

ASS. REC. BY:

REF:

CS/FCU 7023860/Kdpn2

Special Instruction:

Surveyor:

Kenneth

ASSIGNMENT (Office)

From (Person):

LWS Lurene Jaw

of

FCL

Date/Time:

11.12.2017 5:04pm

Estimated Cost:

Bill to:

OD ~~TP~~ / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLM 46H

Insured:

SHA 8280E

at Workshop m/s

Hui Yang

Tel:

6451 5752

of

Bk 176 - Sin Ming Drive # 04-02

Policy No:

D1507270MFSH

Claim No:

D17011210MFSH

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

02.12.2017

CA / REV / REP. / REV 24 HRS 'DS'

12.12.2017

H.O.D. Endorsement:

Date/Time:

11.12.2017 5:41pm

Person Contacted:

Sandra

Vehicle IN/OUT

Date/Time

Action/Instruction (✓) Estimate

SLM 46H - X

SHA 3280E - CS/FCU 7012603 / M/WB562

DWA- 270617

13/12/17 @ 1:21pm revised to Lurene by email.

22/12 L / Lyn @ 37od email (red \$ 2374.60, 39%)

REF: FCL

ASSIGNMENT

From: _____ Date: 12.12.2017

Estimated Cost: _____

OD / ☒ WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SM 46H

at Workshop m/s

of Hui Yang #04-02

Insured: _____

Policy No. _____

Claims No. _____

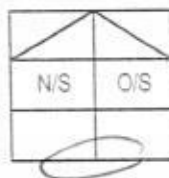
Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 05 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SM 46H Yr Regn: 04 17

Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Honda 1486

Colour: M. D. Grey A/C: Insured / Std / NI / NA

Sp. Reading: 4859 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: RU 3 1234852

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ Inorder / Jammed / Leaked / Burnt orBrake: ☒ Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 215/60R16

R: _____

BS / ☒ DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 3 mm

L/Bal. 3 mm

D.O.A. 2/12/17

Rear

R/Bal. 6 mm

L/Bal. 6 mm

D.O.I. 12/12/17

Survey held at _____

Des. of Damages: Frt / ☒ Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

13/12 File pass to Catherine

RECEIVED 22 DEC 2017

Date/Time, File Pass to?

12/12/17

☐ : Preli. Report☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: 5

Resurvey No. of Trip: 2

Survey Fee:

Transportation:

Add Fee:

☐ : Site Insp. (\$☐ : Interview (\$☐ : Tech. Invs (\$☐ : Weekend (\$

Report Format: TP

Lump Sum / B.I. (\$

3700

TOTAL

145

50

50+50

25

320



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

FIRST CAPITAL INSURANCE LTD

Ref : CS/FCI17023560/Kqb

36 ROBINSON ROAD

#16-01 CITY HOUSESINGAPORE 068877

Date : 12-12-2017



Code : FCI2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHA 8280E	Veh. Inspected	SLM 46H
Policy No.		Coverage (\$)	0.00
Claim No.	D17011210MFSH	Excess (\$)	0.00
Assign From	CWS (LURENE JAW)	Assign Date	11/12/2017

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	02/12/2017	Inspection Date	12/12/2017
Survey held at	HUI YANG MOTOR SERVICE BLOCK 176 SIN MING DRIVE #04-02/03 SIN MING AUTOCARE SINGAPORE 575721		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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Survey Department Check List (Case Handler)

Reference No.: *CG/FCI/7023860/Kqb*
Policy Type: OD / TP / TP RES / TL / EVA

SLM 46H
Case Handler Typist

Admin (*Carth*): Case handler to make sure all information created by the assignment team are **ACCURATE**.

(1) Office Assign Form

- C Reference No.
- C Customer Code
- N Assign From
- C Assign Date
- C Veh No (Inspected)
- C Veh No (Insured)
- C D.O.A
- C Policy No
- C Claim No
- C Insurance Authorisation (CA /REV/REP)
- C Report Type
- C Weekend Charges
- N Survey held at/Repairer
- C Excess

Y-Date	N-Date	Y-Date	N-Date
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Surveyor (*Kenneth*): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

- C Vehicle No
- C Regn Month/Year
- N Vehicle Type
- N Make & Model
- C Engine Capacity. (C.C)
- N Colour
- C Odometer. (Sp. Reading)
- C Chassis No
- N General Condition
- N Steering
- N Brake
- N Modification (Modi)
- C Tyre Size
- N Tyre Make
- C Tyre Balance
- C Date of Inspection
- N Survey held
- N Des. of Damages

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(2) System - (Views/Merimen)

- C Damaged Vehicle Photographs Uploaded

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(3) Workshop Estimate/Assignment Form

- N ALL Parts condition
- C Market Value for OD cases
- C Estimate Repair Cost for PRI (RSI, TMI, MSIG)
- C Days of repair
- C Finalised Amount
- C Re-inspection Cases to Finalize within 5 Days

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(4) System - (Views/Merimen)

- C Resurvey photo Uploaded

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Check By: *Chir* *21/11/17*
Case Handler Date

MOTOR SURVEY ASSIGNMENT

Date	05-12-2017	Our Ref No. D17011210MFSH
Accident Date	02-12-2017	Claim Type. Third Party
Insured Vehicle	SHA8280E	Third Party Vehicle. SLM46H
Survey Location	BLK 176 SIN MING DRIVE #04-02 SIN MING AUTOCARE	
Contact Person.	SANDRA	
Contact No.	6451 5752/ 0	Fax No. 6451 4658
Survey Type	WITHOUT PREJUDICE: WE ADMIT LIABILITY QUANTUM TO BE AGREED:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	HUI YANG MOTOR PTE LTD	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	LURENE	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer generated letter, no signature required.

Job Sheet (/ClaimWS/Surveyor/JobSheet/231456)



PRI Documents



Close X

PRI Header Details

Claim No	D17011210MFSH	Policy No	D-15072702MFSH	Claimant S.No & Name	1 & HU
Workshop Name	HUI YANG MOTOR PTE LTD (Contact Person : SANDRA)	Survey Location & Contact Details	BLK 176 SIN MING DRIVE #04-02 SIN MING A Mobile: 0 , Phone: 6451 5752 , Fax: 6451 46 EmailId: HUI_YANG_MOTOR@HOTMAIL.COM		
Our Surveyor	LKK AUTO CONSULTANTS PTE LTD	Instructions To Surveyor	WITHOUT PREJUDICE: WE ADMIT LIABILITY Q		
Insured Name	CITYCAB PTE LTD	Insured Vehicle No	SHA8280E	TP Vehicle No	SLM46I
PRI Recieved Date	11-12-2017 04:32:02 PM	Surveyor Appointed Date	11-12-2017 05:04:32 PM	Surveyor Accept Date	11-12-

Survey Report Upload

Surveyor Inspection Date *:		Surveyor Report Date	11-12-2017	Upload Survey Report *:	
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Vehicle Particulars

Make	Please Select Make	Model	Please Select Model	Year	Select
Chasis No		Engine No		Mileage	
Color		Cubic Capacity			

Multiple Documents Upload

Upload Multiple Documents

File Name

Action

Surveyor Job Remarks

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 13 December, 2017 1:21 PM
To: 'Claim Workflow System'; assignments
Cc: LURENEJAW@FIRST-INSURANCE.COM.SG; SUR
Subject: RE: SURVEY ASSESSMENT - D17011210MFSH/1
Attachments: CSFCI17023560Kqb.pdf

Dear Lurene,

Enclosed herewith preliminary advice of SLM 46H.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Monday, 11 December, 2017 5:53 PM
To: 'Claim Workflow System' <cwsmotorclaims@first-insurance.com.sg>; assignments <assignments@lkkauto.com>
Cc: LURENEJAW@FIRST-INSURANCE.COM.SG; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D17011210MFSH/1

Dear Sir / Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer arrange survey on 12.12.2017.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System [<mailto:cwsmotorclaims@first-insurance.com.sg>]
Sent: Monday, 11 December, 2017 5:04 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWSMOTORCLAIMS@FIRST-INSURANCE.COM.SG; LURENEJAW@FIRST-INSURANCE.COM.SG
Subject: PRI: SURVEY ASSESSMENT - D17011210MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: D17011210MFSH

Date: 13 December 2017

Our Ref: CS/FCI17023560/Kqb

The Motor Claims Department
First Capital Insurance Ltd

Dear Sir/Madam,

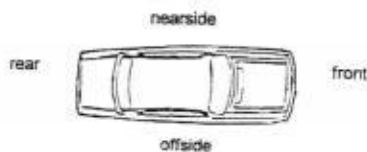
INITIAL INSPECTION REPORT OF VEHICLE NO. SLM 46H .

Please be informed that we had conducted the inspection of the abovementioned vehicle on 12/12/2017 at the premises of M/s HUI YANG. and have the following to report:-

Workshop Estimate Amount	: S\$ 6,074.60 .
Revised Estimate Amount	: S\$ 2,906.40 .
"Check" Items Amount	: S\$ 2,576.28 .
Market Value	: S\$ - .
LTA Reimbursement Value	: S\$ - .
Nett Value	: S\$ - .

Description of Damage:

The vehicle sustained damages at the rear portion.



Yours faithfully

KONG SENG CHEONG
Licensed Appraiser

輝陽汽車有限公司

HUI YANG MOTOR PTE. LTD.

Contact Add : SIN MING AUTOCARE Blk 176 Sin Ming Drive #04-02 Singapore 575721

Tel: 64515752 (2 Lines) , Fax: 64514658

Reg No. 201629438M

02/12/2017

Owner: SKYWAY MOTOR PTE LTD

Not Authored
Call Log 83700
5- 'day

ESTIMATE TO REPAIR HONDA VEZEL HYBRID - SLM46H

1pc	rear tailgate	B1	\$ 1,100.90	✓
1pc	rear tailgate HONDA logo	un	\$ 27.00	X
1pc	rear tailgate VEZEL emblem	un	\$ 55.10	✓
1pc	rear tailgate HYBRID emblem	un	\$ 78.20	✓
1pc	rear tailgate inner lock	n	\$ 198.40	X
1pc	rear tailgate inner rubber	in	\$ 135.20	7
1pc	rear bumper	B1	\$ 986.30	✓
1pc	rear bumper RH reflecter	in	\$ 151.50	*
2pcs	rear exhaust box mounting @\$38.50	in	\$ 77.00	X
1pc	rear exhaust box	B1	\$ 850.10	✓
1pc	rear end panel	B1	\$ 530.90	✓
1pc	rear end panel inner garnish	in	\$ 109.90	X
1pc	rear end panel outer sensor	in	\$ 180.25	X
			\$ 4,480.75	
	less 20%		\$ 896.15	
			<u>\$ 3,584.60</u>	

1 set	rear reverse sensor	Shoy s.nett	\$ 280.00	2000
	remove & refix rear windscreen glass		\$ 120.00	✓
	wiring		\$ 120.00	200
	tuffkote		\$ 60.00	✓
	sealant		\$ new 60.00	4000
	spray painting		\$ 900.00	7500
	labour charges		\$ 950.00	6000
	Total		<u>\$ 6,074.60</u>	



LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:
Signature:
Date:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FIRST CAPITAL INSURANCE LTD			Ref : CS/FCI17023560/Kqbn2	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877			Date : 27-12-2017	
			Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHA 8280E	Veh. Inspected	SLM 46H	
Policy No.	D-15072702MFSH	Coverage (\$)	0.00	
Claim No.	D17011210MFSH	Excess (\$)	0.00	
Assign From	LURENE	Assign Date	11/12/2017	
2. Vehicle Particulars & Condition				
Make & Model	HONDA VEZEL (A)	c.c	1496	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	RU31234852	Colour	METALLIC DARK GREY	
Odometer	48591	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	215/60 R16	DUNLOP	3 mm	
L/H Front Tyre	215/60 R16	DUNLOP	3 mm	
R/H Rear Tyre	215/60 R16	DUNLOP	6 mm	
L/H Rear Tyre	215/60 R16	DUNLOP	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.				
DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	02/12/2017	Inspection Date	12/12/2017	
Survey held at	HUI YANG MOTOR SERVICE BLOCK 176 SIN MING DRIVE #04-02/03 SIN MING AUTOCARE SINGAPORE 575721			
5a. Remarks				
A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLM 46H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR TAILGATE	BENT	1,100.90	1,100.90
1	REAR TAILGATE HONDA LOGO	NOT NECESSARY	27.00	-
1	REAR TAILGATE VEZEL EMBLEM	NECESSARY	55.10	55.10
1	REAR TAILGATE HYBRID EMBLEM	NECESSARY	78.20	78.20
1	REAR TAILGATE INNER LOCK	TO REPAIR SEE LABOUR	198.40	-
1	REAR TAILGATE INNER RUBBER	SERVICEABLE	135.20	-
1	REAR BUMPER	BENT	986.30	986.30
1	REAR BUMPER RH REFLECTOR	SERVICEABLE	151.50	-
2	REAR EXHAUST BOX MOUNTING @\$38.50	SERVICEABLE	77.00	-
1	REAR EXHAUST BOX	BENT	850.10	850.10
1	REAR END PANEL	BENT	530.90	530.90
1	REAR END PANEL INNER GARNISH	SERVICEABLE	109.90	-
1	REAR END PANEL OUTER SENSOR	SERVICEABLE	180.25	-
	LESS 20% DISCOUNT		-896.15	-720.30
			3,584.60	2,881.20
SPECIAL NETT ITEMS				
1	SET REAR REVERSE SENSOR (SN)	SHORTED	280.00	200.00
1	SEALANT (SN)	NECESSARY	60.00	40.00
			340.00	240.00
LABOUR				
	REMOVE & REFIX REAR WINDSCREEN GLASS.		120.00	120.00
	WIRING.		120.00	20.00
	TUFFKOTE.		60.00	60.00
	SPRAY PAINTING.		900.00	750.00
	LABOUR CHARGES INCLUSIVE OF THE REPAIR OF REAR TAILGATE INNER LOCK.		950.00	600.00
			2,150.00	1,550.00
GRAND TOTAL			6,074.60	4,671.20



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			3,700.00
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Report Ref No. CS/FCI17023560/Kqbn2

KONG SENG CHEONG

Licensed Appraiser

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No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.