

15/5/2018

INS. CASE OWNER:

CC 4/ICS1702 3599, Feb 2018

LKK:
IDAC:

Surveyor:

Fenneth

DOI:

ASSIGNMENT

18/12/17

Date / Time :

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. :

YN 56157

Claim No. :

0M1170007M

Name of Insured :

HENN FEE WET MARKET PIC

Policy No. :

MLV13B0002500

Insured Tel No. :

HP:

Make / Model :

MITSUBISHI

Excess Sec II :\$5

D.O.A. :

07/11/17

Place of Accident :

TPE

Is driver the owner?

(YES / NO)

Nature of Accident :

If NO, Driver Name / Age :

UN MINH

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. :

(V/L: YES / NO)

Insured Liability :

%

Final ? Yes / No

YN 56157

SLA 3394H

STM 1045X



INSRS:

WSP:

Tel :

Liability :

RMKS:

01



INSRS:

WSP:

Tel :

Liability :

RMKS:

KH

UN

TP



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:

Date/ Time

18/12/17

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18/12/17

SLA 3394H - CS 2 (30/12/2017) 18/12/17

YN 56157 - Y

CALLED OI CONFIRMED ACCIDENT. OI INVOLVED IN BURN CC
DID NOT THE LAST. INFORM TP CHAN AGREED TO
SETTLE AND AWARE ABOUT NCD ISSUE.

EMAIL WSP LIABILITY CLEAR.

RECEIVED 05 FEB 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time: 13/12/17

Sent By: LSP

Confirm by: KSC

REALIZATION

Date/Time: -

Confirm with: JANE

Repair Cost:

P/F

SS 2428.80

(4 days) Reduction:

41 %

Email ☒ Call ☐

FINAL SETTLEMENT

Date/Time: 11/1/18

Confirm with: JANE

Email ☒ Call ☐

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No. : 28

If NO or B 28, Ass. Lia : 100%

Repair Cost:

W/LST

SS 2,598.82

3 VEH CC DID LAST.

Loss of Rental (LOR):

SS -

(days)

Loss of Use (LOU):

SS 240.00

(\$ 60 x 4 days)

Loss of Income (LOI):

SS -

(\$ x days)

LOR only ☐ LOU only ☒LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

SS 2.00

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost

SS -

Total:

SS 2,840.82

Global Sum SS:

FINAL PAYMENT

Date/Time: 11/1/18

Confirm with: JANE

Email ☒ Call ☐

Payee 1:

SS 2,840.82

Name 1:

AH BM MOTOR COMPANY

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

+ 450

COPY SENT




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
ECICS LTD		Ref : CC4/ICS17023599/Keb3	
7 TEMASEK BOULEVARD #10-01 SUNTEC TOWER ONE SINGAPORE 038987		Date : 12-12-2017	
		Code : ICS	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	YN 5615Z	Veh. Inspected	SLA 3399H
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	12/12/2017
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyre			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	07/11/2017	Inspection Date	12/12/2017
Survey held at	AH LIM MOTOR COMPANY 176 SIN MING DRIVE #05-12 SIN MING AUTOCARE SINGAPORE 575721		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			



AH LIM MOTOR COMPANY

176 Sin Ming Drive #05-12 Sin Ming Autocare Singapore 575721
TEL: 6456 3637 FAX: 6456 3686 Email: admin@ahlimsm.com.sg
GST:M9-0009639-E RCB NO:06470300B

SURVEYOR COPY

M/S: KHOR RUI YING YVONNE
APT BLK 5 MARSILING DRIVE
#04-49
SINGAPORE 730005

Estimate No: MCS1102178
Date: 08 Nov 2017
Policy No: D17MTPV01001128
Veh Reg No: SLA3399H
Make/Model: MAZDA 3

ATTN:
Your Ref No: SLA3399H
Claim Type: Third Party
Accident Date: 07/11/2017
TP Veh Reg No: YN5615Z

Not Authorised
1.B.1
Running 64pc/m
4 days

Estimate Repair Cost to Vehicle No :SLA3399H

Description	Quantity	List Price	Amount
		SS	SS
SPARE PARTS			
1 FRONT BUMPER	1 PC	R 925.00	X
2 FRONT BUMPER SIDE RETAINER LH / RH	2 PC	LM 37.40	X
3 FRONT BUMPER CLIP	8 PC	LM 22.40	X
4 RADIATOR GRILLE	1 PC	MS 119.60	2
5 FRONT GRILLE LOGO	1 PC	R 44.20	✓
6 REAR BUMPER	1 PC	CM 1,074.80	✓
7 REAR BUMPER SIDE RETAINER LH / RH	2 PC	LM 72.20	X
8 REAR BUMPER TOW COVER	2 PC	MY 32.40	—
9 REAR BUMPER CLIP	10 PC	LM 28.00	—
10 REAR BUMPER REINFORCEMENT	1 PC	R 537.30	2
11 RADIATOR GRILLE CHROME - LH / RH	2 PC	LM 353.40	X
		3,246.70	
	Less 20%	649.34	2,597.36
Special Nett			
12 REVERSE SENSOR -CHECK PRICE	1 PC	R 0.0000	X
		0.00	0.00
LABOUR			
13 TO CHECK WIRING AND REFOCUS TAILLAMP	1 EA	30.00	20
14 TO DISMANTLE THE DAMAGED PARTS. TO KNOCK & REPAIR REAR END PANEL & ALL THE AFFECTED AREAS & TO REFIT LISTED PARTS BACK SAME	1 EA	800.00	450
15 TO SPRAY FRONT BUMPER, REAR BUMPER & TRAIL END PANEL	1 PC	700.00	440
		1,530.00	1,530.00
Total			SS 4,127.36
Add GST @ 7%			288.92
Total Amount Payable			SS 4,416.28

TOTAL: SINGAPORE DOLLAR FOUR THOUSAND FOUR HUNDRED SIXTEEN AND CENTS TWENTY EIGHT ONLY

For AH LIM MOTOR COMPANY





AH LIM MOTOR COMPANY

176 Sin Ming Drive #05-12 Sin Ming Autocare Singapore 575721
TEL: 6456 3637 FAX: 6456 3686 Email: admin@almsm.com.sg
GST:M9-0009639-E RCB NO:06470300B

M/S : KHOR RUI YING YVONNE
APT BLK 5 MARSILING DRIVE
#04-49
SINGAPORE 730005

Estimate No: MCS1102178
Date: 12 Dec 2017
Policy No: D17MTPV01001128
Veh Reg No: SLA3399H
Make/Model: MAZDA 3

ATTN:
Your Ref No: SLA3399H
Claim Type: Third Party
Accident Date: 07/11/2017
TP Veh Reg No: YN5615Z

Estimate Repair Cost to Vehicle No :SLA3399H

Description	Quantity	List Price	Amount
		<u>SS</u>	<u>SS</u>
Supplementary Parts to Repair			
SPARE PARTS			
1 RADIATOR GRILLE TOP RIVET	6 PC	52.20	
2 REAR BUMPER CENTER HOLDER	1 PC	10.00	
		62.20	
	Less 20%	12.44	49.76
Total			SS 49.76
GST Amount			SS 3.48
Total Amount Payable			SS 53.24

For AH LIM MOTOR COMPANY

AUTHORISED SIGNATURE





AH LIM MOTOR COMPANY

No. 10 Ang Mo Kio Ind. Park 2A #01-09 AMK Autopoint Singapore 568047
TEL: 6483 1244 (4 lines) FAX: 6483 6170 Email: ahlmmc@singnet.com.sg
GST:M9-0009639-E RCB NO:06470300B

DRAFT FINALISATION

M/S : KHOR RUI YING YVONNE
APT BLK 5 MARSILING DRIVE
#04-49
SINGAPORE 730005

Claim No: MCS1102178
No: MFS1101953
Date: 04 Jan 2018
Policy No: D17MTPV01001128
Veh Reg No: SLA3399H
Make/Model: MAZDA 3

