

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 2 March, 2018 5:19 PM
To: Claims Dept of CTI; Admin A; Asher Sng (LKKAUTO); Shirley Hiew (LKK Auto)
Cc: Jowyn Tay; Alfred Toh; Hsiao Tong (LKKAUTO); Vic (LKKAUTO)
Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBC8140L (OI : SNM17D07027/C02/0) AND SKH9030G (TP : CC6/CTI17023591/Aha3) on 09/12/2017

Dear Alfred,

We refer to your below email.

Please be informed that we had settled the matter at global sum **\$10,650.00** (all in).

We will forward all relevant documents to your good office in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Claims Dept of CTI [mailto:claimsdept@sg.cntaiping.com]
Sent: Wednesday, 7 February, 2018 11:10 AM
To: Vic (LKKAUTO); Admin A; Asher Sng (LKKAUTO); Shirley Hiew (LKK Auto)
Cc: Jowyn Tay; Alfred Toh; Hsiao Tong (LKKAUTO)
Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBC8140L (OI : SNM17D07027/C02/0) AND SKH9030G (TP : CC6/CTI17023591/Aha3) on 09/12/2017

LKK REF: CC6/CTI17023591/Aha3

CTI REF: **SNM17D07027C02/0** (GBC8140L)

Dear Vic

We refer to your email of even date pertaining to the above matter.

Please let us have a copy of your letter to Insured dated 19 December 2017 and proceed to offer/negotiate as follow:

Cost of Repairs **\$ 9,844.00** (Performa Repair Invoice **NOT** accepted)

Loss of Use at \$90/day	\$ 810.00
Search fees	\$ 5.35
Total	\$10,659.35
	=====

Jowyn, please keep track on the matter.

Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road
#15-00 Springleaf Tower
Singapore 079909
Co. Reg. No. 200208384E
DID : +65 6389 6183
FAX: +65 6224 7175/6224 7478
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alfred.toh@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]
Sent: Wednesday, February 07, 2018 10:44 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Jowyn Tay <jowyn.tay@sg.cntaiping.com>; Joel Goh <joel.goh@sg.cntaiping.com>
Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBC8140L (OI : SNM17D07027/C02/0) AND SKH9030G (TP : CC6/CTI17023591/Aha3) on 09/12/2017

CTI REF – SNM17D07027/C02/0
LKK REF – CC6/CTI17023591/Aha3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES GBC 8140L (OI) AND SKH 9030G (TP) ON 09/12/2017

We refer to the above matter.

It was reported that the Insured vehicle had rear-ended the TP vehicle.

WE tried to contact the Insured Driver Mr Zhang several times but to no avail. We contacted his company and was informed to contact the boss Mr Kenny but we were also unable to reach him due to his busy schedule.

As such, a letter was sent out to the Insured Company dated 19/12/2017 to informed of TP claim, liability and NCD issues. We have not receive any feedback from Insured till date.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **MG SOLUTION PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 24,575.06	\$ 9,844.00
Loss of Use (\$120 x 9 days)	\$ 1,080.00	\$ 900.00
LTA Search Fee	\$ 5.35	\$ 5.35
TOTAL	\$ 25,660.41	\$ 10,749.35

Breakdown of days is as follows:

Recommended Days	7 days
Downtime / Weekends	2 day
TOTAL	9 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Tuesday, 16 January, 2018 4:19 PM

To: Jowyn Tay

Cc: Asher Sng (LKKAuto); Admin A; Vic (LKKAuto); Shirley Hiew (LKK Auto); Claims Dept of CTI; Alfred Toh

Subject: RE: Direct Settlement - Accident Involving GBC8140L (OI : SNM17D07027/C02/0) AND SKH9030G (TP : CC6/CTI17023591/Aha3) on 09/12/2017

Your Ref: SNM17D07027/C02/0

Our Ref: CC6/CTI17023591/Aha3

WITHOUT PREJUDICE

Dear Jowyn,

We refer further to our below email.

Enclosed for your perusal is:

- Preliminary advice
- TP estimated cost of repair

- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Jowyn Tay [<mailto:jowyn.tay@sg.cntaiping.com>]

Sent: Wednesday, 13 December, 2017 4:12 PM

To: Shirley Hiew (LKK Auto)

Cc: Vic (LKKAuto); Asher Sng (LKKAuto); Admin A; Jowyn Tay

Subject: RE: Direct Settlement - Accident Involving GBC8140L (OI : SNM17D07027/C02/0) AND SKH9030G (TP : CC6/CTI17023591/Aha3) on 09/12/2017

Importance: High

Dear Vic &/or Shirley,

Please refer to the attachment.

Thank you.

Regards,

Jowyn Tay

Deputy Claims Executive

Motor Division

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Co. Reg. No. 200208384E

DID: 6389 6174

Fax: 6224 7175 / 6224 7478

Email: claimsdept@sg.cntaiping.com

jowyn.tay@sg.cntaiping.com

Website: www.sg.cntaiping.com

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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Tuesday, 12 December, 2017 5:09 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Jowyn Tay <jowyn.tay@sg.cntaiping.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBC8140L (OI : CTI - TBA) AND SKH9030G (TP : CC6/CTI17023591/Aha3) on 09/12/2017

WITHOUT PREJUDICE

Dear Jowyn,

We refer to the above matter.

This is a TP direct settlement case.

We have inspected TP vehicle SKH 9030G M/s MG Solution Pte Ltd – Kaki Bukit.

Enclosed for your perusal is:

- TP GIA report

We will revert to you on estimated cost of repair and preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

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