

Shu Pei (LKKAuto)

From: Shu Pei (LKKAuto)
Sent: Thursday, 14 December, 2017 9:37 AM
To: 'ECICS Claims'; 'motorsurvey'
Cc: 'Phoebe Jay Xie (ECICS, Claims)'; Janice Goh Siew Geok (ECICS, Operations / Claims); Carrie Tan Chi Hui (ECICS, Claims); Lionel Chua Kok Keong (ECICS, Claims); Admin A; Asher Sng (LKKAuto)
Subject: RE: Register Tp Claim - Our Client Vehicle SLA3399H insured with Sompso Ins - against your insured Vehicle YN5615Z accident on : 07/11/2017 ***LKK REF:CC4/ICS17023599/Keb3
Attachments: TP ESTIMATE- MARKED.pdf; Preliminary Advice.pdf

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SLA 3399H at M/s Ah Lim Motor Company.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 11 December, 2017 5:32 PM

To: 'ECICS Claims' <claims@ecics.com.sg>; assignments <assignments@lkkauto.com>

Cc: 'Phoebe Jay Xie (ECICS, Claims)' <PhoebeJay_Xie@ecics.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: Register Tp Claim - Our Client Vehicle SLA3399H insured with Sompso Ins - against your insured Vehicle YN5615Z accident on : 07/11/2017

Dear Janice,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ECICS Claims [<mailto:claims@ecics.com.sg>]

Sent: Monday, 11 December, 2017 5:21 PM

To: meili@almsm.com.sg; 'assignments' <assignments@lkkauto.com>

Cc: Phoebe Jay Xie (ECICS, Claims) <PhoebeJay.Xie@ecics.com.sg>; ECICS Claims <claims@ecics.com.sg>

Subject: RE: Register Tp Claim - Our Client Vehicle SLA3399H insured with Sompo Ins - against your insured Vehicle YN5615Z accident on : 07/11/2017

Without Prejudice

Dear Meili

Thank you for your email.
We will appoint LKK to survey your client's vehicle.

Aside to LKK

Can arrange to survey TP's vehicle today?

Thank you.

Regards,
Janice Goh
Claims Division
DID: +65 6303 0182
FAX: +65 6338 9267

ECICS Limited
7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to motorsurvey@ecics.com.sg directly.

*****Please bear with us should we take longer to response as we are currently experiencing a high volume of claims.
Thank you for your kind patience and understanding.*****

From: ECICS Claims

Sent: Monday, 11 December, 2017 2:42 PM

To: meili@almsm.com.sg; Janice Goh Siew Geok (ECICS, Claims)

Cc: ECICS Claims; Lionel Chua Kok Keong (ECICS, Claims); Phoebe Jay Xie (ECICS, Claims)

Subject: FW: Register Tp Claim - Our Client Vehicle SLA3399H insured with Sompo Ins - against your insured Vehicle YN5615Z accident on : 07/11/2017

Dear Meili

Thank you for your email with the attachment.
My colleague Janice will look into this matter and revert to you in due course.

Aside to Janice

Our claim no. DMCV1700103H.

Please look into this matter and rever to Ms Meili.

Thank you.

Regards,
Lionel Chua
DID: +65 6303 0167
FAX: +65 6338 9267
ECICS LIMITED
Email: claims@ecics.com.sg



From: meili@almsm.com.sg [<mailto:meili@almsm.com.sg>]
Sent: Monday, 11 December, 2017 1:25 PM
To: Lionel Chua Kok Keong (ECICS, Claims)
Subject: Fw: Register Tp Claim - Our Client Vehicle SLA3399H insured with Sompo Ins - against your insured Vehicle YN5615Z accident on : 07/11/2017

Dear Lionel,

Kindly arrange to survey on our client's vehicle SLA 3399H.

Vehicle is now lying at our Sin Ming Branch workshop - 176 Sin Ming Drive
#05-12 Sin Ming Autocare
Singapore 575721

Regards,

Meili Tan - (Sin Ming)
176 Sin Ming Drive
#05-12 Sin Ming Autocare
Singapore 575721
Tel : 6456 3637 Fax: 6456 3686
email : meili@almsm.com.sg

From: meili@almsm.com.sg
Sent: Wednesday, November 08, 2017 12:32 PM
To: [ECICS -Motor Claims](#)
Subject: Register Tp Claim - Our Client Vehicle SLA3399H insured with Sompo Ins - against your insured Vehicle YN5615Z accident on : 07/11/2017

Attn : Motor Claims team,

Kindly assist to register our client's TP claim against your insured's policy and have your corresponding officer to liaise with our Miss Meili on the claims matters.

Please arrange appointment to survey on our client's vehicle soonest possible.

Regards,

Meili Tan - (Sin Ming)
176 Sin Ming Drive
#05-12 Sin Ming Autocare
Singapore 575721
Tel : 6456 3637 Fax: 6456 3686
email : meili@almsm.com.sg



This message may contain privileged and confidential information and is only intended for use by the addressee. No representation, warranty, guarantee or undertaking expressed or implied is made by ECICS Limited; as to the fairness, accuracy or completeness of any information, projections or opinions contained in this message. Any unauthorized disclosure, use or dissemination either in whole or in part is prohibited. If you are not the addressee indicated in this message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email. Opinions contained herein are the personal opinions of the sender and do not necessarily represent the views of ECICS Limited.