(4/5/20)0	William .	THE HILL LIKE
You INS. CASE OWNE	A.	35ay, 5 hor BAC
Surveyor:	KUB DOI: ASSIGNM	MENT Date / Time:
124		Registered in Merimen: 1910
2 Pre-assign / CCU		- noto8467660
Insured Vehicle N	SGR 2959T	Claim No.
T #	LHIA SEON POH FAREN	Policy No. : 700340192-03
Name of Insured		w AZ DR
Insured Tel No.	HP: 97771503	IL-RIP III. BT BATT
Excess Sec II :SS		Place of Accident : Up of CITE 6 VOT
Is driver the owner	er? (YES / NO ) Nature of Accident :	
If NO, Driver No		OI GIA REPORT: YES / NO ; TP GIA REPORT YES / NO
Driver Tel	1 No.: (V/L: (ES/ NO.)	Insured Liability: % Final? Yes/No
SEV 801	+8P → →	
INSRS: WSP: Tel: Liability: RMKS:	WSP: Tel: Liability: RMKS:	INSRS: WSP: Tel: Liability: RMKS:  INSRS: WSP: Tol: Liability: RMKS:
Date/Time		
WIMA	PARALCHIA A-MANA MAS	STAGE DATE / PIC Non-Reporting ltr (1st):
		Non-Reporting ltr (2nd):
MC		Non-Reporting Itr (Final): Notification Itr (if non-pickup):
14/12/17	THE INSTRUCTION TO PREVIOUS.	
14/10/11	TO IMPORTUDE OF SHIP SCHOOL COM!	After call ltr to OI;
		Documentation Check List: Handler Typist
	- BOLA TO DOUG WOT MEPLY.	Nonfication ltr (if non-pickup)  After call ltr to Of:
5	THE INSURANT.	After call lir to Ol:  Authorisation To Act:
4		Release Voucher:
18/01/18		O(87 . Final Repair Bill:
		Car Rental Invoice:
o chapter	- TYPE DAT. NO DEED TO MOUSE	Towing Invoice
	11.0	
3	HABOUTE.	LTA / GIA :
1	11.0	LTA / GIA : Medical Bill:
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Ph. LIMINARY ADVIC	I-Arboutt.	LTA / GIA :  Medical Bill:  PIR:  Mandate/Reject Instruction:  LOD  Payment Breakdown Form:  Post-Repair Photos;
21 LIMINARY ADVIC	E Date/Time: Sent By:	LTA / GIA :  Medical Bill:  PIR:  Mandate/Reject Instruction:  LOD  Payment Breakdown Form:  Post-Repair Photos:  Others:
PL PLIMINARY ADVICE	E Date/Time: Sent By:  Date/Time: Confirm with:	LTA / GIA :  Medical Bill:  PIR:  Mandate/Reject Instruction:  LOD  Payment Breakdown Form:  Post-Repair Photos;  Others:  Confirm by;
FL ALIZATION Repair Cost:	E Date/Time: Sent By:  Date/Time: Confirm with:  S\$ ( days) Reduction:	LTA / GIA :  Medical Bill:  PIR:  Mandate/Reject Instruction:  LOD  Payment Breakdown Form:  Post-Repair Photos:  Others:
PE PLIMINARY ADVICE	E Date/Time: Sent By:  Date/Time: Confirm with:	LTA / GIA :  Medical Bill:  PIR:  Mandate/Reject Instruction:  LOD  Payment Breakdown Form:  Post-Repair Photos:  Others:  Confirm by:  Email Call
FL ALIZATION Repair Cost:	E Date/Time: Sent By:  Date/Time: Confirm with:  SS ( days) Reduction: Date Time: Confirm with  (Agreed / Assessed) BOLA S/N No.:  SS =	LTA / GIA :  Medical Bill:  PIR:  Mandate/Reject Instruction:  LOD  Payment Breakdown Form:  Post-Repair Photos:  Others:  Confirm by:  Email Call  If NO or B 28, Ass. Lia :
PE LIMINARY ADVICE FL ALIZATION Requir Cost: FL al Liability: Regair Cost: Loss of Rental (LOR):	E Date/Time: Sent By:  Date/Time: Confirm with:  S\$ ( days) Reduction:  Date Time: Confirm with  (Agreed / Assessed) BOLA S/N No.:  S\$ = ( days)	LTA / GIA :  Medical Bill:  PIR:  Mandate/Reject Instruction:  LOD  Payment Breakdown Form:  Post-Repair Photos;  Others:  Confirm by:  Email Call  If NO or B 28, Ass. Lia :
FL ALIZATION Repair Cost:  VE AL SETTLEMENT Penal Liability: Repair Cost: Loss of Rental (LOR): Loss of Use (LOU):	LAMBOUTL   Sent By:	LTA / GIA :  Medical Bill:  PIR:  Mandate/Reject Instruction:  LOD  Payment Breakdown Form:  Post-Repair Photos:  Others:  Confirm by:  Email Call  If NO or B 28, Ass. Lia :
