

## Shu Pei (LKKAUTO)

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**From:** Elaine Cheong <elaine.cheong@eqinsurance.com.sg>  
**Sent:** Wednesday, 17 January 2018 4:54 PM  
**To:** Shu Pei (LKKAUTO)  
**Cc:** Admin A; Vic (LKKAUTO); Asher Sng (LKKAUTO)  
**Subject:** RE: PRI for SLE2409Z / EQ - SLR9476P (DOA: 08.12.2017) \*\*\*LKK  
REF:CC4/EQI17023572/M1hb3 - CLAIM REF: DM17/2776-EC  
**Attachments:** OI - SLR9476P.PDF

Dear Shu Pei,

Attached a copy of our insured's GIA report for your perusal.

Regards,

**Elaine Cheong**  
Senior Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 62234190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]  
**Sent:** Tuesday, January 16, 2018 3:05 PM  
**To:** Elaine Cheong  
**Cc:** Admin A; Vic (LKKAUTO); Asher Sng (LKKAUTO)  
**Subject:** RE: PRI for SLE2409Z / EQ - SLR9476P (DOA: 08.12.2017) \*\*\*LKK REF:CC4/EQI17023572/M1hb3

### WITHOUT PREJUDICE

Dear Elaine,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,  
**Shu Pei** | Admin

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**From:** Elaine Cheong [<mailto:elaine.cheong@eqinsurance.com.sg>]

**Sent:** Thursday, 4 January 2018 2:30 PM

**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: PRI for SLE2409Z / EQ - SLR9476P (DOA: 08.12.2017) \*\*\*LKK REF:CC4/EQI17023572/M1hb3

Dear Shu Pei,

Accident not reported yet.

Regards,

**Elaine Cheong**

Senior Executive | Claims



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**From:** Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

**Sent:** Tuesday, December 12, 2017 7:02 PM

**To:** Elaine Cheong

**Cc:** Admin A; Vic (LKKAuto); Asher Sng (LKKAuto)

**Subject:** RE: PRI for SLE2409Z / EQ - SLR9476P (DOA: 08.12.2017) \*\*\*LKK REF:CC4/EQI17023572/M1hb3

**WITHOUT PREJUDICE**

Dear Elaine,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SLE 2409Z at M/s Rally Pitstop.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeilkkauto.com](mailto:shupeilkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Monday, 11 December, 2017 2:38 PM

**To:** 'Elaine Cheong' <[elaine.cheong@eqinsurance.com.sg](mailto:elaine.cheong@eqinsurance.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: PRI for SLE2409Z / EQ - SLR9476P (DOA: 08.12.2017)

Dear Elaine,

Thank you for the assignment.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Elaine Cheong [<mailto:elaine.cheong@eqinsurance.com.sg>]

**Sent:** Monday, 11 December, 2017 2:33 PM

**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** FW: PRI for SLE2409Z / EQ - SLR9476P (DOA: 08.12.2017)

Dear All,

Please refer to the email below.

OI had yet to report the accident.

Please proceed to survey TP vehicle on a without prejudice basis.

We enclosed the following documents for your reference:

- PRS request, SLE2409Z

Regards,

**Elaine Cheong**

Senior Executive | Claims



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**From:** Terrence Lim [<mailto:tar6985@hotmail.com>]

**Sent:** Monday, December 11, 2017 2:12 PM

**To:** Elaine Cheong

**Subject:** Re: PRI for SLE2409Z

hi Elaine

please help to arrange LKK for PRI.

For your info your client car 'Hit & Run' for this case, my client already made a police report and got a witness for this case.

Please help to inform your client to report and see can we do direct settlement.

Thanks & Regards,

Terrence Lim

91005500

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**From:** Elaine Cheong <[elaine.cheong@eqinsurance.com.sg](mailto:elaine.cheong@eqinsurance.com.sg)>

**Sent:** Monday, December 11, 2017 2:01 PM

**To:** [tar6985@hotmail.com](mailto:tar6985@hotmail.com)

**Subject:** FW: PRI for SLE2409Z

**WITHOUT PREJUDICE**

Dear Terence,

We refer to your email of 11.12.2017.

Our insured have yet to report the accident to us.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

|   |  |
|---|--|
| <b>1) AJAX Inspection Services Pte Ltd</b><br>Tel: 6255 0808<br>Fax: 6849 9155  | <b>2) Automobile Inspection Services Pte Ltd</b><br>Tel: 6286 0155<br>Fax: 6284 1539<br>Contact Person: Sophia       |
| <b>3) LBS Automotive Appraisal Pte Ltd</b><br><b>L.B.S. Auto Consultants Pte Ltd</b><br>Tel: 6281 6690 / 62832866<br>Fax: 6281 8748<br>Contact Person: Amy/ Grace | <b>4) Priority Services</b><br><b>Tel: 62934822</b><br><b>Fax: 62963283</b><br><b>Contact Person: Hui Lian</b>       |
| <b>5) RT Appraisal Pte Ltd</b><br>Tel: 67486076<br>Fax: 67480361<br>Contact Person: Ricky Teng  | <b>6) LKK Auto Consultants Pte Ltd</b><br>Tel: 6256-3561<br>Fax: 6741-4108   |
| <b>7) Kelvin Automotive Appraising Services</b><br>Tel: 81825263<br>Fax: 67461148<br>Contact Person: Kelvin   | <b>8) Automotive Appraiser &amp; Surveying Services</b><br>Tel: 96623655<br>Fax: 67655662<br>Contact Person: Mr Chee |
| <b>9) JP Knights Pte Ltd</b><br>Tel: 63450068<br>Fax: 63445328<br>Contact Person: Edna Lee  |  |

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

**Elaine Cheong**

Senior Executive | Claims



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**From:** Terrence Lim [<mailto:tar6985@hotmail.com>]  
**Sent:** Monday, December 11, 2017 1:55 PM  
**To:** Elaine Cheong  
**Subject:** PRI for SLE2409Z

Thanks & Regards,

Terrence Lim

91005500