



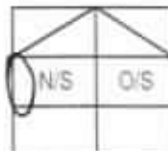
REF: 1161

ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 OD TP / WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: SLK 9957A  
 at Workshop mis Pegasus  
 of SLK 520R  
 Insured: \_\_\_\_\_  
 Policy No. \_\_\_\_\_  
 Claims No. \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: \_\_\_\_\_  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No  
 GA / PR Seen: 1 Consistent? : Yes or No  
 Est. Repairs: 2 days Res.: Yes or No  
 Lum Sum: 1.3 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Van No: SLK 9957A Yr Regn: 3 17  
 Type: M.Cat / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or CA  
 Make: Toyota views c.c. 1496  
 Colour: Grey A/C: Insured / Std / NI / NA  
 Sp. Reading: 1-4689 T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: MHFB29F3202008036  
 Gen. Cond: Good / Fair / Poor / Burnt  
 Steering: Good / Jammed / Leaked / Burnt or  
 Brake: Good / Jammed / Leaked / Burnt or  
 Modi: Nil / S/Rim / STD A/Rim or  
 Tyre Size: F: 195/50 R16  
 R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or

Front 6 mm Rear 6 mm  
 R/Bal. 6 mm L/Bal. 6 mm  
 D.O.A. 28/11/17 D.O.I. 12/12/17

Survey held at: \_\_\_\_\_  
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or  
N/S Rear

The U/C / Chassis frame / Body Structure affected due to collision.

12/12/17 confirmed final of \$800 with willer.  
 (KMD: \$760.00 / 48%)

Date/Time: File Pass to? ☐ : Preli. Report  
☐ : Final Report

1) Date/Time: File Return to?

2)

Report Format: \_\_\_\_\_

Lump Sum / I.B.I. (\$) \_\_\_\_\_

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

Add Fee: ☐ Site Insp (\$ \_\_\_\_\_)

☐ Interview (\$ \_\_\_\_\_)

☐ Tech Invs (\$ \_\_\_\_\_)

☐ Weekend (\$ \_\_\_\_\_)

Photo \_\_\_\_\_

Chart \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

TOTAL



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

## Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC6/AIG17023571/Uhb3

78 SHENTON WAY #08-16  
CHARTIS BUILDING  
SINGAPORE 079120

Date : 12-12-2017



Code : AIG

### 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLK 520R	Veh. Inspected	SLL 9957A
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	12/12/2017

### 2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

### 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

### 4. Description of Damages

--	--

### 5. General Information

Accident Date	26/11/2017	Inspection Date	12/12/2017
Survey held at	PEGASUS ENGINEERING & TRADING PTE LTD 174 WESTWOOD CRESCENT, WESTVILLE SINGAPORE 648541		

### 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
---

Estimate To Repair : Toyota Vios 1.5E CVT  
Vehicle No : SLL9957A  
Chassis No : MHFB29F3202008036

Date : 27.11.2017

POWER in then call LKK  
reg: LKK MARCUS  
12.12.2017 00925hrs

Pages : 1 of 1

S/No	Quantity	Description	Unit price	Amount
		<b>LABOUR &amp; MISC. CHARGES</b>		
1		To make good repair to n/s rear door, n/s rear fender and rear bumper	200	\$ 550.00
2		To putty and spray painting of n/s rear door, n/s rear fender and rear bumper	600L	\$ 750.00
3		To repair n/s rear wheel rim and balancing		\$ 250.00
				\$ 1,550.00
		Grand Total		\$ 1,550.00

Not Adherent  
Lan  
Telephone After Repair  
P/P \$800  
2 days  
14/12/17

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- This survey is on a "Without Prejudice" basis
- No filed or modification is allowed
- Supplementary work must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature: \_\_\_\_\_  
Date: \_\_\_\_\_



**SINGAPORE  
POLICE FORCE**

Our Ref : TP/IP/65013/2017  
Date : 18 April 2018

Han How Heng  
Blk 2 Kitchener Road  
#10-75  
Singapore 200002

Dear Sir / Madam,

1957  
**TRAFFIC ACCIDENT INVOLVING SLL957A AND SLK520R ALONG DUNEARN ROAD  
ON 26/11/2017 AT ABOUT 1730 HRS**

I refer to the above accident.

2. Please be informed that we have completed our investigations which revealed that the driver of **SLK520R** had committed the following offences:
- (i) Inconsiderate Driving under Section 65(b) of the Road Traffic Act Chapter 276;
  - (ii) Failing to exchange particulars after an accident under Section 84(1) of the Road Traffic Act Chapter 276;
  - (iii) Failing to report an accident within 24 Hours under Section 84(2) of the Road Traffic Act Chapter 276.

Action has been initiated against the driver for the said offences.

3. If you have any clarification, you may contact the Investigation Officer, SSI Soh Peng Guan at office number: 6547 6171.
4. Thank you.