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FLALIZATION Repair Cost: Final Liability: Repair Cost: Loss of Rental (LOR): Loss of Use (LOU): Loss of Income (LOU): Low of Use (LOU): Low of Use (LOU): Low of Income (LOU): Low of Income (LOU):	Date/Time:   Sent By:	LTA / GIA :  Medical Bill:  PIR:  Mandate/Reject Instruction:  LOD  Payment Breakdown Form:  Post-Repair Photos:  Others:  Confirm by:  Email Call  If NO or B 28, Ass. Lia :  1) Claim status: Normal/Reject/Private Settle
PE ELIMINARY ADVICE FL. ALIZATION Repair Cost: Final Liability: Repair Cost: Loss of Rental (LOR): Loss of Use (LOU): Loss of Income (LOI): Low of Income (L	Date/Time: Sent By:    Date/Time: Confirm with:	LTA / GIA:  Medical Bill:  PIR:  Mandate/Reject Instruction:  LOD  Payment Breakdown Form:  Post-Repair Photos:  Others:  Confirm by:  Email Call  If NO or B 28, Ass. Lia:  1) Claim status: Normal/Reject/Private Settle at 1)  Report Format:
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PE ELIMINARY ADVICE FL ALIZATION Requir Cost: FUNAL SETTLEMENT Funal Liability: Repair Cost: Loss of Rental (LOR): Loss of Use (LOU): Loss of Income (LOI): LOW only LOU onl GRALTA Search Local: Obshursement: Level Cost To -1: FI - al PAYMENT	Date/Time:   Sent By:	LTA / GIA:  Medical Bill:  PIR:  Mandate/Reject Instruction:  LOD  Payment Breakdown Form:  Post-Repair Photos:  Others:  Confirm by:  Email Call  If NO or B 28, Ass. Lia:  1) Claim status: Normal/Reject/Private Settle at 1)  Report Format:
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		100000000000000000000000000000000000000	CVV 8048	PARRETT Of OC	+ 201
From:	Date			Lorry   Taxi   Prime Mover	1 012
Estimated Cost			Frailer of	San't Limit I I I I I I I I I I I I I I I I I I I	
OD (TP) WS / TP RES / C	DD RES / EVA / INV / MV		Henda	10201	01
To inspect Vehicle No:	.1	Make			96
at Workshop m/s	thiars	Colour	Red	A/C Insured / Std / N	
of		Sp.Reading	37528	T/Radio, Insured / Std / N	MITNA
Insured		Eng/No:		- /*/	
Policy No:		C/No	Rull 0:		
Claims No.			d / Fair / Poor / Bu		
Sum Insured:	Excess.	Steering: Ingn	er / Jammed / Leak	ed   Burnt or	
(Client's Record)		Brake Ino	er / Jammed / Leak	ed / Burnt or	
Make of Veh:		Modi: Nil /	S/Rim / STDAFin	1 .	
	V*	Tyre Size:	F: 215	160 R16	
(Policy Condition)			Ŕ:	1 11	
Remark: The veh had con	mmenced its N/S	S OS BS/ BS/ EX	NOVA/GY/FS/LI	ZA / MIC / OHTSU / PIR / SUMI	1
repair at the tim	ne of inspection.	TOYO / YOK	0 or		
Bal. or Market Value.		Front		Rear	
IDAC Accident Rport.	Consistent? : Yes or No	R/Bal.	N & mm	R/Bal 77 6	min
GIA / PR Seen:	Consistent? : Yes or No	L/Bal	1 6 000	LiBat 6 6	mm
Est Repairs: 7	days Res.: Yes or No	D.O.A.		0.01 11-12	-17
Lum Sum: 2	9 % 3 Val. Yes or No	Survey held at	W	15	Um
		- 21	ges Frt / Rear / 6		41
CA / REV / REP. /	24 HRS Vehici	e IN/OUT	(		
Date Pe	erson Contacted:		Chassis frame / B	Sody Structure affected due to	callision
Date / Time   Action	Instruction		(4)		
" 10	o white whore,				
Data/Time, File Pass to?		D 0/ D	-1		
	: Preli. Report	Days Of Rep		Supran Fac	
1) Date/Time, File Return to?	: Final Report	Resurvey No	or trip:	Survey Fee Transportation	
		Add Fee: Site It	nap (\$	1-3+85_3	
2)			ew \$	Protei	
Danad Earmet			Inva 15	) Cities	
Report Format :		-			
Lump Sum / I.B.I: (S		Weely Weel	eno (\$		



