD1704496/GPL  
Our ref: CS/SMO17023643/Uvd3

Date: 8/2/2018

The Motor Claims Department  
M/s SOMPO INSURANCE SINGAPORE PTE LTD

Dear Sir/Madam

**PRELIMINARY ADVICE OF VEHICLE NO. SKA 29H**

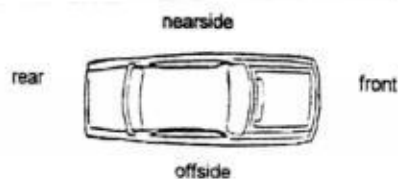
We thank for your instruction on 13/12/2017

Please be informed that we had conducted the inspection of the above mentioned vehicle on 13/12/2017 at the premises of M/s FASTECH AUTO PTE LTD and have the following to report:-

Workshop Estimate Amount	: S\$76,885.00
Revised Estimate Amount	: S\$33,000.00 (LUMP SUM)
"Check" Items Amount	: S\$
Market Value	: S\$
LTA Reimbursement Value	: S\$
Nett Value	: S\$

**Description of Damage:**

The vehicle sustained damages at the rear and front portion



Comments/Present Status:  
Damages Consistent

Yours faithfully,

MARCUS CHUA  
Licensed Appraiser

# Survey Department Check List (Case Handler)

Reference No. : CS | SM017023643 | Uvd3  
Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

**Admin** ( ): Case handler to make sure all Information created by the assignment team are **ACCURATE**.

## (1) Office Assign Form

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)	✓			
C	D.O.A	✓			
C	Policy No				
C	Claim No	✓			
C	Insurance Authorisation (CA /REV/REP)				
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess				

**Surveyor** ( ): Case handler to make sure the surveyor completed all required information.

## (1) Assignment Form

C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

## (2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
---	--------------------------------------	---	--	--	--

## (3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases				
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

## (4) System - (Views/Merimen)

C	Resurvey photo Uploaded	✓			
---	-------------------------	---	--	--	--

Check By:

VERON

11/5/18

Case Handler

Date

\*C: Critical \*N: Non-Critical

21/05/2014

## **Veron Chen (LKKAuto)**

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Thursday, 8 February 2018 8:07 AM  
**To:** 'Teo, Grace'  
**Cc:** 'Gnoh, Pau Loong'; 'Henry, Irene James'; SUR  
**Subject:** RE: CMTD1704496/GPL - Accident involving SJG4040C & SKA29H on 12.12.2017  
**Attachments:** SKA 29H PRELI ADVISED.pdf

Dear Grace,

Enclosed preliminary revised of vehicle SKA 29H  
Date of survey: 13/12/2017  
Number of days: 14 days

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Thursday, 14 December 2017 11:55 AM  
**To:** 'Teo, Grace' <grace.teo@sompo.com.sg>  
**Cc:** 'Gnoh, Pau Loong' <PauLoong.Gnoh@sompo.com.sg>; 'Henry, Irene James' <irene.henry@sompo.com.sg>; SUR <sur@lkkauto.com>  
**Subject:** RE: CMTD1704496/GPL - Accident involving SJG4040C & SKA29H on 12.12.2017

Dear Grace,

Please be informed that we have inspected the vehicle SKA 29H on 13/12/2017.

We are pending estimate from repairer.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Admin-D (LKKAuto)  
**Sent:** Wednesday, 13 December, 2017 10:23 AM  
**To:** 'Teo, Grace' <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'Gnoh, Pau Loong' <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>; 'Henry, Irene James' <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: CMTD1704496/GPL - Accident involving SJG4040C & SKA29H on 12.12.2017

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Teo, Grace [<mailto:grace.teo@sompo.com.sg>]  
**Sent:** Wednesday, 13 December, 2017 10:11 AM  
**To:** [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com); [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Cc:** Nancy Lam; Gnoh, Pau Loong; Henry, Irene James  
**Subject:** CMTD1704496/GPL - Accident involving SJG4040C & SKA29H on 12.12.2017

Hi,

Please make arrangement to conduct the survey for SKA29H.

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147



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**A Century of Trust**

**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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---

**From:** Nancy Lam [<mailto:nancy.lam@fastechauto.com.sg>]  
**Sent:** Wednesday, December 13, 2017 9:55 AM  
**To:** Teo, Grace  
**Cc:** Gnoh, Pau Loong; Henry, Irene James  
**Subject:** RE: CMTD1704496/GPL - Accident involving SJG4040C & SKA29H on 12.12.2017



Dear Grace

Please arrange LKK Auto Consultants to survey the car.

Regards,  
Nancy Lam  
Fastech Auto Pte Ltd  
Tel: 6746 5405  
Fax: 6745 8520

**From:** Teo, Grace [mailto:grace.teo@sompo.com.sg]  
**Sent:** Wednesday, December 13, 2017 9:57 AM  
**To:** Nancy Lam <nancy.lam@fastechauto.com.sg>  
**Cc:** Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>  
**Subject:** CMTD1704496/GPL - Accident involving SJG4040C & SKA29H on 12.12.2017

Your Reference: SKA29H  
Our Reference: CMTD1704496/GPL

Date: 13<sup>th</sup> December 2017

Without Prejudice

**Attention:**  
**M/S FASTECH AUTO PTE LTD**

Dear Nancy,

We refer to your Notice of Accident dated 13/12/2017.

Please be informed that Gnoh Pau Loong the handler of this case.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey			Selection (Indicate as tick)
	Motor Surveyor	Surveyor	
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffery Ong	
4	JP Knights Adjusters & Surveyors	Jason Lek	
5	In House surveyor	Teo See Ling	



Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147



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**A Century of Trust**

**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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---

**From:** Nancy Lam [<mailto:nancy.lam@fastechauto.com.sg>]

**Sent:** Wednesday, December 13, 2017 9:25 AM

**To:** Claims - Motor Survey

**Subject:** REQUEST FOR PRE-REPAIR INSPECTION OUR REF:SKA29H

Hi Sir

*My client claiming your insured SJG4040C.*

*Please kindly arrange PRS for SKA29H .*

*Date of accident 12.12.2017*

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS AMENDMENT NO. 1 OF 2016 paragraph 2.3, you are require to provide a list of at least 10 motor surveyors within 2 days of the notice.

Regards,

Nancy Lam

Fastech Auto Pte Ltd

Tel: 6746 5405

Fax: 6745 8520

Veron Chen (LKKAuto)

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Thursday, 14 December, 2017 11:55 AM  
**To:** 'Teo, Grace'  
**Cc:** 'Gnoh, Pau Loong'; 'Henry, Irene James'; SUR  
**Subject:** RE: CMTD1704496/GPL - Accident involving SJG4040C & SKA29H on 12.12.2017

Dear Grace,

Please be informed that we have inspected the vehicle SKA 29H on 13/12/2017.

We are pending estimate from repairer.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**Sent:** Wednesday, 13 December, 2017 10:23 AM  
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**Cc:** 'Gnoh, Pau Loong' <PauLoong.Gnoh@sompo.com.sg>; 'Henry, Irene James' <irene.henry@sompo.com.sg>; SUR <sur@lkkauto.com>  
**Subject:** RE: CMTD1704496/GPL - Accident involving SJG4040C & SKA29H on 12.12.2017

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**Sent:** Wednesday, 13 December, 2017 10:11 AM  
**To:** [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com); [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Cc:** Nancy Lam; Gnoh, Pau Loong; Henry, Irene James  
**Subject:** CMTD1704496/GPL - Accident involving SJG4040C & SKA29H on 12.12.2017

Hi,

Please make arrangement to conduct the survey for SKA29H.

Best Regards

**Grace Teo**

Claims Division

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**From:** Nancy Lam [<mailto:nancy.lam@fastechauto.com.sg>]

**Sent:** Wednesday, December 13, 2017 9:55 AM

**To:** Teo, Grace

**Cc:** Gnoh, Pau Loong; Henry, Irene James

**Subject:** RE: CMTD1704496/GPL - Accident involving SJG4040C & SKA29H on 12.12.2017

*Dear Grace*

*Please arrange LKK Auto Consultants to survey the car.*

Regards,

Nancy Lam

Fastech Auto Pte Ltd

Tel: 6746 5405

Fax: 6745 8520

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**Sent:** Wednesday, December 13, 2017 9:57 AM

**To:** Nancy Lam <[nancy.lam@fastechauto.com.sg](mailto:nancy.lam@fastechauto.com.sg)>

**Cc:** Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>; Henry, Irene James <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>

**Subject:** CMTD1704496/GPL - Accident involving SJG4040C & SKA29H on 12.12.2017

Your Reference: SKA29H

Our Reference: CMTD1704496/GPL

Date: 13<sup>th</sup> December 2017

**Without Prejudice**

**Attention:**

**M/S FASTECH AUTO PTE LTD**

Dear Nancy,

We refer to your Notice of Accident dated 13/12/2017.

Please be informed that Gnoh Pau Loong the handler of this case.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

	<b>Motor Surveyor</b>	<b>Surveyor</b>	<b>Selection (Indicate as tick)</b>
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffery Ong	
4	JP Knights Adjusters & Surveyors	Jason Lek	
5	In House surveyor	Teo See Ling	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147



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disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy

---

**From:** Nancy Lam [<mailto:nancy.lam@fastechauto.com.sg>]  
**Sent:** Wednesday, December 13, 2017 9:25 AM  
**To:** Claims - Motor Survey  
**Subject:** REQUEST FOR PRE-REPAIR INSPECTION OUR REF:SKA29H

*Hi Sir*

*My client claiming your insured SJG4040C.*

*Please kindly arrange PRS for SKA29H .*

*Date of accident 12.12.2017*

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS AMENDMENT NO. 1 OF 2016 paragraph 2.3, you are require to provide a list of at least 10 motor surveyors within 2 days of the notice.

Regards,  
Nancy Lam  
Fastech Auto Pte Ltd  
Tel: 6746 5405  
Fax: 6745 8520

## Nivitha (LKK Auto)

---

**From:** Teo, Grace <grace.teo@sompo.com.sg>  
**Sent:** Wednesday, 13 December, 2017 10:11 AM  
**To:** admin-d@lkkauto.com; assignments@lkkauto.com  
**Cc:** Nancy Lam; Gnoh, Pau Loong; Henry, Irene James  
**Subject:** CMTD1704496/GPL - Accident involving SJG4040C & SKA29H on 12.12.2017

Hi,

Please make arrangement to conduct the survey for SKA29H.

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147



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**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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---

**From:** Nancy Lam [mailto:nancy.lam@fastechauto.com.sg]  
**Sent:** Wednesday, December 13, 2017 9:55 AM  
**To:** Teo, Grace  
**Cc:** Gnoh, Pau Loong; Henry, Irene James  
**Subject:** RE: CMTD1704496/GPL - Accident involving SJG4040C & SKA29H on 12.12.2017

*Dear Grace*

*Please arrange LKK Auto Consultants to survey the car.*

Regards,

Nancy Lam

Fastech Auto Pte Ltd

Tel: 6746 5405

Fax: 6745 8520

---

**From:** Teo, Grace [mailto:grace.teo@sompo.com.sg]  
**Sent:** Wednesday, December 13, 2017 9:57 AM  
**To:** Nancy Lam <nancy.lam@fastechauto.com.sg>

Cc: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>  
Subject: CMTD1704496/GPL - Accident involving SJG4040C & SKA29H on 12.12.2017

Your Reference: SKA29H  
Our Reference: CMTD1704496/GPL

Date: 13<sup>th</sup> December 2017

Without Prejudice

Attention:  
M/S FASTECH AUTO PTE LTD

Dear Nancy,

We refer to your Notice of Accident dated 13/12/2017.

Please be informed that Gnoh Pau Loong the handler of this case.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffery Ong	
4	JP Knights Adjusters & Surveyors	Jason Lek	
5	In House surveyor	Teo See Ling	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert

Best Regards  
**Grace Teo**  
Claims Division  
D: 6329 5170 | T: 6461 6555 | F: 6221 3147





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---

**From:** Nancy Lam [<mailto:nancy.lam@fastechauto.com.sg>]

**Sent:** Wednesday, December 13, 2017 9:25 AM

**To:** Claims - Motor Survey

**Subject:** REQUEST FOR PRE-REPAIR INSPECTION OUR REF:SKA29H

*Hi Sir*

*My client claiming your insured SJG4040C.*

*Please kindly arrange PRS for SKA29H .*

*Date of accident 12.12.2017*

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS AMENDMENT NO. 1 OF 2016 paragraph 2.3, you are require to provide a list of at least 10 motor surveyors within 2 days of the notice.

Regards,  
Nancy Lam  
Fastech Auto Pte Ltd  
Tel: 6746 5405  
Fax: 6745 8520

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type	Singapore NRIC
Owner ID	0068I
<b>Vehicle Details</b>	
Vehicle No.	SKA29H
Vehicle to be Exported	No
Intended De-registration Date	13 Dec 2017
Vehicle Make	AUDI
Vehicle Model	A5 CABRIOLET 2.0 TFSI QU (EU6)
Primary Colour	White
Manufacturing Year	2013
Engine No.	CNC016541
Chassis No.	WAUZZZ8F1EN000560
Maximum Power Output	165.0 kW (221 bhp)
Open Market Value	\$57,177.00
Original Registration Date	21 Jan 2014
First Registration Date	21 Jan 2014
Transfer Count	1
Actual ARF Paid	\$69,919.00 3485.8
<b>Intended PARF Rebate Details</b>	
PARF Eligibility	Yes
PARF Eligibility Expiry Date	20 Jan 2024
PARF Rebate Amount	\$52,439.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date	20 Jan 2024
COE Category	B - Car (1601cc & above)
COE Period(Years)	10
QP Paid	\$73,010.00
COE Rebate Amount	\$44,551.00
<b>Total Rebate Amount</b>	<b>\$96,990.00</b>

The information contained herein is correct as at 13 Dec 2017

OK

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Audi A5

Advanced Search

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	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
<b>Search Selection</b>	Audi A5		Any	Any	2014	Any	Any	Any	Available
	Audi A5 Sportback 2.0A TFSI Quattro		\$125,999	\$15,430 /yr	08-Apr-2014	1,984 cc	41,000 km	Sports	Available
VICOM EVALUATION DONE ON DEC 2017. Condition Almost Brand New. One Owner. Sporty White With Black Interior. Come View To Appreciate This Beauty. High Trade In And Flexible Loan Packages Available. Cal...									
Posted: 09-Dec-2017 Tags: 2014 Audi A5, 2014 Audi A5, Audi A5, Audi A5, Audi, A5, A5, Used Audi									
	Audi A5 Cabriolet 2.0A TFSI Quattro		\$155,800	\$18,960 /yr	08-May-2014	1,984 cc	23,000 km	Sports	Available
Good As New Audi A5 Open Top, Super Low Mileage 23,000+, Selling Because 2nd Car, Seldom Drive, See To Believe									
Posted: 03-Dec-2017 Tags: 2014 Audi A5, 2014 Audi A5, Audi A5, Audi A5, Audi, A5, A5, Used Audi									

Save this search criteria, to get email alerts whenever a match is found.

	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
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20 results/page									

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## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	13/12/2017 09:36
Date Of Accident	12/12/2017 17:05
Exact Location Of Accident	PIE TOWARDS CHANGI AIRPORT
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKA29H
<b>Insured/Policyholder</b>	
Name Of Registered Owner	YEO CHUN HEONG
NRIC No	S2510068I
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-97238258
Alternative Phone No	OFFICE-93368440

### Vehicle Particulars

Manufacturer	AUDI
Model	A5
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	GREAT AMERICAN INSURANCE COMPANY
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	MOMVP000002660-00-000
Cover Note Number	

### Driver

Name of Driver	BRIAN YEO SHUN QUAN
NRIC No	S9500361C
Date Of Birth	05/01/1995
Occupation	INDOOR
Date Of Driving Pass	09/10/2014
Driving Experience	3 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-93368440
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	APT BLK 128 PASIR RIS STREET 11 #02-345
Postcode	510128
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	CHILDREN
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	RAINING
Road Surface	WET

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Was any body injured in the Accident?	YES
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO ATTACHED

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJG4040C
Vehicle Make/Model/Colour	
Details Of Properties	
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

#### Details of Witness

Name	
Phone Number	
Email Address	

#### DETAILS OF INJURED PERSON 1

Name	BRIAN YEO SHUN QUAN
Approximate Age	

Injuries Sustain

Injured person in which vehicle?

SKA29H

Were seat belts worn?

YES

Was injured conveyed to hospital by ambulance?

NO

Address

BLK 128 PASIR RIS STREET 11  
#02-345

Postcode

510128

**SKETCH PLAN****IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance companies.
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6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all Insurer(s) who have insured vehicle(s) involved in this accident (all Insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) Investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all Insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/PIN No.:



## 151107ZUL 17 0.24.23 AM

FASTEN AND PLE LTD 0/450520

5/5

SKETCH PLAN

A-SKA29H  
B-SIG 4040C  
C-SLM T026T  
D-SGX 4408Y  
E-SKH 9297K  
F-SJG 4962S  
G-SLQ 6688U  
H-SJB 4936P

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 12/12/17 at 5.05pm, I was driving my vehicle (A) along PIE towards Changi Airport. I slow down my car due to in front of the vehicle. Suddenly I felt an impact from behind. Then I realized that vehicle (B) hit on my rear portion and cause my car to push forward and hit on vehicle (C). There were 8 cars involved in an accident.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

# **FASTECH AUTO PTE LTD**

VEHICLE NO: SKA29H

Qty Particular

List Item:

1 PCS	BOOTLID	Bent/Suc	2355	\$	3,465.00	—
1 PCS	BOOTLID REAR LOGO	neu		\$	100.85	—
1 PCS	BOOTLID 'A5' EMBLEM	neu		\$	89.10	—
1 PCS	BOOTLID '2.0T' EMBLEM	neu		\$	88.50	—
1 PCS	BOOTLID 'QUTTRO' EMBLEM	neu		\$	95.00	—
1 PCS	BOOTLID INNER LOCK	twi/ym		\$	315.50	—
1 PCS	BOOTLID LOCK STIKER	11		\$	105.20	x
1 PCS	BOOTLID WEATHERSTRIP	twi		\$	241.60	—
2 PCS	BOOTLID REFLECTORS @\$650	0/5 one 485		\$	1,300.00	1/2 c
1 PCS	BOOTLID INNER TRIM	De/to.n		\$	485.55	—
1 SET	BOOTLID INNER TRIM CLIPS	neu		\$	50.00	—
1 SET	REAR LICENCE PLATE LAMPS	11		\$	105.00	x
1 PCS	REAR BUMPER	Dec 5	2231	\$	2,465.00	—
1 PCS	REAR BUMPER inner bracket	one		\$	210.30	—
1 PCS	REAR BUMPER REINFORCEMENT	DD	695.35	\$	935.00	—
2 PCS	REAR BUMPER BRACKETS @\$145	Bent		\$	290.00	—
2 PCS	REAR BUMPER SIDE HOLDERS @\$135	twi		\$	270.00	—
1 SET	REAR BUMPER CLIPS	neu		\$	50.00	—
1 PCS	REAR BUMPER TOW COVER	c/w bumper		\$	30.00	x
1 PCS	REAR BUMPER LOWER SKIRTING	D.B		\$	681.00	—
4 PCS	REAR BUMPER PDC SENSORS @\$313.75	shock 245x3=735.00		\$	1,255.00	3 pcs
1 SET	REAR BUMPER PDC SENSOR WIRE	To.n / shock 184.25		\$	285.60	—
2 PCS	REAR BUMPER REINFORCEMENT STAYS @\$165	Bent		\$	330.00	—
1 PCS	REAR END PANEL outer	B. 1/500	750	\$	580.60	—
1 PCS	REAR END PANEL TOP GARNISH	twi		\$	245.00	—
1 PCS	REAR END PANEL EXTENSION LOWER	B. 1/500		\$	315.00	—
1 PCS	REAR END PANEL INNER MEMBER	B. 1/500	844	\$	495.00	—
1 PCS	REAR EXHAUST	Republ		\$	1,685.20	x
1 PCS	REAR EXHAUST	Bent/twi		\$	1,453.30	—
4 PCS	REAR EXHAUST MOUNTINGS @\$2800	To.n		\$	112.00	1/2 c 2P
1 PCS	REAR EXHAUST HEAT SHIELD O/S	Bent		\$	185.00	—
2 PCS	TAILLAMPS @\$855	one	725.11x2=1450.22	\$	1,710.00	—
1 PCS	REAR FLOOR PANEL	R		\$	1,150.00	x
1 PCS	REAR FLOOR PANEL TOP BOARD	DD/wagub	787.35	\$	825.30	—
1 PCS	REAR FLOOR PANEL TRAY	wagub/one		\$	655.00	—
2 PCS	REAR FENDERS @\$3650	R		\$	7,300.00	x
2 PCS	REAR FENDER INNER TRIMS @\$366.20	De/to.n		\$	732.40	—
1 SET	REAR FENDER INNER TRIM CLIPS	11		\$	50.00	x
1 PCS	REAR FLOOR PANEL TOOLS SPONGE	To.n		\$	266.30	—
2 PCS	REAR SAFETY BELTS @\$685	Activatib		\$	1,370.00	—
2 PCS	FRONT SAFETY BELTS @\$920	Activatib	820x2=1640	\$	1,840.00	—
1 PCS	SRS CONTROL UNIT	Activatib		\$	466.50	—
1 PCS	BATTERY CABLE	11		\$	252.00	x
2 PCS	CABRIOLET ROLL OVER ACTUATORS @\$2500	R		\$	5,000.00	x

LKK Auto Consultants hence notify the Repairer of the following:

- \* To resurvey before/after spray painting
- \* To display damaged part(s) during resurvey
- \* Parts prices are subject to confirmation
- \* Third party survey is on a "Without Prejudice" basis
- \* No illegal modification(s) is allowed
- \* Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date: 2355

Amount S\$

Nif Authorised  
note  
1/5 \*33.000/1  
13/04/17  
14 day.

2065267

1 PCS	BONNET	20/3u1	2398	\$	3,145.00	/
1 PCS	BONNET LOCK	tw1		\$	185.50	/
1 PCS	BONNET SEAL	rec		\$	142.60	/
1 PCS	BONNET INSULATOR	11		\$	260.55	X
2 PCS	BONNET HINGES @\$115	11		\$	230.00	X
1 PCS	FRONT BUMPER	20/21	2463	\$	2,145.00	/
2 PCS	FRONT BUMPER SIDE GRILLES @\$160	0/5 tw1		\$	320.00	4 c
2 PCS	FRONT BUMPER SIDE RETAINERS @\$65	11		\$	130.00	X
1 PCS	FRONT BUMPER CENTRE LOWER GRILLE	11		\$	241.00	X
1 PCS	FRONT BUMPER SPONGE	To. 1		\$	205.00	/
1 PCS	FRONT BUMPER REINFORCEMENT	Bent	699.52	\$	955.00	/
2 PCS	FRONT BUMPER REINFORCEMENT STAYS @\$145	Bent		\$	290.00	/
1 PCS	FRONT GRILLE	one	1018	\$	1,255.00	/
2 PCS	HEADLAMPS @\$4800	one / Daye	2445.00 = 4890	\$	9,600.00	/
2 PCS	HEADLAMP LOWER BRACKETS @\$89.50	one		\$	179.00	/
2 PCS	HEADLAMPS TOP PANELS @\$155	R		\$	310.00	X
1 PCS	FRONT SUPPORT PANEL	Bent/one	1015.35	\$	1,055.00	/
1 PCS	AIR CON CONDENSER	Bent/one	988	\$	1,265.00	/
1 PCS	RADIATOR ASSY	Bent/one	1115.00	\$	1,350.00	/
1 PCS	RADIATOR AUXILIARY FAN ASSY	one/one	1085.00	\$	1,385.00	/
1 PCS	AIR CLEANER INTAKE DUCT	one		\$	216.00	/
2 PCS	HORN UNITS @\$105	11		\$	210.00	X
1 PCS	FRONT LOGO	rec		\$	100.85	/
1 PCS	FRONT SUPPORT PANEL TOP GARNISH	one		\$	188.20	/
1 PCS	TURBO COOLER	20/21	688	\$	820.00	/
1 PCS	FRONT BUMPER UNDER COVER	wiped/21		\$	268.30	/
2 PCS	FRONT FOG LAMPS @\$880	0/5 one	580	\$	1,760.00	1 pc
2 PCS	FRONT BUMPER SPRAY NOZZLES @\$189.60	11		\$	379.20	X
2 PCS	FRONT CONDENSE SIDE GARNISHS @\$101	20/21		\$	202.00	/
List Item Total:				\$	68,725.00	

39411.91  
37441.39

#### Special Nett Item

1 PCS	REAR LICENCE PLATE W/HOLDER	Bent	\$	50.00	40
1 PCS	REAR END PANEL SEALANT	rec	\$	50.00	✓
1 PCS	FRONT LICENSE PLATE W/HOLDER	320	\$	50.00	40
1 BOL	RADIATOR COOLANT	rec	\$	50.00	30
Special Nett Total			\$	200.00	160

#### Labour Charge

TOWING CHARGE	\$	150.00	100
TO CHECK WIRING	\$	100.00	30
TO DISMANTLE & REPLACE REVERSE SENSOR	\$	100.00	50
TO TRANSFER BOOTLID MECHANISM	\$	180.00	80
TO DISMANTLE & REFIX SEAT, CUSHION UPHOLSTERY	\$	180.00	100
TO DISMANTLE & REPLACE REAR EXHAUST	\$	300.00	100
TO DISMANTLE & REPLACE FRONT SEATBELT	\$	300.00	100
TO SPRAY RUST PROOFING	\$	200.00	80
TO REFILL AIRCON GAS	\$	150.00	100
TO RESET AIR BAG PROGRAMME	\$	300.00	150
LABOUR FOR PANEL BEATING,CUT,WELD,STRAIGHTEN & REPLACING PARTS	\$	3,000.00	1800
TO PUTTY & SPRAY PAINTING	\$	3,000.00	1800
Labour Charge Total	\$	7,960.00	

4490  
42091.29  
33673.11

ESTIMATE PARTS AND LABOUR GRAND TOTAL

\$ 76,885.00



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

SOMPO INSURANCE SINGAPORE PL

Ref : CS/SMO17023643/Uvd3n2

50 RAFFLES PLACE

#05-01/06

SINGAPORE LAND TOWERSINGAPORE 048623

Date : 13-02-2018



Code : SMO

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJG 4040C	Veh. Inspected	SKA 29H
Policy No.		Coverage (\$)	0.00
Claim No.	CMTD1704496/GPL	Excess (\$)	0.00
Assign From	GRACE TEO	Assign Date	13/12/2017

## 2. Vehicle Particulars & Condition

Make & Model	AUDI A5 CABRIOLET (A)	c.c	1984
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	WAUZZZ8F1EN000560	Colour	WHITE
Odometer	17323	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	255/35 ZR19	MICHELIN	6 mm
L/H Front Tyre	255/35 ZR19	MICHELIN	6 mm
R/H Rear Tyre	255/35 ZR19	MICHELIN	6 mm
L/H Rear Tyre	255/35 ZR19	MICHELIN	6 mm

## 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR AND FRONT PORTION.  
DAMAGES SEE DETAILS.

## 5. General Information

Accident Date	12/12/2017	Inspection Date	13/12/2017
Survey held at	FASTECH AUTO PTE LTD 1 KAKI BUKIT AVENUE 6 #01-46/48/50 AUTOBAY SINGAPORE 417883		

## 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.  
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

## 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: 14 Working Days



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## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKA 29H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b><u>REPLACEMENT OF PARTS</u></b>			
1	BOOTLID	BENT / BUCKLED	3,465.00	2,355.00
1	BOOTLID REAR LOGO	NECESSARY	100.85	100.85
1	BOOTLID "A5" EMBLEM	NECESSARY	89.10	89.10
1	BOOTLID "2.0T" EMBLEM	NECESSARY	88.50	88.50
1	BOOTLID "QUTTRO" EMBLEM	NECESSARY	95.00	95.00
1	BOOTLID INNER LOCK	TWISTED / JAMMED	315.50	315.50
1	BOOTLID LOCK STRIKER	NOT NECESSARY	105.20	-
1	BOOTLID WEATHERSTRIP	TWISTED	241.60	241.60
2	BOOTLID REFLECTORS @\$650.00	O/S CRACKED	1,300.00	485.00
1	BOOTLID INNER TRIM	DEFORMED / TORN	485.55	485.55
1	SET BOOTLID INNER TRIM CLIPS	NECESSARY	50.00	50.00
1	SET REAR LICENCE PLATE LAMPS	NOT NECESSARY	105.00	-
1	REAR BUMPER INNER BRACKET	CRACKED	210.30	210.30
1	REAR BUMPER REINFORCEMENT	DENTED	935.00	695.35
2	REAR BUMPER BRACKETS @\$145.00	BENT	290.00	290.00
2	REAR BUMPER SIDE HOLDERS @\$135.00	TWISTED	270.00	270.00
1	SET REAR BUMPER CLIPS	NECESSARY	50.00	50.00
1	REAR BUMPER }	DISTORTED	2,465.00	2,231.00
1	REAR BUMPER TOW COVER }		30.00	-
1	REAR BUMPER LOWER SKIRTING	DISTORTED	681.00	681.00
4	REAR BUMPER PDC SENSORS @\$313.75	SHORTED (3 PCS ONLY)	1,255.00	735.00
1	SET REAR BUMPER PDC SENSOR WIRE	TORN / SHORTED	285.60	184.25
2	REAR BUMPER REINFORCEMENT STAYS @\$165.00	BENT	330.00	330.00
1	REAR END PANEL OUTER	BADLY DENTED	580.60	580.60
1	REAR END PANEL TOP GARNISH	TWISTED	245.00	245.00
1	REAR END PANEL EXTENSION LOWER	BADLY DENTED	315.00	315.00
1	REAR END PANEL INNER MEMBER	BADLY DENTED	495.00	495.00
1	REAR EXHAUST	BENT / TWISTED	1,453.30	1,453.30
1	REAR EXHAUST	REPEATED	1,685.20	-
4	REAR EXHAUST MOUNTINGS @\$28.00	TORN (1 PC ONLY)	112.00	28.00
1	REAR EXHAUST HEAT SHIELD O/S	BENT	185.00	185.00
2	TAILLAMPS @\$855.00	CRACKED	1,710.00	1,450.22
1	REAR FLOOR PANEL	TO REPAIR SEE I APPROIR	1,150.00	-

Report Ref No. CS/SMO17023643/Uvd3n2





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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	REAR FLOOR PANEL TOP BOARD	DENTED / WARPED	825.30	787.35
1	REAR FLOOR PANEL TRAY	WARPED / CRACKED	655.00	655.00
2	REAR FENDERS @\$3650.00	TO REPAIR SEE LABOUR	7,300.00	-
2	REAR FENDER INNER TRIMS @\$366.20	DEFORMED / TORN	732.40	732.40
1	SET REAR FENDER INNER TRIM CLIPS	NOT NECESSARY	50.00	-
1	REAR FLOOR PANEL TOOLS SPONGE	TORN	266.30	266.30
2	REAR SAFETY BELTS @\$685.00	ACTIVATED	1,370.00	1,370.00
2	FRONT SAFETY BELTS @\$920.00	ACTIVATED	1,840.00	1,640.00
1	SRS CONTROL UNIT	ACTIVATED	466.50	466.50
1	BATTERY CABLE	NOT NECESSARY	252.00	-
2	CABRIOLET ROLL OVER ACTUATORS @\$2500.00	TO REPAIR SEE LABOUR	5,000.00	-
1	BONNET	DENTED / BUCKLED	3,145.00	2,398.00
1	BONNET LOCK	TWISTED	185.50	185.50
1	BONNET SEAL	NECESSARY	142.60	142.60
1	BONNET INSULATOR	NOT NECESSARY	260.55	-
2	BONNET HINGES @\$115.00	NOT NECESSARY	230.00	-
1	FRONT BUMPER	DENTED / DEFORMED	2,145.00	2,145.00
2	FRONT BUMPER SIDE GRILLES @\$160.00	O/S TWISTED	320.00	160.00
2	REAR BUMPER SIDE RETAINERS @\$65.00	NOT NECESSARY	130.00	-
1	FRONT BUMPER CENTRE LOWER GRILLE	NOT NECESSARY	241.00	-
1	FRONT BUMPER SPONGE	TORN	205.00	205.00
1	FRONT BUMPER REINFORCEMENT	BENT	955.00	699.52
2	FRONT BUMPER REINFORCEMENT STAYS @\$145.00	BENT	290.00	290.00
1	FRONT GRILLE	CRACKED	1,255.00	1,018.00
2	HEADLAMPS @\$4800.00	CRACKED / DAMAGED	9,600.00	4,890.00
2	HEADLAMP LOWER BRACKETS @\$89.50	CRACKED	179.00	179.00
2	HEADLAMPS TOP PANELS @\$155.00	TO REPAIR SEE LABOUR	310.00	-
1	FRONT SUPPORT PANEL	BENT / CRACKED	1,055.00	1,015.35
1	AIR CON CONDENSER	BENT / PUNCTURE	1,265.00	988.00
1	RADIATOR ASSY	BENT / PUNCTURE	1,350.00	1,115.00
1	RADIATOR AUXILIARY FAN ASSY	CRACKED / JAMMED	1,385.00	1,085.00

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	AIR CLEANER INTAKE DUCT	CRACKED	216.00	216.00
2	HORN UNITS @\$105.00	NOT NECESSARY	210.00	-
1	FRONT LOGO	NECESSARY	100.85	100.85
1	FRONT SUPPORT PANEL TOP GARNISH	CRACKED	188.20	188.20
1	TURBO COOLER	DENTED / BENT	820.00	688.00
1	FRONT BUMPER UNDER COVER	WARPED / DEFORMED	268.30	268.30
2	FRONT FOG LAMPS @\$880.00	O/S CRACKED	1,760.00	580.00
2	FRONT BUMPER SPRAY NOZZLES @\$189.60	NOT NECESSARY	379.20	-
2	FRONT CONDENSER SIDE GARNISHS @\$101.00	TORN	202.00	202.00
	LESS 5% DISCOUNT		-	-1,970.60
			68,725.00	37,441.39
	<b><u>SPECIAL NETT ITEMS</u></b>			
1	REAR LICENCE PLATE W/HOLDER (SN)	BENT	50.00	40.00
1	REAR END PANEL SEALANT (SN)	NECESSARY	50.00	50.00
1	FRONT LICENCE PLATE W/HOLDER (SN)	BROKEN	50.00	40.00
1	BOL RADIATOR COOLANT (SN)	NECESSARY	50.00	30.00
			200.00	160.00
	<b><u>LABOUR</u></b>			
	TOWING CHARGE.		150.00	100.00
	TO CHECK WIRING.		100.00	30.00
	TO DISMANTLE & REPLACE REVERSE SENSOR.		100.00	50.00
	TO TRANSFER BOOTLID MECHANISM.		180.00	80.00
	TO DISMANTLE & REFIX SEAT,CUSHION UPHOLSTERY.		180.00	100.00
	TO DISMANTLE & REPLACE REAR EXHAUST.		300.00	100.00
	TO DISMANTLE & REPLACE FROTN SEAT BELT.		300.00	100.00
	TO SPRAY RUST PROOFING.		200.00	80.00
	TO REFILL AIRCON GAS.		150.00	100.00
	TO RESET AIR BAG PROGRAMME.		300.00	150.00
	LABOUR FOR PANEL BEATING,CUT,WELD,STRAIGHTEN & REPLACING PARTS.INCLUSIVE OF THE REPAIR OF REAR FLOOR PANEL,REAR FENDERS,CABRIOLET ROLL OVER ACTUATORS AND HEADLAMPS TOP PANELS.		3,000.00	1,800.00
	TO PUTTY & SPRAY PAINTING.		3,000.00	1,800.00
			7,960.00	4,490.00
	<b>GRAND TOTAL</b>		<b>76,885.00</b>	<b>42,091.39</b>

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RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			33,000.00
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Report Ref No. CS/SMO17023643/Uvd3n2

CHUA KANG SENG

Licensed Appraiser

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