

## Shu Pei (LKKAuto)

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**From:** Shu Pei (LKKAuto)  
**Sent:** Tuesday, 12 December, 2017 7:02 PM  
**To:** 'Elaine Cheong'  
**Cc:** Admin A; Vic (LKKAuto); Asher Sng (LKKAuto)  
**Subject:** RE: PRI for SLE2409Z / EQ - SLR9476P (DOA: 08.12.2017) \*\*\*LKK  
REF:CC4/EQI17023572/M1hb3  
**Attachments:** TP ESTIMATE- MARKED.pdf; Preliminary Advice.pdf; TP GIA REPORT.pdf

### WITHOUT PREJUDICE

Dear Elaine,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SLE 2409Z at M/s Rally Pitstop.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)  
**Sent:** Monday, 11 December, 2017 2:38 PM  
**To:** 'Elaine Cheong' <elaine.cheong@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: PRI for SLE2409Z / EQ - SLR9476P (DOA: 08.12.2017)

Dear Elaine,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Elaine Cheong [<mailto:elaine.cheong@eqinsurance.com.sg>]  
**Sent:** Monday, 11 December, 2017 2:33 PM  
**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** FW: PRI for SLE2409Z / EQ - SLR9476P (DOA: 08.12.2017)

Dear All,

Please refer to the email below.

OI had yet to report the accident.

Please proceed to survey TP vehicle on a without prejudice basis.

We enclosed the following documents for your reference:

- PRS request, SLE2409Z

Regards,

**Elaine Cheong**  
Senior Executive | Claims



**EQ Insurance Company Limited**  
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 62234190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Terrence Lim [<mailto:tar6985@hotmail.com>]  
**Sent:** Monday, December 11, 2017 2:12 PM  
**To:** Elaine Cheong  
**Subject:** Re: PRI for SLE2409Z

hi Elaine  
please help to arrange LKK for PRI.

For your infor your client car 'Hit & Run' for this case,my client already made a police report and got a witness for this case.

Please help to inform your client to report and see can we do direct settlement.

Thanks & Regards,  
Terrence Lim  
91005500

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**From:** Elaine Cheong <[elaine.cheong@eqinsurance.com.sg](mailto:elaine.cheong@eqinsurance.com.sg)>

**Sent:** Monday, December 11, 2017 2:01 PM

**To:** [tar6985@hotmail.com](mailto:tar6985@hotmail.com)

**Subject:** FW: PRI for SLE2409Z

**WITHOUT PREJUDICE**

Dear Terence,

We refer to your email of 11.12.2017.

Our insured have yet to report the accident to us.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<b>1) AJAX Inspection Services Pte Ltd</b> Tel: 6255 0808 Fax: 6849 9155	<b>2) Automobile Inspection Services Pte Ltd</b> Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
<b>3) LBS Automotive Appraisal Pte Ltd</b> <b>L.B.S. Auto Consultants Pte Ltd</b> Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	<b>4) Priority Services</b> <b>Tel: 62934822</b> <b>Fax: 62963283</b> <b>Contact Person: Hui Lian</b>
<b>5) RT Appraisal Pte Ltd</b> Tel: 67486076 Fax: 67480361 Contact Person: Ricky Teng	<b>6) LKK Auto Consultants Pte Ltd</b> Tel: 6256-3561 Fax: 6741-4108
<b>7) Kelvin Automotive Appraising Services</b> Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	<b>8) Automotive Appraiser &amp; Surveying Services</b> Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
<b>9) JP Knights Pte Ltd</b> Tel: 63450068 Fax: 63445328 Contact Person: Edna Lee	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

Elaine Cheong  
Senior Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 62234190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Terrence Lim [<mailto:tar6985@hotmail.com>]  
**Sent:** Monday, December 11, 2017 1:55 PM  
**To:** Elaine Cheong  
**Subject:** PRI for SLE2409Z

Thanks & Regards,  
Terrence Lim  
91005500