

ASS. REC. BY:

REF: CS3/III17023632/Wbs²

Special Instruction:

Surveyor: Wilson

ASSIGNMENT (Office)

From (Person): Gabriel Wee of III Date/Time: 12/12/17 @ 4:57pm

Estimated Cost: _____ Bill to: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CSTo Inspect Vehicle No: GBD 8532J Insured: SHC 3962Tat Workshop m/s A-TEC Automotive Tel: 6384 5206of 8 Kaki Bukit Avenue 4 # 05-27, 415875

Policy No: _____ Claim No: _____

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 12/12/17
(Client's Record)CA / REV / REP. / REV 24 HRS (wp) H.O.D. Endorsement: _____Date/Time: 902am @ 13/12/17 Person Contacted: peggie Vehicle IN OUT

Date/Time	Action/Instruction (X) Estimate
	GBD 8532J - X
	SHC 3962T - CC3 / AIG / 4003363 / H1v1y3w2 D.O.A. : 18/02/2014
	Dismantle Part : 13.12.2017
	After repair : 21.12.2017



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
INDIA INTERNATIONAL INSURANCE PL		Ref : CS3/III17023632/Wb	
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711		Date : 13-12-2017	
		Code : III2	
1. Policy Particulars :- (THIRD PARTY CLAIM)			
Insured Veh.	SHC 3962T	Veh. Inspected	GBD 8532J
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From	GABRIEL WEE	Assign Date	13/12/2017
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	12/12/2017	Inspection Date	13/12/2017
Survey held at	A-TEC AUTOMOTIVE PTE LTD 8 KAKI BUKIT AVE 4 #05-27 PREMIER SINGAPORE 415875		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.			

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Tuesday, 12 December, 2017 4:57 PM
To: Alywin; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)
Cc: Sherini Pillai
Subject: RE: PRI FOR GBD 8532J SHC3962T
Attachments: 20171212160121910.pdf

Dear Sir / Mdm

This Pre-Repair Survey is on Without Prejudice Basis.

THIRD PARTY VEHICLE NO. : GBD 8532J
III INSURED VEHICLE NO. : SHC3962T
DATE OF LOSS : 12.12.17

We acknowledge receipt of your email.

In compliance to Pre-Action Protocol for NIMA cases, we note that

We disagree to the list of motor surveyors that you have proposed.

Therefore, we have appointed our surveyor LKK AUTO CONSULTANTS to conduct the pre-repair survey.

This claim is handled by **Sherini**.

Please let us have your client's accident report and repair estimate for our appointed surveyor to conclude his report.

****We would like to conduct a re-survey after spray painting. Please contact our surveyor to arrange.**

****Surveyor kindly upload this assignment to Merimen.**

Thank You.

Best Regards,
Gabriel Wee
Motor Claims Dept.
India International Insurance Pte Ltd
64 Cecil Street | #05 IOB Building | Singapore 049711
Tel: 6347 6100, Ext - 248

From: Alywin [mailto:alywin@chiaarul.com]
Sent: 12 December, 2017 4:28 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: RE: PRI FOR GBD 8532J

Dear All,

We refer to the above matter and to your email below.

Kindly be inform that our client is not agreeable to your list of surveyor.

We enclosed herewith a copy of our client's list for your nomination.

Thank you.

Please do not hesitate to contact me should you have any queries thereof.

Best regards,

Mr Alywin Yeo

M/s Chia S Arul LLC

151 Chin Swee Road

#03-09 Manhattan House

Singapore 169876

Tel: (65) 6733 4647 Fax: (65) 6733 8183

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From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

Sent: 12 December, 2017 4:12 PM

To: Alywin

Subject: RE: PRI FOR GBD 8532J

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Alywin [mailto:alywin@chiaarul.com]
Sent: 12 December, 2017 4:02 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: PRI FOR GBD 8532J

Dear All,

We enclosed herewith a copy of PRI for your necessary action.

Please do not hesitate to contact me should you have any queries thereof.

Best regards,

Mr Alywin Yeo

M/s Chia S Arul LLC

151 Chin Swee Road

#03-09 Manhattan House

Singapore 169876

Tel: (65) 6733 4647 Fax: (65) 6733 8183

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Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

CHIA S ARUL LLC
ADVOCATES & SOLICITORS
UEN 201330709H

ARULCHELVAN S

Our Ref : GBD 8532J(AY)

Your Ref :

12 December 2017

India International Insurance
64 Cecil Street
#04 - #05 IOB Building
Singapore 049711

BY EMAIL ONLY
(motorclaim@iii.com.sg)

Dear Sir,

RE: PROPERTY DAMAGE CLAIM
CLAIMANT : DANZS TRADING SERVICES
ACCIDENT INVOLVING GBD 8532J & SHC 3962T ALONG BEDOK NORTH
TURNING TO BLK 181 ON 12 DECEMBER 2017

1. We act for DANZS TRADING SERVICES, the owner of motor vehicle no. GBD 8532J, which was involved in the aforesaid accident.
2. We hereby give you **NOTICE** that we are claiming against your insured motor vehicle no. SHC 3962T for damages, costs and disbursements as a result of your insured driver's negligence.
3. Kindly let us know if you wish to conduct a pre-repair inspection on our client's motor vehicle at M/s A-TEC AUTOMOTIVE at 8 Kaki Bukit Avenue 4 #05 - 27 Premier Singapore 415875 and kindly arrange with Miss Peggie at 6384 5206.
4. If we do not hear from you within the next **two (2) working days**, we shall advise our client to proceed with their own inspection and repairs.
5. Please reply either by fax at 6733 8183 or by email to alywin@chiaarul.com.

Yours faithfully,


MR ARULCHELVAN S
cc: Client (By Email)

151 CHIN SWEE ROAD • #03-09
MANHATTAN HOUSE • SINGAPORE 169876
TEL : (65) 6733 4647 • FAX : (65) 6733 8183 (not for Service of Court documents)
EMAIL : info@chiaarul.com

Survey Department Check List (Case Handler)

Reference No. :

Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (): Case handler to make sure all information created by the assignment team are **ACCURATE**.

(1) Office Assign Form

- C Reference No.
- C Customer Code
- N Assign From
- C Assign Date
- C Veh No (Inspected)
- C Veh No (Insured)
- C D.O.A
- C Policy No
- C Claim No
- C Insurance Authorisation (CA /REV/REP)
- C Report Type
- C Weekend Charges
- N Survey held at/Repairer
- C Excess

Y-Date	N-Date	Y-Date	N-Date
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			

Surveyor (): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

- C Vehicle No
- C Regn Month/Year
- N Vehicle Type
- N Make & Model
- C Engine Capacity. (C.C)
- N Colour
- C Odometer. (Sp.Reading)
- C Chassis No
- N General Condition
- N Steering
- N Brake
- N Modification (Modi)
- C Tyre Size
- N Tyre Make
- C Tyre Balance
- C Date of Inspection
- N Survey held
- N Des.of Damages

✓			
✓			
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✓			
✓			
✓			

(2) System - (Views/Merimen)

- C Damaged Vehicle Photographs Uploaded

✓			
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(3) Workshop Estimate/Assignment Form

- N ALL Parts condition
- C Market Value for OD cases
- C Estimate Repair Cost for PRI (RSI, TMI, MSIG)
- C Days of repair
- C Finalised Amount
- C Re-inspection Cases to Finalize within 5 Days

(4) System - (Views/Merimen)

- C Resurvey photo Uploaded

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Check By:

Case Handler

Date

*C: Critical *N: Non-Critical

21/05/2014

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available at the said.

ACCIDENT STATEMENT

Date Of Report	13/12/2017 11:08
Date Of Accident	12/12/2017 10:45
Exact Location Of Accident	BEDOK NORTH TURNING INTO B/181 CARPARK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	GBD8532J
Insured/Policyholder	
Name Of Registered Owner	DANZS TRADING SERVICES
CoReg No	53364791J
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-83217087
Vehicle Particulars	
Manufacturer	NISSAN
Model	NV200 1.5 M
Exact Purpose for which vehicle was being used at time of accident	WORK PURPOSE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE
Insurance Company	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5092011870 COMP
Cover Note Number	
Driver	
Name of Driver	LOH JEE KWANG (LUO YUGUANG)
NRIC No	S7441935F
Date Of Birth	14/11/1974
Occupation	OUTDOOR
Date Of Driving Pass	25/02/2000
Driving Experience	17 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-83217087
Fax Number	
Contact Number	
Email Address	NOEMAIL

Injuries Sustain

Injured person in which vehicle?

GBD8532J

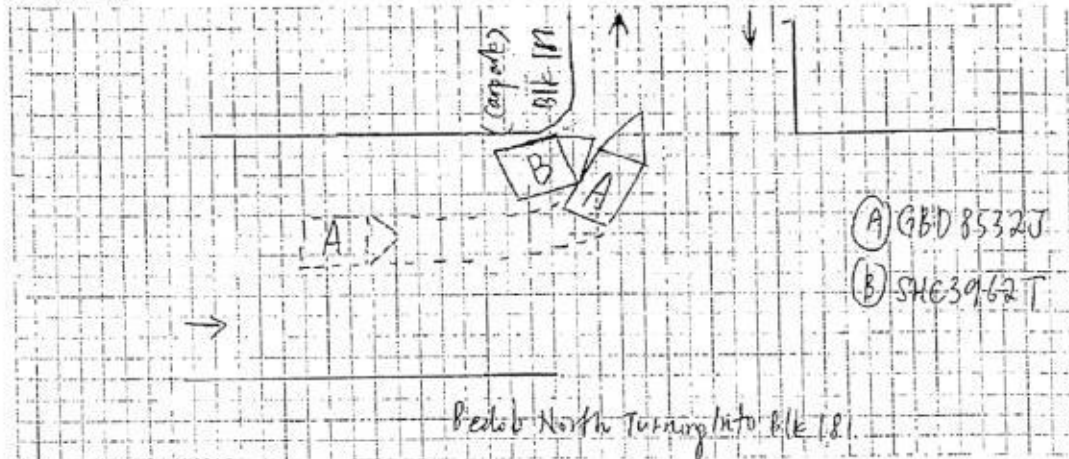
☒ Were seat belts worn?

☒ Was injured conveyed to hospital by ambulance?

Address

Postcode

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I am driving along Bedok North turning into
Bik 181 Carpark. Veh B was parked at the
entrance of the carpark with hazard light on picking
up passengers. I therefore overtake Veh B and
turn into Bik 181 Carpark. while turning in
Veh B suddenly just move off and hit onto
the side of my vehicle. I wish to stated that
I had after the incident the passenger of the
taxi is willing to be my witness. witness
name is Nafisah, Contact no. 91804510.

IDAC KAKI BUKIT (VAC)


23 Kaki Bukit Ave 4
Singapore 415933

Tel: 67416697 Fax: 67492305
Email: yockb@singnet.com.sg


DECLARATION

I/We declare the foregoing particulars are true in every respect.

13 FEB 2017


Policyholder's Signature
Date & Time:




Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

...CLAIM SUBFOLDER...(Pending for Survey Report)

PRI

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	09 Feb 2018		09 Feb 2018 17:03 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS			[Created by insurer]						
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Main Claimant:	DANZ TRADING SERVICES, Co. Reg. No.: 53364791J								
Vehicle Reg. No.:	GBD8532J	Date of Loss:	12/12/2017 11:00 - :59						
Claim Type:	TP / MCT17120403	Policy/Cover Note No.:	MCOM0016 (Third Party Only)						
Vehicle Reg. No. (Insured):	SHC3962T	Policy No. (Claimant):	MCOM0016						
		Excess:							
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sherini Pillai]								
Claimant's Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Teo Cheng Ming Wilson] ... [Final Rpt due 21/02/2018]								
ASSOCIATED MAIL RECEIVED			View All Compose Case Mail						
There are no mail for this case.									
ALL ASSOCIATED TASKS			View All Search Tasks Create New Task Complete						
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*GBD8532J (MCT17120403)
[SHC3962T]

TP

DANZ TRADING SERVICES

Dec 12 2017 11:00AM

[COMFORT TRANSPORTATION PTE LTD]
ComfortDelGro Engineering Pte Ltd

Upload Documents Upload Photos Compose New Letter

View View in Browser ▼

Documentation			1 per page ▼	✓
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	09/02/18 16:28	TPD FROM CHIA S ARUL LLC	1 Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	10/02/18 12:31	LKKPhotosIn6-1	1 Load PDF	
2	10/02/18 12:31	LKKPhotosIn6-2	1 Load PDF	
3	10/02/18 12:31	LKKPhotosIn6-3	1 Load PDF	
4	10/02/18 12:32	Email from Insurance	1 Load PDF	

Linked Accident Report Documents

View View in Browser ▼

Assessment Reports			1 per page ▼	✓
No	Finalized On	ComfortDelGro Engineering Pte Ltd (Loyang)	Thumbnail	Print
1	12/12/17 14:44	Accident Statement	1 Load HTM	
Photos/Images			3 per page ▼	✓
No	Finalized On	ComfortDelGro Engineering Pte Ltd (Loyang)	Thumbnail	Print
1	12/12/17 14:38	Accident Photo	1 Load JPG	✓
2	12/12/17 14:39	Accident Photo	1 Load JPG	✓
3	12/12/17 14:39	Accident Photo	1 Load JPG	✓
4	12/12/17 14:39	Accident Photo	1 Load JPG	✓
5	12/12/17 14:39	Accident Photo	1 Load JPG	✓
6	12/12/17 14:39	Accident Photo	1 Load JPG	✓
7	12/12/17 14:39	SCENE PHOTO	1 Load JPG	✓
8	12/12/17 14:40	SCENE PHOTO	1 Load JPG	✓
9	12/12/17 14:40	SCENE PHOTO	1 Load JPG	✓
10	12/12/17 14:40	SCENE PHOTO	1 Load JPG	✓
11	12/12/17 14:40	SCENE PHOTO	1 Load JPG	✓
Documentation			1 per page ▼	✓
No	Finalized On	ComfortDelGro Engineering Pte Ltd (Loyang)	Thumbnail	Print
1	12/12/17 14:40	Sketch Plan	1 Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST

Reset Save Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/III17023632/WBS2
Date: 14/02/2018

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0016
Claimant Vehicle No: GBD8532J Insured Vehicle No: SHC3962T
Date of Loss: 12/12/2017 Nature of Claim: TP Claim No: MCT17120403

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: GBD8532J
Make & Model: NISSAN NV200, 1.5 (M) Engine No: K9KD276390
Reg. Date: 23/06/2015 (Man. Year: 2014) Chassis No: VSKYBAM20U0087539
Colour: White Odometer: 35205 km
Engine Capacity: 1461 cc
Market Value/New Car Price: N/A
Sum Insured (\$\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Fair Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 185/R14C Rear Tyre Size: 185/R14C
Front Left Side: Fireway 4 mm Rear Left Side: Fireway 4 mm
Front Right Side: Fireway 4 mm Rear Right Side: Fireway 4 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (\$\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment: 09/02/2018
Date Inspected: 13/12/2017 Inspected At: A-TEC AUTOMOTIVE PTE LTD
8 KAKI BUKIT AVE 4
#05-27 PREMIER
SINGAPORE 415875
Estimated Period of Repair: 0.0 days

Adjuster: Teo Cheng Ming Wilson

Manager: CATHERINE CHONG KAI LING

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

REPAIR DETAILS

Reference

Part Source:	(Last Synchronised: 13 Feb 2018)	
Parts:	N/A	NISSAN NV200 1.5 (M) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for GBD8532J)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >