

INS. CASE OWNER:

Francis

CC 4/EQ11702

3586, F86792

LKK:

IDAC:

Surveyor:

Kenneth

DOI:

ASSIGNMENT

Date / Time :

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. :

Name of Insured :

Insured Tel No. :

Excess Sec II :S\$

Is driver the owner?

If NO, Driver Name / Age :

Driver Tel No. :

Sk 6 67495

KEN NAW

HP:

40767605

D.O.A :

10/12/17

Nature of Accident :

Claim No. :

Policy No. :

Make / Model :

Place of Accident :

DMPH002745

DMPH017-004626

VOLKSWAGEN

PLE TWS LAMU

(YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability :

%

Final ? Yes / No

(V/L YES / NO)

Sk 6 67495



INSRS:

WSP:

Tel :

Liability :

RMKS:

complete



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:

Date/ Time

15/11/17

7am

19-1-18

Sk 6 67495 - 10/12/17

Sk 6 67495 - X

FILE RECEIVED FROM 245

6 VEH. IN A CHAIN BASED  
ON OI PHOTOS IN HU GIA.  
OI 3RD VEH. OI DAMAGE  
PROFILE SERIOUS IN-FRONT.

21-4-18 @ 245 OI SAID 6 BUT THE 2 VEH  
HAVE SETTLED THEMSELVES  
AT THE SCENE SO LEFT 4 VEH  
HE RECEIVED PIR SAYING THAT  
HE IS NOT AT FAULT. AGREED  
AWARE NCD ISSUE.

RECEIVED 27 APR 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mundate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

Confirm by:

REALIZATION

Date/Time:

Confirm with:

Repair Cost:

S\$

( days) Reduction:

%

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with

Final Liability:

%

(Agreed / Assessed) BOLA S/N No. :

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

18,190.XX

Loss of Use (LOU):

S\$

1,950 (13 days) X 150

Loss of Income (LOI):

S\$

(S x days)

LOR only ☐LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

5.35

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Repair Cost

S\$

Total:

S\$

20,145.35

Global Sum S\$: 20,000.XX

FINAL PAYMENT

Date/Time:

Confirm with:

Payee 1:

S\$

20,000.XX

Name 1:

COMPLETE VMJ PTE LTD

Payee 2: (Strike if N.A.)

S\$

X

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

Email ☐ Call ☐

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

RECEIVED 12 JUN 2018

## ASSIGNMENT

From: \_\_\_\_\_ Date: 12.12.2013

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SKG 5279M

at Workshop m/s Complete VMS

of Blk 176 Sim Ming Bldg #03-14

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

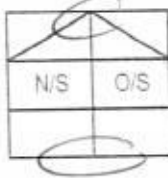
Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 9 days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SKG 5279M Yr Regn: 09 12

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: BMW

M 520i

G.O.

1997

Colour: White

A/C: Insured / Std / NI / NA

Sp. Reading: 149801

T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: WBA XG 12000DX 48332

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/55R17

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 6 mm

R/Bal. 46 mm

L/Bal. 6 mm

L/Bal. 46 mm

D.O.A. 10/12/17

D.O.I. 12/12/17

Survey held at \_\_\_\_\_

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

&amp; 151

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

13/12 File sent to Customer

5-4-18 L/S \$17K

## RENTAL

|      |     |     |     |     |   |   |
|------|-----|-----|-----|-----|---|---|
| DOA  | -10 | DEC | 12  | MON | 5 | 4 |
| ASGN | 11  | 11  | TUE | 6   | 5 |   |
| DOI  | 12  | 6   | WED | 7   | 4 |   |
|      | 13  | 2   | TH  | 8   | 2 |   |
|      | 14  | 3   | FRI | 9   | 8 |   |
|      | 15  | 4   | SAT | 11  |   |   |
| SAT  | 16  | 12  | SUN | 10  |   |   |
|      | 17  | 10  | MON | 9   |   |   |

13-15 MAX.

Date/Time. File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time. File Return to?

2)

Report Format: \_\_\_\_\_

Lump Sum / I.B.I: (\$ \_\_\_\_\_)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

Add Fee: \_\_\_\_\_

☐

Site Insp (\$ \_\_\_\_\_)

☐

Interview (\$ \_\_\_\_\_)

☐

Tech. Invs (\$ \_\_\_\_\_)

☐

Weekend (\$ \_\_\_\_\_)

S + PS \$ \_\_\_\_\_

Photos \_\_\_\_\_

Others \_\_\_\_\_

TOTAL



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC4/EQ117023586/Kzb3

5 MAXWELL ROAD  
#17-00 TOWER BLOCK  
MND COMPLEXSINGAPORE 069110

Date : 12-12-2017



Code : EQ1

## 1. Policy Particulars :- THIRD PARTY CLAIM

|              |           |                |            |
|--------------|-----------|----------------|------------|
| Insured Veh. | SKG 6749S | Veh. Inspected | SKG 5279M  |
| Policy No.   |           | Coverage (\$)  | 0.00       |
| Claim No.    |           | Excess (\$)    | 0.00       |
| Assign From  |           | Assign Date    | 12/12/2017 |

## 2. Vehicle Particulars & Condition

|              |        |              |
|--------------|--------|--------------|
| Make & Model | c.c    | 0            |
| Engine No.   | HIDDEN | Year of Reg. |
| Chassis No.  |        | Colour       |
| Odometer     |        | Steering     |
| Brakes       |        | Modification |
| General      |        |              |

## 3. Conditions of Tyres

|                | Size | Make | Balance |
|----------------|------|------|---------|
| R/H Front Tyre |      |      | mm      |
| L/H Front Tyre |      |      | mm      |
| R/H Rear Tyre  |      |      | mm      |
| L/H Rear Tyre  |      |      | mm      |

## 4. Description of Damages

|  |  |
|--|--|
|  |  |
|--|--|

## 5. General Information

|                |                                                                                                        |                 |            |
|----------------|--------------------------------------------------------------------------------------------------------|-----------------|------------|
| Accident Date  | 10/12/2017                                                                                             | Inspection Date | 12/12/2017 |
| Survey held at | COMPLETE VMS PTE LTD<br>BLK 176 SIN MING DRIVE<br>#03-14<br>SIN MING AUTOCARE COMPLEX SINGAPORE 575721 |                 |            |

## 5a. Remarks

|                                                                                                                                        |
|----------------------------------------------------------------------------------------------------------------------------------------|
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.<br>B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |
|----------------------------------------------------------------------------------------------------------------------------------------|



Email : darren@completevms.com.sg ( )  
lily@completevms.com.sg ( )  
lihui@completevms.com.sg ( )

CHOO SUAN PHOCK  
BLK 245 KIM KEAT LINK #03-131  
SINGAPORE 310245

Attention : THE OWNER  
Contact : 96951039

Estimate : ES006225

Date : 11/12/2017  
Vehicle Num. : SKG5279M  
Make/Model : BMW 520IA-2012  
Chassis/Eng# : WBAXG12000DX48332/A0460146N2  
Accident Date : 10/12/2017  
Claim No. :  
Reference :  
Policy No. :

*Not Authored*  
*11/12/17, 000*  
*Recovery After Paint*  
*9 days*

S/N Quantity Particular Unit Price Amount S\$

|     |   |                                       |        |          |       |
|-----|---|---------------------------------------|--------|----------|-------|
| 1.  | 1 | NETT ITEMS :                          |        |          |       |
| 2.  | 2 | BOOT LID                              |        |          |       |
| 3.  | 1 | BOOT LID HINGES                       | 140.85 | 281.70   | X     |
| 4.  | 1 | BOOT LID LOCK                         |        | 211.85   | —     |
| 5.  | 1 | BMW LOGO                              |        | 77.80    | —     |
| 6.  | 1 | 520I EMBLEM                           |        | 61.05    | —     |
| 7.  | 2 | BOOT LID REFLECTOR                    | 338.00 | 676.00   | X     |
| 8.  | 1 | BOOT WEATHERSTRIP                     |        | 162.45   | 50/12 |
| 9.  | 2 | TAIL LAMP                             | 572.25 | 1,144.50 | LT    |
| 10. | 2 | TAIL LAMP CLIP                        | 7.00   | 28.00    | LT    |
| 11. | 2 | TAIL LAMP SIDE GARNISH                | 36.40  | 72.80    | LT    |
| 12. | 1 | REAR END PANEL                        |        | 877.30   | —     |
| 13. | 1 | REAR END PANEL TOP GARNISH            |        | 180.00   | —     |
| 14. | 6 | REAR END PANEL TOP GARNISH CLIP       | 5.00   | 30.00    | —     |
| 15. | 1 | REAR FLOOR PANEL                      |        | 1,286.00 | X     |
| 16. | 1 | REAR FLOOR PANEL INNER TOP GARNISH    |        | 563.00   | —     |
| 17. | 1 | REAR FLOOR PANEL LOWER UNDER COVER    |        | 384.00   | —     |
| 18. | 1 | REAR FLOOR PANEL SIDE UNDER COVER R/H |        | 234.20   | —     |
| 19. | 1 | REAR BUMPER                           |        | 1,431.40 | —     |
| 20. | 1 | REAR BUMPER REINFORCEMENT             |        | 696.80   | —     |
| 21. | 1 | REAR BUMPER CENTRE GARNISH            |        | 116.80   | —     |
| 22. | 1 | REAR BUMPER REINFORCEMENT TOP GARNISH |        | 152.00   | —     |
| 23. | 6 | REAR BUMPER CLIP                      | 7.00   | 42.00    | —     |
| 24. | 2 | REAR BUMPER BRACKET                   | 152.00 | 304.00   | —     |
| 25. | 2 | REAR BUMPER SIDE RETAINER             | 151.65 | 303.30   | —     |
| 26. | 1 | REAR BUMPER TOW COVER                 |        | 33.25    | X     |
| 27. | 2 | REAR BUMPER REFLECTOR                 | 44.35  | 88.70    | X     |
| 28. | 1 | REAR BUMPER SPONGE                    |        | 65.75    | —     |
| 29. | 2 | REVERSE SENSOR                        | 231.10 | 924.40   | LT    |
|     |   | REVERSE SENSOR HOLDER                 | 62.50  | 125.00   | X     |

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

CONTINUE / ...



COMPLETE VMS PTE LTD The Premier One-Stop Vehicle Accident Claims Centre  
176 Sin Ming Drive, #03-14, Sin Ming Autocare Complex, Singapore 575721  
(Tel) 6455 0012 (Fax) 6554 0012 (Web) www.completevms.com.sg

Email : darren@completevms.com.sg ( )  
lily@completevms.com.sg ( )  
lihui@completevms.com.sg ( )

CHOO SUAN PHOCK  
BLK 245 KIM KEAT LINK #03-131  
SINGAPORE 310245

Attention : THE OWNER  
Contact : 96951039

Estimate : ES006225

Date : 11/12/2017  
Vehicle Num. : SKG5279M  
Make/Model : BMW 520IA-2012  
Chassis/Eng# : WBAXG12000DX48332/A0460146N2  
Accident Date : 10/12/2017  
Claim No. :  
Reference :  
Policy No. :

| S/N | Quantity | Particular | Unit Price | Amount S\$ |
|-----|----------|------------|------------|------------|
|-----|----------|------------|------------|------------|

|     |   |                                  |        |          |   |
|-----|---|----------------------------------|--------|----------|---|
| 30. | 1 | REAR EXHAUST SILENCER BOX        |        | 1,220.90 | ✓ |
| 31. | 1 | REAR EXHAUST HEATER SHIELD       |        | 127.00   | ✓ |
| 32. | 1 | REAR EXHAUST MOUNTING            |        | 29.45    | X |
| 33. | 1 | REAR EXHAUST BRACKET             |        | 55.80    | X |
| 34. | 2 | REAR EXHAUST CHROME PIPE         | 154.45 | 308.90   | ✓ |
| 35. | 1 | REAR FLOOR TOP BOARD             |        | 566.00   | X |
| 36. | 2 | FRONT SEAT HEAD RESTRAINT        | 263.00 | 526.00   | ✓ |
| 37. | 1 | AIR BAG ECU ASSY                 |        | 992.55   | ✓ |
| 38. | 2 | FRONT SEAT BELT                  | 452.00 | 904.00   | ✓ |
| 39. | 2 | FRONT SEAT BELT BUCKLE           | 368.75 | 737.50   | X |
| 40. | 1 | FRONT BUMPER                     |        | 1,246.40 | ✓ |
| 41. | 1 | FRONT BUMPER REINFORCEMENT       |        | 688.10   | ✓ |
| 42. | 2 | FRONT BUMPER BRACKET             | 65.20  | 130.40   | X |
| 43. | 6 | FRONT BUMPER CLIP                | 5.00   | 30.00    | ✓ |
| 44. | 1 | FRONT BUMPER LOWER GRILLE CENTER |        | 118.80   | ✓ |
| 45. | 1 | BMW LOGO                         |        | 67.80    | ✓ |
| 46. | 2 | RADIATOR GRILLE BASE             | 301.45 | 602.90   | ✓ |
| 47. | 2 | RADIATOR GRILLE CHROME           | 117.50 | 235.00   | ✓ |
| 48. | 1 | FRONT BUMPER SPONGE              |        | 76.80    | X |
| 49. | 1 | HEADLAMP L/H                     |        | 1,308.80 | ✓ |
| 50. | 1 | FRONT BUMPER LOWER GRILLE L/H    |        | 72.20    | X |
| 51. | 1 | FRONT AIR DUCT COWLING           |        | 654.00   | X |
| 52. | 2 | FRONT BUMPER SENSOR (CENTRE)     | 231.10 | 462.20   | ✓ |

Nett Total S\$ :

5.00% Discount S\$ :

23,378.85

1,168.94

22,209.91

1. 1 SPECIAL NETT ITEMS :  
FRONT NUMBER PLATE

Net 25.00

CONTINUE / ...





COMPLETE VMS PTE LTD The Premier One-Stop Vehicle Accident Claims Centre  
176 Sin Ming Drive, #03-14, Sin Ming Autocare Complex, Singapore 575721  
(Tel) 6455 0012 (Fax) 6554 0012 (Web) www.completevms.com.sg

Email : darren@completevms.com.sg ( )  
lily@completevms.com.sg ( )  
lihui@completevms.com.sg ( )

CHOO SUAN PHOCK  
BLK 245 KIM KEAT LINK #03-131  
SINGAPORE 310245

Attention : THE OWNER  
Contact : 96951039

Estimate : ES006225

Date : 11/12/2017  
Vehicle Num. : SKG5279M  
Make/Model : BMW 520IA-2012  
Chassis/Eng# : WBAXG12000DX48332/A0460146N;  
Accident Date : 10/12/2017  
Claim No. :  
Reference :  
Policy No. :

| S/N | Quantity | Particular | Unit Price | Amount S\$ |
|-----|----------|------------|------------|------------|
|-----|----------|------------|------------|------------|

|    |   |                           |  |       |
|----|---|---------------------------|--|-------|
| 2. | 1 | FRONT NUMBER PLATE HOLDER |  | 33.00 |
|----|---|---------------------------|--|-------|

Special Nett Total S\$ :

LABOUR :

CHANGE TAIL LAMP AND CHECK LIGHTING

REMOVE & REINSTALL EXHAUST SILENCER BOX & EXHAUST PIPE

REMOVE & REINSTALL SRS SYSTEM COMPONENTS

COMPUTER DIAGNOSE AND INITIALIZATION OF ECU MODULE

CHANGE HEAD LAMP & DO LIGHT BEAM LEVEL ADAPTATION

TO CUT OFF REAR END PANEL, REAR FLOOR PANEL, KNOCK AND

STRAIGHTEN REAR CHASSIS FRAMES, AND CHANGE ALL

NECESSARY PARTS

TO KNOCK AND STRAIGHTEN FRONT SUPPORT MOUNTING, FRONT

CHASSIS FRAMES, AND CHANGE ALL NECESSARY PARTS

RUST PROOFING TREATMENT

SPRAY PAINT FRONT & REAR DAMAGED AREA

Labour Total S\$ :

33.00

58.00

65.00

150.00

420.00

350.00

90.00

1,500.00

900.00

180.00

1,600.00

5,255.00

SingDollars : Twenty-Seven Thousand Five Hundred Twenty-Two & Cents Ninety-One Only

Total S\$ : 27,522.91

COMPLETE VMS PTE LTD

This is only an estimate bases on our preliminary inspection and does not cover additional parts and labour time which may be required after the work has begun



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Email : darren@completevms.com.sg ( )  
lily@completevms.com.sg ( )  
lihui@completevms.com.sg ( )

CHOO SUAN PHOCK  
BLK 245 KIM KEAT LINK #03-131  
SINGAPORE 310245

Attention : THE OWNER  
Contact : 96951039

### Supplementary Estimate : ES006227

Date : 13/12/2017  
Vehicle Num. : SKG5279M  
Make/Model : BMW 520IA-2012  
Chassis/Eng# : WBAXG12000DX48332/A0460146N2  
Accident Date : 10/12/2017  
Claim No. :  
Reference :  
Policy No. :

| S/N | Quantity | Particular | Unit Price | Amount S\$ |
|-----|----------|------------|------------|------------|
|-----|----------|------------|------------|------------|

|    |   |                              |  |  |
|----|---|------------------------------|--|--|
| 1. | 2 | NETT ITEMS :                 |  |  |
|    |   | ENGINE MOUNTING              |  |  |
| 2. | 1 | PARKING BRAKE CONTROL MODULE |  |  |

Nett Total S\$ :  
5.00% Discount S\$ :

*Est* 193.70 387.40  
*net* 1,070.55  
1,457.95  
72.90  
1,385.05

LABOUR :  
REMOVE & REINSTALL ENGINE MOUNTING

Labour Total S\$ :

*net* 120.00 *net*  
120.00

SingDollars : One Thousand Five Hundred Five & Cents Five Only

Total S\$ : 1,505.05  
=====

COMPLETE VMS PTE LTD

This is only an estimate bases on our preliminary inspection and does not cover additional parts and labour time which may be required after the work has begun

Email : darren@completevms.com.sg ( )  
lily@completevms.com.sg ( )  
lihui@completevms.com.sg ( )

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Attention : THE OWNER  
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Date : 11/12/2017  
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Make/Model : BMW 520IA-2012  
Chassis/Eng# : WBAXG12000DX48332/A0460146N2  
Accident Date : 10/12/2017  
Claim No :  
Reference :  
Policy No :

| S/N          | Quantity | Particular                                     | Unit Price | Amount SS |
|--------------|----------|------------------------------------------------|------------|-----------|
| LIST ITEMS : |          |                                                |            |           |
| 1.           | 1        | BOOT LID <i>As ✓</i>                           |            |           |
| 2.           | 2        | BOOT LID HINGES <i>R</i>                       |            |           |
| 3.           | 1        | BOOT LID LOCK <i>?</i>                         |            |           |
| 4.           | 1        | BMW LOGO <i>As ✓</i>                           |            |           |
| 5.           | 1        | 520I EMBLEM <i>As ✓</i>                        |            |           |
| 6.           | 2        | BOOT LID REFLECTOR <i>As ✓</i>                 |            |           |
| 7.           | 1        | BOOT WEATHERSTRIP <i>?</i>                     |            |           |
| 8.           | 2        | TAIL LAMP <i>As ✓</i>                          |            |           |
| 9.           | 4        | TAIL LAMP CLIP <i>As ✓</i>                     |            |           |
| 10.          | 2        | TAIL LAMP SIDE GARNISH <i>As ✓</i>             |            |           |
| 11.          | 1        | REAR END PANEL <i>As ✓</i>                     |            |           |
| 12.          | 1        | REAR END PANEL TOP GARNISH <i>?</i>            |            |           |
| 13.          | 6        | REAR END PANEL TOP GARNISH CLIP <i>?</i>       |            |           |
| 14.          | 1        | REAR FLOOR PANEL <i>?</i>                      |            |           |
| 15.          | 1        | REAR FLOOR PANEL INNER TOP GARNISH <i>?</i>    |            |           |
| 16.          | 1        | REAR FLOOR PANEL LOWER UNDER COVER <i>As ✓</i> |            |           |
| 17.          | 1        | REAR FLOOR PANEL SIDE UNDER COVER R/H <i>?</i> |            |           |
| 18.          | 1        | REAR BUMPER <i>As ✓</i>                        |            |           |
| 19.          | 1        | REAR BUMPER REINFORCEMENT <i>As ✓</i>          |            |           |
| 20.          | 1        | REAR BUMPER CENTRE GARNISH <i>As ✓</i>         |            |           |
| 21.          | 1        | REAR BUMPER REINFORCEMENT TOP GARNISH <i>?</i> |            |           |
| 22.          | 6        | REAR BUMPER CLIP <i>As ✓</i>                   |            |           |
| 23.          | 2        | REAR BUMPER BRACKET <i>As ✓</i>                |            |           |
| 24.          | 2        | REAR BUMPER SIDE RETAINER <i>As ✓</i>          |            |           |
| 25.          | 1        | REAR BUMPER TOW COVER <i>As ✓</i>              |            |           |
| 26.          | 2        | REAR BUMPER REFLECTOR <i>As ✓</i>              |            |           |
| 27.          | 1        | REAR BUMPER SPONGE <i>As ✓</i>                 |            |           |
| 28.          | 4        | REVERSE SENSOR <i>As ✓</i>                     | 280.00     | 1,120.00  |
| 29.          | 2        | REVERSE SENSOR HOLDER <i>?</i>                 |            |           |

CONTINUE / ...

