

**Vivian Lau (LKKAUTO)**

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**From:** Vivian Lau (LKKAUTO)  
**Sent:** Monday, 6 August, 2018 11:48 AM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: Accident involving motor vehicle nos. SJB3322Y & SJU150X along FARRER ROAD, Accident date: 09/12/2017 \*\*\* LKK REF: CC4/LPC17023592/R1wa3  
**Attachments:** LKK inspection Photos.pdf; Lkk Reinsoection photos.pdf; LKKAdjustment1.pdf; LKKInspection.pdf; LOD.pdf

**Your ref: 17/17/17/VP05/020267**  
**LKK ref : CC4/LPC17023592/R1wa3**

Hi Gerald

We refer to the above matter.

We have highlighted to your good office on 12 December 2017 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision.. BOLA 27 Liability is 100%

Summary to offer to third party repairer, Cycle & Carriage Industries Pte Ltd is as follows: -

	<b>Claimed Amount</b>	<b>Revised Amount</b>
1. Cost of Repair (w/GST)	\$20,909.29	\$ 14,732.14
2. Loss of RENTAL (\$ 160.00 x 12days+GST)	\$ 2,054.40	\$ 2,054.40(12days x \$160.00+GST )
GIA SEACH	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$22,965.69</b>	<b>\$ 16,828.25</b>

\*\*07 days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

**The above is for your approval.**

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Vivian Lau (LKKAUTO)

**Sent:** Monday, 6 August, 2018 8:59 AM

**To:** Mary Ho Wie Lih <mary.ho@cyclecarriage.com.sg>; Huey Yon (LKKAUTO) <hueyyon@lkkauto.com>; Reports

(LKKAUTO) <report@lkkauto.com>

**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Thin Thin (LKKAUTO) <thinthin@lkkauto.com>; Admin A <admin-a@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

**Subject:** RE: Accident involving motor vehicle nos. SJB3322Y & SJU150X along FARRER ROAD, Accident date: 09/12/2017 \*\*\* LKK REF: CC4/LPC17023592/R1wa3

WITHOUT PREJUDICE

Dear Mary,

We refer to the email below.

We are in the mist of preparing our report to seek our principal mandate approval

We will get back to you for an update/offer in due course.

Dear Huey Yon,

Kindly expedite

*Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.*

*In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.*

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mary Ho Wie Lih [<mailto:mary.ho@cyclecarriage.com.sg>]

**Sent:** Monday, 6 August, 2018 8:55 AM

**To:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Thin Thin (LKKAUTO) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Vivian Lau (LKKAUTO) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Subject:** RE: Accident involving motor vehicle nos. SJB3322Y & SJU150X along FARRER ROAD, Accident date: 09/12/2017 \*\*\* LKK REF: CC4/LPC17023592/R1wa3

Morning Mei Kwan,

Please let us know the latest status.

**Thank you and Best Regards**  
**Mary Ho**  
**SENIOR ACCOUNTS ASSISTANT**  
**FINANCE & ACCOUNTS**  
**239 ALEXANDRA ROAD**  
**SINGAPORE 159930**  
**TEL: 64707302**

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**From:** Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Thursday, May 10, 2018 9:56 AM  
**To:** GERALD POH WEE BIN; Vivian Lau (LKKAUTO)  
**Cc:** MT\_Claim\_SG; Mary Ho Wie Lih; Thin Thin (LKKAUTO); Admin A  
**Subject:** RE: Accident involving motor vehicle nos. SJB3322Y & SJU150X along FARRER ROAD, Accident date: 09/12/2017 \*\*\* LKK REF: CC4/LPC17023592/R1wa3

Dear Sir /Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

**Dear Vivian,**

**For your information and necessary action please.**

**To check availability of the case handler, you may contact the undersigned.**

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]  
**Sent:** Wednesday, 9 May, 2018 9:01 AM  
**To:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Mary Ho Wie Lih <[mary.ho@cyclecarriage.com.sg](mailto:mary.ho@cyclecarriage.com.sg)>  
**Subject:** RE: Accident involving motor vehicle nos. SJB3322Y & SJU150X along FARRER ROAD, Accident date: 09/12/2017

Dear Mei Kwan,

Please see attached and arrange for the case handler to revert on the direct settlement.

Aside to Mary – We have not received the DV signed by your client yet.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Wednesday, 10 January, 2018 9:55 AM

**To:** GERALD POH WEE BIN

**Cc:** MT\_Claim\_SG; ONG LI LI; ERIC WOO JUN KIAT; Vivian Lau (LKKAUTO); Joy Irene (LKKAUTO); Admin A

**Subject:** RE: Accident involving motor vehicle nos. SJB3322Y & SJU150X along FARRER ROAD, Accident date: 09/12/2017

**WITHOUT PREJUDICE**

**Your ref:** 17/17/17/VP05/020267

**LKK ref:** CC4/LPC17023592/R1wa3

Dear Sir /Madam,

We refer to the above matter.

This is a third party direct settlement case.

Enclosed revert of vehicle: SJB 3322Y

Date of survey: 10.01.2018

Enclosed for your perusal is:

- TP estimate (marked)
- Preliminary advice

We have not authorized repairs.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

*To check availability of the case handler, you may contact the undersigned.*

*"Wishing you a Happy New Year 2018"*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAUTO)

Sent: Tuesday, 12 December, 2017 11:46 AM

To: 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

Cc: Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

Subject: RE: Accident involving motor vehicle nos. SJB3322Y & SJU150X along FARRER ROAD, Accident date: 09/12/2017

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

Best Regards,  
G.Nivitha | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]  
Sent: Tuesday, 12 December, 2017 11:27 AM  
To: assignments@lkkauto.com  
Cc: Kerlyn Ong Kai Li  
Subject: FW: Accident involving motor vehicle nos. SJB3322Y & SJU150X along FARRER ROAD, Accident date: 09/12/2017

Our Ref : 17/17/17/VP05/020267

Dear Catherine,

Kindly proceed to survey and revert to them for Direct Settlement.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

-----Original Message-----

From: Kerlyn Ong Kai Li [mailto:kerlyn.ong@cyclecarriage.com.sg]  
Sent: Tuesday, 12 December, 2017 11:14 AM  
To: GERALD POH WEE BIN  
Subject: Accident involving motor vehicle nos. SJB3322Y & SJU150X along FARRER ROAD, Accident date: 09/12/2017

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have since been instructed by him/her (motor vehicle number SJB3322Y), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number SJU150X) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at kerlyn.ong@cyclecarriage.com.sg.

Your Sincerely,

Kerlyn Ong  
Service Advisor - Body Care & Repair  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop Service Center  
Mobile: 91865113 | DID: 67714420 | Fax: 68721272  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)

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