

INS. CASE OWNER: Bernard

CC3 / AIG1702 3564 / Swaz

LKK:

IDAC:

Surveyor:

Sebastian

DOI:

11/12/17

Date / Time:

11/12/17

Registered in Merimen:

12/12/17

Pre-assign / CCU / FTE

Insured Vehicle No. : SKG 1373ZName of Insured : YEOW KIAN BOONInsured Tel No. : HP: 9999 9999Excess Sec II : SS D.O.A: 09/12/17Is driver the owner? (YES) / NO) Nature of Accident :

If NO, Driver Name / Age :

Driver Tel No. :

(V) (YES) / NO)Claim No. : 230542306259Policy No. : NOV348011-04Make / Model : OPEL ASTRA 1.4 TURBOPlace of Accident : WOODLANDS AVE 9OI GIA REPORT: (YES) / NO ; TP GIA REPORT (YES) / NO

Insured Liability : % Final ? Yes / No

SHF 153MINSRS:
WSP: SMART Auto (Woodlands)
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:

Date/Time

SHF 153M - X ; SKG 1373Z - X

STAGE

DATE / PIC

20/12/17 (vision)

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: SS

(days) Reduction:

%

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with Lee Get.Email ☐ Call ☐

Final Liability: %

100(Agreed / Assessed) BOLA S/N No. : 27

If NO or B 28, Ass. Lia :

Repair Cost: SS

3500.00

Loss of Rental (LOR): SS

104.48

(4 days) x 101.12

Loss of Use (LOU): SS

-

(\$ x days)

Loss of Income (LOI): SS

-

(\$ x days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search SS

5.00

Medical: SS

-

Disbursement: SS

-

Legal Cost SS

-

Total: SS

3909.48Global Sum SS: 3900.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1: SS

3900.00

Name 1:

SMART TAXIS Pte Ltd.

Payee 2: (Strike if N.A.) SS

-

Name 2:

Payee 3: (Strike if N.A.) SS

-

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Environ

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Vehicle: IN / OUT

R:

The U/C / Chassis frame / Body Structure affected due to collision.

31/18 Confirm LIS \$3500.00 with 4 working days

TA X/12/13/2054

Ukle

A/C

(red) = \$ 1351.24
28.1%)

TOTAL

[illegible]




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD			Ref : CC3/AIG17023564/Swa3	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120			Date : 12-12-2017	
			Code : AIG	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKG 1873Z	Veh. Inspected	SHF 154M	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	12/12/2017	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	09/12/2017	Inspection Date	11/12/2017	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type	Company
Owner ID	5369K
Vehicle Details	
Vehicle No.	SHF154M
Vehicle to be Exported	No
Intended De-registration Date	12 Dec 2017
Vehicle Make	CHEVROLET
Vehicle Model	EPICA 2.0DSL AT ABS D/AB 2WD 4DR TURBO
Primary Colour	Maroon
Manufacturing Year	2012
Engine No.	Z20S1462950K
Chassis No.	KL1LA69RJBB127744
Maximum Power Output	110.0 kW (147 bhp)
Open Market Value	\$14,201.00
Original Registration Date	09 Jul 2012
First Registration Date	09 Jul 2012
Transfer Count	0
Actual ARF Paid	\$14,201.00
Intended PARF Rebate Details	
PARF Eligibility	Yes
PARF Eligibility Expiry Date	08 Jul 2020
PARF Rebate Amount	\$9,940.00
Intended COE Rebate Details	
COE Expiry Date	08 Jul 2020
COE Category	A - Car (1600cc & below)
COE Period(Years)	8
QP Paid	\$46,801.00
COE Rebate Amount	\$15,043.00
Total Rebate Amount	\$24,983.00
Message	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 12 Dec 2017

OK



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Last updated on 19 Nov 2017 at 12:12 AM

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by Claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHF154M
 Ref. No : TAX/12/17/2054
 Reg. Date : 09/07/2012
 Vehicle Type : TAXI
 Make : CHEVROLET EPICA 2.0 VCDI
 Model : EPICA-2.0
 Name of Driver : THEXEIRA MICHAEL FRANCIS
 Type of Accident : HEAD TO REAR
 Date / Time of Accident : 09/12/2017 10:25:00 AM
 Accident Reported Date / Time : 09/12/2017 12:00:00 AM
 Surveyor is Required? : No
 Survey by : Sebastian
 Vehicle is Towed Back? : Yes
 Towed Back Date/Time :
 Replacement Vehicle Issued? : No
 Accident Repair Job Card No : 000024093543
 Special Instruction to ARC, if any :



TOS / SKG1873Z - AIG - LKK
 AFTER PAINT PHOTO, FOR CHECK ITEM AND REPLACE ITEM PLEASE CALL SURVEYOR SEBASTIAN (LKK)
 & Email : sebastianyeang@lkkauto.com HP: 90036121 LUMP SUM REPAIR

Prepared Date : 11/12/2017 11:31:28 AM

Attached
Supplementary

QC 14/12/17 16.00
Pass

Date _____
 Date _____
 2nd witness _____
 1st witness _____
 Radio Antenna _____
 Recording Camera _____
 Recording Camera ☒ ☐
 Radio Antenna ☐ ☐
 1st witness _____ Date 11.12.17
 2nd witness _____ Date _____

Vehicle to Waga Date In: 12/12 Towing: _____
 Time In: 11:52 Driver: Chua
 Waga Job No: 14014/12
 Vehicle sent to SMRT Date In: 14/12/17 Towing: _____
 Time In: 14:16 Driver: Aic
 Received by (SMRT): _____

EP
 12
 KM 740088
 F

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : KL1LA69RJBB127744

Mileage

0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 845.00	500.00
Total Spray Painting Charges	: 936.00	500.00
Total Material Charges	: 2,570.24	2,286.48
Other Charges	: 500.00	190.00
TOTAL	: 4,851.24	3,476.48
Lum Sum Total	: 4,850.00	3,500.00
No. of Repair Days	: 5.00	4.00
Prepared / Adjusted By	:	
Arc / Surveyor Sign Off Date	: 11/12/2017 01:56:27 PM	11/12/2017 03:46:00 PM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 11/12/2017 01:54:53 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : QN-1712-0477

Invoice No :

Quotation Date : 18/12

Invoice Date :

Invoice Amount : 0.00

Prepared Date : 12/11/2017 3:49:03 PM

Section D - Details of Repair Estimates**Part 1 - Labour Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	845.00	500.00 /
Total Labour	845.00	500.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00	200.00 /
TO RESPRAY REAR PANEL	180.00	100.00 /
TO RESPRAY REAR BOOT LID	378.00	200.00 /
Total Spray Painting & Panel Beating	936.00	500.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00
TO PROVIDE LABOUR & MATERIAL TO REPLACE SHIELD REAR BUMPER (NET) <i>Net</i>	140.00	140.00 /
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	30.00 /
TO REPLACE SUNDRY PARTS	100.00	20.00 /
TO WASH AND VACUUM	60.00	0.00
Total Other Costs	500.00	190.00

Page 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
93745100	REAR	6504569	BUMPER RR	1	1,238.00	10.00	1,114.20	Replace	Replace S	No / <i>Perform</i>
96873838	REAR		ABSORBER ENGY RR BUMPER	1	70.00	10.00	63.00	Replace	Replace S	No / <i>CRK</i>
96941154	REAR	6504571	BEAM RR BUMPER IMPACT	1	1,221.00	10.00	1,098.90	Replace	Replace S	No / <i>BT</i>
96858575		6504584	REFLECTOR REFLEX RR LH	0	264.00	10.00	0.00	Replace	Not given	No X <i>AN</i>
96858576	REAR	6504586	REFLECTOR REFLEX RR RH	1	264.00	10.00	237.60	Replace	Replace	No / <i>CRK</i>
	REAR		SENSOR REVERSE	1	180.00	0.00	180.00	Replace	Replace S	No / <i>DMG</i>
	REAR		BRACKET RR BUMPER SIDE LH	1	49.00	10.00	44.10	Replace	Check	No X
96633534	REAR		BRACKET RR BUMPER SIDE RH	1	49.00	10.00	44.10	Replace	Check	No X <i>AN</i>
96636630	REAR	6504631	REAR BOOT LID	1	974.00	100.00	0.00	Replace	Repair	No <i>R</i>
96636677	REAR	6504634	REAR BOOT LOCK	0	77.00	10.00	0.00	Replace	Not given	No X
96636426	REAR	6504633	REAR BOOT STRIKER	0	15.00	10.00	0.00	Replace	Not given	No X <i>AN</i>
96632854	REAR	6504632	REAR BOOT WEATHERSTRIP	1	49.00	10.00	44.10	Replace	Replace	No / <i>TN</i>
96634023	REAR	6504567	EMBLEM REAR	1	44.00	10.00	39.60	Replace	Replace	No /
96634035	REAR	6504564	LETTERING:"CHEVR OLET"	1	29.00	10.00	26.10	Replace	Replace	No /
96634897	REAR	6504565	LETTERING:"EPICA LT"	1	28.00	10.00	25.20	Replace	Replace	No /
	COMMO N		SMRT LOGO	1	7.80	0.00	7.80	Replace	Replace	No / <i>NE</i>
	COMMO N		STICKER DECAL 6555 8888	1	21.60	0.00	21.60	Replace	Replace	No /
96632015	REAR	6504636	PANEL END REAR	1	255.00	10.00	229.50	Replace	Check	No X
	COMMO N	4006314	SEALANT SIKAFLEX	1	37.00	0.00	37.00	Replace	Check	No X
96637759	REAR	6504579	TRIM REAR END PANEL	0	114.00	10.00	0.00	Replace	Not given	No X <i>AN</i>
96851765	REAR	6504566	LAMP BACK UP LH	0	151.00	10.00	0.00	Replace	Not given	No X
TOTAL MATERIALS							3,212.80	2,858.10		
TOTAL MATERIALS(Discounted)							2,570.24	2,286.48		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

2858.10
- 202

2286.48
+ 500.00
+ 690.00
3476.48

45 \$3500/-

Sebastian
20/12/2017

SMRT Accident Vehicle Repair Estimates

AIG

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No	: SHF154M
Ref. No	: TAX/12/17/2054
Reg. Date	: 09/07/2012
Vehicle Type	: TAXI
Make	: CHEVROLET EPICA 2.0 VCDI
Model	: EPICA-2.0
Name of Driver	: THEXEIRA MICHAEL FRANCIS
Type of Accident	: HEAD TO REAR
Date / Time of Accident	: 09/12/2017 10:25:00 AM
Accident Reported Date / Time	: 09/12/2017 12:00:00 AM
Surveyor is Required?	: No
Survey by	:
Vehicle is Towed Back?	: Yes
Towed Back Date/Time	:
Replacement Vehicle issued?	: No
Accident Repair Job Card No	: 000024093543
Special Instruction to ARC,if any	:
TOS / SKG1873Z - AIG - LKK	
Prepared Date	: 11/12/2017 11:31:28 AM



Sebastian
11/12/2017 -

- Long Sun Repair.
- Question Mark Iron Photo.
- Photo After Paint.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : KL1LA69RJBB127744

Mileage

0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 845.00	0.00
Total Spray Painting Charges	: 936.00	0.00
Total Material Charges	: 3,718.64	3,718.64
Other Charges	: 500.00	0.00
TOTAL	: 5,999.64	0.00
Lum Sum Total	: 6,000.00	0.00
No. of Repair Days	: 5.00	-0.00
Prepared / Adjusted By	:	3 days
Arc / Surveyor Sign Off Date	: 11/12/2017 01:56:27 PM	01/01/1900 12:00:00 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 11/12/2017 01:54:53 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :	Invoice No :
Quotation Date :	Invoice Date :
Invoice Amount :	Prepared Date :

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	845.00	0.00 400
Total Labour	845.00	0.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00	0.00 200
TO RESPRAY REAR PANEL	180.00 ?	0.00
TO RESPRAY REAR BOOT LID	378.00	0.00 200
Total Spray Painting & Panel Beating	936.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 X
TO PROVIDE LABOUR & MATERIAL TO REPLACE SHIELD REAR BUMPER (NET)	140.00	0.00 ✓
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	0.00 30
TO REPLACE SUNDRY PARTS	100.00	0.00 20
TO WASH AND VACUUM	60.00	0.00 X
Total Other Costs	500.00	0.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
13745100	REAR	6504569	BUMPER RR	1	1,238.00	10.00	1,114.20	Replace	Replace <i>R</i>	No
16873838	REAR		ABSORBER ENGY RR BUMPER	1	70.00	10.00	63.00	Replace	Replace <i>?</i>	No
16941154	REAR	6504571	BEAM RR BUMPER IMPACT	1	1,221.00	10.00	1,098.90	Replace	Replace <i>?</i>	No
16858575		6504584	REFLECTOR REFLEX RR LH	1	264.00	10.00	237.60	Replace	Replace <i>X</i>	No
16858576	REAR	6504586	REFLECTOR REFLEX RR RH	1	264.00	10.00	237.60	Replace	Replace <i>✓ cck</i>	No
	REAR		SENSOR REVERSE	1	180.00	0.00	180.00	Replace	Replace <i>?</i>	No
	REAR		BRACKET RR BUMPER SIDE LH	1	49.00	10.00	44.10	Replace	Replace <i>?</i>	No
16633534	REAR		BRACKET RR BUMPER SIDE RH	1	49.00	10.00	44.10	Replace	Replace <i>?</i>	No
16636630	REAR	6504631	REAR BOOT LID	1	974.00	10.00	876.60	Replace	Replace <i>R</i>	No
16636677	REAR	6504634	REAR BOOT LOCK	1	77.00	10.00	69.30	Replace	Replace <i>X</i>	No
16636426	REAR	6504633	REAR BOOT STRIKER	1	15.00	10.00	13.50	Replace	Replace <i>X</i>	No
16632854	REAR	6504632	REAR BOOT WEATHERSTRIP	1	49.00	10.00	44.10	Replace	Replace <i>✓ TN</i>	No
16634023	REAR	6504567	EMBLEM REAR	1	44.00	10.00	39.60	Replace	Replace <i>✓ NEC</i>	No
16634035	REAR	6504564	LETTERING:"CHEVR OLET"	1	29.00	10.00	26.10	Replace	Replace <i>✓ NEC</i>	No
16634897	REAR	6504565	LETTERING:"EPICA LT"	1	28.00	10.00	25.20	Replace	Replace <i>✓ NEC</i>	No
	COMMO N		SMRT LOGO	1	7.80	0.00	7.80	Replace	Replace <i>✓ NEC</i>	No
	COMMO N		STICKER DECAL 6555 8888	1	21.60	0.00	21.60	Replace	Replace <i>✓ NEC</i>	No
16632015	REAR	6504636	PANEL END REAR	1	255.00	10.00	229.50	Replace	Replace <i>?</i>	No
	COMMO N	4006314	SEALANT SIKAFLEX	1	37.00	0.00	37.00	Replace	Replace <i>?</i>	No
16637759	REAR	6504579	TRIM REAR END PANEL	1	114.00	10.00	102.60	Replace	Replace <i>X</i>	No
16851765	REAR	6504566	LAMP BACK UP LH	1	151.00	10.00	135.90	Replace	Replace <i>X NEC</i>	No
TOTAL MATERIALS								4,648.30	4,648.30	
TOTAL MATERIALS(Discounted)							3,718.64	3,718.64		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									



Accident Vehicle Laid-Up Report

Registration No. : SHF154M Accident Case No. : TAX/12/17/2054
Make / Model : CHEVROLET EPICA 2.0 VCDi Ref. No. : 24093543

Date and Time Vehicle off-road for Accident Repair : 11.12.2017 10:33:00

Date and Time Repair Completed : 15.12.2017 08:19:14

Remarks :

Generated by : POHSUAN

Printed on : 15.12.2017

Vivian Lau (LKKAUTO)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Friday, 29 December, 2017 8:52 AM
To: CS A Team; Admin A
Subject: Re: Accident on 9/12/2017 involvng SHF 154M & SKG 1873Z (AIG insured) Our Ref: TAX/12/17/2054/lg
Attachments: 12 17 2054.pdf

Dear All,

We quantify our own losses as follows:-

Cost of repairs	\$3500.00
Loss of rental	\$ 404.48 (\$101.12 x 4 days)
LTA search fee	<u>\$ 5.00</u>
	\$3909.48
	=====

We attach the proof of rental, repair bill, laid-up report, GIA report of our taxi and LTA search for your perusal.

Please let us hear from you soon.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG17023564/Swa3

28 December 2017

YEOW KIAN BOON

Blk 128C Punggol Field Walk

#17-309

Singapore 823128

Dear Sir/Madam,

ACCIDENT INVOLVING SKG 1873Z AND SHF 154M ON 09/12/2017

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd. to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Vivian Lau

Case Handler

DID: 6841 8625

FAX: 6741 4108

EMAIL: Vivianlau@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

AUTHORISATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I/WE, SMRT TAXIS PTE LTD (the third party claimant) of 60 WOODLANDS INDUSTRIAL PARK E4, SINGAPORE 757705 (address), owner of SHF 154M (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SHF 154M that was damaged pursuant to the accident which occurred on 09/12/2017 (date) along WOODLANDS AVE 9 (location) involving vehicle no/s SKG 1873Z ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the SMRT TAXIS PTE LTD

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 8 (day) of Jan (month) 2018 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for \$ 3,900.00 (Global Sum) for vehicle no. SHF 154M that was damaged pursuant to the accident which occurred on 09/12/2017 (date) along WOODLANDS AVE 9 (location) involving vehicle no/s SKG 1873Z.

including loss of income

This is pursuant to the inspection conducted on 11/12/2017 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD ("the third party claimant") of vehicle no. SHF 154M make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHF 154M (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 8 (day) of Jan (month) 2018 (year)

Lwk


Signed by appointed surveyor



Signed by "the workshop" (with chop)

Our acceptance of your offer of settlement would not negate or prejudice our driver's right of recovery for his/her losses.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : 1V171200470
Date : 20.12.2017
Vehicle No. : SHF154M
Your Ref No. : TAX/12/17/2054
Our Ref No. : 24093543
Terms : 30 Days

Description	Qty	Unit Cost	Add \$	/ (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00			\$	3,500.00

GRAND TOTAL \$ 3,500.00

Remark :

Make/Model : CHEVROLET EPICA 2.0
Accident Date : 09.12.2017

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/12/17/2054

From: SMRT Taxis Pte Ltd

Date: 13/12/2017

**ACCIDENT ON 09/12/2017 INVOLVING SHF 154M & SKG 1873Z
ALONG SLIP ROAD TOWARDS WOODLANDS AVE 9**

This is to confirm that the daily rental rate for SHF 154M is \$101.12 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager

Enquire Transaction History

Transaction History Details

Log Date/Time: 11 Dec 2017 / 11:51:04

Asset Type:	Vehicle	Transaction Amount:	\$5.35
Asset ID:	SKG1873Z		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20171211115104179862

Search Date / Time: 09 Dec 2017 10:25:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#) [Back to List](#)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	13 Dec 2017 Edit Reg		11 Dec 2017 00:00 Edit Adj Rpt	S\$3,500.00 Edit Estimates	S\$3,500.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [\[Created by adjuster\]](#)

Insured:	YEOW KIAN BOON, ID: S7501982C		
Main Claimant:	SMRT TAXIS PTE LTD, Co. Reg. No.: 198905369K		
Vehicle Reg. No.:	SHF154M	Date of Loss:	09/12/2017 10:00 - :59
Claim Type:	TP / 2305433062SG	Policy/Cover Note No.:	(Comprehensive)
Vehicle Reg. No. (Insured):	SKG1873Z	Policy No. (Claimant):	D-17087562MFSH
	Excess:		
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Ler, Bernard-JQ] BernardJiQian.Ler@aig.com		
Claimant's Insurer:	First Capital Insurance Ltd (HQ) - Tel: 62222311		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Sebastian Yeang Wai Keen] ... [Final Rpt due 21/12/2017]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SHF154M (2305433062SG)
[SKG1873Z]**

TP

SMRT TAXIS PTE LTD

Dec 9 2017 10:00AM

[YEOW KIAN BOON]

SMRT Automotive Services Pte Ltd

Upload Documents		Upload Photos	Compose New Letter	Upload Video	Upload Audio	View View in Browser	
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Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	1	Edit	

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	03/01/18 09:42	General View	1	Load JPG	<input checked="" type="checkbox"/>
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3	03/01/18 09:42	General View	1	Load JPG	<input checked="" type="checkbox"/>
4	03/01/18 09:42	General View	1	Load JPG	<input checked="" type="checkbox"/>
5	03/01/18 09:42	General View	1	Load JPG	<input checked="" type="checkbox"/>
6	03/01/18 09:42	General View	1	Load JPG	<input checked="" type="checkbox"/>
7	03/01/18 09:42	General View	1	Load JPG	<input checked="" type="checkbox"/>
8	03/01/18 09:42	General View	1	Load JPG	<input checked="" type="checkbox"/>
9	03/01/18 09:42	General View	1	Load JPG	<input checked="" type="checkbox"/>
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52	03/01/18 09:42	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
53	03/01/18 09:42	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
54	03/01/18 09:42	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
55	03/01/18 09:42	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
56	03/01/18 09:42	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
57	03/01/18 09:42	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
58	03/01/18 09:42	Photo After Spray	1	Load JPG	<input checked="" type="checkbox"/>
59	03/01/18 09:42	Photo After Spray	1	Load JPG	<input checked="" type="checkbox"/>
60	03/01/18 09:42	Photo After Spray	1	Load JPG	<input checked="" type="checkbox"/>
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	12/12/17 15:20	TP GIA REPORT	1	Load PDF	
2	12/12/17 15:20	TP ESTIMATE - MARKED	1	Load PDF	
3	12/01/18 08:21	WORKSHOP INVOICE	1	Load PDF	
4	12/01/18 08:21	AUTHORISATION TO ACT FORM	1	Load PDF	
5	12/01/18 08:21	Release Voucher	1	Load PDF	
6	12/01/18 08:21	RENTAL RECEIPT	1	Load PDF	
7	12/01/18 08:21	LTA SEARCH	1	Load PDF	
8	12/01/18 08:21	LETTER TO OI	1	Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	13/12/17 11:38	OI GIA REPORT	1	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; width: 100%;"></div>				

Show Remarks To: ☐ Handling Insurer
Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKG1873Z (Insd veh)	Model:	CHEVROLET EPICA 2.0
	SHF154M (TP veh)		2.0DSL AT ABS D/AB 2WD
Date of Accident:	09/12/2017		4DR TUR (A)

Global Sum Settlement	:	<input checked="" type="checkbox"/> [X] Yes	<input type="checkbox"/> [] No	
Repair Estimate	:	\$		7,418.40
Final Repair Cost	:	\$		3,900.00
Loss of Use	:	\$		_____ days at \$0.00 per day
Rental (if any)	:	\$		4 days
LTA / GIA Search Fee	:	\$		
Others:	:	\$		
	:	\$		
Final Settlement Sum (Global Sum)	:	\$		3,900.00

Is Third Party Workshop GIA Registered? ☐ [] YES ☒ [X] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	SMRT Taxis Pte Ltd	: \$	3,900.00
2)		: \$	
3)		: \$	

JOANNE LEE KHANG MIN

12 Jan
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG17023564/SWA3Q2

Date: 12/01/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

Claimant Vehicle No: SHF154M

Insured Vehicle No: SKG1873Z

Date of Loss: 09/12/2017

Nature of Claim: TP

Claim No: 2305433062SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHF154M

Make & Model: CHEVROLET EPICA, 2.0 2.0DSL AT ABS D/AB 2WD 4DR TUR (A)