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Inte	rnationale Des Experts En Auton	
AIG	ASIA PACIFIC INS	URANCE PTE LTD	Ref : CC4/AIG17023	594/Ghb3
CHA	SHENTON WAY #0 ARTIS BUILDING GAPORE 079120	8-16	Date: 12-12-2017	
SIN	GAPORE 0/9120		Code: AIG	
1.		Policy Particu	lars :- THIRD PARTY CLA	М
-	Insured Veh.	SGR 2959T	Veh. Inspected	SKV 8048P
т	Policy No.		Coverage (\$)	0.00
	Claim No.		Excess (\$)	0.00
	Assign From		Assign Date	12/12/2017
2.		Vehicle	Particulars & Condition	
	Make & Model		c.c	0
	Engine No.	HIDDEN	Year of Reg.	
	Chassis No.		Colour	
	Odometer		Steering	
	Brakes		Modification	
	General			
3.		Co	onditions of Tyres	
		Size	Make	Balance
	R/H Front Tyre		1	mm
	L/H Front Tyre		li ?	mm
	R/H Rear Tyre			mm
	L/H Rear Tyre		9	mm:
4.		Desc	cription of Damages	
5.		Ge	eneral Information	
	Accident Date	06/12/2017	Inspection Date	11/12/2017
	Survey held at	ETHICARZ PTE LTD		
5a.			Remarks	
	A)THE INSPECTION	ON WAS CONDUCTED ON CE TO YOUR INSTRUCTIO	A"WITHOUT PREJUDICE" BAS NS, WE HAVE NOT AUTHORIS	SIS. SED REPAIRS.

## Enquire PARF/COE Rebate for Registered Vehicle

wner ID Type	Singapore NRIC
wner ID	6912H
ehicle Details	The state of the s
ehicle No.	SKV8048P
ehicle to be Exported	No
stended De-registration Date	13 Dec 2017
ehicle Make	HONDA
ehicle Model	VEZEL 1.5X CVT
rimary Colour	Red
fanufacturing Year	2015
ngine No.	L15B4022755
hassis No.	RU11102746
aximum Power Output	96.0 kW (128 bhp)
pen Market Value	\$19,709.00
Priginal Registration Date	01 Oct 2015
rst Registration Date	01 Oct 2015
ansfer Count	0
ctual ARF Paid	\$9,709.00
ntended PARF Rebate Details	
ARF Eligibility	Yes
ARF Eligibility Expiry Date	30 Sep 2025
ARF Rebate Amount	\$7,281.00
ntended COE Rebate Details	
OE Expiry Date	30 Sep 2025
DE Category	A - Car up to 1600cc & 97kW (130bhp)
OE Period(Years)	10
P Paid	\$56,209.00
OE Rebate Amount	\$43,827.00
otal Rebate Amount	\$51,108.00

The information contained herein is correct as at 13 Dec 2017

ОК



ATTN:

Ethicarz Pte. Ltd. 56 Loyang Way, Singapore (508775) #04-04 Loyang Enterprise 5500 Hotels 63840444
Tel: 63844404, FAX: 63840444
SEV 804-8P Loyang Enterprise Building, Email: johnong@ethicarz.sg

MAKE & MODEL:

HUNDA VEZEL

MILEAGE:

37528

TYRE:

CHASSIS NUM:

9SH CHASPUG EC 500 215 100 RIG

RU1-1102746

ATTN:	
1. Front Ward lamp (R) & / CLA	PRICE
1 front beach large Clip (K) X	
1. from Bumper X	
1. front temps Clip X	
2 Grand Brooker brooker ( CTX) X	
2 front range relover (L+A) RH - MCC	
1. Front Borney X NN	What
1 Front fender (R) / true	
1. From Jender cowing clip (R) / MGC	
1. Front forter course et Gamen (K) - Re	
1. Front derler caulty granth clip (K) - MSC.	
1. Front door (K) / Bue.	
1. Front door power motor (K) * X NA	
1. Front door requisitor (R). 3.4	
1. Front door window sticker (K) / NC.	
1. Fract door lack (A) X	
1. Front door houlle CK) X	
(. Front door outer would (K). X	
1. Front door . board (R) &	
1. From door warne stop CR). 2/MC	
1. Front abor palar (R). X Repair.	
1. Front door hinge up I down (x) BT	
1. Front about checker (R) 80 / AT	
1 Front door your weather Strip (R) X NN	
1. From door lower value (K) & / NEC	
1- Front Sender MART Panel (R) X PUPAT.	
1. From nocker panel &/ (R) BUC	
( From Rocket Bone) Garnon. (R) - ce.	
1. Frost Rober Panel Gardon Clip (R) - MGC.	
( Front door stey garach (R). X /	
1. Front door stor gamish clp (R) X	
1. Front windserver huss mouth. X	
1 Fort the share of	
1- Front Tyre Knucke (K) X 1- Front Tyre Knucke Bourty (K) / MGC 1- Front tyre lower arm X NN	
1- From Tyre Knowle Bouring (K) / Mgc	
( Front tour local arm. I NN	

	Front Rim X (R) NN	500
	Front type _ (K) SOK 100.	300
	From door piller Rulant (K) X	100
	Rocker ponel sentent (R) X NN	100
	Front windereen glass serland (R). X	80
TY	DESCRIPTION - PARTS LAP BOWE	PRICE
1-	TO RAR ACCIDENT PHECHAL (Front) 600= 800	1800
(:	- a d	1600
12	7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7	90
to.	=	1201
C.	7.0	120
300	To Roll from winderes yours X	190
15	+ u.p. 0	400
1.		300
Vi	T- 0.0 0.1 - 1.0.1	280
1-		150
+		4-60
- 1	1/1 / / / / / / / / / / / / / / / / / /	
).	to Chuck water seapage	80
	Guo Qiany - 85880282  Guo Qiang @ IKKauto. com  Lumpsum reportr.  After reportr photos.	80
	Guo Qiany - 8>880282  Guo Qiang G lkk auto. com  Lumpsun report.  After report photos.  LKK Auto Consultants hence notify the Repairer of the following:  To resurvey before after a pray painting.  To display damaged parts) during resurve.	
	Guo Qiany - 83880282  Guo Qiany - 83880282  Guo Qiany G Ikkanto. Com  Lumpson report.  After report photos.  LKK Auto Consultants hence notify the Repairer of the following:  To display damaged partial during resurve Plants prices are subject to confirmation  Thirt party survey is on a "Without Propus"  No illegal modification(s) is allowed	y ce" basis
	Guo Qiany - 83880282  Guo Qiany Gikkauto. Com  Lunpsun report.  After report.  Likkauto Consultants hence notify the Repairer of the following:  To display damaged partial during resurvey  Parts process are subject to confirmation  Third party survey is on a "Willout Presure"  No lilegal modification(s) is allowed  Supplementary temps; must be resurveys is subject to final approval from insurance	ry ce" basis d and
	Guo Qiany - 8>880282  Guo Qiany - 8>880282  Guo Qiany Glkkanto. Com  Lunpsun report.  After report photos.  LKK Auto Consultants hence notify the Repairer of the following:  To resurvey before after spray pending.  To display damaged partial during resurve.  Parts proces are subject to confirmation.  Third party survey is on a "Willout Presure."  No illegal modification(s) is allowed.  Supplementary nemis) must be resurvey.	ry ce" basis d and

· .

- Pre repair inspection request - SKV8048P VS SGR29591 (OI) DOIL 00.1-

# - Pre repair inspection request - SKV8048P VS SGR2959T (OI) DOA: 06/12/2017

From: Chan, Yoke Shi

To.

Tan, Lily (AIG), Fong, Andy-SY, Kaur, Balijit, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Md Ishak, Mond Imran, Lim, Sheng Yang

Sent: Monday, 11 December, 2017 11:42:59 AM

Attachments: SGR2959T - PRI TIE

Hi,

Please refer to the enclosed request from Ethicarz Pte Ltd.

Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

\*\* Please assist to have survey by today if possible.\*\*

Thank you.

Regards.

Yoke Shi @ Ashley

Claim Adjuster II. Singapore FNOL. Claims Operations - Auto

Shared Services - Malaysia | Global Businesa Services

AIG Shared Services (M) Sdn Bhd (887191-D) Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia

Tel +6 03 2719 6000 | Ext 1012102

yokeshi chan@aig.com www.aig.com

From: John Ong [mailto:claims@ethicarz.sg] Sent: Monday, December 11, 2017 10:46 AM

Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng

1113201JG 118PW

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLESGR2959T AND SKV8048P ON

06/12/2017

Dear Ashley,

Please have anyone in LKK survey the vehicle, by today if possible.

Best Regards,

John Ong

Sent from Mail for Windows 10

From: Chan, Yoke Shi

Sent: Monday, 11 December 2017 9:07 AM

Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Ballit; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLESGR2959T AND SKV8048P ON 06/12/2017

Dear Sir/Madam.

Reminder for pre-repair survey.

## Vic (LKKAuto)

From:

Shu Pei (LKKAuto)

Sent:

Thursday, 14 December, 2017 11:43 AM

To:

Loh, Chee-Heng

Cc:

Chan, Yoke Shi; Abu Kassim, Noor Mariesa; Lim, Sheng Yang; Admin A; Vic

(LKKAuto); Asher Sng (LKKAuto)

Subject:

RE: 8475827674SG-007, accident involving SGR2959T and SKV8048P on 6 Dec 2017

\*\*\*\*LKK REF:CC4/AIG17023594/GHB3

Dear Chee Heng,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Dear Vic,

For your information and necessary action please.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <a href="mailto:shupei@lkkauto.com">shupei@lkkauto.com</a> | fax: 6741-4108 Bik 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Loh, Chee-Heng [mailto:Chee-Heng.Loh@aig.com]

Sent: Thursday, 14 December, 2017 8:42 AM

To: Admin A <admin-a@lkkauto.com>

Cc: Chan, Yoke Shi <yokeshi.chan@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Lim,

Sheng Yang <ShengYang.Lim@aig.com>

Subject: 8475827674SG-007, accident involving SGR2959T and SKV8048P on 6 Dec 2017

Dear Sir,

Noted that SHD9684B hit onto 3 parked vehicles, SLD5333T -> OIV -> TPV.

Thus, BOLA 28 does not apply for this accident. Kindly assist to redirect PD claim from SKV8048P to the insurer of SHD9684B.

Thank you.

Best regards, Loh Chee Heng AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1881 | Fax +(65) 6835 7416

#### Chee-Heng.Loh@aig.com | www.aig.com.sg

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From: Chan, Yoke Shi

Sent: Monday, December 11, 2017 11:43 AM

To: assignments; Admin A

Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran;

Lim, Sheng Yang

Subject: aigencrypt - Pre repair inspection request - SKV8048P VS SGR2959T (OI) DOA: 06/12/2017

Hi,

Please refer to the enclosed request from Ethicarz Pte Ltd.

Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

\*\* Please assist to have survey by today if possible.\*\*

Thank you.

#### Regards,

### Yoke Shi @ Ashley

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)
Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia
Tel +6 03 2719 6000 | Ext 1012102

yokeshi.chan@aig.com | www.aig.com

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## Vic (LKKAuto)

From:

Vic (LKKAuto)

Sent:

Thursday, 14 December, 2017 1:53 PM

To:

claims@ethicarz.sg; johnong@ethicarz.sg

Cc:

Admin A; Vic (LKKAuto); Asher Sng (LKKAuto)

Subject:

Your Ref: SKV 8048P\_ACCIDENT INVOLVING VEHCILES SGR 2959T AND SKV 8048P

ON 06/12/2017

Attachments:

SGR 2959T STATEMENT.pdf

Your Ref: SKV 8048P

Without Prejudice

Our Ref: CC4/AIG17023594/Ghb3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHCILES SGR 2959T AND SKV 8048P ON 06/12/2017

We refer to the above matter.

Our principal had further reviewed the matter and based on the scenario, BOLA 28 (chain collision) is not applicable for this matter. Please refer to our Insured's stamen (enclosed).

As such, you may redirect the claim to the insurer of the taxi SHD 9684B instead.

We will now close the matter.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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## Vic (LKKAuto)

From: Vic (LKKAuto)

Sent: Thursday, 14 December, 2017 1:55 PM
To: Shu Pei (LKKAuto); Loh, Chee-Heng

Cc: Chan, Yoke Shi; Abu Kassim, Noor Mariesa; Lim, Sheng Yang; Admin A; Asher Sng

(LKKAuto); Vic (LKKAuto)

Subject: RE: 8475827674SG-007, accident involving SGR2959T and SKV8048P on 6 Dec 2017

\*\*\*\*LKK REF:CC4/AIG17023594/GHB3

Dear Chee Heng,

We refer to your below email and the contents were noted.

We will inform TP to redirect claim and submit WP report.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Shu Pei (LKKAuto)

Sent: Thursday, 14 December, 2017 11:43 AM

To: Loh, Chee-Heng

Cc: Chan, Yoke Shi; Abu Kassim, Noor Mariesa; Lim, Sheng Yang; Admin A; Vic (LKKAuto); Asher Sng (LKKAuto)

Subject: RE: 8475827674SG-007, accident involving SGR2959T and SKV8048P on 6 Dec 2017 \*\*\*\*LKK

REF:CC4/AIG17023594/GHB3

Dear Chee Heng,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Dear Vic,

For your information and necessary action please.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Peil Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Pava Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

From: Loh, Chee-Heng [mailto:Chee-Heng.Loh@aig.com]

Sent: Thursday, 14 December, 2017 8:42 AM

To: Admin A <admin-a@lkkauto.com>

Cc: Chan, Yoke Shi < yokeshi.chan@aig.com >; Abu Kassim, Noor Mariesa < NoorMariesa.AbuKassim@aig.com >; Lim,

Sheng Yang <ShengYang.Lim@aig.com>

Subject: 8475827674SG-007, accident involving SGR2959T and SKV8048P on 6 Dec 2017

Dear Sir,

Noted that SHD9684B hit onto 3 parked vehicles, SLD5333T -> OIV -> TPV.

Thus, BOLA 28 does not apply for this accident. Kindly assist to redirect PD claim from SKV8048P to the insurer of SHD9684B.

Thank you.

Best regards, Loh Chee Heng

AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1881 | Fax +(65) 6835 7416

Chee-Heng Loh@aig.com | www.aig.com.sg

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From: Chan, Yoke Shi

Sent: Monday, December 11, 2017 11:43 AM

To: assignments; Admin A

Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran;

Lim, Sheng Yang

Subject: algencrypt - Pre repair inspection request - SKV8048P VS SGR2959T (OI) DOA: 06/12/2017

Hi,

Please refer to the enclosed request from Ethicarz Pte Ltd.

Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

\*\* Please assist to have survey by today if possible.\*\*

Thank you.

## Regards,

Yoke Shi @ Ashley

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)
Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia
Tel +6 03 2719 6000 | Ext 1012102

yokeshi.chan@aig.com | www.aig.com

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# ...CLAIM SUBFOLDER...(Pending for Survey Report) Revoked / No settlement

Case	Notified	Est Submitted	Ad) Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	13 Dec 2017 Edit Reg		11 Dec 2017 00:00 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt		Pending for Survey Report Cancel Case
	Main	Refere	ence	Claim Details		ocuments	Show All

Main	Reference	Claim	Details	Docume	nts	Show All
CLAIM SUBFOLDER DETA	ILS			[Crea	ted by adjuster]	
Insured:	CHIA SEOW POH KAR	REN, ID: -		1,5		
Main Claimant:	LIM MENG CHEE					
Vehicle Reg. No.:	SKV8048P	Dat	e of Loss:	06/12/	2017 00:00 - :59	
Claim Type:	TP / 8475827674S	G Pol	icy/Cover Note No	: (Comp	rehensive)	
Vehicle Reg. No. (Insured):	SGR2959T	Pol	icy No. (Claimant)	:		
		Exc	ess:			
Repairer:	Ethicarz Pte Ltd (HQ) 63844404	) 56 LOYANG WAY #	04-04 LOYANG EN	ITERPRISE BUILDI	NG, 508775 Loyan	g - Tel:
Handling Insurer:	AIG Asia Pacific Insu		press) - Tel: 65-	6419-3000 [Ha	ndled by Loh, Che	e-Heng]
therang manus.	Chee-Heng.Loh@aig.co	OFFE .				
Adjuster:	LKK Auto Consultant due 21/12/2017		i: 6256-3561 [	Handled by XING	GUO QIANG] [	Final Rp
MITTER SAME SAME	due 21/12/2017]		i: 6256-3561 [			
Adjuster:	LKK Auto Consultant due 21/12/2017] IVED		i: 6256-3561 [			
Adjuster:	LKK Auto Consultant due 21/12/2017] IVED		I: 6256-3561 [			Final Rp

## Claim Documents

\*SKV8048P (8475827674SG) [SGR2959T] TP LIM MENG CHEE Dec 6 2017 12:00AM [CHIA SEOW POH KAREN] **Ethicarz Pte Ltd** 

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DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)				
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Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.				

## LKK Auto Consultants Pte Ltd (Co.Reg. No. 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC4/AIG17023594/GHB3Q2

Date:

26/01/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

Claimant Vehicle SKV8048P

SGR2959T

No: Date of Loss:

06/12/2017

Nature of Claim:

Insured Vehicle No:

TP

Claim No: 8475827674SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SKV8048P

Make & Model:

ADIVA AD200A, 200cc (M) 01/10/2015 (Man. Year. 2015) Engine No: Chassis No:

Odometer:

L15B4022755 RU11102746

37528 km

Reg. Date: Colour.

Red

1496 cc

Engine Capacity: Market Value/New Car Price:

N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Engine Modification:

Yes Footbrake (Serviceable):

Pre-accident Condition:

Yes

Handbrake (Serviceable):

CONDITION OF TYRES Front Tyre Size:

215/60 R16

Rear Tyre Size:

No:

215/60 R16

Front Left Side:

Dunlop 6 mm

Rear Left Side:

Dunlop 6 mm

Front Right Side:

Dunlop 6 mm

Rear Right Side:

Dunlop 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	
Global Sur	m Settlement (S\$)	0.00		

INSPECTION

Date of Assignment:

11/12/2017

Date Inspected:

11/12/2017 Inspected At:

Ethicarz Pte Ltd (HQ)

56 LOYANG WAY #04-04 LOYANG

ENTERPRISE BUILDING

Singapore 508775

Estimated Period of Repair:

7.0 days

Adjuster: XING GUO QIANG

Manager: VIC ALPEH

Page 2 of 4 Adjuster Report NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

Recommend	led	Parts	ŝ
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No.	Qty Part N	o. Particulars	Condition	Repairer's	Amount
1	1	*FRONT HEAD LAMP (R)	Cracked	0.00 F	*-F
2	1	*FRONT HEAD LAMP CLIP (R)	Not Necessary	0.00 F	*- F
3	1	*FRONT BUMPER	Not Necessary	0.00 F	*-F
4	1	*FRONT BUMPER CLIP	Not Necessary	0.00 F	*- F
5	2	*FRONT BUMPER BRACKET (L&R)	Not Necessary	0.00 F	*- F
6	1	*FRONT BUMPER RETAINER (L&R)	O/S Necessary	0.00 F	*- F
7	1	*FRONT BONNET	Not Necessary	0.00 F	*-F
8	1	*FRONT FENDER (R)	Buckled	0.00 F	*- F
9	1	*FRONT FENDER COWLING CLIP (R)	Necessary	0.00 F	*- F
10	1	*FRONT FENDER COWLING GARNISH (R)	Deformed	0.00 F	*- F
11	1	*FRONT FENDER COWLING GARNISH CLIP (R)	Necessary	0.00 F	*-F
12	1	*FRONT DOOR (R)	Buckled	0.00 F	*- F
13	1	*FRONT DOOR POWER MOTOR (R)	Not Necessary	0.00 F	*- F
14	1	*FRONT DOOR REGULATOR (R)	Bent	0.00 F	*- F
15	1	*FRONT DOOR WINDOW STICKER (R)	Necessary	0.00 F	*-F
16	1	*FRONT DOOR LOCK (R)	Not Necessary	0.00 F	*- F
17	1	*FRONT DOOR HANDLE (R)	Not Necessary	0.00 F	*-F
18	1	*FRONT DOOR OUTER MOULD (R)	Not Necessary	0.00 F	*- F
19	1	*FRONT DOOR BOARD (R)	Not Necessary	0.00 F	*-F
20	4	*FRONT DOOR WEATHER STRIP (R)	Necessary	0.00 F	*- F
21	1	*FRONT DOOR PILLAR (R)	Repair	0.00 F	*- F
22	1	*FRONT DOOR HINGE UP /DOWN (R)	Bent	0.00 F	*- F
23	1	*FRONT DOOR CHECKER (R)	Bent	0.00 F	*- F
24	1	*FRONT DORO INNER WEATHER STRIP (R)	Not Necessary	0.00 F	*- F
25	1	*FRONT DOOR LOWER RUBBER (R)	Necessary	0.00 F	*- F
26	1	*FRONT FENDER INNER PANEL (R)	Repair	0.00 F	*- F
27	1	*FRONT ROCKER PANEL (R)	Buckled	0.00 F	*-F
28	1	*FRONT ROCKER PANEL GARNISH (R)	Deformed	0.00 F	*- F
29	1	*FRONT ROCKER PANEL GARNISH CLIP (R)	Necessary	0.00 F	*- F
30	1	*FRONT DOOR STEP GARNISH (R)	Not Necessary	0.00 F	*- F
31	1	*FRONT DOOR STEP GARNISH CLIP (R)	Not Necessary	0.00 F	*- F
32	1	*FRONT WINDSCREEN GLASS MOULD	Not Necessary	0.00 F	*- F
33	1	*FRONT TYRE ABSORBER (R)	Not Necessary	0.00 F	*-F
34	1	*FRONT TYRE KNUCKLE (R)	Not Necessary	0.00 F	*- F
35	1	*FRONT TYRE KNUCKLE BEARING (R)	Necessary	0.00 F	*-F
36	1	*FRONT TYRE LOWER ARM	Not Necessary	0.00 F	*- F
37	1	*FRONT RIM (R)	Not Necessary	0.00 F	*-F
38	1	*FRONT TYRE (R)	Scratched	0.00 F	*-F
39	1	*FRONT DOOR PILLAR SEALANT (R)	Not Necessary	0.00 F	*- F
40	1	*ROCKER PANEL SEALANT (R)	Not Necessary	0.00 F	*- F
41	1	*FRONT WINDSCREEN GLASS SEALANT (R)	Not Necessary	0.00 F	*- F
	anchise part	The series of the series of the series (II)	110111100000117	0.001	
			Total Parts (S\$)	0.00	0.00

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Adjuster Report Page 4 of 4

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >