



AR REGISTERED

SMRT AUTOMOTIVE SERVICES PTE LTD
60 Woodlands Industrial Park E4
Singapore 757705
Tel : 65 6866 2652
Fax : 65 6368 7421
www.smrt.com.sg

China Taiping Insurance
c/o LKK Auto Consultants Pte Ltd
51 Ubi Ave 1
#01-25 Paya Ubi Industrial Park
Singapore 408933

Date : 04/12/17

Our Ref.: TAX/12/17/2050/FB

Your Ref.: TBA

Dear Sirs,

ACCIDENT INVOLVING SHB1783L AND SFN 3339J
ON 01/12/17 ALONG Tessensohn Rd / Balestier Rd

LETTER OF CLAIM

We claim on behalf of SMRT TAXIS PTE LTD, owner/hirer of the vehicle Reg. No.: SHB1783L. Your driver's negligent driving has caused the above accident. As a result, my client has suffered the following losses:-

1. Cost of Repair	:	<u>\$1286.13</u>
2. Loss of Use for _____ days @ S\$ _____/day	:	<u>-</u>
3. Loss of Rental for <u>4</u> days @ S\$ <u>112.35/day</u>	:	<u>\$449.40</u>
4. Loss of Income for <u>4</u> days @ S\$ <u>60.00/day</u>	:	<u>\$240.00</u>
5. Police Report/ SAS Report/ LTA Search Fee	:	<u>\$5.00</u>
6. Survey Fee	:	<u>-</u>
7. Others	:	<u>-</u>
Total Claims	:	<u>\$1980.53</u>

We enclose the following documents :


- | | |
|--|---|
| <input checked="" type="checkbox"/> Repair Invoice | <input checked="" type="checkbox"/> Letter of Authorisation |
| <input type="checkbox"/> Survey Report | <input checked="" type="checkbox"/> LTA Search result |
| <input type="checkbox"/> Photographs _____ pcs | <input checked="" type="checkbox"/> Others : |
| <input type="checkbox"/> Investigation results | 1. <u>Laid-up Report</u> |
| <input checked="" type="checkbox"/> Proof of Loss of Use /Rental/Income | 2. _____ |
| <input checked="" type="checkbox"/> Police/ SAS report of <u>SHB1783L</u> | 3. _____ |

We look forward to your confirmation to settle our claims within 15 days from the date of this letter. Payment by cheque shall be crossed and made payable to SMRT TAXIS PTE LTD.

Yours sincerely,

SMRT AUTOMOTIVE SERVICES PTE LTD

c.c


Eileen Bay
For Manager, Claims
Claims Department
Email: eileenbay@smrt.com.sg

FR-AS-CLM-02 REV 2



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI17023620/Swa3

28 December 2017

Darwati Supar

Blk 321 Choa Chu Kang Ave 3

#18-24

Singapore 689864

Dear Sir/Madam,

ACCIDENT INVOLVING SFN 3339J AND SHB 1783L ON 09/12/2017

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Vivian Lau
Case Handler

DID: 6841 8625

FAX: 6741 4108

EMAIL: Vivianlau@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)



Date: 9/12/2017

Our Ref. No.: TAX/12/17/2050

Letter of Authorisation

I, Fuo Yong Liang Eugene (NRIC No.: S7830601G) the registered hirer / relief driver / contract hirer of SMRT taxi registration number SHB1783L hereby authorise **SMRT Automotive Services Pte Ltd ("AutoSvs")** to deal with all matters arising out of the accident between my taxi and SFN3339J happened on 09/12/17/0051hrs along Tessensohn Road towards to Balestier Road (the "**Accident**") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name: Fuo Yong Liang Eugene Signature: [Signature] 09/12/17
NRIC No.: S7830601G
Tel No.: 81618450
Address: 501A Wellington Circle #03-42 S'pore 751501

AUTHORISATION TO ACT

I/We, SMRT TAXIS PTE LTD ("the third party claimant") of 60 WOODLANDS INDUSTRIAL PARK E4, SINGAPORE 757705 (address), owner of SHB 1783L (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SHB 1783L that was damaged pursuant to the accident which occurred on 09/12/2017 (date) along TESSENSOLN RD (location) involving vehicle no/s SFN 3339J ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the SMRT TAXIS PTE LTD

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 16 (day) of Jan (month) 2018 (year)

A handwritten signature is written over a circular stamp. The stamp contains the text "SMRT TAXIS PTE LTD" around the perimeter and a small star in the center.

Signed by "the third party claimant"
(with chop if applicable)

A handwritten signature is written over a circular stamp. The stamp contains the text "SMRT AUTOMOTIVE SERVICES PTE LTD" around the perimeter and a small star in the center.

Signed by "the workshop"
(with chop)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3083931701

Claim No : SNM17D07095C02/9

Claimant : SMRT TAXIS PTE LTD

Amount : S\$ 1,900.00
Singapore Dollar One Thousand Nine Hundred Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHB 1783L
Insured Vehicle No. : SFN 3339J

Date of Loss : 09/12/2017
Place of Accident : TESSENSOLN RD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : DARWATI SUPAR
Driver Name : YAM KAH YUE

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

Global Sum S\$ 1,900.00

TOTAL S\$ 1,900.00

Claimant Name :

SMRT TAXIS Pte Ltd

NRIC No :

198905369K

Signature :




Date :

16 JAN 2018

... This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV171200489
Date : 20.12.2017
Vehicle No. : SHB1783L
Your Ref No. : TAX/12/17/2050
Our Ref No. : 24093528
Terms : 30 Days

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
Parts					
BUMPER, FRONT: FOR TOYOTA PRIUS TAXI	1.00	\$ 482.00	(100.00)	\$ 482.00	\$ 0.00
FENDER, FRONT: LH, FOR TOYOTA PRIUS TAXI	1.00	\$ 723.40	(100.00)	\$ 723.40	\$ 0.00
NAME PLATE (HYBRID)	1.00	\$ 51.90	(25.00)	\$ 12.97	\$ 38.92
LINER, FENDER: F/LH, FOR TOYOTA PRIUS TAXI	1.00	\$ 171.70	(25.00)	\$ 42.92	\$ 128.77
TYRE: 195/65R15, FOR TOYOTA PRIUS TAXI	0.00	\$ 126.74	0.00	\$ 0.00	\$ 0.00
RIM, TYRE: FOR TOYOTA PRIUS TAXI	1.00	\$ 1484.20	(100.00)	\$ 1484.20	\$ 0.00
Sub-Total					\$ 167.69
Labour					
TO REPAIR LH PORTION	1.00	\$ 400.00	0.00	\$ 0.00	\$ 400.00
Others					
TO CHECK WIRING AND SYSTEM FUNCTION	0.00	\$ 80.00	0.00	\$ 0.00	\$ 0.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	1.00	\$ 30.00	0.00	\$ 0.00	\$ 30.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	1.00	\$ 60.00	0.00	\$ 0.00	\$ 60.00
TO PROVIDE LABOUR & MATERIAL FOR ADVERTISEMENT STICKER (NET)	1.00	\$ 148.44	0.00	\$ 0.00	\$ 148.44
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	1.00	\$ 30.00	0.00	\$ 0.00	\$ 30.00
TO REPSRAY FRONT BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV171200489
Date : 20.12.2017
Vehicle No. : SHB1783L
Your Ref No. : TAX/12/17/2050
Our Ref No. : 24093528
Terms : 30 Days

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
TO RESPRAY FRONT FENDER LH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY RIM	1.00	\$ 50.00	0.00	\$ 0.00	\$ 50.00
GRAND TOTAL					\$ 1,286.13

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 09.12.2017

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.


Authorised Signature
for SMRT Automotive Services Pte Ltd



Our Ref : TAX/12/17/2050/EB

Date : 03/01/2018

To : Claims Department

From : SMRT Taxis Pte Ltd

**ACCIDENT INVOLVING SHB1783L AND SFN3339J ON 09/12/2017 ALONG
TESSENSOHN ROAD / BALESTIER**

CONFIRMATION OF TAXI RENTAL

This is to confirm the hirer of **SHB1783L** is **FOO KOK WEE** (S2161850J).

The daily taxi rental rate for taxi registration no. **SHB1783L** is S\$112.35/day.

Kindly proceed to recover any rental loss from the third party as a result of this accident.

Thank you.



For Manager
SMRT Taxis Pte Ltd



Accident Vehicle Laid-Up Report

Registration No. : SHB1783L Accident Case No. : TAX/12/17/2050

Make / Model : TOYOTA PRIUS Ref. No. : 24093528

Date and Time Vehicle off-road for Accident Repair : 09.12.2017 10:04:00

Date and Time Repair Completed : 13.12.2017 10:29:33

Remarks :

Generated by : POHSUAN

Printed on : 15.12.2017

Enquire Transaction History

Transaction History Details

Log Date/Time: 11 Dec 2017 / 08:30:43

Asset Type:	Vehicle	Transaction Amount:	\$5.35
Asset ID:	SFN3339J		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20171211083043153705

Search Date / Time: 09 Dec 2017 00:50:00

Insurance Company: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)