Engine No: Z20S1462950K

Reg. Date: 09/07/2012 (Man. Year: 2012)

Chassis No: KL1LA69RJBB127744

Colour: Maroon

Odometer: 740089 km

Engine Capacity: 1991 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	205/85 R15	Rear Tyre Size:	205/85 R15
Front Left Side:	Falken 6 mm	Rear Left Side:	Falken 6 mm
Front Right Side:	Falken 6 mm	Rear Right Side:	Falken 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,277.40	2,998.10	2,279.30	43.19
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,141.00	1,050.00	1,091.00	50.96
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	7,418.40	4,048.10	3,370.30	45.43
Approved Total (Overridden) (S\$)		3,500.00		
Nett Amount (S\$)	7,418.40	3,500.00	3,918.40	52.82
+ Car Rental (4.0 x S\$101.12/day) (S\$)		404.48		
+ Doc/Search Fee (S\$)		5.00		
Nett Liability (S\$)		3,909.48		
Global Sum Settlement (S\$)		3,900.00		

INSPECTION

Date of Assignment: 11/12/2017

Date Inspected: 11/12/2017 Inspected At:

SMRT Automotive Services Pte Ltd
(Woodlands)
60 Woodlands Industrial Park E4
Singapore 757705

Estimated Period of Repair: 4.0 days

Adjuster: Sebastian Yeang Wai Keen

Manager: VIVIAN LAU PEI FENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER RR (DISC 10%)	Deformed	1,238.00 F	*1,114.20 F
2	1		*ABSORBER ENGY RR BUMPER (DISC 10%)	Cracked	70.00 F	*63.00 F
3	1		*BEAM RR BUMPER IMPACT (DISC 10%)	Bent	1,221.00 F	*1,098.90 F
4	1		*REFLECTOR REFLEX RR RH (DISC 10%)	Cracked	264.00 F	*237.60 F
5	1		*REAR BOOT WEATHERSTRIP (DISC 10%)	Torn	49.00 F	*44.10 F
6	1		*EMBLEM REAR (DISC 10%)	Necessary	44.00 F	*39.60 F
7	1		*LETTERING CHEVROLET (DISC 10%)	Necessary	29.00 F	*26.10 F
8	1		*LETTERING EPICALT (DISC 10%)	Necessary	28.00 F	*25.20 F
9	1		*SENSOR REVERSE (SN)	Damaged	180.00 F	*180.00 F
10	1		*SMRT LOGO (SN)	Necessary	7.80 F	*7.80 F
11	1		*STICKER DECAL 6555 8888 (SN)	Necessary	21.60 F	*21.60 F
12	1		*SHIELD REAR BUMPER (SN)	Necessary	140.00 F	*140.00 F
13	1		*REFLECTOR REFLEX RR LH	Not Necessary	264.00 F	*- F
14	1		*BRACKET RR BUMPER SIDE LH	Not Necessary	49.00 F	*- F
15	1		*BRACKET RR BUMPER SIDE RH	Not Necessary	49.00 F	*- F
16	1		*REAR BOOT LOCK	Not Necessary	77.00 F	*- F
17	1		*REAR BOOT STRIKER	Not Necessary	15.00 F	*- F
18	1		*PANEL END REAR	Not Necessary	255.00 F	*- F
19	1		*SEALANT SIKAFLEX	Not Necessary	37.00 F	*- F
20	1		*TRIM REAR END PANEL	Not Necessary	114.00 F	*- F
21	1		*LAMP BACK UP LH	Not Necessary	151.00 F	*- F
22	1		*REAR BOOT LID	Repair	974.00 F	*- F

F=Franchise part.

Total Parts (\$\$)	5,277.40	2,998.10
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING & BODY WORK	New	845.00	500.00
2	SPRAY PAINT	New	936.00	500.00
3	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	0.00
4	TO TEST AND REFIX REVERSE SENSOR SYSTEM	New	120.00	30.00
5	TO REPLACE SUNDRY PARTS	New	100.00	20.00
6	TO WASH AND VACUUM	New	60.00	0.00
Gross Labour Cost (S\$)			2,141.00	1,050.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >