

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Friday, 16 November, 2018 9:18 AM  
**To:** Loh, Chee-Heng  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** RE: Your Ref: 5391657433SG\_ACCIDENT INVOLVING VEHICLES SLK 520R (OI) AND SLL 9957A (TP) ON 26/11/2017 LKK REF CC6/AIG17023571/Uhb3  
**Attachments:** Re: Check Liability - Pegasus Ref: SM347112017; Accident involving SLL9957A (GAIC) & SLK520R (AIG) on 26.11.2017 LKK REF CC6/AIG17023571/Uhb3

Dear Chee Heng,

We refer to the below email.

Please be informed that TP repairer confirmed that the owner had taken over the conduct of the claim (see attached email).

As such, we are unable to do DS with the repairer.

Kindly confirm if we can proceed to close and submit WP report for this matter.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Loh, Chee-Heng [mailto:Chee-Heng.Loh@aig.com]  
**Sent:** Tuesday, 4 September, 2018 9:45 AM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A; Asher Sng (LKKAUTO)  
**Subject:** RE: Your Ref: 5391657433SG\_ACCIDENT INVOLVING VEHICLES SLK 520R (OI) AND SLL 9957A (TP) ON 26/11/2017 LKK REF CC6/AIG17023571/Uhb3

Dear Vic,

We have received 10 days notice from Lee Shergill LLC.

I have spoken to OI's boyfriend, Mr Daniel, who informed that Traffic Police did not get back to him. To prevent cost escalation, Mr Daniel has agreed to let us settle at best.

Kindly proceed to handle the claim for settlement at best terms.

Thank you.

Best regards,  
**Loh Chee Heng**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

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Tel +(65) 6419 1881 | Fax +(65) 6835 7416  
[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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**From:** Loh, Chee-Heng  
**Sent:** Friday, August 03, 2018 5:46 PM  
**To:** 'Vic (LKKAUTO)'  
**Cc:** Admin A; Asher Sng (LKKAUTO)  
**Subject:** RE: Your Ref: 5391657433SG\_ACCIDENT INVOLVING VEHICLES SLK 520R (OI) AND SLL 9957A (TP) ON 26/11/2017 LKK REF CC6/AIG17023571/Uhb3

Dear Vic,

I have spoken to OI's boyfriend, Mr Daniel. He will contact Traffic Police to find out whether they will be investigating this accident.

As spoken, kindly assist to get in touch with Pegasus, which is an ARC of MSIG as shown in Merimen, to ask them to discharge their lawyers for direct settlement. However, kindly do not commit on liability yet pending Mr Daniel's update on Police Investigation.

Thank you.

Best regards,  
**Loh Chee Heng**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

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**From:** Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Tuesday, July 03, 2018 4:49 PM

**To:** Loh, Chee-Heng

**Cc:** Admin A; Asher Sng (LKKAUTO); Vic (LKKAUTO)

**Subject:** RE: Your Ref: 5391657433SG\_ACCIDENT INVOLVING VEHICLES SLK 520R (OI) AND SLL 9957A (TP) ON 26/11/2017 LKK REF CC6/AIG17023571/Uhb3

Dear Chee Heng,

We refer to your below email.

Our surveyor had finalized the COR @ IBI \$800.00 with 2 repair days.

We had requested for any evidence to TP on our email dated 17/01/2018 and we haven't get any feedback from them on this matter.

We called TP repairer and the person in-charge is out of office. We will continue to follow up and confirm if the matter was forwarded to their lawyers.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

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**From:** Loh, Chee-Heng [<mailto:Chee-Heng.Loh@aig.com>]

**Sent:** Tuesday, 3 July, 2018 11:43 AM

**To:** Vic (LKKAUTO)

**Cc:** Admin A; Asher Sng (LKKAUTO)

**Subject:** RE: Your Ref: 5391657433SG\_ACCIDENT INVOLVING VEHICLES SLK 520R (OI) AND SLL 9957A (TP) ON 26/11/2017

Dear Vic,

We have received PD LOD from Lee Shergill LLP.

Kindly advise if TP handed over the claim to lawyers. Is repair finalized with TP repairer?

Thank you.

i)	Cost of repairs (inclusive GST)	\$ 856.00
ii)	Rental charges (2days x \$66.95)	\$ 133.90
iii)	Loss of earnings (2 days x \$273.78)	\$ 547.55
iv)	Costs and incidentals	\$ 700.00
v)	Disbursements	\$ 34.35

Please find enclosed, our list of supporting documents substantiating the claim.

Best regards,

**Loh Chee Heng**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

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**From:** Loh, Chee-Heng

**Sent:** Thursday, December 21, 2017 9:55 AM

**To:** 'Vic (LKKAUTO)'

**Cc:** Admin A; Asher Sng (LKKAUTO)

**Subject:** RE: Your Ref: 5391657433SG\_ACCIDENT INVOLVING VEHICLES SLK 520R (OI) AND SLL 9957A (TP) ON 26/11/2017

Dear Vic,

OI's GIA uploaded into Merimen. I uploaded full TP GIA too. Noted from TP's GIA report that there left rear bumper has no damage. However, the PRS photos showed a dent at the left rear portion of TPV, which is unrelated to this accident.

OI's rear video showed that TPV was already in the 2<sup>nd</sup> lane, which is a merging lane. OIV changed lane into the 2<sup>nd</sup> lane and side swipe with TPV. I think liability is not in our favour. However, I will leave it to you to handle this case.

Thank you.



Best regards,

**Loh Chee Heng**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

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**From:** Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Thursday, December 21, 2017 9:29 AM

**To:** Loh, Chee-Heng

**Cc:** Admin A; Vic (LKKAUTO); Asher Sng (LKKAUTO)

**Subject:** Your Ref: 5391657433SG\_ACCIDENT INVOLVING VEHICLES SLK 520R (OI) AND SLL 9957A (TP) ON 26/11/2017

Your Ref: 5391657433SG

Our Ref: CC6/AIG17023571/Uhb3

Dear Chee Heng,

ACCIDENT INVOLVING VEHICLES SLK 520R (OI) AND SLL 9957A (TP) ON 26/11/2017

We refer to the above matter.

We received the Insured's CCTV footage and a copy of the footage is enclosed for your reference.

Based on the footage, both vehicles were moving towards the same lane when the collision happened.

However, OI had strongly disputed on the liability.

Till date, we are still pending for Insured's GIA report to be uploaded in merimen.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

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