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Admitted by Repairer

Signature

Date





Email : darren@completevms.com.sg ( )  
lily@completevms.com.sg ( )  
lihui@completevms.com.sg ( )

CHOO SUAN PHOCK  
BLK 245 KIM KEAT LINK #03-131  
SINGAPORE 310245

Attention : THE OWNER  
Contact : 96951039

Estimate : ES006225

Date : 11/12/2017  
Vehicle Num. : SKG5279M  
Make/Model : BMW 520IA-2012  
Chassis/Eng# : WBAXG12000DX48332/A0460146N2  
Accident Date : 10/12/2017  
Claim No. :  
Reference :  
Policy No. :

| S/N                  | Quantity | Particular                                 | Unit Price | Amount S\$ |
|----------------------|----------|--------------------------------------------|------------|------------|
| 30.                  | 1        | REAR EXHAUST SILENCER BOX ?                |            |            |
| 31.                  | 1        | REAR EXHAUST HEATER SHIELD ?               |            |            |
| 32.                  | 1        | REAR EXHAUST MOUNTING ?                    |            |            |
| 33.                  | 1        | REAR EXHAUST BRACKET RX                    |            |            |
| 34.                  | 2        | REAR EXHAUST CHROME PIPE RX                |            |            |
| 35.                  | 1        | REAR FLOOR TOP BOARD ?                     |            |            |
| 36.                  | 2        | FRONT SEAT HEAD RESTRAINT ?                |            |            |
| 37.                  | 1        | AIR BAG ECU ASSY ?                         |            |            |
| 38.                  | 2        | FRONT SEAT BELT ?                          |            |            |
| 39.                  | 2        | FRONT SEAT BELT BRACKET ?                  |            |            |
| 40.                  | 1        | FRONT BUMPER RX                            |            |            |
| 41.                  | 1        | FRONT BUMPER REINFORCEMENT ?               |            |            |
| 42.                  | 2        | FRONT BUMPER BRACKET RX                    |            |            |
| 43.                  | 6        | FRONT BUMPER CLIP RX                       |            |            |
| 44.                  | 1        | FRONT BUMPER LOWER GRILLE CENTER CM        |            |            |
| 45.                  | 1        | BMW LOGO RX                                |            |            |
| 46.                  | 2        | RADIATOR GRILLE BASE RX                    |            |            |
| 47.                  | 2        | RADIATOR GRILLE CHROME RX                  |            |            |
| 48.                  | 1        | FRONT BUMPER SPONGE RX                     |            |            |
| 49.                  | 1        | HEADLAMP L/H CM                            |            |            |
| 50.                  | 1        | FRONT BUMPER LOWER GRILLE L/H ?            |            |            |
| 51.                  | 1        | FRONT AIR DUCT COWLING ?                   |            |            |
| 52.                  | 2        | FRONT BUMPER SENSOR (CENTRE) ?             |            |            |
| List TotalS\$ :      |          |                                            |            | 1,120.00   |
| 5.00% Discount S\$ : |          |                                            |            | 56.00      |
|                      |          |                                            |            | 1,064.00   |
| 1.                   | 1        | SPECIAL NETT ITEMS :<br>FRONT NUMBER PLATE |            | 25.00      |

CONTINUE / ...



Email : darren@completevms.com.sg ( )  
lily@completevms.com.sg ( )  
lihui@completevms.com.sg ( )

CHOO SUAN PHOCK  
BLK 245 KIM KEAT LINK #03-131  
SINGAPORE 310245

Attention : THE OWNER

Contact : 96951039

Estimate : ES006225

Date : 11/12/2017  
Vehicle Num. : SKG5279M  
Make/Model : BMW 520IA-2012  
Chassis/Eng# : WBAXG12000DX48332/A0460146N2  
Accident Date : 10/12/2017  
Claim No. :  
Reference :  
Policy No. :

| S/N | Quantity | Particular                                             | Unit Price | Amount S\$ |
|-----|----------|--------------------------------------------------------|------------|------------|
| 2.  | 1        | FRONT NUMBER PLATE HOLDER                              |            | 33.00      |
|     |          | Special Nett Total S\$ :                               |            | 58.00      |
|     |          | LABOUR :                                               |            |            |
|     |          | CHANGE TAIL LAMP AND CHECK LIGHTING                    |            | 65.00      |
|     |          | REMOVE & REINSTALL EXHAUST SILENCER BOX & EXHAUST PIPE |            | 150.00     |
|     |          | REMOVE & REINSTALL SRS SYSTEM COMPONENTS               |            | 420.00     |
|     |          | COMPUTER DIAGNOSE AND INITIALIZATION OF ECU MODULE     |            | 350.00     |
|     |          | CHANGE HEAD LAMP & DO LIGHT BEAM LEVEL ADAPTATION      |            | 90.00      |
|     |          | TO CUT OFF REAR END PANEL, REAR FLOOR PANEL, KNOCK AND |            |            |
|     |          | STRAIGHTEN REAR CHASSIS FRAMES, AND CHANGE ALL         |            |            |
|     |          | NECESSARY PARTS                                        |            | 1,500.00   |
|     |          | TO KNOCK AND STRAIGHTEN FRONT SUPPORT MOUNTING, FRONT  |            | 900.00     |
|     |          | CHASSIS FRAMES, AND CHANGE ALL NECESSARY PARTS         |            | 180.00     |
|     |          | RUST PROOFING TREATMENT                                |            | 1,600.00   |
|     |          | SPRAY PAINT FRONT & REAR DAMAGED AREA                  |            |            |
|     |          | Labour Total S\$ :                                     |            | 5,255.00   |

SingDollars : Six Thousand Three Hundred Seventy-Seven Only

Total S\$ : 6,377.00  
=====

### COMPLETE VMS PTE LTD

This is only an estimate bases on our preliminary inspection and does not cover additional parts and labour time which may be required after the work has begun

**Catherine Chong (LKK Auto)**

---

**From:** Shu Pei (LKKAuto) <shupeil@lkkauto.com>  
**Sent:** Monday, 11 December, 2017 4:00 PM  
**To:** assignments  
**Subject:** FW: PRS Request - Accident involving SKG5279M & SKG6749S (EQ Ins'd) on 10.12.2017 Along PIE Towards Changi Before Exit 9 at about 1805hrs

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

11.12.2017 @ 4:26pm  
Li Hui ven in  
Kamela

**From:** Bazlin Ahmad [mailto:[bazlin.ahmad@eqinsurance.com.sg](mailto:bazlin.ahmad@eqinsurance.com.sg)]  
**Sent:** Monday, 11 December, 2017 3:41 PM  
**To:** Gan Li Hui <[lihui@completevms.com.sg](mailto:lihui@completevms.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: PRS Request - Accident involving SKG5279M & SKG6749S (EQ Ins'd) on 10.12.2017 Along PIE Towards Changi Before Exit 9 at about 1805hrs

**Without Prejudice**  
**Save As To Costs**

Dear Li Hui

Kindly forward us your client's GIA Report and repair estimate.

Aside to LKK

Kindly proceed with the PRS.

Thank You.

Regards,

**Lynn Ahmad**  
Executive | Claims

**eqinsurance**

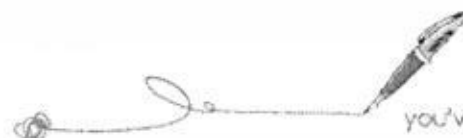
EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9881 | tel 65 6223 9433 ext 881 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)

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 you've got a friend

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**From:** Gan Li Hui [<mailto:lihui@completevms.com.sg>]

**Sent:** Monday, December 11, 2017 3:36 PM

**To:** Bazlin Ahmad

**Subject:** Re: PRS Request - Accident involving SKG5279M & SKG6749S (EQ Ins'd) on 10.12.2017 Along PIE Towards Changi Before Exit 9 at about 1805hrs

Without Prejudice

Dear OIC,

Please arrange LKK Auto Consultants Pte Ltd to conduct survey.

Thank you & Best Regards,

Gan Li Hui (Ms)

**Complete VMS PTE LTD**

Tel: 6455 0012 Fax: 6554 0012

Block 176 Sin Ming Drive, #03-14

Sin Ming Autocare Complex, Singapore 575721

On 11 December 2017 at 15:01, Bazlin Ahmad <[bazlin.ahmad@eqinsurance.com.sg](mailto:bazlin.ahmad@eqinsurance.com.sg)> wrote:

Your ref : SKG5279M

Our Ref : SKG6749S

Without Prejudice

Dear Sir,

We refer to your Notice of Accident of even date.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

|                                                                                            |                                                                            |
|--------------------------------------------------------------------------------------------|----------------------------------------------------------------------------|
| <b>1) AJAX Inspection Services<br/>Pte Ltd</b><br><br>Tel: 6255 0808<br><br>Fax: 6849 9155 | <b>2) Automobile Inspection<br/>Services Pte Ltd</b><br><br>Tel: 6286 0155 |
|--------------------------------------------------------------------------------------------|----------------------------------------------------------------------------|

|                                                                                                                                                                   |                                                                                                                      |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------|
| Contact person : Joey/Joseh                                                                                                                                       | Fax: 6284 1539<br>Contact Person: Sophia                                                                             |
| <b>3) LBS Automotive Appraisal Pte Ltd</b><br><b>L.B.S. Auto Consultants Pte Ltd</b><br>Tel: 6281 6690 / 62832866<br>Fax: 6281 8748<br>Contact Person: Amy/ Grace | <b>4) Priority Services</b><br><b>Tel: 62934822</b><br><b>Fax: 62963283</b><br><b>Contact Person: Sharon Kho</b>     |
| <b>5) RT Appraisal Pte Ltd</b><br>Tel: 67486076<br>Fax: 67480361<br>Contact Person: Ricky Teng                                                                    | <b>6) LKK Auto Consultants Pte Ltd</b><br>Tel: 6256-3561<br>Fax: 6741-4108                                           |
| <b>7) Kelvin Automotive Appraising Services</b><br>Tel: 81825263<br>Fax: 67461148<br>Contact Person: Kelvin                                                       | <b>8) Automotive Appraiser &amp; Surveying Services</b><br>Tel: 96623655<br>Fax: 67655662<br>Contact Person: Mr Chee |
| <b>9) JP Knights Pte Ltd</b><br>Tel: 63450068<br>Fax: 63445328<br>Contact Person: Edna Lee                                                                        |                                                                                                                      |

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank You.

Regards,

**Lynn Ahmad**  
Executive Claims



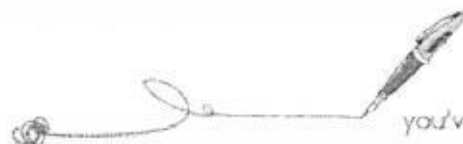
**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower II, Singapore 069117

did 6543986881 tel 65 6227 9433 fax 65 6227 1190

www.eqnsurance.com.sg

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## Shu Pei (LKKAUTO)

**From:** Bazlin Ahmad <bazlin.ahmad@eqinsurance.com.sg>  
**Sent:** Thursday, 14 December, 2017 2:46 PM  
**To:** Shu Pei (LKKAUTO); Janet Tan  
**Cc:** Admin A; Zayyer (LKKAUTO); Vivian Lau (LKKAUTO)  
**Subject:** RE: PRS Request - Accident involving SKG5279M & SKG6749S (EQ Ins'd) on 10.12.2017 Along PIE Towards Changi Before Exit 9 at about 1805hrs \*\*\*\*\*LKK REF:CC4/EQI17023586/Kzb3  
**Attachments:** SKG6749S 10.12.2017.pdf

Dear Shu Pei

Please find attached insured GIA report.

Thank You.

Regards,

**Lynn Ahmad**  
Executive | Claims



**EQ Insurance Company Limited**  
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9881 | tel 65 6223 9433 ext 881 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)

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**From:** Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]  
**Sent:** Thursday, December 14, 2017 9:48 AM  
**To:** Bazlin Ahmad; Janet Tan  
**Cc:** Admin A; Zayyer (LKKAUTO); Vivian Lau (LKKAUTO)  
**Subject:** RE: PRS Request - Accident involving SKG5279M & SKG6749S (EQ Ins'd) on 10.12.2017 Along PIE Towards Changi Before Exit 9 at about 1805hrs \*\*\*\*\*LKK REF:CC4/EQI17023586/Kzb3

### WITHOUT PREJUDICE

Dear Lynn,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SKG 5279M at M/s Complete VMS PTE LTD.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair (incomplete)

Please be informed that preliminary advice is not ready yet.

Kindly take note that the case handler in-charge is Zayyer and he can be contacted at DID: 6841 2409.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto)

**Sent:** Monday, 11 December, 2017 4:50 PM

**To:** 'Bazlin Ahmad' <[bazlin.ahmad@eqinsurance.com.sg](mailto:bazlin.ahmad@eqinsurance.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: PRS Request - Accident involving SKG5279M & SKG6749S (EQ Ins'd) on 10.12.2017 Along PIE Towards Changi Before Exit 9 at about 1805hrs

Dear Bazlin Ahmad,

Noted with thanks.

Dear Shu Pei,

FYI.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Bazlin Ahmad [<mailto:bazlin.ahmad@eqinsurance.com.sg>]

**Sent:** Monday, 11 December, 2017 4:40 PM

**To:** Catherine Chong (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: PRS Request - Accident involving SKG5279M & SKG6749S (EQ Ins'd) on 10.12.2017 Along PIE Towards Changi Before Exit 9 at about 1805hrs

Dear Catherine

Please be informed that our insured has yet lodged GIA Report.

Thank You.

Regards,

**Lynn Ahmad**  
Executive | Claims



**EQ Insurance Company Limited**  
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9881 | tel 65 6223 9433 ext 881 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)

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---

**From:** Catherine Chong (LKK Auto) [<mailto:admin-d@lkkauto.com>]  
**Sent:** Monday, December 11, 2017 4:27 PM  
**To:** Bazlin Ahmad  
**Cc:** 'assignments'; Admin A  
**Subject:** RE: PRS Request - Accident involving SKG5279M & SKG6749S (EQ Ins'd) on 10.12.2017 Along PIE Towards Changi Before Exit 9 at about 1805hrs

Dear Bazlin Ahmad,

Thank you for the assignment.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Bazlin Ahmad [<mailto:bazlin.ahmad@eqinsurance.com.sg>]  
**Sent:** Monday, 11 December, 2017 3:41 PM  
**To:** Gan Li Hui <[lihui@completevms.com.sg](mailto:lihui@completevms.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: PRS Request - Accident involving SKG5279M & SKG6749S (EQ Ins'd) on 10.12.2017 Along PIE Towards Changi Before Exit 9 at about 1805hrs

**Without Prejudice**  
**Save As To Costs**

Dear Li Hui

Kindly forward us your client's GIA Report and repair estimate.

Aside to LKK

Kindly proceed with the PRS.

Thank You.

Regards,

**Lynn Ahmad**  
Executive | Claims

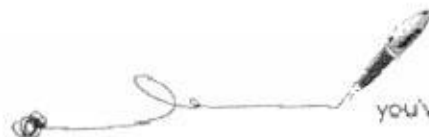


**EQ Insurance Company Limited**

S Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9881 | tel 65 6223 9433 ext 881 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)

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**From:** Gan Li Hui [<mailto:lihui@completevms.com.sg>]

**Sent:** Monday, December 11, 2017 3:36 PM

**To:** Bazlin Ahmad

**Subject:** Re: PRS Request - Accident involving SKG5279M & SKG6749S (EQ Ins'd) on 10.12.2017 Along PIE Towards Changi Before Exit 9 at about 1805hrs

**Without Prejudice**

Dear OIC,

Please arrange LKK Auto Consultants Pte Ltd to conduct survey.

Thank you & Best Regards,  
Gan Li Hui (Ms)  
Complete VMS PTE LTD  
Tel: 6455 0012 Fax: 6554 0012  
Block 176 Sin Ming Drive, #03-14  
Sin Ming Autocare Complex, Singapore 575721

On 11 December 2017 at 15:01, Bazlin Ahmad <[bazlin.ahmad@eqinsurance.com.sg](mailto:bazlin.ahmad@eqinsurance.com.sg)> wrote:

Your ref : SKG5279M

Our Ref : SKG6749S

**Without Prejudice**

Dear Sir,

We refer to your Notice of Accident of even date.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

|                                                                                                                                                                       |                                                                                                                                  |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------|
| <b>1) AJAX Inspection Services Pte Ltd</b><br><br>Tel: 6255 0808<br><br>Fax: 6849 9155<br><br>Contact person : Joey/Joseh                                             | <b>2) Automobile Inspection Services Pte Ltd</b><br><br>Tel: 6286 0155<br><br>Fax: 6284 1539<br><br>Contact Person: Sophia       |
| <b>3) LBS Automotive Appraisal Pte Ltd</b><br><b>L.B.S. Auto Consultants Pte Ltd</b><br><br>Tel: 6281 6690 / 62832866<br>Fax: 6281 8748<br>Contact Person: Amy/ Grace | <b>4) Priority Services</b><br><br>Tel: 62934822<br><br>Fax: 62963283<br><br>Contact Person: Sharon Kho                          |
| <b>5) RT Appraisal Pte Ltd</b><br><br>Tel: 67486076<br>Fax: 67480361<br>Contact Person: Ricky Teng                                                                    | <b>6) L'KK Auto Consultants Pte Ltd</b><br><br>Tel: 6256-3561<br><br>Fax: 6741-4108                                              |
| <b>7) Kelvin Automotive Appraising Services</b><br><br>Tel: 81825263<br><br>Fax: 67461148<br><br>Contact Person: Kelvin                                               | <b>8) Automotive Appraiser &amp; Surveying Services</b><br><br>Tel: 96623655<br><br>Fax: 67655662<br><br>Contact Person: Mr Chee |

**9) JP Knights Pte Ltd**

Tel: 63450068

Fax: 63445328

Contact Person: Edna Lee

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank You.

Regards,

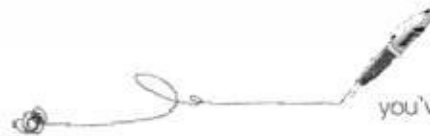
**Lynn Ahmad**  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9881 | tel 65 6223 9433 ext 881 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)

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Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 12/06/2018

**THIRD PARTY DIRECT SETTLEMENT**

|                  |                      |                                       |
|------------------|----------------------|---------------------------------------|
| Vehicle No.      | SKG 6749S (Insd Veh) | Your Ref. No. : DM17HO02795/FN        |
|                  | SKG 5279M (TP Veh)   | Our Ref. No. : CC4/EQI17023586/Kjb3s2 |
| Date of Accident | 10/12/2017           |                                       |

|                      |                |              |
|----------------------|----------------|--------------|
| Liability            | 100%           |              |
| Final Repair Cost    | : \$ 18,190.00 | (W/GST)      |
| Loss of Use          | : \$           | days         |
| Rental (If any)      | : \$ 1,950.00  | 13 days      |
| Others:              | : \$ 5.35      |              |
|                      | : \$           |              |
|                      | 20,145.35      |              |
| Final Settlement Sum | : \$ 20,000.00 | (GLOBAL SUM) |
| Remarks              | :              |              |

**Payment Instruction: Payee's Breakdown**

|    |                      |                |
|----|----------------------|----------------|
| 1) | COMPLETE VMS PTE LTD | : \$ 20,000.00 |
|    |                      | : \$           |
|    |                      |                |

NUR SHAQILAH  
LKK Auto Consultants Pte Ltd





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile                                                                         |                                                                                                        |                              |                                                                                     |
|-------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------|------------------------------|-------------------------------------------------------------------------------------|
| EQ INSURANCE COMPANY LTD                                                                                                                  |                                                                                                        | Ref : CC4/EQ117023586/Kjb3s2 |                                                                                     |
| 5 MAXWELL ROAD<br>#17-00 TOWER BLOCK<br>MND COMPLEXSINGAPORE 069110                                                                       |                                                                                                        | Date : 12-06-2018            |  |
|                                                                                                                                           |                                                                                                        | Code : EQI                   |                                                                                     |
| <b>1. Policy Particulars :- THIRD PARTY CLAIM</b>                                                                                         |                                                                                                        |                              |                                                                                     |
| Insured Veh.                                                                                                                              | SKG 6749S                                                                                              | Veh. Inspected               | SKG 5279M                                                                           |
| Policy No.                                                                                                                                | DMPPHQ17-004696                                                                                        | Coverage (\$)                | 0.00                                                                                |
| Claim No.                                                                                                                                 | DM17HO02795/FN                                                                                         | Excess (\$)                  | 0.00                                                                                |
| Assign From                                                                                                                               | FRANCIS                                                                                                | Assign Date                  | 11/12/2017                                                                          |
| <b>2. Vehicle Particulars &amp; Condition</b>                                                                                             |                                                                                                        |                              |                                                                                     |
| Make & Model                                                                                                                              | B.M.W. 520i (A)                                                                                        | c.c                          | 1997                                                                                |
| Engine No.                                                                                                                                | HIDDEN                                                                                                 | Year of Reg.                 | 2012                                                                                |
| Chassis No.                                                                                                                               | WBAXG12000DX48332                                                                                      | Colour                       | WHITE                                                                               |
| Odometer                                                                                                                                  | 149801                                                                                                 | Steering                     | IN ORDER                                                                            |
| Brakes                                                                                                                                    | IN ORDER                                                                                               | Modification                 | STANDARD ALLOY RIM                                                                  |
| General                                                                                                                                   | GOOD                                                                                                   |                              |                                                                                     |
| <b>3. Conditions of Tyres</b>                                                                                                             |                                                                                                        |                              |                                                                                     |
|                                                                                                                                           | Size                                                                                                   | Make                         | Balance                                                                             |
| R/H Front Tyre                                                                                                                            | 225/55R17                                                                                              | PIRELLI                      | 6 mm                                                                                |
| L/H Front Tyre                                                                                                                            | 225/55R17                                                                                              | PIRELLI                      | 6 mm                                                                                |
| R/H Rear Tyre                                                                                                                             | 225/55R17                                                                                              | PIRELLI                      | 6 mm                                                                                |
| L/H Rear Tyre                                                                                                                             | 225/55R17                                                                                              | PIRELLI                      | 6 mm                                                                                |
| <b>4. Description of Damages</b>                                                                                                          |                                                                                                        |                              |                                                                                     |
| THE VEHICLE SUSTAINED DAMAGES AT THE REAR AND FRONT PORTION.<br>DAMAGES SEE DETAILS.                                                      |                                                                                                        |                              |                                                                                     |
| <b>5. General Information</b>                                                                                                             |                                                                                                        |                              |                                                                                     |
| Accident Date                                                                                                                             | 10/12/2017                                                                                             | Inspection Date              | 12/12/2017                                                                          |
| Survey held at                                                                                                                            | COMPLETE VMS PTE LTD<br>BLK 176 SIN MING DRIVE<br>#03-14<br>SIN MING AUTOCARE COMPLEX SINGAPORE 575721 |                              |                                                                                     |
| <b>5a. Remarks</b>                                                                                                                        |                                                                                                        |                              |                                                                                     |
| A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.<br>B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |                                                                                                        |                              |                                                                                     |
| <b>5b. Estimate Days of Repair</b>                                                                                                        |                                                                                                        |                              |                                                                                     |
| ESTIMATED NORMAL PERIOD FOR REPAIR:                                                                                                       |                                                                                                        | 9 Working Days               |                                                                                     |



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TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKG 5279M

| Qty                         | Description of Parts                         | Condition                         | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----------------------------|----------------------------------------------|-----------------------------------|---------------------------|-------------------|
| <b>REPLACEMENT OF PARTS</b> |                                              |                                   |                           |                   |
| 1                           | BOOT LID (N)                                 | BENT                              | 1,663.30                  | 1,663.30          |
| 2                           | BOOT LID HINGES @ \$140.85 (N)               | TO REPAIR SEE LABOUR              | 281.70                    | -                 |
| 1                           | BOOT LID LOCK (N)                            | DENTED                            | 211.85                    | 211.85            |
| 1                           | BMW LOGO (N)                                 | NECESSARY                         | 77.80                     | 77.80             |
| 1                           | 520I EMBLEM (N)                              | NECESSARY                         | 61.05                     | 61.05             |
| 2                           | BOOT LID REFLECTOR @ \$338.00 (N)            | SERVICEABLE                       | 676.00                    | -                 |
| 2                           | TAIL LAMP @ \$572.25 (N)                     | O/S SERVICEABLE / N/S MTG CRACKED | 1,144.50                  | 572.25            |
| 4                           | TAIL LAMP CLIP @ \$7.00 (N)                  | NECESSARY 2PCS ONLY               | 28.00                     | 14.00             |
| 2                           | TAIL LAMP SIDE GARNISH @ \$36.40 (N)         | N/S DISTORTED                     | 72.80                     | 36.40             |
| 1                           | REAR END PANEL (N)                           | BENT                              | 877.30                    | 877.30            |
| 1                           | REAR END PANEL TOP GARNISH (N)               | MTG CRACKED                       | 180.00                    | 180.00            |
| 6                           | REAR END PANEL TOP GARNISH CLIP @ \$5.00 (N) | NECESSARY                         | 30.00                     | 30.00             |
| 1                           | REAR FLOOR PANEL (N)                         | TO REPAIR SEE LABOUR              | 1,286.00                  | -                 |
| 1                           | REAR FLOOR PANEL INNER TOP GARNISH (N)       | CRACKED                           | 563.00                    | 563.00            |
| 1                           | REAR FLOOR PANEL LOWER UNDER COVER (N)       | MISSING                           | 384.00                    | 384.00            |
| 1                           | REAR FLOOR PANEL SIDE UNDER COVER R/H (N)    | CRACKED                           | 234.20                    | 234.20            |
| 1                           | REAR BUMPER (N)                              | BUCKLED                           | 1,431.40                  | 1,431.40          |
| 1                           | REAR BUMPER REINFORCEMENT (N)                | BENT                              | 696.80                    | 696.80            |
| 1                           | REAR BUMPER CENTRE GARNISH (N)               | CRACKED                           | 116.80                    | 116.80            |
| 1                           | REAR BUMPER REINFORCEMENT TOP GARNISH (N)    | CRACKED                           | 152.00                    | 152.00            |
| 6                           | REAR BUMPER CLIP @ \$7.00 (N)                | NECESSARY                         | 42.00                     | 42.00             |
| 2                           | REAR BUMPER BRACKET @ \$152.00 (N)           | BENT / DISTORTED                  | 304.00                    | 304.00            |
| 2                           | REAR BUMPER SIDE RETAINER @ \$151.65 (N)     | N/S DISTORTED                     | 303.30                    | 151.65            |
| 1                           | REAR BUMPER TOW COVER (N)                    | SERVICEABLE                       | 33.25                     | -                 |
| 2                           | REAR BUMPER REFLECTOR @ \$44.35 (N)          | SERVICEABLE                       | 88.70                     | -                 |
| 1                           | REAR BUMPER SPONGE (N)                       | CRACKED                           | 65.75                     | 65.75             |
| 4                           | REVERSE SENSOR @ \$231.10 (N)                | SHORTED 2PCS ONLY                 | 924.40                    | 462.20            |

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| Qty | Description of Parts                          | Condition            | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----|-----------------------------------------------|----------------------|---------------------------|-------------------|
| 2   | REVERSE SENSOR HOLDER @ \$62.50 (N)           | SERVICEABLE          | 125.00                    | -                 |
| 1   | REAR EXHAUST SILENCER BOX (N)                 | BENT                 | 1,220.90                  | 1,220.90          |
| 1   | REAR EXHAUST HEATER SHIELD (N)                | BENT                 | 127.00                    | 127.00            |
| 1   | REAR EXHAUST MOUNTING (N)                     | SERVICEABLE          | 29.45                     | -                 |
| 1   | REAR EXHAUST BRACKET (N)                      | TO REPAIR SEE LABOUR | 55.80                     | -                 |
| 2   | REAR EXHAUST CHROME PIPE @ \$154.45 (N)       | DENTED               | 308.90                    | 308.90            |
| 1   | REAR FLOOR TOP BOAR (N)                       | SERVICEABLE          | 566.00                    | -                 |
| 2   | FRONT SEAT HEAD RESTRAINT @ \$263.00 (N)      | ACTIVATED            | 526.00                    | 526.00            |
| 1   | AIR BAG ECU ASSY (N)                          | NECESSARY            | 992.55                    | 992.55            |
| 2   | FRONT SEAT BELT @ \$452.00 (N)                | JAMMED               | 904.00                    | 904.00            |
| 2   | FRONT SEAT BELT BUCKLE @ \$368.75 (N)         | SERVICEABLE          | 737.50                    | -                 |
| 1   | FRONT BUMPER (N)                              | DENTED               | 1,246.40                  | 1,246.40          |
| 1   | FRONT BUMPER REINFORCEMENT (N)                | BENT                 | 688.10                    | 688.10            |
| 2   | FRONT BUMPER BRACKET @ \$65.20 (N)            | TO REPAIR SEE LABOUR | 130.40                    | -                 |
| 6   | FRONT BUMPER CLIP @ \$5.00 (N)                | NECESSARY            | 30.00                     | 30.00             |
| 1   | FRONT BUMPER LOWER GRILLE CENTER (N)          | CRACKED              | 118.80                    | 118.80            |
| 1   | BMW LOGO (N)                                  | NECESSARY            | 67.80                     | 67.80             |
| 2   | RADIATOR GRILLE BASE @ \$301.45 (N)           | N/S CRACKED          | 602.90                    | 301.45            |
| 2   | RADIATOR GRILLE CHROME @ \$117.50 (N)         | N/S CRACKED          | 235.00                    | 117.50            |
| 1   | FRONT BUMPER SPONGE (N)                       | SERVICEABLE          | 76.80                     | -                 |
| 1   | HEADLAMP L/H (N)                              | CRACKED              | 1,308.80                  | 1,308.80          |
| 1   | FRONT BUMPER LOWER GRILLE L/H (N)             | SERVICEABLE          | 72.20                     | -                 |
| 1   | FRONT AIR DUCT COWLING (N)                    | CRACKED              | 654.00                    | 654.00            |
| 2   | FRONT BUMPER SENSOR (CENTRE) @ \$231.10 (N)   | SHORTED              | 462.20                    | 462.20            |
| 2   | ENGINE MOUNTING @ \$193.70 (N) (ADDITIONAL)   | CRACKED              | 387.40                    | 387.40            |
| 1   | PARKING BRAKE CONTROL MODULE (N) (ADDITIONAL) | DENTED               | 1,070.55                  | 1,070.55          |
|     | LESS 5% DISCOUNT                              |                      | -1,233.72                 | -943.01           |
|     |                                               |                      | 23,440.63                 | 17,917.09         |
| 1   | BOOT WEATHERSTRIP (50%) (SN)                  | DENTED / CUT         | 162.45                    | 81.22             |

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| Qty | Description of Parts                                                                                                                                                                                                                | Condition | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|---------------------------|-------------------|
|     | LESS 5% DISCOUNT                                                                                                                                                                                                                    |           | -8.12                     | -                 |
|     |                                                                                                                                                                                                                                     |           | 154.33                    | 81.22             |
|     | <b>SPECIAL NETT ITEMS</b>                                                                                                                                                                                                           |           |                           |                   |
| 1   | FRONT NUMBER PLATE (SN) }                                                                                                                                                                                                           | DENTED    | 25.00                     | 45.00             |
| 1   | FRONT NUMBER PLATE HOLDER (SN) }                                                                                                                                                                                                    |           | 33.00                     | -                 |
|     |                                                                                                                                                                                                                                     |           | 58.00                     | 45.00             |
|     | <b>LABOUR</b>                                                                                                                                                                                                                       |           |                           |                   |
|     | CHANGE TAIL LAMP AND CHECK LIGHTING.                                                                                                                                                                                                |           | 65.00                     | 40.00             |
|     | REMOVE & REINSTALL EXHAUST SILENCER BOX & EXHAUST PIPE.                                                                                                                                                                             |           | 150.00                    | 80.00             |
|     | REMOVE & REINSTALL SRS SYSTEM COMPONENTS.                                                                                                                                                                                           |           | 420.00                    | 250.00            |
|     | COMPUTER DIAGNOSE AND INTIALIZATION OF ECU MODULE.                                                                                                                                                                                  |           | 350.00                    | 220.00            |
|     | CHANGE HEAD LAMP & DO LIGHT BEAM LEVEL ADAPTATION.                                                                                                                                                                                  |           | 90.00                     | 60.00             |
|     | TO CUT OFF REAR END PANEL, REAR FLOOR PANEL, KNOCK AND STRAIGHTEN REAR CHASSIS FRAMES, AND CHANGE ALL NECESSARY PARTS. INCLUSIVE OF THE REPAIR OF BOOT LID HINGES, REAR FLOOR PANEL, REAR EXHAUST BRACKET AND REAR EXHAUST BRACKET. |           | 1,500.00                  | 1,000.00          |
|     | TO KNOCK AND STRAIGHTEN FRONT SUPPORT MOUNTING, FRONT CHASSIS FRAMES, AND CHANGE ALL NECESSARY PARTS.                                                                                                                               |           | 900.00                    | 400.00            |
|     | RUST PROOFING TREATMENT.                                                                                                                                                                                                            |           | 180.00                    | 60.00             |
|     | SPRAY PAINT FRONT & REAR DAMAGED AREA.                                                                                                                                                                                              |           | 1,600.00                  | 1,100.00          |
|     | REMOVE & REINSTALL ENGINE MOUNTING. (ADDITIONAL)                                                                                                                                                                                    |           | 120.00                    | 100.00            |
|     |                                                                                                                                                                                                                                     |           | 5,375.00                  | 3,310.00          |
|     | <b>GRAND TOTAL</b>                                                                                                                                                                                                                  |           | <b>29,027.96</b>          | <b>21,353.31</b>  |
|     | <b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>                                                                                                                                                         |           |                           | <b>17,000.00</b>  |

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KSC

KONG SENG CHEONG

Licensed Appraiser

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