Yours faithfully,

**HEAD INVESTIGATION  
TRAFFIC POLICE  
SINGAPORE POLICE FORCE**

This is a computer-generated letter. No signature is required.

## Vic (LKKAUTO)

---

**From:** Loh, Chee-Heng <Chee-Heng.Loh@aig.com>  
**Sent:** Friday, 16 November, 2018 9:30 AM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: Your Ref: 5391657433SG\_ACCIDENT INVOLVING VEHICLES SLK 520R (OI) AND SLL 9957A (TP) ON 26/11/2017 LKK REF CC6/AIG17023571/Uhb3

Dear Vic,

Kindly upload WP report soonest for our handling.

Thank you.

Best regards,  
Loh Chee Heng  
AIG  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)  
Tel +(65) 6419 1881 | Fax +(65) 6835 7416  
[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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**From:** Vic (LKKAUTO) [mailto:[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)]  
**Sent:** Friday, November 16, 2018 9:18 AM  
**To:** Loh, Chee-Heng  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** RE: Your Ref: 5391657433SG\_ACCIDENT INVOLVING VEHICLES SLK 520R (OI) AND SLL 9957A (TP) ON 26/11/2017 LKK REF CC6/AIG17023571/Uhb3

Dear Chee Heng,

We refer to the below email.

Please be informed that TP repairer confirmed that the owner had taken over the conduct of the claim (see attached email).

As such, we are unable to do DS with the repairer.

Kindly confirm if we can proceed to close and submit WP report for this matter.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

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---

**From:** Loh, Chee-Heng [mailto:[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com)]

**Sent:** Tuesday, 4 September, 2018 9:45 AM

**To:** Vic (LKKAuto)

**Cc:** Admin A; Asher Sng (LKKAuto)

**Subject:** RE: Your Ref: 5391657433SG\_ACCIDENT INVOLVING VEHICLES SLK 520R (OI) AND SLL 9957A (TP) ON 26/11/2017 LKK REF CC6/AIG17023571/Uhb3

Dear Vic,

We have received 10 days notice from Lee Shergill LLC.

I have spoken to OI's boyfriend, Mr Daniel, who informed that Traffic Police did not get back to him. To prevent cost escalation, Mr Daniel has agreed to let us settle at best.

Kindly proceed to handle the claim for settlement at best terms.

Thank you.

Best regards,

**Loh Chee Heng**

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1881 | Fax +(65) 6835 7416

[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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---

**From:** Loh, Chee-Heng

**Sent:** Friday, August 03, 2018 5:46 PM

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	12 Dec 2017 <a href="#">Edit Reg</a>		12 Dec 2017 00:00 <a href="#">Edit Adj Rpt</a>	<b>\$800.00</b> <a href="#">Edit Estimates</a>	<b>\$800.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured: <b>LI Panpan</b> , ID: -									
Main Claimant: <b>GRAB RENTALS PTE LTD</b> , Co. Reg. No.: 201617200G									
Vehicle Reg. No.: <b>SLL9957A</b>		Date of Loss: 26/11/2017 17:00 - :59 [8 Months and 9 Days From LTA Reg Date (Man Yr)]							
Claim Type: <b>TP / 5391657433SG</b>		Policy/Cover Note No.: 2100496932 (Comprehensive)							
Vehicle Reg. No. (Insured): <b>SLK520R</b>		Policy No. (Claimant):							
		Excess:							
Repairer: <b>Pegasus Engineering &amp; Trading Pte Ltd (HQ)</b> 51 DEFU LANE 10, 539216 Defu Lane - Tel: 68581846									
Handling Insurer: <b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Loh, Chee-Heng</b> ] Chee-Heng.Loh@aig.com									
Claimant's Insurer: <b>Great American Insurance Company (HQ)</b> - Tel: 6804 6047									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MARCUS CHUA</b> ] ... <b>[Final Rpt due 21/12/2017]</b>									
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG (13/12/2017): <b>NO OI GIA REPORT</b></li> <li>AIG_SG (13/12/2017): <b>TP GIA REPORT</b></li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

**\*SLL9957A (5391657433SG)**  
**[SLK520R]**  
**TP**  
**GRAB RENTALS PTE LTD**  
**Nov 26 2017 5:30PM**  
**[Li Panpan]**  
**Pegasus Engineering & Trading Pte Ltd**

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Video															1 per page		<input checked="" type="checkbox"/>			
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail		Print				
1	21/12/17 09:57	OI rear video - SLK520R													Load MP4					
2	21/12/17 09:57	OI front video - SLK520R													Load MP4					
															3 per page		<input checked="" type="checkbox"/>			
Photos/Images															3 per page		<input checked="" type="checkbox"/>			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	12/12/17 20:10	Odometer Reading													Load JPG	<input checked="" type="checkbox"/>				
2	12/12/17 20:10	General View													Load JPG	<input checked="" type="checkbox"/>				
3	12/12/17 20:10	Chassis Number													Load JPG	<input checked="" type="checkbox"/>				
4	12/12/17 20:10	General View													Load JPG	<input checked="" type="checkbox"/>				
5	12/12/17 20:10	General View													Load JPG	<input checked="" type="checkbox"/>				
6	12/12/17 20:10	General View													Load JPG	<input checked="" type="checkbox"/>				
7	12/12/17 20:10	General View													Load JPG	<input checked="" type="checkbox"/>				
8	12/12/17 20:10	General View													Load JPG	<input checked="" type="checkbox"/>				
9	12/12/17 20:10	General View													Load JPG	<input checked="" type="checkbox"/>				
10	12/12/17 20:10	General View													Load JPG	<input checked="" type="checkbox"/>				
11	12/12/17 20:10	General View													Load JPG	<input checked="" type="checkbox"/>				
12	12/12/17 20:10	General View													Load JPG	<input checked="" type="checkbox"/>				
13	12/12/17 20:10	General View													Load JPG	<input checked="" type="checkbox"/>				
14	12/12/17 20:10	General View													Load JPG	<input checked="" type="checkbox"/>				
15	12/12/17 20:10	General View													Load JPG	<input checked="" type="checkbox"/>				
16	12/12/17 20:10	General View													Load JPG	<input checked="" type="checkbox"/>				
17	12/12/17 20:10	General View													Load JPG	<input checked="" type="checkbox"/>				
18	12/12/17 20:10	General View													Load JPG	<input checked="" type="checkbox"/>				
19	12/12/17 20:10	General View													Load JPG	<input checked="" type="checkbox"/>				
20	12/12/17 20:10	General View													Load JPG	<input checked="" type="checkbox"/>				
															1 per page		<input checked="" type="checkbox"/>			
Documentation															1 per page		<input checked="" type="checkbox"/>			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	14/12/17 09:17	TP ESTIMATE- MARKED													Load PDF					
2	14/12/17 09:17	TP GIA REPORT													Load PDF					
3	14/12/17 11:15	Non reporting letter													Load PDF					
4	21/12/17 09:12	EMAIL FROM OI													Load PDF					
5	21/12/17 09:31	EMAIL TO AIG													Load PDF					
6	04/09/18 10:23	EMAIL FROM AIG													Load PDF					
7	04/09/18 10:51	PIR - AGAINST OI													Load PDF					
8	16/11/18 09:14	EMAIL FROM TP													Load PDF					
9	16/11/18 09:48	EMAIL FROM AIG													Load PDF					
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail		Print				
1	21/12/17 09:36	OI GIA													Load PDF					
2	21/12/17 09:38	TP GIA													Load PDF					

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	<a href="#">Reset</a>	<a href="#">Save</a>	<a href="#">Print</a>
There are no document checklists configured.			

<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>
<div></div>
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

# LKK Auto Consultants Pte Ltd

(Co Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG17023571/UHB3Q2

Date: 19/11/2018

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

2100496932

Claimant Vehicle  
No : SLL9957A

Insured Vehicle No : SLK520R

Date of Loss: 26/11/2017

Nature of Claim:

TP

Claim No: 5391657433SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLL9957A

Make &amp; Model: TOYOTA VIOS, 1.5 E (A)

Engine No: 2NRX133955

Reg. Date: 17/03/2017 (Man. Year: 2017)

Chassis No: MHFB29F3202008036

Colour: Grey

Odometer: 54689 km

Engine Capacity: 1496 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 195/50 R16

Rear Tyre Size: 195/50 R16

Front Left Side: Bridgestone 6 mm

Rear Left Side: Bridgestone 6 mm

Front Right Side: Bridgestone 6 mm

Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,550.00	800.00	750.00	48.39
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>1,550.00</b>	<b>800.00</b>	<b>750.00</b>	<b>48.39</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>108.50</b>	<b>56.00</b>	<b>52.50</b>	<b>48.39</b>
<b>Nett Amount (S\$)</b>	<b>1,658.50</b>	<b>856.00</b>	<b>802.50</b>	<b>48.39</b>
<b>Global Sum Settlement (S\$)</b>		<b>0.00</b>		

### INSPECTION

Date of Assignment: 12/12/2017

Date Inspected: 12/12/2017 Inspected At:

Pegasus Engineering & Trading Pte Ltd  
(HQ)  
51 DEFU LANE 10  
Singapore 539216

Estimated Period of Repair: 2.0 days

**Adjuster:** MARCUS CHUA

**Manager:** VIC ALPEH

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO MAKE GOOD REPAIR TO N/S REAR DOOR ,N/S REAR FENDER AND REAR BUMPER	New	550.00	200.00
2	TO PUTTY AND SPRAY PAINTING OF N/S REAR DOOR ,N/S REAR FENDER AND REAR BUMPER }	New	750.00	600.00
3	TO REPAIR N/S REAR WHEEL RIM AND BALANCING }	New	250.00	0.00
Gross Labour Cost (S\$)			1,550.00	800.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >