

INS. CASE OWNER:

ASSIGNMENT

Surveyor:

XGQ

DOI:

11-12-17

Date / Time:

11-12-17

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJL 7569 Z

Claim No.:

DMP C1700 607H

Name of Insured:

DZULFADLY BIN HAMZAH

Policy No.:

mpc16400447801

Insured Tel No.:

HP:

823 31857

Make / Model:

Honda Civic

Excess Sec II :SS

D.O.A.:

20/10/17

Place of Accident:

Ralentic Rd

Is driver the owner? (YES / NO)

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

SLA 77514



INSRS:

WSP:

Tel:

Liability:

RMKS:

Trans. Evokers



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time	STAGE	DATE / PIC
13/12/17	Non-Reporting Itr (1st)	
	Non-Reporting Itr (2nd)	
	Non-Reporting Itr (Final)	
	Notification Itr (if non-pickup)	
13/12/17 @ 10:20	Call OI: Error 14/12	
	After call Itr to OI:	
13/12/17	Documentation Check List: Handler Typist	
	Notification Itr (if non-pickup)	<input type="checkbox"/>
	After call Itr to OI:	<input type="checkbox"/>
6.7.18	Authorisation To Act:	<input type="checkbox"/>
	Release Voucher:	<input type="checkbox"/>
	Final Repair Bill:	<input type="checkbox"/>
	Car Rental Invoice:	<input type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / GIA :	<input type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input type="checkbox"/>
	LOD:	<input type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

RECEIVED 10 JUL 2018

PRELIMINARY ADVICE Date/Time: 13/12 Sent By: [Signature]

FINALIZATION Date/Time: 19/2/18 Confirm with: [Signature] Confirm by: [Signature]

Repair Cost: PIP S\$5,161.58 (5 days) Reduction: 59 % Email Call

FINAL SETTLEMENT Date/Time: Confirm with: Email Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No. : 27 If NO or B 28, Ass. Lia :

Repair Cost: S\$ 01 REAR ENDED TP

Loss of Rental (LOR): S\$ (days)

Loss of Use (LOU): S\$ (\$ x days)

Loss of Income (LOI): S\$ (\$ x days)

LOR only LOU only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search: S\$

Medical: S\$

Disbursement: S\$ (e.g. Tow/ Independent)

Legal Cost: S\$

Total: S\$ **Global Sum S\$:**

FINAL PAYMENT Date/Time: Confirm with: Email Call

Payee 1: S\$ Name 1:

Payee 2: (Strike if N.A.) S\$ Name 2:

Payee 3: (Strike if N.A.) S\$ Name 3:

COPY SENT

- 1) Claim status: Normal/Reject/Private Settle /up
- 2) Report Format: TP
- 3) Survey fee: +350



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
ECICS LTD		Ref : CC3/ICS17023621/Gea3	
7 TEMASEK BOULEVARD #10-01 SUNTEC TOWER ONE SINGAPORE 038987		Date : 12-12-2017	
		Code : ICS	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SJL 7569Z	Veh. Inspected	SLA 7751Y
Policy No.	MPC16A00447801	Coverage (\$)	0.00
Claim No.	DMPC1700607H	Excess (\$)	0.00
Assign From		Assign Date	12/12/2017
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	20/12/2017	Inspection Date	11/12/2017
Survey held at	TRANS EUROKARS PTE LTD NO 5 UBI CLOSE SINGAPORE 408605		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			



TRANS EUROKARS PTE LTD
NO:5 UBI CLOSE, SINGAPORE 408605



QUOTATION

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- to display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

CONTACT PERSON :

JESS 6395 7874

TYPE OF CLAIM :

3RD PARTY CLAIM

ECICS LIMITED 7 TEMASEK BOULEVARD #10-01 SUNTEC TOWER ONE SINGAPORE 038987 ATTN. : MOTOR CLAIMS FAX :		NAME : Mr Lim Chee Kong ADDRESS : No. 370 Race Course Road Singapore 218640 TEL :	WIP : EXCESS : DATE: 23-Oct-17
VEH NO :	SLA7751Y	DATE IN :	
CHASSIS NO :	JM6GJ1072G0231834	MILEAGE :	
MODEL :	MAZDA6 2.0L SDN FLEET BLA	DATE REG.:	16-Mar-16

NATURE OF WORKS

Parts Description

NO	QTY	REVISED	PRICES
1	LID,TRUNK M6 GJ / DD	1	MGJY0-52-61X ✓ \$ 1,061.90
2	GARNISH,LIFT GATE X	1	MGHK1-50-810C \$ 287.60
3	GARNISH(R) X	1	MGHK1-50-8E0C \$ 143.30
4	GARNISH(L) X	1	MGHK1-50-8F0B \$ 143.30
5	ORNAMENT,MAKER NAME- GJ/GL /	1	MGHK1-51-711 ✓ \$ 27.50
6	ORNAMENT,CAR NAME-RE GJ/GL /	1	MGHK1-51-721 ✓ \$ 15.70
7	MASCOT,REAR GJ/GL /	1	MGHK1-51-730 ✓ \$ 46.80
8	ORNAMENT GJ /	1	MGHK1-51-771 ✓ \$ 71.10
9	REAR BUMPER M6 GJ/GL /	1	MGJR9-50-221ABB ✓ \$ 1,172.80
10	REINF.,REAR BUMPER M6 GJ/GL X NN	1	MGHK1-50-260 \$ 512.60
11	COVER(L),TOWING HOOK /	1	MG4YL-50-EL1 53 ✓ \$ 23.70
12	COVER(R),TOWING HOOK /	1	MG4YL-50-EK1 53 ✓ \$ 23.70
13	FASTENER /	6	MB45A-56-146A ✓ \$ 16.80
14	CAP,DRIP MOULD X NN	2	MG52A-50-5A1B53 \$ 32.60
15	GROMMET /	6	MH260-50-841 ✓ \$ 16.80
16	BRACKET,BUMPER SKYACTIV X	1	MKD53-50-251 \$ 5.10
17	REFLECTOR RHR,REFLEX- X	1	MD350-51-5L0E \$ 50.40
18	REFLECTOR LHR REFLEX- X	1	MD350-51-5M0E \$ 50.40
19	CLIP /	4	MC274-50-133 ✓ \$ 14.00
20	RETAINER(R),REAR BUM X	1	MGJR9-50-2H1 \$ 39.00
21	RETAINER(L),REAR BUM X	1	MGJR9-50-2J1 \$ 39.00
22	GASKET(R),RR.COMB.GJ /	1	MGHK1-51-153 ✓ \$ 27.70
23	GASKET(L),RR.COMB.GJ /	1	MGHK1-51-163 ✓ \$ 27.70
24	GASKET(R),LAMP-TRUNK GJ /	1	MGHK1-51-3H8A ✓ \$ 50.00
25	GASKET(L),LAMP-TRUNK GJ /	1	MGHK1-51-3J8A ✓ \$ 50.00
TOTAL PARTS			\$ 3,949.50
LESS 10%			\$ 394.95
TOTAL PARTS COST			\$ 3,554.55



TRANS EUROKARS PTE LTD
NO:5 UBI CLOSE, SINGAPORE 408605
QUOTATION



ECICS LIMITED 7 TEMASEK BOULEVARD #10-01 SUNTEC TOWER ONE SINGAPORE 038987 ATTN.: MOTOR CLAIMS FAX :		NAME : Mr Lim Chee Kong ADDRESS : No. 370 Race Course Road Singapore 218640 TEL :	WIP : EXCESS : DATE: 23-Oct-17
VEH NO :	SLA7751Y	DATE IN :	CONTACT PERSON : JESS 6395 7874
CHASSIS NO :	JM6GJ1072G0231834	MILEAGE :	TYPE OF CLAIM : 3RD PARTY CLAIM
MODEL :	MAZDA6 2.0L SDN FLEET BLA	DATE REG.: 16-Mar-16	

NATURE OF WORKS

Labour Description

No.	Code	Description	Rate	Quantity	Amount
1		REPLACE THE REAR BUMPER, TRUNK LID. TO REPAIR AREAS AFFECTED BY THE ACCIDENT.	630	915 ✓	\$ 2,520.00
2		RESPRAY REAR BUMPER, TRUNK LID. RE-INFORCEMENT, REAR END PANEL	?	1200 ✓	\$ 3,000.00
3	MZ-BR-CAVITY	TO CARRY-OUT BODY CAVITY PRESERVATION.	(100- 400)	X	\$ 250.00
4	MZ-BR-PLATE1	TO SUPPLY NUMBER PLATE.	NN X	NETT	\$ 70.00
5	MZ-BR-REVSEN	TO TRANSFER REVERSE SENSORS.		315 ✓	\$ 630.00
6	MZ-BR-DOORME	TO TRANSFER THE DOOR MECHANISM.	NN	X 375	\$ 1,260.00
7	MZ-BR-ELECTR	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING.		150 ✓	\$ 250.00
8	MZ-BR-REPROG	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.		180 ✓	\$ 350.00
9	MZ-BR-TRIMS2	TO REMOVE & REFIT CARPET & TRIMS ON THE REAR SECTION TO GIVE WAY TO THE REPAIR ON THE REAR SECTION.		(315) NETT	\$ 560.00
10	MZ-BR-SUNDRI	SUNDRIES.	net 20	NETT	\$ 100.00

5 Days .
 before paint photos.
 Ann Qiang - 8288 0282
 11/12/17

TOTAL LABOUR	\$ -	\$ 8,990.00
TOTAL PARTS	\$ -	\$ 3,554.55
TOTAL	\$ -	\$ 12,544.55
LESS EXCESS	\$ -	\$ -
TOTAL AFTER EXCESS	\$ -	\$ -
GST 7%	\$ -	\$ -
GRAND TOTAL	\$ -	\$ -



TRANS EUROKARS PTE LTD
NO:5 UBI CLOSE, SINGAPORE 408605
QUOTATION



ECICS LIMITED 7 TEMASEK BOULEVARD #10-01 SUNTEC TOWER ONE SINGAPORE 038987 ATTN : MOTOR CLAIMS FAX :		NAME : Mr Lim Chee Kong ADDRESS : No. 370 Race Course Road Singapore 218640 TEL :		WIP : EXCESS : DATE: 23-Oct-17	
VEH NO :	SLA7751Y	DATE IN :		CONTACT PERSON :	JESS 6395 7874
CHASSIS NO :	JM6GJ1072G0231834	MILEAGE :		TYPE OF CLAIM :	3RD PARTY CLAIM
MODEL :	MAZDA6 2.0L SDN FLEET BLA	DATE REG.:	16-Mar-16		
<u>NATURE OF WORKS</u>					

REMARKS:

THIS IS ONLY AN ESTIMATE FROM VISUAL INSPECTION AND SHOULD THERE BE MORE DAMAGES FOUND DURING THE PROCESS OF REPAIRING, YOU WILL BE INFORMED BEFORE THE REPAIRS ARE BEING CARRIED OUT. TAKE NOTE THAT SHOULD YOU DECIDE NOT TO PROCEED WITH THE REPAIRS, A **QUOTATION FEE OF \$400** WILL BE APPLIED ACCORDINGLY FOR MAN-HOURS INVOLVED IN SOURCING FOR PARTS PRICE AS WELL AS LABOUR CHARGES.

TRANS EUROKARS PTE LTD

Authorised Signature



TRANS EUROKARS PTE LTD
NO:5 UBI CLOSE, SINGAPORE 408605
FINALISED COST OF REPAIR



ECICS LIMITED 7 TEMASEK BOULEVARD #10-01 SUNTEC TOWER ONE SINGAPORE 038987 ATTN. : MOTOR CLAIMS FAX :		NAME : Mr Lim Chee Kong ADDRESS : No. 370 Race Course Road Singapore 218640 TEL :	WIP : 40154 EXCESS : DATE: 23-Oct-17
---	--	---	---

VEH NO :	SLA7751Y	DATE IN :		CONTACT PERSON :	JESS 6395 7874
CHASSIS NO :	JM6GJ1072G0231834	MILEAGE :		TYPE OF CLAIM :	3RD PARTY CLAIM
MODEL :	MAZDA6 2.0L SDN FLEET BLA	DATE REG.:	16-Mar-16		

NATURE OF WORKS

Parts Description

NO	QTY		REVISED	PRICES
1	1	LID,TRUNK M6 GJ	\$ 1,061.90	\$ 1,061.90
2	1	GARNISH,LIFT GATE		\$ 287.60
3	1	GARNISH(R)		\$ 143.30
4	1	GARNISH(L)		\$ 143.30
5	1	ORNAMENT,MAKER NAME- GJ/GL	\$ 27.50	\$ 27.50
6	1	ORNAMENT,CAR NAME-RE GJ/GL	\$ 15.70	\$ 15.70
7	1	MASCOT,REAR GJ/GL	\$ 46.80	\$ 46.80
8	1	ORNAMENT GJ	\$ 71.10	\$ 71.10
9	1	REAR BUMPER M6 GJ/GL	\$ 1,172.80	\$ 1,172.80
10	1	REINF.,REAR BUMPER M6 GJ/GL		\$ 512.60
11	1	COVER(L),TOWING HOOK	\$ 23.70	\$ 23.70
12	1	COVER(R),TOWING HOOK	\$ 23.70	\$ 23.70
13	6	FASTENER	\$ 16.80	\$ 16.80
14	2	CAP,DRIP MOULD		\$ 32.60
15	6	GROMMET	\$ 16.80	\$ 16.80
16	1	BRACKET,BUMPER SKYACTIV		\$ 5.10
17	1	REFLECTOR RHR,REFLEX-		\$ 50.40
18	1	REFLECTOR LHR REFLEX-		\$ 50.40
19	4	CLIP	\$ 14.00	\$ 14.00
20	1	RETAINER(R),REAR BUM		\$ 39.00
21	1	RETAINER(L),REAR BUM		\$ 39.00
22	1	GASKET(R),RR.COMB.GJ	\$ 27.70	\$ 27.70
23	1	GASKET(L),RR.COMB.GJ	\$ 27.70	\$ 27.70
24	1	GASKET(R),LAMP-TRUNK GJ	\$ 50.00	\$ 50.00
25	1	GASKET(L),LAMP-TRUNK GJ	\$ 50.00	\$ 50.00
		TOTAL PARTS	\$ 2,646.20	\$ 3,949.50
		LESS 10%	\$ 264.62	\$ 394.95
		TOTAL PARTS COST	\$ 2,381.58	\$ 3,554.55

Labour Description



TRANS EUROKARS PTE LTD
NO:5 UBI CLOSE, SINGAPORE 408605
FINALISED COST OF REPAIR



ECICS LIMITED 7 TEMASEK BOULEVARD #10-01 SUNTEC TOWER ONE SINGAPORE 038987 ATTN. : MOTOR CLAIMS FAX :		NAME : Mr Lim Chee Kong ADDRESS : No. 370 Race Course Road Singapore 218640 TEL :		WIP : 40154 EXCESS : DATE: 23-Oct-17	
VEH NO :	SLA7751Y	DATE IN :		CONTACT PERSON :	JESS 6395 7874
CHASSIS NO :	JM6GJ1072G0231834	MILEAGE :		TYPE OF CLAIM :	3RD PARTY CLAIM
MODEL :	MAZDA6 2.0L SDN FLEET BLA	DATE REG.:	16-Mar-16		

NATURE OF WORKS

1		REPLACE THE REAR BUMPER, TRUNK LID. TO REPAIR AREAS AFFECTED BY THE ACCIDENT.	\$ 915.00	\$ 2,520.00	
2		RESPRAY REAR BUMPER, TRUNK LID, RE-INFORCEMENT, REAR END PANEL	\$ 1,200.00	\$ 3,000.00	
3	MZ-BR-CAVITY	TO CARRY-OUT BODY CAVITY PRESERVATION.		\$ 250.00	
4	MZ-BR-PLATE1	TO SUPPLY NUMBER PLATE.		\$ 70.00	
5	MZ-BR-REVSEN	TO TRANSFER REVERSE SENSORS.	\$ 315.00	\$ 630.00	
6	MZ-BR-DOORME	TO TRANSFER THE DOOR MECHANISM.		\$ 1,260.00	
7	MZ-BR-ELECTR	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING.	\$ 150.00	\$ 250.00	
8	MZ-BR-REPROG	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.	\$ 180.00	\$ 350.00	
9	MZ-BR-TRIMS2	TO REMOVE & REFIT CARPET & TRIMS ON THE REAR SECTION TO GIVE WAY TO THE REPAIR ON THE REAR SECTION.		\$ 560.00	
10	MZ-BR-SUNDRI	SUNDRIES.	\$ 20.00	\$ 100.00	
			TOTAL LABOUR	\$ 2,780.00	\$ 8,990.00
			TOTAL PARTS	\$ 2,381.58	\$ 3,554.55
			TOTAL	\$ 5,161.58	\$ 12,544.55
			LESS EXCESS	\$ -	\$ -
			TOTAL AFTER EXCESS	\$ 5,161.58	
			GST 7%	\$ 361.31	\$ -
			GRAND TOTAL	\$ 5,522.89	\$ -

REMARKS: SLA7751Y

5 REPAIR DAYS (exclude preparation of estimate, wait for survey/authorization/spare parts, Sat/Sun/PH)



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA
Our ref: CC3/ICS17023621/Gea3

Date: 13.12.2017

The Motor Claims Department
M/s ECICS LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SLA 7751Y

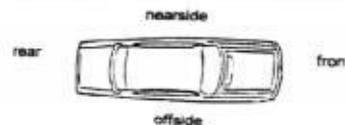
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 11-12-2017 at the premises of M/s Trans Eurokars Pte Ltd - Ubi have the following to report:-

Workshop Estimate Amount	: S\$	12,544.55
Revised Estimate Amount	: S\$	5,161.58
"Check" Items Amount	: S\$	1,055.68
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 5.0 day

Yours faithfully,

XING GUO QIANG
Licensed Appraiser

Mei Kwan (LKKAuto)

From: ECICS Claims <claims@ecics.com.sg>
Sent: Wednesday, 13 December, 2017 10:00 AM
To: Mei Kwan (LKKAuto)
Cc: ECICS Claims; motorsurvey; Phoebe Jay Xie (ECICS, Claims); Janice Goh Siew Geok (ECICS, Claims); Lionel Chua Kok Keong (ECICS, Claims); Carrie Tan Chi Hui (ECICS, Claims); Asher Sng (LKKAuto); Admin A
Subject: RE: Direct Settlement - Accident Involving SJL7569Z (OI : CAI - TBA) and SLA7751Y (TP : LKK REF - CC3/ICS17023621/Gea3) on 20/12/2017
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf; TP GIA REPORT.PDF; SAS2296166.pdf
Follow Up Flag: Follow up
Flag Status: Completed
Categories: HMK

Without Prejudice

Our claim no. DMPC1700607H

Dear Mei Kwan,

We attached a copy of our insured's GIA report that you have requested for your attention.

Thank you.

Regards,

Lionel Chua

DID: +65 6303 0167

FAX: +65 6338 9267

ECICS LIMITED

Email: claims@ecics.com.sg

follow us on  follow us on  visit our website ecics.com.sg 

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Wednesday, 13 December, 2017 9:43 AM

To: ECICS Claims; motorsurvey

Cc: Phoebe Jay Xie (ECICS, Claims); Janice Goh Siew Geok (ECICS, Claims); Lionel Chua Kok Keong (ECICS, Claims); Carrie Tan Chi Hui (ECICS, Claims); Asher Sng (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving SJL7569Z (OI : CAI - TBA) and SLA7751Y (TP : LKK REF - CC3/ICS17023621/Gea3) on 20/12/2017

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Wednesday, 13 December, 2017 12:05 PM
To: vion.lim@eurokars.com.sg
Cc: Vic (LKKAuto)
Subject: RE: Accident on 20/10/17 involving SLA7751Y & SJL7569Z (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: vion.lim@eurokars.com.sg [<mailto:vion.lim@eurokars.com.sg>]

Sent: Tuesday, 21 November, 2017 11:42 AM

To: ECICS Claims

Subject: FW: Accident on 20/10/17 involving SLA7751Y & SJL7569Z (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

Importance: High

Dear Sir/Mdm,

Your Ref: SJL7596Z

Please assist to arrange survey & kindly assist to revert the liability for the above case.

Thank you.

Best Regards.



Vion Lim

Insurance Claims Officer

TRANS EUROKARS PTE LTD

5 Ubi Close, Singapore 408605

D: (65) 6395 7877 H: (65) 9111 7463

E: vion.lim@eurokars.com.sg

Website: www.eurokars.com.sg

From: Vion Lim

Sent: Tuesday, October 24, 2017 9:38 AM

To: 'claims@ecics.com.sg' <claims@ecics.com.sg>

Cc: Siew Guek Catherine Chua <catherinechua@eurokars.com.sg>; Kevin Lee <kevin.lee@eurokars.com.sg>; Eric Pau <eric.pau@eurokars.com.sg>; Jess Francis <jess.francis@eurokars.com.sg>; Ronald Yap <ronald.yap@eurokars.com.sg>

Subject: Accident on 20/10/17 involving SLA7751Y & SJL7569Z (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

Dear Sir/Mdm,

Your Ref: SJL7596Z

Please assist to arrange survey & kindly assist to revert the liability for the above case.

Thank you.

Best Regards.



Eric Pau

Insurance Claims Officer

TRANS EUROKARS PTE LTD

5 Ubi Close, Singapore 408605

D: (65) 6395 8685 H: (65) 9618 5991

E: eric.pau@eurokars.com.sg

From: mazdacanon@mazda.com.sg [mailto:mazdacanon@mazda.com.sg]

Sent: Thursday, June 8, 2017 11:13 AM

To: Eric Pau

Subject: Attached Image



This message may contain privileged and confidential information and is only intended for use by the addressee. No representation, warranty, guarantee or undertaking expressed or implied is made by ECICS Limited; as to the fairness, accuracy or completeness of any information, projections or opinions contained in this message. Any unauthorized disclosure, use or dissemination either in whole or in part is prohibited. If you are not the addressee indicated in his message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email. Opinions contained herein are the personal opinions of the sender and do not necessarily represent the views of ECICS Limited.

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Thursday, 14 December, 2017 3:26 PM
To: 'DZULFADLY86@GMAIL.COM'
Subject: ACCIDENT INVOLVING SJL 7569Z & SLA 7751Y AT / ALONG BALESTIER RD TWDS LAVENDER STREET ON 20/12/2017.

Hi DZULFADLY BIN HAMZAH,

[Without Prejudice]

By Email Only

ACCIDENT INVOLVING SJL 7569Z & SLA 7751Y AT / ALONG BALESTIER RD TWDS LAVENDER STREET ON 20/12/2017.

We refer to the above accident matter.

As spoken, we are the loss adjusters acting on behalf of M/s ECICS Limited, the Motor Insurer of SJL 7569Z on the reported accident on 20/12/2017.

Our Principal has received a Third Party property damage claim from the owner of SLA 7751Y with regards to the above accident.

We will try our best to negotiate for an amicable settlement on best possible terms with Third Party under the terms and conditions of your motor policy. In this respect, the vehicle's premium/NCD may be affected as a result of the above claim.

In the event that you receive any letters/ court documents regards to the above accident matter, please do not reply or respond, you may forward to us directly for further handling and we will reply on your behalf.

Thank you.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Wednesday, 9 May 2018 1:51 PM
To: ECICS Claims; Mei Kwan (LKKAuto)
Cc: motorsurvey; Phoebe Jay Xie (ECICS, Claims); Lionel Chua Kok Keong (ECICS, Claims); Carrie Tan Chi Hui (ECICS, Claims); Admin A
Subject: RE: Direct Settlement - Accident Involving SJL7569Z (OI : CAI - TBA) and SLA7751Y (TP : LKK REF - CC3/ICS17023621/Gea3) on 20/12/2017

Hi Janice,

We refer to the email below.

We will submit our report to you soon.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Bik 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ECICS Claims [mailto:claims@ecics.com.sg]
Sent: Wednesday, 9 May 2018 1:38 PM
To: ECICS Claims <claims@ecics.com.sg>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: motorsurvey <motorsurvey@ecics.com.sg>; Phoebe Jay Xie (ECICS, Claims) <PhoebeJay_Xie@ecics.com.sg>; Lionel Chua Kok Keong (ECICS, Claims) <Lionel_Chua@ecics.com.sg>; Carrie Tan Chi Hui (ECICS, Claims) <Carrie_Tan@ecics.com.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SJL7569Z (OI : CAI - TBA) and SLA7751Y (TP : LKK REF - CC3/ICS17023621/Gea3) on 20/12/2017

Dear Mei Kwan

We have rec'd TP LOD.

Please forward your survey report to us.

Thank you

Regards,

Janice Goh

Claims Division

DID: +65 6303 0182

FAX: +65 6338 9267

ECICS Limited

7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to motorsurvey@ecics.com.sg

directly.

***Please bear with us should we take longer to response as we are currently experiencing a high volume of claims.
Thank you for your kind patience and understanding.***

From: ECICS Claims

Sent: Wednesday, 13 December, 2017 10:00 AM

To: Meikwan@lkkauto.com

Cc: ECICS Claims; motorsurvey; Phoebe Jay Xie (ECICS, Claims); Janice Goh Siew Geok (ECICS, Claims); Lionel Chua Kok Keong (ECICS, Claims); Carrie Tan Chi Hui (ECICS, Claims); Asher Sng (LKKAuto); Admin A

Subject: RE: Direct Settlement - Accident Involving SJL7569Z (OI : CAI - TBA) and SLA7751Y (TP : LKK REF - CC3/ICS17023621/Gea3) on 20/12/2017

Without Prejudice

Our claim no. DMPC1700607H

Dear Mei Kwan,

We attached a copy of our insured's GIA report that you have requested for your attention.

Thank you.

Regards,

Lionel Chua

DID: +65 6303 0167

FAX: +65 6338 9267

ECICS LIMITED

Email: claims@ecics.com.sg

follow us on  facebook follow us on  twitter visit our website ecics.com.sg 

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Wednesday, 13 December, 2017 9:43 AM

To: ECICS Claims; motorsurvey

Cc: Phoebe Jay Xie (ECICS, Claims); Janice Goh Siew Geok (ECICS, Claims); Lionel Chua Kok Keong (ECICS, Claims); Carrie Tan Chi Hui (ECICS, Claims); Asher Sng (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving SJL7569Z (OI : CAI - TBA) and SLA7751Y (TP : LKK REF - CC3/ICS17023621/Gea3) on 20/12/2017

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SLA 7751Y at M/s Trans Eurokars Pte Ltd – Ubi.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

ECICS LTD

Ref : CC3/ICS17023621/Gea3s2

7 TEMASEK BOULEVARD
#10-01 SUNTEC TOWER ONE
SINGAPORE 038987

Date : 12-07-2018



Code : ICS

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJL 7569Z	Veh. Inspected	SLA 7751Y
Policy No.	MPC16A00447801	Coverage (\$)	0.00
Claim No.	DMPC1700607H	Excess (\$)	0.00
Assign From		Assign Date	11/12/2017

2. Vehicle Particulars & Condition

Make & Model	MAZDA 6	c.c	1998
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	JM6GJ1072G0231834	Colour	BROWN
Odometer	18207	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	225/55R17	TOYO	7 mm
L/H Front Tyre	225/55R17	TOYO	7 mm
R/H Rear Tyre	225/55R17	TOYO	7 mm
L/H Rear Tyre	225/55R17	TOYO	7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	20/10/2017	Inspection Date	11/12/2017
Survey held at	TRANS EUOKARS PTE LTD NO 5 UBI CLOSE SINGAPORE 408605		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	5 Working Days
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TEL: 6256 3561 FAX: 6256 4315

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLA 7751Y

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	LID, TRUNK M6 GJ	DENTED	1,061.90	1,061.90
1	GARNISH, LIFT GATE	NOT NECESSARY	287.60	-
1	GARNISH(R)	NOT NECESSARY	143.30	-
1	GARNISH(L)	NOT NECESSARY	143.30	-
1	ORNAMENT, MAKER NAME - GJ/GL	NECESSARY	27.50	27.50
1	ORNAMENT, CAR NAME-RE GJ/GL	NECESSARY	15.70	15.70
1	MASCOT,REAR GJ/GL	NECESSARY	46.80	46.80
1	ORNAMENT GJ	NECESSARY	71.10	71.10
1	REAR BUMPER M6 GJ/GL	NECESSARY	1,172.80	1,172.80
1	REINF, REAR BUMPER M6 GJ/GL	NOT NECESSARY	512.60	-
1	COVER(L), TOWING HOOK	MISSING	23.70	23.70
1	COVER(R), TOWING HOOK	MISSING	23.70	23.70
6	FASTENER	NECESSARY	16.80	16.80
2	CAP, DRIP MOULD	NOT NECESSARY	32.60	-
6	GROMMET	NECESSARY	16.80	16.80
1	BRACKET, BUMPER SKYACTIV	NOT NECESSARY	5.10	-
1	REFLECTOR RHR, REFLEX-	NOT NECESSARY	50.40	-
1	REFLECTOR LHR REFLEX-	NOT NECESSARY	50.40	-
4	CLIP	NECESSARY	14.00	14.00
1	RETAINER(R), REAR BUM	NOT NECESSARY	39.00	-
1	RETAINER(L), REAR BUM	NOT NECESSARY	39.00	-
1	GASKET(R),RR.COMB.GJ	NECESSARY	27.70	27.70
1	GASKET(L),RR.COMB.GJ	NECESSARY	27.70	27.70
1	GASKET(R),LAMP-TRUNK GJ	NECESSARY	50.00	50.00
1	GASKET(L),LAMP-TRUNK GJ	NECESSARY	50.00	50.00
	LESS 10% DISCOUNT		-394.95	-264.62
			3,554.55	2,381.58
SPECIAL NETT ITEMS				
1	NUMBER PLATE (SN)	NOT NECESSARY	70.00	-

Report Ref No. CC3/ICS17023621/Gea3s2



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TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	SUNDRIES (SN)	NECESSARY	100.00	20.00
			170.00	20.00
	LABOUR			
	REPLACE THE REAR BUMPER, TRUNK LID. TO REPAIR AREAS AFFECTED BY THE ACCIDENT.		2,520.00	915.00
	RESPRAY REAR BUMPER, TRUNK LID, RE-INFORCEMENT, REAR END PANEL.		3,000.00	1,200.00
	TO CARRY-OUT BODY CAVITY PRESERVATION.	NOT NECESSARY	250.00	-
	TO TRANSFER REVERSE SENSORS.		630.00	315.00
	TO TRANSFER THE DOOR MECHANISM.	NOT NECESSARY	1,260.00	-
	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING.		250.00	150.00
	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.		350.00	180.00
	TO REMOVE & REFIT CARPET & TRIMS ON THE REAR SECTION TO GIVE WAY TO THE REPAIR ON THE REAR SECTION.	NOT NECESSARY	560.00	-
			8,820.00	2,760.00
GRAND TOTAL			12,544.55	5,161.58
RECOMMENDED COST OF REPAIRS				5,161.58

Report Ref No. CC3/ICS17023621/Gea3s2

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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