

INS. CASE OWNER

Flame

CC 4/EQI1702

LKK
IDAC

Surveyor:

DOI:

Date / Time : _____

Registered in Merimex:

Pre-assign / CCU / FTE

Insured Vehicle No. _____

Name of Insured

Insured Tel No.

Excess Sec II :\$5

Is driver the owner?

(YES / NO)

Nature of Accident :

If **NO**, Driver Name / Age :

Driver Tel No. :

(V/L: YES/NO)

Clp'n No.

Policy No.

Make / Model :

Place of Accident :

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability :

Final ? Yes / No

INSRS:
WSP:
Tel :
Liability
RMKS:

Rainy
mistop

INRS:
WSP:
Tel :
Liability :
RMKS:

INSTRS:
WSP:
T-1:
Liability:
R.MKS:

INRS:
WSP:
Tel :
Liability :
RMKS:

Date/Time	STAGE	DATE / PIC
18/1/18	Non-Reporting ltr (1st)	
	Non-Reporting ltr (2nd)	
	Non-Reporting ltr (Final)	
	Notification ltr (if non-pickup)	
	Call OI: 22/01/18 - vic	
8/1/18 2:55pm	After call ltr to OI: 19/01/18 - vic	
19/01/18	Documentation Check List: Handler Typist	
	Notification ltr (if non-pickup)	<input checked="" type="checkbox"/>
	After call ltr to OI:	<input checked="" type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher: NO DV	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/>
	Towing Invoice	<input checked="" type="checkbox"/>
	LTA/ GLA:	<input checked="" type="checkbox"/>
	Medical Bill:	<input checked="" type="checkbox"/>
	PIR:	<input checked="" type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
	LOD	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input checked="" type="checkbox"/>
	Post-Repair Photos:	<input checked="" type="checkbox"/>
	Others:	<input checked="" type="checkbox"/>

1. LITIGATION	Date/Time:	Confirm with:	Confirm by:
Ref: 119	SS 3,300.00 (4 days)	Reduction: 37	Email <input type="checkbox"/> Call <input type="checkbox"/>
2. SETTLEMENT	Date/Time: 29/01/18	Confirm with: REFERENCE	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Liability:	% 100 (Agreed / Assessed) BOLA S/N No.:	NIL	If NO or B 28, Ass. Lia:
Repair Cost:	SS 3,300.00	(OLD)	REVALUATION
Cost of Rental (LOR):	SS 900.00 (5 days) x 180.00		
Cost of Use (LOU):	SS - (\$ x days)		
Cost of Income (LOI):	SS - (\$ x days)		
only <input checked="" type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> [Tick only one]			
3. LTA Search	SS 5.33		
Calc:	SS -		1) Claim status: Normal/Reject/Private Settle
Assessment:	SS - (e.g. Tow/Independent)		2) Report Format:
Cost	SS -		3) Survey fee: \$ 400.00
4. Global Sum	SS 4,205.33	Global Sum SS: 4,200.00	
5. PAYMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
1:	SS 4,200.00	Name 1: RAWI PITSOP	
2: (Strike if N.A.)	SS -	Name 2: -	
3: (Strike if N.A.)	SS -	Name 3: -	

RECEIVED 05 FEB 2018

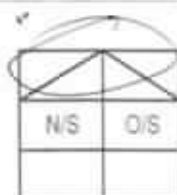
REF:

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s DAILY PITSTOP
 of _____
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.



Ball. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: _____ days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SE24092 - Yr Regn: 07 / 16
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: TOYOTA HARRIER c.c. 1986
 Colour: P. White A/C Insured / Std / NI / NA
 Sp. Reading: 9172 T/Radio: Insured / Std / NI / NA

Eng/No: _____
 C/No: ZSU600075931

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/65/RA
 R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or DUN

Front: _____ Rear: _____
 R/Bal: _____ mm R/Bal: _____ mm
 L/Bal: _____ mm L/Bal: _____ mm
 D.O.A. _____ D.O.I. 11/12/07

Survey held at: _____
 Des. of Damages: Fr / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

NO GIA REPORTS upon Survey.

L/S \$3,300.00
 (RWD: \$1,932.02 / 57%)

Date/Time: File Pass to?

☐ : Preli. Report
☐ : Final Report

1)

Date/Time: File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee:

Transportation:

) \$ + RS. \$

) Photo

) Other

Add Fee: ☐ Site Insp (\$☐ Interview (\$☐ Tech. Insp (\$☐ Weekend (\$

Report Format :

Lump Sum / I.B.I: (\$ _____)

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC4/EQI17023572/M1hb3

5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEX SINGAPORE 069110

Date : 12-12-2017



Code : EQI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLR 9476P	Veh. Inspected	SLE 2409Z
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	12/12/2017

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	08/12/2017	Inspection Date	11/12/2017
Survey held at	RALLY PITSTOP 176 SIN MING DRIVE #04-17 SIN MING AUTO CARE SINGAPORE 575721		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC4/EQ117023572/M1hb3

Date: 12.12.2017

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SLE2409Z

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 11.12.2017 at the premises of M/s Rally Pitstop and have the following to report:-

Workshop Estimate Amount	: S\$	5,232.02
Revised Estimate Amount	: S\$	3,757.40
"Check" Items Amount	: S\$	761.78
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Front Portion



Comments/Present Status:

Damages Consisten.

Estimated normal period for repairs: 4 days

Yours faithfully,

MA CHIN FOOK
Licensed Appraiser

RALLY PITSTOP
176 SIN MING DRIVE
#04-17 SIN MING AUTOCARE
SINGAPORE 575721
TEL: 64516985 FAX: 68540685

FACSIMILE TRANSMITTAL SHEET

TO: Motor Claims Department	FROM: Terrence Lim
COMPANY: EQ Insurance	DATE: 11-Dec-17
FAX NUMBER: 62234190	TOTAL NO. OF PAGES INCLUDING COVER:
PHONE NUMBER: 62239433	SENDER'S REFERENCE NUMBER: SLE2409Z
RE: Estimate repair cost of SLE2409Z	YOUR REF NUMBER: SLR9476P

☐ URGENT
 ☐ FOR REVIEW
 ☐ PLEASE COMMENT
 ☒ PLEASE REPLY
 ☐ PLEASE RECYCLE

Dear Sir/Madam,

Vehicle No : SLE2409Z
 Make & Model : Toyota Harrier
 Date of accident : 08/12/2017

We are pleased to quote you the repair cost for above-mentioned vehicle:

QTY	PARTS DESCRIPTION	UNIT PRICE	TOTAL
1	Front bumper <i>deformed</i>		1235.90
5	Front bumper clips <i>see</i>	3	15.00
1	Front left bumper retainer <i>see</i>		67.90
1	Front bumper grille <i>dis.</i>		689.50
1	Towing cover <i>dis.</i>		78.60
1	Front bumper lower grille		325.40
1	Left head lamp <i>avg.</i>		1696.30
1	Right head lamp lower bracket		45.90
1	Front reinforcement <i>see</i>		526.90
1	Front bumper right sponge		48.60
1	Front bumper center sponge		68.90
1	Front radiator panel <i>R.</i>		523.80
	Sub-total before discount		5322.70
	Parts percentage discount 25%		1330.68
	PARTS TOTAL		3992.02

	LABOUR CHARGES & MISC		
1	Labour to dismantle, panel beat, change front bumper And all necessary parts.	800.00	500
2	To putty and spray paint	600.00	450
3	To provide undercoating	40.00	20
	LABOUR TOTAL	1240.00	
	LABOUR & PARTS TOTAL	5232.02	

Thanks & Regards,

Terrence Lim

91005500

Not Authorised
PIP Repair
Before Paint Polish
Lok Auto (MK)
Hw/days.
11/12/2017

LKK Auto Cons. (Singapore) notify
the Repairer of the following:

- To resurvey before/after sign-off
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modifications is allowed
- Supplementary works must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

\$3300k.
Hw/days
Contra

Catherine Chong (LKK Auto)

From: Elaine Cheong <elaine.cheong@eqinsurance.com.sg>
Sent: Monday, 11 December, 2017 2:33 PM
To: 'assignments'
Subject: FW: PRI for SLE2409Z / EQ - SLR9476P (DOA: 08.12.2017)
Attachments: PRS - SLE2409Z.jpg

Dear All,

Please refer to the email below.

OI had yet to report the accident.

Please proceed to survey TP vehicle on a without prejudice basis.

We enclosed the following documents for your reference:

- PRS request, SLE2409Z

Regards,

Elaine Cheong
Senior Executive (Claims)



EQ Insurance Company Limited

5 Maxwell Road, #11-00 Tower Block, MND Complex, Singapore 069110

tel: 65 6223 9433 ext. 772 | fax: 65 6223 4100

www.eqinsur.com.sg

A Member of Citystate



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From: Terrence Lim [mailto:tar6985@hotmail.com]
Sent: Monday, December 11, 2017 2:12 PM
To: Elaine Cheong
Subject: Re: PRI for SLE2409Z

hi Elaine
please help to arrange LKK for PRI.

For your info your client car 'Hit & Run' for this case, my client already made a police report and got a witness for this case.

Please help to inform your client to report and see can we do direct settlement.

Thanks & Regards,
Terrence Lim
91005500

Shu Pei (LKKAUTO)

From: Elaine Cheong <elaine.cheong@eqinsurance.com.sg>
Sent: Wednesday, 17 January 2018 4:54 PM
To: Shu Pei (LKKAUTO)
Cc: Admin A; Vic (LKKAUTO); Asher Sng (LKKAUTO)
Subject: RE: PRI for SLE2409Z / EQ - SLR9476P (DOA: 08.12.2017) ***LKK
REF:CC4/EQI17023572/M1hb3 - CLAIM REF: DM17/2776-EC
Attachments: OI - SLR9476P.PDF

Dear Shu Pei,

Attached a copy of our insured's GIA report for your perusal.

Regards,

Elaine Cheong
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road, #11-03, Tower Block, MTRC Complex, Singapore 269110
did 65 6500 8772 | tel 65 6233 9433 ext 772 | fax 65 6233 6190
www.eqinsurance.com.sg

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From: Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]
Sent: Tuesday, January 16, 2018 3:05 PM
To: Elaine Cheong
Cc: Admin A; Vic (LKKAUTO); Asher Sng (LKKAUTO)
Subject: RE: PRI for SLE2409Z / EQ - SLR9476P (DOA: 08.12.2017) ***LKK REF:CC4/EQI17023572/M1hb3

WITHOUT PREJUDICE

Dear Elaine,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,
Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elaine Cheong [<mailto:elaine.cheong@eqinsurance.com.sg>]

Sent: Thursday, 4 January 2018 2:30 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: PRI for SLE2409Z / EQ - SLR9476P (DOA: 08.12.2017) ***LKK REF:CC4/EQI17023572/M1hb3

Dear Shu Pei,

Accident not reported yet.

Regards,

Elaine Cheong

Senior Executive | Claims



EQ Insurance Company Limited

1 Maxwell Road, #17-01, Tower Block, MAX@Compass, Singapore 069110

did (65) 6221 5772 | tel (65) 6221 5433 ext 702 | fax (65) 6221 4108

www.eqinsurance.com.sg



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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Tuesday, December 12, 2017 7:02 PM

To: Elaine Cheong

Cc: Admin A; Vic (LKKAuto); Asher Sng (LKKAuto)

Subject: RE: PRI for SLE2409Z / EQ - SLR9476P (DOA: 08.12.2017) ***LKK REF:CC4/EQI17023572/M1hb3

WITHOUT PREJUDICE

Dear Elaine,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SLE 2409Z at M/s Rally Pitstop.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 11 December, 2017 2:38 PM

To: 'Elaine Cheong' <elaine.cheong@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: PRI for SLE2409Z / EQ - SLR9476P (DOA: 08.12.2017)

Dear Elaine,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elaine Cheong [<mailto:elaine.cheong@eqinsurance.com.sg>]

Sent: Monday, 11 December, 2017 2:33 PM

To: 'assignments' <assignments@lkkauto.com>

Subject: FW: PRI for SLE2409Z / EQ - SLR9476P (DOA: 08.12.2017)

Dear All,

Please refer to the email below.

OI had yet to report the accident.

Please proceed to survey TP vehicle on a without prejudice basis.

We enclosed the following documents for your reference:

- PRS request, SLE2409Z

Regards,

Elaine Cheong

Senior Executive | Claims



EQ Insurance Company Limited

3 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 634206772 tel 63422899 ext 772 fax 634228190

www.eqinsurance.com.sg

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From: Terrence Lim [<mailto:tar6985@hotmail.com>]

Sent: Monday, December 11, 2017 2:12 PM

To: Elaine Cheong

Subject: Re: PRI for SLE2409Z

hi Elaine

please help to arrange LKK for PRI.

For your info your client car 'Hit & Run' for this case, my client already made a police report and got a witness for this case.

Please help to inform your client to report and see can we do direct settlement.

Thanks & Regards,

Terrence Lim

91005500

From: Elaine Cheong <elaine.cheong@eqinsurance.com.sg>

Sent: Monday, December 11, 2017 2:01 PM

To: tar6985@hotmail.com

Subject: FW: PRI for SLE2409Z

WITHOUT PREJUDICE

Dear Terrence,

We refer to your email of 11.12.2017.

Our insured have yet to report the accident to us.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Hui Lian
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Ricky Teng	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328 Contact Person: Edna Lee	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days. Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

Elaine Cheong
 Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #12-00, Tower One, MF01 Centrepoint Singapore 069110

did 63445328 | tel 65 6223 9433 ext 272 | fax 65 62234196

www.eqinsurance.com.sg



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From: Terrence Lim [<mailto:tar6985@hotmail.com>]
Sent: Monday, December 11, 2017 1:55 PM
To: Elaine Cheong
Subject: PRI for SLE2409Z

Thanks & Regards,

Terrence Lim

91005500

Vic (LKKAUTO)

From: Terrence Lim <tar6985@hotmail.com>
Sent: Monday, 29 January, 2018 11:29 AM
To: Vic (LKKAUTO)
Subject: Re: Acct Involving SLR9476P & SLE2409Z on 8/12/17 LKK REF CC4/EQ117023572/M1hb3

Hi Vic,

Thank you for your prompt reply, we confirm to settle at \$4200.
We will send you the original by post today.

Thanks & Regards,
Terrence Lim
91005500

From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Sent: Monday, January 29, 2018 10:58 AM
To: Terrence Lim
Cc: Admin A; Asher Sng (LKKAUTO); Vic (LKKAUTO)
Subject: RE: Acct Involving SLR9476P & SLE2409Z on 8/12/17 LKK REF CC4/EQ117023572/M1hb3

Without Prejudice

Dear Terrence,

We refer further to our below email.

Purely for an amicable settlement on a without prejudice basis and without admission of liability to our Insured's part, we offer a global sum of **\$4,200.00** (all in) to settle your client's claim.

For your acceptance please. Kindly note that **no DV** is required. The above amount is to be made payable to **RALLY PITSTOP**.

Please forward to us (LKK) all the original hard copy of the LOD and supporting documents for payment processing.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Thursday, 25 January, 2018 3:19 PM

To: Terrence Lim

Cc: Admin A; Vic (LKKAuto); Asher Sng (LKKAuto)

Subject: RE: Acct Involving SLR9476P & SLE2409Z on 8/12/17 LKK REF CC4/EQI17023572/M1hb3

Without Prejudice

Dear Terrence,

We refer to your below email and the contents were noted.

We will get back to you for an update/offer in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Terrence Lim [<mailto:tar6985@hotmail.com>]

Sent: Thursday, 25 January, 2018 11:53 AM

To: Vic (LKKAuto)

Subject: Acct Involving SLR9476P & SLE2409Z on 8/12/17

Hi,

As spoken, attached herewith our LOD & Invoices.
Please assist with the settlement of this case, thank you.

Regards,
Terrence Lim
91005500

RALLY PITSTOP

176 Sin Ming Drive,
#04-17 Sin Ming Autocare
Singapore 575721
Tel: 6451 6985
Email: tar6985@hotmail.com

Your ref: SLR9476P

Our ref: SLE2409Z

Date: 25 January 2018
EQ Insurance Company Pte Ltd
Motor Claims Division

Dear Sir/Madam,

ACCIDENT ON 08/12/2017 INVOLVING SLR9476P AND SLE2409Z

We are the authorized repair workshop for the owner of motor vehicle: SLE2409Z which was involved in the captioned accident with your insured vehicle: SLR9476P. The vehicle owner has requested and authorized us to assist him in presenting his claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

Cost of Repair	\$ 3,300.00
Rental	\$ 1,000.00
LTA search	\$ 5.35
TOTAL	\$ 4,305.35

We enclosed herewith the following documents to support the claims: -

Repair Invoice

Rental Invoice

LTA Search

Kindly look into the matter and let us hear from you on the settlement of our client's claims as soon as possible.

Thank you.

Yours Sincerely,

Terrence Lim



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC4/EQ117023572/M1hb3

18 JANUARY 2018

HITACHI CAPITAL ASIA PACIFIC PTE LTD
111 SOMERSET ROAD
SINGAPORE 238164

Dear Sir/Madam,

ACCIDENT INVOLVING SLR 9476P AND SLE 2409Z ON 08.12.2017

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Siti
Case Handler
DID: 6256 3561
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *EQ INSURANCE COMPANY LIMITED*
(Motor Claims Dept)

Authorisation Letter

To: Rally Pitstop

RE: ACCIDENT INVOLVING VEHICLE SLR9476P & SLE24092
ALONG/AT Tampines Ave 8 Carpark Service Road
ON 8/12/17

Please act for me/us in respect of the abovementioned matter. I/We hereby authorize you: -

- a. To apply for the Accident Report from GIARMC and all other relevant documents on my behalf.
- b. To commence repair of my vehicle forthwith.
- c. To claim, settle, receive whatever amount payable by the insurance company and/or third party and to commence legal proceedings, in my/our name, for the costs of repairs, loss of use, etc and to you appoint a Solicitor to act for me/us in respect of the accident.
- d. To sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claim for and on my/our behalf.
- e. To appoint such a firm of Solicitors on my/our behalf as you shall deem fit for the purpose of the third party insurer's claim.
- f. To inform you and/or the Solicitor appointed by you on my behalf in the event the third party's insurance company communicate with me/us orally or in writing and I further undertake not to accept any monies or offer of settlement from the third party's insurers without first communicating with you and obtaining your consent.
- g. To co-operate fully with you and the Solicitor appointed to see the claim to a successful conclusion.

Dated this 11 day of 12 2017.



Owner's Signature / Name / NRIC
Company Stamp

RALLY PITSTOP

176 Sin Ming Drive #04-17

Sin Ming Autocare

Singapore 575721

Tel: 64516985

Email: tar6985@hotmail.com

INVOICE**1195**

EQ Insurance Company Pte Ltd	Date	11-Jan-18
	Vehicle No.	SLE2409Z
	Make	Toyota
	Model	Harrier
	Mileage	

Qty	Description	Unit Price	TOTAL
	Your insured: SLR9476P		
	Accident involving SLR9476P & SLE2409Z on 08-12-2017		
	Repair accident damaged parts, including spare parts, labour and spray painting		
	Lump Sum		3,300.00
TOTAL			\$ 3,300.00

Cheque must be crossed and made payable to:

Rally Pitstop*Angela Tang*

Authorised Signature

B 萬豐利汽車服務

BAN HONG LEE MOTOR SERVICES

Blk 5033, Ang Mo Kio Industrial Park 2 #01-279 (off Ang Mo Kio Ave. 3)
 Singapore 569536 Tel: 6482 5577 (3 Lines) Fax: 6482 5000
 Reg No: 263102/00M
 TOWING SERVICE: 6858 4067 (After 10.30pm)

Truck Rental
 Motor Repair
 Motor Insurance Claims
 Insurance Agent
 Dealer in Used Car
 Authorised Castrol Service Centre

總代理及租賃出租
 汽車修理
 保險賠償
 代理保險
 買賣汽車
 豐盛服務中心



車輛出租合同

VEHICLE RENTAL AGREEMENT

Date: 11/12/17
 Owner: BAN HONG LEE MOTOR SERVICES ("the owner")
 Hirer: YAP KAH KHOO.
 Address: _____

NRIC / Co. Reg. No: S7139515D.
 Tel: 97373773 Fax: _____ H/P: _____

Owner and Hirer have agreed to enter into this Vehicle Rental Agreement for the motor vehicle described below and upon the terms and conditions contained on both sides of this document. Hirer acknowledges having read and understood all the terms and conditions and signifies acceptance upon signing.

Vehicle Reg. No: SKS 9204P		Agreement No.: 138198	
Driver's Particulars		Odometer: _____	
Name: YAP KAH KHOO		Date & Time Out: 11/12/17	
Address: 29 Tampines Central 7 #12-40 5528612		Date & Time In: 16/12/17	
I/C No: S7139515D.	Dr/Licence No: _____	Hour @\$ _____	
Date of Issue: 28/04/1997	Occupation: _____	Days @\$ 200 \$1000	
Date of Birth: 24/10/1971	Tools: One set Spare Tyre: One set	Wks @\$ _____	
		Mths @\$ _____	

Third Party Claim

In respect of each third party insurance claim arising from the date of hire to date of return of the vehicle (both dates inclusive), Hirer unconditionally agrees to pay Owner S\$ 3000/

Own Vehicle Damage

Hirer is responsible for the first \$ 3000/ excess for collision/damage to first party, (i.e.) BAN HONG LEE MOTOR SERVICES (including windscreen) plus loss of earning while damaged vehicle is under repair.

Authorised Driver

Hirer shall pay additional excess of S\$1500 if the Authorised Driver is below the age of 25 or is above 65 years old or has less than 2 years driving experience.

Driver Not Cover By Insurance

General Exception: Insurance policy does not cover against any driver aged below 22 and/or above 70 years old and/or with driving experience of 1 year and below.

Deposit (Refundable): _____
 Sub-Total: _____
 Balance To Pay: \$1000

PETROL/DIESEL AT YOUR OWN EXPENSE
 FOR LOCAL USE ONLY

BAN HONG LEE MOTOR SERVICES

Authorised Signature

Hirer's Signature



Tang Angela <tar6985@gmail.com>

Notification of Successful Vehicle Insurance Search for Receipt No.: ITNET-00000-171209-000639

LTA-VTL@lta.gov.sg <LTA-VTL@lta.gov.sg>
To: tar6985@gmail.com

9 December 2017 at 13:36

**Notification of Successful Vehicle Insurance Search for Receipt
No.: ITNET-00000-171209-000639**

Dear Sir/Madam -

We wish to inform you that your transaction on "Enquire Vehicle Insurance Particulars" performed on 09 Dec 2017 was successful and the Receipt No. is ITNET-00000-171209-000639.

2. The details of the search results are as follow:

Vehicle No.	Search Date	Search Time	Search Result
-------------	-------------	-------------	---------------

SLR9476P	08 Dec 2017	12:45:00	EQ INSURANCE COMPANY LTD
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3. Please contact our customer service officers at tel : 1800-CALL LTA (1800-2255 582) should you require further assistance.
4. Please do not reply to this auto-generated e-mail. If you have any feedback, please go to www.lta.gov.sg/feedback. You can also visit www.onemotoring.com.sg for more information.
5. Thank you.

If you are not the intended recipient of this communication, please delete it.

As it may contain confidential or official information, do not retain it or disclose the contents to any person as it may be an offence under the Official Secrets Act.



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 12/02/2018

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	SLR 9476P (Insd Veh)	Your Ref. No. : DM17/2776-EC
	SLE 2409Z (TP Veh)	Our Ref. No. : CC4/EQI17023572/M1hb3q2
Date of Accident	8/12/2017	

Liability	100%	
Final Repair Cost	: \$ 3,300.00	
Loss of Use	: \$	days
Rental (If any)	: \$ 900.00	5 days
Others:	: \$ 5.35	
	: \$	
	4,205.35	
Final Settlement Sum	: \$ 4,200.00	GLOBAL SUM
Remarks	:	

Payment Instruction: Payee's Breakdown		
1)	RALLY PITSTOP	: \$ 4,200.00
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD			Ref : CC4/EQ117023572/M1hb3q2	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110			Date : 12-02-2018	
			Code : EQ1	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLR 9476P	Veh. Inspected	SLE 2409Z	
Policy No.	DMPPHQ17-004749	Coverage (\$)	0.00	
Claim No.	DM17/2776-EC	Excess (\$)	0.00	
Assign From	ELAINE	Assign Date	11/12/2017	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA HARRIER	c.c	1986	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	ZSU600075931	Colour	PEARL WHITE	
Odometer	9172	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	225/65 R17	DUNLOP	8 mm	
L/H Front Tyre	225/65 R17	DUNLOP	8 mm	
R/H Rear Tyre	225/65 R17	DUNLOP	8 mm	
L/H Rear Tyre	225/65 R17	DUNLOP	8 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	08/12/2017	Inspection Date	11/12/2017	
Survey held at	RALLY PITSTOP 176 SIN MING DRIVE #04-17 SIN MING AUTO CARE SINGAPORE 575721			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLE 2409Z

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	FRONT BUMPER	DEFORMED	1,235.90	1,235.90
5	FRONT BUMPER CLIPS @\$3.00	NECESSARY	15.00	15.00
1	FRONT LEFT BUMPER RETAINER	DISTORTED	67.90	67.90
1	FRONT BUMPER GRILLE	DISTORTED	689.50	689.50
1	TOWING COVER	DISTORTED	78.60	78.60
1	FRONT BUMPER LOWER GRILLE	CUT	325.40	325.40
1	LEFT HEAD LAMP	CRACKED	1,696.30	1,696.30
1	RIGHT HEAD LAMP LOWER BRACKET	BENT	45.90	45.90
1	FRONT REINFORCEMENT	SERVICEABLE	526.90	-
1	FRONT BUMPER RIGHT SPONGE	DISTORTED	48.60	48.60
1	FRONT BUMPER CENTER SPONGE	DISTORTED	68.90	68.90
1	FRONT RADIATOR PANEL	TO REPAIR SEE LABOUR	523.80	-
	LESS 25% DISCOUNT		-1,330.68	-1,068.00
			3,992.02	3,204.00
	<u>LABOUR</u>			
	LABOUR TO DISMANTLE ,PANEL BEAT,CHANGE FRONT BUMPER AND ALL NECESSARY PARTS.INCLUSIVE OF THE REPAIR OF FRONT RADIATOR PANEL .		600.00	500.00
	TO PUTTY & SPRAY PAINT.		600.00	400.00
	TO PROVIDE UNDERCOATING.		40.00	20.00
			1,240.00	920.00
	GRAND TOTAL		5,232.02	4,124.00
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			3,300.00

Report Ref No. CC4/EQI17023572/M1hb3q2

MA CHIN FOOK

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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