ATTN:
Your Ref No: SLA3399H
Claim Type: Third Party
Accident Date: 07/11/2017
TP Veh Reg No: YN5615Z

Repair Cost to Vehicle No (For Finalization):SLA3399H

Description	Quantity	List Price SS	Amount SS
SPARE PARTS			
1 RADIATOR GRILLE	1 PC	119.60	
2 FRONT GRILLE LOGO	1 PC	44.20	
3 REAR BUMPER	1 PC	1,074.80	
4 REAR BUMPER TOW COVER	2 PC	32.40	
5 REAR BUMPER CLIP	10 PC	28.00	
6 REAR BUMPER REINFORCEMENT	1 PC	537.30	
7 RADIATOR GRILLE TOP RIVET	6 PC	52.20	
8 REAR BUMPER CENTER HOLDER	1 PC	10.00	
		1,898.50	
	Less 20%	379.70	1,518.80
LABOUR			
9 TO CHECK WIRING AND REFOCUS TAILLAMP	1 EA	20.00	
10 TO DISMANTLE THE DAMAGED PARTS. TO KNOCK & REPAIR REAR END PANEL & ALL THE AFFECTED AREAS & TO REFIT LISTED PARTS BACK SAME	1 EA	450.00	
11 TO SPRAY FRONT BUMPER, REAR BUMPER & TRAIL END PANEL	1 PC	440.00	
		910.00	910.00
Total			SS 2,428.80
Less Excess			SS 0.00
Amount Before GST			SS 2,428.80
Add GST @ 7%			170.02
Total Amount Payable			SS 2,598.82

TOTAL: SINGAPORE DOLLAR TWO THOUSAND FIVE HUNDRED NINETY EIGHT AND CENTS EIGHTY TWO ONLY

The above vehicle was surveyed by KENNETH KONG -LKK on 12/12/2017

For AH LIM MOTOR COMPANY

AUTHORISED SIGNATURE



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC4/ICS17023599/Keb3

Date: 13.12.2017

The Motor Claims Department
M/s ECICS LIMITED

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SLA3399H

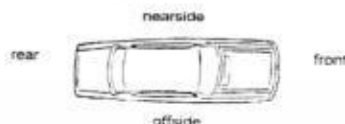
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 12.12.2017 at the premises of M/s Ah Lim Motor Company and have the following to report:-

Workshop Estimate Amount	: S\$	4,127.36
Revised Estimate Amount	: S\$	1,853.52
"Check" Items Amount	: S\$	808.24
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Front & Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 4 days

Yours faithfully,

KENNETH KONG
Licensed Appraiser



AH LIM MOTOR COMPANY

176 Sin Ming Drive #05-12 Sin Ming Autocare Singapore 575721
TEL: 6456 3637 FAX: 6456 3686 Email: admin@almsm.com.sg
GST:M9-0009639-E RCB NO:06470300B

SURVEYOR COPY

M/S : KHOR RUI YING YVONNE
APT BLK 5 MARSILING DRIVE
#04-49
SINGAPORE 730005

Estimate No: MCS1102178
Date: 08 Nov 2017
Policy No: D17MTPV01001128
Veh Reg No: SLA3399H
Make/Model: MAZDA 3

ATTN:
Your Ref No: SLA3399H
Claim Type: Third Party
Accident Date: 07/11/2017
TP Veh Reg No: YN5615Z

Not Authorised
1.B.1
Running 84pc/m
4 days

Estimate Repair Cost to Vehicle No :SLA3399H

Description	Quantity	List Price	Amount
		<u>SS</u>	<u>SS</u>
SPARE PARTS			
1 FRONT BUMPER	1 PC	R 925.00	X
2 FRONT BUMPER SIDE RETAINER LH / RH	2 PC	Sn 37.40	X
3 FRONT BUMPER CLIP	8 PC	nn 22.40	X
4 RADIATOR GRILLE	1 PC		?
5 FRONT GRILLE LOGO	1 PC	R 44.20	✓
6 REAR BUMPER	1 PC	CM 1,074.80	✓
7 REAR BUMPER SIDE RETAINER LH / RH	2 PC	Sn 72.20	X
8 REAR BUMPER TOW COVER	2 PC	mi 32.40	—
9 REAR BUMPER CLIP	10 PC	me 28.00	—
10 REAR BUMPER REINFORCEMENT	1 PC		?
11 RADIATOR GRILLE CHROME - LH / RH	2 PC		?
		3,246.70	
	Less 20%	649.34	2,597.36
Special Nett			
12 REVERSE SENSOR - CHECK PRICE	1 PC	0.0000	?
		0.00	0.00
LABOUR			
13 TO CHECK WIRING AND REFOCUS TAILLAMP	1 EA	30.00	201
14 TO DISMANTLE THE DAMAGED PARTS. TO KNOCK & REPAIR REAR END PANEL & ALL THE AFFECTED AREAS & TO REFIT LISTED PARTS BACK SAME	1 EA	800.00	4501
15 TO SPRAY FRONT BUMPER, REAR BUMPER & TRAIL END PANEL	1 PC	700.00	4401
		1,530.00	1,530.00

Total SS 4,127.36

Add GST @ 7% 288.92

Total Amount Payable SS 4,416.28

TOTAL: SINGAPORE DOLLAR FOUR THOUSAND FOUR HUNDRED SIXTEEN AND CENTS TWENTY EIGHT ONLY

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey

- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

For AH LIM MOTOR COMPANY

Acknowledged by Repairer

Signature:

Date:

AUTHORISED SIGNATURE



Catherine Chong (LKK Auto)

From: ECICS Claims <claims@ecics.com.sg>
Sent: Monday, 11 December, 2017 5:21 PM
To: meili@almsm.com.sg; 'assignments'
Cc: Phoebe Jay Xie (ECICS, Claims); ECICS Claims
Subject: RE: Register Tp Claim - Our Client Vehicle SLA3399H insured with Sompō Ins - against your insured Vehicle YN5615Z accident on : 07/11/2017

Without Prejudice

Dear Meili

Thank you for your email.
We will appoint LKK to survey your client's vehicle.

Aside to LKK

Can arrange to survey TP's vehicle today?

Thank you.

Regards,
Janice Goh
Claims Division
DID: +65 6303 0182
FAX: +65 6338 9267

ECICS Limited
7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to motorsurvey@ecics.com.sg directly.

Please bear with us should we take longer to response as we are currently experiencing a high volume of claims. Thank you for your kind patience and understanding.

From: ECICS Claims
Sent: Monday, 11 December, 2017 2:42 PM
To: meili@almsm.com.sg; Janice Goh Siew Geok (ECICS, Claims)
Cc: ECICS Claims; Lionel Chua Kok Keong (ECICS, Claims); Phoebe Jay Xie (ECICS, Claims)
Subject: FW: Register Tp Claim - Our Client Vehicle SLA3399H insured with Sompō Ins - against your insured Vehicle YN5615Z accident on : 07/11/2017

Dear Meili

Thank you for your email with the attachment.
My colleague Janice will look into this matter and revert to you in due course.

Aside to Janice

Our claim no. DMCV1700103H.

Please look into this matter and revert to Ms Meili.

Thank you.

Regards,

11.12.2017 @ 532pm
meili veh in
Kenneth

Lionel Chua
DID: +65 6303 0167
FAX: +65 6338 9267
ECICS LIMITED
Email: claims@ecics.com.sg

follow us on  follow us on  visit our website 
facebook twitter ecics.com.sg

From: meili@almsm.com.sg [mailto:meili@almsm.com.sg]
Sent: Monday, 11 December, 2017 1:25 PM
To: Lionel Chua Kok Keong (ECICS, Claims)
Subject: Fw: Register Tp Claim - Our Client Vehicle SLA3399H insured with Sompo Ins - against your insured Vehicle YN5615Z accident on : 07/11/2017

Dear Lionel,

Kindly arrange to survey on our client's vehicle SLA 3399H.

Vehicle is now lying at our Sin Ming Branch workshop - 176 Sin Ming Drive
#05-12 Sin Ming Autocare
Singapore 575721

Regards,

Meili Tan - (Sin Ming)
176 Sin Ming Drive
#05-12 Sin Ming Autocare
Singapore 575721
Tel : 6456 3637 Fax: 6456 3686
email : meili@almsm.com.sg

From: meili@almsm.com.sg
Sent: Wednesday, November 08, 2017 12:32 PM
To: [ECICS -Motor Claims](#)
Subject: Register Tp Claim - Our Client Vehicle SLA3399H insured with Sompo Ins - against your insured Vehicle YN5615Z accident on : 07/11/2017

Attn : Motor Claims team,

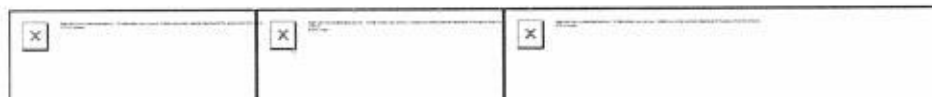
Kindly assist to register our client's TP claim against your insured's policy and have your corresponding officer to liaise with our Miss Meili on the claims matters.

Please arrange appointment to survey on our client's vehicle soonest possible.

Regards,

Meili Tan - (Sin Ming)
176 Sin Ming Drive

#05-12 Sin Ming Autocare
Singapore 575721
Tel : 6456 3637 Fax: 6456 3686
email : meili@almsm.com.sg



This message may contain privileged and confidential information and is only intended for use by the addressee. No representation, warranty, guarantee or undertaking expressed or implied is made by ECICS Limited; as to the fairness, accuracy or completeness of any information, projections or opinions contained in this message. Any unauthorized disclosure, use or dissemination either in whole or in part is prohibited. If you are not the addressee indicated in his message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email. Opinions contained herein are the personal opinions of the sender and do not necessarily represent the views of ECICS Limited.

Shu Pei (LKKAuto)

From: ECICS Claims <claims@ecics.com.sg>
Sent: Thursday, 14 December, 2017 10:25 AM
To: Shu Pei (LKKAuto); ECICS Claims; motorsurvey
Cc: Phoebe Jay Xie (ECICS, Claims); Janice Goh Siew Geok (ECICS, Claims); Lionel Chua Kok Keong (ECICS, Claims); Admin A; Asher Sng (LKKAuto)
Subject: RE: Register Tp Claim - Our Client Vehicle SLA3399H insured with Sompso Ins - against your insured Vehicle YN5615Z accident on : 07/11/2017 ***LKK REF:CC4/ICS17023599/Keb3
Attachments: YN5615Z GIA REPORT.PDF

Dear Shu Pei,

Please see attached GIA report FYNA.

Carrie

From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]
Sent: Thursday, 14 December, 2017 9:37 AM
To: ECICS Claims; motorsurvey
Cc: Phoebe Jay Xie (ECICS, Claims); Janice Goh Siew Geok (ECICS, Claims); Carrie Tan Chi Hui (ECICS, Claims); Lionel Chua Kok Keong (ECICS, Claims); Admin A; Asher Sng (LKKAuto)
Subject: RE: Register Tp Claim - Our Client Vehicle SLA3399H insured with Sompso Ins - against your insured Vehicle YN5615Z accident on : 07/11/2017 ***LKK REF:CC4/ICS17023599/Keb3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SLA 3399H at M/s Ah Lim Motor Company.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Monday, 11 December, 2017 5:32 PM
To: 'ECICS Claims' <claims@ecics.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Phoebe Jay Xie (ECICS, Claims)' <PhoebeJay_Xie@ecics.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: Register Tp Claim - Our Client Vehicle SLA3399H insured with Sompso Ins - against your insured Vehicle YN5615Z accident on : 07/11/2017

Dear Janice,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741 8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ECICS Claims [<mailto:claims@ecics.com.sg>]

Sent: Monday, 11 December, 2017 5:21 PM

To: meili@almsm.com.sg; 'assignments' <assignments@lkkauto.com>

Cc: Phoebe Jay Xie (ECICS, Claims) <PhoebeJay_Xie@ecics.com.sg>; ECICS Claims <claims@ecics.com.sg>

Subject: RE: Register Tp Claim - Our Client Vehicle SLA3399H insured with Sompso Ins - against your insured Vehicle YN5615Z accident on : 07/11/2017

Without Prejudice

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Aside to LKK

Can arrange to survey TP's vehicle today?

Thank you.

Regards,

Janice Goh

Claims Division

DID: +65 6303 0182

FAX: +65 6338 9267

ECICS Limited

7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to motorsurvey@ecics.com.sg directly.

***Please bear with us should we take longer to response as we are currently experiencing a high volume of claims.
Thank you for your kind patience and understanding.***

From: ECICS Claims

Sent: Monday, 11 December, 2017 2:42 PM

To: meili@almsm.com.sg; Janice Goh Siew Geok (ECICS, Claims)

Cc: ECICS Claims; Lionel Chua Kok Keong (ECICS, Claims); Phoebe Jay Xie (ECICS, Claims)

Subject: FW: Register Tp Claim - Our Client Vehicle SLA3399H insured with Sompō Ins - against your insured Vehicle YN5615Z accident on : 07/11/2017

Dear Meili

Thank you for your email with the attachment.
My colleague Janice will look into this matter and revert to you in due course.

Aside to Janice

Our claim no. DMCV1700103H.

Please look into this matter and revert to Ms Meili.

Thank you.

Regards,
Lionel Chua
DID: +65 6303 0167
FAX: +65 6338 9267
ECICS LIMITED
Email: claims@ecics.com.sg

follow us on  follow us on  visit our website ecics.com.sg 

From: meili@almsm.com.sg [mailto:meili@almsm.com.sg]

Sent: Monday, 11 December, 2017 1:25 PM

To: Lionel Chua Kok Keong (ECICS, Claims)

Subject: Fw: Register Tp Claim - Our Client Vehicle SLA3399H insured with Sompō Ins - against your insured Vehicle YN5615Z accident on : 07/11/2017

Dear Lionel,

Kindly arrange to survey on our client's vehicle SLA 3399H.

Vehicle is now lying at our Sin Ming Branch workshop - 176 Sin Ming Drive
#05-12 Sin Ming Autocare
Singapore 575721

Regards,

Meili Tan - (Sin Ming)
176 Sin Ming Drive
#05-12 Sin Ming Autocare
Singapore 575721
Tel : 6456 3637 Fax: 6456 3686
email : meili@almsm.com.sg

From: meili@almsm.com.sg

Sent: Wednesday, November 08, 2017 12:32 PM

To: ECICS -Motor Claims

Subject: Register Tp Claim - Our Client Vehicle SLA3399H insured with Sompso Ins - against your insured Vehicle YN5615Z accident on 07/11/2017

Attn : Motor Claims team,

Kindly assist to register our client's TP claim against your insured's policy and have your corresponding officer to liaise with our Miss Meili on the claims matters.

Please arrange appointment to survey on our client's vehicle soonest possible.

Regards,

Meili Tan - (Sin Ming)

176 Sin Ming Drive

#05-12 Sin Ming Autocare

Singapore 575721

Tel : 6456 3637 Fax: 6456 3686

email : meili@almsm.com.sg

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Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Monday, 18 December, 2017 11:01 AM
To: 'meili@almsm.com.sg'; 'muihong@ahlimmotor.com.sg'; 'admin@almsm.com.sg'
Cc: Vic (LKKAUTO)
Subject: RE: Register Tp Claim - Our Client Vehicle SLA3399H insured with Sompo Ins - against your insured Vehicle YN5615Z accident on : 07/11/2017 ***LKK
REF:CC4/ICS17023599/Keb3

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: meili@almsm.com.sg [mailto:meili@almsm.com.sg]
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Attn : Motor Claims team,

Kindly assist to register our client's TP claim against your insured's policy and have your corresponding officer to liaise with our Miss Meili on the claims matters.

Please arrange appointment to survey on our client's vehicle soonest possible.

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Singapore 575721
Tel : 6456 3637 Fax: 6456 3686
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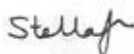


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Certificate of Insurance
**MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)**

- Cert No./Policy No.** : D17MTPV01001128
- 1. Registration No.** : SLA3399H
- 2. Insured Name** : KHOR RUI YING YVONNE
- 3. Commencement Date** : 29 JANUARY 2017 00:00
- 4. Expiry Date** : 28 JANUARY 2018 23:59
- 5. Coverage** : Market value at time of loss - Comprehensive - ExcelDrive PRESTIGE
- 6. Excess** : \$500 - Section I
(Waived up to S\$1,000 Standard Excess each claim at ExcelDrive Workshops for first two claims per policy year)
- 7. Voluntary Excess** : N.A
- 8. Persons or Classes of Persons entitled to drive***
- a) The Insured.
The Insured may also drive a motor car other than those belonging to or hired (under a hire purchase agreement or otherwise) to him or his employer or his partner.
- b) Any other person who is driving on the Insured's order or with his permission.
- c) In the event of the death of the insured
- i) any member of the insured's family, or a paid driver who has been driving the car during the life of the insured and permission to drive had not been withdrawn prior to the death of the insured; and
- ii) any other person who has been given permission to drive the vehicle prior to the death and such permission had not been withdrawn by the insured.
- Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.
- And provided further that the Motor Vehicle is registered under the Road Traffic Act and its registration under the Road Traffic Act has not been cancelled at the time of the accident loss or damage.
- 9. Limitations as to use***
Use only for social, domestic and pleasure purposes and for the Insured's business.
The Policy does not cover
Use for hire or reward, racing, pace-making, speed testing, reliability trial, the carriage of goods other than samples in connection with any trade or business or use for any purposes in connection with the Motor Trade.
- 10. ExcelDrive Workshops & Accident Reporting**
It is a condition precedent to liability that the Policyholder shall, together with the Motor Vehicle, call at the Company's Accident Reporting Center and report the accident within 24 hours of the accident or by the next working day thereof.
- It is compulsory to have the accident repairs to the insured vehicle carried out at ExcelDrive Workshops, or at the manufacturer's or distributor's appointed workshop otherwise claim is not payable.
In an emergency and for directions to the Company's Accident Reporting Centers, please contact our Emergency Hotline : (65) 6226 3323
- Visit www.sompo.com.sg for list of ExcelDrive Workshops and Accident Reporting Centers.
- 11. Loss of Use**
As provided in policy wordings.

We HEREBY CERTIFY that the policy to which this Certificate relates is issued in accordance with (1) the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia); and (2) the Policy terms, conditions and exceptions of the Private Car Policy ref MTP.26

Sompo Insurance Singapore Pte. Ltd.


Date/Time of Issue : 04 JANUARY 2017 23:43

*Limitation rendered inoperative by section 8 of the Motor Vehicles(Third-Party Risks and Compensation)Act (Chapter 189 and section 95 of the Road Transport Act,1987(Malaysia), are not to be included under these headings.

IMPORTANT NOTICE

- Insureds are hereby warned that under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap.189), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicles without a valid policy of insurance under the Act.
- Insureds are further warned that on the sale of a motor vehicle or if for any reason the insurance is terminated during its currency, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap.189)
- The Policy will cease to be valid once the motor vehicle has been sold to another person. It is not transferable to a new owner of the Vehicle.
- Please note that this insurance is subject to the premium being paid and received in full by the Company (a) before the inception date where the Policy is to be issued to an individual; or (b) within the period specified in the Premium Payment Warranty applied to the Policy in all other instances.
- Insurance coverage under this Policy is subject to the terms and conditions as stipulated in the Motor Insurance Policy



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s ECICS LTD

Date: 07/02/2018

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	YN 5615Z (Insd Veh)	Your Ref. No. : DMCV1700103H
	SLA 3399H (TP Veh)	Our Ref. No. : CC4/ICS17023599/Keb3s2
Date of Accident	7/11/2017	

Liability	100%	
Final Repair Cost	: \$ 2,598.82	
Loss of Use	: \$ 240.00	4 days
Rental (If any)	: \$	days
Others:	: \$ 2.00	
	: \$	
	2,840.82	
Final Settlement Sum	: \$ 2,840.82	
Remarks	:	

Payment Instruction: Payee's Breakdown

1)	AH LIM MOTOR COMPANY	: \$ 2,840.82
		: \$

NUR SHAQILAH
LKK Auto Consultants Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

ECICS LTD

Ref : CC4/ICS17023599/Keb3s2

7 TEMASEK BOULEVARD
#10-01 SUNTEC TOWER ONE
SINGAPORE 038987

Date : 07-02-2018



Code : ICS

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	YN 5615Z	Veh. Inspected	SLA 3399H
Policy No.	MCV17B00002500	Coverage (\$)	0.00
Claim No.	DMCV1700103H	Excess (\$)	0.00
Assign From	JANICE GOH	Assign Date	12/12/2017

2. Vehicle Particulars & Condition

Make & Model	MAZDA 3 (A)	c.c	1496
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	JM6BM42A8G0327198	Colour	METALLIC GREY
Odometer	45758	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/60R16	LING LONG	9 mm
L/H Front Tyre	205/60R16	LING LONG	9 mm
R/H Rear Tyre	205/60R16	LING LONG	9 mm
L/H Rear Tyre	205/60R16	LING LONG	9 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR AND FRONT PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	07/11/2017	Inspection Date	12/12/2017
Survey held at	AH LIM MOTOR COMPANY 176 SIN MING DRIVE #05-12 SIN MING AUTOCARE SINGAPORE 575721		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: **4 Working Days**



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLA 3399H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT BUMPER	TO REPAIR SEE LABOUR	925.00	-
2	FRONT BUMPER SIDE RETAINER LH/RH	SERVICEABLE	37.40	-
8	FRONT BUMPER CLIP	NOT NECESSARY	22.40	-
1	RADIATOR GRILLE	CRACKED	119.60	119.60
1	FRONT GRILLE LOGO	DENTED	44.20	44.20
1	REAR BUMPER	CRACKED	1,074.80	1,074.80
2	REAR BUMPER SIDE RETAINER LH/RH	SERVICEABLE	72.20	-
2	REAR BUMPER TOW COVER	MISSING	32.40	32.40
10	REAR BUMPER CLIP	NECESSARY	28.00	28.00
1	REAR BUMPER REINFORCEMENT	BENT	537.30	537.30
2	RADIATOR GRILLE CHROME - LH/RH	SERVICEABLE	353.40	-
6	RADIATOR GRILLE TOP RIVET (ADDITIONAL)	NECESSARY	52.20	52.20
1	REAR BUMPER CENTER HOLDER (ADDITIONAL)	CRACKED	10.00	10.00
	LESS 20% DISCOUNT		-661.78	-379.70
			2,647.12	1,518.80
SPECIAL NETT ITEMS				
1	REVERSE SENSOR (NPA) (SN)	SERVICEABLE	-	-
			-	-
LABOUR				
	TO CHECK WIRING AND REFOCUS TAILLAMP.		30.00	20.00
	TO DISMANTLE THE DAMAGED PARTS. TO KNOCK & REPAIR REAR END PANEL & ALL THE AFFECTED AREAS & TO REFIT LISTED PARTS BACK SAME. INCLUSIVE OF THE REPAIR OF FRONT BUMPER.		800.00	450.00
	TO SPRAY FRONT BUMPER, REAR BUMPER & TRAIL END PANEL.		700.00	440.00
			1,530.00	910.00
GRAND TOTAL			4,177.12	2,428.80
RECOMMENDED COST OF REPAIRS				2,428.80

Report Ref No. CC4/ICS17023599/Keb3s2



Report Ref No. CC4/ICS17023599/Keb3s2

A handwritten signature in black ink, appearing to be 'KSC'.

KONG SENG CHEONG

Licensed Appraiser

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